OFFICE OF POLICY, PROCEDURES, AND TRAINING



James K. Whelan, Executive Deputy Commissioner

Adam Waitzman, Assistant Deputy Commissioner Office of Procedures

POLICY DIRECTIVE #18-20-ELI

(This Policy Directive Replaces PD #15-27-ELI)

BUDGETING EARNED INCOME ON CASH ASSISTANCE CASES

Date: December 20, 2018	Subtopic(s): Budgeting
AUDIENCE	The instructions in this policy directive are for Job Center staff, and are informational for all other staff.
REVISIONS TO THE PRIOR DIRECTIVE	 This policy directive is being revised to inform staff that: The Earned Income FIA3A must be completed for individuals who switch from a one-time emergency grant to ongoing assistance, and who are employed. A Documentation Only FIA3A is no longer used for individuals applying for a one-time emergency grant (one-shot deal). The FIA3A Desk Guide (FIA-1099) has been updated. Staff must refer to the Guide to Cash Assistance Budgeting (W-203K) for the current Earned Income Disregard (EID) percentage.
POLICY	All earned income must be verified and budgeted against the needs of the applicant/participant's household. A report of initial or increased earned income made more than 10 days after its receipt is not considered to be timely. In addition, if the income is reported less than 10 days prior to the end of the month, it is not considered timely reporting for the following month. Failure to report new or increased earned income timely can result in a recoupment and/or Supplemental Nutrition Assistance Program (SNAP) claim, as well as the loss of the income disregards for the period of overpayment.

Income received from employment programs under Title V of the Older Americans Act: Senior Community Service Employment Programs (SCSEP), such as Easter Seals, is not exempt for Cash Assistance (CA) or Medicaid purposes, and should be budgeted as earned income. These earnings are exempt for SNAP purposes, and should be excluded.

BACKGROUND Income reported by an applicant must be budgeted in his/her initial CA budget at the time of eligibility determination.

Timely and Untimely Reporting of Earned Income

Timely Reporting:

CA participants must report the receipt of new or increased earned income within 10 calendar days of receiving their first paycheck to be considered <u>timely</u>.

Untimely Reporting:

If earned income is reported more than 10 days after receipt of the first paycheck, it is considered to be <u>untimely</u>.

However, if the income is reported <u>more than</u> 10 days prior to the end of the month, it is considered timely with respect to the next month.

Participants may report earned income during a recertification interview, or at any other time.

Earned income may be reported:

- at application
- at recertification
- at any participant contact/call-in
- to the Vendor
- by mail/fax
- by telephone

Earned Income Disregard and Standard Deduction

CA participants with earned income may be eligible for a \$45 semimonthly standard deduction and a percentage earned income

If verification of employment has not been submitted, the JOS/Worker must give the applicant/participant the Documentation Requirements and/or Assessment Follow-Up (**W-113K**) form to return with verification. disregard (EID), which is adjusted annually on June 1. The standard deduction and EID are not counted as income when their CA budget is calculated.

For participants who report their earned income <u>timely</u>, the JOS/Worker must include the semi-monthly Standard Deduction and the EID in the calculation, <u>if otherwise eligible</u>. Staff must refer to the **W-203K** form for the current EID percentage.

Note: Sanctioned individuals with employment income <u>are</u> entitled to the standard deduction and earned income disregard. JOS/Workers must not suppress the disregards when an individual's line is in **SN** status.

The following case types will receive the earned income disregard when earned income is budgeted:

- Family Assistance (FA) households.
- Safety Net Assistance (SNA) households that include a pregnant woman, or at least one child under the age of 18, or aged 18 and attending secondary school, or the equivalent fulltime.

For dependent children/minors who are part-time or full-time students and are also working, all earnings must be considered exempt when determining eligibility or degree of need for CA. This exemption also includes essential persons on an FA case, up to age 21.

If a participant fails to report new or increased earned income timely, his/her household is ineligible for the standard deduction and earned income disregard for all months in which the income was not reported. However, if the participant is still employed, both the standard deduction and the earned income disregard are applied when calculating a prospective budget.

Example

Mary Jones began working on April 3, 2015. She received her first paycheck on April 21, 2015. Mary reported her earnings on July 20, 2015. Because Mary reported her income late, the standard deduction and earned income disregard must be suppressed when determining her overpayment for April, May, June, and July.

See <u>PD#18-12-ELI</u> for information on determining eligibility for the earned income disregard.

Applicants will always be

reporting income. Once

an applicant has been

deemed financially eligible to receive CA, he/she will be eligible for

the earned income

disregard.

considered timely in

A budget must be calculated, without the standard deduction and earned income disregard, to determine whether an overpayment occurred in each month the earned income went unreported. Participants who fail to report new or increased earned income timely may also be subject to a CA recoupment and/or SNAP claim for the overpayment of benefits during the period the income went unreported.

Administrative Ease Period

When a CA participant has reported new or increased earnings in a timely manner, there is an "administrative ease" period of at least one full semi-monthly payment cycle, which the Welfare Management System (WMS) will wait before processing the changes to the budget. For example, for a participant who reports earned income in a timely manner in the middle of the 2A payment cycle, the change in budget would not take effect until the 3A cycle.

This administrative ease period is necessary to help avoid the necessity of calculating and recovering overpayments related to new or increased earnings.

For CA participants who do not report new or increased income timely, the administrative ease period does not apply.

Entering Information on the FIA3A

Whenever an applicant/participant reports earned income, the JOS/Worker must enter the information in the New York City Work, Accountability and You (NYCWAY) **FIA3A**, and complete an Earned Income **FIA3A** or a Documentation Only **FIA3A**. At application, the JOS/Worker must ensure that an Employment Plan (EP) is initiated before the **FIA3A** is completed. At recertification and during any contact, the JOS/Worker must check to see whether there is an existing **FIA3A**, and compare the previously reported income and hours to the participant's current documentation.

The two types of FIA3A are:

- Earned Income FIA3A ("regular")
- Documentation Only FIA3A ("informational only")

An Earned Income FIA3A is completed:

• for applicants applying for ongoing assistance who are reporting earned income.

 for participants who are reporting earned income at any time other than a recertification interview.

See PD #10-32-ELI for

more information about eligibility reviews for sanctioned individuals

•	when an individual with an employment sanction provides
	verification that he/she is employed.

An Earned Income **FIA3A** must be completed for individuals with an employment sanction, to ensure that the case falls on a **FIA3A** Worklist, and to confirm that a budget is completed.

- New It is no longer necessary to enter a Documentation Only **FIA3A** for applicants who apply for a one-time emergency grant (one-shot deal).
- New Note: If a case switches from a one-time emergency grant (oneshot deal) to ongoing assistance and the individual is employed, an Earned Income **FIA3A** must be completed.

A Documentation Only **FIA3A** is completed:

Applicants:

for non-citizen multi-suffix cases.

Participants:

- for participants reporting income at a recertification interview.
 - At recertification, a new Earned Income FIA3A should <u>not</u> be completed. The JOS/Worker must complete a Documentation Only FIA3A instead, to record the current information. The participant must present his/her <u>most recent</u> pay stubs or other current documentation to confirm his/her current income and hours worked.
- for participants who are dependent students under the age of 21.
- to update information if a participant already has income budgeted on his/her case and reports that there have been no changes in earned income. For example, if a participant changes employer, but the salary remains the same.
- for non-citizen multi-suffix cases.
- for participants in the Grant Diversion Program (GDP), or Parks Opportunity Program (POP).

Refer to <u>PD #10-07-EMP</u> for more information.

JOS/Workers must verify employment documentation using TALX/The Work Number Service. See **Note**: Participants in GDP require specialized budgeting. Only designated staff may budget these cases.

All part-time and full-time earnings, and number of hours worked, must be verified through current pay stubs, income statements, a letter from the employer, or TALX. Documentation must be scanned and indexed into the appropriate folder (refer to page 2 of **FIA**-

A budget must be completed in POS whenever a Documentation Only **FIA3A** is completed for participants.

Revised

PD #11-11-EMP for more information.	1099a) in the HRA OneViewer, even if there are no changes in the amount or frequency of earnings. JOS/Workers must access TALX/The Work Number Service to attempt to verify employment.
REQUIRED ACTION	Entering Information in the Earned Income FIA3A Earned income may be reported to: • the JOS/Worker, or • the Vendor Entering Information on the FIA3A
	 When an applicant reports earned income, or when a participant reports initial or increased earned income, or when an applicant/participant requires a Documentation Only FIA3A, the JOS/Worker must obtain and enter the following information on the FIA3A in NYCWAY: Employer's name, address, and telephone number Employment start date (actual start date, e.g., 3/5/90) Hours worked Frequency (e.g., weekly, biweekly, semi-monthly, monthly) Salary (gross income amount)
See Attachment A for screenshot	 Date of first pay or increase in pay Documentation type Documentation type is not a required field for a Documentation Only FIA3A. Child Care Information (Y/N). When a "Y" is entered in the Child Care Information field, followed by the JOS/Worker clicking on the "Enter" key on his/her keyboard, an alert will pop up to remind the JOS/Worker that child care information is required in the Automated Child Care Information System (ACCIS). This may require a referral to the authorized ACCIS Liaison to complete the child care enrollment process.
	Note : JOS/Workers must ensure that the entries for number of hours worked per month are the same on the FIA3A and in POS/WMS.

