




OFFICE OF POLICY, PROCEDURES, AND TRAINING

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POLICY BULLETIN # 16-33-OPE

CLOSING OF THE 2015-2016 HOME ENERGY ASSISTANCE PROGRAM (HEAP) SEASON

Date: April 8, 2016	Subtopic(s): HEAP
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform Job Center and Non Cash Assistance (NCA) Supplemental Nutrition Assistance Program (SNAP) Center staff of the closing of the 2015-2016 Home Energy Assistance Program (HEAP) season.</p> <p>Both the regular and emergency benefit components of the 2015-2016 HEAP will close at close of business, Friday, April 8, 2016.</p> <p>Non-repair/replacement energy-related emergencies that occur after the close of the HEAP season should be processed in accordance with the Utility Process procedure. Refer to PD #14-12-ELI for detailed information.</p> <p><i>Effective Immediately</i></p> <p>References:</p> <p>GIS 16 TA/DC 018 GIS 16 TA/DC 027</p> <p>Related Item:</p> <p>PD #14-01-ELI PD #14-12-ELI</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298