

#### **FAMILY INDEPENDENCE ADMINISTRATION**



James K. Whelan, Deputy Commissioner Policy, Procedures, and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner Office of Procedures

#### **POLICY DIRECTIVE #10-18-EMP**

(This Policy Directive Replaces PD #00-85R and PD #02-34-EMP)

#### **ENGAGEMENT CALL-IN OF NONEXEMPT FOOD STAMP PARTICIPANTS**

<b>Date:</b> April 23, 2010	Subtopic(s): Employment
AUDIENCE	The instructions in this policy directive are for Non Cash Assistance Food Stamp (NCA FS) Center staff.
POLICY	Food Stamp (FS) participants between the ages of 16 and 59 are required to provide information regarding their work registration status.
	Participants who are deemed employable (nonexempt) must comply with the FS Program work requirements as a condition of eligibility.
	The FS Program work requirements for nonexempt participants include participation in a Food Stamp Employment and Training (FSET) program as assigned by the Agency.
	Nonexempt FS participants may be required to participate in an FSET program for up to 30 hours per week. The total hours of participation in an employment and training program and any hours of paid employment may not exceed 120 hours per month.
See <u>PB #09-86-OPE</u> for details regarding the minimum wage.	The maximum number of hours of work experience assigned to a participant each month may not exceed the value of the participant's monthly FS benefit divided by the higher of the state or federal minimum hourly wage.
	Failure to comply with the FS Program work requirements will cause nonexempt FS participants to be ineligible to receive FS benefits and subject to durational sanctions.

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

#### **BACKGROUND**

To ensure compliance with the FS work requirements, the Family Independence Administration (FIA) has developed an employment program, in which the work activities are conducted by vendors specializing in job preparedness and job search. To assist with this initiative, the Management Information Systems (MIS) has developed a computer-based program named the Food Stamp Employment (FSE) system.

The FSE system facilitates the management, enrollment, and tracking of FS participants who are potentially required to participate in work activities. The FSE system interfaces with the Paperless Office System (POS), New York City Work, Accountability and You (NYCWAY), and the Welfare Management System (WMS).

Among the many functions of the FSE system are the selection of participants to be called in for an initial assessment interview with the employment vendor, the collection of data from the assessment interview, and the creation of various worklists that track the outcomes of the assessment interview and engagement activities. Instructions on how to access, log into, and use the FSE system are contained in the FSE System (**Attachment A**).

The worklists created by the FSE system will be reviewed by designated FS Workers at the Special Populations Change Center (F25) for possible follow-up actions. Workers at F25 must follow the instructions provided on FSE Worklist Processing (Attachment B).

Phase one of the FSET Engagement call-in is for individuals coded **WR**.

The employment program is being implemented in phases. In the first phase, participants with active cases at selected FS Centers who do not have any income and have an employability status (ES) code of **WR** – NPA FS Work Registration Required (ABAWD Required), will be called in for a mandatory assessment interview with the employment vendor.

Participants who have been assigned an ES code of **WR** are adults who are nonexempt from compliance with the FSET requirements and the Able Bodied Adults Without Dependents (ABAWD) eligibility requirements. These individuals are referred to as ABAWD's and are subject to compliance with both the FSET requirements and the ABAWD eligibility requirements.

ABAWD's are only eligible to receive FS benefits for three months in every 36 months unless they meet the ABAWD work requirements through one of the following methods. The ABAWD must:

- work (including in-kind and volunteer work) for at least 80 hours per month. There is no hourly wage requirement, but the work must not violate any state or federal law;
- participate in a work program approved by the Agency for at least 80 hours per month;
- both participate in an approved work program and work for a combined total of at least 80 hours per month; or
- fully comply with a Work Experience Program (WEP)
   assignment for the number of hours equal to his/her FS grant
   divided by the minimum wage.

Individuals who have an employment code of **WR** who are not included in phase one of the FSET Engagement call-in are not exempt from participation in FSET activities, but remain work registrants who will be engaged in later phases of the process. For example, individuals who are employed part time.

Individuals determined exempt from the FSET requirements are assigned the ES code **WE** – NPA FS Work Registration Exempt.

Individuals who are nonexempt from the FSET requirements but are determined exempt from the ABAWD eligibility requirements are assigned the ES code **WA** – NPA FS Work Registration Required (ABAWD Exempt). Conditions that exempt an individual from FSET requirements and ABAWD requirements are listed on **Attachment C**.

Even though individuals who are assigned ES code **WA** are not included in phase one of the FSET Engagement call-in, they are not exempt from participation in FSET activities. These individuals will be engaged in later phases of the call-in process.

See <u>PB #09-21-OPE</u> for mailing to nonexempt FS participants.

NCA FS participants with an ES code **WR** were mailed the Important Notice Regarding Food Stamp Work Requirements (**W-100G**).

The **W-100G** notice informed participants that if the Agency determined that they are required to take part in a work activity, they would be assigned to an employment program. The notice also included a listing of employment programs that participants could voluntarily visit to get assistance with finding employment.

#### **Call-in Process**

Mandatory Appointment Notice

The Mandatory Appointment Notice To Employment Vendor (Non Cash Assistance Food Stamp Participant) (**W-116AA**) is printed and mailed by MIS to NCA FS participants who have been selected to have an engagement appointment with an employment vendor. The vendor is responsible for completing an employment assessment.

The **W-116AA** provides participants with the following information:

- the appointment date and time;
- the employment vendor's name and address;
- a telephone number to call if they need to reschedule the appointment;
- a listing of exemptions from the work requirements; and
- instructions to bring documentation if they believe they are exempt from work requirements.

Request for rescheduled interview appointment made prior to the initial appointment date

Participants who call the employment vendor prior to the scheduled appointment date for the purpose of arranging a rescheduled appointment will be mailed another **W-116AA** notice that will contain the rescheduled interview appointment date and time. The employment vendor will enter the participant's rescheduled interview appointment in the FSE system.

Participants who fail to keep the initial or rescheduled appointment If a participant fails to keep his/her initial or rescheduled appointment with the employment vendor, the FSE system will change the status of the case from "scheduled" to "no show". The case will appear on a "no show" list in the FSE system.

A grace period of seven calendar days has been established during which time no action will be taken on the "no show" list. If the participant does not contact the vendor within the seven-calendarday grace period to reschedule the appointment, the participant's case will be moved to a "**No Show**" Worklist in the FSE system. When the "**No Show**" Worklist is received at F25, the assigned Worker will process an adverse action. The adverse action will be a case closing for single-person FS cases or a line sanction for the noncompliant individual on multi-person FS cases. A durational sanction period will be applied to the adverse action.

Rescheduled appointment during the seven-calendar-day grace period If the participant does not keep his/her initial or rescheduled appointment but contacts the employment vendor during the seven-calendar-day grace period, the vendor will give the participant a rescheduled appointment. The vendor will enter the rescheduled appointment in the FSE system which will prevent the case from appearing on the "**No Show**" Worklist.

A participant who keeps his/her appointment with the employment vendor will undergo an employment assessment. The assessment may result in assigning the participant to a WEP, Job Search, or training.

#### **Initial Assessment**

During the initial assessment, the employment vendor will address any changes in circumstances reported that may exclude the individual from participation in phase one of the FSET engagement process at this time. Issues that may exclude the individual from participation are:

- Special assessment issues (see page 7 for explanation);
- Medical/mental health issues:
- Needed at home to care for a sick/disabled person;
- Alcohol/drug issue;
- Child under 18 years of age in the household;
- Unable to work: disability observed;
- Student (enrolled at least half time);
- Receiving Unemployment Insurance Benefits (UIB);
- Pregnancy; and
- Refugee training program (participating at least half time).

Participants must provide documentation of any of the issues above that may exclude them from the FSET engagement. However, participants will be excluded without documentation if they claim a special assessment issue or if the employment vendor observes a disability that makes the participant unfit for employment. Whenever it is determined that an individual is not able to participate in work activities, the ES code must be changed.

Participants who are excluded from the FSET engagement will be de-assigned from the vendor in the FSE system.

Exclusion issue documented at the initial assessment interview

If the participant claims to have an issue that would exclude him/her from participation and provides the required documentation, the employment vendor will indicate the claim in the FSE system and the Exclusion From Project Participation Form (W-100C) will automatically print. Form W-100C must be signed by the participant and the vendor. The vendor will scan the signed W-100C form and the documentation provided by the participant into the HRA OneViewer. The vendor will give the participant the W-100C form. The participant will be de-assigned and the case will be placed on the "Exclusion from Participation" FSE Worklist. Form W-100C was revised to add the Refugee training program exclusion.

Revised W-100C form

Exclusion issue <u>not</u> documented at the initial assessment interview

If the participant does <u>not</u> provide the necessary documentation to verify an issue that would exclude him/her from the FSET engagement, the employment vendor will give the participant a return appointment to provide the documentation.

The vendor will schedule the return appointment in the FSE system and give the participant the Mandatory Return Appointment Notice to Employment Vendor (Non Cash Assistance Food Stamp Participant) (W-116CC). The W-116CC notice lists the required documentation and the date, time, and location of the return appointment. The vendor must inform the participant to keep the return appointment even if he/she is unable to provide verification of a claimed exemption.

See **Attachment A** for accessing the FSE system and screen shots

When the employment vendor schedules the return appointment in the FSE system, the system records that the participant has kept the initial assessment appointment and has been given a return appointment to provide documentation.

Exclusion issue documented at the return appointment

If the participant keeps the return appointment and provides documentation, the employment vendor will follow the instructions previously given for individuals who document the exclusion issue at the initial assessment interview.

Exclusion issue <u>not</u> documented at the return appointment

If the participant keeps the return appointment but fails to provide documentation, the participant will be considered employable and available for an assignment to a work activity. However, when making an assignment to a work activity, the employment vendor should attempt to make accommodations for any reported limitations.

**Note**: There is no adverse action to be taken solely for a participant's failure to document a claimed exemption.

Participant fails to keep the return appointment

If the participant fails to keep the return appointment with the employment vendor, the FSE system will change the status of the case from "scheduled" to "no show". Seven calendar days after the missed return appointment date, the case will be moved to the "**No Show**" Worklist for a Worker at F25 to process an adverse action.

**Note**: The adverse action is initiated for the participant's failure to make himself/herself available for a work activity assignment, not for his/her failure to verify an issue that would exclude the participant from project participation.

If the participant fails to keep the return appointment, but contacts the employment vendor within the seven-calendar-day grace period, the vendor will not schedule another appointment for the participant. However, the vendor will inform the participant that he/she must come in and bring documentation of the claimed exclusion issue, or accept a work assignment prior to the seventh calendar day from the return appointment date to avoid the processing of an adverse action.

#### Follow Up Assessment

All assessments after the initial assessment has been completed are called "Follow Up" Assessments and are indicated as such in the FSE system. Participants who request a follow up assessment with the employment vendor are required to submit documentation (when applicable) of any issue that may exclude him/her from participation. The employment vendor may not move forward with excluding the participant until documentation of the exclusion issue has been provided.

#### **Claimed Exclusion Issues**

#### Participant claims a special assessment issue

If a participant indicates that he/she is a victim of Domestic Violence (DV), the employment vendor enters in the FSE system that the participant has presented a "Special Assessment" issue. The FSE system interfaces with the NYCWAY system to generate an appointment with a Domestic Violence Liaison (DVL).

Action Code **191N** (NCA FS Referral for Special Assessment) will post in NYCWAY, and the participant's ES code will change in WMS from **WR** to **WE**. The participant will be given Form **W-100C**. The **W-100C** must be signed by the participant and the vendor. Form **W-100C** contains the date, location, and address of the special assessment interview. The participant is to be instructed by the vendor to bring Form **W-100C** to the DV interview. The participant will be de-assigned from the vendor.

The DVL will be able to view the appointment information in NYCWAY. If the participant keeps the DV appointment, the DVL will assess the participant to determine whether the DV claim is substantiated. If the DVL determines that the DV claim is valid, the participant will be excluded from the engagement process, the DVL will post Action Code 13FI (FS Special Assessment: Issue Indicated) in NYCWAY and the participant's ES code will remain WE.

If the participant keeps the DV appointment and the DVL determines that the DV claim is not substantiated, the participant will be required to participate in the engagement process, the DVL will post Action Code 13NF (FS Special Assessment: No Issue Indicated) in NYCWAY and the participant's ES code will change from WE to WR. The individual will then be made available for a future call-in by the FSE system.

Failure to keep Special Assessment Appointment If the participant fails to keep the special assessment appointment, the DVL will post Action Code **13FF** (FS Special Assessment: Failed to Report) in NYCWAY and the participant's ES code will change from **WE** to **WR**. The individual will then be made available for a future call-in by the FSE system. No adverse action will occur for the participant's failure to keep the DV appointment.

If Referral Code **191N** has not been followed up by a posting of **13FI**, **13NF**, or **13FF** within 30 days of the posting of the **191N**, NYCWAY will auto-post Outcome Code **13XF** (FS Special Assessment: Expired). The participant's ES code will remain **WE** and will be reviewed at the participant's next recertification interview.

#### Participant claims a medical or mental health issue

If the participant claims that he/she is unable to work because of a medical or mental health problem, the participant is required to provide medical documentation to support the claim.

If the participant does <u>not</u> provide the medical documentation at the initial assessment, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant Form **W-116CC** and the Physician's Functional Assessment Form (**W-538**).

Revised W-538 form

The **W-538** can be used to document the participant's medical or mental health limitations. The form has been revised to include the current HRA logo, to remove the field for the Social Security number, and to provide space on the reverse side of the form for the physician to add any additional relevant medical information.

If the participant chooses to submit Form **W-538** to document his/her claim, it must be completed and signed by the participant's physician. At the return appointment, the participant must provide documentation of his/her claim of medical or mental health issues.

If the participant provides documentation that he/she is unable to work because of a medical problem, the participant will de-assigned from the vendor. The case will be placed on the "Exclusion from Participation" Worklist and a FS Worker at F25 will review the participant's ES code.

#### Participant claims he/she is needed at home

If the participant claims that he/she is needed at home to care for a sick or disabled household member, the participant is required to provide medical documentation from the physician of the sick or disabled household member.

If the participant does not document the claim at the initial assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant Form **W-116CC** and the Family Care Assessment (**W-582A**) form.

Revised W-582A form

The **W-582A** form can be used to document the participant's claim to be needed at home to care for a sick or disabled household member. This form has been revised to include the current HRA logo and to remove the field for the Social Security number of the sick or disabled household member.

Although the Agency encourages the use of the **W-582A**, it is not required. The participant, however, has the option of submitting medical documentation from the physician of the sick or disabled household member verifying the need for in-home care that would be provided by the participant.

If the participant chooses to submit Form **W-582A** to document his/her claim, the form must be completed and signed by the physician of the sick or disabled household member. At the return appointment, the participant must provide documentation in order to be excluded from project participation.

If the participant provides documentation that he/she is needed at home, the participant will be de-assigned from the vendor. The case will be placed on the "**Exclusion from Participation**" Worklist and a FS Worker at F25 will review the participant's ES code.

#### Participant claims an alcohol or drug issue

If the participant claims that he/she is a regular participant in a substance abuse treatment program, the participant is required to provide documentation from the program that he/she is attending.

In order to be excluded from project participation, the participant must be enrolled in a treatment program that is licensed or certified by the Office of Alcoholism and Substance Abuse Services and engaged in the treatment program to an extent that renders an assignment to work activities impractical. If the participant does not document the claim at the initial assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant provides documentation from the treatment program that meets the criteria previously described, the participant will be de-assigned from the vendor. The case will be placed on the "Exclusion from Participation" Worklist and a FS Worker at F25 will review the participant's ES code.

#### Participant claims a child under age 18 resides in the FS household

Households with children under 18 years of age are not required to participate in phase one.

If the participant claims that a child under 18 years of age resides in his/her FS household, the participant is required to verify the child's age and residence. School records may be used to verify both the age and residence of the child.

If the participant does not document the presence of the child in the household at the assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies the presence of the child in the FS household, the participant will be de-assigned from the vendor. The case will be placed on the "**Exclusion from Participation**" Worklist and a FS Worker at F25 will review the participant's household composition and ES code.

### Employment vendor determines that the participant is unfit for employment due to an obvious disability

The employment vendor will indicate "Unable to Work – Disability Observed" in the FSE system and the participant will be de-assigned when it is evident to the vendor that the participant is unfit for employment or unable to work for at least 80 hours per month due to a physical or mental limitation. The case will be placed on the "Exclusion from Participation" Worklist and a FS Worker at F25 will review the participant's ES code.

#### Participant claims to be a student

See <u>PB #09-87-ELI</u> for student eligibility criteria for FS.

If the participant claims that he/she is a student enrolled at least half time, the participant is required to provide documentation from the school or institution that he/she is attending. In order to be excluded from participation in phase one, the participant must be enrolled at least half time (as defined by the school or institution) in any recognized school, training program, or institution of higher education. A student remains excluded during normal periods of school attendance, vacation, and recess.

If the participant does not provide documentation at the initial assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies that he/she is a student enrolled at least half time, the participant will be de-assigned from the vendor. The case will be placed on the "**Exclusion from Participation**" Worklist and a FS Worker at F25 will review the participant's ES code and FS eligibility based on the criteria outlined in PB #09-87-ELI.

#### Participant claims to receive UIB

If the participant claims to receive UIB, he/she must provide documentation from the NYS Department of Labor.

If the participant does not document the receipt of UIB at the assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies that he/she receives UIB, the participant will be de-assigned from the vendor. The case will be placed on the "Exclusion from Participation" Worklist and a FS Worker at F25 will review the participant's unearned income and ES code.

#### Participant claims to be pregnant

If the participant claims that she is pregnant, she is required to provide medical verification.

If the participant does not document the pregnancy at the initial assessment interview, the vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies the pregnancy (regardless of the month of pregnancy), she will be de-assigned from the vendor. The case will be placed on the "**Exclusion from Participation**" Worklist and a FS Worker at F25 will review the participant's ES code.

#### Participant claims to be in a refugee training program

If the participant claims to be a refugee in a training program, the participant is required to verify that he/she is participating at least half time (as defined by the program) in a program that is approved or funded by the Federal Office of Refugee Resettlement.

If the participant does not provide documentation at the assessment interview, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies that he/she is a refugee participating in a refugee training program at least half time, he/she will be deassigned from the vendor The case will be placed on the "Exclusion from Participation" Worklist and a FS Worker at F25 will review the participant's ES code.

#### **Food Stamp Employment Declaration**

If, after a review of the issues that may exclude an individual from project participation, the employment vendor has determined that the participant should not be excluded, the vendor will proceed to ask the participant if he/she is currently employed.

Individuals employed part time are not included in phase one.

Participants who report and document a number of hours currently worked or an amount of income currently earned that is different from the information in WMS, will be excluded from project participation at this time and will be de-assigned from the vendor in the FSE system.

