

OFFICE OF POLICY, PROCEDURES, AND TRAINING

POLICY BULLETIN #22-15-OPE

END OF GOODWILL VOUCHERS

Date:	Subtopic(s):
February 25, 2022	Goodwill Vouchers, Code 99, Immediate Needs
	The purpose of this policy bulletin is to inform all Job Center and HIV/AIDS Services Administration (HASA) center staff that the contract between HRA and Goodwill to issue clothing vouchers ended on June 30, 2021. It is informational for all other staff.
	As a result of the contract ending, Goodwill vouchers for emergency and immediate clothing or household needs must no longer be issued by Job Center or HASA staff.
	Richmond Job Center #99 staff, who issued the Special Grant Code 99 – cash equivalent of the Goodwill Vouchers – to meet immediate or emergency needs of residents of Staten Island will no longer issue this benefit.
	Further information about meeting immediate or emergency clothing and household needs for applicants or participants will be provided inforthcoming procedural updates. Other aspects of Processing Immediate Needs (Code 44) and/or Emergency Assistance (PD #17-01-ELI) remain in effect.
	Effective Immediately
	Related Item:
	PD #17-01-ELI

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298