# Human Resources Administration Department of Social Services

# **FAMILY INDEPENDENCE ADMINISTRATION**

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# **POLICY DIRECTIVE #09-36-OPE**

(This Policy Directive Obsoletes PD #08-07-OPE)

### **EXPEDITED FOOD STAMP PROCESSING RULES**

Date:	Subtonio(s).
October 27, 2009	Subtopic(s): Food Stamps
October 27, 2009	1 000 Stamps
AUDIENCE	The instructions in this policy directive are for all Job Center and Non Cash Assistance Food Stamp (NCA FS) Center staff.
REVISIONS TO PRIOR	This policy directive has been revised to:
PROCEDURE	<ul> <li>inform Workers that Food Stamp (FS) benefits may <u>not</u> be issued until the last page of the Statewide Application (<u>LDSS-2921</u>) or the last page of the Food Stamp Benefits Application/Recertification (<u>LDSS-4826</u>) has been signed;</li> <li>remind Workers that the denial reason for households determined <u>not</u> qualified for expedited food stamp (EFS) processing and the denial reason for households determined qualified for EFS processing but ineligible for FS benefits, must be recorded on the Food Stamp Application Expedited Processing Summary Sheet (<u>LDSS-3938 NYC</u>);</li> <li>remind Workers that households determined qualified for EFS processing are not automatically eligible for FS benefits;</li> <li>remind Workers that if a household's statements indicate that a member of the household has an eligible alien status, FS benefits may be issued for that individual under the EFS processing rules of pended verification, even if the household is unable to provide verification of the individual's alien status within the EFS processing timeframe;</li> <li>remind Workers that applicants who are ineligible aliens may be issued FS benefits for other eligible household members;</li> <li>inform Workers that the Expedited Food Stamp Processing and Application Timelines Desk Aid (W-200D) has been revised; and</li> <li>eliminate instructions for NCA FS Centers not in the Paperless Office System (POS) because all FS Centers are now in POS.</li> </ul>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to FIA Call Center

#### **POLICY**

All FS applications must be screened on the day the application is filed to determine if the household qualifies for EFS processing. This includes the applications of households whose FS cases were closed for failure to recertify and who re-apply after their certification period expired.

**Note**: Workers are reminded that individuals who are applying for a "one-shot deal" only in Job Centers and select the "Emergency Payment Only (EMRG)" option on the **LDSS-2921** are not to be screened for EFS processing. However, if the individual claims to have a food related emergency, he/she should be screened for EFS processing.

In order to qualify for EFS processing, a FS household must meet at least one of the following criteria:

#### See <u>Food Stamp Source</u> <u>Book</u> (FSSB) Section 5.

- Have a monthly gross income under \$150 and liquid resources not exceeding \$100 in the month of application;
- Consist of a destitute migrant and/or seasonal farmworker whose liquid resources do not exceed \$100;
- In the month of application, have a combined monthly gross income and liquid resources that are less than the sum of the household's monthly shelter costs (shelter costs include rent or mortgage plus the Standard Utility Allowance [SUA] applicable for the household).

#### (See page 8 for details)

When the screening process shows that a household qualifies for EFS processing, an initial ("I") eligibility interview must be conducted within five calendar days to determine the household's eligibility and benefit level for FS.

If a household is found eligible for FS under the EFS processing rules, the FS benefits must be provided according to the EFS processing guidelines outlined in this directive.

#### **BACKGROUND**

EFS has four components:

- Screening
- Interviewing
- Determining Eligibility
- Processing

#### Screening

All FS applications must be screened using the **LDSS-3938 NYC** on the day the application is filed to determine if the household qualifies for EFS processing.

New information

**Note**: In order to consider a FS application as filed, it must contain at least the applicant's name, address (if he/she has one), and signature. For the purpose of considering an application as filed, a signature on either the first or last page of the <a href="LDSS-2921">LDSS-2921</a> or the <a href="LDSS-4826">LDSS-4826</a> is acceptable. However, FS benefits may not be issued until the <a href="last">last</a> page of the <a href="LDSS-2921">LDSS-4826</a> has been signed.

In Job Centers and NCA FS Centers, responses to FS-related questions in POS are used to electronically complete the LDSS-3938 NYC.

New reminder

Workers are reminded that for households that have been determined <u>not</u> qualified for EFS processing, the reason for the denial must be entered into POS when electronically completing the **LDSS-3938 NYC**. Additionally, for FS households that have been determined qualified for EFS processing but <u>ineligible</u> for FS, the reason for the FS benefit denial must also be entered into POS.

Interviewing

An "I" eligibility interview must be conducted for CA/FS and NCA FS applicants <u>determined qualified for EFS processing</u>. The "I" eligibility interview can be conducted in person, by telephone, or with an authorized representative.

Determining Eligibility

An eligibility determination for FS benefits must be made based on information the applicant provides on the application, the content of the interview, and whatever documentation he/she may have available or collateral contacts that can be made on the day of the interview. If the household is determined eligible for FS benefits under the EFS processing criteria, only the applicant's identity must be verified. Verification of all other eligibility factors (e.g., income, alien status, household composition, etc.) can be pended (deferred) if the information is not readily available.

The Office of Temporary and Disability Assistance (OTDA) TA/FS Documentation/Verification Desk Guide (**LDSS-3666**) provides Workers with a listing of suggested documentation sources that can be used to verify eligibility factors. The **LDSS-3666** also lists which eligibility factors must be verified and which can be pended under the EFS processing rules.

New reminder

**Note**: Households that have been determined qualified for EFS processing are not automatically eligible to receive FS benefits. The following two scenarios are examples of households that are qualified for EFS processing but are ineligible to receive FS benefits.

A 52-year-old non-disabled applicant has applied for FS for himself. His monthly gross income is \$1,300 and he has \$200 in liquid resources. His monthly rent is \$750. Since his combined monthly gross income of \$1,300 plus his liquid resources of \$200 (for a sum of \$1,500) is less than the sum of his \$750 monthly rent plus the applicable SUA of \$781 (for a sum of \$1,531), he is qualified for EFS processing. However, since his \$1,300 monthly gross income exceeds the 130% gross income level of \$1,174 (as of October 1, 2009), he is ineligible for FS benefits even though he qualified for EFS processing.

A 42-year-old non-disabled legal permanent resident who has resided in the United States for three years in a qualified alien status (without any qualifying work quarters) has applied for FS benefits for herself. Her monthly income in the month of application is \$100 and she has \$40 of liquid resources. Since the sum of her monthly gross income of \$100 plus her liquid resources of \$40 (for a sum of \$140) is less than \$150, she is qualified for EFS processing. However, since she does not meet the alien eligibility criteria to receive FS, she is ineligible for FS benefits even though she qualified for EFS processing.

In Job Centers when an applicant is ineligible for EFS, but claims a No Food Emergency, the Worker must evaluate the client's eligibility for an Immediate Needs Code 44 grant.

In instances like the two examples presented above (households that are qualified for EFS processing but ineligible for FS benefits), the Worker must enter the reason the household has been determined ineligible for FS benefits when electronically completing the **LDSS-3938 NYC** in POS.

New reminder

**Note**: If a household's statements indicate that a member of the household has an eligible alien status, FS benefits may be issued for that individual (if the household is otherwise eligible for FS) under the EFS processing rules of pended verification, even if the household is unable to provide verification of the individual's alien status within the EFS processing timeframe.

