OFFICE OF POLICY, PROCEDURES, AND TRAINING



# POLICY DIRECTIVE #24-01-ELI

#### ONE-TIME SIX MONTH EARNED INCOME DISREGARD

| Date:            | Subtopic(s):                              |
|------------------|---|
| January 22, 2024 | Cash Assistance Budgeting, SNAP Budgeting |

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#### HAVE QUESTIONS ABOUT THIS PROCEDURE?

#### AUDIENCE

This policy directive is for the Benefits Access Centers (BAC), Special Projects Center staff, and is informational for all other staff.

**Note**: A procedure for HIV/AIDS Services Administration (HASA) will be issued under separate cover.

#### PURPOSE

The purpose of this policy directive is to inform staff of changes to SSL section 131-a(8)(a) as authorized by Part X of Chapter 56 of the Laws of 2023 (SFY 2023-24 New York State Budget) and to provide guidance for implementation. These changes went into effect on December 29, 2023.

#### POLICY

Cash Assistance (CA) participants who are seeking employment or training opportunities often face barriers to economic security as any increase in income may disqualify them from receiving benefits. The State Fiscal Year (SFY) 2023-24 New York State Budget, enacted on May 3, 2023, created new income disregard provisions designed to support CA participants who start new jobs or participate in employment and training activities by allowing them to earn more income while retaining access to CA and other support services.

The SFY 2023-24 State Budget established a new disregard on all earned income that a CA participant gets from participation in a qualified work activity or training program, provided the individual's overall income does not exceed 200% of the Federal Poverty Level (FPL) for their household size. This disregard does not apply to Supplemental Nutrition Assistance Program (SNAP) benefits.

The SFY 2023-24 State Budget will also disregard all earned income of a CA participant following a new job for a maximum of six consecutive months, once per lifetime, provided that the individual's overall income does not exceed 200% of the FPL for their household size. Following the six-month period, regular budgeting of income for purposes of CA eligibility would apply. This disregard does not apply to SNAP benefits.

# **BACKGROUND** Both the training income disregard and one-time 100% employment income disregard apply only to CA participants and cannot be used for applicants. A participant is defined as an individual who submitted an application for CA or had someone else submit an application for CA on their behalf, and who has been determined eligible for CA. The definition of household size for the purpose of applying the 200% FPL includes all individuals who are active on the CA case.

#### **Training and Work Activity Income Disregard Implications**

Provided that the individual's total gross income is not more than 200% of the FPL for their household size, all of the earned income of a CA participant from participation in the following training or work activities is now exempt and must be disregarded as income or resources in determining eligibility or budgeting CA benefits:

- Subsidized Employment;
- Work Experience;
- Job Search;
- Vocational Education;
- Secondary School;
- Job Skills Training;
- Educational Training;
- Job Readiness Training;
- Community Service; and
- On-the-Job Training.

All training activities must be approved work activity assignments consistent with the participant's Employment Assessment (EA) / Employment Plan (EP) in order for the participant to be eligible for the training income disregard.

CA participants in the Transitional Employment Advancement Program (TEAP) are not eligible for either the training income disregard or the one-time 100% employment income disregard.

Staff are encouraged to consider grant diversion if it will help improve the CA participant's employability as they complete an approved training program and advance toward greater economic security. Refer to <u>09-ADM-11</u> for more information. This may be helpful for CA participants who have already used their one-time 100% sixmonth employment disregard and need additional supports in obtaining sustained employment.

#### **One-Time 100% Employment Income Disregard Implications**

The one-time 100% earned income disregard (EID) allows staff to disregard all of the individual's income earned from employment when determining eligibility or level of CA benefits, provided that it be for no more than six consecutive months from the initial date the new budget is authorized and that the individual's overall total gross income shall not be more than 200% of the FPL for their household size.

**Note:** The 100% EID does not apply to the earned income of individuals who are not active members of the CA portion of the case. For example, ineligible non-citizen legally responsible relatives and non-legally responsible care takers on child only cases.

Any new job, including multiple new jobs gained during the six consecutive month period, will be eligible for the one-time 100% employment disregard, if the individual's overall total gross income is not more than 200% of the FPL for their household size.

**Example:** David receives CA and gets a new job. David timely reports their updated income due to the new job to DSS/HRA. Staff reviews David's income and determines they are eligible for the 100% EID beginning July 1. Staff will not include David's income in their CA case for six months so they can save money and catch up on bills.

Once initiated, the disregard period will follow the participant if they move, as long as the individual's total gross income does not exceed 200% of the FPL for their household size.

The six-month employment exemption only applies to new employment and cannot be applied retroactively to a job that started before December 29, 2023.

The six-month 100% employment income disregard period cannot be used nonconsecutively and if a participant leaves their employment during this time, even if no fault of their own, the period will continue to count down. If the individual is able to find a new job while the exemption period is still counting down, their income from that job would be given the disregard for however much of the six-month time period remains upon job entry, as long as the individual's total gross income does not exceed 200% of the FPL for their household size. Likewise, if the participant were to receive a raise in income, more hours, or an additional job or jobs that resulted in the individual's income increasing to over 200% FPL for their household size during the course of the six months, they would no longer be eligible for the 100% disregard, though the period would continue to count down. Their full earnings would be budgeted using normal CA budgeting procedures once they became ineligible for the 100% disregard.

The six-month 100% disregard period for new employment applies once per lifetime for the individual, not once per household. More than one participant on a case can participate in the disregard and have it applied to their new income at the same time or during overlapping periods. In addition, one individual can receive both the training and work activity income disregard and the one-time 100% employment income disregard at the same time as long as the individual's total gross income does not exceed 200% of the FPL for their household size.

#### REQUIRED ACTION

# Training and Work Activity Income Disregard

When a CA participant reports income from a qualified training or work activity, staff will first need to determine whether the program is a qualified activity for the income exemption. Then, if it is a qualified training or work activity, staff must determine whether the individual's total gross income is at or below 200% of the FPL for their household size. All training activities must be an approved work activity assignment consistent with the participant's EA/EP in order for the participant to be eligible for the training income disregard.

The training or work activity does not have to start after December 29, 2023 to qualify for the training income disregard. However, just the income received from the training or work activity on or after December 29, 2023 is eligible for the training income disregard.

The training or work activity income disregard is not limited to six months only and is not a one-time income disregard (i.e., once per lifetime).

Below are examples showing how the training income disregard is applied.

# Example - Initial Training Earnings

John Smith is a CA recipient. On January 4, 2024, John starts a subsidized training program. John receives their first paycheck on January 18, 2024, which they report to DSS/HRA on January 24, 2024. Staff reviews John's income and determines that their income is at or below the 200% FPL for their household size and that the training is a qualified training. John's training income disregard begins February 1, 2024.

# Example - Increased Training Earnings

John has been working part-time at the subsidized training. On March 1, 2024, John begins working full-time in the subsidized training. John reports this to DSS/HRA on March 8, 2024, and receives their first increased paycheck the same day. Staff reevaluates John's eligibility for the training income disregard starting April 1, 2024. John's increased earnings still result in their total gross income being at or below the 200% FPL calculation for their household size, so they are able to continue receiving the training income disregard.

# **One-Time 100% Employment Income Disregard**

Eligibility for the one-time 100% employment income disregard should be determined when a CA participant first provides proof of their income from a new job. If the total gross income of the participant is at or below the 200% FPL for their household size, the individual is eligible for the six-month disregard if they had not previously received it. There is no minimum number of hours that a participant must work to be eligible for the employment disregard. Refer to **Attachment A** (One-Time Six Month 100% Earned Income Disregard Information) for information on what the disregard is and some examples of how it is applied. For the one-time 100% employment disregard, the six consecutive months begins with the first monthly or semi-monthly CA budget after the participant submits their first paystub, or other documentation verifying their income.

#### **Processing Staff Responsibilities**

Step 1 Processing staff should apply the one-time six month 100% EID to all CA participants that report new employment which began on or after December 29, 2023 and submits proof.

If the CA participant reports income without submitting proof, the BAC will defer the participant with the Documentation Requirement and/or Assessment Follow-Up form (**W-113K**).

Step 2Refer to the fillable calculation toolkit (FIA-1269) for the 200%Federal Poverty Level Check.

**Note:** Processing staff must index a screenshot or pdf file of the calculation toolkit (**FIA-1269**) to the case record.

- Step 3 Determine the individual's eligibility for the 100% EID. The total gross income (all earned and unearned income) belonging to the individual who is eligible for the 100% EID program must be compared against the 200% FPL for the total household size of the case.
- **ELIGIBLE FOR 100%** If the individual's total gross income is at or below the 200% FPL standard for the household size, then the individual is eligible for the 100% EID.
- Refer to Attachment B Processing staff will review pay stubs and calculate the monthly income budget in the Paperless Office System (POS).

Refer to **Attachment B** (CA Budget Calculation with End Effective Date in POS) for screenshots of putting an end date in POS to create the expiring budget.

Processing staff will complete the EID eligible POS budget with income applied for CA and SNAP (Program Indicator **B**). Processing staff must not authorize the eligible budget. They must write a case comment with the provisional budget number, gross income amount, pay frequency, and line number of the employed individual. Budgets are stored in the Welfare Management System (WMS) for up to 13 months. Processing staff must scan and index the Budget Results Screen (**NSBL80**) for this budget to the case file for documentation purposes.

Designated EID liaisons will enter any cases that are eligible for the 100% EID onto an online form (<u>Earned Income Disregard Form</u>) which will automatically create a SharePoint list to be reviewed and processed by the Special Projects Center staff. Refer to the <u>Special</u> Projects Center Responsibilities and SharePoint Form section.

For households eligible for the 100% EID, a manual notice will be prepared explaining that the employment income is EXEMPT for CA budgeting purposes for a period of <u>six months</u> but both the employment income or training income is countable earned income for SNAP budgeting purposes. Refer to the <u>Issuing the Manual</u> <u>Notice</u> section.

**INELIGIBLE FOR 100%** If the individual's total gross income is above the 200% FPL standard for the household size, then the individual is ineligible for the 100% EID.

Processing staff will create a new budget for the case and enter the earned income associated with the individual on the **NSBL06** screen using Program Indicator '**B**' (both CA and SNAP). The income is not eligible for the 100% EID and must be counted towards both CA and SNAP.

If the household is ineligible for CA, processing staff must authorize the ineligible budget. They must write a case comment with the budget number, gross income amount, pay frequency, action taken on the case (i.e., case closed due to excess income), and line number of the employed individual. The applicable BAC will process the required action.

**Note:** Households that reside in temporary housing that have the full cost of their shelter included in their CA standard of need may be eligible for CA even if an individual in the household has gross income in excess of 200% of the FPL for their household size.

#### Special Projects Center Responsibilities and SharePoint Form

HRA will maintain a SharePoint list of all individuals who are participating in one of the 100% EID programs. This file will be requested by OTDA once system changes are made in order to properly identify participants of either program and to enter this information into WMS.

The SharePoint Form will be managed by the Special Projects Center (SPC).

The SharePoint form contains the following fields:

- Number of Adults with newly reported Earned Income in the Cash Assistance household (income earned on or after 12/29/2023)
- How many people are in the Cash Assistance household?
- Case Number
- First Name (1<sup>st</sup> Adult on the Case)
- Last Name (1<sup>st</sup> Adult on the Case)
- Client Identification Number (CIN number) (1st Adult on Case)
- Is the individual's income below 200% of FPL based on Federal Poverty Guidelines (**FIA-1269**)?
- Monthly Gross Income (1st Adult on Case)
- Amount of Earned Income Reported (1st Adult on Case)
- Date Earned Income Reported (1st Adult on Case)
- Earned Income Documentation Submitted? (verify in Viewer before submitting a response of "yes")

Special Projects Center staff will review documents and budget the EID eligible cases for SNAP only. The 'from date' and 'to date' (six months out) must be entered in the budgeting screen.

Special Projects Center staff will create a new budget for the case and enter the earned income with the individual on the **NSBL06** screen using Program Indicator '**F**' (SNAP Only). This will ensure that the income is counted for SNAP only and disregarded for CA. (Only enter Program Indicator '**F**' with the training income or new job income that is intended to be used for the 100% EID program. Any other income must be budgeted per current budgeting methodologies.) Program Indicator '**F**' must be used even if the individual is currently in CL, RJ, or NA status for SNAP.