Once the **FIA3A** is initiated, an action code is posted in NYCWAY.

See **FIA-1099a** for worklists and required actions.

It is the responsibility of the assigned JOS/Worker to monitor the **FIA3A** worklist, and to follow up on all required actions. The assigned JOS/Worker must check the various **FIA3A** worklists to determine the follow-up action required. The **FIA3A** worklist must be pulled daily.

- If the FIA3A is initiated by the JOS/Worker, Action Code 167I (FIA3A in Process) will post.
- If the FIA3A is initiated by the Vendor and signed off by the JOS/Worker, Action Code 167V (FIA3A Initiated by Vendor) will post after the 167I.

Action code **167I** indicates that the **FIA3A** is incomplete, and the case is not yet ready for re-budgeting. Cases with action code **167I** are listed on the **FIA3A** Worklist, and must be reviewed and signed off by a Supervisor.

Income Reported to the Vendor

When an applicant/participant reports new or increased employment income to the Vendor, the <u>Vendor</u> is responsible for initiating an Earned Income **FIA3A**.

Action code **167V** (Vendor initiated **FIA3A**) will post in NYCWAY, and the case will appear on the **FIA3V Worklist**.

Since Vendors cannot sign off on the **FIA3A**, the Job Center Designated Employment team must access the **FIA3V Worklist** and view the list of cases with action code **167V**. For each case, the JOS/Worker must review all information entered by the Vendor and check the HRA OneViewer to confirm whether verification of employment is consistent with the employment information entered on the **FIA3A**.

The designated JOS/Worker must access the Worker Complete screen and enter his/her name and telephone number to sign off on the **FIA3A**.

Once the **FIA3A** is signed off, the automated budgeting process will begin.

Processing of the Earned Income FIA3A

See **Attachment C** for a list of action codes and descriptions.

The following action codes will post, depending on whether the case qualifies for the automated budgeting process:

- Action code **167U** will post if the case meets the criteria for automated re-budgeting. Information will be sent to WMS for re-budgeting once the date of first pay has arrived. When action code **167U** posts, the case is placed on the **AUTOR Worklist**.
 - When the budget is sent to WMS and is accepted for Full Time employment, action code 167F is posted. (Action code 167W [instead of 167F] will post if the FIA3A has been completed for a case with full-time employment with no documentation submitted [Documentation Pending, 999]). Action codes 167F and 167W will be listed on the EMPFT Worklist.
 - When the budget is sent to WMS and is accepted for Part Time employment, action code 167P is posted on the case. (Action code 167Q [instead of 167P] will post if the FIA3A has been completed for a case with part-time employment with no documentation submitted [Documentation Pending, 999]). Action codes 167P and 167Q will be listed on the EMPPT Worklist.
 - If the budget is accepted for processing in WMS, the pending budget will appear on the Pending Actions and Outstanding Items screen in WMS (Option 08 Pending Actions from the WMS Case Inquiry menu).
- If the budget is rejected by WMS, action code **167M** will be posted, and the case placed on the **FIA3A Worklist** for manual processing. The reason for the rejection will appear in the Comment field of the **167M**.
- Action code 167D will post if the case does not meet the criteria for automated re-budgeting. The JOS/Worker must calculate a manual budget in POS or WMS, and answer the required questions in NYCWAY (see Attachment A). The case will be placed on the FIA3A Worklist. The JOS/Worker must forward the case to the Supervisor for approval. The Supervisor must review all cases with action code 167D, and ensure that they are moved off of the FIA3A Worklist.

Action code **167M** will post when an automated budget was sent to WMS and is rejected for clock down.

The JOS/Worker must alert the Supervisor that the **FIA3A** did not go through automated rebudgeting. Action code **167R** is only • posted following action code **167D**.

Once the Worker Complete section is signed off in NYCWAY, action code 167R will post, indicating that the JOS/Worker has calculated and saved a WMS budget and has completed the budget questions on the Earned Income FIA3A. The case is ready for the Supervisor to review. Action code 167R will be listed on the FIA3A Worklist.

Supervisory Responsibilities After action code **167R** is posted, the Supervisor must proceed as follows:

The Supervisor must approve the action taken on the case in POS, in addition to signing off on the action in NYCWAY.

- If the budget action is correct, the Supervisor must complete all fields that apply to the case on the **Re-Budgeting or Closing for Job Number** screen in NYCWAY, and enter a **Y** and the date of approval at the bottom of the screen. Action code **167F** or **167P** will post once the Supervisor has approved a manual budget.
- If the budget action is incorrect or documentation is missing, the Supervisor must return the case to the JOS/Worker for correction, and enter an N at the bottom of the Re-Budgeting or Closing for Job Number screen. Action code 167N will post:
 - 167N indicates that the FIA3A has not been approved. The manual case actions to budget the earned income were reviewed by the Supervisor and returned to the JOS/Worker for corrections. The JOS/Worker must end the existing FIA3A using action code 167X, then start a new FIA3A using action code 167I, and resubmit it. The Supervisor must ensure that all corrections are completed, and approve the case in a timely manner.

Income Averaging

If an applicant/participant reports income that varies from paycheck to paycheck, the JOS/Worker must enter the reported amounts (weekly, biweekly, or monthly) in the paycheck average calculator on the **FIA3A**.

The paycheck average calculator will convert these amounts to a monthly amount. The monthly amount is sent to WMS for budgeting.

To access the paycheck average calculator, the JOS/Worker must select the "Avg Pay" button (F3) on the bottom of the Employer Data for Job Set/Job Number screen in the FIA3A.

Example

Jane Doe reports the following weekly earnings:

May 6 - \$100 May 13 - \$150 May 20 - \$270 May 27 - \$180

The JOS/Worker must enter each weekly amount in the paycheck average calculator on the **FIA3A** and click the "OK" button:

Client Ir	come Average		
	paycheck amt. dollars.cents	hours on paycheck	paycheck period
1.	\$ <mark>100 00</mark>	10	Weekly
2.	\$ <mark>150</mark> 00	15	Weekly 🔽
3.	\$ <mark>270</mark> 00	<mark>27</mark>	Weekly 🔽
4.	\$ <mark>180</mark> 00	18	Weekly
5.	\$		Weekly
	ОК	Clear	Cancel

The paycheck average calculator will take the sum of these four amounts (100 +150 +270 +180), or \$700, and divide it by four to get the average weekly amount of \$175. NYCWAY will convert the average weekly amount to a monthly amount by multiplying by 4.333, and transmitting the monthly amount to WMS.

If the budget is calculated manually in WMS, the JOS/Worker must multiply the average weekly amount of \$175.00 by 4.333 to get the monthly dollar amount of \$758.28. This monthly dollar amount must be entered as the gross income on the employed individual's income/needs screen (**NSBL06**) in WMS.

Information entered in the paycheck average calculator will automatically populate the Salary, Salary Frequency, and Weekly Hours fields on the **FIA3A**.

Note: If the income for one of the four weeks was \$0, the JOS/Worker must enter zeros in the "paycheck amount" and "hours on paycheck" fields.

Budgeting of Income for "In-Kind Services"

A documentation only **FIA3A** will be initiated, and once completed, a manual budget is required.

When an applicant/participant provides a service and is compensated in-kind with shelter, the value of the shelter must be budgeted as a shelter expense on the Automated Budgeting and Eligibility Logic (ABEL) budget using the estimated value from the applicant/participant or landlord. The amount being paid to the participant from the landlord should be counted as earned income, and all applicable disregards should be applied.

Example:

Sam Smith rents an apartment that costs \$600 per month. The Agency pays \$215 toward the rent, and Sam pays off the balance by working as the building's superintendent. The landlord does not pay him a salary in addition to the in-kind rent payment of \$385.

When budgeting the income, the JOS/Worker must enter \$215 as the SNAP and CA shelter amounts. The "in-kind payment" of \$385 must be entered as income for CA only. For SNAP, the \$385 must not be counted as a shelter cost or as income.

Sam can provide a statement to verify the number of hours that he works each week as the building superintendent. Otherwise, the number of hours per week would be found by dividing his monthly earnings of \$385 by federal minimum wage, currently \$7.25 per hour.

If Sam is found to be working less than the 35 hours per week required by HRA, he must be engaged in other activities to fulfill the 35-hour weekly requirement.

Budgeting of Earned Income

Calculating and Saving the Budget

See **Attachment B** for screen shots and instructions on calculating budgets in POS. When a Documentation Only **FIA3A** is completed, a manual budget is required. The JOS/Worker must calculate a new budget in POS (see **Attachment B**).

New

Refer to PB #15-67-SYS

If POS is unavailable, the new budget must be calculated and saved in WMS. The WMS/NYC Authorization Form (**LDSS-3517**) Turn Around Document (TAD) and Budget must be sent to the Paperless Alternate Module (PAM) for processing.

Note: Multi-suffix cases <u>must</u> be budgeted in WMS and sent to PAM for processing.