Processing

New York State standards

If a household is determined eligible for FS benefits based on available documents and the information provided at the "I" eligibility interview, and the identity of the applicant has been verified, New York State (NYS) social services regulations require that FS benefits be provided no later than five calendar days following the date the CA/FS or NCA/FS application was filed.

New reminder

FS benefits may be issued under the EFS processing criteria to households that contain FS eligible household members even if the casehead is an ineligible alien. For example: An applicant has applied for FS benefits for herself and her two children. She is an ineligible alien, but her two children both meet the alien/citizenship criteria to receive FS benefits. If the household has met the criteria for EFS processing and has been determined eligible for FS benefits, the FS ineligible casehead is to be issued FS benefits for her two eligible children within the EFS processing timeframe.

To ensure that households eligible for FS benefits under the EFS processing criteria receive their benefits in a timely manner, the Family Independence Administration (FIA) requires that Workers issue the initial FS benefit within the following timeframes:

**Job Centers** – FS benefits must be issued on the same day the "I" eligibility interview is held.

**NCA FS Centers** – FS benefits must be issued no later than five calendar days following the day the application was filed.

#### Special situations

## Exceptions to the EFS processing rules

There are some situations that will cause Job Centers and NCA FS Centers to make exceptions to the EFS processing rules regarding the screening, interviewing, and processing of a FS application. These include the following:

Unable to determine if an application is eligible for EFS processing on the same day the application is received by the Agency.

• An application is submitted by mail or by fax, or dropped off in person, but the applicant cannot wait for the screening and the application does not contain enough information to complete the EFS screening (for example, only the applicant's name, address, and signature appear on the form). In this case, the reason why the Worker was unable to determine if the application qualifies for EFS processing must be entered into POS when electronically completing the LDSS-3938 NYC.

Determination of EFS eligibility at "I" eligibility interview.

For households where a determination of eligibility for EFS processing could not be made at the time the application was screened and the "I" eligibility interview was scheduled, if it is determined at the "I" eligibility interview that the household was qualified for EFS processing and is eligible for FS benefits, a FS benefit must be made available no later than five calendar days after the date of the "I" eligibility interview, regardless of when the interview took place.

Incorrect initial determination of eligibility for EFS processing.

If at the initial screening the Agency incorrectly determines the household is not qualified for EFS processing but subsequently finds that the household was qualified for EFS processing and is determined eligible for FS benefits, a FS benefit must be made available no later than five calendar days after the date it is discovered that the household qualifies for EFS processing.

#### Delays in interviewing

 Applicants are determined qualified for EFS processing but are not available for an "I" eligibility interview within five calendar days from their application file date either in person, by telephone, or through an authorized representative.

If the applicant is unavailable for an "I" eligibility interview within five calendar days, he/she may have an "I" eligibility interview on the sixth or seventh day and still be eligible for a FS benefit under the EFS processing criteria if otherwise eligible for FS. In this instance, the FS benefit must be provided on the same day to ensure compliance with the standard federal EFS processing timeframe.

**Note**: FS benefits issued on the sixth or seventh day following the filing of the application, although considered timely by federal standards, are not timely by State standards. The Agency will be held accountable, unless the FS benefit issuance on the sixth or seventh day was due to delays caused by the applicant.

Unable to comply with an "I" eligibility interview within seven days.

Applicants not available for an "I" eligibility interview by the seventh day following the filing of the application lose eligibility for EFS processing. The application will be processed according to the standard 30-day rule. All required verification must be submitted prior to making an eligibility determination.

# Verification of identity

Identity of the casehead must be verified before FS can be issued.

In order to issue FS benefits under the EFS processing rules, the identity of the applicant must be verified. Verification may be obtained through readily available documentary evidence or a collateral contact. In the absence of all other attempts to verify the identity of the applicant, a notarized statement from the applicant may be used.

Workers should assist applicants in obtaining missing documentation.

If the applicant has no documentation to verify his/her identity (see **LDSS-3666** for suggested sources) and his/her identity cannot be verified through collateral contacts, the household cannot be issued FS benefits until the identity of the applicant has been verified.

When the "I" eligibility interview is conducted over the telephone, if the household is qualified for EFS processing and determined eligible for FS benefits, the applicant must be informed that a FS benefit cannot be released until verification of his/her identity is provided. Verification can be faxed or delivered in person to the FS Center.

#### Benefit issuance for EFS-eligible applicants

When a household is qualified for EFS processing and determined eligible for FS benefits, the period covered by the initial FS benefit will be based on the day of the month that the FS application is filed.

Applications filed on or before the 15th of the month

If the application is filed on or before the 15th of the month, the initial FS benefit will cover the period from the day the application is filed through the end of the same month. For example, a household that files on 8/10 would receive FS benefits from 8/10 to 8/31.

Applications filed after the 15th of the month

If the application is filed after the 15th of the month, the initial FS benefit will cover the period from the day the application is filed through the end of the month following the month of application. For example, a household that files on 8/17 would receive FS benefits from 8/17 to 9/30.

# Certification period for EFS-eligible applicants

Households which qualify for EFS processing and are determined eligible for FS benefits shall be assigned a six-month certification period. For example, a household that files on 8/16/09 would be assigned a certification period of 8/16/09 through 1/31/10.

#### Time period for submission of pended verification

Households whose FS application is accepted with pended verification have until the end of the calendar month following the end of the period covered by the initial benefit issuance to comply with the submission of the outstanding verification without loss of benefit or having to submit a new application.

NCA FS Centers

In the NCA FS Centers, these cases remain in Single Issue (SI) status until compliance or the end of the allowed time period for submission of pended verification, whichever comes first. A closing will be processed for cases where the household fails to submit the pended verification by the first day of the second calendar month following the end of the period covered by the initial benefit issuance.

Job Centers

In the Job Centers, a waiver was granted that allows the closing of a CA/FS case for any household that fails to submit pended verification without good cause within 10 days following the day of the initial eligibility interview and determination.

However, if the household submits the outstanding verification by the end of the calendar month following the end of the period covered by the initial benefit issuance, the FS case must be reopened and any missed benefit issued.

For example, if a household was issued FS benefits for the period 5/18 through 6/30 with pended documentation, the household has until 7/31 to submit the pended verification in order to receive ongoing FS benefits (including for the full month of July) without being required to reapply or incur a loss of FS benefits.

Revised Expedited Food Stamp Processing and Application Timelines Desk Aid (W-200D) Staff should utilize the Expedited Food Stamp Processing and Application Timelines Desk Aid (**W-200D**) for information on the expedited processing of FS applications. The **W-200D** has been revised to eliminate instructions for Centers not in POS because all Centers are now in POS.

# REQUIRED ACTION

## In-person applicants who meet the EFS processing criteria

**Job Centers** – the "I" eligibility interview must be conducted on the same day.

NCA FS Centers – an "I" eligibility interview must be scheduled within two calendar days (48 hours) of the application file date. If the applicant indicates that he/she will be unavailable for an interview within two calendar days, additional time may be given. However, the interview must be scheduled no later than five calendar days from the application file date. Applicants who indicate that they will be unavailable for an interview within seven calendar days from the application file date must be informed that they will lose eligibility for EFS processing.

<u>In-person applicants/authorized representatives who do not meet</u> the EFS processing criteria

**Job Centers** – the "I" eligibility interview will be conducted on the same day.

**NCA FS Centers** – the "I" eligibility interview must be scheduled within five calendar days of the application file date.

