



FAMILY INDEPENDENCE ADMINISTRATION

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Policy Directive # 05-13-OPE (This Policy Directive Replaces PD #00-58RR)

MANDATED SIGNAGE

Date: April 28, 2005	Subtopic(s): Posters/Notices/Information
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AUDIENCE

The instructions in this policy directive are for Job Center Directors and Non-Public Assistance Food Stamp (NPA FS) Office Site Managers and are informational for all other staff.

REVISION TO PRIOR PROCEDURE

This policy directive has been revised to inform staff of the following changes regarding mandated signage:

- Signage is now mandated by HRA/FIA policy in addition to State and Federal regulations and litigation.
- The address for ordering additional posters has changed.
- The mandated signage list has been separated into two lists, one for Job Centers and one for NPA FS Offices.
- The mandated lists have been expanded to include additional information.
- Some posters have been deleted from the previously published list and many have been added.

POLICY

Definition

Mandated signage refers to written information or messages, in the form of either notices or posters, that must be displayed in Job Centers and/or NPA FS Offices. In this policy directive the words “signage,” “notices” and “posters” will be used interchangeably.

As a result of litigation, State or Federal regulations, or HRA/FIA policy, Job Centers and NPA FS Offices are required to prominently display signage in applicant/participant waiting areas, one prominent area of the Center/Office and/or the employee lounge.

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or
send an e-mail to *FIA Call Center*

REQUIRED ACTION

Samples of the two mandated signage lists, one for Job Centers (Mandated Job Center Signage, form **M-98c**) and one for NPA FS Offices (Mandated NPA Food Stamp Office Signage, form **M-98d**), are attached. The lists include a brief description of the signage, their identification numbers and the location(s) where the signage must be displayed.

Staff must always go to the FIAweb to access the **M-98c** and **M-98d**, as the lists will be revised each time a mandated poster is added or removed from the lists. A Policy Bulletin will be issued each time there is a poster change thereby alerting Directors/Site Managers that the one or both of the lists have been revised.

Signage displayed in Job Centers/NPA FS Offices must be authorized.

With the exception of signage related to staff, facilities or issues requiring authorization by the Center Director/Site Manager (e.g., job fair flyers), Job Center Directors and NPA FS Office Site Managers must obtain prior approval from the Deputy Commissioner of Operations in order to display any signage that does not appear on the attached lists. All requests for approval must be submitted through the Regional Manager’s office. Any unauthorized signage currently posted must be removed.

Where the list indicates that signage must be posted in applicant/participant waiting areas, it must be placed in all applicant/participant waiting areas.

In instances where the location indicates “prominently displayed,” this means that the poster must be displayed only once in a prominent area of the Center/Office with high visibility.

Co-Location

If co-located Job Centers and NPA FS Offices share a main entrance or an area which all applicants/participants for both locations pass through, the “prominently displayed” items need to be posted only once in that common area, as long as all mandated signage from the **M-98c** and **M-98d** is included. If there are separate entrances, or if not all applicants/participants pass through the same common area (e.g., a Center/Office has extended hours and an applicant/participant might have to take a different route through the building during that time than s/he would during regular business hours), the “prominently displayed” signage must be posted once at each entrance.

Use the code in the Identification Number column for ordering additional posters.

The Item column on the **M-98c** and **M-98d** is a sequential list of signs used for tracking purposes. It is not to be used for ordering purposes.

Job Center Directors and NPA FS Office Site Managers are required to compare the signs on the list to the signage currently on display at their respective Centers/Offices and take note of posters that are missing, damaged or outdated. Posters that are missing or damaged must be replaced. Posters that are outdated must be removed.

Mandated signage can now be accessed on the HRAweb.

For reference purposes, all of the signage included on the attached lists is available [on the HRAweb](#). The HRAweb can also be used to identify the most current version of the mandated signage.

Replacing/Ordering Signage

The Office of Purchasing and Materials Management (OPMM) is required to stock all of the mandated signage at the OPMM warehouse (as indicated on the **M-98c** and **M-98d** lists). Arrangements to stock these posters are in progress; Center Directors and Site Managers will be notified when this is complete. The Director/Designee and Manager/Designee must fill out the Credit Memorandum (**W-722**) for each sign being requested and include the following information:

- identification number;
- title of poster;
- number of copies requested.