- Use income source code '01 Salary, Wages' for those individuals who are eligible for the one-time consecutive sixmonth 100% EID.
- Use income source code '**02** On the Job Training' for individuals in receipt of training/internship income.

Eligible cases will be assigned to BAC 80 for the six-month period.

These cases will be re-budgeted at the end of the six-month period, once the 100% EID expires. Staff will use the **WINR0750** (PA/FS Cases With End Of Month Expiring Authorizations Center Report) for the cases that need to be re-budgeted. The **WINR0750** is used for expiring budgets and is attached as an example.

# Vendor Referrals to the Special Projects Center

|  | Special Projects Center staff will pull a worklist from Self-Sufficiency,<br>Employment, Assessment, and Management System (SEAMS) of<br>the participants who reported new income after December 29, 2023.   |  |  |  |  |  |
|--|--|--|--|--|--|--|
|  | Special Projects Center staff will review the cases and determine eligibility for the 100% EID program. They must ensure the employment or training start date is on or after December 29, 2023 and use the fillable calculation toolkit ( <b>FIA-1269</b> ) to determine the 200% FPL for the household size. |  |  |  |  |  |
|  | <b>Note:</b> Special Projects Center staff must index a screenshot or pdf file of the calculation toolkit ( <b>FIA-1269</b> ) to the case record.  |  |  |  |  |  |
| ELIGIBLE FOR 100%<br>EID                           | Special Projects Center staff will enter any cases that are eligible for the 100% EID onto an online form ( <u>Earned Income Disregard Form</u> ) which will automatically create a SharePoint list to be reviewed and processed by the Special Projects Center / BAC 80 staff.                                |  |  |  |  |  |
| INELIGIBLE FOR 100%<br>EID                         | If ineligible for the 100% EID, the Associate Job Opportunity Specialist (AJOSI) will approve the case for <b>FIA3A</b> automated budgeting. The applicable BAC will process the required action.  |  |  |  |  |  |
|  | Using the cases from the SharePoint form, Special Projects Center staff will review documents and budget the EID eligible cases for SNAP only. The 'from date' and 'to date' (six months out) must be entered in the budgeting screen.   |  |  |  |  |  |
|  | Eligible cases will be assigned to BAC 80 for the six-month period.  |  |  |  |  |  |
|  | These cases will be re-budgeted at the end of the six-month period, once the 100% EID expires. Staff will use the <b>WINR0750</b> for the cases that need to be re-budgeted.   |  |  |  |  |  |
|  | Suppressing the Client Notices System (CNS) Notice   |  |  |  |  |  |
| Refer to <u>PB #09-38-SYS</u> for more information | When authorizing the new budget, staff must suppress the CNS notice as CNS has not yet been updated to account for the new EID. To suppress the CNS notice, SPC staff must use an <b>M3E</b> indicator field on the POS Turn-Around Document (TAD):  |  |  |  |  |  |
|  | <ul> <li>The A (Manual Notice – Adequate) indicator is used when<br/>a timely 10-day notice is not required (e.g., no changes to<br/>the CA or SNAP benefits resulting from a new budget).<br/>The intended action will take effect immediately.</li> </ul>  |  |  |  |  |  |

The T (Manual Notice – Timely) indicator is used when an intended case action requires that the affected participant be informed a minimum of 10 days prior to taking the action. This gives the participant an opportunity to resolve the issue before the adverse action takes effect. This must be used when the SNAP benefit amounts decrease on a CA case.

To determine if the **A** or **T** is required, staff must determine if the new budget impacting SNAP only results in a decrease in benefits from the current budget, if so, then a **T** must be entered to ensure a timely clock down. If there is no change in the SNAP, or if it results in an increase in SNAP, then an **A** should be used to ensure that the action goes into effect immediately.

When the **A** or **T** indicator is entered to suppress the CNS notice, staff must issue a manual notice.

#### **Issuing a Manual Notice**

For active CA cases where either the training income disregard or one-time employment income disregard is being applied, the appropriate manual notice must be provided, including an explanation that the income from new employment or approved training or work activity is exempt for CA budgeting.

The manual notices include:

- Action Taken On Your Recertification: Public Assistance, Medical Assistance, Supplemental Nutrition Assistance Program (SNAP), Medical Assistance Coverage and Services (NYC) (LDSS-4014A/B-NYC),
- Notice of Intent To Change Benefits: Public Assistance, Supplemental Nutrition Assistance Program (SNAP), Medical Assistance Coverage and Services (Timely & Adequate) (NYC) (LDSS-4015A/B NYC), or
- Notice of Intent To Change Benefits: Public Assistance, Medical Assistance, Supplemental Nutrition Assistance Program (SNAP), Medical Assistance Coverage and Services (Adequate Only) (NYC) (LDSS-4016A/B NYC).

The **LDSS-4014A/B-NYC** is used only if the transaction is part of a recertification. If the results of the recertification are a reduction in benefits, then the **T** must be used in the M3E indicator field. If there is no change, or an in increase in benefits, the **A** must be used in the M3E indicator field.

The **LDSS-4015A/B NYC** should be used if the resulting budget leads to a reduction in benefits and is not done at recertification. This should be accompanied by a **T** in the M3E indicator field.

The **LDSS-4016A/B NYC** should be used if the resulting budget has no change in benefits or if there is an increase in benefits. This should be accompanied by an **A** in the M3E indicator field.

The notices have been made fillable PDFs and are available on eDocs. Staff are reminded that if a participant has a reading language other than English and the notice is available in their preferred reading language, both the English and the other language version must be completed and sent to the participant.

#### PROGRAM IMPLICATIONS

| Paperless Office<br>System (POS)<br>Implications                | The above process is an interim solution until systems support can<br>be developed to assist staff with implementation of these new<br>disregards. Staff are required to process cases as directed above<br>until additional system enhancements are deployed.   |
|---|--|
| Supplemental<br>Nutrition Assistance<br>Program<br>Implications | The income disregard provisions outlined in this policy directive only<br>impact CA budgeting and do not apply to the SNAP portion of a<br>CA/SNAP case or to non-cash assistance (NCA) SNAP cases.<br>Therefore, all countable gross income must be determined and<br>included in the SNAP budgeting process. SNAP households will<br>continue to receive a 20% Earned Income Deduction from their gross<br>earned income, which is intended to compensate for work-related<br>expenses, union dues, taxes, transportation and other expenses.<br>The CA grant, and increased income from either the one-time 100%<br>employment income disregard or training income disregard, must<br>both be counted in full in the SNAP budget and, in some cases, may<br>cause the SNAP portion of the case to close due to excess income. |
|   | Households where all members are in receipt of either Supplemental<br>Security Income (SSI) or CA benefits are categorically eligible for<br>SNAP and are not subject to a resource or Net Income Test for<br>SNAP, having already passed these tests for receipt of CA.   |

|   | Households of one or two people who meet the categorical eligibility<br>standards are automatically eligible for the minimum SNAP benefit<br>for a household of one or two. There is no such standard for<br>households of more than two individuals, and so the benefit<br>calculation for a household of more than two people can yield a<br>benefit of \$0. This is why it is possible to be "categorically eligible"<br>for \$0 in SNAP benefits (and therefore ineligible for SNAP).                                |
|---|--|
| Medicaid<br>Implications  | CA participants with either the training income or the one-time employment income disregard would remain eligible for MA.  |
| LIMITED ENGLISH<br>PROFICIENT (LEP)<br>AND DEAF/HARD<br>OF<br>HEARING<br>IMPLICATIONS | Staff must obtain appropriate interpretation services for individuals<br>who are Limited English Proficient (LEP) or deaf or hard-of-hearing.<br>Please refer to <b>PD #18-10-OPE</b> , <b>PD #17-19-OPE</b> and<br><b>DSS-PB #2021-007</b> ( <b>R1</b> ) for detailed instructions.   |
| FAIR HEARING<br>IMPLICATIONS  |  |
| Avoidance/<br>Resolution  | Ensure that all case actions are processed in accordance with<br>current procedures and that electronic case files are kept up to date.<br>Remember that applicants/participants must receive either adequate<br>or timely and adequate notification of all actions taken on their case.   |
| Conferences   | An applicant/participant can request and receive a conference with a Fair Hearing and Conference (FH&C) AJOS/Supervisor I at any time. If an applicant/participant comes to the Benefits Access Center requesting a conference, the Receptionist must alert the FH&C Unit that the individual is waiting to be seen. In Model Offices, the Receptionist at Main Reception will issue an FH&C ticket to the applicant/participant to route them to the FH&C Unit and does not need to verbally alert the FH&C Unit staff. |
|   | The FH&C AJOS/Supervisor I will listen to and evaluate any material presented by the applicant/participant, review the case file and discuss the issue(s) with the JOS/Worker responsible for the case and/or the JOS/Worker's Supervisor. The AJOS/Supervisor I will explain the reason for the Agency's action(s) to the applicant/participant.  |

Should the applicant/participant elect to continue their appeal by requesting a Fair Hearing or proceeding to a hearing already requested, the FH&C AJOS/Supervisor I is responsible for ensuring that further appeal be properly controlled and that appropriate followup action is taken in all phases of the Fair Hearing process.

Evidence Packets All Evidence Packets must contain a detailed history, e.g. copies of POS "Case Comments" and/or New York City Work, Accountability and You (NYCWAY) "Case Notes" screens, copies of relevant WMS screen printouts, notices sent, and other documentation relevant to the action taken.

| REFERENCES    | <u>23-ADM-10</u><br>09-ADM-11                                     |  |
|---------------|---|--|
| RELATED ITEMS | <u>PB#09-38-SYS</u><br><u>PD#14-02-SYS</u><br><u>PD#23-05-ELI</u> |  |
| ATTACHMENTS   | Attachment A<br>Attachment B<br>FIA-1269<br>LDSS-4014A-NYC        | One-Time Six Month 100% Earned Income<br>Disregard Information<br>CA Budget Calculation with End Effective<br>Date in POS<br>200% FPL Check (12/22/2023)<br>Action Taken On Your Recertification: Public   |
|               | LDSS-4014B-NYC  | Assistance, Supplemental Nutrition Assistance<br>Program (SNAP), Medical Assistance<br>Coverage and Services (NYC) (Rev. 12/23)<br>Action Taken On Your Recertification: Public<br>Assistance, Supplemental Nutrition Assistance<br>Program (SNAP), Medical Assistance<br>Coverage and Services (NYC) (Rev. 12/23) |
|               | LDSS-4015A-NYC  | Notice of Intent To Change Benefits: Public<br>Assistance, Supplemental Nutrition Assistance<br>Program (SNAP), Medical Assistance<br>Coverage and Services (Timely & Adequate)<br>(NYC) (Rev. 12/23)  |
|               | LDSS-4015B-NYC  | Notice of Intent To Change Benefits: Public<br>Assistance, Supplemental Nutrition Assistance<br>Program (SNAP), Medical Assistance<br>Coverage and Services (Timely & Adequate)<br>(NYC) (Rev. 12/23)  |

| LDSS-4016A-NYC | Notice of Intent To Change Benefits: Public   |
|----------------|---|
|                | Assistance, Supplemental Nutrition Assistance |
|                | Program (SNAP), Medical Assistance            |
|                | Coverage and Services (Adequate Only)         |
|                | (NYC) (Rev. 12/23)                            |
| LDSS-4016B-NYC | Notice of Intent To Change Benefits: Public   |
|                | Assistance, Supplemental Nutrition Assistance |
|                | Program (SNAP), Medical Assistance            |
|                | Coverage and Services (Adequate Only)         |
|                | (NYC) (Rev. 12/23)                            |
| WINR0750       | PA/FS Cases with End of Month Expiring        |
|                | Authorizations Center Report                  |
| W-113K         | Documentation Requirements and/or             |
|                | Assessment Follow-Up (Rev. 5/3/2023)          |

# ATTACHMENT A

#### One-Time Six Month 100% Earned Income Disregard Information

Did you know that if you get a new job while you are receiving Cash Assistance (CA), your income from your new job will not be counted for six (6) months in a row while you keep getting CA benefits? This is called the *100% Earned Income Disregard (EID)*.

