

## OFFICE OF POLICY, PROCEDURES, AND TRAINING

## **POLICY BULLETIN # 22-58-ELI**

## PROCESSING OFFICE OF CHILD SUPPORT SERVICES (OCSS) SANCTIONS DURING THE PUBLIC HEALTH EMERGENCY

Subtopic(s):
Sanctions, Budgeting
Purpose  The purpose of this policy bulletin is to advise HRA Benefit Access Center and Division of Financial Review Processing (DFRP) staff of a temporary change in the manual processing of Office of Child Support Services (OCSS) sanctions.
Background
Generally, when an applicant or participant fails to comply with OCSS, they are subject to a sanction which reduces their needs by 25% and makes them ineligible for Medicaid (unless pregnant or have an infant under 2 months old).
However, during the Public Health Emergency, individuals in receipt of Medicaid are not to lose coverage for any reason other than death, moving out of state, or at their own request.
Required Action
<ul> <li>HRA Benefit Access Center and DFRP staff processing OCSS sanctions must not change the individual Medicaid status on the Turn Around Document (TAD). Staff will continue to enter the CA reason code V30 (Failure to Comply with IV-D) on the TAD along with a saved budget using Income Source codes: <ul> <li>44 PA/Budget Reduction - PA Budget Deficit is reduced due to Non Compliance with IV-D Requirements for Recipient or Re-Applying Household</li> <li>45 PA Budget Reduction-PA Budget Deficit is Reduced Due To Non-Compliance with IV-D Requirements for Applicant Households.</li> </ul> </li> </ul>

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298 For more information on CNS see PD #14-02-SYS Staff must also create a Client Notices System (CNS) notice using the information about the infraction from the New York City Work Accountability and You (NYCWAY) system. When processing the TAD, the notice number must be entered on the TAD as well.

**Note**: NYCWAY has been programmed to match this process for sanctions processed through the automated process.

Effective Immediately

## Related Items:

PD 14-20-ELI PD #14-02-SYS 2020 MAP INF-04