Fax forms to:

OPMM Warehouse
111 29 Street
Brooklyn, NY 11232
Attention: Warehouse Director

Phone: (718) 369-4100
Fax: (718) 369-4102

Upon receipt of posters/notices from the warehouse, Directors/Site Managers must ensure that postings are placed in an orderly fashion with English and Spanish versions of the same signage near each other.

In situations where signage needs to be replaced, Directors/Managers may use a paper copy downloaded from the HRAweb as a temporary measure to replace signage until the replacement order from OPMM has been received.

Directors/Managers or Designees must be sure to annotate four posters that require hand-printed information:

Annotate **FIA-8** and **FIA-8(S)**

- Food Stamp Information (**FIA-8** and **FIA-8 [S]**) must include a telephone number for contacting a Mail Processing Unit Representative for assistance regarding any problems related to filing an application at an NPA FS Office.

Signage may be accessed online by the following method:

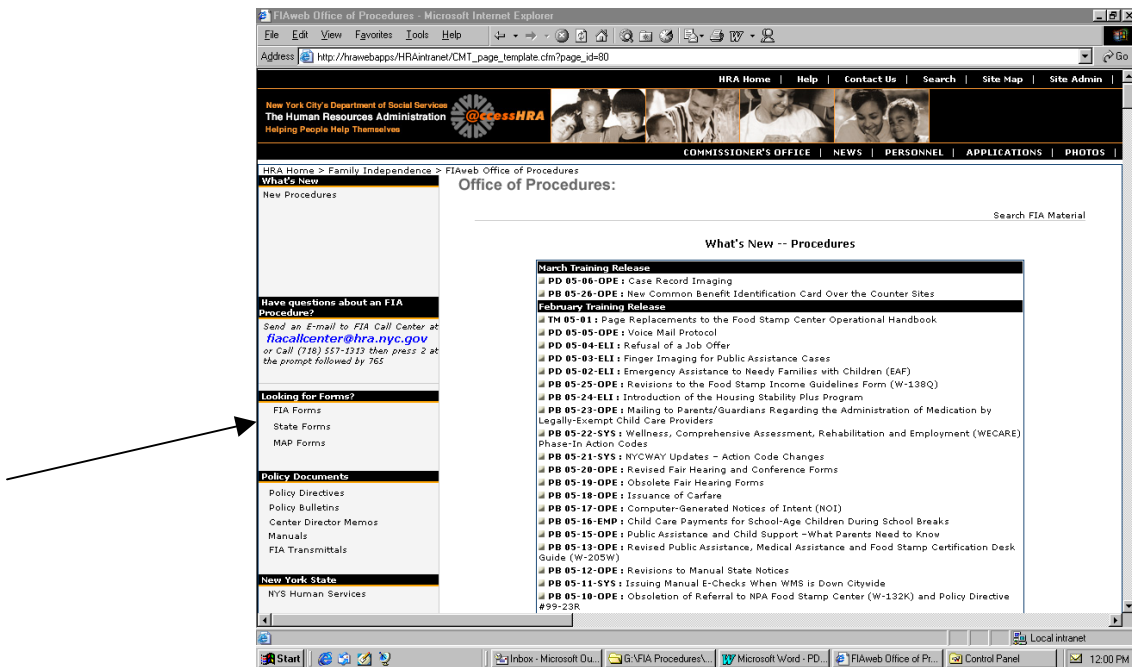
- Go to the HRA home page on the HRAweb and click on **Family Independence**.