Here's what you need to know about this:

- ✓ You must be on CA at the time you start working.
- ✓ You can only receive this one time.
- ✓ Your income will still be counted for your SNAP benefits. You may receive less SNAP or be ineligible for SNAP.
- ✓ You must tell us about a new job within 10 days. If you don't do this, your CA benefits may be lowered or stopped.
- ✓ If your total income is more than 200% of the Federal Poverty Level (FPL) for your household size at any time during this six-month period, you will no longer be able to get the EID.
- $\checkmark$  The 6 months must be in a row (for example, from January 1<sup>st</sup> through June 30<sup>th</sup>).
- ✓ If you quit your job or reduce your hours by choice, you may no longer get the EID or be eligible for CA.
- ✓ If your job ends at any time during the six months, the six-month clock will continue to count down. This reduces the number of days that are left in the six-month period.
- ✓ If you find a new job before the 6-month period is up, and your total income is below 200% of the FPL for your household size, you can ask to receive the 100% EID for any time left in the 6-month period.

#### Example A:

David receives CA and gets a new job. David timely reports their updated income due to the new job to DSS/HRA. Staff reviews David's income and determines they are eligible for the 100% EID beginning July 1. Staff will not include David's income in their CA case for six months so they can save money and catch up on bills.

On January 1 of the next year, David still has the same job. However, the six-month period of the 100% EID has expired. David's earned income is added to their CA case, and the standard EID and work expense disregard, is applied to determine David's continued eligibility for CA. Based on their income, David is no longer eligible for CA, and their case is closed.

The following July, David reapplies for CA because they are no longer working. David is determined eligible for CA and begins receiving benefits August 1. During the month of October, David reports that they are now employed again. Since David already received the one time, six-month 100% EID, they can't get it again. Staff will apply the standard EID and work expense disregard to determine David's continued eligibility for CA.

#### Example B:

Ana and Ana's three children receive CA benefits. Ana gets a new job and timely reports the updated information to DSS/HRA. Staff reviews Ana's income and determines they are eligible for the 100% EID beginning February 1.

On April 18, Ana reports to staff that they received a raise. Ana provides proof of this increased income. Staff reviews the income and determines that Ana's income is now over 200% of the FPL for their household size. Ana is no longer eligible for the 100% EID. Because Ana reported the change to staff in a timely manner, staff applies the standard EID and work expense disregard and determines that Ana remains eligible for a small CA grant. Ana has used three (3) months of their six-month period.

On June 1, Ana reports that their employer reduced the number of hours they work, and their earned income has gone down. Staff re-evaluates Ana's income and determines Ana's total income is now below 200% of the FPL and Ana can again receive the 100% EID for the remainder of the initial six-month period, which is June and July. Staff rebudgets the case and does not count the income for the remaining months.

#### ATTACHMENT B

#### CA Budget Calculation with End Effective Date in POS

(1) When the user attempts to calculate a new budget, the following screen will first appear with the effective start date automatically filled-in by POS. User can click "OK" button to continue.

|  | * 💷 🖻    | 1 1                            | <b>F</b> 🐴 | R                          |       | T                 | 既到                | 60   |            | 4  |       | P.  | 1 |    | 88                              |   |
|--|----------|--------------------------------|------------|----------------------------|-------|-------------------|-------------------|------|------------|----|-------|-----|---|----|---------------------------------|---|
| Click on the   | 'New Bud | lget' butto                    | on to ca   | lculate                    | a nev | v budq            | et.               |      |            |    |       |     |   |    | udget Required                  |   |
| Case No.<br>POS<br>Suf Bdqt No.<br>1 10<br>1 9<br>1 8<br>1 7 | Author-  | Authoriz<br>Bt Selec<br>N<br>N | t Effecti  | ve Date<br>lease<br>active | ente  | r the t<br>for th | beg<br>his<br>11A | budg | ng<br>get. | OK |       |     |   | v. | n<br>Budget<br>Budget<br>Budget | ~ |
|  |          |                                |            |                            |       | Next              |                   | 1    |            |    | Previ | ous |   | -  |                                 |   |

(2) In the Budget Household window, initially the user will only see the effective start date as seen in the below screen.

| Case No Suffix  | = 🕿 🖽 😪 🕮 🛛  | 1                                |  |
|---|--|----------------------------------|--|
| The set of | 🔳 🖑 🛄 🗹 🟙 🛛  | 1                                |  |
| Care No Suffix  |  |                                  |  |
|   | Client Name  | Effective Dates                  | Budget Type  |
| 1   | WMS Rudget   | DIA24-                           | PA & FS 🗸  |
| Type  | www.s.budget   |                                  | 23 11:31:11  |
| Period FR No.LRR  | Proration Child  | Heap RMP                         | v  |
| Indicator   | Tu   | De                               |  |
|   | ~  | ~                                |  |
|   | ~  |                                  |  |
|   |  | Amount                           | Period   |
| ~   |  | ~                                | ~  |
|   | 1 C  | ~                                | ~  |
| What Sent to:   |  |                                  | ^  |
| L 🗸 Shelter 🗸   |  |                                  |  |
|   |  |                                  |  |
|   |  |                                  |  |
|   |  |                                  | ~  |
| Income or Results Existing  | Budgets  |                                  |  |
|   | Indicator<br>No. in FS Hh FS Routing Eli<br>Fuel (absent PA Total<br>from home) Shelter Resources<br>\$0.00<br>What Sent to: | Period FR No.LRR Proration Child | Period FR No.LRR Proration Child Heap RMP<br>Indicator Type<br>No. in FS Hh FS Routing Eligibility<br>1<br>Fuel (absent PA Total Shelter Resources \$0.00<br>\$0.00<br>What Shelter Sent to: |

(3) But user can enter the effective "To" date on the "Effective Dates" field as shown below:

| Contor Work                            | er Name                     |  | Case No           | Suffix          | 8                   | Client Name                                  |   | ctive Dates | Budget Ty<br>PA & FS |     |
|--|-----------------------------|--|-------------------|-----------------|---------------------|--|---|-------------|----------------------|-----|
|  |                             | Shelte   | туре              |                 |                     | WMSI   |   | IS Rudget   | TACTS                | K.) |
| Unfurnished                            | Apartment or R              |  |                   |                 |                     | ~  |   | 10 12/13/20 | 23 10:54:34          |     |
| Amount                                 | Period                      | Water Amount   | Period            | FR              | No.LRR              | Proration                                    | Child Heap                              | RMP         |                      |     |
|  | Monthly 🥪                   |  | ~                 |                 |                     | 4  |   |             |                      | ¥.  |
| Ublities Allow                         | wances                      |  | Indicator         |                 |                     |  | Туре                                    |             |                      |     |
| FSUA                                   |                             |  | maicator          |                 |                     |  | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | 1           |                      |     |
| FSUT                                   |                             |  |                   |                 |                     | ~  | r                                       |             |                      |     |
|  |                             |  |                   |                 |                     |  |   |             |                      |     |
| Suffix Statu                           |                             | Trees and the second se | No. in FS Hh      | FS Rout         |                     |  |   |             |                      |     |
| 1 ACT                                  | IVE                         | ~  | 1                 |                 |                     |  |   |             |                      |     |
| Public Assist                          | tance                       | No. in PA  | 1<br>Fuel (absent | PA              | Total               | Additional Ne                                | eds                                     | -           | 12 600               | _,  |
| Public Assist<br>Suffix Type           | tance<br>Status             | No. in PA<br>Suffix Routing  |                   |                 | Resources           | Suffix                                       | eds<br>Type                             | Amount      | Period               | -   |
| Public Assist<br>Suffix Type           | tance                       | No. in PA  |                   |                 |                     |  |   | Amount      | Period ~             |     |
| Public Assist<br>Suffix Type           | tance<br>Status             | No. in PA<br>Suffix Routing  | from home)        |                 | Resources           | Suffix                                       |   |             | 1.00                 |     |
| Public Assist<br>Suffix Type           | tance<br>Status             | No. in PA<br>Suffix Routing  | from home)        |                 | Resources           | Suffix                                       |   | ~           | ~                    |     |
| Public Assist<br>Suffix Type           | tance<br>Status<br>V ACTIVE | No. in PA<br>Suffix Routing  | from home)        |                 | Resources<br>\$0.00 | Suffix                                       |   | ~           | ~                    |     |
| Public Assist<br>Suffix Type<br>1 SNCA | tance<br>Status<br>ACTIVE   | No. in PA<br>Suffix Routing  | from home)        | Shelter         | Resources<br>\$0.00 | Suffix                                       |   | ~           | ~                    |     |
| Public Assist<br>Suffix Type<br>1 SNCA | tance<br>Status<br>ACTIVE   | No. in PA<br>Suffix Routing  | from home)        | Shelter<br>Sent | Resources<br>\$0.00 | Suffix                                       |   | ~           | ~                    |     |
| Public Assist<br>Suffix Type<br>1 SNCA | tance<br>Status<br>ACTIVE   | No. in PA<br>Suffix Routing  | from home)        | Shelter<br>Sent | Resources<br>\$0.00 | Suffix                                       |   | ~           | ~                    |     |
| Public Assist<br>Suffix Type<br>1 SNCA | tance<br>Status<br>ACTIVE   | No. in PA<br>Suffix Routing  | from home)        | Shelter<br>Sent | Resources<br>\$0.00 | Suffix                                       |   | ~           | ~                    | ^   |
| Public Assist<br>Suffix Type<br>1 SNCA | tance<br>Status<br>ACTIVE   | No. in PA<br>Suffix Routing  | from home)        | Shelter<br>Sent | Resources<br>\$0.00 | Suffix 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |   | ~           | ~                    |     |

(Example: Effective 'To" date of "05A24" is manually entered here)

(4) See below. The budget #5 is saved with an end effective date in the POS budget result screen.

| uffix in HH El         | Catg. Adjusted She<br>igibility Income Amo<br>Y |         |      |       | Net FS<br>Income<br>\$0.00 | Coupon<br>Amount | Recoup | Adjusted<br>Coupon | FS Rtg |
|------------------------|---|---------|------|-------|----------------------------|------------------|--------|--------------------|--------|
| emi-Monthly Pul        | blic Assistance Budget F                        | lesults |      |       |                            |                  |        |                    |        |
| No<br>uffix in HH<br>1 | Allowances:<br>Basic Shelter                    | Energy  | Fuel | Other | Net PA<br>Income           | PA Grant         | Recoup | Adjusted<br>Grant  |        |

(5) The budget #5 is saved with an end effective date in WMS.

| NSBL80 [Z]<br>CASE/BUD #                      | PUBLIC ASSISTANC<br>/ 5 CTR                       |   |   | 12/13/23<br>A HOUSEHOLD 1 FR S |
|---|---|---|---|--------------------------------|
| **************************************        | ++++ MONTHLY FOOD<br>ADJ SHELTER<br>INCOME AMOUNT | NET FS CC                                 | RESULTS ++++++<br>DUPON<br>IOUNT RECOUP | ADJ FS<br>Coupon RTG           |
| ++++++++++++<br>BASIC<br>SUF NO ALLOW<br>01 1 | SEMI-MONTHLY PUB<br>SHELT ENERGY<br>ALLOW ALLOW   | BLIC ASSISTANC<br>FUEL OTHE<br>ALLOW ALLC | R NET PA PA                             | ADJ                            |
| EFFECTIVE 01/A/                               | 224 - 05/A/24                                     |   |   | PEND/SAVED<br>CMD              |



|  | 200% FPL Check |  |  |  |  |  |
|--|----------------|--|--|--|--|--|
| Date   | 12/22/2023     |  |  |  |  |  |
| Household Composit                                   |                |  |  |  |  |  |
|  |                |  |  |  |  |  |
| Number of individuals in<br>household receiving Cash |                |  |  |  |  |  |
| Assistance (CA)                                      | 3              |  |  |  |  |  |

| Monthly Gross Income Information |                                   |           |                |  |  |  |  |  |
|----------------------------------|-----------------------------------|-----------|----------------|--|--|--|--|--|
| Earned Income                    | Gross<br>Amount                   | Frequency | Monthly Amount |  |  |  |  |  |
| Earned Income 1                  | 525.00                            | Weekly    | 2274.83        |  |  |  |  |  |
| Earned Income 2                  | 0.00                              | Select    | 0.00           |  |  |  |  |  |
| Earned Income 3                  | 0.00                              | Select    | 0.00           |  |  |  |  |  |
| Total Monthly Gross Earned Incon | Total Monthly Gross Earned Income |           |                |  |  |  |  |  |
|                                  |                                   |           |                |  |  |  |  |  |
| Unearned Income                  | Gross<br>Amount                   | Frequency | Monthly Amount |  |  |  |  |  |
| Unearned Income                  | 0.00                              | Select    | 0.00           |  |  |  |  |  |
| Unearned Income 2                | 0.00                              | Select    | 0.00           |  |  |  |  |  |
| Unearned Income 3                | 0.00                              | Select    | 0.00           |  |  |  |  |  |
| Unearned Income 4                | 0.00Select                        |           | 0.00           |  |  |  |  |  |
| Total Monthly Gross Unearned Inc | 0.00                              |           |                |  |  |  |  |  |
|                                  |                                   |           |                |  |  |  |  |  |
| Fotal Individual Income 2274.83  |                                   |           |                |  |  |  |  |  |