See <u>PD #09-28-ELI</u> for information on mailed and faxed applications.

Mailed or faxed applications and applications submitted in person for which the applicant does not wait to be pre-screened

The application must be reviewed on the day it is received to determine if the household is qualified for EFS processing.

Able to determine eligibility for EFS processing

If the household meets the EFS processing criteria, Workers must attempt to contact the household by telephone on the day the application is received to schedule an "I" eligibility interview within two calendar days (48 hours) of the application file date and must document the attempt.

If the household cannot be contacted by telephone, the Worker must schedule an "I" eligibility interview within five calendar days of the date the application was filed and send the Request for Contact on a Food Stamp Application form (**W-119**) which informs the applicant of his/her scheduled "I" eligibility interview date and time.

In addition to the <u>W-119</u>, the Eligibility Factors and Suggested Documentation Guide (<u>W-119D</u>) must also be sent.

Unable to determine eligibility for EFS processing

If there is not enough information on the application to allow the Agency to determine eligibility for EFS processing and contact by telephone cannot be made:

- Job Centers Schedule an "I" eligibility interview within seven calendar days following the date the application was filed and mail the applicant the W-119 and W-119D.
- NCA FS Centers Schedule an "I" eligibility interview within seven calendar days following the date the application was filed and mail the applicant the W-119 and W-119D.

Both Job Center and NCA FS Center staff must remember to enter the reason why EFS processing eligibility could not be made when completing the **LDSS-3938 NYC**.

#### Homebound applicants

#### **Job Centers**

# Mailed and faxed applications

When the Job Center receives an **LDSS-2921** with a request for a homebound "I" eligibility interview by mail or fax, the application will be forwarded to the staff identified by the Center Director as responsible for conducting the homebound interview. When the application is received by the Worker it must be immediately screened to determine if the household qualifies for EFS processing.

If the applicant is qualified for EFS processing and has listed a telephone number or contact on the application, the Worker must attempt to contact the applicant and schedule an "I" eligibility interview within five calendar days of receipt of the application. If the applicant is not available for an "I" eligibility interview within five calendar days of receipt of the application, the Worker must conduct the FS portion of the "I" eligibility interview by phone and make an eligibility determination per current procedure.

If the applicant cannot be reached by telephone to schedule the "I" eligibility interview, the Worker must schedule an "I" eligibility interview and send a letter (using Agency letterhead) to the applicant advising him/her of the scheduled appointment. The letter must also advise the applicant to contact the Worker if the scheduled appointment is not feasible. The **W-119D** must be included with the letter.

# Phone request for application

When the request is received, the Administrative Assistant to the Director will obtain all the necessary contact information and will ensure that it is immediately assigned to the designated Worker. The designated Worker will contact the individual and schedule a home visit for an "I" eligibility interview.

The date of the home visit will be the FS application file date and if the individual is determined to be eligible for FS under the EFS processing criteria, all required actions to issue benefits must be taken within five calendar days of the "I" eligibility interview.

#### **NCA FS Centers**

The Receptionist is to alert the Mail Processing Unit (MPU) to arrange for homebound processing of the application. The MPU Worker will mail the homebound applicant all necessary forms that must be completed and returned to the NCA FS Center. The screening for EFS processing and the "I" eligibility interview will be conducted by telephone. Verification of identity for the applicant can be sent by mail or fax or delivered to the NCA FS Center.

Job Centers and NCA FS Centers

Once the interview for a homebound applicant has been conducted, if the household is eligible for FS benefits under the EFS processing rules, issue benefits per current procedure.

Finger-imaging

Permanently homebound applicants are exempt from finger-imaging requirements. Temporarily homebound applicants can be finger-imaged at a later date.

Applicants qualified for EFS processing who make themselves available for an "I" eligibility interview after seven calendar days

If an applicant makes himself/herself available for the "I" eligibility interview after seven calendar days following the filing of the application, prepare and give the applicant the Notice of Denial of Expedited Food Stamp Service or Inability to Issue Food Stamp Benefits form (**M-40k**). Select the option that states "You failed to comply with an initial eligibility interview within seven days after filing of application." Continue to process the case per standard 30-day rules.

**Note**: Applicants qualified for EFS processing should only be issued an **M-40k** for failure to make themselves available for an "I" eligibility interview within seven calendar days if they come in for an "I" eligibility interview while the case is still in **AP** status.

Households determined eligible for FS benefits under the EFS processing criteria

FS eligibility is fully documented

Applicant submits <u>all</u> documentation to verify FS eligibility.

After the "I" eligibility interview is conducted, if the applicant household is determined eligible for FS benefits under EFS processing criteria and has provided <u>all documentation to verify identity and eligibility</u> at the time of the interview, use the appropriate opening code to activate (**AC**) the FS case.

#### Job Centers

- If the application was filed on or before the 15th of the month, activate the FS case for the "A" cycle of the following month.
- If the application was filed after the 15th of the month, activate the FS case for the "B" cycle of the following month.
- Prepare a Food Stamp Issuance Authorization Form (LDSS-3574) using code 52 (Expedited Service – Verified for PA/FS Cases) to issue the initial FS benefits.

#### **NCA FS Centers**

See Workers Guide to Codes page 1.3-5 and NPA Food Stamp Desk Guide to Codes page 8 for appropriate FS case reason opening codes.

- Prepare an <u>LDSS-3574</u> using code 53 (Expedited Service EBT, Verified for NPA/FS Cases) to issue the initial FS benefits. Annotate "benefit issuance must be entered before the TAD" on the top of the LDSS-3574.
- Activate the FS case using the appropriate FS opening code.

**Note**: Although WMS is programmed to automatically issue initial FS benefits when NCA FS cases go from **AP** to **AC**, the benefit issuance would be under nonexpedited issuance codes. Therefore, in order to be able to demonstrate when an applicant is determined eligible under the EFS criteria with no pended documentation, the initial benefit must be issued manually using Issuance Code **53**.

Verification of FS eligibility is <u>pended</u>

Additional documentation required to establish eligibility

If the applicant household is determined eligible for FS benefits under EFS processing criteria but is missing required documentation to verify continued eligibility at the time of the "I" eligibility interview, place the FS case in **SI** status and issue initial benefits.

If the household is missing documentation to verify expenses (e.g., shelter or dependent care) at the time of the "I" eligibility interview but is determined eligible for FS benefits under EFS processing criteria, place the FS case in **SI** status. Calculate the initial FS benefit including the unverified expenses. If the household subsequently fails to verify expenses, determine the eligibility and benefit level without them.

#### Job Centers

- Place the FS case in SI status using Opening Code Q23 (Expedited – Pending Verification).
- Prepare an LDSS-3574 using code 54 (Expedited Service Not Verified for PA/FS Cases) to issue the initial FS benefits.
- Complete and give the applicant the Documentation Requirements and/or Assessment Follow-Up form (W-113K) listing all the eligibility factors that need to be verified, and allow a minimum of 10 calendar days for the submission of verification.

#### **NCA FS Centers**

Issuance Code **55** must be used any time Opening Code **Q22** is used.

Under no circumstances should Issuance Code 53 be used when using Opening Code Q22.

- Place the FS case in SI status using Opening Code Q22 (Expedited – Pended Verification).
- Prepare an <u>LDSS-3574</u> using code 55 (Expedited Service Not Verified for NPA/FS Cases) to issue the initial FS benefits.
- Complete and give the applicant the <u>W-113K</u> listing all the eligibility factors that need to be verified, and allow a minimum of 10 calendar days for the submission of verification.