If the participant does not document a reported number of work hours or amount of earnings that differs from the information in WMS, the employment vendor will schedule a return appointment in the FSE system and the **W-116CC** will print. The vendor will give the participant the **W-116CC**.

If the participant verifies the change in employment hours/wages, the vendor will complete the Employment Declaration in the Assessment and the Food Stamp Employment Declaration (**W-100J**) form will print. Form **W-100J** must be signed by the participant and the vendor. The vendor will scan Form **W-100J** and the supporting documentation into the OneViewer. The employment vendor will give the participant the **W-100J**. The participant will be de-assigned, and the case will be placed on the "**Change in Hours/Wages**" Worklist for a Worker at F25 to review the participant's budget and ES code.

If a participant has earned income budgeted on his/her FS case (in later phases of the FSE system call-in process) but informs the vendor and verifies that he/she is no longer employed, the vendor will annotate the loss of employment in the Assessment and the Loss of Employment Form (W-100H) will print. Form W-100H must be signed by the participant and the vendor.

The vendor will scan Form **W-100H** and supporting documentation into the OneViewer. The vendor will give the participant Form **W-100H**. The participant will be de-assigned and the case will be placed on the "**Change in Hours/Wages**" Worklist and a FS Worker at F25 will review the participant's budget and ES code.

**Note**: While a participant will be temporarily excluded from participation in phase one, for any verified differences between the reported work hours or earnings and the hours or earnings listed in WMS, the participant must be employed a minimum of 30 hours per week or receiving weekly earnings of at least the federal minimum hourly wage times 30 to be exempt from the FSET requirements.

For later phases of the call-in-process, if a participant has earned income budgeted on his/her FS case and does not claim any changes in his/her hours/wages, the employment vendor will complete the Employment Declaration in the Assessment, assign the participant to work activities, and complete the Assessment.

For participants with no earned income listed in WMS and who are not reporting any current employment income, the vendor will assign the participant to work activities and complete the Assessment.

#### **Employment History**

During the assessment interview the participant will be asked if he/she is performing any "in-kind" work (work in exchange for goods and services). If the participant claims to have "in-kind" work hours, he/she will be asked to provide verification of the "in-kind" work.

If the participant provides verification of "in-kind" work hours, the employment vendor will complete the Claim of In-Kind Work section in the Assessment and the Claim of In-Kind Work (**W-100K**) form will print. Form **W-100K** must be signed by the participant and the vendor. The vendor will scan Form **W-100K** and any documentation provided by the participant into the OneViewer. The vendor will give the participant the **W-100K** form. The participant will be excluded from project participation and will be de-assigned from the vendor. The case will be placed in a pool to be reviewed at a later date.

If the participant does not provide verification of reported "in-kind" work hours at the initial assessment interview, the employment vendor will not give the participant a return appointment to provide it. The vendor will continue with the assessment interview and will inform the participant that he/she may submit documentation at any time in the future concerning "in-kind" work hours and only then can he/she be excluded from project participation.

#### **Assessment to Determine Actual Work Assignment**

If the participant has not been excluded from project participation, the FSE system will calculate the monthly amount of WEP and Job Search hours to be assigned. The employment vendor will determine the actual weekly schedule and the location of each assignment. The following rules guide the assignment of work related activities:

The combined monthly assigned hours in a WEP and Job Search assignment, when added to any monthly hours that the participant is currently employed, must not exceed 120 hours.

The combined monthly hours assigned to Job Search must be less than one half of the total monthly hours in all job-related activities. For example, an individual with a monthly requirement of 120 hours of work-related activities may be assigned to Job Search for up to a maximum of 59 hours per month.

The number of monthly hours assigned to a WEP may not exceed the value of the participant's monthly FS grant divided by the higher of the state or federal minimum hourly wage. For example, if an individual receives a monthly FS grant of \$200 and the higher of the state or federal minimum hourly wage is \$7.25, divide \$200 by \$7.25 for a quotient of 27.59 (\$200  $\div$  \$7.25). The calculation of maximum WEP hours that may be assigned is always rounded down to the nearest whole number. In this example the calculation of 27.59 hours is rounded down to a maximum of 27 WEP hours per month.

At the completion of the assessment interview, the employment vendor will generate the Food Stamp Employment (FSE) Employability Assessment (**W-100F**) form. Form **W-100F** contains the FS participant's responses obtained during the assessment interview as well as any WEP or Job Search assignments that have been made for the participant.

Form **W-100F** is to be signed by both the participant and the employment vendor and given to the participant. The vendor will scan a signed copy of Form **W-100F** into the OneViewer.

In addition to Form **W-100F**, the Assignment Letter (**W-116BB**) will be generated by the employment vendor and given to the FS participant when a new work assignment is made.

The **W-116BB** letter informs the participant of the details of the work assignment(s), including the locations and weekly schedules of work activities and the number of hours. The vendor will scan the participant's signed copy of Form **W-116BB** into the OneViewer.

The employment vendor will be responsible for tracking the participant's compliance with work assignments. A participant who fails to report to an assignment, fails to cooperate with an assignment, or fails to complete a sufficient number of assigned monthly hours will have his/her case placed on either the "Not Cooperating" or the "FSET Non-Compliance" Worklist. The Worklists will be processed by FS Workers at F25.

The FSE system will track daily changes of ES codes in WMS for FSE participant enrollees. The De-assignment Letter (**W-100E**) will be generated and mailed by MIS to any FS participant assigned in the FSE system whose ES code has been changed in WMS from **WR** to either **WA** or **WE**. The **W-100E** letter informs participants that they have been de-assigned because of a change in their employability status. It further informs participants that they are not required to attend any of the employment activities previously assigned to them.

### REQUIRED ACTION

#### **Employability code determination**

As part of the FS eligibility process, FS Workers are responsible for determining the work registration status for each FS applicant.

The work registration status must also be reviewed for all FS participants at recertification and at any time there is a reason to believe that a previous determination may have to be changed.

The determination of a participant's work registration status will result in the selection of one of the three following ES codes:

**WE** – NPA FS Work Registration Exempt;

**WA** – NPA FS Work Registration Required (ABAWD Exempt); or

**WR** – NPA FS Work Registration Required (ABAWD Required).

FS participants who are determined exempt from FSET requirements are to be assigned ES code **WE**. Participants determined exempt from FSET requirements are also exempt from ABAWD eligibility requirements. The exemptions to the FSET requirements are listed on page one of the Exemptions from Food Stamp Work Registration and the ABAWD Eligibility Requirements (**Attachment C**).

Participants who are subject to FSET requirements may also be subject to ABAWD eligibility requirements. Participants subject to both FSET and ABAWD requirements are assigned ES code **WR**.

FS participants who are subject to FSET requirements but are exempt from the ABAWD eligibility requirements are to be assigned ES code **WA**. The exemptions to the ABAWD eligibility requirements are listed on page two of **Attachment C**.

#### Participant Contacts the Food Stamp Center

If a participant receives a **W-116AA** appointment notice and contacts a FS Center Worker before the appointment date, the Worker must follow the steps below based on the participant's circumstances:

Pre-appointment reschedules

Pre-appointment claim of exemption by telephone

Pre-appointment claim of exemption with documentation

- Unable to keep the appointment instruct the participant to call the employment vendor to arrange for a new appointment.
- Claims to be exempt from the FSET requirements tell the participant to bring documentation of his/her exemption to his/her appointment with the employment vendor.
- Participant brings documentation of a claimed exemption to the FS Center – change the participant's ES code. The FSE system will view the change and will de-assign the participant.
- Participant comes to the FS Center but fails to provide documentation of a claimed exemption – tell the participant to bring documentation to his/her appointment with the vendor.

If the participant claims that he/she lost the appointment notice, the Worker can view the notice in the HRA Viewer.

Post-appointment claim of exemption with documentation

If the participant comes in to the FS Center after missing the appointment date, the Worker will check WMS to see if the Notice of Intent (NOI) has already been generated as a result of the missed appointment. If an NOI has already been generated, the Worker should follow the instructions for "NOI already generated".

NOI not generated

If the NOI has not yet been generated and the participant has documentation to verify a claimed employment exemption, the Worker will change the participant's ES code. In addition, the Worker will access the FSE system and select "Exempt with Docs" for the participant on the Worklist Detail drop down menu. This entry will remove the case from the worklist and stop the NOI from being posted.

If the NOI has not yet been generated and the participant does not have documentation to verify a claimed employment exemption, the Worker will access the FSE system and select "Exempt / Pending Docs" for the participant on the Worklist Detail drop down menu. This entry will not remove the case from the worklist but will temporarily stop the NOI from being generated.

The Worker will give the participant the Participant Request for Review of Employability Status (**W-532E**) form. The Worker will enter a return date of ten calendar days for the participant to return the required documentation. Form **W-532E** is to be signed by the participant as verification that he/she has received a copy of the request to review his/her employability status. The Worker will scan a signed copy of Form **W-532E** into the OneViewer. Form **W-532E** has been revised to include the current HRA logo and to conform to Agency standards.

Revised Form W-532E

If the participant claims to be exempt for medical reasons, also give him/her Form **W-538**. If the participant claims to be exempt because he/she is needed at home, give him/her Form **W-582A**. While the Agency encourages the use of the **W-538** or the **W-582A**, the participant may provide other medical documentation.

If the participant returns the required documentation to verify the claimed employment exemption, the Worker will change the participant's ES code and change the participant's status in the FSE system to "Exempt with Docs" on the Worklist Detail drop down menu.

Failure to return documentation of employment exemption.

If the participant fails to return the required documentation to verify the claimed employment exemption, the case will remain in the "Exempt Pending Docs" status in the FSE system. Cases that remain in that status for over 14 calendar days will be processed with an employment sanction by a FS Worker at F25.

If the participant comes in and does not document the claimed employment exemption but states that he/she is now willing to comply with the FSET requirements, refer the participant to the Service Worker. Missed appointment or not cooperating – NOI not yet generated If a participant who is not claiming an employment exemption (or who is unable to provide verification of a claimed employment exemption) has already missed an appointment with the employment vendor or failed to cooperate with the vendor, but has not yet received the NOI, instruct the participant to see the Service Worker. The Service Worker will access the client search option in the FSE system and check the "No Show" or "Not Cooperating" Worklists to determine if the NOI was generated.

Willing to comply

If the NOI has not yet been generated, and the participant informs the Service Worker that he/she is willing to comply with the FSET requirements, the Service Worker will select "Willing to Comply" on the Worklist detail drop down menu in the FSE system. This will remove the case from the worklist and result in the participant's case being put back in the call-in pool.

If documentation is submitted by mail or fax, the Mail and Processing Unit (MPU) Worker will check to see if the NOI was generated.

#### **NOI Already Generated**

If the participant has already received the NOI for missing an appointment or failing to cooperate with the employment process, the Worker should follow the instructions below:

#### Model Centers

The Front Door Reception (FDR) Receptionist must issue the participant a **NCA-Conference** ticket which directs the participant to the NCA FS area. The NCA FS Receptionist will alert the NCA General Service Worker to see the participant.

The Supervisor will determine if the participant is willing to comply with the FSET requirements. If the participant is willing to comply, the Supervisor will stop the adverse action by completing the Fair Hearing/Case Update Data Entry Form (LDSS-3722) and selecting Fair Hearing code 1 (client has settled in conference).

If the participant submits documentation to verify that he/she is exempt from the FSET requirements, the Supervisor will stop the adverse action by completing the **LDSS-3722** as described above and change the participant's ES code in WMS. However, if the participant becomes exempt from the FSET requirements during the sanction period, **and provides documentation of the exemption**, the sanction must be lifted.

#### Non Model Centers

The Receptionist will alert the Supervisor to see the participant. The Supervisor will follow the same instructions listed above for determining if the participant is willing to comply or is exempt from the FSET requirements.

#### <u>Noncompliance</u>

The FSE system will register a noncompliance if a participant fails to meet his/her monthly engagement hour requirements as indicated by the monthly hours the vendor inputs on the Actual Hours Entry screen. The vendor has from the 1st through the 15th of each month to enter the monthly hours for the previous month for all participants. Once the hours are submitted, the FSE system will de-assign participants whose monthly hours do not total 120 and place them on the "FSET Non-Compliance" Worklist.

For example: A participant was scheduled to be engaged for a total of 120 hours in January 2010 but completed only 95 hours. The employment vendor enters the corresponding WEP and job search hours that the participant completed on the Actual Hours Entry screen. The FSE system indicates that the participant is deficient for 25 hours. The participant reports to the NCA FS Center to contest the pending or completed adverse action.

The NCA FS Service Worker will go into the FSE system to determine the number of hours that the participant was engaged in work activities. If the information in the FSE system matches the information on the Client Notices System (CNS) notice, the Service Worker will refer the participant back to the employment vendor for verification of the number of hours worked.

If the adverse action is still clocking down and the participant submits documentation to verify that he/she was in compliance with the program requirements, the Supervisor will stop the adverse action by completing the <a href="LDSS-3722">LDSS-3722</a>. If the adverse action has already occurred, have a FS Worker restore the case to its prior status.

#### Worklist processing

The FSE system contains the following worklists that will need to be reviewed by designated FS Workers at F25 for follow-up actions:

- No Show:
- Not Cooperating;
- FSET Non-Compliance;
- Exclusion From Participation;
- Changes in Hours/Wages;
- Not WR; and
- Questionable Data.

The worklists above will be reviewed on a daily basis by FS Workers at F25. See **Attachment B** for worklist processing instructions.

### PROGRAM IMPLICATIONS

Paperless Office System (POS) Implications Designated FS Workers at Center F25 will process any required case actions through FS POS.

#### Food Stamp Implications

A nonexempt individual who fails to comply with FSET requirements on a single-person case will have his/her FS case closed. If the individual is part of a multi-person household, his/her line will be closed and the household's FS budget will be reduced accordingly.

Participants who fail to comply with FSET requirements are subject to durational sanctions. Once the sanction period has begun, it cannot be shortened by compliance. However, if the participant becomes exempt from FSET requirements during the sanction period, and provides documentation of the exemption, the sanction must be lifted.

#### Medicaid Implications

FSET requirements do not apply to Medicaid eligibility.

LIMITED ENGLISH SPEAKING ABILITY (LESA) AND HEARING IMPAIRED IMPLICATIONS For Limited English-Speaking Ability (LESA) and hearing-impaired applicants/participants, make sure to obtain appropriate interpreter services in accordance with PD #10-12-OPE and PD #08-20-OPE.

### FAIR HEARING IMPLICATIONS

Avoidance/ Resolution Work-Required participants who have been sanctioned for failure to comply with FSET requirements may request a Fair Hearing.

Make every effort to ensure that the adverse action is appropriate and that the participant is given an opportunity for a conference.

Conferences

If a participant comes to the FS Center and requests a conference, the Receptionist must alert the NCA FS Center Manager's designee that the participant is to be seen. In Model Centers, the Receptionist at Main Reception will issue a FS Conf/Appt/Problem ticket to the participant to route him/her to the NCA Reception area and does not need to verbally alert the NCA FS Center Manager. The NCA Receptionist will alert the NCA FS Center Manager once the participant is called to the NCA Reception desk.

The NCA FS Center Manager's designee will listen to and evaluate the participant's complaint regarding his/her failure to comply with FSET requirements. The designee is responsible for determining if good cause exists for the participant's failure to comply with FSET requirements. In determining whether or not good cause exists, the designee must consider all the facts and circumstances including any information submitted by the participant. Good cause includes but is not limited to circumstances beyond the participant's control, such as illness of the participant or a family member, or a household emergency.

After reviewing the information provided by the participant, the information listed in the FSE system, and the electronic case record, the designee will make a decision. The designee will decide to resolve or defend the adverse action based on all factors and on whether the case was closed or reduced correctly.

If the participant has complied with the specific requirement listed on the NOI before the end of the NOI period, the designee will stop the adverse action by processing an SIC.

The NCA FS Center Manager's designee is responsible for ensuring that further appeal by the applicant/participant through a Fair Hearing request is properly controlled and that appropriate follow-up action is taken in all phases of the Fair Hearing process.

**Evidence Packets** 

All Evidence Packets must contain relevant copies of appointment notices, assignment letters, employment declarations, and employment assessments.

REFERENCES NYS TA and FS Employment Policy Manual

7 USC 2015(d) 7 CFR 273.7 7 CFR 273.24

RELATED ITEMS

PB #09-87-ELI PB #09-86-OPE PB #09-21-OPE

#### **ATTACHMENTS**

□ Please use Print on Demand to obtain copies of forms.