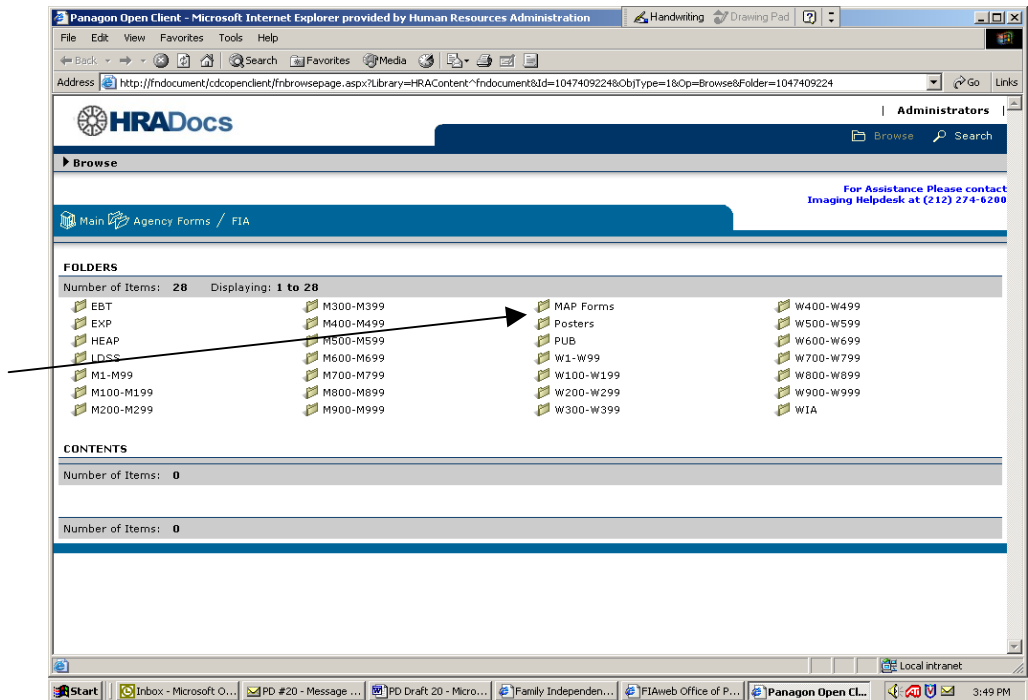
- Click on **Procedures** in the FIA Program Areas section.



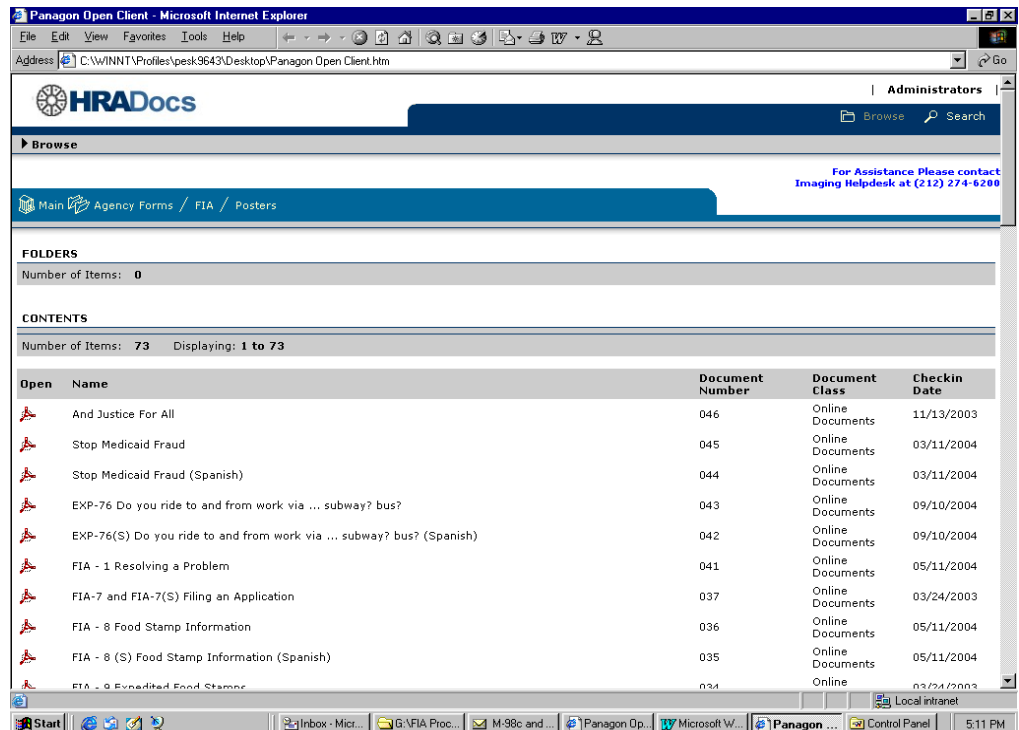
- Click on **FIA Forms** in the left column.



- Click on the **Posters** folder.



- Double-click to open the PDF of the needed signage.



- Print as needed.

**PROGRAM
IMPLICATIONS**

Paperless Office
System (POS)
Implications

There are no POS implications.

Food Stamp
Implications

There are no Food Stamp implications.

Medicaid
Implications

There are no Medicaid implications.


**LIMITED ENGLISH
SPEAKING
ABILITY (LESA)
IMPLICATIONS**

There are no LESA implications.

**FAIR HEARING
IMPLICATIONS**

There are no Fair Hearing implications.

ATTACHMENTS

 Please use Print on
Demand to obtain copies
of forms.

M-98c
M-98d

Mandated Job Center Signage
Mandated NPA Food Stamp Office Signage

Mandated Job Center Signage

Following is a list of signage required to be displayed in Job Centers. Most signage is available in English and Spanish and must be prominently displayed in either one prominent main area of the Center or in all applicant/participant (A/P) waiting areas, as noted below. Note: Signs with separate Spanish translation are identified with an (S) after the FIA number.

Item	Title/Subject	Description	Produced By	Identification Number	Mandated By	Location in Center	Poster Dimensions
1	And Justice for All	Prohibits discrimination in U.S. Department of Agriculture-related activity	USDA	AD-475B	Federal regulation 7CFR 272.6(f)(2)	Prominently displayed	11 X 16 ½
2	Stop Medicaid Fraud	Encourages reporting of suspected fraud	NYS/DOH	DOH-3362	HRA policy	Prominently displayed	11 X 17
3	Stop Medicaid Fraud	Encourages reporting of suspected fraud (Spanish)	NYS/DOH	DOH-3363	HRA policy	Prominently displayed	11 X 17
4	Do you ride to and from work via...subway? bus?	Provides information on possible eligibility for free monthly unlimited MetroCard	HRA	EXP-76	HRA policy	Prominently displayed	11 X 17
5	Do you ride to and from work via...subway? bus?	Provides information on possible eligibility for free monthly unlimited MetroCard	HRA	EXP-76 (S)	HRA policy	Prominently displayed	11 X 17
6	Resolving a Problem	Suggests alternatives to Fair Hearing	FIA	FIA-1	Reynolds lawsuit	All participant waiting areas	14 X 8 ½
7	Filing an Application	Lists types of programs for which one can apply	FIA	FIA-7	Reynolds lawsuit	Prominently displayed	14 X 8 ½
8	Filing an Application	Lists types of programs for which one can apply (Spanish)	FIA	FIA-7 (S)	Reynolds lawsuit	Prominently displayed	14 X 8 ½
9	Food Stamps	Lists eligibility requirements for receiving food stamps within five days	FIA	FIA-9	Reynolds lawsuit	Prominently displayed	8 ½ X 14
10	What You Should Know If You Have an Emergency	Gives examples of what qualifies as an emergency	FIA	FIA-10	Reynolds lawsuit	Prominently displayed	8 ½ X 14
11	What You Should Know If You Have an Emergency	Gives examples of what qualifies as an emergency (Spanish)	FIA	FIA-10 (S)	Reynolds lawsuit	Prominently displayed	8 ½ X 14
12	NOTICE	Notice of HRA assistance in obtaining eligibility verification	FIA	FIA-11	Reynolds lawsuit	Prominently displayed	8 ½ X 14
13	Public Assistance Additional Allowances	Provides a list of special needs which may entitle a participant to an additional allowance	FIA	FIA-12	Brown lawsuit	All participant waiting areas	11 X 17
14	Public Assistance Additional Allowances	Provides a list of special needs which may entitle a participant to an additional allowance (Spanish)	FIA	FIA-12 (S)	Brown lawsuit	All participant waiting areas	11 X 17
15	Important Information Regarding Separate Medicaid Determination	Advises individuals of the right to separate Medicaid determination if PA case is closed or denied	FIA	FIA-14	Mangracina lawsuit	Prominently displayed	11 X 17
16	Important Information Regarding Separate Medicaid Determination	Advises individuals of the right to separate Medicaid determination if PA case is closed or denied (Spanish)	FIA	FIA-14 (S)	Mangracina lawsuit	Prominently displayed	11 X 17
17	This is an Automated Job Center	Advises individuals that filling out a paper application may not be necessary	FIA	FIA-19	FIA policy	All applicant waiting areas	8 ½ X 11
18	This is an Automated Job Center	Advises individuals that filling out a paper application may not be necessary (Spanish)	FIA	FIA-19 (S)	FIA policy	All applicant waiting areas	8 ½ X 11
19	Congratulations on Your Job	Provides information on benefits	FIA	FIA-21	FIA policy	Prominently displayed	8 ½ X 14
20	Congratulations on Your Job	Provides information on benefits (Spanish)	FIA	FIA-21 (S)	FIA policy	Prominently displayed	8 ½ X 14
21	Notice to All Applicants for Benefits in the Home Energy Assistance Program (HEAP)	Advises individuals of right to appeal decisions regarding HEAP eligibility	NYS/OTDA	FIA-30	Kapps lawsuit	Prominently displayed	11 X 17

Mandated Job Center Signage

Following is a list of signage required to be displayed in Job Centers. Most signage is available in English and Spanish and must be prominently displayed in either one prominent main area of the Center or in all applicant/participant (A/P) waiting areas, as noted below. Note: Signs with separate Spanish translation are identified with an (S) after the FIA number.

Item	Title/Subject	Description	Produced By	Identification Number	Mandated By	Location in Center	Poster Dimensions
22	Adult Families without Minor Children	Provides information about temporary emergency housing for designated population	DHS	FIA-32	McCain lawsuit	Prominently displayed	8 ½ X 14
23	Important Notice to All Public Assistance Applicants and Participants	Information regarding timely Fair Hearing decisions	FIA	FIA-33	Piron lawsuit	Prominently displayed	11 X 17
24	Important Notice to All Public Assistance Applicants and Participants	Information regarding timely Fair Hearing decisions (Spanish)	FIA	FIA-33 (S)	Piron lawsuit	Prominently displayed	11 X 17
25	NYS Agency-Based Voter Registration	Identifies center as a voter registration site	NYS Board of Elections	FIA-35	National Voter Registration Act	Prominently displayed	18 X 24
26	NYS Agency-Based Voter Registration	Identifies center as a voter registration site (Spanish)	NYS Board of Elections	FIA-35 (S)	National Voter Registration Act	Prominently displayed	18 X 24
27 a.	Applications Are Available	Informs applicants/participants about availability of PA and FS applications	FIA	FIA-42	FIA policy	All application and D&C waiting areas	8 ½ X 11
28 a.	Applications Are Available	Informs applicants/participants about availability of PA and FS applications (Spanish)	FIA	FIA-42 (S)	FIA policy	All application and D&C waiting areas	8 ½ X 11
29	Attention Single Parents on Public Assistance	Provides information on getting assigned to education or training as a work activity	FIA	FIA-43	Davila lawsuit	Prominently displayed	11 X 17
30	Attention Single Parents on Public Assistance	Provides information on getting assigned to education or training as a work activity (Spanish)	FIA	FIA-43 (S)	Davila lawsuit	Prominently displayed	11 X 17
31 b.	New York State Elderly Pharmaceutical Insurance Coverage (EPIC)	Provides information about prescription coverage for persons over 65 who are not eligible for Medicaid	FIA	FIA-45	FIA policy	Prominently displayed	11 X 17
32 b.	New York State Elderly Pharmaceutical Insurance Coverage (EPIC) (S)	Provides information about prescription coverage for persons over 65 who are not eligible for Medicaid (Spanish)	FIA	FIA-45 (S)	FIA policy	Prominently displayed	11 X 17
33	Food Stamp Benefits Complaint Procedure	Provides information about prescription coverage for persons over 65 who are not eligible for Medicaid	NYS/OTDA	LDSS-8036	OTDA	Prominently displayed	14 X 8 ½
34	Food Stamp Benefits Complaint Procedure	persons over 65 who are not eligible for Medicaid (Spanish)	NYS/OTDA	LDSS-8036 (S)	OTDA	Prominently displayed	14 X 8 ½
35 c.	Child/Teen Health Program	Provides description of medical services available for children and teenagers	MICSA	MAP-365	Daiour lawsuit	Prominently displayed	16 X 20
36	Privacy Notice	How medical information about you may be used and disclosed and how you can get access to this information	MICSA	MAP-2020C	DOH Transmittal 03 OHM/ADM-3	All applicant/participant waiting areas	11 X 17
37	Privacy Notice	How medical information about you may be used and disclosed and how you can get access to this information (Spanish)	MICSA	MAP-2020C (S)	DOH Transmittal 03 OHM/ADM-3	All applicant/participant waiting areas	11 X 17
38	Will You Receive Food Stamp Benefits	Provides information on receiving food stamps after cash assistance ends	NYS/OTDA	Pub-4792	OTDA	All applicant/participant waiting areas	8 ½ X 14
39	Will You Receive Food Stamp Benefits	Provides information on receiving food stamps after cash assistance ends (Spanish)	NYS/OTDA	Pub-4792-SP	OTDA	All applicant/participant waiting areas	8 ½ X 14

a. Do not post at Model Centers or sites that do not accept applications

b. Must be posted at SeniorWorks Center (No. 84) only

c. Must be posted at Riverview Job Center (No. 37) only

Mandated Job Center Signage

Following is a list of signage required to be displayed in Job Centers. Most signage is available in English and Spanish and must be prominently displayed in either one prominent main area of the Center or in all applicant/participant (A/P) waiting areas, as noted below. Note: Signs with separate Spanish translation are identified with an (S) after the FIA number.

Item	Title/Subject	Description	Produced By	Identification Number	Mandated By	Location in Center	Poster Dimensions
40	If You Need an Interpreter	Advises individuals with limited English speaking ability that free interpreter service is available.	NYS/OTDA	Pub # 4842	Ramirez lawsuit	All applicant/participant waiting areas	11 X 17
41	HRA Mission Statement	Description of HRA's mission	HRA	HRA/PAI-M	HRA policy	Employee lounge and prominently displayed	11 X 17
42	HRA Mission Statement	Description of HRA's mission (Spanish)	HRA	HRA/PAI-M (S)	HRA policy	Employee lounge and prominently displayed	11 X 17
43	HRA Vision Statement	Description of HRA's vision	HRA	HRA/PAI-V	HRA policy	Employee lounge and prominently displayed	11 X 17
44	HRA Vision Statement	Description of HRA's vision (Spanish)	HRA	HRA/PAI-V (S)	HRA policy	Employee lounge and prominently displayed	11 X 17
45	INFOLINE	Provides a toll-free number to obtain HRA-related information	HRA	W-184	Ramirez lawsuit	All applicant/participant waiting areas	11 X 17
46	HRA Central Complaint Unit	Advises applicant/participant on how to file a complaint	HRA/OCCA	W-184A	HRA policy	Prominently displayed	11 X 8 ½

Seasonal Posters

47	It's Your Money, Come and Get It!	Provides information on Earned Income Tax Credit (EITC)	DCA	FIA-36	FIA policy	Prominently displayed until 1/1/06	21 X 22
48	It's Your Money, Come and Get It!	Provides information on Earned Income Tax Credit (EITC) (Spanish)	DCA	FIA-36 (S)	FIA policy	Prominently displayed until 1/1/06	21 X 22

Temporary Posters

49	Were You Unable to Get Medicaid at Any Time from September 12, 1997 through August 5, 2004 Because of Your Immigration Status?	Provides information on possible retroactive payment of Medicaid-covered services	NYS/DOH	DOH-3376	Aliessa/Adamolekun lawsuit	Prominently displayed until 8/6/05	11 X 17
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Mandated NPA Food Stamp Office Signage

Following is a list of signage required to be displayed in NPA Food Stamp Offices. Most signage is available in English and Spanish and must be prominently displayed in either one prominent main area of the Office or in all applicant/participant (A/P) waiting areas, as noted below. Note: Signs with separate Spanish translation are identified with an (S) after the FIA number.

Item	Title/Subject	Description	Produced By	Identification Number	Mandated By	Location in Center	Poster Dimension
1	And Justice for All	Prohibits discrimination in U.S. Department of Agriculture-related activity	USDA	AD-475B	Federal regulation 7CFR 272.6(f)(2)	Prominently displayed	11 X 16 ½
2	Stop Medicaid Fraud	Encourages the reporting of suspected fraud	NYS/DOH	DOH-3362	HRA policy	Prominently displayed	11 X 17
3	Stop Medicaid Fraud	Encourages the reporting of suspected fraud (Spanish)	NYS/DOH	DOH-3363	HRA policy	Prominently displayed	11 X 17
4 a.	Important Notice to Applicants Who Have Mobility Impairments or Use Wheel Chairs	Lists locations with wheelchair access	FIA	FIA-5	Americans with Disabilities (ADA)	Prominently displayed	8 ½ X 11
5 a.	Important Notice to Applicants Who Have Mobility Impairments or Use Wheel Chairs	Lists locations with wheelchair access (Spanish)	FIA	FIA-5 (S)	Americans with Disabilities (ADA)	Prominently displayed	8 ½ X 11
6	Filing an Application	Lists types of programs for which one can apply	FIA	FIA-7	FIA policy	Prominently displayed	14 X 8½
7	Filing an Application	Lists types of programs for which one can apply (Spanish)	FIA	FIA-7 (S)	FIA policy	Prominently displayed	14 X 8½
8	Food Stamp Information	Provides general information pertaining to Food Stamp program	FIA	FIA-8	FIA policy	Prominently displayed	8 ½ X 14
9	Food Stamp Information	Provides general information pertaining to Food Stamp program (Spanish)	FIA	FIA-8 (S)	FIA policy	Prominently displayed	8 ½ X 14
10	Food Stamps	Lists eligible requirements for receiving food stamps within five days	FIA	FIA-9	FIA policy	Prominently displayed	8 ½ X 14
11	NOTICE	Notice of HRA assistance in obtaining eligibility verification	FIA	FIA-11	FIA policy	Prominently displayed	8 ½ X 14
12	Important Information Regarding Separate Medicaid Determination	Advises individuals of the right to separate Medicaid determination if PA case is closed or denied	FIA	FIA-14	Mangracina lawsuit	Prominently displayed	11 X 17
13	Important Information Regarding Separate Medicaid Determination	Advises individuals of the right to separate Medicaid determination if PA case is closed or denied (Spanish)	FIA	FIA-14 (S)	Mangracina lawsuit	Prominently displayed	11 X 17
14	Adult Families without Minor Children	Provides information about temporary emergency housing for designated population	DHS	FIA-32	McCain lawsuit	Prominently displayed	8 ½ X 14
15	Important Notice to All Public Assistance Applicants and Participants	Information regarding timely Fair Hearing decisions	FIA	FIA-33	Piron lawsuit	Prominently displayed	11 X 17
16	Important Notice to All Public Assistance Applicants and Participants	Information regarding timely Fair Hearing decisions (Spanish)	FIA	FIA-33 (S)	Piron lawsuit	Prominently displayed	11 X 17
17	NYS Agency-Based Voter Registration	Identifies center as a voter registration site	NYS Board of Elections	FIA-35	National Voter Registration Act	Prominently displayed	18 X 24
18	NYS Agency-Based Voter Registration	Identifies center as a voter registration site (Spanish)	NYS Board of Elections	FIA-35 (S)	National Voter Registration Act	Prominently displayed	18 X 24
19	New York State Elderly Pharmaceutical Insurance Coverage (EPIC)	Provides information about prescription coverage for persons over 65 who are not eligible for Medicaid	FIA	FIA-45	FIA policy	Prominently displayed	11 X 17
20	New York State Elderly Pharmaceutical Insurance Coverage (EPIC) (S)	Provides information about prescription coverage for persons over 65 who are not eligible for Medicaid (Spanish)	FIA	FIA-45 (S)	FIA policy	Prominently displayed	11 X 17
21	Food Stamp Benefits Complaint Procedure	How to file a complaint concerning Food Stamp processing standards and/or service	NYS/OTDA	LDSS-8036	OTDA	Prominently displayed	14 X 8½

a. Must be posted at New Utrecht Food Stamp Office (F-27) only

Mandated NPA Food Stamp Office Signage

Following is a list of signage required to be displayed in NPA Food Stamp Offices. Most signage is available in English and Spanish and must be prominently displayed in either one prominent main area of the Office or in all applicant/participant (A/P) waiting areas, as noted below. Note: Signs with separate Spanish translation are identified with an (S) after the FIA number.

Item	Title/Subject	Description	Produced By	Identification Number	Mandated By	Location in Center	Poster Dimension
22	Food Stamp Benefits Complaint Procedure	How to file a complaint concerning Food Stamp processing standards and/or service (Spanish)	NYS/OTDA	LDSS-8036	OTDA	Prominently displayed	14 X 8½
23	Privacy Notice	How medical information about may be used and disclosed and how you can get access to this information	MICSA	MAP-2020C	DOH Transmittal 03 OHM/ADM-3	Prominently displayed	11 X 17
24	Privacy Notice	How medical information about may be used and disclosed and how you can get access to this information (Spanish)	MICSA	MAP-2020C (S)	DOH Transmittal 03 OHM/ADM-3	Prominently displayed	11 X 17
25	Renewed Your Health Coverage Yet?	Reminds participants in receipt of medical assistance to renew their medical coverage	MICSA	MAP 365A	HRA/MAP policy	Prominently displayed	18 X 24
26	Renewed Your Health Coverage Yet?	Reminds participants in receipt of medical assistance to renew their medical coverage (Spanish)	MICSA	MAP 365A (S)	HRA/MAP policy	Prominently displayed	18 X 24
27	Will You Receive Food Stamp Benefits	Provides information on receiving food stamps after cash assistance ends	NYS/OTDA	Pub-4792	OTDA	Prominently displayed	8 ½ X 14
28	Will You Receive Food Stamp Benefits	Provides information on receiving food stamps after cash assistance ends (Spanish)	NYS/OTDA	Pub-4792-SP	OTDA	Prominently displayed	8 ½ X 14
29	If You Need an Interpreter	Advises individuals with limited English speaking ability that free interpreter service is available	NYS/OTDA	Pub # 4842	Ramirez lawsuit	All applicant/participant waiting areas	11 X 17
30	HRA Mission Statement	Description of HRA's mission	HRA	HRA/PAI-M	HRA policy	Employee lounge and prominently displayed	11 X 17
31	HRA Mission Statement	Description of HRA's mission (Spanish)	HRA	HRA/PAI-M (S)	HRA policy	Employee lounge and prominently displayed	11 X 17
32	HRA Vision Statement	Description of HRA's vision	HRA	HRA/PAI-V	HRA policy	Employee lounge and prominently displayed	11 X 17
33	HRA Vision Statement	Description of HRA's vision (Spanish)	HRA	HRA/PAI-V (S)	HRA policy	Employee lounge and prominently displayed	11 X 17
34	INFOLINE	Provides a toll-free number to obtain HRA-related information	HRA	W-184	Ramirez lawsuit	All applicant/participant waiting areas	11 X 17
35	HRA Central Complaint Unit	Advises A/P on how to file a complaint	HRA/OCCA	W-184A	HRA policy	Prominently displayed	11 X 8 ½

Seasonal Posters

36	It's Your Money, Come and Get It!	Provides information about Earned Income Tax Credit (EITC)	Department of Consumer Affairs	FIA-36	FIA policy	Prominently displayed until 1/1/06	21 X 22
37	It's Your Money, Come and Get It!	Provides information about Earned Income Tax Credit (EITC) (Spanish)	Department of Consumer Affairs	FIA-36 (S)	FIA policy	Prominently displayed until 1/1/06	21 X 22

Temporary Posters

38	Were You Unable to Get Medicaid at Any Time from September 12, 1997 through August 5, 2004 Because of Your Immigration Status?	Provides information on possible retroactive payment of Medicaid-covered services	NYS/DOH	DOH-3376	Aliessa/Adamolekun lawsuit	Prominently displayed until 8/6/05	11 X 17
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