## FS benefits issued on the sixth/seventh day

When FS benefits for an individual eligible for FS under the EFS processing criteria are not issued until the sixth or seventh day following the filing of the application because the applicant did not make himself/herself available for an "I" eligibility interview until the sixth or seventh day following the filing of the application, Workers must proceed as follows:

**Job Centers** – enter a case comment to indicate the reason for the late issuance in the electronic case record.

NCA FS Centers – annotate the Food Stamp Application Control Card (<u>W-119A</u>) and the Food Stamp Eligibility Determination History Sheet (<u>W-132A</u>) and enter a case comment to indicate the reason for the late issuance in the electronic case record.

#### Identity has not been verified

If identity cannot be verified:

Eligible for FS under EFS processing rules, but does not have verification of identity

 Prepare and issue the M-40k. Select the option containing "benefits cannot be issued at this time because your identity cannot be verified."  Prepare and issue the W-113K listing the eligibility factors that must be verified allowing a minimum of 10 calendar days for submission.

If the applicant verifies his/her identity within five or seven days of the application file date but still has outstanding required documents, the FS case must be placed in **SI** status and benefits issued using the relevant FS case opening and benefit issuance codes.

Verification of identity must be submitted within 7 days to qualify for EFS processing. If the applicant verifies his/her identity within five or seven days of the application file date and provides all documentation to verify eligibility, the FS case must be placed in **AC** status.

If the applicant fails to provide verification of identity within seven days of the application file date, he/she loses eligibility for EFS processing and FS benefits cannot be issued until eligibility is fully verified.

Household previously received FS benefits under the EFS criteria (code **54** – Job Centers or **55** – NCA FS Centers) with pended verification and subsequently failed to comply

If a household that appears eligible for FS with pended verification has previously received FS with pended verification and subsequently failed to comply (and has not been certified for ongoing benefits since that time), proceed as follows:

- Explain to the applicant that he/she is not eligible to receive FS
  under the EFS processing criteria because he/she previously
  received FS benefits under the EFS processing criteria and failed
  to submit required documentation. The household does not
  qualify for EFS processing and no FS benefits will be issued until
  all information necessary to determine FS eligibility has been
  provided.
- Prepare and give the applicant the M-40k, checking the box that informs the applicant that FS benefits cannot be issued until FS eligibility is verified.
- Prepare and give the applicant the W-113K, listing all of the eligibility factors that must be verified, and allow 10 calendar days for submission.

If the applicant submits all documentation to verify eligibility within 10 calendar days, benefits must be made available to the household as soon as possible, but <u>no later than five calendar days</u> after receipt of the verification.

If the applicant does not submit all documentation to verify eligibility within 10 calendar days, he/she will lose EFS processing eligibility and the case will be processed using the standard 30-day rule.

<u>Failure to submit pended verification after FS are issued under EFS</u> processing rules

#### **Job Centers**

If the applicant fails to submit pended documentation to verify eligibility within 10 calendar days of an "I" eligibility interview, close the FS case using code **Y29** (Failure to Provide Verification – Expedited FS), which will prevent the inappropriate establishment of a NCA FS case.

FS case Closing Code Y29 may not be used if CA case is denied or closed prior to 10 days.

See PD #03-39-ELI for Automated Separate Food Stamp Determination. If, however, because of CA rules it becomes necessary to reject the CA portion of a CA/FS case prior to the end of the 10 calendar days, close the FS case using code **Y99** (Other), which will allow for a separate FS determination. For example, if the applicant fails to keep an employment-related appointment, reject the CA case using code **E69** (Failed to Complete Public Assistance Eligibility Process) and close the FS portion of the case using code **Y99**. An NCA FS case will be automatically established in **SI** status.

#### NCA FS Centers

Prepare a **TAD** to close the FS case using code **Y29** and forward to the Control Unit for processing.

The Control Unit will hold the action until the end of the calendar month following the end of the initial benefit issuance. If, by then, the household has not complied, the closing will be processed for the first day of the second calendar month following the end of the initial benefit issuance. The following example illustrates the process:

Failure to submit pended verification within allowed time period

Ms. Jones applies for NCA FS on July 6. She is determined eligible for FS benefits under the EFS processing criteria and is issued FS benefits for the period July 6 through July 31. Ms. Jones is only able to verify her identity at the eligibility interview. She is instructed to submit verification of other eligibility requirements such as household composition by July 16. Her NCA FS case is placed in **SI** status.

Ms. Jones fails to submit the outstanding required documentation. On July 17, the Worker prepares a **TAD** to close the FS case using code **Y29**. The **TAD** is forwarded to the Control Unit where it will be held until August 31. If Ms. Jones does not submit the verification by August 31, the **TAD** will be processed to close the case.

Submission of pended verification beyond the 10 days after eligibility interview but within allowed time period

On August 10, Ms. Jones submits all the FS documentation that was previously required and which supports the initial determination of eligibility. Since the information reported on her July 6 application is now verified, the case must be processed as follows:

- Pull closing **TAD** from Control Unit
- Prepare a new TAD and budget to AC the case
- Issue a next-day FS benefit for the full month of August using FS issuance code 16 (Single Issuance Full Month)

#### EFS for households whose FS case was closed for failure to recertify

See PB #06-46-ELI for more information on re-applying for food stamps.

As indicated in the Policy section of this Directive, households whose FS case was closed for failure to recertify and subsequently reapply within 30 days of the end of their certification period must be screened for EFS eligibility, even though these applications are processed using recertification procedures.

In these instances, if a household is qualified for EFS processing and a subsequent recertification interview indicates the household continues to be eligible for FS benefits and the household:

- has all required documents to verify eligibility, follow the instructions on the bottom of page 11.
- does not have all the required verification, follow the instructions listed on the bottom of page 12 for applicant households determined qualified for EFS processing and eligible for FS benefits with pended verification.

# PROGRAM IMPLICATIONS

Model Center Implications There are no Model Center implications.

Paperless Office System (POS) Implications See PD #08-08-SYS for POS instructions on EFS processing.

Medicaid Implications There are no Medicaid implications.

LIMITED ENGLISH SPEAKING ABILITY (LESA) AND HEARING-IMPAIRED IMPLICATIONS For Limited English Speaking Ability (LESA) and hearing-impaired applicants, make sure to obtain appropriate interpreter services in accordance with PD #09-14-OPE and PD #08-20-OPE.

# FAIR HEARING IMPLICATIONS

## Avoidance/ Resolution

Ensure that all case actions are processed in accordance with current procedures and that electronic case files are kept up to date. Remember that applicants/participants must receive either adequate or timely and adequate notification of all actions taken on their case.

### Conferences at Job Centers

An applicant/participant can request and receive a conference with a Fair Hearing and Conference (FH&C) AJOS/Supervisor I at any time. If an applicant/participant comes to the Job Center requesting a conference, the Receptionist must alert the FH&C Unit that the individual is waiting to be seen. In Model Offices, the Receptionist at Main Reception will issue an FH&C ticket to the applicant/participant to route him/her to the FH&C Unit and does not need to verbally alert the FH&C Unit staff.

The FH&C AJOS/Supervisor I will listen to and evaluate any material presented by the applicant/participant, review the case file and discuss the issue(s) with the JOS/Worker responsible for the case and/or the JOS/Worker's Supervisor. The AJOS/Supervisor I will explain the reason for the Agency's action(s) to the applicant/participant.