Attachment A FSE System

Attachment B FSE Worklist Processing

**Attachment C** Exemptions from Food Stamp Work Registration

and the ABAWD Eligibility Requirements

**W-100C** Exclusion From Project Participation Form

(Rev. 4/23/10)

W-100C (S) Exclusion From Project Participation Form

(Rev. 4/23/10) (Spanish)

W-100E De-assignment Letter

W-100E (S) De-assignment Letter (Spanish)

W-100F Food Stamp Employment (FSE) Employability

Assessment

W-100F (S) Food Stamp Employment (FSE) Employability

Assessment (Spanish)

W-100H Loss of Employment Form

W-100H (S) Loss of Employment Form (Spanish)
W-100J Food Stamp Employment Declaration

W-100J (S) Food Stamp Employment Declaration (Spanish)

W-100K Claim of In-Kind Work

W-100K (S) Claim of In-Kind Work (Spanish)

W-116AA Mandatory Appointment Notice to Employment

Vendor (Non Cash Assistance Food Stamp

Participant)

W-116AA (S) Mandatory Appointment Notice to Employment

Vendor (Non Cash Assistance Food Stamp

Participant) (Spanish)

W-116BB Assignment Letter

W-116BB (S) Assignment Letter (Spanish)

W-116CC Mandatory Return Appointment Notice to

Employment Vendor (Non Cash Assistance Food

Stamp Participant)

W-116CC (S) Mandatory Return Appointment Notice to

Employment Vendor (Non Cash Assistance Food

Stamp Participant) (Spanish)

W-532E Participant Request for Review of Employability

Status (Rev. 4/23/10)

W-532E (S) Participant Request for Review of Employability

Status (Spanish) (Rev. 4/23/10)

W-538 Physician's Functional Assessment Form

(Rev. 4/23/10)

W-538 (S) Physician's Functional Assessment Form (Spanish)

(Rev. 4/23/10)

W-582A Family Care Assessment (Rev. 4/23/10)

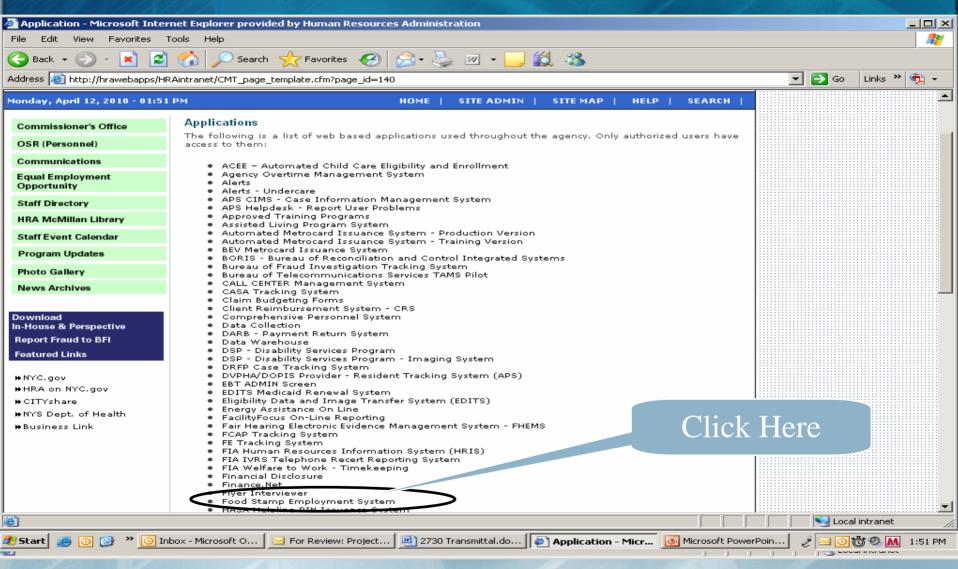
W-582A (S) Family Care Assessment (Spanish) (Rev. 4/23/10)

# FSE System



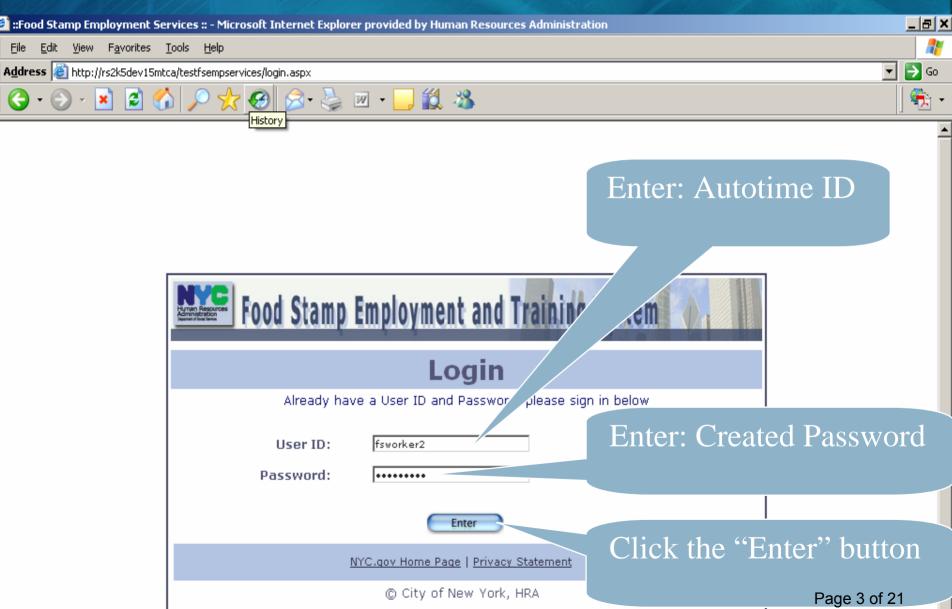
- 1) Access the HRA Intranet;
- 2) Click on "Program Applications"

# FSE Log-In Process

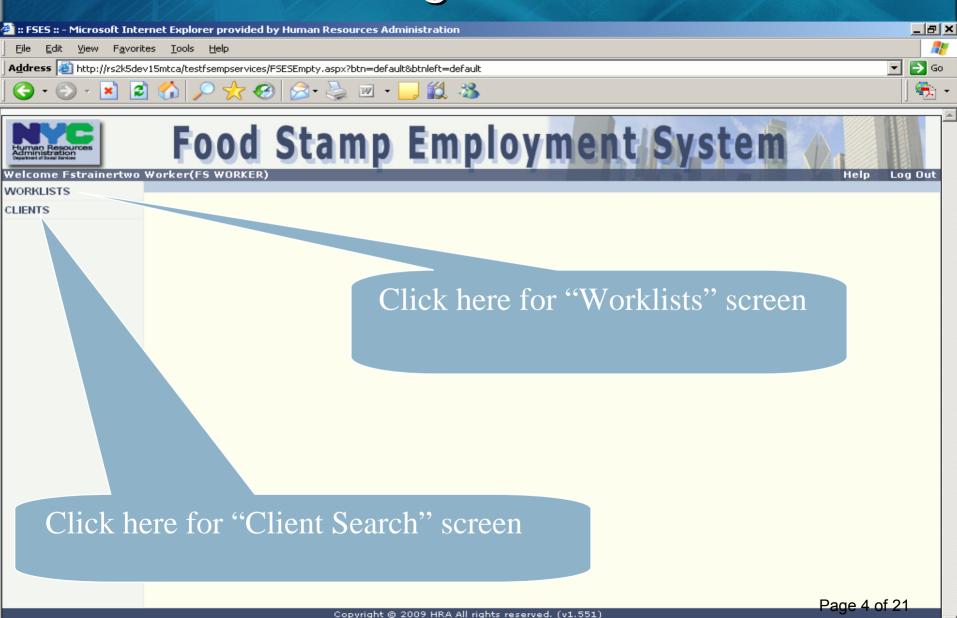


1) Click on "Food Stamp Employment System"

## FSE Log-In Process

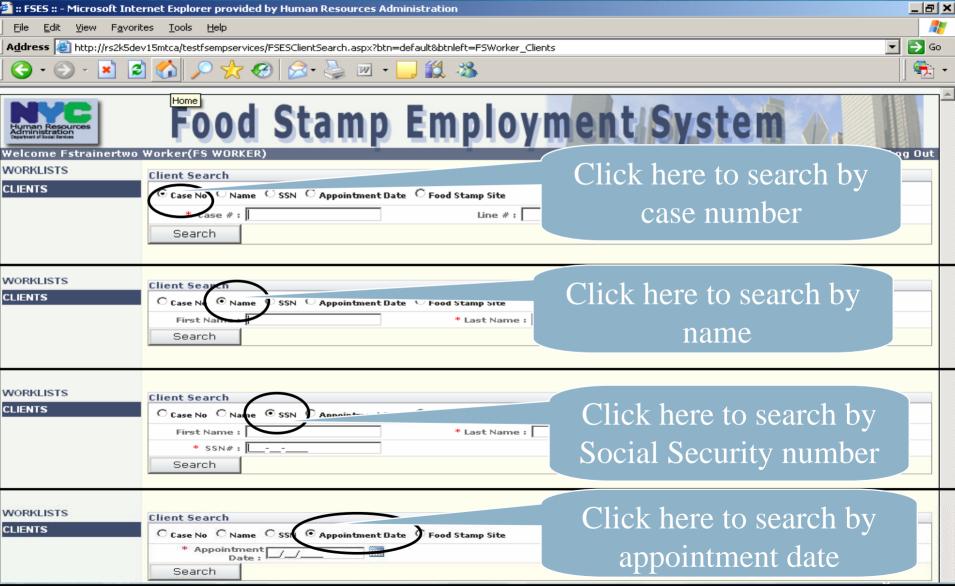


# FSE Log-In Process

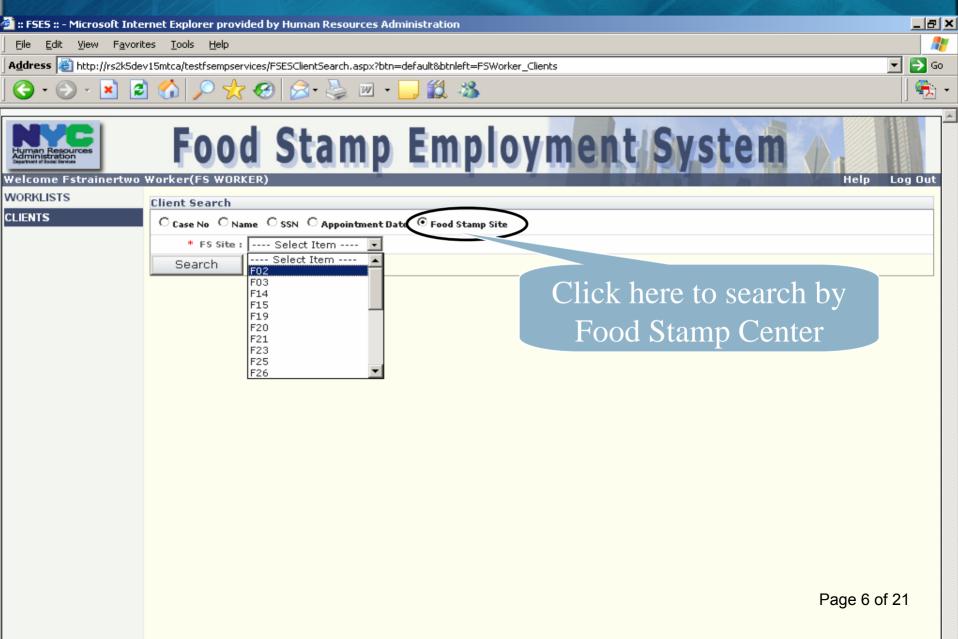


Local intranet

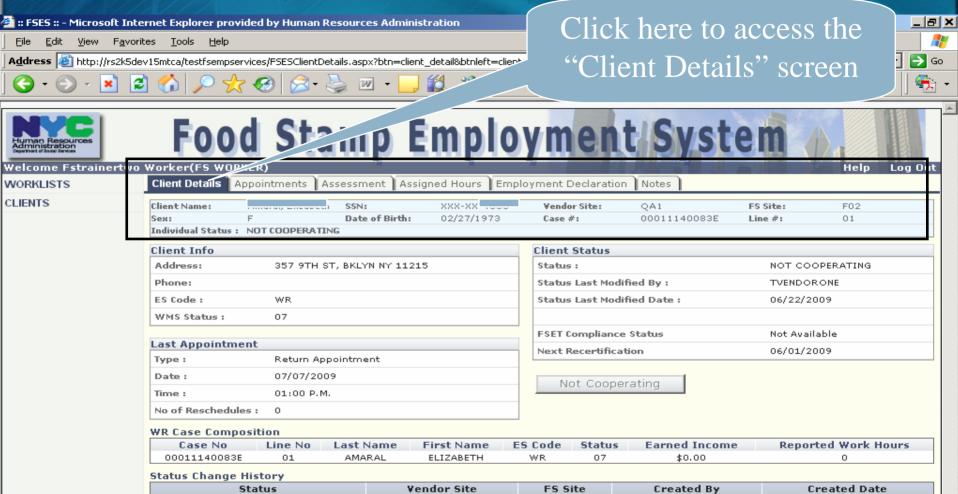
# Client Search Options



# Client Search Options



### Client Details Screen



Page 7 of 21

F02

F02

F02

MASO3962

TVENDORONE

SYSTEM

QA1

QA1

QA1

ACTIVE

NOT COOPERATING

SCHEDULED

06/30/2009

06/22/2009 05/06/2009

## Client Appointments Screen



독 Local intranet

### Client Assessment Screen



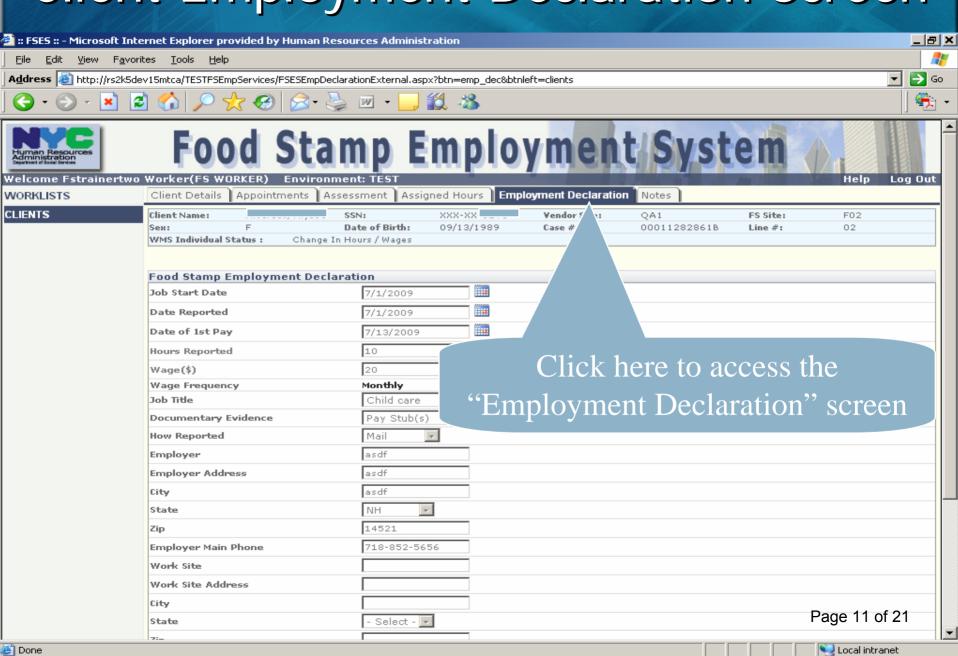
🙀 Local intranet

## Client Assigned Hours Screen



독 Local intranet

Client Employment Declaration Screen



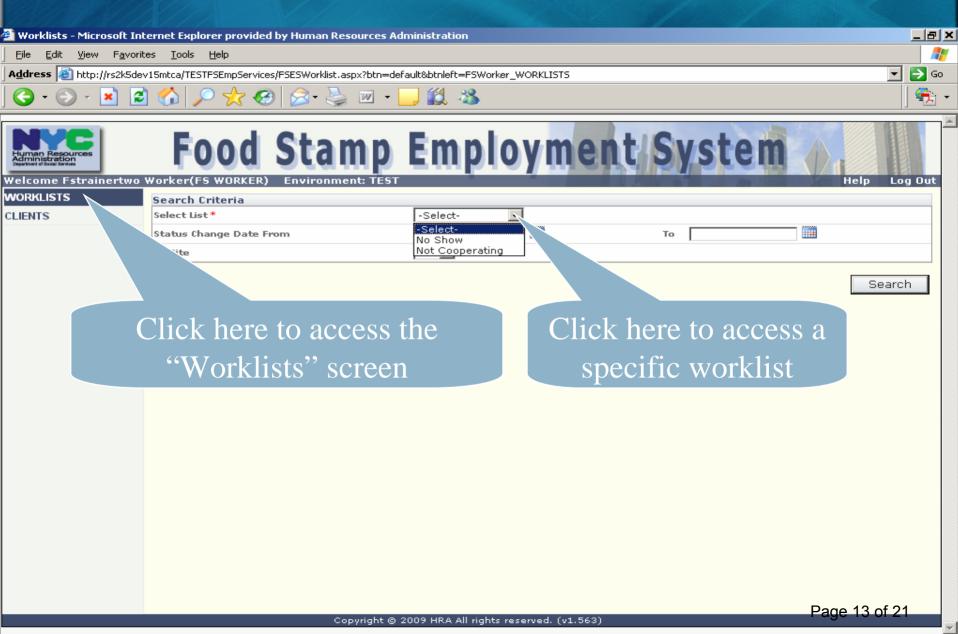
### Client Notes Screen



| http://rs2k5dev15mtca/TESTFSEmpServices/FSESAppointments.aspx?btn=appointment&btnleft=clients