Below Or Above 200% FPL

Eligible for EID

#### LDSS-4014A-NYC (Rev.12/23) ACTION TAKEN ON YOUR RECERTIFICATION: <u>PART A</u> PA, MA, SNAP, Serv-Recert PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP), MEDICAL ASSISTANCE COVERAGE AND SERVICES (NYC)

| NOTIO  |                            |  |  | DOID TAINCE CO           | NAME AND ADDRESS OF AGENCY/CENTER (   | DR DISTRICT OFFICE                         |
|--------|----------------------------|--|--|--------------------------|---|--|
| DA     |                            |  |  |                          |   |  |
| CASE   | NUMBER                     |  | CIN NUMB                                   | EK                       |   |  |
|        | CASE N                     | IAME (And C/O Name                           | e if Present) AND Al                       | DRESS                    |   |  |
| ſ      |                            |  |  |                          | GENERAL TELEPHONE NO. FOR   |  |
|        |                            |  |  | I                        | QUESTIONS OR HELP OR Agency Conference  |  |
|        |                            |  |  |                          | Fair Hearing information  |  |
|        |                            |  |  |                          | and assistance<br>Record Access   |  |
| l      |                            |  |  |                          | Legal Assistance information  |  |
|        |                            |  |  |                          |   |  |
| OFFIC  | E NO.                      | UNIT NO.                                     | WORKER NUMBE                               | R UNIT OR WORKE          | R NAME  | TELEPHONE NUMBER                           |
|        | The actio                  | n(s) taken on vour                           | recertification da                         | ited                     | is explained below and on Part B, next  | to the checked box(es) 17                  |
|        | The actio                  | n(s) taken on you                            |  |                          | TS AND FAIR HEARING INFORMATION.  |  |
|        |                            |  |  |                          | to  |  |
|        |                            | r the period from<br>rant is based on a re   |  |                          | to  | ·  |
|        |                            |  |  |                          | to cooperate with the Office of Child Support Enfo<br>(CRR 352.3(d)):   | prcement (OCSE) on                         |
|        |                            | b  | у  | [18N]                    | (CRR 352.3(d)]:   |  |
|        |                            | fai  | led to comply with                         | the following drug/alco  | tailed instructions on the back of this notice.<br>bhol treatment requirement(s) [18NYCRR 351.2(i)]           | :  |
|        |                            | screening                                    | assessmen                                  | reha                     | bilitation<br>treatment information to the agency.  |  |
| Г      |                            |  |  |                          | from \$ to \$   |  |
|        | INCREASE                   | your monthly Public                          | Assistance benefit                         | for that period effectiv | re from \$ to \$  | <br>                                       |
|        | [name(                     | s)]<br>cannot add the follo                  | wing individuals to                        | your case:               | has been added to your case.  |  |
|        | Nam                        | e(s):  | Re   | ason(s)                  |   |  |
|        | Nam                        | ie(s)<br>ie(s):                              | Re   | ason(s)                  |   |  |
|        | Nam                        | ie(s):                                       | Re   | ason(s)                  |   |  |
|        |                            | your Public Assistar                         |  |                          | inst your Public Assistance.  | _·   |
|        | If you believ              | e the recoupment at                          | this rate will caus                        | e your family an undu    | e hardship, you should contact your worker to exp   |  |
|        |                            |  |  |                          | nelter or utilities, to get necessary clothing, to buy<br>you know what kind of proof you will need to show   |  |
|        | cause an un                | due hardship. If we                          | decide that the re-                        | coupment will cause a    | n undue hardship, the recoupment rate will be ch  |  |
|        | The recoupr<br>DISCONTINUE | nent rate must be at<br>your Public Assistar | least 5%. This de<br>ice benefit effective | cision is based on 18 N  | NYCRR 352.31(d).  |  |
|        |                            | action is                                    |  |                          |   |  |
| The    | above decision             | s) is based on 18 N                          | IYCRR                                      |                          |   |  |
| 🗆 Y    | our earnings froi          | m a new job, or a pa                         | id training or work                        |                          | ounted against your Public Assistance benefit. If   |  |
|        |                            |  |  | against your Public As   | be counted against your Public Assistance benefit<br>sistance benefit.  | . Any income earned from participating     |
| ΠY     | our earnings from          | m either a new job, o                        | or a paid training or                      | work activity are now    | used in your Public Assistance benefit calculations<br>ehold size, you are no longer in paid training or, but | s. This is either because your             |
| ť      | ne one-time six-n          | nonth period for the                         |  |                          |   |  |
|        | CONTINUE the               |  | coverage for Inam                          | e(s)]                    | unch  | anged                                      |
|        |                            |  |  |                          |   |  |
|        |                            | aida aantinuad aliaik                        | ility Diagon conta                         | tua na latar than        | pa  | ending the receipt of information          |
|        | at                         | cide continued eligit.                       | inity. Flease contac                       |                          | so we can tell you the information we   | need.                                      |
|        | CONTINUE the               | Medical Assistance                           | coverage for [name                         | e(s)]                    | so we can tell you the information we   |  |
|        | REDUCE the M               |  |  |                          | eligibility. We will send you our decision within thir<br>for [name(s)]                                       | ty days.                                   |
|        |                            |  |  |                          | from full   | coverage to coverage with a                |
|        | SPENDDOWN.                 | Your total gross mo                          | nthly income is \$ _                       | vour monthly not incor   | Your total monthly deductions are ne for Medical Assistance. This is \$                                       | The ellowable income                       |
|        |                            |  |  |                          | reference between your net income and this standard   |  |
|        | monthly excess             | income (18 NYCRR                             | 360-4.8). The enc                          | osed letter explains el  | igibility under the Excess Income Program and Op  | tional Pay-In Program.                     |
|        | DISCONTINUE                | Medical Assistance                           | tor [name(s)]                              | because                  |   |  |
|        | Medical Assista            | nce coverage will co                         | ntinue under Trans                         | itional Medical Assista  | ince (See attached Medical Assistance Fact Sheet  |  |
|        |                            | nce coverage will co<br>s) is based on       |  |                          | ue to receipt of/increase in child or spousal suppor  |  |
|        |                            |  |  |                          | nd Medical Assistance Benefits, we will need to se  |  |
| your i | next scheduled r           | ecertification. This de                      | pes not necessarily                        | mean that you will no    | longer be able to get Social Services. At your rec  | ertification, we will do a redetermination |
| IU SEE | e ii you can conti         |  |  |                          | contact your Services worker or call the general p<br>YOUR RIGHTS ON HOW TO APPEAL THIS DE                    |  |

#### To Lift a Sanction for Non-cooperation with a Child Support Requirement

A sanction for non-cooperation with a child support requirement is open-ended and will continue until \_\_\_\_\_\_\_contacts the Child Support Enforcement Unit and cooperates.

When \_\_\_\_\_\_ contacts the Child Support Enforcement Unit, they will be told what action(s) must be taken to end the sanction. The sanction will end when they take the required actions(s). If \_\_\_\_\_\_ did not cooperate but now wants to report a good reason for not cooperating with child support they should call

Some examples of a good reason for not cooperating with child support are:

- fear of emotional or physical harm to you or the children in your family; or,
- the child was born due to rape or incest; or,
- the child is freed for adoption; or, you are now being assisted by an agency to determine whether to put the child up for adoption and discussions have not gone on for more than three months.

To find out more information about how to end the sanction, call (\_\_\_\_

Social Services can give you education and counseling about birth control and can assist you in getting medical care to help you plan for your desired family or to prevent unwanted pregnancies.

Even if you are no longer eligible for Public Assistance or Medical Assistance, Social Services may provide information and education about family planning for up to 90 days from the effective date stated in this notice.

For further information, please contact your Services worker or call the general phone number on the front of this notice.

- If you know of children under the age of 19 who do not have health care coverage, call 1-800-698-4543 to learn about Child Health Plus coverage.
- Regulations require that you immediately notify this Department of any changes in needs, income, resources, living arrangements or address.
- Although you may no longer be able to get Public Assistance, SNAP Benefits or Medical Assistance, you still may be able to get help with your heating costs by applying for the Home Energy Assistance Program (HEAP). You can get more information on HEAP by calling the general telephone number on the front page of this notice.

# SEE THE BACK OF PART B

# FOR YOUR CONFERENCE AND FAIR HEARING RIGHTS.

#### LDSS-4014B NYC (Rev. 12/23) ACTION TAKEN ON YOUR RECERTIFICATION: PART B PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE POGRAM (SNAP),

