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 | INFORMATIONAL LETTER |
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TRANSMITTAL: 96 INF-6

TO: Commissioners of
 Social Services

DIVISION: System
 Support &
 Info. Services

DATE: January 31, 1996

SUBJECT: Elimination of the Adjudicated Claims Microfiche
 History Production - All Upstate Districts

SUGGESTED

DISTRIBUTION: Systems Coordinators
 BICS Coordinators
 Medical Assistance Directors
 Income Maintenance Directors
 Accounting Directors
 Fraud & Recovery Directors
 Staff Development Coordinators

CONTACT PERSON: Lorraine Martin
 1-800-343-8859, extension 3-0961; ID 89A538

ATTACHMENTS: None

FILING REFERENCES

Previous ADMs/INFs	Releases Cancelled	Dept. Regs.	Soc. Serv. Law & Other Legal Ref.	Manual Ref.	Misc. Ref.
None	None	None	None	None	None

SSIS has completed implementation of an upstate system to support on-line requests for client specific Adjudicated Claims history reports. All upstate counties are now using the new process to obtain Claim Detail report histories for Medicaid clients. The new process has eliminated the need to manually prepare these reports from the Adjudicated Claims microfiche, and expanded the claims data set from county specific, to statewide. The initial reports from local districts indicate that the project has accomplished its objectives of generating reports that are more accurate and up-to-date than the manually prepared versions, and also reducing the clerical time and effort required to produce this information. The Department believes that the ease of producing these new reports, coupled with the increased reporting accuracy, may result in additional local recoveries.

The final step in the upstate system implementation is the elimination of the costly microfiche production and distribution. The Adjudicated Claims microfiche production will be discontinued after the creation of the annual 12 month summary microfiche for 1995, which will occur sometime in February 1996. All local users of the microfiche data can be accommodated by the new reporting process.

Local districts should continue to maintain the microfiche history files that exist to facilitate emergency (same day) requests for statements. Also, while the new on-line system will provide access to 10 years worth of data, microfiche will be needed to access claims older than 10 years. Districts that are receiving Adjudicated Claims data on round reel or cartridge tape will continue to have the information provided in this manner.

The implementation of this new process has been enthusiastically received in all upstate districts. The pilot began on September 11, 1995 and by the end of the year, with all upstate counties implemented, local districts had requested 8,847 separate Claim Detail Reports, requiring 17,130 tape mounts, for medical claims totaling \$95,107,620. This new process is an interim step in SSIS's long range technology planning to provide for direct on-line access to a client's electronic payment history data.

Customer consulting staff will be contacting your local staff in an attempt to assess the clerical cost savings which can be attributed to the elimination of the manual process, and they will also be monitoring recovery figures to determine if counties are able to recover more money with the easy to obtain reports. This information will help us as we develop the new on-line payment history system. If you have questions or comments, please contact the following SSIS Field Consultants:

- Lorraine Martin (518) 473-0961, or
- Rich DeFichy (315) 423-1155

George A Mitchell III
Deputy Commissioner
System Support & Information
Services