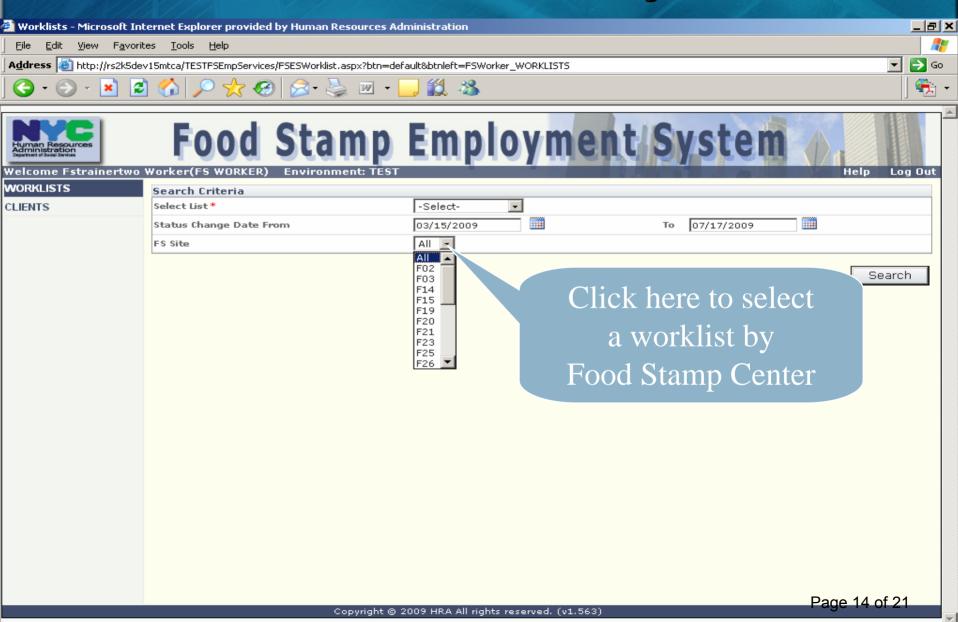
Local intranet

### Worklists Screen



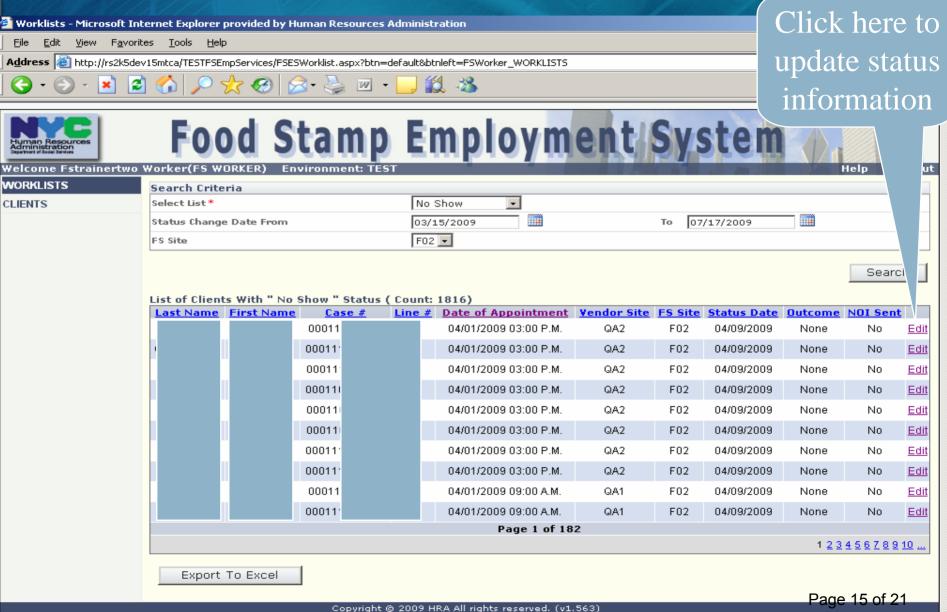
Local intranet

# No Show Worklist – By Center



🙀 Local intranet

# No Show Worklist – By Center Results

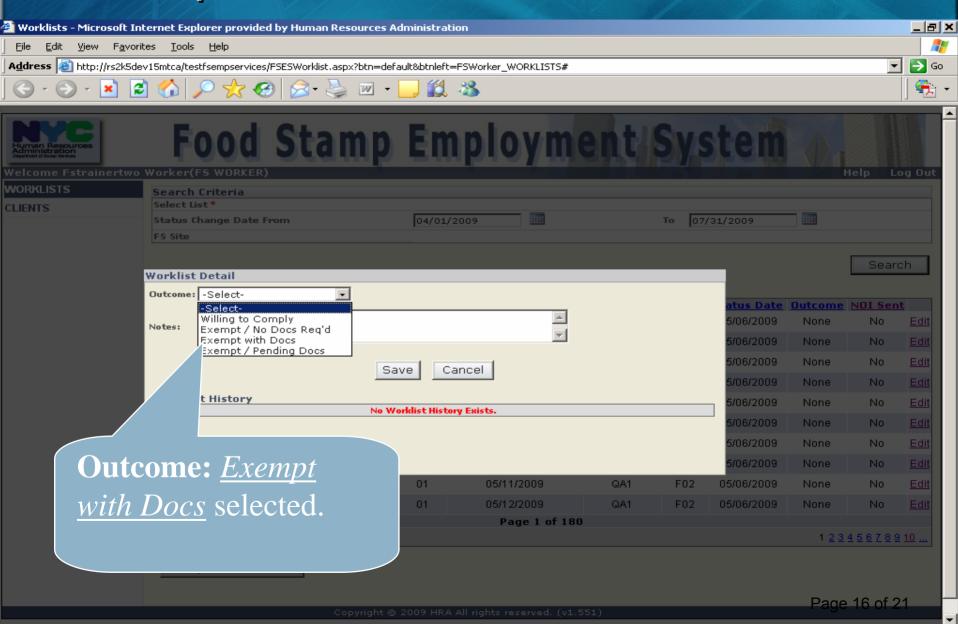


Local intranet

Done

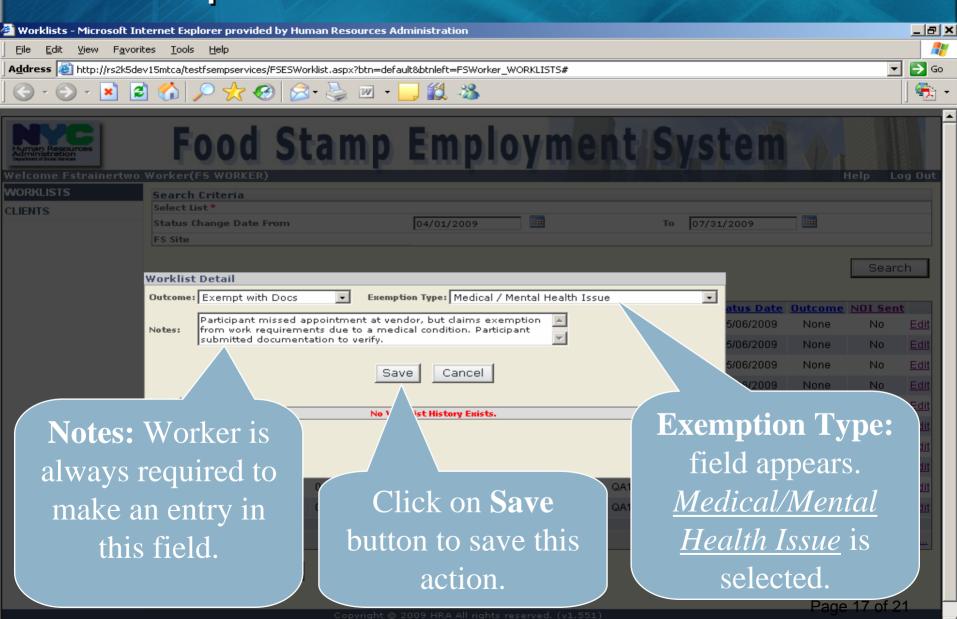
Done

# **Exempt with Docs Outcome Action**



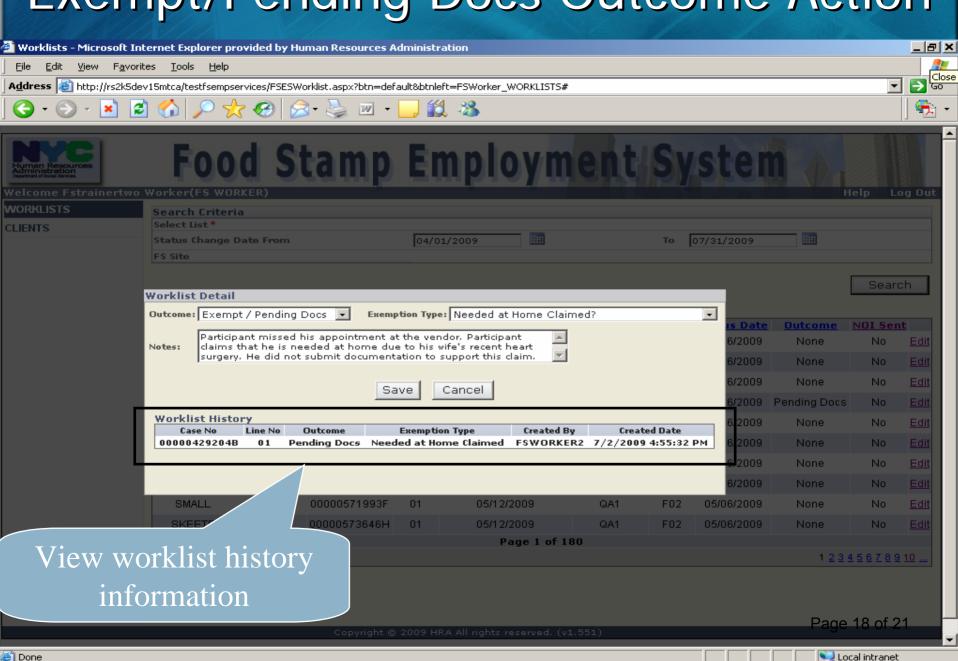
🙀 Local intranet

# **Exempt with Docs Outcome Action**

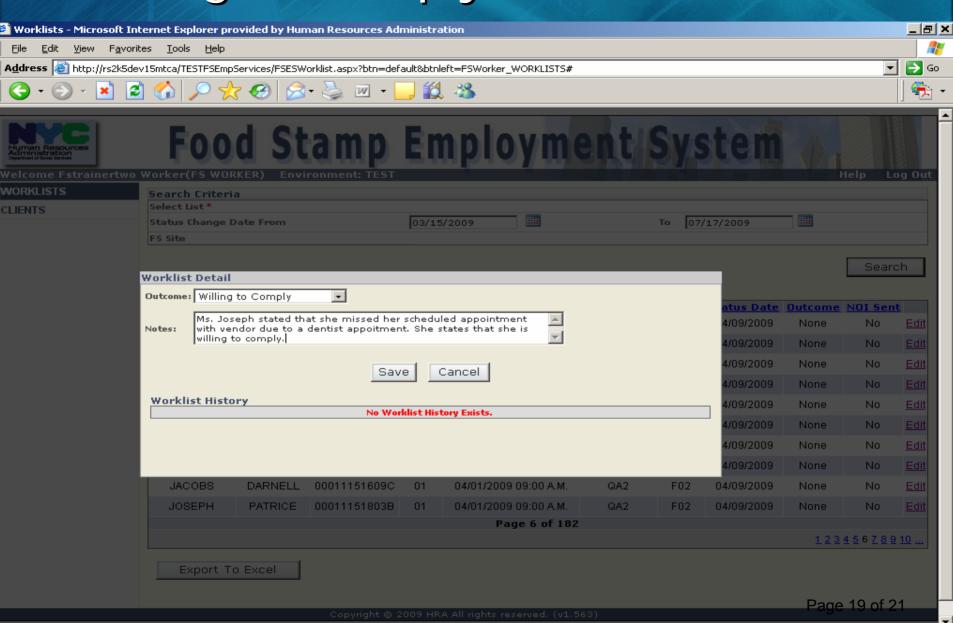


🙀 Local intranet

Exempt/Pending Docs Outcome Action



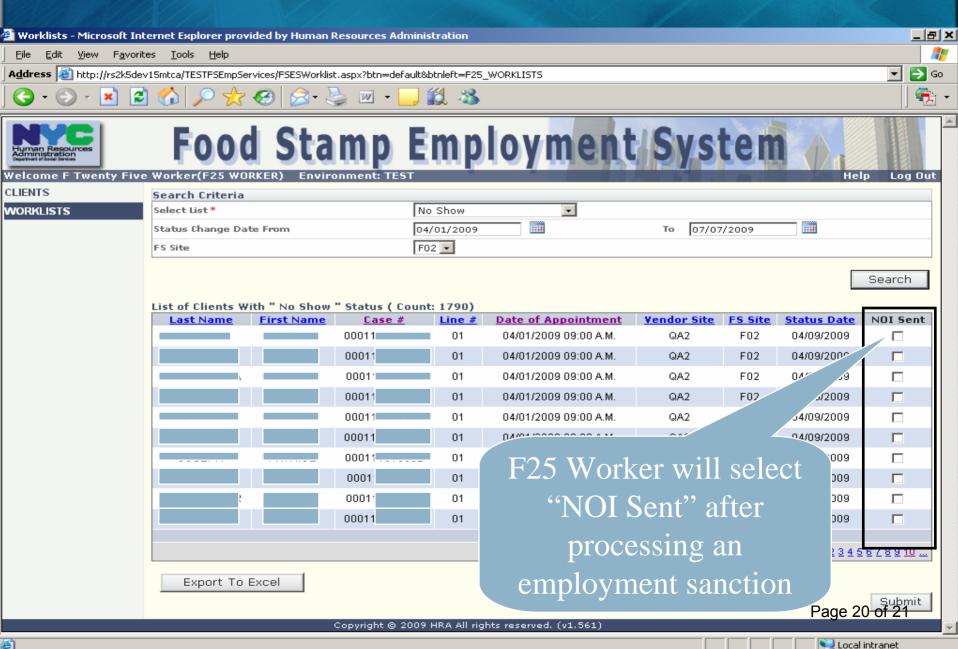
Willing to Comply Outcome Action



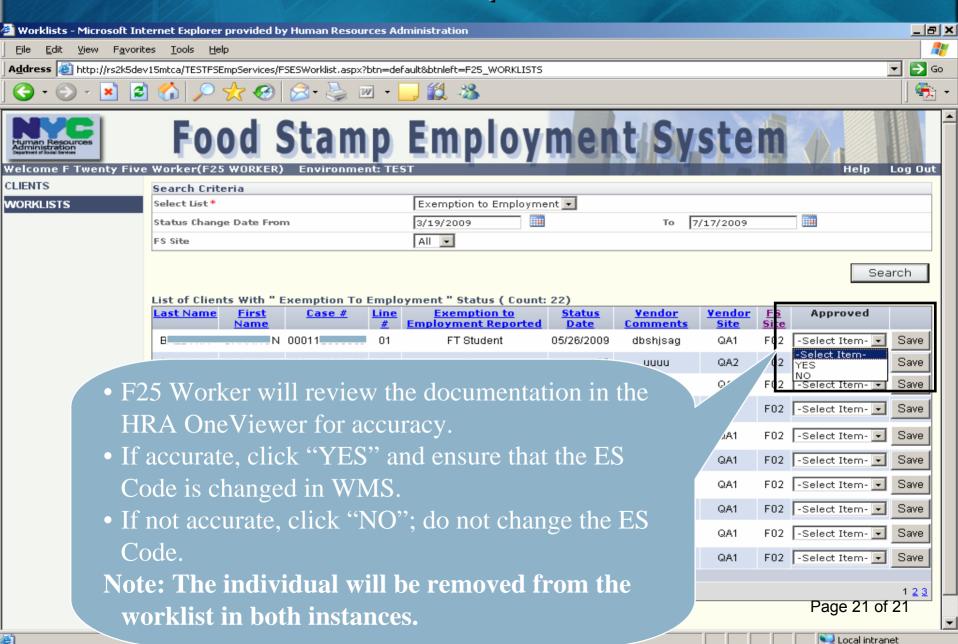
🙀 Local intranet

Done

## No Show Worklist – F25



# Exclusion From Participation Worklist – F25



#### **FSE Worklist Processing**

#### No Show, Not Cooperating and FSET Non-Compliance Worklists

A work registrant who fails without good cause to comply with a Food Stamp Employment and Training (FSET) program requirement is ineligible to participate in the Food Stamp (FS) program. Individuals who fail to comply with an FSET program requirement will appear on a "No Show", "Not Cooperating", or "FSET Non-Compliance" Worklist in the FSE system.

When the designated Worker at Center F25 accesses the "No Show", "Not Cooperating", or "FSET Non-Compliance" Worklist, he/she will proceed to initiate a FS employment sanction for each individual on the list. The employment sanction will be processed as a case closing for single individual cases and as a line sanction for the noncompliant individual on a multiple person case. After the Worker at F25 has completed the processing of the employment sanction in WMS, he/she will annotate the corresponding FSE system worklist that the Notice of Intent ("NOI") has been sent.

**Note**: Individuals in pending status on the Worklists due to an entry of "Exempt/Pending Docs" by a FS Worker are **not** to be processed for an employment sanction unless the date of the FS Worker Update is over 14 calendar days old.

The Worker will use code **WE1** (Failure to Comply with Employment Requirements 1st Occurrence – 2 months and until compliance) for both case closings (single individual cases) and line sanctions (multiple person households). For cases that require a line sanction, the Worker must complete a new WMS budget that reduces the number of eligible household members by one and changes the individual status of the noncompliant individual from **AC** (active) to **SN** (sanction).

Code **WE1** applies a sanction period of two months and until compliance to both case closings and line sanctions. WMS applies an automated bump-up of FS sanctions for individuals who were previously sanctioned for failure to comply with employment requirements. Effective February 16, 2010, the automated bump-up process for FS sanctions were extended to NCA FS cases.

Under the automated bump-up process, WMS reviews prior case closings and line sanctions to determine if the **WE1** sanction should be bumped-up to the next level. If the individual was previously sanctioned for failure to comply with employment requirements, WMS will automatically bump-up the **WE1** to either a **WE2** (Failure to Comply with Employment Requirements 2nd Occurrence – 4 months and until compliance) or a **WE3** (Failure to Comply with Employment Requirements 3rd Occurrence – 6 months and until compliance).

Code **WE1** will remain as the only data-enterable code and will be bumped-up to the next level, if appropriate, by WMS.

The Worker is required to access the Client Notices System (CNS) to process the **WE1** case closing or line sanction for the noncompliant individual. (See PD #09-13-SYS)

Upon accessing CNS, the WMS/Client Notices Subsystem Menu screen (**WCN000**) will appear. The Worker will enter the participant's case number and choose option **01** (Notice Entry) in the "Indicate Selection Number" field. After transmitting the data, the CNS Reason Code Entry screen (**WCN011**) will appear.

For case closings, the Worker will enter closing code **WE1** in the case reasons field for FS. For line sanctions, the Worker will enter the line number of the noncompliant individual and sanction code **WE1** in the individual reasons field for FS. After transmitting the data, the PA and FS Employment Reason Entry screen (**WCN150**) will appear.

On the **WCN150** screen, the Worker will enter an "**X**" to the left of the activity or activities that the participant failed to perform. For example, if the participant appeared on the "No Show" Worklist in the FSE system, the Worker would select the option "Failed to Keep/Complete Assessment Appointment" on the **WCN150** screen. After transmitting the selection, the PA and FS Employment Worker Entry screen (**WCN151**) will appear.

The WCN151 screen will provide space for the Worker to specify the particular act of noncompliance and to collect data prompted by the previous selection on the WCN150 screen. For example, if the Worker selected the "Failed to Keep/Complete Assessment Appointment, on the WCN150 screen, the WCN151 screen will prompt the Worker to enter the date and location of the missed appointment. The Worker will obtain the information on the missed appointment or any other failure to comply from the "Client Details" screen in the FSE system.

After completing the input of data on the **WCN151** screen, the Worker will transmit the information and will obtain a CNS Notice Number that will be annotated on the case closing or line closing transaction in WMS.

Participant eligibility may be reestablished during the sanction period if the individual becomes exempt from the work requirements for any reason other than becoming a recipient of UIB (see page 4). For example, a participant is disqualified from participating in the FS Program for January 2010 and February 2010 for failure to comply with an FSET program requirement. The individual becomes employed in February 2010 and is working 32 hours per week. As the individual is now exempt from work registration requirements for having at least 30 hours of weekly employment, his/her eligibility may be reestablished. If the individual is still financially eligible to receive FS, the sanction will be lifted and the individual will be eligible to receive FS benefits for the month of February 2010.

#### **Exclusion from Participation Worklist**

Participants who appear on the "Exclusion from Participation" Worklist may have claimed any of the following issues:

- Medical/mental health issues
- Needed at home to care for a sick/disabled person
- Alcohol/drug issue
- Child under 18 years of age in the FS household
- Unable to work: disability observed
- Student (enrolled at least half time)
- Receiving UIB
- Pregnancy
- Refugee training program (participating at least half time)

The FS Worker at F25 is responsible for obtaining the information from the "Exclusion from Participation" Worklist in the FSE system to determine which of the above issues have been claimed. The documentation provided by the participant may be accessed in the HRA OneViewer.

If the participant has provided sufficient documentation to verify that he/she is unable to work because of a medical/mental health issue, a need to be home to care for a sick or disabled household member, or because he/she is enrolled in an approved drug or alcohol treatment program, the Worker will change the participant's employability status (ES) code to WE - NPA FS Work Registration Exempt.

If the participant appears on the "Exclusion from Participation" Worklist because a child under 18 is residing in his/her FS household, and has provided the required documentation to add the child to his/her FS case, the Worker will process the change to add the child to the FS case. If the participant is responsible for the care of the child and the child is under the age of six, the Worker will change the participant's ES code to **WE**. If the child is six years of age or older, or if the participant is not responsible for the care of the child, the Worker will change the participant's ES code to **WA** – NPA FS Work Registration Required (ABAWD Exempt).