| NOTICE           |  | WEDICAL AS                                      | SISTANCE COVI          | NAME AND ADDRESS         | - 1 /                          | ER OR DISTRICT OFFICE                         |
|------------------|--|---|------------------------|--------------------------|--------------------------------|---|
| DATE:            |  |   |                        |                          |                                |   |
| CASE NUMBER      | 2  | CIN NUMBER                                      |                        |                          |                                |   |
|                  | CASE NAME (And C/O N                     | ame if Present) AND ADD                         | RESS                   |                          |                                |   |
|                  | ,  | i i i i i i i i i i i i i i i i i i i           |                        |                          | ONE NO. FOR                    |   |
|                  |  |   | I                      | QUESTIONS OR HE          |                                |   |
|                  |  |   |                        | OR Agency C              | onference<br>ing information   | ·····   |
|                  |  |   |                        | and assist               | tance                          |   |
|                  |  |   | 1                      | Record Ac                | ccess                          |   |
|                  |  |   |                        | Legal Ass                | istance information            |   |
| OFFICE NO.       | UNIT NO.                                 | WORKER NUMBER                                   | UNIT OR WORKER N       | IAME                     |                                | TELEPHONE NUMBER                              |
| The action       | (s) taken on vour red                    | certification dated                             |                        | is exp                   | plained below an               | I<br>Id on <u>Part A,</u> next to the checked |
| box(es) 🗹        |  |   |                        |                          |                                | /ICES INFORMATION.                            |
| . ,              | not use your SNAP                        | account for a period                            | of 274 consecutiv      | e days, any SNAP b       | enefit remaining               | in the account that is at least 274           |
| -                | days old w                               | ill be expunged (remo                           | ved) from the acc      | ount. Expunged SN        | AP benefits can                | not be reissued.                              |
| APPROV           | (ED for continued SN/                    | AP from   |                        | to                       |                                |   |
| ior [nan<br>1. □ | You will get \$                          | for the mo                                      | onth of                | because we               | e must figure vour             | <br>first month's benefit from:               |
| 1a.              | <ul> <li>The date you ap</li> </ul>      | plied to the end of the<br>ou provided proof we | month. You may ac      | cess your benefit on     |                                | ·   |
| 1b.              | The latest date y                        | ou provided proof we                            | needed. This is bec    | ause you gave us pro     | oof after it was due           | e.  |
| <u>ں</u>         | rou may access                           | your benefit on w                               | hich is a combined     |                          | s of                           | and   |
| ∠. ⊔             | ι ου will get φ                          | . This is because                               | you applied/provid     | ed proof after the 15t   | <sup>th</sup> of the month. Yo | ur first month's benefit of \$                |
|                  | V  | vas figured from the da                         | te you applied/prov    | ided proof to the end    | of the month. You              | Ir second month's benefit of                  |
|                  |  | is for the entire month.                        |                        |                          |                                |   |
| 3. 🗆             | Beginning                                | se benefits on the                              | you will get           | þ                        | monthly in                     | n SNAP benefits.                              |
| 3a.              | You may access the<br>□ You will continu | ie to get the benefit ab                        | ove until              | . This is becau          | ise vou are eligible           | e for Transitional SNAP benefits. You         |
|                  | are not require                          | d to report any change                          | s until the end of the | his transition period.   | If you have chan               | ges during your transition period that        |
|                  | may increase y                           | our benefits, you must                          | contact your worke     | er to file an early rec  | ertification applica           | tion in order to receive any increase.        |
|                  | continue as des                          |   | enetit increase will e | end your transition pe   | erioa, otherwise, ye           | our transitional period and benefit will      |
| 4. 🗆             | Beginning                                | se benefits on the                              | you will get \$        |                          | monthly in                     | n SNAP benefits.                              |
| _                | You may access the                       | se benefits on the                              | day of each            | month.                   |                                |   |
| 5. 🗆             | So you could get SN<br>need to provide:  | AP benefits right away                          | , we calculated you    | r benefit without all th | ne necessary proo              | f. Listed here is the proof you still         |
|                  | noou to provido.                         |   |                        |                          |                                |   |
|                  |  |   |                        |                          |                                |   |
|                  |  | to get SNAP Benefits<br>an get. If your SNAP b  |                        |                          |                                | be used to determine the amount of            |
| 6 EZ IF          |  | 0 ,   | Ŭ                      |                          |                                | . If this happens, you will not get a         |
|                  | notice about your SNA                    |   | ipiovea, your SivAr    | benefits might go u      | own or might stop.             | . Il this happens, you will not get a         |
|                  | Your earnings from a                     | a new iob. or a paid tra                        | ining or work activit  | v are not being count    | ted against vour P             | ublic Assistance benefit. This income is      |
|                  |  | gainst your SNAP bene                           |                        |                          |                                |   |
| 7. 🗆             | Other information:                       |   |                        |                          |                                | <u> </u>                                      |
|                  | for the following indi                   | iduala  |                        |                          |                                |   |
|                  | for the following indiv<br>Name(s):      |   | Research               |                          |                                |   |
|                  |  |   |                        |                          |                                |   |
|                  |  |   |                        |                          |                                |   |
|                  | Name(s):                                 |   | Reason(s)              |                          |                                |   |
| 🗆 You            | did not give us the pro                  | oof we need to see if yo                        | ou can get SNAP. I     | f you give us this pro   |                                |   |
|                  |  | , you will not have                             | e to reapply. After t  | hat date, you will hav   | ve to reapply for be           | enefits.                                      |
|                  | <u>K:</u><br>Payment informa             | TION  |                        |                          |                                |   |
|                  |  |   | ause you or vour h     | ousehold got more in     | SNAP benefits th               | an you should have. See the                   |
|                  | -  |   |                        |                          |                                | s overpayment. This decision is               |
| ba               | ased on 18 NYCRR 3                       | 87.19.  |                        | - ,                      |                                |   |
|                  |  | bove reflects a<br>ision is based on 18 I       |                        | oment) of \$             | in you                         | ur benefits in order to repay your            |
|                  |  |   |                        | oment) of \$             | in voi                         | ur benefits in order to repay your            |
| ٥٧               | erpayment. This dec                      | ision is based on 18 I                          | YCRR 387.19.           |                          |                                |   |
|                  |  |   |                        |                          |                                | idelines to ensure paying back the            |
|                  | balance. You will h                      | ave 30 days from the                            | date you receive       | his notice to make       | arrangements for               | r repayment of the remaining                  |
| balance.         | decision(e) is been                      |   |                        |                          |                                |   |
| THE ADOVE        | decision(s) is based                     |   |                        |                          |                                | <u> </u>                                      |
|                  |  |   | UIO NOTIOS SOS         | VOUD DIQUES O            |                                | PEAL THIS DECISION.                           |
|                  | DE SURE TO REA                           | UT THE BACK OF T                                |                        |                          |                                | TEAL THIS DECISION                            |

| LDSS-4014B NYC (Rev. 12/23) |           | PA, MA, SNAP, Serv Recert - Timely - A/C No SNAP |
|-----------------------------|-----------|--|
| NAME:                       | ADDRESS:  | CASE NUMBER:                                     |
|                             | ADDITEOU. |  |

National School Lunch/or Breakfast Programs - The child(ren) listed below are approved to receive free lunch and/or breakfast if the child(ren) attend a school that participates in the National School Lunch and/or Breakfast Programs. To receive this benefit, you must take or send a copy of this notice to the school that your child(ren) attend.

This notice also entitles your child(ren) to free meals if they attend a program such as a school, club or camp that participates in the Summer Food Service Program. Make a copy for your records so you can provide it to the sponsor.

List Child(ren)'s name(s):

Z Responsibility To Report Changes - See enclosed LDSS-3151: "SNAP Change Report Form" for information on when to report changes.

#### CONFERENCE AND FAIR HEARING SECTION - DO YOU THINK WE ARE WRONG?

If you think our decision is wrong, you can ask for a review of our decision. We will correct our mistakes. You can do both 1 and 2:

1. Ask for a meeting (conference) with one of our supervisors; 2. Ask for a State fair hearing with a State hearing officer.

The Office of Temporary and Disability Assistance (OTDA) policy issuances and manuals are posted on the OTDA website at otda.ny.gov/legal. These issuances and manuals are available to you or your representative to determine whether a fair hearing should be requested or to prepare for a fair hearing. In addition, upon request to your local social services district, specific OTDA policy issuances and manuals will also be available to assist you or your representative.

 <u>CONFERENCE</u> (Informal meeting with us) - If you think our decision was wrong, or if you do not understand our decision, please call us to set up a meeting. To do this, call the conference phone number on the **front** of this notice or write to us at the address on the **front** of this notice. Sometimes this is the fastest way to solve any problem you may have. We encourage you to do this even when you have asked for a fair hearing.

If you <u>only</u> ask for a meeting with us, we will not keep your benefits the same while you appeal. Your benefits will stay the same only if you ask for a State fair hearing. (See "Keeping Your Benefits The Same" below.)

2. STATE FAIR HEARING - You have the following number of days from the date of this notice to ask for a fair hearing:

| BENEFIT AREA   | TIME LIMIT |
|--|------------|
| Public Assistance, Medical Assistance, Social Services | 60 days    |
| SNAP Benefits  | 90 days    |

If this notice is telling you that you owe a Public Assistance overpayment, and if you do not agree that you owe this overpayment, you must call for a fair hearing within 60 days of the date of this notice. If you do not call for a fair hearing within 60 days of the date of this notice, you cannot claim in the future that the agency's decision that you owe the debt was wrong.

KEEPING YOUR BENEFITS THE SAME: We will restore your Public Assistance, Medical Assistance and Social Services Benefits to the same level they were before this notice, if you ask for a fair hearing before the effective date stated in this notice. However, even if you ask for a fair hearing, your SNAP benefits cannot be continued in the same amount as before your recertification, but will be in the new amount shown in this notice. If you lose the fair hearing, you will have to pay back any Public Assistance benefits you got but should not have gotten, while you were waiting for the decision. Also, we may recover Medical Assistance Benefits.

If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you call for a fair hearing or, if you send back this notice, check the box or boxes below:

I do not want to "keep my benefits the same" until the Fair Hearing decision is issued:

Public Assistance

Medical Assistance

Social Services

HOW TO ASK FOR A FAIR HEARING: You can ask for a fair hearing by mail, by phone, by fax, by walk-in or online.

<u>Mail</u>: Send a copy of <u>Part A and Part B</u> to the Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, New York 12201. Please keep a copy of each notice for yourself.

I want a fair hearing. I do not agree with the agency's action. (You may explain why you disagree below, but you do not have to include a written explanation.)

Phone: 800-342-3334 (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL.)

Fax: Fax a copy of the front and reverse of this notice to: (518) 473-6735.

Walk-In: Bring a copy of this entire notice to the New York State Office of Temporary and Disability Assistance at 14 Boerum Place, Brooklyn.

Online: Complete an online request form at: http://www.otda.ny.gov/oah/forms.asp

If you cannot reach the New York State Office of Temporary and Disability Assistance by phone, fax, walk-in or online, please write to ask for a fair hearing before the deadline.

WHAT TO EXPECT AT A FAIR HEARING: The State will send you a notice that tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think our decision is wrong. You can bring a lawyer, a relative, a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

At the hearing, you and your lawyer or other representative will have a chance to explain why we are wrong and a chance to give the hearing officer written papers that explain why we are wrong.

To help you explain at the hearing why you think we are wrong, you should bring any witnesses who can help you. You should also bring any papers you have, such as: pay stubs, leases, receipts, bills, doctor's statements.

At the hearing, you and your lawyer or other representative can ask questions of witnesses which we bring or which you bring to help your case. **LEGAL ASSISTANCE:** If you think you need a lawyer to help you with this problem, you may be able to get a lawyer at no cost to you by contacting your local Legal Aid Society or other legal advocate group. For the names of other lawyers, check your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call, write or fax to us, we will send you free copies of the documents from your file that we will provide the Hearing Officer at the Fair Hearing. Also, if you call, write or fax to us, we will send you free copies of other specific documents from your file that you think you may need to prepare for your Fair Hearing. To ask for documents or to find out how to look at your file, call (718) 722-5012, fax (718) 722-5018 or write to HRA Division of Fair Hearing, 14 Boerum Place, Brooklyn, New York 11201.

If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

**INFORMATION:** If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, call us at the phone numbers on the **front** of this notice or write to us at the address on the **front** of this notice.

#### NOTICE OF INTENT TO CHANGE BENEFITS:

PART A

| PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP), |  |
|--|--|
| MEDICAL ASSISTANCE COVERAGE AND SERVICES (TIMELY & ADEQUATE) (NYC)   |  |

| NOTICE   | NAME AND ADDRESS OF AGENCY/CENTER OR DISTRICT OFFICE  |
|--|---|
| DATE:  |   |
| CASE NUMBER CIN NUMBER   |   |
|  | -   |
| CASE NAME (And C/O Name if Present) AND ADDRESS  | GENERAL TELEPHONE NO. FOR   |
|  | QUESTIONS OR HELP   |
|  | OR Agency Conference  |
|  | Fair Hearing information and assistance   |
|  | Record Access   |
|  | Legal Assistance information  |
| OFFICE NO. UNIT NO. WORKER NUMBER UNIT OR WORKER   | NAME TELEPHONE NUMBER   |
| We are CHANGING your benefits as explained below and on <u>PART B</u> , nu<br>SEE PART B FOR SNAP AND  | ext to the checked box(es) ☑ :<br>FAIR HEARING INFORMATION.   |
| PUBLIC ASSISTANCE  |   |
| REDUCE your Public Assistance Benefit effective from   | n \$ to \$ because:   |
| failed without good cause to cooperate with  | the Office of Child Support Enforcement (OCSE) on by  |
|  | [18NYCRR 352.3(d)]:   |
| To lift this sanction, call () Read the detaile  | ed instructions on the back of this notice.   |
| Other: INCREASE your monthly Public Assistance benefit for that period effective   | ·   |
| from \$ to \$  |   |
|  | has been added to your case.  |
| We cannot add the following individuals to your case: Name: Reason(s)  |   |
| Name: Reason(s)  |   |
|  |   |
| CONTINUE your Public Assistance Benefit unchanged at \$  A RECOURDENT at the rate of  Descript (%) is being taken a  | gainst your Public Assistance. If you believe the recoupment at this rate will cause  |
| income to eat, to pay for shelter or utilities, to get necessary clothing,<br>Assistance. Your worker will let you know what kind of proof you will<br>decide that the recoupment will cause an undue hardship, the recoupr<br>be at least 5%. This decision is based on 18 NYCRR 352.31(d).   | plain your reason. An undue hardship means that a person does not have enough<br>to buy general items of need, or to pay for medical needs not covered by Medical<br>need to show that the recoupment at this rate will cause an undue hardship. If we<br>ment rate will be changed to a rate between 5 and 10%. The recoupment rate must |
| DISCONTINUE your Public Assistance grant effective The REASON for this action is   |   |
| The above decision(s) is based on 18 NYCRR   | ·   |
| <ul> <li>Your earnings from a new job, or a paid training or work activity are not being time-period of up to six months in a row, 100% of your income from a new job participating in an eligible paid training or work activity is not counted against y</li> <li>Your earnings from either a new job, or a paid training or work activity are not participating in an eligible paid training or work activity is not counted against y</li> </ul> | counted against your Public Assistance benefit. If you started a new job, for a one<br>won't be counted against your Public Assistance benefit. Any income earned from  |
| end of the one-time six-month period for the employment disregard.   |   |
| MEDICAL ASSISTANCE CONTINUE the Medical Assistance coverage for [name(s)]  | unchanged.  |
| CONTINUE the Medical Assistance coverage for   | [name(s)]   |
| later than so we   | eipt of information necessary to decide continued eligibility. Please contact us no can tell you the information we need pending our review of eligibility. We will send you  |
| our decision within thirty days.   |   |
| REDUCE the Medical Assistance coverage effective     from full coverage to coverage with a SPENDDOWN. Your total gross m   | for [name(s)]<br>onthly income is \$ Your total monthly deductions are \$   |
| The difference between these is your monthly net ir  | come for Medical Assistance. This is \$ The allowable income  |
| standard for a family household your size is \$  | The difference between your net income and this standard 360-4.8). The enclosed letter explains eligibility under the Excess Income Program   |
| and Optional Pay-In Program.   | 500-4.0). The enclosed letter explains engibility under the Excess income Program   |
| DISCONTINUE Medical Assistance for [name(s)]   |   |
| effective because  |   |
| Medical Assistance coverage will continue under Transitional Medical Assist  | ance (See attached Medical Assistance Fact Sheet).  |
| Medical Assistance coverage will continue until  | _ due to receipt of/increase in child or spousal support payments.  |
| The above decision(s) is based on 18 NYCRR   | e and Medical Assistance Benefits, we will need to see if you still can get Social  |
| Services at your next scheduled recertification. This does not necessarily mean th<br>a redetermination to see if you can continue to get Social Services. If you have a<br>at the top of this notice.   | at you will no longer be able to get Social Services. At your recertification, we will do<br>ny questions, please contact your services worker or call the general phone number   |
|  | YOUR RIGHTS ON HOW TO APPEAL THIS DECISION.   |

