OFFICE OF POLICY, PROCEDURES, AND TRAINING

POLICY BULLETIN #24-34-SYS

SPOS RELEASE NOTES

Date: July 19, 2024	Subtopic(s): POS; SNAP

Purpose:

This policy bulletin is to inform Non-Cash Assistance Supplemental Nutrition Assistance Program (SNAP) Center staff as well as Mailer, Match and Action Program (MMAP) staff, that the latest version of the Streamline Paperless Office System (SPOS) will migrate into production on July 20, 2024. Descriptions of the changes can be found in SPOS Release Notes (**Attachment A**).

These release notes can also be found on the HRA Intranet at:

http://intranetnew.hra.nycnet/sites/HRAIntranet/Pages/POSReleaseNotes.aspx

Effective July 20, 2024

Attachments:

Attachment A   SPOS Release Notes

APPLICATION/SERVICE:	Streamline POS, ANGIE
PLANNED START DATE:	07/20/2024 8:00 PM
PLANNED END DATE:	07/20/2024 11:00 PM

Release Description:

Effective Saturday 07/20/2024, from 8PM to 11 PM, ITS will be deploying a maintenance release to deploy fixes to reported incidents for Streamline POS as described below:
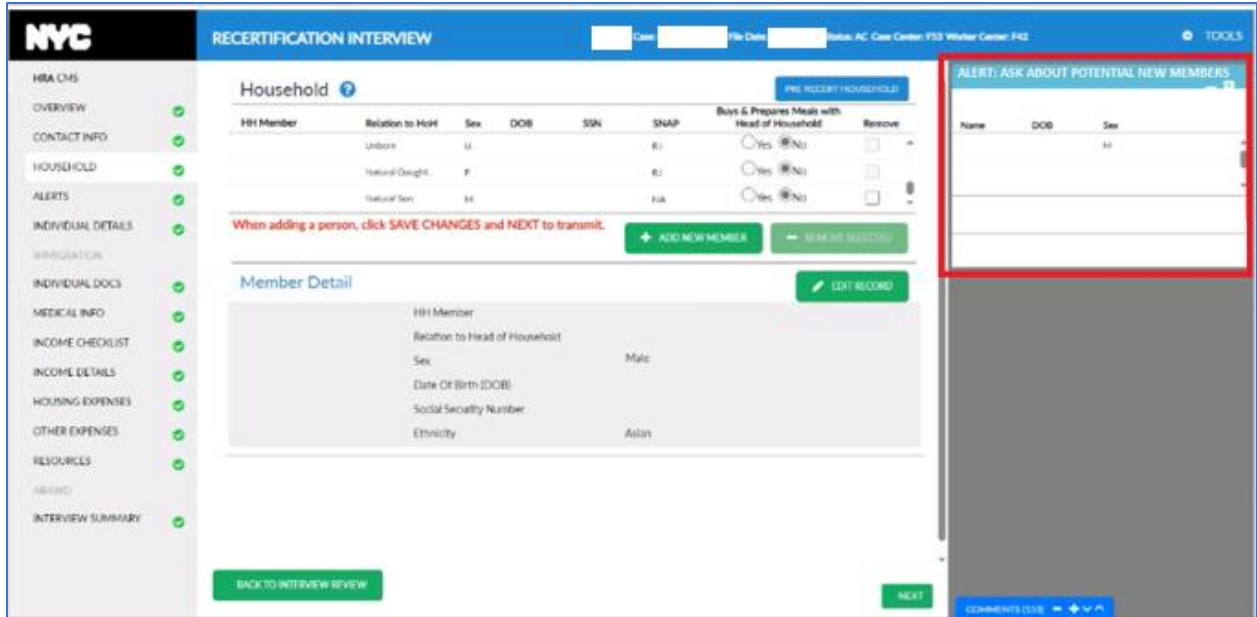
Bug Fixes:

- Fixed issues causing the same Stop Adverse Action from getting dished out via **GET NEXT CASE FOR PROCESSING** widget in the Activity and General Information Exchange (ANGIE) system.
- Fixed issues causing the error message on the Household screen "**Something went wrong, please suspend the case and try again. If the issue is not resolved open an incident with POS Helpdesk**". This fix applies to when there are 20 or more members on the case (large household size).
- Fixed two issues causing the "**There is no Budget Information**" message seen on the Budget screen when there is:

  o   Child Care income and/or Child Care expenses.
  o   Non-Citizen on the case.