If the participant did not provide all the required documentation to add the child to the case, the Worker will mail the participant the Change in Household Circumstances form (W-132S). Form W-132S will notify the household that the change they reported cannot be acted upon until verification is provided. Along with the W-132S form, the Worker will mail the household a postage-paid return envelope, addressed to the household's Home Center.

If the FSE system contains information that the employment vendor determined that the participant was unfit for employment due to an obvious disability, the Worker will change the participant's ES code to **WE** whether or not the participant has provided medical documentation.

If the participant appears on the "Exclusion from Participation" Worklist because of being enrolled as a student, the Worker must determine if the individual meets the definition of a student and meets the student eligibility criteria to participate in the FS Program prior to determining if the student meets the student exemption criteria.

A student is any person who is enrolled at least half time (as defined by the institution he/she is attending) in an institution of higher education excluding high school and on-the-job training programs. An institution of higher education is one that requires a high school diploma (or equivalency certificate) for enrollment and can include colleges, universities, and vocational or technical schools at the post high school level.

If a student is 18 years of age or older but under the age of 50 and is physically and mentally fit, then he/she must meet at least one of the following criteria in order to participate in the FS program as an eligible student:

- Be in receipt of Family Assistance or federally funded Safety Net Assistance benefits;
- Provide more than half the physical care for a child under the age of six or an incapacitated person;
- Be enrolled full time and be a single parent responsible for the care of a child under the age of 12;
- Provide more than half the care of a child under the age of 12 and not have adequate child care to work and go to school;
- Participate during the regular school year in a state or federally financed work study program;
- Be employed for an average of 20 hours per week and be paid, or, if selfemployed, be employed for an average of 20 hours per week and earn an amount at least equal to the federal minimum wage multiplied by 20 hours; or
- Be assigned or placed in a school by JPTA, FSET, JOBS or DOL.

If the participant is a student who meets the FS eligibility criteria and meets the student work exemption criteria, the Worker will change the participant's ES code to WE.

If the participant has been determined to be a student who does not meet the student eligibility criteria to participate in the FS Program, the Worker will proceed to initiate a case closing (single individual cases) or a line closing (multiple person household). The Worker will use code **F90** (Ineligible Student) for both case closings (single individual cases) and line closings (multiple person households).

For cases that require a line closing, the Worker must complete a new budget by reducing the number of eligible household members by one and changing the individual status of the ineligible student from **AC** to **CL**.

If the participant appears on the "Exclusion from Participation" Worklist because of receipt of UIB, the Worker will calculate a new WMS budget to determine if the household remains financially eligible to receive FS benefits. If the household remains eligible, the Worker will budget the UIB income and change the participant's ES code to **WE**.

If the participant's household is no longer financially eligible for FS due to the UIB income, the Worker will close the participant's case using code **E35** (Excess Unearned Income).

If the participant appears on the "Exclusion from Participation" Worklist because of being pregnant and has provided verification (regardless of the month of pregnancy), the Worker will change the participant's ES code to **WA**. The pregnant individual is exempt from the ABAWD eligibility rules but not from work registration requirements.

If the participant appears on the "Exclusion from Participation" Worklist for being a refugee in a training program and has provided verification that he/she is participating at least half time (as defined by the program) in a program approved or funded by the Federal Office of Refugee Resettlement, the Worker will change the participant's ES code to **WE**.

#### **Change in Hours/Wages Worklist**

An individual who reports and verifies to the employment vendor an amount of hours currently worked or an amount of income currently earned that is different from the information listed on the participant's FS budget will have his/her case appear on the "Hours/Wages Changes" Worklist.

Form **W-100J**, that will be available in the OneViewer, will contain the information concerning the participant's income earned and hours worked.

Increase in Earnings

The participant's signed **W-100J** form will be sufficient to make a change in the participant's income earned and/or hours worked on the WMS budget.

If the participant's household is no longer financially eligible for FS due to the individual's current earned income, the Worker will close the participant's case using code **E30** (Excess Earned Income).

If the participant's household remains financially eligible for FS, the Worker will budget the participant's earned income.

#### Decrease in earnings

If the household's FS benefit will increase as a result of the change in earned income, sufficient verification of the income must be provided before the FS grant may be increased. If sufficient verification necessary to increase the FS budget has not been made available by the employment vendor in the OneViewer, the Worker will follow the previous instructions regarding sending households the **W-132S** form.

If the individual is working a minimum of 30 hours per week or receiving weekly earnings at least equal to the federal hourly minimum wage times 30, the Worker will change the participant's ES code to **WE**. If the individual does not meet either of the work hours or earnings criteria above, the participant's ES code will remain **WR** – NPA FS Work Registration Required (ABAWD Required) or be changed to **WA** if other changes in the household cause the individual to be exempt from ABAWD requirements but not from work registration requirements.

#### **Not WR Worklist**

A participant with any of the following changes to his/her FS case in WMS that occurred outside of the FSE process will be placed on the "Not WR" Worklist, if the participant's ES code remained **WR**. The FS Worker will review the change in WMS to determine if the individual's ES code needs to be changed to either **WE** or **WA**.

- Addition of a child under age 18 to the case;
- Participant turned age 50;
- Participant with hours worked equal to or greater than 30 hours per week; or
- Participant with weekly earnings equal to or greater than the federal hourly minimum wage times 30.

#### **Questionable Data Worklist**

A participant with either of the two following combinations of data in WMS will be placed on the "Questionable Data" Worklist when the FSE system receives the WMS nightly file containing any of these results:

- When the number of hours worked field and the amount of income earned field have one of the two fields with a "0" and the other field with an entry greater than "0".
- When the SSI Indicator field has an entry of 1, 2, or 4 associated with the participant's line number and the individual has an ES code of "WR".

The Worker will review the data in WMS and determine if any changes are necessary.

### **Exemptions from Food Stamp Work Registration** and the ABAWD Eligibility Requirements

The determination of an individual's work registration status will result in the selection of one of the three following employability status (ES) codes:

**WE** – NPA FS Work Registration Exempt

**WA** – NPA FS Work Registration Required (ABAWD Exempt)

**WR** – NPA FS Work Registration Required (ABAWD Required)

Individuals who are determined exempt from work registration are to be assigned ES code **WE**. All individuals who are exempt from work registration are also exempt from the Able-Bodied Adults Without Dependents (ABAWD) eligibility requirements. The following individuals are exempt from work registration:

- A person younger than 16 years of age;
- A person 60 years of age or older;
- A person medically verified as being physically or mentally unable to work;
- A parent, guardian, or any adult responsible for the care of a dependent child under the age of six;
- A parent or other household member needed in the home to care for an incapacitated person;
- A person 16 or 17 years of age who is not the head of household or who is attending school or an employment training program on at least a half time basis;
- A student enrolled at least half time in any recognized school, training program, or institution of higher education, provided he/she has met the student eligibility criteria for FS participants;
- A person in receipt of Unemployment Insurance Benefits (UIB). An applicant for UIB is exempt if he/she was required to register for work as part of the UIB application process;
- A regular participant in a drug or alcohol treatment and rehabilitation program who has been deemed unable to work or is otherwise engaged in a substance abuse treatment program to an extent that an assignment to work activities is impractical;
- A person who is employed or self-employed and working a minimum of 30 hours weekly or receiving weekly earnings at least equal to the federal minimum wage multiplied by 30 hours;
- An applicant for Supplemental Security Income (SSI) and food stamps, under the joint processing provisions until an SSI determination is made; and
- A person who is already complying with Temporary Assistance to Needy Families (TANF) work rules; or a refugee participating at least half time in a program approved or funded by the federal Office of Refugee Resettlement.

Individuals who are nonexempt from work registration may also be subject to the ABAWD eligibility requirements.

Individuals who are nonexempt from work registration but are exempt from ABAWD eligibility requirements are to be assigned ES code **WA**. The following individuals are exempt from the ABAWD eligibility requirements:

- A person younger than 18 years of age;
- A person 50 years of age or older;
- A person unable to work in competitive employment for at least 80 hours per month due to a physical or mental limitation;
- A pregnant woman, regardless of the month of pregnancy;
- All adults residing in a FS household containing a child who has not yet reached his/her 18th birthday, regardless of responsibility; and
- A person exempt from FSET requirements.

Individuals who are nonexempt from both work registration and the ABAWD eligibility requirements are to be assigned ES code **WR**.

Form W-100C LLF Rev. 4/23/10



Date:

Date:
Case Number:
Case Name: Center:
Genter.
I,, am claiming the following issue that will exclude me from project participation at this time:
participation at time time.
Special Assessment Issue Medical/Mental Health Issue Needed at Home Alcohol/Drug Issue Child under 18 added to household Unable to work: Disability observed Student (enrolled at least half time) Receiving Unemployment Insurance Benefits Pregnant Refugee training program (participating at least half time)  Comments entered in system by vendor legal ding employment issue:
a) For all claimed issues except special assessment:
I understand that I have been de-assigned from the Back to Work employment vendor and that my Food Stamp Center may contact me to discuss this claim in the near future.
or:
b) For a special assessment:
You have been scheduled for a special assessment appointment. You have <u>until</u> the date listed below to appear for a special assessment interview.
Date:
Location:
Address:
Participant Signature: Date:

Vendor Signature:

Form W-100C (S) Rev. 4/23/10

Administration Department of Social Services	Administration
Fecha:	
Número del Caso:	
Nombre del Caso:	
Centro:	

Formulario de Exención de Particip	oación del Proyecto
Yo, alego que lo siguiente	me va a excluir de participación del Proyecto
(Empleo de Cupones para Alimentos):	The value execution as participation as it respects
<ul> <li>Problema de Evaluación Especial</li> <li>Problema de Salud Física/Mental</li> <li>Necesitado en el Hogar</li> <li>Problema de Alcohol/Drogas</li> <li>Un(a) niño(a) menor de 18 años añadido(a) al hogar</li> <li>No es apto para trabajar: Incapacidad ha sido observ</li> <li>Estudiante (matriculado por lo menos medio tiempo)</li> <li>Beneficiario de Seguro de Desempleo</li> <li>Embarazada</li> <li>Programa de Capacitación para Refugiado (participar</li> </ul> Comentarios ingresados al sistema por el contrat sta con respecto a) Para todas las exenciones reclamadas excepto la evaluación es Entiendo que se me ha cancelado la asignación del contratista de que mi Centro de Cupones para Alimentos se comunique conmig	pecial: e empleo de Regreso al Trabajo y es posible
o:	
b) Para una evaluación especial:  A usted se le ha programado una cita de evaluación especial. Tie presentarse a la entrevista de evaluación especial.	ne <u>hasta</u> la fecha indicada abajo para
Fecha: Local: Dirección:	
Firma del Participante:	Fecha:
Firma del Contratista:	Fecha:

Date:	
Case Number:	
Case Name:	
Center:	

#### **De-assignment Letter**

You have been de	e-assigned fror	m the Back to	Work emplo	yment vendor a	IS
of	, because	your Food St	amp (FS) em	ployability statu	s has changed. You
are no longer requ	lired to report	to the employ	ment vendor	and you are no	ot required to attend
any of the employ	ment activities	that the ven	dor had previ	ously assigned	to you.
		\  .\		\	
If your FS employ	ability status 🛱	hanges in the	e future you	c <mark>ould</mark> be reassiç	gned to an
employment vend	or and be regu	ired to comp	y with new e	mployment acti	vities.
		\\   \\\ <i>\</i>	'	<i>)</i>	
		<i>-</i>	/	′	
Γ	1 )   /	$\neg \setminus \Box \setminus \land \land$	/		
\	$\mathcal{N}$	_ \ \     \ \ / /			



Fecha:	
Número del Caso:	
Nombre del Caso:	
Centro:	

#### Carta de Cancelación de Asignación

A usted se le ha cancelado	su asigna	ición del co	ntratista de e	empleo de Reç	greso al Trabajo a
partir de	, debido a	a que su es	tado de emp	leabilidad de d	cupones para
alimentos ha cambiado. Α ι	isted ya n	o se le exic	e reportarse	al contratista	de empleo ni asistir
a las actividades de empleo	que el co	ontratista le	habia asigna	ado previamer	nte.
	/,\	\ /			
Si el estado de empleabilida	ad/de/cup	ones para a	alirnentos car	nbia en el futu	ıro, a usted se le
podría reasignar a un contra	atista de e	empleo y se	le podría ex	igir que cump	la las nuevas
actividades de empleo.	// \\	11\\ 1/1		]	
	/ — \	11 \\ //			
ПП	/ \	++++++++++++++++++++++++++++++++++++			
		\ \ \ /			
	1	$II \setminus I$	1 11		



Date:	
Case Number:	
Case Name:	
Center:	

### Food Stamp Employment (FSE) Employability Assessment

Assessment Status: Demographics		Printed on:
Participant Name: Assessment Date: Sex: Vendor:	Case Number/Line DOB: FS Center:	e Number:
A) Pre-assessment  FSE exclusion:  Special Assessment Issue?  Medical/Mental Health Issue?  Needed at Home Claimed?  Alcohol/Drug Issue?  Unable to work – disability observed?  Child under 18 added to household?  Student enrolled at least half-time?  Receive Unemployment Insurance Benefits?	Yes	No
Pregnant?	☐ Yes	□ No
Refugee Training Program?	☐ Yes	□ No
Comments:		
Verification of Hours and Wages reported:  Are you currently employed?  Are you currently working hours per month?  If No, how many hours?  Is your monthly earned income currently \$?  If No, how much? \$  Is this your current employer?  If No, the new employer is:  Do you have valid employment documentation?	☐ Yes	<ul> <li>□ No</li> <li>□ No</li> <li>□ No</li> <li>□ No</li> <li>□ No</li> </ul>
Job start date:	_ 100	_ 10

#### **B) Employment Declaration**

#### **Food Stamp Employment Declaration:**

Job start date:	Date reported:_		Date of	my first pay:	
Hours reported:	Wage(s):		Wage f	Wage frequency:	
Job title:	Documentary e	vidence:	How re		
Employer:					
Employer address:					
City:	State:	Zip Code:			
Work site:					
Work site address:					
City:	State:	Zip Code:_			
Employer's main telephone:		Participant's work	telephone num	ber:	
Health Insurance out-of-pocket am	ount: \$	Third-p	arty insurance:		
Employment History					
rk Experience:	$\cap$		ΝП		
Are you currently employed?	/^\   <sub>^</sub> \	Yes	No		
Current employer, work address ar	d work details:	//			
Employer:	<u> </u>		løb title:		
Employer address:					
City:	\State: \\	Z p Code:_		<u> </u>	
Work site:		<u>/                                     </u>			
Work site address:					
City:	State:	Zip Code:			
Employer's main telephone:	P	articipant's work te	elephone numbe	er:	
Type of work schedule:   Flexible	e Fixed				
(If Fixed) Work schedule					
MON TUES	WED	THURS	FRI	SAT	SUN
FROM:					
TO:					_
(If Flexible)					

Do you work any In-kind hours?	☐ Yes	□ No	
Do you have valid In-kind documentation?	☐ Yes	☐ No	
In-kind Category:	In-kind Site:		
Address:			
How many In-kind hours do you work per m	nonth?		
Comments:			
List of your last 3 Jobs (excluding current):			
Employer Occupation	Start Date	End Date	Reason for Leaving
	_		
D) Education and Training			
Language Proficiency:			
Native language:  Can you: Speak English?  Read English?  Yes	f other, specify: _	ite in English?	Yes No
Education and Training:	$\sqcup \sqcup \sqcup$		
Have you undertaken an education progra	am in the last 3 years	? No Yes	
If Yes: Program name:		Start date:	End date:
Program name:		Start date:	End date:
High school diploma or GED? ☐ Yes 【	No Highest grade/L	_evel achieved:	
Participant's employment goal:			
Necessary steps to reach the goal:			_
Are you currently enrolled or requesting e	nrollment in a training	program?	□ No
Licenses/Certificates:			
Do you have any licenses/certificates?  If Yes: License/Certificate:	Yes No	o eceived:	Status:

#### E) Special Circumstances

Do you have a history of military service?	Yes	□ No		
If Yes: Status:				
Is there an active child support order against you?	☐ Yes	☐ No		
Comments:				
Do you have child support arrears?	☐ Yes	☐ No		
Comments:				
Do you have any criminal records or jail time?	Yes	☐ No		
If Yes: Nature of conviction:				
Start date: End date:				
F) TABE Scores  Reading score: Math Score: Date of the score is the scor	he test:			
Test language:				
Work hours per month Reported WMS hours:  1. WEP hours Required monthly WEP hours: Site Name:	Start	date:		
MON TUES WED TH		FRI	SAT	SUN
Job search hours     Required monthly job search hours:  Site Name:		Stai	rt date:	
Job search schedule				
FROM:				
Effective date: TOTAL ASSIG	NED JOB REL	ATED ACT	IVITIES HOURS: _	

#### **H) Participant Certification**

I understand that I am expected to attend each activity 100% of the time unless I have good cause not to. I must complete each step of the Employability Assessment unless I am determined to be exempt. Failure to complete any activity may result in the loss of my food stamp benefits.

