



OFFICE OF POLICY, PROCEDURES, AND TRAINING

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POLICY BULLETIN #21-55-SYS

SNAP POS RELEASE NOTES VERSION 15.3

Date: October 6, 2021	Subtopic(s): POS
	<p>This policy bulletin is to inform Non Cash Assistance Supplemental Nutrition Assistance Program (NCA SNAP) Center staff that the latest version of the Paperless Office System (POS) will migrate into production on October 18, 2021. Descriptions of the changes can be found in SNAP POS Release Notes Version 15.3 (Attachment A).</p> <p>These release notes can also be found on the HRA Intranet at: http://intranetnew.hra.nycnet/sites/HRAIntranet/Pages/POSReleaseNotes.aspx</p> <p><i>Effective October 18, 2021</i></p> <p>Attachment:</p> <p>Attachment A SNAP POS Release Notes Version 15.3</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
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SNAP POS Release Notes

SNAP POS Version 15.3 October 18, 2021

These Release Notes contain descriptions of changes and fixes in the Supplemental Nutrition Assistance Program (SNAP) Paperless Office System (POS) release for Monday, October 18, 2021. These and prior Release Notes also be found on the Human Resources Administration (HRA) Intranet at <http://intranetnew.hra.nycnet/sites/HRAIntranet/Pages/POSReleaseNotes.aspx>

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1. Overview of Changes

The following changes and fixes were made in this release:

- Updates to Recertification Process in Interactive Voice Response System (IVRS)
- New York State Combined Application Process (NYSCAP)
- New York State Elderly Simplified Application Process (ESAP)
- SNAP Recertification Report and Recertification Log updates
- Classic POS Form updates
- Streamline POS Form updates
- Enhancement to the Turnaround Document (TAD) Screen
- Update to Income Details for Gift and Contributions Question
- Update to the Do you have documents to submit to the Human Resources Administration (HRA)? (FIA-1138) flyer templates
- Extensions of the Recertification period due to Covid -19 response
- Closing out stale actions in Streamlined (SPOS)
- Case Name update
- Temporary removal of the edit to allow non-Fair Hearing workers to access cases pending with Fair Hearing
- Supplemental Nutrition Assistance Program (SNAP) Program Changes Updates and Thrifty Food Plan

2. Updates to “No Change” Recertification Process in Interactive Voice Response System (IVRS)

SNAP participants who meet certain eligibility requirements may recertify for SNAP benefits using the IVRS Telephone Recertification System. The SNAP Recertification “No Change” IVRS process was enhanced and streamlined.

Eligibility

To be eligible for SNAP Recertification “No Change” IVRS, participants must be in their SNAP recertification period and meet each of the following requirements:

- Disabled or 55 years of age or older;
- Receive no earned income (from job or self-employment);
- No change to unearned income (Social Security Income (SSI), Social Security pension, etc.); and
- No change in residence or household composition.

If the participant is a non-citizen, the IVRS question set requires them to confirm that there is no change to their immigration status in order to continue with the IVRS recertification process.

Participants of the New York State Nutrition Improvement Project (NYSNIP) and the New York State Combined Application Project (NYSCAP) are also eligible for SNAP Recertification “No Change” IVRS.

Enhanced Flexibility for Callers: Reporting Changes in Rent/Mortgage

With the updated process, cases eligible for the SNAP Recertification “No Change” IVRS are able to use the automated system to report changes in their rent or mortgage amount (if they have not moved).

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- During this process, cases enter the new amounts and IVRS automatically calculates whether the new amount is within +/-15% of the current amount on file.
 - If the new reported amount is within +/- 15% of the current amount on file, IVRS allows the caller to continue through the process and submits the newly reported amount to POS at the end of a successful process.
 - If, however, the new reported amount is outside +/- 15% of the current amount on file, IVRS automatically informs the caller that supporting documentation is needed.

