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| LOCAL COMMISSIONERS MEMORANDUM |
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DSS-4037EL (Rev. 9/89)

Transmittal No: 96 LCM-57

Date: June 20, 1996

Division: Management Support
and Quality
Improvement

TO: Local District Commissioners

SUBJECT: NYPWA Summer Conference Broadcast Schedule
July 24 - 25, 1996

ATTACHMENTS: Broadcast Schedule for July 24 - 25
(available on-line)

The Department of Social Services and the New York Public Welfare Association have arranged to broadcast selected portions of the NYPWA Summer conference entitled: "From Policy To Reality: The Nuts and Bolts of Welfare Reform." The Department is conducting this broadcast as a service to the local districts and NYPWA. It is our intent to broaden the local districts' access to these important forums through the use of satellite technology. The proceedings selected for broadcast will be taped and broadcast the following week.

Attached is a broadcast schedule for the conference which lists conference workshops and broadcast times. Please share this schedule with appropriate staff in your agency. The broadcast can be viewed at all local districts equipped with a SUNYSAT receive dish. There will be no formal registration process. A single copy of any workshop materials and handouts will be forwarded to each local district prior to the broadcast date.

If you have any questions, please refer them to Dave McGann at (518) 474-8629 (ID AW2950).

David P. Avenius
Deputy Commissioner
Management Support and Quality Improvement

SUMMER CONFERENCE
BROADCAST SCHEDULE
NEW YORK PUBLIC WELFARE ASSOCIATION

SSI CASE MAINTENANCE
JULY 24 9:30 - 11:00

This session will offer an "exemplary practice" presentation of initial case processing of new SSI cases and the continuing maintenance of this caseload. Included will be methods of screening for residence. Third Party Health Insurance and suggestions on how to keep up with the SDX. Take these examples back to your district.

HANDLING THE HANDLES
JULY 24 12:30 - 2:00

NYPWA's Income Maintenance Forum has identified management of the substance abuse caseload as a top priority. NYSDSS and OASAS have now finalized the substance abuse protocols. Local districts have also faced difficulties in getting a handle on clients engaged in VESID vocational training. This workshop will clarify protocols and address state and local coordination issues.

FRAUD "ALERTS"
JULY 24 2:00 - 3:30

New technology to reduce welfare fraud and improve eligibility determination is currently available. ALERTS (Automated Listening Eligibility Requirements Tracking System) seeks to bring the advantages of automation technology to bear on the problems of fraud and abuse as well as the establishment of welfare eligibility. Through a strategic partnership between NYC HRA, NYS DSS, the New York City Mayors Office of Operations and two private vendors this is accomplished. This session will demonstrate ALERTS capabilities.

DIRECT DATA DEPOSIT...NO RETURN
JULY 25 9:30 - 11:00

Several districts are allowing their examiners to enter case information directly into WMS instead of using the traditional data entry area. Workers have found this to be a time saver, very helpful in their case management, a control with security concerns and beneficial to clients. This session will discuss direct data with experienced districts and share the benefits.

WAIVER FAVORS ILL CHILDREN
JULY 25 12:30 - 2:00

Approved on January 1, 1996, the Home and Community Based Waiver for Seriously Emotionally Disturbed Children allows coordination of all Medicaid services, including 6 new waiver services. It helps to prevent or reduce costly institutional placements for seriously emotionally disturbed children. Implementation is expected in June so this session will offer up-to-date information.

CASE CONFERENCING
JULY 25 2:00 - 3:30

In an effort to reduce time and the subsequent backlog involved in the hearings of child support cases, this session will offer a training technique described as case conferencing. Child Support Enforcement law will be reviewed as a foundation for this session followed by how case conferencing can assist the support investigator to supportively mediate with clients in an effort to obtain maximal benefits.