Participant Signature:	_ Date:
Vendor Signature:	Date:





Fecha:	
Número del Caso:	
Nombre del Caso:	
Centro:	

### Evaluación de Empleabilidad de Empleo de Cupones para Alimentos (FSE – Food Stamp Employment )

(FSE – Food Stamp Employment )					
Estado de Evaluación: Datos Demográficos	Imprimido el:				
Nombre del participante: Fecha de la Evaluación: Sexo: Contratista:	Número del Caso/Número de Línea: Fecha de Nacimiento: Centro de Cupones para Alimentos:				
A) Preevaluación:					
Exclusión de FSE:					
¿Problema de Evaluación Especial? ¿Problema de Salud Física/Mental? ¿Se Reclama Necesidad en el Hogar? ¿Problema de Alcohol/Drogas? ¿No puede trabajar - incapacidad netable? ¿Se ha mudado un niño menor de 18 años de edad a su hogar? ¿Estudiante inscrito por lo menos a medio tiempo? ¿Recibe usted Beneficios de Seguro de Desempleo? ¿Actualmente Embarazada? ¿Programa de Capacitación de Refugiados?  Comentarios:	Si				
Verificación de Horas y Salario reportado:					
¿Trabaja usted actualmente?	□ Sí □ No				
¿Trabaja usted actualmente horas al mes? Si No, ¿cuántas horas?	□ Sí □ No				
¿Su ingreso mensual es actualmente \$? Si No, ¿cuánto? \$	□ Sí □ No				
¿Su empleador actual es ? Si No, el nuevo empleador es: ?	□ Sí □ No				
¿Tiene usted documentación para empleo válida? Fecha de comienzo del trabajo:	□ Sí □ No				

#### B) Declaración de Empleo

#### Declaración de Empleo de Cupones para Alimentos:

Fecha de Comienzo del Trabajo:			Fecha de mi primer pago recibi		Fecha de mi primer pago recibido:		0:
	 Salario(s): Frecuencia de paga:		ga:				
Cargo:	Pruebas	Pruebas Documentales:		. •			
Empleador:							
Dirección del Empleador							
Ciudad:							
Local de Trabajo:							
Dirección del local de Tra	abajo:						
Ciudad:		Estado:	_ Código Po	stal:			
Teléfono principal del em	pleador:		Teléfono	de trabajo del pa	articipante:		
Seguro de Salud pagado	en efectivo:	\$	Seguro	de tercera parte	e:		
C) Historial de Empleo							
Experiencia Laboral:							
¿Está usted actualmente	empleado(a)	?	/,	Sí	No		
Empleador actual, direcc	ión del trabaj	d y detalles del	trabajo:	)			
Empleador:	$\searrow H$	<del>//////</del>		Cargo:			
Dirección del Empleador		<u> </u>					
Ciudad:		Estado://_	Códig	o Pos <mark>ta</mark> l:			
Local de trabajo:							
Dirección del local de tra							
Ciudad:		Estado:	Códi	go Postal:			
Teléfono principal del en	npleador:		Número de	teléfono del par	ticipante:+		
Tipo de horario de trabaj	o: 🗌 Flexible	e 🗌 Fijo					
(Si es Fijo) Horario de tra	abajo						
LUN	MAR	MIÉR	JUE	VIER	SÁB	DOM	
DE:							
A:							
(Si es Flexible)							

¿Trabaja usted hora	s en especie?		□Sí	□ No	
¿Tiene usted documentación válida en especie?			□Sí	□ No	
Categoría en especi	e:	Local en espe	cie:		·
Dirección:					
		ed al mes?			
Lista de sus últimos 3	trabajos (excluyenc	lo el actual):			
Empleador	Oficio	Fecha de Comienzo	Fecha Final	Razón por De	jar el Trabajo
		-			
 D) Educación y Capa		-			
Dominio de Idiomas:					
Puede usted: ¿	Hablar inglés?		ıue: ¿Escribir inglé		□ No
Educación y Capac <mark>it</mark>		\$i / 1 No	)		
¿Ha usted ingresado	en un programa e	ducacional en los últimos	s-3 años?     □ Sí	☐ No	
Si Sí: Nombre del l		\	cha de comienzo		
Fecha final: Nombre del	Programa:	Fe	cha de comienzo		
•					
¿Diploma de bachille			□ Sí	☐ No	
	·				
Pasos necesarios pa	•				<u> </u>
¿Está usted actualm de capacitación?	ente inscrito o solic	itando inscripción a un p	rograma Sí	□ No	
Licencias/Certificado	s:				
¿Tiene usted alguna	licencia/certificado	?	□ Sí	□ No	
Si Sí: Licencia/Certif	icado:	Fecha recibida:		Condición:	

#### E) Circunstancias Especiales ¿Tiene usted historial de servicio militar? □ Sí ☐ No Si Sí: Condición/Estado: ¿Tiene usted una orden de manutención de niños en su contra? □ Sí ☐ No Comentarios: ¿Está usted atrasado en sus pagos de manutención de niños? ☐ Sí ☐ No ¿Tiene usted historial delictivo o ha usted cumplido condena carcelaria? ☐ Sí □ No Si Sí: Motivo de la condena: Fecha de comienzo: \_\_\_\_\_ Fecha final: \_\_\_\_\_ F) Puntuación de TABE Puntuación de Lectura: \_\_\_\_\_ Puntuación de Matemática: \_\_\_\_\_ Fecha del examen: \_\_\_\_\_ Idioma del examen: G) Horas Asignadas Horas de trabajo mensuales Horas de WMS reportadas:\_\_\_ 1. Horas de WEP Horas de WEP necesarias al me Nombre del Local: Fecha de comienzo: Horario de WEP [ LUN MIÉR DOM VIER DE: 2. Horas de búsqueda de trabajo Horas de búsqueda de trabajo necesarias: Nombre del local: Fecha de comienzo: Horario de búsqueda de trabajo LUN MAR MIÉR JUE VIER SÁB DOM \_\_ \_\_\_ \_\_\_ \_\_\_\_\_\_

TOTAL DE HORAS DE ACTIVIDADES ASIGNADAS RELACIONADAS CON EL TRABAJO:

Fecha de vigencia:

#### H) Certificación de participación

Entiendo que se espera que yo asista a cada actividad 100% del tiempo, a menos que yo tenga motivo justificado para no asistir. Debo llevar a cabo cada paso de la Evaluación de Empleabilidad a menos que se me determine exento. El incumplimiento de cualquier actividad podría resultar en la pérdida de mis beneficios de cupones para alimentos.

Firma del Participante:	Fecha:		
·			
Firma del Contratista:	Fecha:		





Date:	
Case Number:	
Case Name: .	
Center:	

#### **Loss of Employment Form**

,	, am claiming that I am no longer employed.
Comments entered by vendor:	
understand that I have been de-assigned from the Back to Work Center will contact me to discuss this claim in the near future.	employment vendor and that my Food Stamp
Participant Signature:	Date:
√endor Signature:	Date:



Fecha: _	
Número del Caso: _	
Nombre del Caso: _	_
Centro:	

#### Formulario de Pérdida de Trabajo

Yo,	_, declaro que ya no tengo empleo.
Comentarios anotados por el contratista:	
Entiendo que se me ha retirado de la asignación del contratista de Work Employment) y que mi Centro de Cupones para Alimentos declaración en fecha próxima.	
Firma del Participante:	Fecha:
Firma del Contratista:	Facha:



Date:	
Case Number:	
Case Name:	
Center	

#### **Food Stamp Employment Declaration**

Job start date:	Date reported:	Da	ate of first pay:	
Hours reported:	Wage(s): \$	Wag	e frequency:	
Job title:	Documentary evidence:		How reported:	
Employer:				
Employer Address:				
Client's work telephone	one number:			
that I will be de-assigne	amp Employment Declaration, I on the decision of the Employment vendor for the Employment vendor	or rebudgeting o	of my food stamp case.	
				_
Vendor's Signature:			Date:	

Centro:

#### Declaración de Empleo de Cupones para Alimento

Fecha de comienzo del empleo:	Fecha en que se re	portó: Fecha del primer pago:
Horas reportadas:	Salario(s): \$	Frecuencia de paga:
Cargo en el empleo:	Documentos comprobante	es: Forma del reporte:
Empleador:		
Dirección del		
Empleador:		
Ciudad:	Estado:	Código Postal:
		) I ostar.
Local de Trabajo:  Dirección del Local	<del>-/                                    </del>	<del>- } } }       -   -   -   -   -   -   - </del>
de Trabajo:	/ \\	$\mathcal{I}/      \sqsubseteq \neg$
Ciudad:	Estado:	Código Postal:
Siddas.	<del></del>	I solai.
Número de teléfono principal del en	npleador:	
Número de teléfono principal del clie	ente:	
Cantidad de Desembolso por Segui	o de Salud: \$	Seguro de terceros:
, c		
	rá de la asignación del contrati	oy fe de que la información de arriba es ista de Empleo para hacerle cambios al
Firma del Participante:		Fecha:
Firma del Contratista:		Fecha:



Date:	
Case Number:	
Case Name:	
FS Center:	

#### **Claim of In-Kind Work**

I, am cla	am claiming that I currently work in exchange for goods or services				
("in-kind work").	· ·	,	<u> </u>		
Comments entered in the system by yendor re	garding in-kind wor	·k [			
I understand that I have been de-assigned from Center may contact me to discuss this claim in		Employment vendo	or and that my Food Stamp		
Participant Signature:		Date:			
Vendor Signature:		Date:			



Fecha:	
Número de Caso:	
Nombre del Caso:	
Centro FS:	

#### Afirmación de Trabajo en Especie

Yo,	_ afirmo que estoy actualmente realizando trabajo por intercambio	o de
bieries y servicios ( trabajo en especie ).		
Comentarios ingresados en el sistema po	or el contratista con respecto al trabajo en especie	
Tengo entendido que he sido retirado del Alimentos podría comunicarse conmigo p	el contrato de Regreso al Trabajo y que el Centro de Cupones par para tratar esta afirmación en un futuro.	a
Firma del Participante:	Fecha:	
Firma del Contratista:	Fecha:	



Date:	
Case Number:	
Case Name:	
Center:	

# Mandatory Appointment Notice To Employment Vendor (Non Cash Assistance Food Stamp Participant)

As a condition of for food stamp benefits, you, are required by federal and state law and regular program, which may consist of work, training a to be exempt (see <b>page 2</b> for exemptions).	ılations to participate in a	food stamp employment and trainin	g
We have scheduled the following appointment	t for you with an employm	nent vendor:	
Appointment Date:	Time:	Telephone:	
Vendor Name:	<u> </u>		
Vendor Address:	\'/		
City:	State:	_ Zip Code:	
For travel information, please call the Metropo	litan Transportation Auth	ority at (718) 330-1234.	
This is a mandatory engagement appointm before your repo	nent. If you are unable to orting time to arrange fo		:all
If you believe that you are exempt from the wo documentation of your exemption to your appoint		ge 2 for exemptions), please bring	

FAILURE TO KEEP THIS APPOINTMENT OR FAILURE TO PARTICIPATE AS REQUIRED MAY RESULT IN THE REDUCTION OR TERMINATION OF YOUR FOOD STAMP BENEFITS.

You are mandated to participate in work activities unless you are exempt from the food stamp work requirements. You will be exempt from the work requirements if you are:

- younger than 16 years of age or 60 years of age or older;
- medically verified as being physically or mentally unable to work;
- a person 16 or 17 years of age who is not the head of household or who is attending school or an employment training program on at least a half-time basis;
- a parent, guardian or any adult responsible for the care of a child under the age of six (6) years;
- a parent or other household member needed in the home to care for an incapacitated person;
- a student enrolled at least half-time in any recognized school, training program, or institution of higher education, provided you have met the student eligibility criteria for food stamp participants;
- a refugee participating at least half-time in a program approved or funded by the Federal Office of Refugee Resettlement;
- a recipient of, or applicant for, Unemployment Insurance Benefits (UIB) who is required to register for work as part of the UIB application process;
- a regular participant in a drug or alcohol treatment program who is determined to be unable to work, or
  is otherwise engaged in a substance abuse treatment program to the extent that assignment of work
  activities is impractical;
- a person employed a minimum of 30 hours per week or receiving weekly earnings at least equal to the Federal minimum wage multiplied by 30;
- an applicant for Supplemental Security Income (SSI) and food stamps under the joint processing provisions; or
- a person who is already complying with Temporary Assistance to Needy Families (TANF) work rules.

If you are not exempt from the food stamp work requirements you will be required to be engaged in a combination of work and employment services placement activities for a total of up to 30 hours per week. You will receive a schedule of combined activities at your employment vendor appointment, which is indicated on **page 1**.

la documentación de su exención a su cita.



Fecha:	
Número del Caso:	
Nombre del Caso:	
Centro:	

## Aviso de Cita Obligatoria Al Contratista de Trabajo (Participante de Cupones para Alimentos Sin Asistencia en Efectivo)

Alimentos de No Asistencia e y estatales, que participe en l consistir en trabajo y actividad	ad para beneficios de cupones para alimentos, como participante de Cupones para n Efectivo (NCA FS), a usted se le exige, conforme a la ley y reglamento federales un programa de empleo y capacitación de cupones para alimentos, que puede des de capacitación y búsqueda de trabajo, tal como asignados, a menos que a (a) (vea la <b>página 2</b> para las exenciones).
Le hemos programado la sigue Fecha de la Cita:	Hora: Teléfono:
-	Código
Ciudad: _	Estado: Postal:
	Estado: Postal:  le viaje favor de llamar a la Autoridad de Transporte Metropolitano (Metropolita
Para obtener indicaciones d Transportation Authority) al (7 Esta cita de participación es	Estado: Postal:  le viaje favor de llamar a la Autoridad de Transporte Metropolitano (Metropolita

EL NO ASISTIR A ESTA CITA O EL NO PARTICIPAR COMO DEBIDO PUEDE RESULTAR EN LA REDUCCIÓN/TERMINACIÓN DE SUS BENEFICIOS DE CUPONES PARA ALIMENTOS.

Se requiere que usted participe en actividades de trabajo a menos que usted actualmente esté exento de los requisitos de trabajo de cupones para alimentos. Usted será exento de estos requisitos de trabajo si usted es:

- menor de 16 años de edad o tiene 60 años de edad o más;
- médicamente confirmado(a) de no poder trabajar física o mentalmente;
- una persona de 16 o 17 años de edad que no sea jefe del hogar y que asista a la escuela o un programa de capacitación de trabajo por lo menos a tiempo parcial;
- padre/madre, tutor o un adulto responsable por el cuidado de un niño(a) menor de los 6 años de edad;
- padre/madre u otro miembro del hogar que se necesita para el cuidado de una persona que está incapacitados y confinado al hogar;
- un estudiante que actualmente está inscrito en un colegio, programa de capacitación, o institución reconocida y de enseñanza superior en por lo menos a tiempo parcial y bajo la condición de que ha reunido todo los requisitos para la elegibilidad de un participante para cupones para alimentos;
- un refugiado participando por lo menos a tiempo parcial en un programa que está aprobado o financiado por la Oficina Federal de Refugiados;
- un beneficiario de, o un solicitante para, Beneficios de Seguro de Desempleo (Unemployment Insurance Benefits – UIB) y a quien se le requiere registrarse para trabajar como parte del proceso de solicitud de UIB;
- un participante regular que está en un programa de tratamiento para drogas o alcohol y que ha sido considerado incapaz de trabajar o esté comprometido(a) a asistir un programa de tratamiento para el abuso de sustancias tóxicas y no sería practico asignarle actividades de trabajo;
- una persona que está empleada a un mínimo de 30 horas por semana o recibiendo ingresos semanal igual al salario mínimo Federal multiplicado por 30 horas;
- un solicitante del Ingreso del Seguro Suplemental (SSI) y de cupones para alimentos bajo las provisiones del suministro de proceso; o
- una persona que actualmente ya cumple con la reglas de trabajo de la Asistencia Temporaria para las Familias con Necesidades (Temporary Assistance to Needy Families – TANF).

Si usted no está exento de los requisitos de trabajo de cupones para alimentos, se requerirá que usted se comprometa en una combinación de trabajo y actividades de servicios para la colocación de empleo un total de 30 horas a la semana. Usted recibirá un horario de estas actividades combinadas durante su cita con el contratista de trabajo lo cual se le indica a continuación **en la página 1.** 

				Date:		
			Confe Confe Telephone Nu	rence		
	Ass	signment	Letter			
You have been assigned to the	Food Stamp Employm	ent and Traini	ng (FSET) work a	ctivity/activiti	es described b	elow.
The total number of hours you	are required to participa	ate in this/thes	e activity/activities	s every month	n is	_ hours.
You will receive carfare at the (HRA) photo ID card.	agency where you are	assigned to w	ork. Please bring	your Human	Resources A	dministration
WORK EXPERIENCE PROGR	AM (WEP) ASSIGNME	ENT				
Monthly WEP hours:	_ WEP site name:				Start date:	
WEP site address:						
WEP schedule:						
Start time:  End time:  JOB SEARCH ASSIGNMENT  Monthly Job search hours:  Job search site address:	MON TUES  Job search site	WED	THURS	FR	Start date:	SUN
Job search schedule:						
	MON TUES	WED	THURS	FRI	SAT	SUN
have received a copy of this a	ıssianment.					
17	•					

FAILURE TO KEEP THIS APPOINTMENT OR FAILURE TO PARTICIPATE AS REQUIRED MAY RESULT IN THE REDUCTION/TERMINATION OF YOUR FOOD STAMP BENEFITS

Participant's Signature\_\_\_\_\_\_ Date:\_\_\_\_\_

This is a mandatory engagement appointment. Your participation in this program is mandatory unless you receive another assignment, you become employed, or HRA determines that you have become unable to work or that you are exempt from the food stamp work requirements. You will be exempt from the work requirements if you are:

- younger than 16 years of age or 60 years of age or older;
- medically verified as being physically or mentally unable to work;
- subject to and complying with a federally funded Temporary Assistance for Needy Families (TANF) work requirement;
- responsible for the care of a dependent child under the age of six;
- responsible for the care of an incapacitated person;
- an applicant for or recipient of Unemployment Insurance Benefits (UIB) who is required to register for work as part of the UIB application process;
- a regular participant in a drug or alcohol treatment and rehabilitation program and the Agency determines that you are either unable to work or that assignment to work activities is impractical;
- a student enrolled at least half-time in a recognized school, training program or institution of higher education, provided you have met the student eligibility criteria for food stamp participants;
- an applicant for Supplemental Security Income (SSI) and food stamp benefits under the joint processing
  provisions until you are either determined to be eligible for SSI and, thereby, exempt from work
  registration, or determined to be ineligible for SSI;
- a person 16 or 17 years of age who is not the head of the household or who is attending school or an employment training program on at least a half-time basis;
- employed a minimum of 30 hours per week or receiving weekly earnings at least equal to the Federal minimum wage multiplied by 30 hours;
- a refugee participating at least half-time in a program approved or funded by the Federal Office of Refugee Resettlement; or
- · complying with TANF work rules.

In order to receive your benefits, you must work the assigned number of hours at your work site, unless you have good cause not to work. If you fail to work the assigned hours without good cause, your food stamp benefits may be reduced or terminated.

# THIS SECTION TELLS YOU WHAT TO DO IF YOU BELIEVE THAT YOU SHOULD NOT WORK OR SHOULD RECEIVE A DIFFERENT ASSIGNMENT BECAUSE OF A MEDICAL PROBLEM, OR YOU CANNOT COME TO WORK FOR ANOTHER REASON.

#### What if you believe that you should not be required to work because of a medical problem?

If you disagree with the determination that you are able to work, you may ask for a conference or a Fair Hearing, or both. Please see the Conference and Fair Hearing Information section of this notice for more information.

#### What if you think that you should be given a different work assignment because of a medical problem?

If you have already been determined as work – limited, and you have informed your work site Supervisor of your limitations, and the Agency has, to the best of its ability, made accommodations for your limitations, you may still contest the assignment as medically inappropriate. The proper way to contest an assignment is as follows:

- 1. Report to your assigned location and find out about your assignment. You may discuss any issues you have about whether the assignment is appropriate with the person who gives you the assignment or your Supervisor at the assignment.
- 2. If you are not able to resolve your issues at the conference, you may request a Fair Hearing. (Please see the Conference and Fair Hearing Information section of this notice for more information.)
- 3. If you have not resolved the issue at your work site, you can also make an appointment to discuss your issues at a conference.
- 4. During the time you are contesting a work assignment, starting with your complaint to your immediate Supervisor and, if necessary, until a Fair Hearing decision is rendered, you may refuse to perform the work without immediate loss of benefits.