Should the applicant/participant elect to continue his/her appeal by requesting or proceeding to a Fair Hearing already requested, the FH&C AJOS/Supervisor I is responsible for ensuring that further appeal is properly controlled and that appropriate follow-up action is taken in all phases of the Fair Hearing process.

# Conferences at Food Stamp Centers

If an applicant/participant comes to the NCA FS Center and requests a conference, the Receptionist must alert the Center Manager's designee that the applicant/participant is to be seen. If the applicant/participant contacts the Eligibility Specialist directly, advise the applicant/participant to call the Center Manager's designee.

In Model Offices, the Receptionist at Main Reception will issue a FS Conf/Appt/Problem ticket to the applicant/participant to route him/her to the NCA Reception area and does not need to verbally alert the Center Manager. The NCA Receptionist will alert the Center Manager once the applicant/participant is called to the NCA Reception desk.

The designee will listen to and evaluate the applicant/participant's complaint regarding the FS case. The Center Manager's designee is responsible for ensuring that further appeal by the applicant/participant through a Fair Hearing request is properly controlled and that appropriate follow-up action is taken in all phases of the Fair Hearing process.

#### **Evidence Packets**

For Fair Hearing purposes, all evidence packets must include complete and relevant documentation.

#### **REFERENCES**

<u>Food Stamp Source Book</u>, Section 4, page 35; Section 5, page 133; Section 14, page 316

7 CFR 273.2(i) (4) (iii) (A)/(B) 18 NYCRR 387.8, 387.9

05-ADM-13 05-INF-18 03-INF-14 03-INF-10

Expedited Service Summary of Policy for NERO's Conference

#### **RELATED ITEMS**

PD #09-28-ELI PD #08-08-SYS PD #07-22-OPE

#### **ATTACHMENTS**

■ Please use Print on

W-200D Expedited Food Stamp Processing and

Application Timelines Desk Aid (Rev. 10/27/09)

LDSS-3666

TA/FS Documentation/Verification Desk Guide

(Rev. 1/05)

Demand to obtain copies of forms.

LDSS-3938 NYC

Food Stamp Application Expedited Processing

Summary Sheet (Rev. 7/09)

M-40k Notice of Denial of Expedited Food Stamp

Service or Inability to Issue Food Stamp Benefits

(Rev. 3/5/08)

M-40k (S) Notice of Denial of Expedited Food Stamp

Service or Inability to Issue Food Stamp Benefits

(Spanish) (Rev. 3/5/08)

#### FIA Policy, Procedures, and Training

# **Expedited Food Stamp Processing and Application Timelines Desk Aid**



While the Food Stamp (FS) rules are the same whether an individual receives FS as part of a Cash Assistance (CA) case or a Non Cash Assistance Food Stamp (NCA FS) case, the operational rules will differ because of the differences between CA and FS policy.

The same FS application may be used for up to 60 days following the date of application, if the application initially was denied at the end of the first 30-day period for a failure to take a required action (other than a failure to be interviewed). However, if a household has received an expedited issuance of FS benefits and has failed to provide all pended verification before the end of the calendar month following the end of the initial issuance period, the household will be required to submit a new application.

Screening for Expedited Food Stamp (EFS) processing	All FS applications must be screened on the day the application is filed using the Food Stamp Application Expedited Processing Summary Sheet (LDSS-3938 NYC) to determine if the household qualifies for Expedited Food Stamp (EFS) processing. Responses to FS related questions in POS are used to electronically complete the LDSS-3938 NYC.		
EFS processing criteria	To qualify for EFS processing, the FS household must meet at least one of the  have monthly gross income under \$150 and liquid resources not exceeding  consist of a destitute migrant and/or seasonal farm worker whose liquid reso  in the month of application, have combined monthly gross income and liquid shelter costs (shelter costs include ren or mortgage plus the Standard Utility	\$100 in the month of application; ources do not exceed \$100; d resources that are less than the sum of the household's monthly	
Scheduling the initial ("I") eligibility interview for households eligible for EFS processing	Households eligible for EFS processing who comply with an "" eligibility int Verification of all other eligibility factors such as income, resources, house processing must verify eligibility before a beriefit can be issued.	an "I' eligibility interview as follows:  NCA FS Centers:  are required to conduct the "I' eligibility interview within 48 hours, or within 5 days if the applicant is unavailable for an interview within 48 hours. Households that qualify for EFS processing based on a FS application received by mail or fax must be scheduled for an "I" eligibility interview within five (5) days from the date the application was received.  The review must be scheduled for an "I" eligibility interview within five (5) days from the date the application was received.  The review must be scheduled for an "I" eligibility interview as the application was received.  The review must be scheduled for an "I" eligibility interview as the application was received.  The review must be scheduled for an "I" eligibility interview as the scheduled for an "I" eligibility interview within 48 hours, or within 5 days in the review within 48 hours.  The review within 48 hours, or within 48 hours, or within 5 days in the review within 48 hours.  The review within 48 hours, or within 48 hours, or within 48 hours.  The review within 48 hours, or within 48 hours, or within 48 hours.  The review within 48 hours, or within 48 hours, or within 48 hours, or within 48 hours.  The review within 48 hours, or within 48	
Processing applications for individuals eligible for FS under the EFS processing criteria	If the household is determined eligible to receive an expedited issuance of FS following the date of application if the applicant complies with the "I" eligibility following the date of application if the applicant complies with the "I" eligibility determined eligible for FS benefits with pended verification and the identity of to Job Centers  • place the FS portion of the case in single issue (SI) status using opening code Q23;  • issue the initial FS benefit using code 54 (Expedited Service – Not Verified for PA/FS Cases);  • complete and give the applicant the Documentation Requirements and/or Assessment Follow-Up form (W-113K) listing all the eligibility factors that need to be verified, and allow a minimum of 10 calendar days for return of required documents.	interview by the fifth day. The benefit must be provided by the seventh day lity interview on the sixth or seventh day. For households that have been	
	For households that verified eligibility and identity:  Job Centers  activate (AC) the FS case using the appropriate opening code and issue benefit using code 52 (Expedited Service – Verified for PA/FS Cases).	NCA FS Centers  • AC the FS case using the appropriate opening code and issue benefit using code 53 (Expedited Service – EBT, Verified for NPA/FS Cases).	
	If the household is eligible for benefits but the identity of the applicant cannot be Prepare and issue applicant the Notice of Denial of Expedited Food Stamp Pro informs the household that the FS benefit cannot be issued until the identity of	be verified, action to accept the case cannot be processed. cocessing or Inability to Issue Food Stamp Benefits ( <b>M-40k</b> ) which	