For earned income Will reported in a timely manner, JOS/Workers Sc must refer to Form P-203 or W-203A for eff the correct effective date of the new budget. TA

When completing a budget for earned income reported in a timely manner, the JOS/Worker must refer to the Recurring Roll Deadline Schedule (**W-203** or **W-203A**) form to determine the correct effective date based on the applicant/participant's TOE digit. The effective date must be placed in the upper-right-hand corner of the TAD.

When calculating and saving a budget in WMS, the JOS/Worker must enter the following on the employed individual's Individual Income/Needs screen (**NSBL06**):

- The appropriate employability status code in the **EMP** field:
 - 01 Dependent Student-Employed Full Time or Part Time
 - 02 Non-Dependent Student-Employed Full Time or Part Time
 - 04 Non-Student Employed Full Time or Part Time
 - 10 Striker
 - 13 Late Reporting of Employment, Ineligible for Earned Income Deductions
- The monthly number of hours worked in the HW field.
- The appropriate income source code in the SRC field.
- The gross earned income amount received (based on paycheck) in the **GROSS** field.
- The frequency (**FREQ**) based on how often the pay is received: weekly (**W**), biweekly (**B**), semi-monthly (**S**), or monthly (**M**).
- **B** (Both CA and SNAP) for program indicator (**PROG**).
 - If the income is exempt from SNAP, then enter **P** (CA Only) in the program indicator field.

To save the budget, the JOS/Worker must enter a **Y** to the right of the "SAVE?" question on the Budget Results Screen (**NSBL80**) in WMS, and press the Transmit Key. The WMS System Acknowledgement Screen (**NSYSAK**) will appear with the applicant/participant's case number, and the new budget number will be displayed.

The new budget number must be placed in element **015** of the TAD and circled in red. The JOS/Worker and Supervisor must both sign off on the case action. Control Units no longer accept any paper transactions. Actions must be processed in the PAM system.

Refer to <u>PB #15-67-SYS</u> The data entry authorization documents such as the TAD or the Single Issuance Authorization Document are completed by the Centralized Data Entry (CDE) Unit. The CDE Unit is a centralized data entry unit that receives all case transactions that are processed using PAM.

> Since the actual TAD is not available in PAM, the TAD must be completed manually. This includes having the document approved and signed by the appropriate supervisory staff. Once approved, the Data Entry forms, i.e. TAD, must be scanned and indexed into the electronic case record.

WMS actions that previously did not require submission to the Control Unit (i.e. application registration, application modification, worker case update, etc.) will continue to be processed directly through POS and not through PAM.

Budgeting of Earned Income Reported Timely

When the JOS/Worker budgets income for a participant who has reported earned income timely (within 10 days of first paycheck, or within 10 days of the end of the month to be considered timely for the next month), the current monthly standard deduction and earned income disregard are automatically applied.

Example:

John Smith and his eight-year-old son are receiving CA. On January 3rd, John starts a job. He receives his first paycheck on January 9th, and reports it to the JOS/Worker on January 15th. The JOS/Worker completes an Earned Income **FIA3A**, allowing the current monthly standard deduction and earned income disregard. The JOS/Worker determines that John's income makes him ineligible for CA. The 10-day clock-down period for closing John's CA case is initiated on January 15th. No overpayment is calculated for January.

Refer to page 2 for an explanation of when reported income is considered timely and untimely.

Budgeting of Income Reported Untimely

Income information can come from a computer match. Refer to <u>PD #10-30-OPE</u> for information regarding computer matches. When unreported income is discovered on a CA participant's case, a budget must be calculated to determine the overpayment amount, if any. When recalculating the budget for overpayment purposes, the JOS/Worker must suppress the standard deduction and earned income disregard for each month the income went unreported.

If the untimely report is made more than 10 days prior to the end of the month, it is considered timely for the following month. In these instances, the standard deduction and earned income disregard must be counted for the following month.

Example:

Jim Adams and his two children are receiving ongoing CA. Jim begins employment and receives his first paycheck on June 10, 2015. He does not report these earnings to the Agency until August 28, 2015. The report for the initial month (June) was not timely because it was not made within 10 days of the initial receipt of pay. No income disregards are given for June. The reports for July, August, and September are also not timely, because they were not made at least 10 days before the start of those respective months. No income disregards are given for July, August, or September. October is the first month that income disregards can be given, because income was reported at least 10 days before the start of October. A scratch-pad budget must be completed for the months of June-September to determine whether there was an overpayment.

A prospective budget must be done effective 10/A/15 to determine whether the Adams' household remains eligible for CA and SNAP.

When calculating a budget for a participant who reported earned income in an untimely fashion, the JOS/Worker must:

- calculate the budget without the earned income disregard or the standard deduction for each month where the income was earned, but not reported. This may be done manually using a Cash Assistance Budget Computation (W-648) form, or in WMS.
- make the following entries on the employed individual's NSBL06 screen when calculating a budget in WMS:
 - 13 (Late Reporting of Employment, Ineligible for Earned Income Deductions) as the employability status code (EMP). This will suppress the standard deduction and the earned

The WMS budget is used to determine whether there was an overpayment. This budget is not saved. income disregard.

- The monthly number of hours worked in the **HW** field.
- The appropriate income source code in the SRC field.
- The gross earned income amount received in the GROSS field.
- The frequency (FREQ) based on how often the pay is received: weekly (W), biweekly (B), semi-monthly (S), or monthly (M).
- **B** (Both CA and SNAP) for program indicator (**PROG**).

Eligibility Determinations After Budgeting Earned Income

A prospective budget includes the Standard Deduction and EID.

A budget without the Standard Deduction and EID is used to determine the amount of overpayment, if any.

- If the household remains eligible for CA, the JOS/Worker must save and authorize the prospective budget. The budget number must be entered in the WMS Budget Number field on the POS TAD, or in Element **015** of the TAD. The case action must be forwarded to the Supervisor for approval.
- If the household is no longer eligible for CA based on the saved budget, the JOS/Worker must close the case as follows:

POS Instructions:

- Go to "Change Case Data."
- Enter the ineligible budget number in "Notice Bdgt Number" field on the POS TAD.
- Change the CA Status to "Closed."
- Enter closing code E30 (Excess Earned Income, Ineligible Budget Required) or closing code E31 (Increased Employment Earnings) in the Status Reason field.
- Forward the case to the Supervisor for approval.

WMS Instructions:

- Enter closing code E30 (Excess Earned Income, Ineligible Budget Required) or closing code E31 (Increased Employment Earnings) in Element 222 of the TAD.
- Enter the ineligible budget number in Element **016** of the TAD and forward to the Supervisor for sign-off.
- The TAD is forwarded to the CDE Unit for data entry.

Refer to <u>PB #15-67-SYS</u> Refer to <u>PB #15-67-SYS</u> Note: Data entry on the TAD is completed by the CDE Unit. The CDE Unit receives all case transactions that are processed using PAM. PAM is <u>only</u> used when case actions <u>must</u> be taken outside of POS.

Overpayment Calculations

The JOS/Worker must determine the amount of overpayment for each month that the income was unreported.

• If the participant is still eligible for a CA grant during the period of overpayment, recoup the difference between the amount the participant received and the amount that he/she should have received, for each month the participant failed to report the earned income.

Example:

A household has been receiving a semi-monthly CA grant of \$300. The budget is recalculated when new earned income is discovered. The JOS/Worker calculates a new semi-monthly budget of \$250 without allowing the earned income disregard, since the income was not reported in a timely manner. The \$50 (difference between the old grant of \$300 and the new grant of \$250) must be recouped for each cycle that has passed.

- If the budget result indicates that the household is ineligible for CA, recoup the entire semi-monthly CA grant for each month the participant failed to report the earned income.
- The JOS/Worker must then calculate and save a prospective budget, allowing the standard deduction and earned income disregard for the month in which the earned income is reported timely.
- The JOS/Worker must enter the following on the employed individual's **NSBL06** screen:
 - 04 (Non-Student Employed Full Time or Part Time) as the employability status code (EMP), if the participant is a nonstudent employed full-time or part-time.
 - The monthly number of hours worked in the **HW** field.
 - The appropriate income source code in the **SRC** field.
 - The gross earned income amount received in the **GROSS** field.
 - The frequency (FREQ) based on how often the pay is received: weekly (W), biweekly (B), semi-monthly (S), or monthly (M).
 - B (Both CA and SNAP) for program indicator (PROG).

The standard deduction and earned income disregard must be applied for prospective budgeting. JOS/Workers must not close CA cases based on scratch-pad budgets used to determine overpayments due to the untimely reporting of earned income.

Refer to <u>PD #07-11-ELI</u> for information regarding the processing of SNAP claims. For SNAP cases, the Office of SNAP Claims must determine the amount of overpayment for each month that income was unreported.

Recoupments

Recoupments

If an overpayment occurs as a result of budgeting income that was reported untimely, a recoupment must be initiated. The JOS/Worker must prepare the PA Recoupment Data Entry Form (LDSS-3573 NYC), as follows:

Offense Type code **E** (Agency Error) is used when a participant reports income timely, but an overpayment occurs because the Agency fails to take timely action.

Offense Type code **C** (Concealment) is used when a participant fails to report earned income in a timely manner.

