

NEW YORK STATE OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE

40 NORTH PEARL STREET ALBANY, NY 12243-0001

Andrew M. Cuomo Governor

Informational Letter

Section 1

Transmittal:	11-INF-14			
To:	Local District Commissioners			
Issuing	Office of Temporary and Disability Assistance/Center for Employment and			
Division/Office:	Economic Supports			
Date:	December 1, 2011			
Subject:	Revised "Request for Voluntary Restricted Payments" (LDSS 4580)			
Suggested	Temporary Assistance Directors			
Distribution:	Staff Development Coordinators			
	Forms Coordinators			
Contact				
Person(s):	Forms: Kelly Whitney @ 1-800-343-8859 extension 3-7991			
Attachments:	Attachment 1 "Request for Restricted Payments" (Form LDSS 4580) (Rev 1/11)			
Attachment Available On –				
Line:				

Filing References

	Releases Cancelled	Dept. Regs.	Soc. Serv. Law & Other Legal Ref.	Manual Ref.	Misc. Ref.
03 ADM 07 00 ADM 2 97 ADM 21 91 ADM 3 86 ADM 13		352.5 352.29 370.4 381	SSL 131-s SSL 159 SSL 300-303 SSL 350-j	Energy Manual	GIS 95 ES/DOC 38 99 LCM 20 GIS 10 TA/DC015

Section 2

I. Purpose

The purpose of this Letter is to advise social services districts (districts) that prior changes in Office Regulations (18 NYCRR) related to restrictions outlined in 03 ADM 7, and policy clarifications made in GIS 10 TA/DC015, necessitated a revision of the LDSS-4580, *Request for Voluntary Restricted Payment*.

II. Background

Prior to November 2003, restriction policy allowed for direct payments to vendors (restricted payments) for Family Assistance (FA) recipients only when clients had mismanaged their grant (generally not paying rent for two consecutive months or failing the utility management test), or when a client requested a restricted payment and the grant was sufficient to honor the request. To provide districts with a tool to reduce the frequency and amount of arrears payments made on behalf of FA recipients, 18 NYCRR §381.3(c) was amended authorizing district workers to restrict FA benefits for administrative ease without first finding mismanagement. Prior to this change for restricting FA grants, the districts already had the authority to restrict the grant of Safety Net Assistance (SNA) recipients for administrative ease, and were required to restrict the grants of non-cash SNA recipients in accordance with instructions found in 18 NYCRR §370.4.

Additionally, relative and non-relative Supplemental Security Income (SSI) recipients, who were also grantees for children receiving FA or SNA, often had their emergency energy needs met through the children's cases rather than through other emergency assistance. Districts may continue restricting needs on these types of cases, **but may not authorize payments of actual bills unless the grantee provides permission.**

III. Program Implications

Districts applying this policy must provide timely and adequate notice to all cases placed on restricted payment. This change imposes no additional requirements for districts that opt to use this method of payment for administrative ease. This form revision provides districts with the ability to meet the requirements described in the **Background** section.

The revised form provides information:

- regarding requests for restriction in FA cases, and provides information about administrative ease for FA cases,
- about mandated restriction policy for non-cash SNA cases, and
- about the requirement that districts seek permission from a grantee in receipt of SSI before authorizing payment of actual bills based on his/her relative or non-relative caretaker case.

IV. Forms Ordering Information

- The revised English version of the LDSS-4580: "Request for Voluntary Restricted Payments" and the LDSS-4580 SP: "Request for Voluntary Restricted Payments Spanish" are State printed forms available to districts. The procedures for ordering PDFs or master camera ready copies are listed below.
- The above referenced document has also been posted on the OTDA Intranet website at http://otda.state.nyenet/ldss_eforms/default.htm and is available for downloading by districts for reproduction locally.
- Any future written requests for master camera ready copies of the English and "other than English" versions of the documents, should be submitted on OTDA-876: "Request for Forms or Publications," and should be sent to:

Office of Temporary and Disability Assistance BMS Document Services and Operational Support PO Box 1990 Albany, NY 12201

Questions concerning ordering forms should be directed to BMS Document Services at 1-800-343-8859, ext. 4-9522.