Form W-200D (page 2) Rev. 10/27/09

If, based on the "I" eligibility interview and available verification, the household appears to meet all the standard FS eligibility factors and has verified the Issuance of FS benefits identity of the applicant, the FS case must be accepted regardless of whether or not all the eligibility factors can be verified at that point. The period of the initial benefit will depend on the date of application as follows: for households determined eligible for • if the application is filed on or before the 15th of the month, the initial benefit issuance will cover from the day the application is filed through the end of FS under the EFS the same month. For example, a household that filed on 10/10 would receive FS benefits from 10/10 through 10/31: processing criteria • if the application is filed after the 15th of the month, the initial benefit issuance will cover from the day the application is filed through the end of the month following the month of application. For example, a household that filed on 10/16 would receive FS benefits from 10/16 through 11/30. If the FS case is accepted with pended verification and the household fails to submit it as required, but complies within 30 days following the end of the period covered by the initial benefit issuance: Failure to submit • If the case is in SI status, activate the case and issue any missed benefits; pended verification • If the case is closed, reopen and issue any missed benefits. as required If the household fails to submit the pended verification by the end of the calendar month following the end of the initial issuance period and still wants FS benefits, a new application must be filed. If verification of expenses (e.g. shelter or dependent care) is not provided, determine the eligibility and benefit level without them. If the applicant fails to keep the scheduled "i" eligibility interview appointment, but makes himself/herself available for the "I" eligibility interview anytime Failure to comply with within seven days after the day the application was filed, the "I" eligibility interview must be conducted at that point. In these instances the day the "I" eligibility interview applicant complies with the "I' eligibility interview must be clearly indicated in the electronic case record. requirement for households eligible for If the applicant fails to make himself/herself available for the "I" eligibility interview within seven days following the filing of the application, the household **EFS** processing will no longer be eligible for EFS processing. The application will then be processed according to the 30-days rule which requires the household to verify all eligibility before a FS processing benefit can be ssued. Applicant is ineligible FS case will remain in AP status until the 30th day of application at which time, if the household has not complied with the "I" eligibility interview, the for EFS processing and application will be deried. After the application is denied, if the household still wants to redeive FS benefits, the applicant must begin the application fails to keep scheduled process again. "I" eligibility interview Applicant has an 'I" eligibility interview and is required to return in 10 days with outstanding eligibility documents needed to verify his/her eligibility for FS. Applicant is ineligible • If the applicant complies within 30 days of the application date, she/he is eligible to receive benefits retroactive to the day of application. In this instance, for EFS processing and if FS case was closed, it must be reopened. A new application and "I" eligibility interview are not required; fails to submit pended • If the applicant complies within 31 to 60 days of initial application date, then she/he is eligible to receive benefits from the first day of the month in which verification she/he complies. Neither a new application nor an "I" eligibility interview is required; • If the applicant complies after the 60th day of application, then she/he must begin the application process again by submitting a new application. Incorrect initial If, at the initial screening, the Agency incorrectly determines the household is not qualified for EFS processing but subsequently discovers that the determination of household was qualified for EFS processing, and is determined eligible for FS benefits, a FS benefit must be made available no later than five calendar eligibility for EFS days after the date it is discovered that the household qualified for EFS processing. processing A household which had verification pended previously so that FS benefits could be issued within EFS processing timeframes and subsequently failed to submit the pended verification (and has not been certified for ongoing benefits since that time) can still be eligible to receive FS benefits under the EFS Successive receipt of FS processing criteria upon the filing of a new application. However, before a benefit can be issued, eligibility for FS must be verified. These benefits under the EFS households must verify eligibility within 10 days following the "I" eligibility interview. If the household fails to verify eligibility within the specified period of time, the household will not qualify for expedited processing and no FS benefits will be issued until all information necessary to determine FS eligibility processing criteria has been provided. If the household verifies eligibility within the specified period, a FS benefit must be made available as soon as possible but no later than five days after receipt of verification.

Human Resources Administration

Family Independence Administration

# TA/FS DOCUMENTATION/VERIFICATION DESK GUIDE

TA	FS	ELIGIBILITY FACTOR	PRIMARY	SECONDARY	TA	FS	ELIGIBILITY FACTOR	PRIMARY
М	M	Identity	Photo I.D. Driver's License US Passport Naturalization Certificate Hospital/Doctor's Records Adoption Papers	Statement from Another Person Social Security Number Birth/Baptismal Certificate	M	N	Absent Parent Information	Pay Stubs Tax Returns Social Security or VA Records Unemployment (UIB) Book ID Cards (Health Insurance) Driver's License or Registration
М	N	Marital Status	Marriage/Death Certificates Separation Agreement Divorce Decree Social Security Records VA Records	Statement from Clergy Census Records Newspaper Notice Statement from Another Person	М	М *	Social Security Number	Social Security Card Official Correspondence from SSA For TA and FS, provided or apply for # at certification; must verify at first recertification unless validated by WMS
М	M *	Residence	Statement from Landlord Current Rent Receipt or Lease Mortgage Records	Statement from Another Person Current Mail School Records	M	M *	Citizenship and Alien Status	Birth/Baptismal Certificate Hospital Records US Passport Military Service Records Naturalization Certificate USCIS Documentation Evidence of Continuous US Residence since Prior to 1/1/72 For TA and FS, alien status is verified on an individual basis For FS Only, citizenship is verified only if questionable
М	M *	Household Composition/ Size	Statement from Non-relative Landlord	Statement from Other Persons	M	M *	Earned Income	Current Wage Stubs and Statement of Tips Pay Envelopes Contact with Employer Business Records Records and Related Materials Concerning Self- Employment Earnings and Expenses Current Income Tax Return Statement from Roomer, Boarder, Tenant Income Tax Records
М	М *	Age	Birth Certificate Baptismal Certificate Hospital Records Adoption Records Naturalization Certificate Driver's License For FS Only, DOB can be Verified at Recertification	Insurance Policy Census Records School Records Statement from Another Person Physician Statement Official Correspondence from SSA	М	M *	Unearned	Statement from Family Court Statement from Person Paying Statement from School Statement from Bank or Credit Union Statement from Broker/Agent Support Check stubs
М	N	Absent Parent	Death Certificate Survivor's Benefits Hospital Records VA or Military Records Divorce Papers Proof of Remarriage	Newspaper Notice Insurance Company Records institutional Records Agency Case Records and Burial Payment Lines Statement from a Non-Relative			Income	Current Award Certificate Current Benefit Check  Official Correspondence with NYS Dept. of Labor Official Correspondence from SSA Official Correspondence from VA Official Correspondence from source of income Award Letter

**LEGEND**:

M = Mandatory Documentation/Verification required for Certification
 N = No Documentation/Verification required
 O = Optional Documentation/Verification (may be necessary for TA and/or FSP eligibility or benefit amount.)
 \* = Verification can be pended under FSP Expedited Processing

# TA/FS DOCUMENTATION/VERIFICATION DESK AID

ТА	FS	ELIGIBILITY FACTOR	PRIMARY		
M	M *	Resources	Statement from household Statement from nursing home Current bank records Current credit union records Stock certificate Bonds Statement from financial institution Insurance policy Statement from insurance company Burial agreement Burial plot deed Statement from funeral director Refund or EITC check Statement from tax office  Deed Statement from real estate broker Appraisal/estimate of current value by broker  Title of ownership Registration (older models) Appraisal of current value by dealer Financing data		
М	0 *	Health Insurance	Insurance policy Insurance card Statement from provider of coverage Medicare card		
М	o *	Disabled/ Incapacitated/ Pregnant	Statement from medical professional verifying pregnancy and expected date of birth Statement from medical professional Proof of SSA or SSI benefits for disability or blindness		
N	Able-Bodied Adult Without Dependents (ABAWD) Eligibility  For non-waiver areas and non-exempt individual Proof of working and/or work program particuat least 80 hours per month Check Time Limit Tracking Menu (#17 on William of the company of the		For non-waiver areas and non-exempt individuals Proof of working and/or work program participation for at least 80 hours per month Check Time Limit Tracking Menu (#17 on WMS menu) for 3 or more months of FS receipt in past 36 months without meeting ABAWD work requirement		
М	o *	Referral Statement from provider of Treatment Statement from employment service			
0	0 *	School Attendance	School records (current report card) Statement from school For FS, affects work registration and earnings of children under 18		