- Place a checkmark in the "New Claim" box (1).
- Enter "**C**" (Concealment) or "**E**" (Agency Error) as the offense type in the Offense Data section.
- Enter "**01**" (Receipt of Employment Earnings by the Grantee/Spouse) or "**02**" (Receipt of Employment Earnings by a Family Member other than Grantee/Spouse) as the offense subtype in the Offense Data section.
- Enter the recoupment amount in dollars and cents as the offense amount in the Offense Data section.
- Enter the date overpayment began and date overpayment ended in the Offense Data Section.
- Sign the form and ensure that it is forwarded to the Supervisor for signature.

If verification of the participant's employment information has not been submitted, the JOS/Worker must not recoup any payments until the information has been verified.

See <u>PD #17-16-OPE</u> for A referral to the Bureau of Fraud Investigation (BFI) may be required for participants requiring an overpayment recoupment.

PROGRAM IMPLICATIONS

Paperless Office System (POS) Implications	Screen shots and instructions on calculating budgets in POS may be found in Attachment B of this procedure.
Supplemental Nutrition Assistance Program (SNAP) Implications	If an FA case or a Safety Net Assistance (SNA) case with children becomes ineligible for CA due to an increase in earned income, the household may be eligible for five months of transitional SNAP benefits as part of the Transitional Benefit Alternative (TBA) Program. SNA cases without children will receive SNAP benefits extended to the end of their recertification period.
Medicaid Implications	Participants whose CA cases are closed due to excess earned income will receive transitional Medical Assistance (MA).
LIMITED ENGLISH PROFICIENT (LEP) AND DEAF/HARD- OF HEARING IMPLICATIONS	Staff must obtain appropriate interpretation services for individuals who are Limited English Proficient (LEP) or deaf/hard-of-hearing. Please refer to <u>PD #18-10-OPE</u> and <u>PD #17-19-OPE</u> for detailed instructions.
FAIR HEARING IMPLICATIONS	
Avoidance/ Resolution	Ensure that all case actions are processed in accordance with current procedures and that electronic case files are kept up to date. Remember that applicants/participants must receive either adequate or timely and adequate notification of all actions taken on their case.
Conferences at Job Centers	An applicant/participant can request and receive a conference with a Fair Hearing and Conference (FH&C) AJOS/Supervisor I at any time. If an applicant/participant comes to the Job Center requesting a conference, the Receptionist must alert the FH&C Unit that the individual is waiting to be seen. In Model Offices, the Receptionist at Main Reception will issue an FH&C ticket to the applicant/participant to route him/her to the FH&C Unit and does not need to verbally alert the FH&C Unit staff.

The FH&C AJOS/Supervisor I will listen to and evaluate any material presented by the applicant/participant, review the case file and discuss the issue(s) with the JOS/Worker responsible for the case and/or the JOS/Worker's Supervisor. The AJOS/Supervisor I will explain the reason for the Agency's action(s) to the applicant/participant.

If the determination is that the applicant/participant has presented good cause for the infraction or that the outstanding Notice of Intent (NOI) needs to be withdrawn for other reasons, the FH&C AJOS/Supervisor I will Settle in Conference (SIC), post Action Code **820** (Good Cause Granted) or **820H** (Good Cause Granted for Wellness, Comprehensive Assessment, Rehabilitation and Employment [WECARE] infractions), refer the applicant/participant back to the JOS/Worker by posting Action Code **10FH** or **16FH** (for referrals back to WeCARE), and enter detailed case notes in New York City Work, Accountability and You (NYCWAY). The AJOS/Supervisor I will forward all verifying documentation submitted by the applicant/participant to the appropriate JOS/Worker for corrective action to be taken.

In addition, if the adverse case action still shows on the "Pending" (08) screen in WMS, the AJOS/Supervisor I must prepare and submit a Fair Hearing/Case Update Data Entry Form (LDSS-3722), change the 02 to 01 if the case has been granted Aid to Continue (ATC), or prepare and submit a PA Recoupment Data Entry Form – WMS (LDSS-3573) to delete a recoupment. The AJOS/Supervisor I must complete a Conference Report (M-186a).

If the participant fails to show good cause for the infraction or if it is determined that the Agency's action(s) should stand, the AJOS/Supervisor I will explain to the applicant/participant why he/she cannot SIC. The AJOS/Supervisor I must complete Form **M-186a**.

Should the applicant/participant elect to continue his/her appeal by requesting a Fair Hearing or proceeding to a hearing already requested, the FH&C AJOS/Supervisor I is responsible for ensuring that further appeal is properly controlled and that appropriate followup action is taken in all phases of the Fair Hearing process.

Conferences at NCA If an applicant/participant comes to the NCA SNAP Center and requests a conference, the Receptionist must alert the Center Director's designee that the applicant/participant is to be seen. If the applicant/participant contacts the Eligibility Specialist directly, advise the applicant/participant to call the Center Director's designee.

In Model Offices, the Receptionist at Main Reception will issue an SNAP Conf/Appt/Problem ticket to the applicant/participant to route him/her to the NCA SNAP Reception area and does not need to verbally alert the Site Manager. The SNAP Receptionist will alert the Center Director once the applicant/participant is called to the NCA/SNAP Reception desk.

The Center Director's designee will listen to and evaluate the applicant's/participant's complaint regarding the case closing. The applicant/participant must provide current verification of address to resolve the issue. After reviewing the documentation, case record, and discussing the issue with the Group Supervisor/Eligibility Specialist, the Center Director's designee will decide to resolve or defend the case based on all factors and whether the case was closed correctly.

The Center Director's designee is responsible for ensuring that further appeal by the applicant/participant through a Fair Hearing request is properly controlled and that appropriate follow-up action is taken in all phases of the Fair Hearing process.

Evidence Packets All Evidence Packets must contain a detailed history (e.g., copies of POS "Case Comments" and/or NYCWAY "Case Notes," History Sheet [<u>W-25</u>]), copies of relevant WMS screen printouts, notices sent, and other documentation relevant to the action taken.

REFERENCES

90-INF-33 01 ADM 13 08 ADM 07 15 ADM 02 GIS 01 TA/DC010 GIS 09 TA/DC015 18 NYCRR 351.1 (b)(2)(ii)(e) 18 NYCRR 352.19 (a) and (b)(3) 18 NYCRR 352.20 (c)(3) Temporary Assistance Source Book (TASB), Chapter 18, Section A

RELATED ITEMS

PB #15-67-SYS PD #07-11-ELI PD #10-07-EMP PD #10-30-OPE PD #10-32-ELI PD #11-11-EMP PD #17-16-OPE PD #18-12-ELI FIA3A User Guide

ATTACHMENTS

Please use Print on Demand to obtain copies of forms.	Attachment A	Entering Earned Income Information in the Automated FIA3A
	Attachment B	Paperless Office System (POS) Screens for Budgeting Earned Income
	Attachment C	Descriptions of FIA3A Action Codes
	FIA-1099	FIA3A Desk Guide (Rev. 12/20/18)
	FIA-1099a	Employment Worklist Desk Guide

Entering Earned Income Information in the Automated FIA 3A

Initial earned income and subsequent employment-related changes must be entered in the New York City Work, Accountability and You (NYCWAY) automated **FIA 3A**.

The JOS/Worker must enter the following information on the FIA 3A:

- Employment start date
- Hours worked
- Salary (gross income amount)
- Frequency (e.g., weekly, biweekly, semimonthly, monthly)
- Evidence of Employment/Income
- Employer's name, address, and telephone number
- Date of first pay or increase in pay
- Child Care Information (Y/N)

S MAPER-A (99880)			-	-	-	
<u>File Edit Functions S</u>	<u>c</u> ripts <u>S</u> ession <u>R</u> elease <u>H</u> elp					
	08/26/2015 New York 10:31 En	City - Work, Ac ployer Data for	countability and Job Set/Job Numb	You (NYC-WAY) <mark>er 13-1</mark> User	Tk891.001 Id: S0152	
	Case Number	CI	N ES	Code 27 Of	fice ADM	
	Name Status EMPLOYED	Do – EMPLOYED FULL	B SS TIME (35 A Ca	N Se se Type FA In	ex Female AdStat AC	
	Title Start	/ / Re	ported / /	Is Job Subsid	lized?	
	Employment Sector	y . 3a	cupation Type	Weekly nours		
	Evidence of Employ Employer	ment/Income	Date Enro How Repor	lled w/Vendor / ted Source C	ode	
	Address City Zip	Bhone ()	te NVC Agen	av Job2		
	ary .		into Agun	c <u>j</u> cob.		
	In-Home Baby Sitti Third Party Health	ng y/n? PA exe	mpt amt .00 Amount .00	FS exempt amt Unemployment In	.00 Is?	
	Date 1st Paycheck	Received /	/			
	Child Care Informa	tion? (Y/N)				
Prior A	vgPay Abort Next	ActIng NwCase	Help Menu	MnMenu		

The "**Help**" tab at the bottom of the screen displays the entry codes and definitions for the Title, Sector, Salary Frequency, Evidence of Employment/Income, and How Reported fields.

Applicants/participants must submit documentation, such as pay stubs, business records, or a letter from an employer, to verify their employment.