#### What if your medical condition changes in a way that affects your ability to work?

Discuss any problem related to your medical condition with your work site Supervisor and provide written documentation on your doctor's stationery that includes the doctor's name, the date, your diagnosis and prognosis, and state what work activities your condition prevents you from doing and why. The documentation must be an original, not a photocopy, and must be current.

The Agency may change your assignment to another, based on the medical condition described on the documentation you provide, or the Agency may refer you for a medical assessment.

You may refuse to work at an assignment on the basis that it is inconsistent with your medical condition. During the time you are contesting a work assignment, starting with your complaint to your immediate Supervisor and, if necessary, until a Fair Hearing decision is rendered, you may refuse to perform the work without immediate loss of benefits.

Follow the instructions in the **What if you receive a Notice of Intent to discontinue benefits or a Notice of Intent to change benefits?** section on page 4 if you receive a Notice of Intent as a result of a change in your medical condition of which the Agency is unaware.

## What if you have a change in your circumstances that makes you exempt from the food stamp work requirements?

If you a have a change in your circumstances that you believe makes you exempt from the food stamp work requirements (see the list on page 2), please report the change to your work site Supervisor and your Food Stamp Center.

#### When can you be absent from your assignment?

You do not have to report to your assignment on holidays observed by the Agency, on your days of religious observance (must be documented), or when you have "good cause."

#### What is "good cause" for missing a day or days of work?

"Good cause" includes circumstances beyond your control such as, but not limited to, illness, family emergency, jury duty, appointments at an HRA office, or lack of transportation. "Good cause" also includes employment interviews and temporary or part-time employment.

#### What if you cannot come to work or you are going to be late?

You must notify your Supervisor by telephone as soon as you know that you are going to be absent or late. Give notice before your scheduled starting time. If you do not do so, you may lose benefits. When you return to your work site, you must bring any documentation that you can reasonably obtain to show why you were absent or late.

What happens when you are absent or late without good cause, fail to notify your Supervisor that you will be absent or late, or fail to provide documentation?

If you are absent or late without good cause, you will receive a notice of failure to comply with your work assignment. You may also receive a notice for failing to notify your Supervisor or failing to provide documentation. You will have the right to request a conference and/or a Fair Hearing within the time limit stated in the notice.

What if you receive a Notice of Intent to discontinue benefits or a Notice of Intent to change benefits?

If you receive a Notice of Intent to discontinue benefits because of failure to comply with your work assignment, you have a right a to Fair Hearing. Your benefits will continue unchanged, pending the Fair Hearing decision, as long as you make a request for a Fair Hearing within the time frame stated in the Notice of Intent.

YOU HAVE THE RIGHT TO APPEAL THIS DECISION.
BE SURE TO READ THE CONFERENCE AND FAIR HEARING INFORMATION
SECTION OF THIS NOTICE FOR HOW TO APPEAL THIS DECISION.

#### Conference and Fair Hearing Section – Do You Think We Are Wrong?

#### **CONFERENCE**

If you think our decision is wrong, or if you do not understand our decision, please call us to set up a conference (informal meeting with us). To do this, call the conference telephone number on **page 1** of this notice or write to us at the address on **page 1** of this notice. Sometimes this is the fastest way to solve a problem you may have. We encourage you to do this even if you have asked for a Fair Hearing. If you ask for a conference, you are still entitled to a Fair Hearing. If you only ask for a conference, your benefits will not stay the same while you appeal. Your benefits will stay the same only if you ask for a State Fair Hearing. (See the Continuing Your Benefit[s] section.)

#### STATE FAIR HEARING

How to ask for a Fair Hearing: If you believe the decision(s) we are making is/are wrong, you may request a State Fair Hearing by telephone, in writing, fax, in person or online.

(1) TELEPHONE: Call (800) 342-3334. (Please have this notice in hand when you call.)

(2) WRITE: Send a copy of the entire notice, with the "Fair Hearing Request" section completed, to:

Office of Administrative Hearings

New York State Office of Temporary and Disability Assistance

P.O. Box 1930 Albany, NY 12201

(Please keep a copy for yourself.)

(3) FAX: Fax a copy of the entire notice, with the "Fair Hearing Request" section completed, to:

(518) 473-6735

(4) IN PERSON: Bring a copy of the entire notice, with the "Fair Hearing Request" section completed, to the

Office of Administrative Hearings, New York State Office of Temporary and Disability Assistance

at either:

14 Boerum Place, Brooklyn or 330 West 34th Street, 3rd Floor, Manhattan

(5) ONLINE: Complete an online request form at: http://www.otda.state.ny.us/oah/forms.asp

What to Expect at a Fair Hearing: The State will send you a notice that tells you when and where the Fair Hearing will be held. At the hearing, you will have a chance to explain why you think our decision is wrong. To help explain your case, you can bring a lawyer and/or witnesses such as a relative or a friend to the hearing, and/or give the Hearing Officer any written documentation related to your case such as: pay stubs, leases, receipts, bills and/or doctor's statements, etc. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give that person a letter to show the Hearing Officer that you want that person to represent you. At the hearing, you, your lawyer or your representative can also ask questions of witnesses whom we bring, or you bring, to explain the case.

**LEGAL ASSISTANCE:** If you need free legal assistance, you may be able to obtain such assistance by contacting your local Legal Aid Society or other legal advocate group. You may locate the nearest Legal Aid Society or advocate group by checking the Yellow Pages under "Lawyers."

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case files. If you call, write or fax us, we will send you free copies of the documents from your files that we will give to the Hearing Officer at the Fair Hearing. Also, if you call, write or fax us, we will send you free copies of specific documents from your files that you think you may need to prepare for your Fair Hearing. To ask for documents or to find out how to look at your file, call (718) 722-5012, fax (718) 722-5018 or write to HRA Division of Fair Hearing, 14 Boerum Place, Brooklyn, New York 11201. If you want copies of documents from your case file, you should ask for them ahead of time. They will be provided to you within a reasonable time before the date of the hearing. Documents will be mailed to you only if you specifically ask that they be mailed.

**INFORMATION:** If you want more information about your case, how to ask for a Fair Hearing, how to see your file or how to get additional copies of documents, call or write to us at the telephone number/address listed on **page 1** of this notice.

#### **FAIR HEARING REQUEST**

Continuing Your Benefit(s): If our decision affects your benefits and you ask for a Fair Hearing within ten (10) days of the date of this notice, we will restore your benefits to the level that they were at before the date of this notice, until a Fair Hearing decision is issued.

Please be reminded that if you ask for a conference only, and not a State Fair Hearing, within the timeframe indicated in the Continuing Your Benefits section, your benefits will not stay the same.

If you lose the Fair Hearing, you will have to pay back any benefits you received, but should not have received, while you were waiting for the decision. If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you call for a Fair Hearing or, if you send back this notice, check the box below:

I do not want to keep my benefits the same until the Fair Hearing decision is issued.

**Deadline:** If you want the State to review our decision, you must ask for a Fair Hearing within ninety (90) days from the date of the notice for work activity assignment issues.

If you cannot reach the New York State Office of Temporary and Disability Assistance by telephone, by fax, in person or online, please write to ask for a Fair Hearing before the deadline.

☐ I want a	Fair Hearing. T	he Agency's decision is wrong because:	
Print Name:			Case Number:
	Name	M.I. Last Name	
Address:			
			Telephone:
City:		State: Zip Code:	
Signature:			Date:



Fecha: _
 Número de Caso: _
 Nombre del Caso: _
Centro: _
Número de Teléfono de Conferencia:

### Carta de Asignación

A usted se le ha programado una a Alimentos (Food Stamp Employment					mpleo de Cup	oones para
Las horas totales que se le requiere p	participar cada mes	en esta/estas ac	tividades son	·	horas.	
Usted recibirá dinero para gastos de identificación con foto de la Administr						tarjeta de
ASIGNACIÓN DEL PROGRAMA DE	EXPERIENCIA LA	BORAL (WORK	EXPERIENC	CE PROGRAM	M – WEP)	
Horas Mensuales de WEP	Nombre del Local d	e WEP:		F <u>echa d</u>	e Comienzo:	
Dirección del Local de WEP:	/^\  .\		$\rightarrow$			
Horario de WEP:	NES MARTES	MIÉRCOLES	JUEVES	VIERNES	\$ÁBADO	DOMINGO
Hora de Comienzo:	/	//    _	$\mathcal{I} \parallel$			
Hora Final:  ASIGNACIÓN DE BÚSQUEDA DE E	MPLEO					
Horas de la búsqueda mensuales:		I de búsqueda:_		Fecha d	e Comienzo:	
Dirección de local de la búsqueda de		-				
Horario de la búsqueda de trabajo:	•					
LUN	NES MARTES	MIÉRCOLES	JUEVES	VIERNES	SÁBADO	DOMINGO
Hora de Comienzo:						
He recibido una copia de esta asigna	ción.					
Firma del Participante:				Fecha:		

EL NO CUMPLIR CON ESTA CITA O EL NO PARTICIPAR COMO DEBIDO PUEDE RESULTAR EN LA REDUCCIÓN/TERMINACIÓN DE SUS BENEFICIOS DE CUPONES PARA ALIMENTOS

Esta cita de participación es obligatoria. Su participación en este programa es obligatoria a menos que usted reciba otra asignación, obtenga empleo, o HRA determine que está incapacitado para trabajar o esté exento(a) de los requisitos de trabajo de cupones para alimentos. Las exenciones de los requisitos de trabajo de Cupones para Alimentos le corresponden si usted es o está:

- menor de 16 años de edad o de por lo menos 60 años de edad o mayor;
- incapacitada(o) mental o físicamente, con comprobante médico, para trabajar;
- sujeto(a) y en cumplimiento de un requisito de trabajo del Programa de Asistencia Temporaria (Temporary Assistance for Needy Families – TANF) financiado por el gobierno federal y en cumplimiento del mismo;
- responsable del cuidado de un niño dependiente menor de seis años;
- responsable del cuidado de una persona incapacitada;
- solicitante de beneficiarios de Seguro de Desempleo (Unemployment Insurance Benefits UIB) que tiene que inscribirse para trabajar como parte del trámite de UIB;
- participante normal en un programa de tratamiento para drogas o rehabilitación y la Agencia determina que usted está incapacitado(a) para trabajar o que su asignación de actividades de trabajo es impráctica;
- estudiante matriculado(a) por lo menos a tiempo parcial en una escuela reconocida, programa de capacitación o institución de enseñanza superior, siempre que haya cumplido los criterios de elegibilidad para los estudiantes para cupones para alimentos;
- solicitante de Ingreso de Seguridad Suplemental (SSI) y beneficios de cupones para alimentos conforme a las disposiciones de trámite coordinado hasta que se le determine elegible para SSI y, por tanto, exento (a) de inscripción para trabajo, o inelegible para Ingreso de SSI;
- una persona de 16 o 17 años de edad que no sea jefe de hogar o que esté asistiendo a la escuela o a un programa de capacitación para empleo a por lo menos tiempo parcial;
- empleado(a) por un mínimo de 30 horas a la semana o que reciba ganancias semanales que por lo menos sean iguales al sueldo mínimo Federal multiplicado por 30 horas; o
- refugiado que participe a por lo menos tiempo parcial en un programa aprobado o financiado por la Oficina Federal de Reasentamiento de Refugiados (Federal Office of Refugee Resettlement).
- cumplir con las reglas de empleo de TANF

Para recibir sus beneficios, usted tiene que trabajar el número de horas asignadas en su local de trabajo, a menos que tenga causa justificada para no trabajar. Si usted no trabaja el número de horas asignadas sin causa justificada, sus beneficios de cupones para alimentos pueden reducirse o terminarse.

#### POR LA PRESENTE SECCIÓN SE LE INFORMA DE QUÉ PUEDE HACER SI USTED ESTIMA QUE NO DEBE TRABAJAR O QUE DEBE RECIBIR UNA ASIGNACIÓN DISTINTA DEBIDO A UN PROBLEMA MÉDICO, O SI NO PUEDE PRESENTARSE AL TRABAJO POR OTRA RAZÓN.

#### ¿Qué tal si usted piensa que no se le debe exigir que trabaje debido a un problema médico?

Si usted no está de acuerdo con la determinación que es apto(a) para trabajar, puede solicitar una conferencia o una Audiencia Imparcial, o ambas. Por favor vea la sección Información sobre Conferencias o Audiencias Imparciales de este aviso para más información.

#### ¿Qué tal si usted piensa que su asignación de trabajo debe ser distinta debido a un problema médico?

Si a usted ya se le ha determinado limitado respecto al trabajo, y usted ha informado a su Supervisor del local de trabajo de sus limitaciones, y la agencia en el máximo grado posible ha concertado arreglos para sus limitaciones, usted puede oponerse a su asignación por considerarla inapropiada por razones médicas. El modo correcto de oponerse a una asignación es el siguiente:

- 1. Preséntese a su local asignado y averigüe los detalles de su asignación. Puede tratar cualquier duda sobre si su asignación es apropiada con la persona que le dé la asignación, o su Supervisor en la asignación.
- 2. Si usted no ha resuelto el problema en su local de trabajo, puede programar una cita para trata sus problemas en la conferencia.
- 3. Si usted no puede resolver sus problemas en la conferencia, puede solicitar una Audiencia Imparcial. (Para más información, favor de remitirse a la sección de este aviso sobre Información de Conferencias y Audiencias Imparciales.)
- 4. Durante el tiempo que usted esté oponiendose a una asignación de trabajo, a partir del momento de su queja a su Supervisor inmediato, y si necesario hasta que se emita la decisión de la Audiencia Imparcial, usted puede rehusar desempeñar el trabajo sin pérdida inmediata de beneficios.

### ¿Qué tal si su estado de salud cambia de manera que afecte su capacidad de trabajo?

Trate cualquier problema relacionado con su estado de salud con su Supervisor del local de trabajo y proporcione documentación por escrito con el membrete de su médico que incluya el nombre del médico, la fecha, el diagnóstico y pronóstico, e indique que actividades de trabajo se le imposibilitan por su afección y por qué. La documentación tiene que ser original y actualizada, y no se aceptarán fotocopias.

La Agencia puede cambiar su asignación, según el problema médico indicado en la documentación que proporcione o la Agencia le puede enviar a un examen médico.

Usted puede rehusar trabajar en una asignación en razón de que la misma no corresponde a su estado médico. Durante el tiempo que usted esté oponiéndose a una asignación de trabajo, a partir de su queja a su Supervisor inmediato, y, si necesario, hasta que se emita una decisión de la Audiencia Imparcial, usted puede rehusar realizar el trabajo sin pérdida inmediata de beneficios.

Siga las instrucciones en la sección ¿Qué tal si usted recibe un Aviso de la Intención de discontinuar beneficios o un Aviso de la Intención de cambiar beneficios? en la página 4 si usted recibe un Aviso de la Intención a raíz de un cambio en su estado médico del cual la Agencia no esté informada.

## ¿Qué tal si se da un cambio en sus circunstancias que le exime de los requisitos de trabajo para cupones para alimentos?

Si se da un cambio en sus circunstancias que cree le exime de los requisitos de trabajo (vea la lista en la página 2), favor de reportar el cambio a su Supervisor de su local de trabajo y a su Centro de Cupones para Alimentos.

#### ¿Cuándo puede usted faltar a su asignación?

Usted no tiene que presentarse a su asignación los día feriados celebrados por la Agencia, en sus días de observancia religiosa (a ser documentados), o cuando tenga "causa justificada".

#### ¿Qué significa "causa justificada" para faltar al trabajo uno o varios días?

"Causa justificada" incluye circunstancias ajenas a su voluntad incluyendo, enfermedad, emergencia familiar, servicio de jurado, citas en oficinas de HRA, o falta de acceso a transporte. "Causa justificada" también incluye entrevistas de empleo y empleo temporario o a tiempo parcial.

#### ¿Qué tal si usted no puede venir a trabajar o si va a llegar tarde?

Usted tiene que notificar a su Supervisor por teléfono tan pronto sepa que va a estar ausente o llegar tarde. Lleve a cabo si notificación antes de su hora programada de comienzo de trabajo. Si no lo hace, puede perder sus beneficios. Al regresar a su local de trabajo, debe traer toda documentación que pueda obtener de modo razonable para indicar la razón por la cual estuvo ausente o llegó tarde.

¿Qué tal si usted está ausente o llega tarde sin causa justificada, no notifica a su Supervisor de que estará ausente o llegará tarde, o no proporciona la documentación correspondiente?

Si usted falta o llega tarde sin causa justificada, recibirá un aviso de incumplimiento de su asignación de trabajo. Puede recibir además un aviso por no notificar a su Supervisor o no proporcionar la documentación debida. Usted tendrá el derecho de solicitar una conferencia y/o una Audiencia Imparcial dentro del plazo indicado en el aviso.

¿Qué tal si usted recibe un Aviso de la Interición de discontinuar beneficios o un Aviso de la Intención de cambiar beneficios?

Si usted recibe un Aviso de la Infención de discontinuar beneficios por incumplimiento de su asignación de trabajo, tiene derecho a una Audiencia Imparcial. Sus beneficios continuarán sin cambio, a la espera de la decisión de la Audiencia Imparcial, mientras que usted haya solicitado una Audiencia Imparcial dentro del plazo indicado en el Aviso de la Intención.

USTED TIENE DERECHO A APELAR CONTRA ESTA DECISIÓN.
ASEGÚRESE DE LEER LA SECCIÓN DE INFORMACIÓN SOBRE CONFERENCIAS Y
AUDIENCIAS IMPARCIALES DE ESTE AVISO SOBRE CÓMO APELAR CONTRA ESTA DECISIÓN.

## Información sobre Conferencias y Audiencias Imparciales – ¿Piensa Usted que Estamos Equivocados?

#### **CONFERENCIA**

(4) EN PERSONA:

Si usted considera que nuestra decisión ha sido errónea, o si no la entiende, por favor llámenos para arreglar una conferencia (reunión informal con nosotros). Para ello, llame al número de teléfono de conferencias que aparece en la primera página de este aviso, o escríbanos a la dirección que también aparece en la primera página de este aviso. A veces este resulta el modo más rápido de solucionar algún problema que pueda tener. Le recomendamos que así lo haga, aun si ha pedido una Audiencia Imparcial. En el caso de solicitar una conferencia, usted seguirá teniendo derecho a una Audiencia Imparcial. Si sólo solicita una conferencia, sus beneficios no se mantendrán sin cambios durante su apelación. Sus beneficios se mantendrán sin cambios sólo si solicita una Audiencia Imparcial Estatal. (Refiérase a la sección Mantenimiento de Su[s] Beneficio[s].)

#### **AUDIENCIA IMPARCIAL ESTATAL**

**Como Solicitar una Audiencia Imparcial:** Si usted considera que la(s) decisión(es) que estamos tomando es/son errónea(s), puede solicitar una Audiencia Imparcial Estatal por teléfono, por escrito, por fax, en persona o por Internet.