# **EXPENSES** THAT MAY AFFECT ELIGIBILITY OR BENEFIT AMOUNT

TA	FS	ELIGIBILITY FACTOR	PRIMARY
O * Shelter Expenses		- · · · · · · · · · · · · · · · · · · ·	Current rent receipt Current lease Mortgage book/records Property and school tax records Landlord statement Sewer and water bills Homeowner's insurance records Fuel bills Non-heating utility bills Telephone bills
0	<b>O</b> *	Medical Bills	Copies of medical bills (paid and unpaid) Provider Statement of Health Insurance premiums Medicare Prescription Drug Card For FS, for A/D individuals only
0_	*	Unpaid Bills Rent, Utility	Copy of each bill showing amount owed, period of services and provider
O ther Expenses Dependent Care Cost		Dependent Care	Court order Statement from day care center or other child care provider Statement from aide or attendant Cancelled checks or receipts

\*LEGEND: **M** = Mandatory Documentation/Verification required for Certification **N** = No Documentation/Verification required **O** = Optional Documentation/Verification (may be necessary for TA and and/or FSP eligibility or benefit amount.)

\* = Verification can be pended under FSP Expedited Processing

LDSS-3938 N	LDSS-3938 NYC (Rev. 7/09) NEW YORK STATE OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE DATE MONTH DAY YEAR					YEAR			
FOOD STAMP APPLICATION EXPEDITED PROCESSING SUMMARY SHEET				ET	APPLICATION FILED				
CASE NAME		CASE NUMBER	SCREEN	IED BY		DATE OF SCREENING	MONTH	DAY	YEAR
		INSTRUCTIONS	FOR COMP	LETING THIS	FORM				
1. Screen	all applicants for expedit	ted application processir	ng, using the fro	ont of this form, on	the day	of application.			
		rt Four; and if qualified fo within five calendar day			ıg, condı	uct a Full Eligib	oility Inter	view an	d
	-	nines Household eligible		=					
		client within five calenda	•	• • •					. ,.
date	Э.	e CNS "Approval Notice" rification before issuance							cation
	•	alifies for Working Famil					•		
		PART (	ONE – CHECK	YES OR NO					
IS THE HOUS	EHOLD ALBEADY BECEIVIN	G FOOD STAMP BENEFITS T	THIS MONTHS	YES IF YE	ES, HOUSI	EHOLD [	NO IF	NO, CON	TINUE
		EHOLD ENTERED A DOMEST				JALIFY FOR ROCESSING.	W	ITH PART	TWO.
SHELTER DU	RING THE MONTH OF APPLI	CATION, CONTINUE WITH PA	ART TWO.			ART FOUR.			
		PART 1	TWO – CHECK	YES OR NO					
**	In determining GROSS INCO	OME, exclude non-countable	income such as o	child support payments	s made to	a person outside	the househ	old.	
	CHECK YES OR NO	$\setminus$ $\cap$ $\vdash$		YES	Г		NO		
SECTION A		HAVE \$100 OR LESS IN CASI	H, SAVINGS OR	IF YES, HOUSE EXPEDITED PR COMPLETE PA	ROCESSIN			ONTINUE I B.	WITH
		ECEIVED OR DOES IT EXPE		ESS THAN \$150 GROS	S INCOM	E ** DURING THE	MONTH O	F APPLIC	ATION?
SECTION B	APPLICATION PLUS THE	AL GROSS INCOME ** DURIN HOUSEHOLD'S LIQUID RESC MORTGAGE PLUS UTILITY EX  Income: \$  Resource	OURCES/LESS TH (PENSES?	AN YES  IF YES, HOUSI QUALIFIES FO  EXPEDITED PROCESSING COMPLETE PA	DR	IF NO, HOUS QUALIFY FO PROCESSIN UNDER PAR GO TO PAR MIGRANT/SI OTHERWISE	DR EXPEDI IG <u>UNLESS</u> T THREE. T THREE IF EASONAL F	TED QUALIFIE <u>A</u> ARMWOI	RKER
		Totals:							
	•	ility Allowance (SUA) if hou		— sts, received HEAP tl	his year, o	or anticipates re	ceipt of HE	AP.	
	PART THREE – M	IIGRANT/SEASONAL F	ARM WORKE	R HOUSEHOLDS	ONLY -	CHECK YES	OR NO		
A. IS THIS A H	OUSEHOLD WITH NO MORE	THAN \$100 IN LIQUID RESO	OURCES?	YES	No				
	AN	D				IOUSEHOLD DOE			
_	INCOME FOR THE MONTH OF			YES		CONTINUE WITH	·		
	_	_		YES	□no				
	OR  (2) IS NEW, AND NO MORE THAN \$25 GROSS INCOME WILL BE RECEIVED WITHIN TEN DAYS AFTER APPLICATION?  IF YES TO QUESTION A, AND YES TO EITHER QUESTION B1 OR QUESTION B2, HOUSEHOLD QUALIFIES FOR EXPEDITED PROCESSING, IF NO TO BOTH B1 & B2 HH DOES NOT QUALIFY, COMPLETE PART FOUR IN EITHER SITUATION.								
	PART FOUR - RESU	LTS OF EVALUATION	FOR EXPEDIT	ED APPLICATION	N PROC	ESSING - CH	ECK ON	E	
INTER		PPLICATION PROCESSIN PART FIVE - VERIFICATION				NOT QUALIF APPLICATIO			ΓED
NOTES:	NOTES:								

LDSS-3938 NYC (Rev. 7/09) PART FIVE - ELIGIBILITY INTERVIEW - COMPLETE SECTIONS A, B AND C **VERIFICATION - CHECK YES OR NO** 1. CAN APPLICANT'S IDENTITY BE VERIFIED? YES, IF ELIGIBLE \_ NO **BENEFITS CAN BE ISSUED** IF APPLICANT IS DEEMED IF DOCUMENTARY EVIDENCE IS NOT READILY AVAILABLE, PROVIDED ANY **ELIGIBLE, FOOD STAMP** COLLATERAL CONTACTS ARE ACCEPTABLE. NO SPECIFIC OUTSTANDING **BENEFITS CANNOT BE** DOCUMENT CAN BE REQUIRED. ISSUED UNTIL VERIFICATION **REQUIREMENTS HAVE** BEEN MET. OF IDENTITY IS PROVIDED. GO TO QUESTION 2. GO TO QUESTION 2. \_ YES ∟ № HAS HOUSEHOLD RECEIVED EXPEDITED PROCESSING OF FOOD IF DEEMED ELIGIBLE, HH CAN GO TO QUESTION 3. RECEIVE BENEFITS WITH ALL STAMP BENEFITS IN THE PAST? OTHER VERIFICATION PENDED, CONTINUE TO SECTION B. **SECTION** Α ∐ NO IF YES TO QUESTION 2, HAS ALL PREVIOUSLY PENDED YES VERIFICATION ALREADY BEEN SUBMITTED, OR HAS THE IF DEEMED ELIGIBLE HH If HH IS DEEMED ELIGIBLE, HOUSEHOLD BEEN CERTIFIED FOR ONGOING FOOD STAMP FOOD STAMP BENEFITS CAN RECEIVE BENEFITS BENEFITS UNDER NORMAL PROCESSING (NO PENDED WITH ALL OTHER CANNOT BE ISSUED UNTIL VERIFICATION), SINCE THE LAST EXPEDITED PROCESSING? VERIFICATION PENDED, **ELIGIBILITY IS VERIFIED.** ALLOW 10 DAYS FOR CONTINUE TO SECTION B. VERIFICATION TO BE SUBMITTED. DATE REQUESTED: DATE SUBMITTED: DATE OF ELIGIBILITY INTERVIEW: WORKER NAME: PLEASE COMPLETE FOR NON-CA FS HOUSEHOLDS ONLY ∟ № **∠** YES IS ANY ADULT\* (18 YEARS OF AGE OR OLDER) MEMBER OF **SECTION** YOUR HOUSEHOLD EITHER WORKING 30 OR MORE HOURS IF YES, HOUSEHOLD IF NO GO TO QUESTION 2. **QUALIFIES FOR WFFSI.** PER WEEK OR EARNING \$217.50 OR MORE PER WEEK? В OR ARE ANY TWO (2) ADULT\* MEMBERS OF YOUR HOUSEHOLD EACH EITHER WORKING 20 OR MORE HOURS PER WEEK OR \_ YES EARNING \$145 OR MORE PER WEEK? IF NO, HOUSEHOLD DOES IE VEG HOLIGEHOLD