Documentation must be submitted within 10 days of the applicant's/participant's receipt of first pay.

Highlight the code for the type of documentary evidence submitted by the applicant/participant, and click "**Select**":



For variable income entries, click on the AvgPay button.

When "**Y**" is entered for "Child Care Information", followed by the "**Enter**" key, an alert will pop up reminding the JOS/Worker to enter childcare information in ACCIS:



Click "**OK**" and the Worker Completion Screen will appear. The JOS/Worker must enter his/her name, telephone number, and the sign-off date:



After the Worker signs off, the automated budgeting process will begin.

Action code **167U** will post if the case meets the criteria for automated rebudgeting. Information will be sent to WMS for rebudgeting, and the pending budget will appear on the **08** screen in WMS.

Action code **167D** will post if the case does not meet the criteria for automated rebudgeting. The JOS/Worker must answer the questions on the following screen and calculate a manual budget in POS or WMS and enter the signed-off date. The JOS/Worker must forward the case to the Supervisor for approval. The Supervisor must enter a "**Y**" to approve or "**N**" to not approve the JOS/Worker's entry, enter the date he/she signed-off, and click "**update**."



The Employment Tracking screen will appear, displaying the applicant's/participant's employment history, including his/her current employment:

() MAPER2	2-A (99996)			-		-	-		-	-		-	-		X
<u>F</u> ile <u>E</u> dit	F <u>u</u> nctions	S <u>c</u> ripts	Session <u>R</u> e	lease <u>H</u> elp											
			08/19 18:41)/2015 N	lew York	You City - V FI	ımaysta Vork, Aco <mark>13A Emp</mark> i	art a ne countabi Loyment	w FIA3A. lity and <mark>Tracking</mark>	You (NY	C-WAY) User	Tk890.00 Id: E184	92 16		
			Case Name Statu	Number Is W	ORK ACTI	VITY	CI Doe Job Club/	N B /JOB SE#	ES SS \RCH Ca	Code 20 N Se Type	SNNC S	ffice sa ex Femal ndStat /	Le \C		
			Етр	loyment	History						T	rk890.002	2		
			Jobs	Date Jo Began	b Date J Report	ob ed Empl	Loyer`s f	Name	Job Ti	Pa tle pe	y Twice r Month	Hrs/ Week Sro			
			05-1 04-1	04/09/1 04/09/1	5 05/20/ 5 04/30/	15 LEGEI 15 LEGEI	NDS HOSPI	ITALIT (ITALIT ()ther)ther		530.79 357.47	28.0 142 20.0 142	2		
			03-1	04/09/1	5 04/30/ 4 08/04/	15 LEGEI 14 LEGEI	NDS HOSPI NDS HOSPI	ITALIT (ITALIT ()ther)ther		536.21 606.62	30.0 142	2		
			<mark>0</mark> 1-1	12/30/1	1 12/30/	11 Depai	rtment of	f Park F	Recreatio	nal S	798.14	40.0 400			
						Cho	ose ONE a	and Pres	s Enter						
Prior			Abort		ActInq	NwCase	Help		MnMenu						

Click on the "**Act. Inq**." (Activity Inquiry) tab on the bottom of the screen to display the activity inquiry history and the associated action codes:

🜍 MAPER	-A (99578)			-								l	
<u>F</u> ile <u>E</u> dit	F <u>u</u> nctions	S <u>c</u> ript	s <u>S</u> ession <u>R</u> e	elease <u>H</u> elp									
68C629			WORK, ACC ACTI	S ON PA [OUNTABILI VITY INQU	end AUG] TY, AND IRY	: 05 YOU (W/	W)	PI	W065.320				
Casenu Appreg Progra Status Name Sex DOB	IMDER : I : IMT: EMPLO EMPLO : : M : : : : : : : : : : : : :	ACTIO	Suffi: CIN ULL TIME (? N/DESCRIPT: FIA EDGT PUC MC ASSON TI	X : 01 Li : 35 AND OV 35 AND OV 00 ION OV	nenumber ER) Un STATU SEMPFT	fice : it : rker : S CMP	Case Type SSN 062 00012 FUT DATE 08/28/15	ES Cod Comp C Ind St OFF WO SYS SY	A e : 27 ode: 800 at : AC RKR SITE STM				
	08/13/15 08/13/15 08/12/15 07/27/15 07/15/15 07/15/15 07/15/15 07/09/15	167W 167U 14NP 169J 167V 167I 100A	MC ASSGN T EMPLYD F/T OCSE POS N WC JOB PLA FIA 3A DAT FIA 3A IN I CASE NOTE	EMPINICIE PEND DO AWAIT AB CP REF CEMENT A ENTRY C PROCESS	C EMPFT WORYI WORYI WORYI M WORYI WORYI WORYI	167W 14NP 169J 167U 167V 100A	08/13/15 08/12/15 /// 07/15/15 07/15/15 //	SYS SY B84 J0 062 G7 ygw y0 ygw y0 ygw y0 YGV G8	STM 104 094 771 771 771 217				
Ne	ext Case:		Ne:	XT SUTTIX	:- Ne	XT LING	CA1	IEGORY :					
Prior	RollFw		AsgInq	DemInq	AddAct	Assign	HistPr	Profl	e MnMen	u			

In this example, action code **167I** was posted when the **FIA 3A** was in process, but incomplete.

Action code **167V** was posted once the Vendor entered employment information.

Once the **FIA 3A** was completed and ready for automatic budgeting, action code **167U** was posted.

Action code **167W** indicates that the **FIA 3A** is complete for an applicant/participant working full-time, but that documentation has not been received.

Paperless Office System (POS) Screens for Budgeting Earned Income

Answer all questions on the **Employment Information** screen:

Version 19.1.1 - Paperless Office System - [EMPLOYMENT INFORMATION] 1:47:32 PM Tuesday, August 18, 20	015	-
File Edit Tools Window Help		
INDICATE IF YOU OR ANYONE WHO LIVES WITH YOU THAT IS APPLYING/RECERTIFYING:	Yes No 🔺	
Is Employed? (Including Babysitting)	0]0	
Is Self-Employed?	00	
Is Unemployed? (Currently Not Working)	00	
Could You Accept a Job Today?		
Participating In A Strike?		
Is Anyone in the Household a Migrant or Seasonal Farm Worker?	0 0	
	-	
Spanish Next Previous		

Click "Next."

Select the name of the employed individual from the drop-down menu in the "**Who**" field and complete all employment information, then click "**OK**."



Select "New Budget" and then "Next" to begin calculating a new budget.

	mit, mits mits						_
	File Edit Tools	Window Help		0			
	0 0		1 ≥ B B m			111 40 88	
	Click on the 'N	lew Budget' but	on to calculate a new	budget.	г	Manual Budget Required	
	Case No:						1
	POS	Author- Authori	ed WMS	C D . I .	F# D		
	Sul Bdqt No	N N	PA & FS	8/12/2015 14:26:17	Effective Dates I 09A15 Pre-f	AR budget	
	1 1 1 1	in the	1 hours	1			
			DA LES	8/12/2015 14-26-15	09A15 M/MS	Currently Authorized Budget	
		P P	li liwara	0/12/2013 14:20:13		Currency Automzeu budget	
		-	1 Di A 50	T100 0045 40 00 00	boo		
	1.1.1.1	la la	II PAEFS	1//22/2015 12:06:00	UBATS PUS	Interview Budget	
(Nlasse							
inew							
New ."							
"				1		-	
New t."		N	ew Budget	View Selected Budget	View Budget Resul	t	
new t."	=>	► _N	ew Budget	/iew Selected Budget	View Budget Resul		
inew t."		N	ew Budget	/iew Selected Budget	View Budget Resul		
New t."		N	ew Budget	/iew Selected Budget	View Budget Resul	2	
"."		<u> </u>	ew Budget	/iew Selected Budget	View Budget Resul	1	

POS will automatically suggest an Effective Date for the new budget.

Confirm that the Effective Date is correct, using the current Recurring Roll Deadline Schedule Form (**W-203** or **W-203A**). Adjust the date if necessary.

Select Effective Date for Budget
Please enter the beginning Effective Date for this budget.
09A15
ОК

POS will display the following screen, and then the Household Screen will appear:



POS will populate certain fields based on information captured during the interview. Add any missing information and click the "Income or Results" button.

	rile Edit	Tools Window	Help								
C	4 4 🛙	000									
			🕽 🔗 🖪 🕄	111 11 11 11 11 11 11 11 11 11 11 11 11	a 🛛 (3 💷 🔳	203	11 D			
	enter Worke 140 CASIJ	r Name	Sheltr	Case No	Suffix		Clien <u>t Name</u> WMS	Budaet	Effective Dates 09A15- POS Budget	Budget Type PA & FS 💌	1
Γ	Unfurnished	Apartment or	Room	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	_		•	ouget	#4 8/18/20	15 13:53:31	
\$	Amount 800.00	Period Monthly	Water Amount	Period	FR	No.LRR	Proration	Child	Heap HAI]
L	Itilities Allow FSUA FSUT	ances	_	Indicator			× ×	Тур	e Y		
FS	Food Stamp F Suffix <u>Statu</u> 1 ACTI	Program \$ VE	¥	No. <u>in F</u> S Hh 1	FS Routin	Cal Ig Eligit	g. pility				-
FS	Public Assista Suffix Type SNCA	ACTIVE	No. in PA Suffix Routing	Fuel (absent from home)	PA Shelter B \$215	Total lesources \$0.00	Additional Ne	eds Type	Amount	Period •	-
F	Restrictions:	Suffix Type	i irty Involuntary (f	What PA I V Shelter	Sent I	to: etroTech Cr		_		-]
or					Broo	klyn	NY [112	01	-		.1
_		>		Income or Res	ults	Existing B	udgets			-	-

The following pop-up message will appear if the Household portion of the budget has passed all applicable Business Rules. Click "OK."