DISTRIBUTION: White -CLIENT/FAIR HEARING COPY

Yellow – CLIENT COPY

#### To Lift a Sanction for Non-cooperation with a Child Support Requirement

A sanction for non-cooperation with a child support requirement is open-ended and will continue until \_\_\_\_\_\_contacts the Child Support Enforcement Unit and cooperates.

When \_\_\_\_\_\_ contacts the Child Support Enforcement Unit, they will be told what action(s) must be taken to end the sanction. The sanction will end when they take the required actions(s). If \_\_\_\_\_\_ did not cooperate but now wants to report a good reason for not cooperating with child support they should call

Some examples of a good reason for not cooperating with child support are:

- fear of emotional or physical harm to you or the children in your family; or,
- the child was born due to rape or incest; or,
- the child is freed for adoption; or, you are now being assisted by an agency to determine whether to put the child up for adoption and discussions have not gone on for more than three months.

To find out more information about how to end the sanction, call (\_\_\_\_\_)

Social Services can give you education and counseling about birth control and can assist you in getting medical care to help you plan for your desired family or to prevent unwanted pregnancies.

Even if you are no longer eligible for Public Assistance or Medical Assistance, Social Services may provide information and education about family planning for up to 90 days from the effective date stated in this notice.

For further information, please contact your services worker or call the general phone number on the front of this notice.

- If you know of children under the age of 19 who do not have health care coverage, call 1-800-698-4543 to learn about Child Health Plus coverage.
- Regulations require that you immediately notify this department of any changes in needs, income, resources, living arrangements or address.
- Although you may no longer be able to get Public Assistance, SNAP Benefits or Medical Assistance, you still may be able to get help with your heating costs by applying for the Home Energy Assistance Program (HEAP). You can get more information on HEAP by calling the general telephone number on the front page of this notice.

# SEE THE BACK OF PART B

# FOR YOUR CONFERENCE AND FAIR HEARING RIGHTS.

#### LDSS-4015 B-NYC (Rev. 12/23) NOTICE OF INTENT TO CHANGE BENEFITS: PART B PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP), MEDICAL ASSISTANCE COVERAGE AND SERVICES (TIMELY & ADEQUATE) (NYC)

| NOTICE        |          |             |                     |                        |                  | NAME AND ADDRESS OF AGENCY/CEM                             |                                       |
|---------------|----------|-------------|---------------------|------------------------|------------------|--|---------------------------------------|
| DATE          |          |             |                     |                        |                  |  |                                       |
| CASE N        | UMBE     | २           |                     | CIN NUMBER             |                  |  |                                       |
|               |          |             | MAME (And C/O Nom   | e if Present) AND ADDI |                  |  |                                       |
|               |          |             |                     | e in resent, And Abbi  |                  | GENERAL TELEPHONE NO. FOR                                  |                                       |
|               |          |             |                     |                        | I                | QUESTIONS OR HELP  |                                       |
|               |          |             |                     |                        |                  | OR Agency Conference<br>Fair Hearing information           | <u> </u>                              |
|               |          |             |                     |                        |                  | and assistance   | <u> </u>                              |
|               |          |             |                     |                        | l.               | Record Access  |                                       |
| OFFICE        | NO.      |             | UNIT NO.            | WORKER NUMBER          |                  | Legal Assistance information                               | TELEPHONE NUMBER                      |
|               |          |             |                     |                        |                  |  |                                       |
| We a          | re Cl    | HAN         | GING your ben       | efits, as explaine     | d below and on   | Part A, next to the checked b                              | ox(es) 🗹 :                            |
|               | S        | EE <u>F</u> | <u>PART A</u> FOR P | UBLIC ASSIST           | ANCE, MEDICA     | L ASSISTANCE AND SERVI                                     | CES INFORMATION.                      |
| <u>lf you</u> | do r     | ot us       | e your SNAP ac      | count for a perio      | d of 274 consec  | utive days, any SNAP benefit re                            | maining in the account that is at     |
|               |          | ast 27      | 4 days old will     | be expunged (rer       | noved) from the  | account. Expunged SNAP ben                                 | efits cannot be reissued.             |
| <u>SN/</u>    |          |             |                     |                        |                  |  |                                       |
| 1.            |          |             |                     |                        |                  | to \$  |                                       |
|               | _        |             |                     |                        |                  |  |                                       |
|               |          | [nar        | ne(s)]              |                        |                  | has b  | een added to your case.               |
|               |          | You         | r SNAP certific     | ation period has       | been extended.   | Your benefits will now end in                              |                                       |
| 2.            |          | CO          | NTINUE your S       | NAP benefits at \$     | 6                | effective  |                                       |
|               |          | for [       | name(s)]            |                        |                  |  |                                       |
|               |          | You         | r SNAP certific     | ation period has       | been extended.   | Your benefits will now end in_                             |                                       |
| 3.            |          | RE          | DUCE your SNA       | AP benefits from       | \$               | to \$  |                                       |
| 0.            | _        |             | ctive               |                        | Ψ                |  |                                       |
|               |          | You         | r SNAP certific     | ation period has       | been extended.   | Your benefits will now end in                              |                                       |
| 4.            |          |             |                     |                        |                  |  |                                       |
|               | _        | _           |                     |                        |                  |  |                                       |
| 5.            |          | 011         | <u>IER</u> :        |                        |                  |  |                                       |
|               |          |             |                     |                        |                  |  | inst your Public Assistance benefits. |
|               | This     |             | -                   |                        |                  | therefore, your SNAP benefits mi                           | ght go down or might stop.            |
| 6.            |          | OVE         | <u>RPAYMENT I</u>   | NFORMATION             | (Check All Tha   | t Apply)   |                                       |
|               |          |             | We are establi      | shing a SNAP o         | overpayment be   | cause you or your household                                | got more in SNAP benefits             |
|               |          |             |                     |                        |                  | etter (and also, if your case                              |                                       |
|               |          |             | Agreement) for      | more informatio        | n on this overpa | ayment. This decision is base                              | ad on 18 NYCRR 387.19.                |
|               |          |             |                     |                        |                  | Recoupment) of \$  | in your benefits in order             |
|               |          |             | 1 5 5               |                        |                  | ased on 18 NYCRR 387.19.                                   |                                       |
|               |          |             |                     |                        |                  | a separate notice providin<br>. You will have 30 days from |                                       |
|               |          |             |                     | nts for repayme        |                  |  | ,                                     |
| 7.            | □ \      | Ne ca       | annot add the f     | ollowing individu      | als to your case | :  |                                       |
|               |          |             |                     |                        |                  |  |                                       |
|               | Ν        | lame        |                     |                        | Reason(s)        |  |                                       |
| 8.            |          | f you       | are getting Pu      | blic Assistance a      | nd/or Medical A  | ssistance, this change will NC                             | T affect those benefits.              |
| 9.            |          | отш         | ER INFORMAT         | ION                    |                  |  |                                       |
| 3.            | <u> </u> |             |                     |                        |                  |  |                                       |
|               | -        |             |                     |                        |                  |  |                                       |
| The           | -        | on f        | r this action is:   |                        |                  |  |                                       |
| ine           | reas     |             | n unis acuon is:    |                        |                  |  |                                       |
| The           | abo      | ve d        | ecision(s) is b     | ased on 18 NVC         | RR               |  |                                       |
|               |          |             |                     |                        |                  | S-3151: "SNAP Change Repo                                  |                                       |
|               |          | •           | report changes      | -                      |                  | Solor. Shar Shange Repu                                    |                                       |

| LDSS-4015 B-NYC (Rev. 12/23) | PA, MA, SNAP, Serv Change - A/C - Timely |              |
|------------------------------|--|--------------|
| NAME:                        | ADDRESS:                                 | CASE NUMBER: |

#### CONFERENCE AND FAIR HEARING SECTION - DO YOU THINK WE ARE WRONG?

If you think our decision is wrong, you can ask for a review of our decision. We will correct our mistakes. You can do both 1 and 2:

1. Ask for a meeting (conference) with one of our supervisors; 2. Ask for a State fair hearing with a State hearing officer.

The Office of Temporary and Disability Assistance (OTDA) policy issuances and manuals are posted on the OTDA website at otda.ny.gov/legal. These issuances and manuals are available to you or your representative to determine whether a fair hearing should be requested or to prepare for a fair hearing. In addition, upon request to your local social services district, specific OTDA policy issuances and manuals will also be available to assist you or your representative.

 <u>CONFERENCE</u> (Informal meeting with us) - If you think our decision was wrong, or if you do not understand our decision, please call us to set up a meeting. To do this, call the conference phone number on the **front** of this notice or write to us at the address on the **front** of this notice. Sometimes this is the fastest way to solve any problem you may have. We encourage you to do this even when you have asked for a fair hearing.

If you <u>only</u> ask for a meeting with us, we will not keep your benefits the same while you appeal. Your benefits will stay the same only if you ask for a State fair hearing. (See "Keeping Your Benefits The Same" below.)

#### 2. STATE FAIR HEARING - You have the following number of days from the date of this notice to ask for a fair hearing:

| BENEFIT AREA   | TIME LIMIT |
|--|------------|
| Public Assistance, Medical Assistance, Social Services | 60 days    |
| SNAP Benefits  | 90 days    |

If this notice is telling you that you owe a Public Assistance overpayment, and if you do not agree that you owe this overpayment, you must call for a fair hearing within 60 days of the date of this notice. If you do not call for a fair hearing within 60 days of the date of this notice, you cannot claim in the future that the agency's decision that you owe the debt was wrong.

**KEEPING YOUR BENEFITS THE SAME:** We will not change your Public Assistance, SNAP, Medical Assistance and Social Services benefits, if you ask for a fair hearing before the effective date stated in this notice. However, if you lose the fair hearing, you will have to pay back any Public Assistance and SNAP benefits you got but should not have gotten, while you were waiting for the decision. Also, we may recover Medical Assistance Benefits.

If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you call for a fair hearing or, if you send back this notice, check the box or boxes below:

Social Services

I do not want to "keep my benefits the same" until the Fair Hearing decision is issued:

#### Public Assistance Medical Assistance SNAP

HOW TO ASK FOR A FAIR HEARING: You can ask for a fair hearing by mail, by phone, by fax, by walk-in or online.

<u>Mail</u>: Send a copy of <u>Part A and Part B</u> to the Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, New York 12201. Please keep a copy of each notice for yourself.

I want a fair hearing. I do not agree with the agency's action. (You may explain why you disagree below, but you do not have to include a written explanation.)