Enhancements:

Removed the "**ACTIVE CASES AT THIS ADDRESS**" and "**ERECERT ADDITIONS**" widgets (Quick Additions)
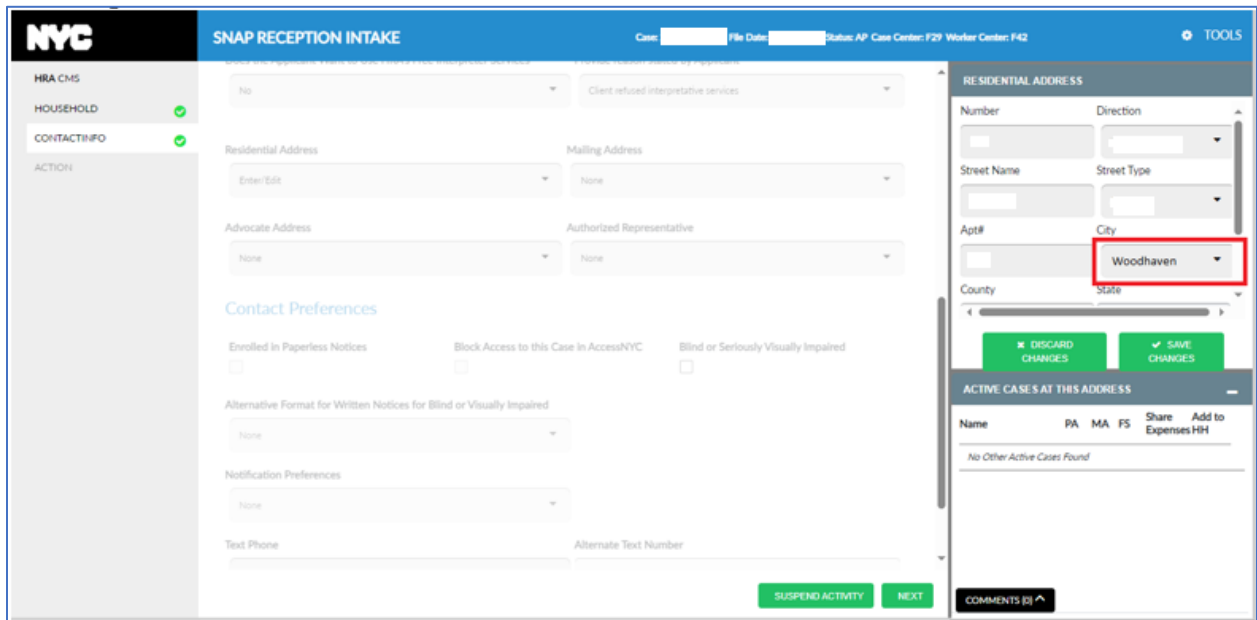
- With this release, the "**ACTIVE CASES AT THIS ADDRESS**" widget has been removed from SPOS.
- With this release, the "**ERECERT ADDITIONS**" widget has been re-designed in SPOS where it will no longer support the function to add members to the case. Instead, it has been updated to be displayed in a read-only view. The widget has been renamed as "**ALERT: ASK ABOUT POTENTIAL MEMBERS**" in the Recertification activity, as shown in the following screenshot for reference:

Addition of Woodhaven to the City Dropdown of the Residential Address Widget of ANGIE Intake and SPOS

- With this release, the ANGIE Intake function is updated to include "Woodhaven" as an option to the "City" dropdown of the **RESIDENTIAL ADDRESS** widget. This widget is on the Contact Info screen as shown below:

- With this release, the SPOS system is updated to include "Woodhaven" as an option to the "City" dropdown of the **RESIDENTIAL ADDRESS** widget. This widget is seen on the Contact Info screen as shown below:

Code Migration to the Latest Version to Meet Industry Standards of Performance

- With this release, backend updates were made to meet the mandated industry standards of performance. This involves the .net core migration from the 3.1 to 6.0 version.

Form Updates

- With this release, the Center field was removed from the forms below, and as a result, template updates have been made.

    - **FIA-1152D**: Supplemental Nutrition Assistance Program (SNAP) Notice of Required Telephone Interview.
    - **FIA-1152H**: Call to Complete Your Required Interview.