The Individual Income/Needs screen will be displayed.

Review the information to ensure it is correct and matches the information previously entered in POS, and click the "**Calculate Budget**" button.

File Edit Tools Window Help Image: Source Status Image: Source S	Version	19.1.1 - Paperless Office System - [Individual Income / Needs]	2:11:18 PM Tues	day, August 18, 2015
Income Image: Type Amount Deductions Image: Type Image: Type Amount Deductions Image: Type Amount Income Image: Type Amount Defuction Image: Type Image: Type Amount Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type <t< th=""><th>File Edit</th><th>t Tools Window Help</th><th></th><th></th></t<>	File Edit	t Tools Window Help		
Case No & Suffix Line Bdgt Client Name Hours Tax FICA 30 & Pregnancy Employability Spec Rel No No <td>] 💝 </td> <td>중 🕞 😰 🖉 🦻 🤗 🖪 🖇 💆 🎀 🖽 🚳 🛄 🕲 🔚 🖷</td> <td>i 💐 🔟 🖌 🚻 🗅</td> <td></td>] 💝	중 🕞 😰 🖉 🦻 🤗 🖪 🖇 💆 🎀 🖽 🚳 🛄 🕲 🔚 🖷	i 💐 🔟 🖌 🚻 🗅	
Employability Status PA Status FS Status Date of Birth Aged / Disabled Involvement CIN Employed Full Time and P. VACTIVE VACTIVE VIO/12/1971 V VIO/02/1971 V RV631586 Income Ime Source Frequency Gross Program Usage Inc. Exemption: PA FS 1 Salary, Wages Wonthly V \$433.33 PA & FS V Inc. Inc. Exemption: PA FS 1 Salary, Wages Wonthly V \$433.33 PA & FS V Inc. Inc	Case N	lo & Sulfix Line Bdgt Client Name Hou No. No Work	rs Tax FICA30 & Pregnancy ed 1/3 Due Date 1	mplmnt Spec Rel raining?
ck alculate dget"	Employ	ability Status PA Status FS Status Date of Bi red Full Time and P. V. ACTIVE V. ACTIVE V. 10/12/19	Th Aged / Disabled Involved	V RV63158G
Deductions and Medical Bills Line 1 Type Amount Daycare Needs Image: Type Amount Date of Birth Disabled? Daycare Needs Image: Type Amount Date of Birth Disabled? Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: T	formation	Line Source Frequency Gross Pro	A & FS V	
Amount Date of Bith Disabled? Daycare Needs Image: Type Amount Date of Bith Disabled? Image: Type Image: Type Image: Type Image: Type Iculate Image: Type Image: Type Image: Type Iculate Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type Image: Type I	Deduc and Ma Bil	stions Line Type edical 1 1	Amount	
kk Special Needs Line Type iget" Image: Type	Daycare	Needs Line Type	Amount Date of I	Birth Disabled?
k Iculate Iget"			▼ 00/00/00 ▼ 00/00/00	000
k culate get"		F F	- 00/00/00	000
	k Special culate get"	Needs Line Type	• •	
Calculate Budget Household Needs Existing Budgets		Calculate Budget Ho	usehold Needs Existing B	udgets

The following pop-up message will appear if the Income portion of the budget has passed all applicable Business Rules:

Success	×
i	The Income portion of the budget has passed all applicable Business Rules known to POS at this time.
	ОК

POS sends the budget information directly to WMS.

The **Welfare Management System (WMS) Budget Calculation** screens will automatically appear:

Version 19.1.1 -	Paperless Of			udget Results]							_	
File Edit Tools	Window He	elp										
؇ 🛃	WMS Budge	t Calculat	ion						x			
Center ID: Worke	NSBL00 15.102	[Z]			BUDGET	MENU		08/18/15		/MS get No		
040 CASIJ		TYPE OF	F ACTI	ION		EFFECTIVE DA	ATE // -					
Monthly Food S		BUDGET AREA	#			CASE/REG #						
No Suffix in HH 1 Semi-Monthly P Suffix in HH 1 1 Effective Dat 109A15			01 02 03 04 05 06 07 08 09 10 11	CALCULATE PA/ CALCULATE PA CALCULATE FS DISPLAY SAVED PRINT BUDGET DISPLAY BUDGE CHECK ISSUANC RECALCULATE PROCESS PA CA PRINT BUDGET PRINT BUDGET	FS BUDGET BUDGET BUDGETS SUMMARY R T RESULTS E SUMMARY LCULATOR CALCULATI CALCULATI	EPORT SCREEN ON REPORT - E ON REPORT - S	INGLISH SPANISH			Rtg		
					0.K.				•			

The information that was entered in POS will be sent directly to WMS for the budget to calculate.

VMS Budget Calculation		×
NSBL02 [Z] AUTHORIZED HOUS	EHOLD/SUFFIX FINANCIAL DA	TA 08/18/15
CASE/BUD # /BASIS	CTR 040 WORKER CASIJ	FR # LRR PRO IND
EFFECTIVE DATE 09A15-	CASE NAME	
NEEDS: SHELT: TYPE 01 AMT 08	0000 PER 06 # BDRMS	WATER: AMT PER
FSUA : IND TYPE	AMT PER CHIL	D HEAP HAI
FSUT : IND AMT	PER DISP: AMT	PER
PHONE: IND AMT	PER INST: TYPE	AMT
SUF TYPE ST NO RTG CE	ADDL:TY AMT PER FUEL	. RESOURCE PA SHELT
FS: 01 AC 01 Y		
PA: 01 SNCA AC 01		0000000 021500
RST DATA: SUF 01 RST 2 ASSOC	CD 70 RST DATA: SUF	RST ASSOC CD
NAME -	NAME	
ADDR 2 METROTECH CNTR	ADDR	
BROOKLYN NY	11201	0110
IND 1an		СМВ
		·
	0.K.	

(WMS Budget Calculation Screen)

POS will send the individual income/needs information into WMS.

(WMS Budget Calculation Screen)

WMS Budget Calculation	×
NSBL06 [Z] AUTHORIZED INDIVIDUAL INCOME / NEEDS 08/	18/15
TAX 1 FICA X 30 1/3 EDC ETI SPEC REL EMP PA SUF 01 PA STS AC FS STS AC DOB 10121971 A/D INV HW INCOME: SRC GROSS FREQ PROG U CD PA EX AMT FS EX AMT	
RECURRING: SRC PROG GROSS NY DIS SRC PROG GROSS NY DIS	
DEDUCTIONS: TYPE AMT TYPE AMT MED: AMT END: DAYCARE: TYP AMT DOB TYP AMT DOB	
SPEC NDS:TY AMT ASSOC CD TY AMT ASSOC CD TY AMT RST ASSOC CD ASSOC CD TY AMT DATA: NAME RST ADDR RST ADDR RST ADDR	
IND I&N	CMD
D.K.	

The JOS/Worker must ensure that the POS information is entered correctly in WMS.

The following WMS Budget Calculation Screen will appear, showing the budget results for the monthly Supplemental Nutrition Assistance Program (SNAP) allowance and semi-monthly Cash Assistance (CA) allowance:



Click "OK" to continue and save the new budget.

Enter an "E" for "English" or an "S" for "Spanish" in the "Print PA/FS Budget Calculations?" field, depending on the primary language of the applicant/participant.

Enter a "Y" in the "Save?" field and click "OK."

	2	VHS B	odge	t Ca	kulati	on.							
	2	NS8 CAS	L80 E/81	[2] 10 #		PUBLIC	ASSISTANC ASIS CTR	E/F000 S 040 UN	TAMPS B IT/WORK	UDGET RES	PA 1	HOUSEHOLD	08/18/15 1 FR 5
	1		••••			···· HON	THLY FOOD	STAMP B	UDGET R	FSULTS +			
						ADJ	SHELTER	NET FS	COUP	ON		ADJ	FS
		5	UF	NO	CE	INCOME	AMOUNT	INCOME	AMOU	NT RE	COUP	COUPON	RTG
			01	1	Ŷ	245.66	833.00	0.00	194.	00			
						SEMI-MO	NTHLY PUB	LIC ASSI	STANCE	BUDGET R	ESULTS		
				B	ASIC	SHELT	ENERGY	FUEL	OTHER	NET PA	PA		ADJ
		SUF	NO	A	LLOW	ALLOH	ALLOW	ALLOW	ALLOW	INCOME	GRANT	RECOUP	GRANT
		01	1	7	9.00	107.50	7.05	0.00	5.50	171.67	27.00		
	1												
•			EAT	PUE .	0.1.8.1								
r		PRI	NT F	AIP	S BUD	GET CALC	ULATIONS?	OR S	AVE V		H LINE?		
<u> </u>													
ter "E" to													
nt budget culations in													
glish.		-						1	1				
ter "S" to								Q.K	3				
aniah	-	-	-	-	-								

En pri Spanish. Enter "Y" in the "Save" field and click

"OK."