(1) POR TELÉFONO: Llame al (800) 342-3334. (Favor de tener este aviso a la mano cuando llame.)

(2) POR ESCRITO: Envíe una copia de todo el aviso, con la sección "Petición de Audiencia Imparcial" <u>llenada</u>, a:

Office of Administrative Hearings

New York State Office of Temporary and Disability Assistance

P.O. Box 1930 Albany, NY 12201

(Por favor guarde una copia para usted.)

(3) POR FAX: Envíe una copia de todo el aviso, con la sección "Petición de Audiencia Imparcial" <u>Illenada</u>, al

número: (518) 473-6735.

numero: (518) 473-6735.

Traiga una copia de todo el aviso, con la sección "Petición de Audiencia Imparcial" <u>Ilenada</u>, a la Oficina de Audiencias Administrativas, Oficina de Asistencia Temporal y Asistencia para Incapacitados del Estado de Nueva York (Office of Administrative Hearings, New York State Office

of Temporary and Disability Assistance) a cualquiera de las siguientes direcciones:

14 Boerum Place, Brooklyn o 330 West 34th Street, 3rd Floor, Manhattan

(5) POR INTERNET: Complete una solicitud de formulario electrónico conectándose a:

http://www.otda.state.ny.us/oah/forms.asp

**Qué Puede Esperar en la Audiencia Imparcial:** El Estado le enviará una notificación que le informará de cuándo y dónde se llevará a cabo la Audiencia Imparcial. En la audiencia, usted tendrá la oportunidad de explicar la razón por la que considera que nuestra decisión es errónea. Para ayudarle a presentar su caso, usted puede traer a la audiencia a un abogado y/o testigos como familiares o amigos, y/o entregarle al Funcionario de la Audiencia cualquier documento escrito relacionado con su caso tal como: talones de paga, contratos de arrendamiento, recibos, cuentas y/o declaraciones médicas, etc. Si no puede acudir a la audiencia, puede enviar a alguien que le represente. Si tal representante no es abogado, usted debe proporcionarle una carta al Funcionario de la Audiencia informándole de que usted desea que tal persona le represente. Durante la audiencia, usted, su abogado o su representante también pueden interrogar a los testigos por parte nuestra o suya, para aclarar el caso.

**ASISTENCIA LEGAL:** Si necesita asistencia legal gratuita, podría obtener tal asistencia comunicándose con la Sociedad de Ayuda Legal (Legal Aid Society) de su localidad u otro grupo legal de abogacía. Usted puede localizar la Sociedad de Ayuda Legal o grupo de abogacía más cercano buscando en las Páginas Amarillas (Yellow Pages) bajo "Lawyers" (abogados).

ACCESO A SU ARCHIVO Y COPIAS DE DOCUMENTOS: Para ayudarle a prepararse para la audiencia, usted tiene el derecho de revisar los archivos de su caso. Si usted nos llama, nos escribe o nos manda un facsímil, le proporcionaremos copias gratuitas de los documentos que se encuentran en su archivo, los mismos que se entregarán al Funcionario de Audiencias durante la Audiencia Imparcial. Además, si usted nos llama, nos escribe o nos manda su petición por facsímil, le enviaremos copias gratuitas de documentos específicos contenidos en su archivo y que usted considere necesarios para prepararse para la Audiencia Imparcial. Para pedir documentos o para averiguar cómo revisar su archivo, llámenos al (718) 722-5012, por facsímil al (718) 722-5018 o escriba a: HRA Division of Fair Hearing, 14 Boerum Place, Brooklyn, New York 11201. Si desea copias de documentos contenidos en su archivo, debe pedirlas con anticipación. Éstas se le enviarán dentro de un plazo adecuado antes de la fecha de la audiencia. Los documentos serán enviados por correo sólo si lo solicita específicamente.

**INFORMACIÓN:** Si desea más información sobre su caso, cómo solicitar una Audiencia Imparcial, cómo revisar su archivo o cómo obtener copias adicionales de documentos, llame o escríbanos al número telefónico y/o dirección que aparecen en **la primera página** de este aviso.

#### PETICIÓN DE AUDIENCIA IMPARCIAL

Mantenimiento de Su(s) Beneficio(s): Si nuestra decisión ha afectado sus beneficios y usted pide una Audiencia Imparcial dentro de diez (10) días desde la fecha de este aviso, le restauraremos sus beneficios al nivel que estaban antes de este aviso, hasta que se emita la decisión de la Audiencia Imparcial.

Por favor tenga presente que si solicita sólo una conferencia, en vez de una Audiencia Imparcial, dentro del plazo indicado en la sección Mantenimiento de Su(s) Beneficio(s), sus beneficios no permanecerán los mismos.

Si usted pierde la Audiencia Imparcial, tendrá que reembolsar cualquier beneficio que haya recibido, sin tener derecho al mismo, mientras esperaba la decisión. Si usted no desea que sus beneficios se mantengan sin cambios hasta que se emita una decisión, debe informarle al Estado cuando llame para pedir una Audiencia Imparcial o, si envía este aviso de regreso, marque la casilla a continuación:

No deseo que mis beneficios continúen sin cambios hasta que la decisión de la Audiencia Imparcial sea emitida.

**Fecha Límite:** Si usted desea que el Estado repase nuestra decisión, debe solicitar un Audiencia Imparcial dentro de (90) días desde la fecha del aviso de asuntos de asignaciones de actividades de trabajo.

Si no logra comunicarse con la Oficina de Asistencia Temporal y de Asistencia para Incapacitados del Estado de Nueva York (New York State Office of Temporary and Disability Assistance) por teléfono, por fax, en persona o por Internet, favor de enviar por escrito su solicitud de Audiencia Imparcial antes de la fecha límite.

☐ Deseo una A	Audiencia Imparcial. La decisión de la Agencia es err	rónea porque:
No	ombre I. Apellido	
_	Estado: Código Postal:	Teléfono:
Firma:		Fecha:



Date:	
Case Number:	
Case Name:	
Center	

## Mandatory Return Appointment Notice To Employment Vendor (Non Cash Assistance Food Stamp Participant)

As a condition of eligibility for food stamp benefits, you, as a Non Cash Assistance Food Stamp (NCA FS) participant, are required by federal and state law and regulations to participate in a food stamp employment and training program, unless you are otherwise exempt. You have provided your employment vendor with a potential reason that may make you exempt from this requirement, or you have failed to provide the required employment documentation as indicated in your initial Mandatory Appointment Notice. Because valid documentation is required we have scheduled the following return appointment for you with the employment vendor. Please bring the following required documentation with you to this appointment.

The purpose of this return appointment is not only to provide documentation but to complete the assessment

ine ronowing required docume	manon with you to this appr	OII III II ETIL.		
The purpose of this return approcess.  Required Documentation/Com		rovide docume	entation but to co	mplete the assessment
required Documentation/Con	inents.			
		J []		
Appointment Date: _	Time	: T	Геlephone:	
Vandar Nama.				
vendor name: _				
Vendor Address:				
<u> </u>				
City:		State:	Zip Code:	
City		Olaic.	Zip 0006	

For travel information, please call the Metropolitan Transportation Authority at (718) 330-1234.

This is a mandatory engagement appointment. If you are unable to obtain the required documentation listed above, you must still keep the return appointment to avoid a reduction or termination of your food stamp benefits.

FAILURE TO KEEP THIS APPOINTMENT OR FAILURE TO PARTICIPATE AS REQUIRED MAY RESULT IN THE REDUCTION OR TERMINATION OF YOUR FOOD STAMP BENEFITS.



Fecha:	
Número del Caso:	
Nombre del Caso:	
Centro:	

## Aviso de Cita Obligatoria de Regreso al Contratista de Empleo (Participante de Cupones para Alimentos Sin Asistencia en Efectivo)

Como condición de elegibilidad de cupones para alimentos, usted, como participante de Asistencia No en Efectivo de Cupones para Alimentos (NCA FS), está obligado por leyes y reglamentos estatales y federales a participar en un programa de empleo y capacitación, a menos que esté exento por alguna razón. Usted le ha proporcionado a su contratista de empleo una posible razón que le pueda eximir de esta estipulación, o no ha proporcionado la documentación de empleo necesaria, como se le había indicado en el Aviso de Cita Obligatoria inicial. Porque se necesita documentación válida, le hemos programado la siguiente cita de regreso con su contratista de empleo. Favor de traer consigo la siguiente documentación necesaria a esta cita.

El propósito de esta cita de r proceso de evaluación. Documentación Necesaria/Co	\	e proporcionar	a documentación	sino además completar el
		/ 📙 📙		
Fecha de la Cita: _ Nombre del Contratista: _ Dirección del Contratista: _			·	
- Ciudad:	_	Estado:	Código Postal:	

Para obtener las indicaciones de viaje favor de llamar a la Autoridad de Transporte Metropolitano (Metropolitan Transportation Authority) al (718) 330-1234.

Esta cita de participación es obligatoria. Si no puede obtener los documentos necesarios que se indican arriba, debe todavía mantener su cita de regreso para evitar que se reduzcan o terminen sus beneficios de cupones para alimentos.

EL NO PRESENTARSE A ESTA CITA O NO PARTICIPAR COMO DEBIDO PUEDE RESULTAR EN LA REDUCCIÓN O TERMINACIÓN DE SUS BENEFICIOS DE CUPONES PARA ALIMENTOS.

Form W-532E LLF Rev. 4/23/10



Date:	
Case Number:	
Case Name:	
Center:	

### Participant Request for Review of Employability Status

I claim that I am exempt from the food stamp work requirements because:

 Participant's Signature	Date
In order to review your claim of being exempt from the food stamp documentation indicated below.	work requirements, we need the
We need the information listed above on or beforeexemption from the food stamp work requirements. If you have any question or report to this office.	
Worker's Signature	Date

Form W-532E (S) LLF Rev. 4/23/10

	Administration Department of Social Services	Administration
Fecha:		
Número del Caso:		
Nombre del Caso:		
Centro:		

### Petición del Participante para Revisar Su Empleabilidad

Yo afirmo que soy exento de los requisitos de trabajo de cupones para alimentos	porque:
Firma del Participante Fec	ha
Para poder revisar su afirmación de que usted es exento de los requisitos de trabalimentos, necesitaremos los documentos indicados más abajo:	pajo de cupones para
Nosotros necesitamos la información que se menciona arriba en o antes deltomar en cuenta su afirmación de la exención de los requisitos de trabajo de c alguna pregunta, favor de llamar al o preséntese a esta ofic	upones para alimentos. Si tiene
Firma del Trabajador Fec	ha

Form W-538 (page 1) Rev. 4/23/10



### **Physician's Functional Assessment Form**

To assist the New York City Human Resources Administration in determining your patient's functional capacity and ability to participate in work-related activities, please complete and sign this report and/or provide copies of any medical reports and/or progress notes that would be relevant to making this determination. Use the lines on the reverse side and/or attach extra sheet(s) if necessary.

Patient's Name:	Date:	
	Age:	☐ Male ☐ Female
I. Current Diagnoses		Date of Onset
II. Relevant Clinical Findings (which may include physical exam, mental status e	exam lahs FKG X-rays or	other specialty exams).
III. Clinical Course (including type of treatment and response, medication(s), do	se and frequency, and prog	nosis):
IV. Functional Capacity: How do your patient's diagnoses and symptoms affect	: his/her physical, mental an	d/or emotional capacity
to participate in work-related activities? What type of work can your patient Please select from the categories listed below and provide additional comm	perform? What type of work ents, as needed.	should be avoided?
No functional limitations.		
Employable with functional limitations. What are the functional limitations, what recommended, and what type of work can your patient perform?		
Temporarily unemployable. Please specify timeframe in which you expect your work-related activities with or without limitations.	patient will be able to participa	ate in
Unable to work for at least 12 months (may be eligible for long-term disability b	enefits).	
Cannot determine; more information is needed. Specify:		
Physician's Name (please print):		
Physician's Signature: Lice	cense Number:	
Address: Telep	ohone Number:	Date:

Form W-538 (S) (page 1) Rev. 4/23/10



#### Formulario de Evaluación Funcional Médica

Para ayudar a la Administración de Recursos Humanos de la Ciudad de Nueva York a determinar la capacidad funcional de su paciente y su aptitud para participar en actividades relacionadas con el trabajo, favor de llenar y firmar este informe y/o proporcionar copias de cualquier informe médico y/o notas que documenten el estado del paciente y que sean pertinentes a esta determinación. Use el reverso o y/o adjunte hoja(s) adicionales si es necesario.

Nombre del Paciente:	Fecha:	
	Edad:	☐ Hombre ☐ Mujer
I. Diagnóstico Actual		Fecha de Aparición
II. Resultados Clínicos Pertinentes (lo que puede incluir examen físico, examen de estado ECG, rayos X, u otros exámenes especiales):	mental, pruebas	de laboratorio,
• • •		
III. Evolución Clínica (inc u do el tipo de tratamiento y reacción, medicamento(s), dos is y fi	recu <mark>encia, y pr</mark> oi	nóstico):
\\ <i>J   </i> \\    \\		
IV. Capacidad Funcional: ¿Cómo afectan los diagnósticos y síntomas de su paciente su a	oritud física mer	ntal v/o emocional nara
participar en actividades relacionada con el trabajo? ¿Qué tipo de trabajo puede deser	npeñar su pacie	ente? ¿Qué tipo de
trabajo debe evitarse? Favor de seleccionar entre las categorías indicadas abajo y pro adicionales, según convenga.	porcionar come	ntarios
□ Ninguna limitación funcional		
Empleable con limitaciones funcionales. ¿Cuáles son las limitaciones funcionales, qué tip	o de arreglos a si	ı local de trabajo se
recomiendan, y qué tipo de trabajo puede desempeñar su paciente?	o do arrogios a o	a local de trabajo se
Temporalmente no empleable. Favor de especificar el período de tiempo en el cual usted a	anticipa que su pa	ciente podrá participar
en actividades relacionadas al trabajo con o sin limitaciones.		
☐ Incapaz de trabajar durante por lo menos 12 meses (puede ser elegible para beneficios a	largo plazo para	incapacitados).
☐ No se puede determinar; se necesita más información. Especifique:		
Nombre del médico (en letra de molde por favor):		
Firma del médico: Número de Licencia	•	
Truma doi modioo.	···	
Dirección: Número de Teléfono:		Fecha:

Form W-582A (page 1) Rev. 4/23/10



Center:

### **Family Care Assessment**

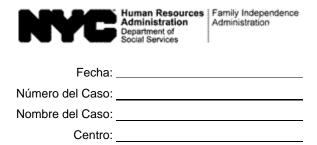
Dear Physician/Treatment Facilitator:	
Mr./Ms	has declared that he/she is not able to participate in need to care for a disabled/sick household member.
The name of the patient is:	
Please complete <b>page 2</b> of this form so that this Agency witto engage in an employment program.  Thank you for your cooperation.  Sincerely,	Il be able to better assess the participant's availability
Interviewer's Signature	
I hereby authorize the release of this information to the Hur	nan Resources Administration's Family Independence
Administration.	
Patient's Signature	Date

Form W-582A (page 2) Rev. 4/23/10

# <u>Care Required for Sick/Disabled Household Member</u> To be completed by physician

Patient's Name:	Age:	_
Patient's Address:		-
Date last evaluated:  Diagnosis:		
This is a:  permanent disability to	emporary disability	
If temporary, length of disability:	to	
Patient Limitations: If the information items that you consider to be age-appropriately appropriate to the control of the cont		of age, please indicate only those
Can this patient:	With Assistance	Without Assistance
1. Ambulate inside the house?		
2. Ambulate outside the house?		
3. Get up from bed?		
4. Get up from a seated position?		
5. Go to the toilet?		
6. Dress?		
7. Wash?		
8. Bathe?	<del></del>	
9. Prepare meals? 10. Feed himself/herself?	<del>-\\ \\/</del> -  -	<del>                                     </del>
	tal impairments that limit this notice	postio ability to core for himself/barcelf
Please note any major physical or men	·	·
(e.g., blindness, deafness, memory imp	pairment, etc.):	
Can the patient manage without home	care services during the day (betw	ween 9:00 AM and 5:00 PM)?
□ Yes		
No, part-time home care is needed Circle the days home care services	from: AM/PM to are needed: (Mon Tues Wed T	AM/PM hu Fri Sat Sun)
No, full-time home care is needed. or agency currently providing home	If this is indicated, enter the name care service to patient.	e and telephone number of the person
Name of person or agency:		<u>-</u>
Telephone Number:		
Physician's Name (please print):		
Physician's License Number:	Telepho	ne Number:
Business Address:		
Physician's Signature:		Date:

Form W-582A (S) (page 1) Rev. 4/23/10



### Evaluación de Cuidado Familiar

Estimado Médico/Administrada de Tratamiento:	
El/La Señor(a) la actividad del programa de empleo actualmente porque necesincapacitado/enfermo.  La persona enferma/incapacitada es paciente suyo.  El nombre del paciente es:	
Atentamente,	
Firma del Entrevistador	
Por la presente, autorizo que se revele esta información a Independence Administration) de la Administración de Recu	
Firma del Paciente	Fecha

Form W-582A (S) (page 2) Rev. 4/23/10

## <u>Care Required for Sick/Disabled Household Member</u> To be completed by physician

Patient's Name:	Age:	_
Patient's Address:		
Date last evaluated:		
Diagnosis:		
This is a: □ permanent disability	temporary disability	
If temporary, length of disability:	to	
Patient Limitations: If the informati items that you consider to be age-age-age-age-age-age-age-age-age-age-	on pertains to a child under 19 years opropriate functions/abilities.	of age, please indicate only those
Can this patient:	<u>With</u> Assistance	Without Assistance
1. Ambulate inside the house?		
2. Ambulate outside the house?		
3. Get up from bed?		
4. Get up from a seated position?		
<ul><li>5. Go to the toilet?</li><li>6. Dress?</li></ul>		
7. Wash?	<del></del>	
8. Bathe?	<del></del>	
9. Prepare meals?		
10. Feed himself/herself?		
Please note any major physical or m	nental impairments that limit this patie	ent's ability to care for himself/herself
(e.g., blindness, deafness, memory	impairment, etc.):	
Can the patient manage without hor	ne care services during the day (betw	veen 9:00 AM and 5:00 PM)?
☐ Yes		
No, part-time home care is need Circle the days home care service	led from: AM/PM to ces are needed: (Mon Tues Wed T	AM/PM hu Fri Sat Sun)
No, full-time home care is needed or agency currently providing ho	ed. If this is indicated, enter the name ome care service to patient.	and telephone number of the person
Name of person or agency:		
Telephone Number:		
Physician's Name (please print):		
Physician's License Number:	Telepho	ne Number:
Business Address:		
		Data
r nysician s signature.		Date: