## OFFICE OF POLICY, PROCEDURES, AND TRAINING

James K. Whelan, Executive Deputy Commissioner

Adam Waitzman, Assistant Deputy Commissioner
Office of Procedures

Human Resources Administration Department of

Social Services

### **POLICY BULLETIN # 19-22-EMP**

# INSTRUCTION TO JOS/WORKERS TO NOT REFER PARTICIPANTS TO TAG/EDUCATIONAL SERVICES CURRENTLY IN ALTERNATIVE ENGAGEMENT

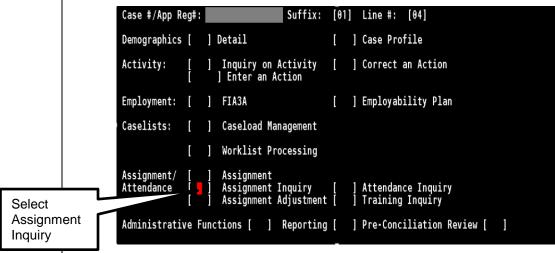
Date:	Subtopic(s):
April 15, 2019	Employability, Training
	The purpose of this policy bulletin is to provide clarification to Job Center and Career Services Out Stationed Worker (OSW) staff concerning referrals to the Training Assessment Group (TAG) for participants who are already assigned to alternative engagement programs. This policy bulletin is informational for all other staff.
	Alternative Engagement
	Alternative Engagement (AE) is a Human Resources Administration (HRA) initiative to expand workforce development and education opportunities outside of the traditional self-enrollment through TAG by cultivating relationships with community-based, mission-aligned providers. These relationships connect the participants with existing free programs in education, vocational training and employment opportunities that will equip them with the necessary skills to transition out of poverty and towards self-sufficiency. CareerCompass and YouthPathways providers refer the participants to these education and training opportunities after a comprehensive, individualized assessment of the participants' education, work history, and career interests.
	Determining if a Participant Has a Current AE Assignment
Do not refer participants in an AE assignment to TAG	Before making a referral to TAG, staff <u>must</u> determine if the participant has a current AE assignment. If the participant has a current AE assignment, staff <u>must not</u> refer this individual to TAG/Educational Services. If the TAG referral is made while the participant has an AE assignment the system will close this assignment with a 13TT action code (Referral to Training Assessment Group –TAG) in the New York City Accountability and You (NYCWAY) system.

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

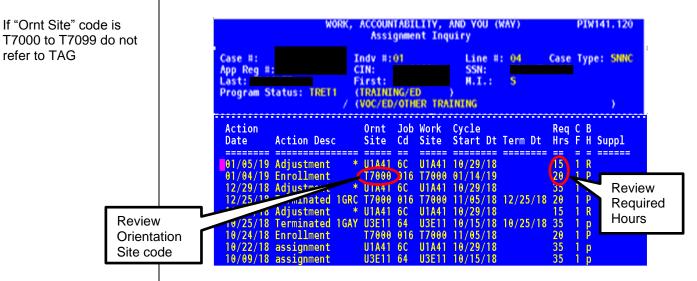
Distribution: X

To determine if the participant has a current AE assignment the JOS/Worker must:

Select the Assignment Inquiry screen in the NYCWAY Master Menu; and



Review the Orientation Site ("Ornt Site") code of the "Enrollment" action in the Assignment Inquiry screen;



If the "Ornt Site" code is from "T7000" to "T7099", this indicates that the Enrollment is an AE assignment and the participant must not be referred to TAG.

refer to TAG

### Ensuring that Mandatory Assignment Hours are Met

Additionally, the JOS/Worker must ensure that the participant's active assignment hours equal the participant's mandatory engagement hours.

In the Assignment Inquiry screen, "Required Hours" (Req Hrs) specifies the number of hours per week an assignment requires.

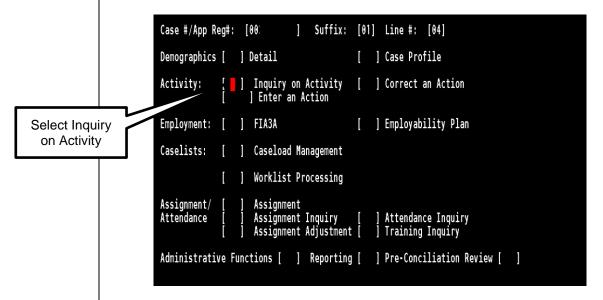
In the sample scenario illustrated by the previous screenshot, the participant has two active assignments for 15 and 20 hours. One of them, the 20 hour assignment, is an AE assignment (the Ornt Site code is T7000).

The total participant's active assignment hours must meet the mandatory engagement hours.

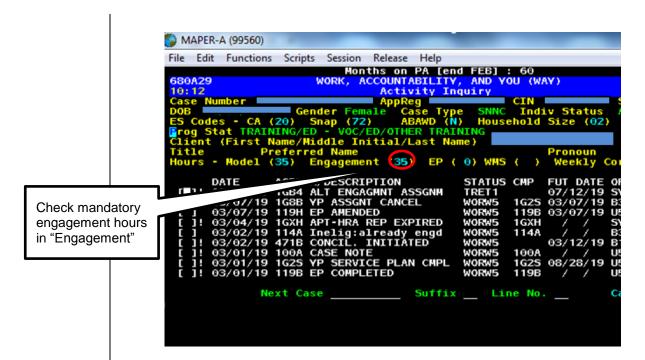
Refer to PB #17-41-EMP for information on engagement hours

To look up the participant's mandatory engagement hours, the JOS/Worker must:

 Select the Inquiry on Activity screen in the NYCWAY Master Menu; and



• Check hours per week for "Engagement" in the Activity Inquiry screen. This number specifies the mandatory engagement hours for the participant (see screenshot on the next page).



In the sample case shown above, the total assignment hours, 35, equal the mandatory engagement hours, 35.

If total assignment hours do not meet the mandatory engagement hours, staff must refer the participant to the Career Compass/Youth Pathways vendor for an assignment that meets the required hours.

For more information about Career Compass and Youth Pathways programs refer to PB #17-30-EMP.

If a participant wants to change their AE assignment to another assignment that needs TAG approval, the participant must be referred back to the Career Compass or Youth Pathways provider to handle the request for a change of assignment.

Effective Immediately

#### Related Item:

PB #17-30-EMP PB #17-41-EMP