The following pop-up screen will display the new Budget Identification Number.



Click "OK."

The following **WMS System Acknowledgement** screen will appear, indicating that the budget calculation summary has been initiated.



Enter a "Y" in the "Save" field and click "OK."

The following pop-up screen will appear. Click "**OK**" to view the Budget Results in POS.



The POS Budget Results screen will appear. Click "Existing Budgets."

	Version 19.1.1 - Paperless Office System - [Budget Results] 217:40 PM Tuesday, August 18, 2015	_
	File Edit Tools Window, Help	
	🗸 🗸 🕞 😰 🕢 🕩 🖋 🖪 🤉 🔟 🅈 🏛 😂 🛄 🕲 🔚 🖉 🛄 🖉 🛄 🧭 🛄 🖉	
	Center Bdgt Total # of People WMS ID: Worker: Type Case No Suffix No. Client Name in PA Household FR Budget No [040] [CASIJ] [PA & FS] 1 1 4 1 1 2	
	Monthly Food Stamp Budget Results	
	No Catg. Adjusted Shelter Net FS Coupon Adjusted Suffix in HH Eligibility Income Amount Income Adjusted Coupon FS Rtg 1 1 Y \$245.66 \$833.00 \$0.00 \$194.00 Image: State of the state o	
	Semi-Monthly Public Assistance Budget Results	
	No Allowances: Net PA Adjusted Suffix in HH Basic Shelter Energy Fuel Other Income PA Grant Recoup Grant 1 1 \$79.00 \$107.50 \$7.05 \$0.00 \$5.50 \$171.67 (\$27.00)	
Click "Existing Budgets."	Effective Dates 09A15	
	Existing Budgets	

Click "Next."



The following **TAD Data – Eligibility** screen will appear.

Click on the **POS Data** tab to view the POS TAD.

Version 19.1.1 - Paperless	Office System - [TAD	Data - Undercare]	2:19:18 P	M Tuesday, Augus	it 18, 2015	-	
A File Edit Tools Wind	ow Help						
) 🗠 🔗 🛠 🗈 🛍	🖉 🕽 🔗 🖪 🔮) 🔟 🕈 🎟 🚳 🛍	8 💷 🛎 🖽 🛛	111 🖓 😫			
		UNDER	CARE			. 1	
WMS Data			POS Data		•	<u> </u>	
Case No Suf Language English SNET Indicator Category Prg SNCA PA AC MA AC FS AC	Center Hunts Point Job Center M3E Indicator 50 Mo 24 Mo Util G 0 Status A30 A30	Unit Worker RCRT-SRC CASIJ Notice English iuarantee Emg Indicate State PA Approval - Same Ben -PA Approval - Same Ben -Same Benefit Each Mont	Proj. No. Acct. No. Language Notice Bdgt FMG DATES From: / / To: Is Reason efit each Month h	Case Name # LFLN ABBR-(Home8 / / C Yes From Date 07/22/201 07/01/201 07/22/201	CNS Lang Read E ound Ind FR DAI CNS Lang Read CNS Lang Read Double To Date To Date 5 / / / 5 / / / 5 / / / 5 / / / 5 / / /		Click on the POS Data tab.
Individual Status					· · ·		
Individual Name	Line# Cl	N Prg Status	Status Reas	ion	Date		
Category <u>No Deprivati</u>	01 01 000	PA AC MA AC FS AC			07/722/2015 07/01/2015 07/722/2015		
Next	Previous	Ignore Errors	Show Individual Data	Run Rules	Create CNS	T	
		,				_	

Select the newly saved budget number from the drop-down menu in the "**Budget Number**" field.

Click "Show Individual Data."

Change the individual's Employability Code to **27** (Employed Part-time or Full-time/Non-Exempt).

Click "Run Rules."

ersion 19.1.1 - Paperle	ss Office System - [TAD Dat	a - Undercare]	220	06 PM Tuesday, A	ugust 18, 2015		
File Edit Tools Wir	ndow Help						
00 00 00 00	2 D 🔗 B g 1	11日日 11日日 11日日 11日日 11日日 11日日 11日日 11日	0 3 💷 🛎 🛍	88 12 12 88			
		UNDE	ERCARE				
WMS Data			POS Data				
Case Number Suffix 1 M3E I	Center Hunts Point Job Cer CA Indicator	Unit Worker SU Utility Guaran	Rule Status Proj. No. VINTESTED Review Date CEU 08/12/2015 08/1	Acct. No. Ro Date WMS Bd 2/2015	gt# Notice of#		
Case Suff Case M	Name Lan	guage Notice	Language Language Read	Homebound Ind	SNET Indicator		
	EMG Indicator	n <u>T</u> Englist	EMG Dates: 00,000,0000 T	00/00/0000 Not		S	Select
Category Pro St	tatus	Statu	From: 10070070000 T	Fro	m Date To Date	b	udaet
Individual Name	/E ⊥ A30-PA Approva 00/0000 /E ⊥ A30-PA Approva /PA? /E ⊥ A30-Same Benel Line # CIN PRG Status 1 PA AC ⊥	I - Same Benefit I I - Same Benefit I It Each Month	each Month each Month Status Reason	1077 1077 1077 1077 1077 1077	22/2015 00/00/0000 31/2015 00/00/0000 22/2015 12/31/2015 ective Date Rule Statur 17/22/2015 UNITESTED 12/01/2015	n fr d m	umber om drop own nenu.
Next	FS AC 2	lange from	Showr Individual Data	Run Pules	Row 1 of 1		
)	iprote citory	57				
			Click "Show	\			
			change the Employability Code to 27 (Employed Part-time or Full- time/Non-Exempt).	4	Rules."		

Once rules have been run in the TAD, prepare for Supervisor's approval.

	ice System - [TAD Data - Undercare	e] 2:20.06 PM	Tuesday, August 18, 2015	
File Edit Tools Window	Help			
2 4 B B L	👂 🔗 🖪 g 📕 🅈 🖽 🕯	au s 🎩 🛯 🖑 🖽 🖉	111 CD 88	
	UN	DERCARE		
VMS Data		POS Data		
Case Number, Suffix	Center Unit Worke	Rule Status Proj. No. Acct	No. Reuse Case No	
1 Hunts M3E Indical	Point Job Cer_ CASU	Vanlee Derview Date CED Date	WWS Rdatt Notice Rdat	
Mac Indica	v 0	08/12/2015 08/12/201	5 2 · ·	
Case Suff Case Name	Language No	tice Language Language Read Hom	ebound Ind SNET Indicator	
	English 💌 En	glish English CY	es @ No	-
0 Mo 24 Mo EME	i Indicator	 EMG Dates: 00/00/0000 To: 00/ From: 00/00/0000 To: 00/ 	200/0000 Notice # N0	
Category Prg Status	S	latus Reason	From Date To Date	e
NCA PA ACTIVE	A30-PA Approval - Same Bene	efit each Month	· 07/22/2015 00/00/00	000
Amp Date: J00/00/00	A 20 PA Assessed Same Para	aft a sale Marth		
Delick MA from PA2	A30-PA Approval - Same Bene	ent each Month	· 0//01/2015 00/00/00	
FS ACTIVE	A30-Same Benefit Each Mont	h	07/22/2015 12/31/20	115
Individual Name Line I	CIN PRG Status	Status Reason	Effective Date Rule S	itatur
1	PA AC 🗉		▼ 07/22/2015 UNTE	STED
	MAAC		▼ 07/01/2015	
Cat Code 09				

Descriptions of FIA3A Action Codes

167I: **FIA3A** in process. This code is posted by the system once the user has initiated an **FIA3A** by entering data in any one of the **FIA3A** fields. This code also signifies that the **FIA3A** is incomplete and the case is not ready for rebudgeting. The **167I** will be listed on the **FIA3A** worklist.

167V: **FIA3A** initiated by the Vendor. The designated Worker must sign off on behalf of the Vendor by entering the date Vendor completed the **FIA3A** on the Worker Complete Screen. The **167V** will be listed on the **FIA3V** worklist.

167U: **FIA3A** completed, case is ready for automatic re-budgeting. Budgeting action will not take place until the date of first pay. On the date of first pay, the case is sent to WMS for re-budgeting. The system will post **167U** for all cases pending automated rebudgeting. The **167U** will be listed on the **AUTOR** worklist.