- Documents may also be ordered through Outlook. To order the forms you must obtain an OTDA-876 electronically by going to the OTDA Intranet Website at http://otda.state.nyenet/ then under Program Areas, go to Division of Operations and Program Support page, then to OPS E-forms page (this page contains the electronic OTDA-876).
- For those who do not have Outlook, but who have Internet access for sending and receiving email, the Internet e-mail address is: gg7359@dfa.state.ny.us.
- For a complete list of available forms, please refer to the OTDA Intranet site: http://otda.state.nyenet/ldss_eforms/default.htm .

Issued By

Name: Phyllis Morris

Title: Acting Deputy Commissioner

Division/Office: Center for Employment and Economic Supports

REQUEST FOR RESTRICTED PAYMENTS

	COUNTY DEPARTMENT OF SOCIAL SERVICES					
CA	SE NAME:					
	DRESS:					
CA	TEGORY/CASE TYPE: CASE NUMBER:					
	SEE BACK OF PAGE FOR AN EXPLANATION OF YOUR OPTIONS					
1.	SHELTER					
	☐ I request the Department of Social Services restrict \$ of my Temporary Assistance Grant and send it directly to my landlord.					
2.	Energy-Domestic and/or Heating					
	A. Restrictions					
	DOMESTIC ENERGY ONLY					
	☐ I request the Department of Social Services restrict an amount not to exceed the average monthly amount of the Domestic Energy cost from my Temporary Assistance Grant to pay my Domestic Energy Bill.					
	HEATING ONLY					
	☐ I request the Department of Social Services restrict an amount not to exceed the heating allowance from my Temporary Assistance Grant to pay my heating bill.					
	COMBINED DOMESTIC ENERGY/HEATING					
	☐ I request the Department of Social Services restrict a total amount not to exceed the average monthly amount of the Domestic Energy Cost and Heating allowance from my Temporary Assistance Grant to pay my Domestic Energy Heating bill.					
	B. Energy Payments					
	I request the Department of Social Services pay my entire Domestic only bill (Required for Grantee cases)					
	☐ I request the Department of Social Services pay my entire Heating bill. (Required for Case Type 12/17 and Grantee cases)					
	☐ I request the Department of Social Services pay my entire Combined bill. (Required for Grantee Cases)					
SIGN	NATURE OF RECIPIENT DATE					
SIGN	NATURE OF WORKER OR WITNESS DATE					

OPTIONS

FAMILY ASSISTANCE AND <u>CASH</u> SAFETY NET ASSISTANCE:

You have the right to request to have all or part of your grant restricted to pay bills such as shelter, heat and/or domestic energy. If you request to have your grant restricted to pay for your heat and/or domestic energy bill(s), your cash temporary assistance grant will be reduced by your heating allowance and/or the billing amount for your domestic energy.

The Department of Social Services may choose to place a Family Assistance or Cash Safety Net Assistance recipient on vendor restriction if it is a less expensive or more easily controlled method of payment.

NON-CASH SAFETY NET ASSISTANCE:

State law mandates that the maximum shelter allowance for your Family size, as based upon your case circumstances, must be restricted from your Temporary Assistance grant and sent directly to your landlord. You may request that the Department of Social Services restrict an amount in addition to the maximum shelter allowance and pay this directly to your landlord. Additionally, if you pay separately for your heat and/or domestic energy costs, your heating allowance and/or the amount for your domestic energy, as based upon your case circumstances, must be restricted from your Temporary Assistance grand and sent directly to your fuel vendor/utility company.

If you want the Department of Social Services to pay your entire heating bill, you must check number 3 on the front of this paper and sign your name.

If you DO NOT do this, the Department of Social Services can only send your heating allowance, as based upon your case circumstances, to your fuel vendor/utility company. This could mean that your entire heating bill may not be paid in full and you are responsible for the unpaid amount.

AUTHORIZATION OF ENERGY ASSISTANCE FOR EMERGENCIES FOR GRANTEES RECEIVING SUPPLEMENTAL SECURITY INCOME (SSI):

For administrative ease, districts may continue restricting and authorizing payments for heating (and domestic utility service only when the grantee has a combined utility bill) residential accounts to the respective distribution utility companies, energy services companies (ESCO), municipals, entities who legally sub-meter electric service and other non-utility home energy vendors, for any TA case budgeted with a fuel allowance. Districts must not authorize payment that exceeds the amount restricted for the actual bill as submitted by the vendor, unless requested to do so by the grantee.