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| LOCAL COMMISSIONERS MEMORANDUM |
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DSS-4037EL (Rev. 9/89)

Transmittal No.: 96 LCM-9

Date: January 24, 1996

Division: Office of Child Support
Enforcement

TO: Local District Commissioners

SUBJECT: Teleconference: "Child Support Enforcement: Challenges For
1996", February 21, 1996, 9:30-11:30 AM

ATTACHMENTS: None

The New York State Office of Child Support Enforcement (OCSE) is pleased to present a teleconference entitled, "Child Support Enforcement: Challenges For 1996" on Wednesday, February 21, 1996.

This teleconference is specifically designed for local district child support staff. OCSE has a number of new initiatives for the upcoming year. Among these are the implementation of the driver license suspension process, implementation of the new hire reporting process and a renewed commitment to the communication of performance indicators and best practices. OCSE Director Robert Doar will address these initiatives and provide an overview of current statewide performance.

This teleconference will emphasize OCSE efforts to enhance local district performance. The efforts Mr. Doar will discuss include increased monitoring, hands-on service provision and the development of uniform performance indicators, in conjunction with the sharing of established local district best practices.

Mr. Doar and representative local district child support enforcement staff will discuss the importance of coordination and cooperation between the State office and the local districts.

Mr. Doar will join a panel of local district representatives to discuss methods used to achieve their common objectives of establishing paternities and support orders, and increasing collections. Teleconference viewers will be provided with an opportunity to call in questions for the panel members.

All child support enforcement staff are strongly encouraged to attend this informative program.

Teleconference Topics:

- Uniform statewide performance indicators
- Expanded monitoring
- Technical assistance
- Best practices
- Enhancing relationships with family court hearing examiners
- Implementation of the driver license suspension process
- Implementation of the new hire reporting process
- Anticipated new legislation
- Development of a new Child Support Management System

This teleconference will be broadcast on SUNYSAT and can be viewed by local districts equipped with a SUNYSAT satellite dish. In New York City this program can be viewed at:

Fashion Institute of Technology
Alcove
8th Ave. and 27th Street
New York, NY.

In the capital district this teleconference can be viewed at :

Meeting Room 3
Bulmer Telecommunications Building
Hudson Valley Community College
Troy, NY.

A formal teleconference announcement with a registration form is forthcoming. All registrations must be processed through your county DSS staff development office. County staff should contact their staff development coordinator to ensure space availability. Local staff do NOT have to register directly with OHRD or SUNY.

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Registrations for State staff (Capital District & NYC) and NYC HRA Staff should be FAXED to Dave McGann at 518-474-1826. E-mail registrations can be sent to AW2950. Registrations must include teleconference title, date, number attending and site attending. If you have any questions, please refer them to Dave McGann at (518) 473-8380 (ID AW2950).

Robert Doar
Director
Office of Child Support Enforcement