	* (Also Minor Heads of FS Household)	QUALIFIES FOR WFFSI.	NOT QUALIFY FOR WFFSI.
AG	SENCY DISPOSITION OF FOOD STAMP BENEFIT ELIG	BIBILITY - CHECK APPROP	RIATE BOXES
SECTION C	□ ELIGIBLE □ ELIGIBLE (Applied on or before 15 <sup>th</sup> of month; zero beneeur ELIGIBLE (Applied after 15 <sup>th</sup> of month; zero first month's □ ELIGIBLE (Applied after 15 <sup>th</sup> of month; prorated first month of the INELIGIBLE: Indicate reason: □ HOUSEHOLD IS INELIGIBLE FOR THE PROGRAM DUIT □ VERIFICATION OF IDENTITY NOT PROVIDED (SEE A1 □ HH DID NOT SUBMIT ALL REQUIRED NON-IDENTITY Of the Denial Reason/Comments	benefit due to proration; full second month's ath's benefit plus second month's ETO PROGRAM RULES (provide expanded)	benefit)
	DATE OF FINAL DISPOSITION ON FOOD STAMP BENEFIT ELIGIBILITY:	WORKER NAME:	

Form M-40k LLF Rev. 3/5/08

Authorized by



Date:	
Case Number:	
Case Name:	

# Notice of Denial of Expedited Food Stamp Service or Inability to Issue Food Stamp Benefits

The Agency's decision(s) regarding your application(s) is/are explained below next to the checked (☑) box(es).
☐ We have determined your household is not eligible for Expedited Food Stamp service because:
You do not meet any of the following criteria for Expedited Food Stamp service:
<ul> <li>Your household's total income for the month must be less than \$150 and total liquid resources must not exceed \$100; or</li> <li>Your household's total expenses must be more than your total income and liquid resources; or</li> <li>You are a destitute migrant or seasonal farm worker with no more than \$100 in liquid resources.</li> <li>You failed to comply with an initial eligibility interview within seven days after filing of application.</li> <li>Although you do not qualify for Expedited Food Stamp service, you may still be eligible for regular monthly Food Stamp benefits. A denial of Expedited Food Stamp service does not affect your eligibility for Food Stamp benefits. You will be notified in writing within 30 days of the date you filed your application about your eligibility.</li> </ul>
☐ You will get regular Food Stamp benefits this month under Case Number
You are ineligible due to program rules:
The law(s) and/or regulation(s) allowing us to do this is/are: NYCRR § 387.8, § 387.9, § 387.14 and/or § 387.15.
□ We have determined your household is eligible for Food Stamp benefits under the Expedited Food Stamp service criteria. However, these benefits cannot be issued at this time because your identity cannot be verified. Benefits will be released when your identity is verified.
We have determined your household is eligible for Food Stamp benefits under the Expedited Food Stamp service criteria. However, the last time we gave you Food Stamp benefits was on an expedited basis, pending outstanding documentation, which you failed to submit. As a result, these benefits cannot be issued to you until you submit all the outstanding documentation. When we receive the outstanding documentation, we will use that to determine your Food Stamp benefit amount and your benefits will be released at that time.
The law(s) and/or regulation(s) allowing us to do this is/are: NYCRR § 387.8 (3) and 7CFR 273.2 (i)(iv).

Form M-40k (S) LLF Rev. 3/5/08

Autorizado por



Fecha

Fecha:	
Número del Caso:	
Nombre del Caso:	

# Aviso de Rechazo de Servicio Acelerado de Cupones para Alimentos o Incapacidad de Expedir Beneficios de Cupones para Alimentos

s) decisión(es) de esta Agencia con respecto a su(s) solicitud(es) se explica(n) más abajo junto a la(s) caja(s) rcada(s) (☑).
Hemos determinado que su hogar no tiene derecho a recibir servicio Acelerado de Cupones para Alimentos porque:
Usted no cumple ninguno de los siguientes requisitos para servicio Acelerado de Cupones para Alimentos:
<ul> <li>El ingreso mensual total de su hogar tiene que ser menos de \$150 y sus recursos monetarios disponibles no deben sobrepasar los \$100; o</li> <li>El total de los gastos de su hogar tiene que ser más que su ingreso total y recursos líquidos; o</li> <li>Usted es un trabajador itinerante o labriego temporal que no posee más de \$100 en recursos líquidos.</li> <li>Usted no cumplió con la entrevista inicial de elegibilidad dentro de siete días tras haber presentado solicitud.</li> <li>Aunque usted no cumple los requisitos para recibir servicio Acelerado de Cupones para Alimentos, puede que sí tenga derecho a beneficios normales y mensuales de Cupones para Alimentos. El rechazo de servicio Acelerado no afecta su derecho a beneficios de Cupones para Alimentos. Se le notificará por escrito con respecto a su elegibilidad dentro de 30 días a partir de la fecha en que usted presentó su solicitud.</li> </ul>
Usted recibirá beneficios normales de Cupones para Alimentos este mes bajo el Núm. de Caso
Usted es inelegible debido a las reglas del programa:
La(s) disposición(es) legal(es) y reglamentaria(s) que nos permiten obrar de tal forma es/son: NYCRR § 387.8, §387.9, § 387.14 and/or § 387.15.
Hemos determinado que su hogar cumple los requisitos para el Servicio Acelerado de Cupones para Alimentos. Sin embargo, actualmente estos beneficios no se pueden expedir porque su identidad aún no ha sido comprobada. Una vez se compruebe su identidad, los beneficios serán expedidos.
Hemos determinado que su hogar cumple los requisitos para el servicio Acelerado de Cupones para Alimentos. Sin embargo, en el último servicio Acelerado de Cupones para Alimentos, usted no presentó la documentación solicitada. Por consiguiente, los beneficios en cuestión no pueden expedirse hasta que usted presente dicha documentación. Al recibirla, esta documentación nos servirá para determinar la cantidad de beneficios de Cupones para Alimentos que le corresponde. Luego procederemos a expedir dichos beneficios.
La(s) disposición(es) legal(es) y reglamentaria(s) que nos permiten obrar de tal forma es/son: NYCRR § 387.8 (3) and 7CFR 273.2 (i)(iv).