167F: **FIA3A** completed. If the participant is employed full-time (35 hours or more) the system will post **167F**. The **167F** will be listed on the **EMPFT** worklist. (Manual and automated budgets)

167W: **FIA3A** completed. The participant is employed full-time, no documentation submitted. The **167W** will be listed on the **EMPFT** worklist. (Manual and automated budgets)

167P: **FIA3A** completed. If the participant is employed part-time (less than 35 hours) the system will post **167P**. The **167P** will be listed on the **EMPPT** worklist. (Manual and automated budgets)

167Q: **FIA3A** completed. The participant is employed part-time, no documentation submitted. The **167Q** will be listed on the **EMPPT** worklist. (Manual and automated budgets)

167M: Posts when the budget is rejected for clockdown by WMS. The case is placed on the **FIA3A** worklist for manual processing. The reason for the rejection will appear in the Comment field of the **167M**.

167D: **FIA3A** completed, case cannot be automatically re-budgeted. A manual WMS budget must be calculated. The system will post the **167D** on all cases that are exempt from the automatic re-budgeting process. The **167D** will place the case on the **FIA3A** worklist.

167R: **FIA3A** completed, manual WMS budget calculated and saved. The Worker has calculated a WMS budget and has completed the budget questions on the **FIA3A** form. The case is ready for supervisor approval. The **167R** will be listed on the **FIA3A** worklist. (Manual budgets only)

167N: **FIA3A** not approved. If the supervisor does not approve of the **FIA3A**, he/she will enter '**N**' and the date of disapproval in the 'Supervisor Approved' field. The system will post **167N**. The **167N** will be listed on the **FIA3A** worklist. (Manual budgets only)

167X: Removes a case from the worklist. When a Worker ends a job situation on an open **FIA3A**, the system will automatically post the **167X**.

167T: **FIA3A** initiated for an inactive case. In these instances, if there is an open **167I**, the Worker will be permitted and should complete the data entry on the **FIA3A**.

Worklist Descriptions

AUTOR: This worklist is for all FIA3As awaiting automatic re-budgeting.

FIA3A: This worklist is for all FIA3As that require manual budgets.

FIA3V: This worklist is for all cases where the FIA3A was completed by the Vendor.

EMPPT: This worklist is for all FIA3As where the participant is employed part-time.

EMPFT: This worklist is for all FIA3As where the participant is employed full-time.



FIA3A DESK GUIDE

Complete:	NYCWAY Auto-Posted Action Codes	Worklist(s)
Complete an Earned Income FIA3A for:	167U	AUTOR
Applicants applying for ongoing assistance who are reporting earned income.	167D, 167M, 167N, 167R, 167I	FIA3A
 Participants who are reporting earned income between recertifications. Participants with an employment sanction who are providing verification that the sanction the sanction the sanction the sanction that the sanction the	167P, 167Q	EMPPT
currently employed.		
Note: If a case switches from a one-time emergency grant (ex: one-shot deal) to ongo assistance and the individual is employed, an Earned Income FIA3A must be completed	ing 167F, 167W ed.	EMPFT
 Complete a <u>Documentation Only</u> FIA3A for: Applicants: non-citizen multi-suffix cases. Participants: reporting income at a recertification interview. who are employed students under the age of 21. updating information where earned income is already budgeted and the change in income amount, but there <u>are</u> changes in the job details in the Grant Diversion Program (GDP), such as Temporary Employment Assistance Program (TEAP), Parks Opportunity Program (POP), or provadministered though Business Link. non-citizen multi-suffix cases. 	ere is no s. nt ograms	NONE
Worklist Desci	riptions	
 AUTOR: This worklist is for all FIA3As where the date of first pay is in the future. FIA3A: This worklist is for all FIA3As that require manual budgets. FIA3V: This worklist is for all cases where the FIA3A was completed by the Vendor. EMPPT: This worklist is for all FIA3As where the Participant is employed part-time. 	 EMPFT: This worklist is for all FIA3As where the P full-time. SSUPV: As it relates to the 410A, it is a system-get 	articipant is employed enerated Notice of Intent.

FIA3A DESK GUIDE

Action	Descriptions of ELA3A Action Codes	18/	Action Poquired
167	EIA3A initiated/incomplete	EIA2A	
1071			
16/R	FIA3A completed. Manual WMS budget calculated and saved.	FIA3A	Ready for supervisor approval
167N	FIA3A not approved.	FIA3A	NONE
167V	FIA3A initiated by the Vendor.	FIA3V	The designated HRA worker must sign off on behalf of the Vendor
167U	FIA3A completed. Ready for automatic re-budgeting.	AUTOR	NONE On the date of first pay, the cases are sent to NYCWAY to be checked against their upfront edits.
167D	FIA3A completed. Case does not qualify for automatic re-bucgeting.	FIA3A	A manual WMS budget must be calculated.
167M	Budget is rejected for clock down, or at any time during clock down, by WIMS.	FIA <u>3A</u>	Manual processing
167F	FIA3A completed. Participant is employed full-time (35 hours or impre)	EMPFT	NONE
167W	FIA3A completed. Participant is employed full-time, no documentation submitted.	EMPFT	NONE
167P	FIA3A completed. Participant is employed part-time (less than 35 hours).	ENIPPT	NONE
167Q	FIA3A completed. Participant is employed part-time, no documentation submitted.	ЕМРРТ	NONE
167X	Removes a case from the worklist. `	NONE Worker ends a job situation on an open FIA3A.	NONE
167T	FIA3A initiated for an inactive case.	NONE	If there is an open 167I , the Worker will be permitted and should complete the data entry on the FIA3A
410A	Budget is clocking down in WMS. FIA3A has generated a 167F/167W or 167P/167Q transaction that results in a pending budget adjustment in WMS.	SSUPV	NONE
16FI	FIA3A Informational Only. Documentation Only FIA3A is complete.	NONE	For Participants in a Grant Diversion Program (GDP), such as Temporary Employment Assistance Program (TEAP), Parks Opportunity Program (POP), or programs administered through Business Link, FIA3A is completed by designated staff only.



Employment Worklist Desk Guide (To be used by designated staff to monitor the employment worklist)

Worklist	Review Frequency		Look for the Following	Required Action	Additional Notes
AUTOR	Weekly	167U	Data entry completed. Awaiting auto re-budgeting.	No action required until FAD expires	Ensure budget processes correctly
	Daily	167D	Manual budget required	Budget income manually	Ensure employment verification is scanned and indexed
EMPFT/EMPPT		410A	FIA3A budget pending in WMS	No action required	
167F/167P		167M	Automatic budget errored out. Manual budget required.	Manual budget	A new clock starts if the 167M posts
		167W 167Q	Pending documentation	Ensure documentation has been scanned/indexed prior to budgeting the income	See page 2 for the appropriate document types to use when indexing documents.
	Daily	020A	Earned income changed frcm \$0 to amount.	If these codes are not found, then a manual budget must be processed. If these codes appear, a budget was processed.	Check the HRA OneViewer to ensure that the documentation is in the case
FIA3A - 167D		0201	Earned income increased in pudget.		record. Check the imaging list in the HRA
		020D	Earned income decreased in budget.		OneViewer to determine if documents were imaged, but not indexed.
	Daily	167V	FIA3A initiated by Vendor	Review FIA3A and compare information with the documents in the HRA OneViewer. FIA3A is signed off by JOS/Worker.	The 35 day clock down starts when the FIA3A is signed off by the JOS/Worker.
FIA3V		167U	Will post if the 1st day of pay is in the future		
NHMAT NHTLX	Monthly		Check WMS to determine if the income is already budgeted.	A call in is required to verify employment and gather documents.	Alerts are sent to designated staff when the cases have been posted to the
NHNYC			Look for age of person with earned income (sometimes it's a minor).	Budget income either manually or via the FIA3A process.	appropriate worklist.
Unbudgeted	Weekly		These are cases that require a manual budget.	Check the HRA OneViewer for employment documentation, then budget the income manually, as an FIA3A was already completed.	Take note of the action date, as the 35 day clock down would have started already.

Employment Worklist Desk Guide

(To be used by designated staff to monitor the employment worklist)

Employment documents should be indexed as one of the document types listed below:

Document ID	Document Type	Folder
548	Pay Stubs	Income/Financial Statements
556	Job Letter	Income/Financial Statements
758	Other Income Statement	Income/Financial Statements
820	Statement from expected Other Income Source	Income/Financial Statements
928	Statement from Employer	Income/Financial Statements
996	W-532 Letter to Past/Present Employer	Income/Financial Statements
5204	Employment Documentation	Employment Documents
6018	DSS-3707 Employment Verification	Employment Documents
6816	W-575T Declaration of Employment	Income/Financial Statements
6851	Rental Assistance Unit (RAU) Proof of Income	Rental Assistance Unit (RAU)
6942	W-592G Employment and Wage Verification Form	Employment Documents
7035	W-592Q Employment and Wage Verification Form	Employment Documents
7303	Current wage stubs and Statement of Tips	Income/Financial Statements
7304	Records related materials concerning self-employment earnings expenses	Income/Financial Statements
7448	Employer letter indicating the number of hours worked and rate of pay	Income/Financial Statements
7450	Statement from applicant participant attesting to unverifiable income	Income/Financial Statements
7379	W-274U - Attestation of Employment as a Childcare Provider	Income/Financial Statements
7380	W-274UU - Income Verification for Child Care Provider Letter	Income/Financial Statements
7598	The Work Number Income Verification Print-out	Income/Financial Statements