#### Phone: 800-342-3334 (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL.)

Fax: Fax a copy of the front and reverse of this notice to: (518) 473-6735 or

Walk-In: Bring a copy of this entire notice to the New York State Office of Temporary and Disability Assistance at 14 Boerum Place, Brooklyn.

Online: Complete an online request form at: http://www.otda.ny.gov/oah/forms.asp.

If you cannot reach the New York State Office of Temporary and Disability Assistance by phone, fax, by walk-in or online, please write to ask for a fair hearing before the deadline.

WHAT TO EXPECT AT A FAIR HEARING: The State will send you a notice that tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think our decision is wrong. You can bring a lawyer, a relative, a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

At the hearing, you and your lawyer or other representative will have a chance to explain why we are wrong and a chance to give the hearing officer written papers that explain why we are wrong.

To help you explain at the hearing why you think we are wrong, you should bring any witnesses who can help you. You should also bring any papers you have, such as: pay stubs, leases, receipts, bills, doctor's statements.

At the hearing, you and your lawyer or other representative can ask questions of witnesses which we bring or which you bring to help your case.

LEGAL ASSISTANCE: If you think you need a lawyer to help you with this problem, you may be able to get a lawyer at no cost to you by contacting your local Legal Aid Society or other legal advocate group. For the names of other lawyers, check your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call, write or fax to us, we will send you free copies of the documents from your file that we will provide the Hearing Officer at the Fair Hearing. Also, if you call, write or fax to us, we will send you free copies of other specific documents from your file that you think you may need to prepare for your Fair Hearing. To ask for documents or to find out how to look at your file, call (718) 722-5012, fax (718) 722-5018 or write to HRA Division of Fair Hearing, 14 Boerum Place, Brooklyn, New York 11201.

If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

**INFORMATION:** If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, call us at the phone numbers on the **front** of this notice or write to us at the address on the **front** of this notice.

#### NOTICE OF INTENT TO CHANGE BENEFITS: PUBLIC ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP),

| NOTIOE                                       | MEDICA   | L ASSISTANCE   | COVERAGE A   |  | EQUATE ONLY) (NYC)   | PART A                    |
|--|--|--|--|--|--|---------------------------|
| NOTICE<br>DATE:                              |  |  |  | NAME AND ADDRESS OF A  | AGENCY/CENTER OR DISTRICT OFFICE   |                           |
| CASE NUMBE                                   | R  | CIN NUMBER   |  | -  |  |                           |
| 0,102,11011182                               |  | on thompert  |  |  |  |                           |
|  | CASE NAME (And C/O Nar   | ne if Present) AND ADDF  | RESS   |  |  |                           |
|  | , , , , , , , , , , , , , , , , , , ,  | ,  |  | GENERAL TELEPHONE N<br>QUESTIONS OR HELP   | NO. FOR  |                           |
|  |  |  |  | OR Agency Confer   |  |                           |
|  |  |  |  | Fair Hearing in  | formation  |                           |
|  |  |  |  | and assistance   |  |                           |
|  |  |  |  | Record Access  |  |                           |
| OFFICE NO.                                   | UNIT NO.   | WORKER NUMBER  | UNIT OR WORKER N   | Legal Assistan   | TELEPHONE NUMBER   |                           |
| OFFICE NO.                                   | onin no.   | WORKER NOMBER  | ONIT OR WORKERIN   |  |  |                           |
| We are CH                                    | IANGING your benefits a  | s explained below a  | nd on U <u>PART B U,</u>   | next to the checked box(   | (es) 🗹:  |                           |
|  |  | SEE U <u>PART</u>  | <u>B</u> ∪ FOR SNAP AN   | D FAIR HEARING INFO  | RMATION.   |                           |
|  | SSISTANCE  |  |  |  |  |                           |
| 🗌 REDU                                       | ICE your Public Assistan   | ce Benefit effective   |  | from \$  | to \$  |                           |
|  | EASE your Public Assist  | ance Benefit effectiv  | /e   | from \$  | to \$  |                           |
|  |  |  |  |  | has been added to your   | r case.                   |
|  |  | e following individua  | •  |  |  |                           |
|  |  |  |  |  |  |                           |
|  | Name:  |  | Reason(s)_   |  |  |                           |
|  | INUE your Public Assista   |  | •  |  | <br>blic Assistance. If you believe the recoupn  |                           |
| (  | does not have enough in<br>needs not covered by Me<br>rate will cause an undue | come to eat, to pay f<br>edical Assistance. Y<br>hardship. If we dec   | or shelter or utilities<br>our worker will let<br>de that the recoup | s, to get necessary clothi<br>you know what kind of p<br>ment will cause an undu | your reason. An undue hardship means that<br>ng, to buy general items of need, or to pay<br>roof you will need to show that the recoupru<br>le hardship, the recoupment rate will be ch<br>ased on 18 NYCRR 352.31(d). | for medical ment at this  |
|  | ONTINUE your Public As   | sistance grant effec   | live   | ·  |  |                           |
| The REAS                                     | <b>ON</b> for this action is   |  |  |  |  |                           |
| The above                                    | decision(s) is based or  | 18 NYCRR   |  |  |  |                           |
| job, fo                                      | r a one-time period of u   | p to six months in a   | a row, 100% of you   | ir income from a new jo  | your Public Assistance benefit. If you start<br>b won't be counted against your Public As<br>counted against your Public Assistance ben  | ssistance                 |
| becau  |  | creased above 200  | % of the federal po  | verty level for your hous  | Public Assistance benefit calculations. This<br>schold size; you are no longer in a paid tra<br>jard.  |                           |
| MEDICAL                                      | ASSISTANCE   |  |  |  |  |                           |
|  | INUE the Medical Assist  | ance coverage for [r   | name(s)]   |  | unchar   | nged.                     |
|  | <b>INUE</b> the Medical Assist   |  |  |  |  |                           |
|  |  | I  |  | _pending the receipt of i<br>at  | information necessary to decide continued<br>so we can tell  | eligibility.<br>you the   |
|  | nation we need.  |  |  |  |  |                           |
|  | <b>FINUE</b> the Medical Assisting our review of eligibility                   |  |  |  |  |                           |
|  | ICE the Medical Assistar   | ce coverage effectiv   | /e   | for [name  | e(s)]<br>from full coverage to cove  | erage with a              |
| betwe<br>house                               | en these is your monthly<br>hold your size is \$                               | net income for Med   | ical Assistance. The difference betwee                               | is is \$<br>en your net income and `   | from full coverage to cove<br>ductions are \$ The<br>The allowable income standard for<br>this standard (\$) is you<br>Income Program and Optional Pay-In Prog   | r a family<br>our monthly |
| DISCO effecti                                | ONTINUE Medical Assist   | ance for [name(s)] _   | because  |  |  | <br>                      |
| Medic  | al Assistance coverage   | vill continue under T  | ransitional Medical  | Assistance (See attache  | d Medical Assistance Fact Sheet).  |                           |
| Medic  | al Assistance coverage v   | vill continue until  |  | ,  | e in child or spousal support payments.  |                           |
| Services<br>Social Services<br>recertificati | vices at your next sched   | ial Services and los<br>uled recertification.<br>mination to see if yo | This does not nece<br>u can continue to                              | essarily mean that you w   | tance benefits, we will need to see if you st<br>vill no longer be able to get Social Service<br>ou have any questions, please contact you   | es. At your               |

Social Services can give you education and counseling about birth control and can assist you in getting medical care to help you plan for your desired family or to prevent unwanted pregnancies.

Even if you are no longer eligible for Public Assistance or Medical Assistance, Social Services may provide information and education about family planning for up to 90 days from the effective date stated in this notice.

For further information, please contact your services worker or call the general phone number on the front of this notice.

- If you know of children under the age of 19 who do not have health care coverage, call 1-800-698-4543 to learn about Child Health Plus coverage.
- Regulations require that you immediately notify this Department of any changes in needs, income, resources, living arrangements or address.
- Although you may no longer be able to get Public Assistance, SNAP or Medical Assistance, you still may be able to get help with your heating costs by applying for the Home Energy Assistance Program (HEAP). You can get more information on HEAP by calling the general telephone number on the front page of this notice.

# SEE THE BACK OF PART B

#### FOR YOUR CONFERENCE AND FAIR HEARING RIGHTS.

#### LDSS-4016 B NYC (Rev. 12/23) NOTICE OF INTENT TO CHANGE BENEFITS: PART B POLAL ASSISTANCE, SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP), MEDICAL ASSISTANCE COVERAGE AND SERVICES (ADEQUATE ONLY) (NYC)

| NOTICE MEDICAL ASSISTANCE COVERAGE A   | NAME AND ADDRESS OF AGENCY/CENTER OR DISTRICT OFFICE  |
|--|---|
| DATE:  |   |
| CASE NUMBER CIN NUMBER   |   |
| CASE NAME (And C/O Name if Present) AND ADDRESS  |   |
|  | GENERAL TELEPHONE NO. FOR<br>QUESTIONS OR HELP  |
|  | OR Agency Conference  |
|  | Fair Hearing information  |
|  | Record Access   |
|  | Legal Assistance information  |
| OFFICE NO. UNIT NO. WORKER NUMBER UNIT OR WORKER   | R NAME TELEPHONE NUMBER   |
| We are CHANGING your benefits, as explained below and o  | n Part A , next to the checked box(es) ☑ :  |
|  | AL ASSISTANCE AND SERVICES INFORMATION.   |
| If you do not use your SNAP account for a period of 2  | 74 consecutive days, any SNAP benefit remaining in the  |
|  | moved) from the account. Expunged SNAP benefits cannot  |
|  | issued.   |
|  |   |
|  | to \$ effective   |
| □ [name(s)]  | has been added to your case.  |
| Your SNAP certification period has been extended   | ed. Your benefits will now end in   |
| 2.  O CONTINUE your SNAP benefits for at \$  | effective   |
| □ Your SNAP certification period has been extende  | ed. Your benefits will now end in   |
| 3.  Begin Provide the second s | to \$effective  |
| Your SNAP certification period has been extended   | d. Your benefits will now end in  |
| <b>4.</b> □ <b><u>DISCONTINUE</u></b> your SNAP benefits as of   |   |
| 5.   |   |
| Your earnings from a new job, or a paid training or worl   | k activity are not being counted against your Public Assistance<br>SNAP benefits; therefore your SNAP benefits might go down or |
| 6. OVERPAYMENT INFORMATION (Check All TI   | hat Apply)  |
|  | because you or your household got more in SNAP benefits   |
| that you should have. See the Demand   | Letter and also, if your case is closing, the Repayment payment. This decision is based on 18 NYCRR 387.19.                     |
|  | ion (recoupment) of \$ in your benefits in  |
| order to repay your overpayment. This decis  |   |
|  | arate notice providing repayment options and guidelines to<br>e 30 days from the date your receive this notice to make          |
| 7.   | e:  |
| Name:Reason(s)   |   |
|  |   |
|  |   |
| Name:Reason(s)   |   |
|  | al Assistance, this change will NOT affect those benefits.  |
| 9. Other Information:  |   |
| The reason for this action is:   |   |
|  |   |
| The above decision(s) is based on 18 NYCRR   | · · · · · · · · · · · · · · · · · · ·   |
| Responsibility To Report Changes – See enclosed LD when to report changes.   | OSS-3151: "SNAP Change Report Form" for information on  |
|  |   |

| LDSS-4016 B NYC (Rev. 12/23) |          | PA, MA, SNAP Serv – Change-A/C – Ad Only |
|------------------------------|----------|--|
| NAME:                        | ADDRESS: | CASE NUMBER:                             |

#### CONFERENCE AND FAIR HEARING SECTION - DO YOU THINK WE ARE WRONG?

If you think our decision is wrong, you can ask for a review of our decision. We will correct our mistakes. You can do both 1 and 2:

1. Ask for a meeting (conference) with one of our supervisors;

2. Ask for a State fair hearing with a State hearing officer.

The Office of Temporary and Disability Assistance (OTDA) policy issuances and manuals are posted on the OTDA website at otda.ny.gov/legal. These issuances and manuals are available to you or your representative to determine whether a fair hearing should be requested or to prepare for a fair hearing. In addition, upon request to your local social services district, specific OTDA policy issuances and manuals will also be available to assist you or your representative.

1. <u>CONFERENCE</u> (Informal meeting with us) - If you think our decision was wrong, or if you do not understand our decision, please call us to set up a meeting. To do this, call the conference phone number on the **front** of this notice or write to us at the address on the **front** of this notice. Sometimes this is the fastest way to solve any problem you may have. We encourage you to do this even when you have asked for a fair hearing.

If you <u>only</u> ask for a meeting with us, we will not keep your benefits the same while you appeal. Your benefits will stay the same only if you ask for a State fair hearing. (See "Keeping Your Benefits The Same" below.)

#### 2. STATE FAIR HEARING - You have the following number of days from the date of this notice to ask for a fair hearing:

| BENEFIT AREA   | TIME LIMIT |
|--|------------|
| Public Assistance, Medical Assistance, Social Services | 60 days    |
| SNAP Benefits  | 90 days    |

If this notice is telling you that you owe a Public Assistance overpayment, and if you do not agree that you owe this overpayment, you must call for a fair hearing within 60 days of the date of this notice. If you do not call for a fair hearing within 60 days of the date of this notice, you cannot claim in the future that the agency's decision that you owe the debt was wrong.

**KEEPING YOUR BENEFITS THE SAME:** We will restore your Public Assistance, SNAP, Medical Assistance and Social Services benefits to the same level they were before this notice, if you ask for a fair hearing within 10 days of this notice. If you lose the fair hearing, you will have to pay back any Public Assistance and SNAP benefits you got but should not have gotten, while you were waiting for the decision. Also, we may recover Medical Assistance benefits.

If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you call for a fair hearing or, if you send back this notice, check the box or boxes below:

SNAP

I do not want to "keep my benefits the same" until the Fair Hearing decision is issued:

Public Assistance
 Medical Assistance

Social Services

HOW TO ASK FOR A FAIR HEARING: You can ask for a fair hearing by mail, by phone, by fax, by walk in or online.

<u>Mail</u>: Send a copy of <u>Part A and Part B</u> to the Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, New York 12201. Please keep a copy of each notice for yourself.

I want a fair hearing. I do not agree with the agency's action. (You may explain why you disagree below, but you do not have to include a written explanation.)

#### Phone: 800-342-3334 (PLEASE HAVE THIS NOTICE WITH YOU WHEN YOU CALL.)

Fax: Fax a copy of the front and reverse of this notice to: (518) 473-6735.

Walk-In: Bring a copy of this entire notice to the New York State Office of Temporary and Disability Assistance at 14 Boerum Place, Brooklyn.

Online: Complete an online request form at: http://www.otda.ny.gov/oah/forms.asp.

If you cannot reach the New York State Office of Temporary and Disability Assistance by phone, fax, by walk-in or online, please write to ask for a fair hearing before the deadline.

WHAT TO EXPECT AT A FAIR HEARING: The State will send you a notice that tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think our decision is wrong. You can bring a lawyer, a relative, a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

At the hearing, you and your lawyer or other representative will have a chance to explain why we are wrong and a chance to give the hearing officer written papers that explain why we are wrong.

To help you explain at the hearing why you think we are wrong, you should bring any witnesses who can help you. You should also bring any papers you have, such as: pay stubs, leases, receipts, bills, doctor's statements.

At the hearing, you and your lawyer or other representative can ask questions of witnesses which we bring or which you bring to help your case.

LEGAL ASSISTANCE: If you think you need a lawyer to help you with this problem, you may be able to get a lawyer at no cost to you by contacting your local Legal Aid Society or other legal advocate group. For the names of other lawyers, check your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call, write or fax to us, we will send you free copies of the documents from your file that we will provide the Hearing Officer at the Fair Hearing. Also, if you call, write or fax to us, we will send you free copies of other specific documents from your file that you think you may need to prepare for your Fair Hearing. To ask for documents or to find out how to look at your file, call (718) 722-5012, fax (718) 722-5018 or write to HRA Division of Fair Hearing, 14 Boerum Place, Brooklyn, New York 11201.

If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

**INFORMATION:** If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, call us at the phone numbers on the **front** of this notice or write to us at the address on the **front** of this notice.

WINR0750 - PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS **NEW YORK CITY REPORTS MANUAL** WELFARE MANAGEMENT SYSTEM

NEW YORK STATE

Office of Temporary and Disability Assistance December 29, 2014

**CENTER REPORT** 

WINR0750 - PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS CENTER REPORT

| REPORT-DATE 10/04/2008 (1) NEW YORK CITY HUMAN RESOURCES ADMINISTRATION PAGE 6<br>EXPERIENCE AUTHORIZATION DATE 10/31/2008 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)  | Image: New York City HUMAN RESOURCES ADMINISTRATION       PAGE         PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS       ** THIS REPORT         PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS       ** THIS REPORT CONTAINS         PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS       ** THIS REPORT CONTAINS         PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS       ** THIS REPORT CONTAINS         PA/FS CASES WITH END OF MONTH EXPIRING       ** CONFIDENTIAL INFORMATIO         PA/FS CASE NOSFX       002451178E-01         1       0         002451178E-01       ** report edited for formatting >>         1       6         SE IS       6  |                                    |  |
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WINR0750 Report Sample - Center Report

NEW YORK STATE OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE 824 OF 1061

WMS New York City Reports Manual - New York City Version 2014.3 (20.0)

WINR0750 - PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS **NEW YORK CITY REPORTS MANUAL** WELFARE MANAGEMENT SYSTEM **CENTER REPORT** 

NEW YORK STATE

Office of Temporary and Disability Assistance December 29, 2014

FILE NAME

**REPORT NUMBER** 

REPORT TITLE

# WINR0750 - PA/FS CASES WITH END OF MONTH EXPIRING AUTHORIZATIONS CENTER REPORT

| PA/FS Cases with End of Month Expiring Authorizations Center Report | ng Authorizations Center Report   | WINR0750  | PRD080P50***<br>*** = PA Center Code |
|---|---|---|--------------------------------------|
| <b>PURPOSE – NOTES</b><br>This report lists the PA/FS cases for a c | <b>PURPOSE – NOTES</b><br>This report lists the PA/FS cases for a center with authorizations that are due to expire at the end of the report month. | cpire at the end of the report month.   |                                      |
| <b>SOURCE</b><br>RunID = PRD080                                     | REFERENCE   | AUDIENCE / GENERAL DISTRIBUTION<br>PA Centers staff via DEPCON (center-specific report) | N<br>becific report)                 |
| SEQUENCE<br>Center/UnitWorker/Case Name                             |   | BREAKS  |                                      |
| FREQUENCY / SCHEDULE<br>Monthly                                     |   | RETENTION<br>30 Days  |                                      |
| REPORT ITEM   |   | DEFINITION (IF NEEDED)  |                                      |
| <ol> <li>Standard WMS Headings</li> </ol>                           |   | -   |                                      |
| 2. Expiring Authorization Date                                      |   | Date when authorizations for cases are due to expire.                                   | due to expire.                       |
| 3. Center   |   | PA Center number responsible for the case.  | ase.                                 |
| 4. Unit/Worker  |   | Worker ID responsible for the case.   |                                      |
| 5. Case Name  |   | Name of payee of the case.  |                                      |
| 6. Case Type  |   | Case category code  |                                      |
| 7. Case NoSfx   |   | Number that uniquely identifies the case / Number identifying the unit of               | / Number identifying the unit of     |
|   |   | assistance that received benefits.  |                                      |
| 8. Total for Worker is  |   | Total number of cases expiring for this worker  | orker                                |
| <ol><li>Total for Local Office is</li></ol>                         |   | Total number of cases expiring for this center  | enter                                |
|   |   |   |                                      |

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NEW YORK STATE OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE 825 OF 1061



| W-IISK (E         | ) 05/05/2025 (page 1 01 4) LLF |
|-------------------|--------------------------------|
| Date:             |                                |
| Case Number: _    |                                |
| Case Name:        |                                |
| Center Number:    |                                |
| SNAP Filing Date: |                                |
| Subject:          |                                |

# **Documentation Requirements and/or Assessment Follow-Up**

To see if you can get, or keep getting, benefits, you must give us the required documents by the due date on this form.

Please see the Eligibility Factors and Suggested Documentation Guide (**W-119D**) sent with this letter for some of the types of documents you can give us.

| If you need more time of help getting the documen  | ts call the number on page 3 of this notice.   |
|--|--|
| Forms Reminder<br>(Please return the following Agency form(s), compl   | leted and signed where necessary.)   |
| <ul> <li>LDSS-2474 SSI Referral and Certification of<br/>Contact</li> <li>W-146E Request to Pay Rent Arrears<br/>in Excess of PA Maximum Shelter Allowance</li> <li>W-146W Verification of Tenant's Rent in<br/>Section 8 Housing</li> <li>W-147CC Certification of Move Statement</li> <li>W-147M Landlord's Statement (Regarding<br/>Broker's Fee)</li> <li>W-147Q Verification of Secondary Tenant's<br/>Residence and Housing Costs</li> </ul> | <ul> <li>M-15 Inquiry Regarding Veteran's<br/>Benefits/Allotment</li> <li>W-274U Attestation of Employment as<br/>an Informal Child Care Provider</li> <li>W-299 Notice to Applicants and<br/>Participants Regarding Third Party<br/>Health Insurance</li> <li>W-451 NYPD – New York Police<br/>Department Report/Referral</li> <li>W-582A Family Care Assessment</li> <li>W-700E School Attendance<br/>Verification Letter</li> </ul> |

# **CA Appointment Reminder**

| N N  |   |
|--|---|
| □ BEV – Bureau of Eligibility Verification | U WeCARE – Wellness, Comprehensive          |
| Appointment                                | Assessment, Rehabilitation and              |
| □ OCSS – Office of Child Support Services  | Employment Medical Provider                 |
| Appointment                                | Appointment                                 |
| □ Career Services Vendor Appointment       | $\Box$ ACS – Agency for Children's Services |
| CASAC – Credentialed Alcoholism/and        | Appointment                                 |
| Substance Abuse Counselor Appointment      |   |

The following household member(s) must contact HRA for the reason indicated below:

| Name of Household Member | ☐ For an<br>employability<br>assessment            | To sign the<br>cash assistance<br>application   |
|--------------------------|--|---|
| Name of Household Member | For an<br>employability<br>assessment              | To sign the<br>cash assistance<br>application   |
| Name of Household Member | ☐ For an<br>employability<br>assessment            | ☐ To sign the<br>cash assistance<br>application |
| Name of Household Member | Før an<br>employ <del>abili</del> ty<br>assessment | To sign the<br>cash assistance<br>application   |

Outstanding documentation – see the W-1199 for a list of documents that can be used to verify the Eligibility Factors listed.

| Name | Eligibility Factor |
|------|--------------------|
|      |                    |
|      |                    |
|      |                    |
| -    |                    |
|      |                    |
|      |                    |
|      |                    |
|      |                    |
|      |                    |
|      |                    |

You may submit any required documents/information by:



<u>UPLOAD</u> (*easiest!*) — use your mobile phone or tablet with our ACCESS HRA mobile app at: <u>www.nyc.gov/accesshramobile</u>



**IN PERSON** – bring copies of the documents to your Center



FAX – send documents to \_\_\_\_\_



MAIL copies using envelope provided



<u>CALL</u> if you need help getting documents or more time to get documents

Failure to submit verification/documentation or failure to contact your HRA worker on or before the due date may make you ineligible for Cash Assistance and/or SNAP, or may cause a reduction in your Cash Assistance and/or SNAP benefits for a specific period of time.

**Do you have a medical or mental health condition or disability?** Does this condition make it hard for you to understand this notice or to do what this notice is asking? Does this condition make it hard for you to get other services at HRA? **We can help you.** Call us at 718-557-1399. You can also ask for help when you visit an HRA office. You have a right to ask for this kind of help under the law.

#### THINGS TO REMEMBER



**Pay Stubs**: for each person working, you must provide pay stubs to cover the last 4 weeks they were paid.



**Employer Letter:** If you don't get pay stubs, have your employer write a letter stating the amount and frequency you get paid, and the company name and telephone number, and your employer <u>must</u> **sign and date** it.



Landlord or Primary Tenant Letter: must be signed, dated and include:

- amount of rent you are charged;
- whether you pay the landlord or primary tenant for heating/cooling or other utilities separate from your rent, and if so, how much;
- how many people are in your household; and
- the landlord's name and telephone number.