Deferral for Shelter Expenses

The Submit Proof of Your Change in Shelter Expense for Your SNAP Case! (**FIA-1146b**) Form will be sent to participants once they have successfully completed the SNAP Recertification “No Change” IVRS process and indicated a change in their rent or mortgage amount that is greater than 15% higher or lower than the current amount on file (i.e., greater than +/-15%). The **FIA-1146b** will also be generated for NYSNIP cases that successfully complete their automated interviews but do not provide enough information for determining their new shelter amount:

- The **FIA-1146b** informs the participant that they must provide documentation to support the new rent or mortgage amount that they submitted through the IVRS process and instructs the participant on how to submit the required documentation.
- These cases will be placed in POS deferral queues at each home center to continue processing in SPOS when documents are received or when the deferral period expires.
 - For example, for East End cases, the queue named **F02 IVRS Recert Deferral**.
 - The activity placed in the queue is the **SNAP Recertification Interview**.

Updates to Automated Continued Eligibility Determination (CED) Files to the Welfare Management System (WMS)

Cases that successfully complete the IVRS recertification process will be posted to POS for further processing, so that the recertification can be completed:

- For cases without a high-risk indicator and who are not deferred for shelter expenses, there will not be any Worker intervention required in this case and POS will post the CED automatically for the cases to WMS for processing of the recertification transaction.
- Cases flagged as ‘high risk’ (participants with an Resource File Integration (RFI) match) who successfully complete the IVRS recertification process will not have their CED automatically posted by POS to WMS.
 - The SNAP Recertification Interview will be loaded for these cases into the POS processing queues at each home center for assignment to a processor.
 - For example, for East End cases, the queue named **F02 IVRS Recert Process CED**.
 - This will allow for the RFI to be assessed by staff before manually processing these cases through SPOS. The activity placed in the queue is the SNAP Recertification Interview.

Settle in Conference

A Settle in Conference (SIC) will need to be processed using SPOS for cases that have Closing Code **Y10** (Failure to Recertify) clocking down in WMS and have successfully recertified through the IVRS “No Change” recertification process.

- After the 15th day of the processing month, Operations must connect to the **POS Management Console** to generate and filter the recertification report to identify any cases that require an SIC.
- After the SIC is completed, staff must continue to complete the recertification process in SPOS.

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Recertification Reopening

A reopening will need to be processed using SPOS for cases that have closed with Closing Code **Y10** clocking down in WMS and successfully recertified through the IVRS “No Change” recertification process before or on the final day of the processing month.

- Operations must connect to the **POS Management Console** to generate and filter the recertification report to identify any cases that require a reopening of the case.

3. New York State Combined Application Project (NYSCAP)

NYSNIP is a federally approved SNAP demonstration project. NYSNIP was designed to increase SNAP participation among one of the most vulnerable populations: disabled and/or elderly, single SSI recipients living alone in the community.

Due to the complexity of maintaining the NYSNIP process, the Office of Temporary Disability Assistance (OTDA) initiated a new project that employs standard SNAP budgeting methodology instead of standardized benefits. This project, named NYSCAP will gradually replace NYSNIP.

Program Eligibility

The eligibility requirements for NYSCAP are the same as NYSNIP. Only active, single SSI recipients having a federal SSI Living Arrangement Code of **A** (Own Household) and an SSI State Supplemental Code of **A** (separate household for SNAP purposes) can participate in NYSCAP:

- New SNAP cases are auto-opened. Cases are assigned a 36-month certification period for SSI **A/A** (Applicant/participant lives alone), **C01** (Current Pay) applicants/participants not already receiving SNAP. The auto-openings are based on SDX data and absence of an active SNAP case on WMS. The prospective NYSCAP participant receives extensive notification about the project and about their rights and responsibilities as a SNAP recipient and NYSCAP participant. These cases are assigned a Shelter Type of **98** (SSI Household – SUA Eligibility and Shelter Cost Unknown).
- If the household redeems any SNAP benefits within 90 days of the auto-opening, the redemption is considered to be an electronic “application” signature and assent by the household to participate in SNAP and NYSCAP. If the household does not redeem SNAP benefits within 90 days of the auto-opening, the NYSCAP case will automatically be closed.
- New NYSCAP Shelter Type **98** cases created and activated on or after 11/01/2021 via the auto-opening process with a 12/01/2021 ‘Auth. From Date’ (or later) will be identified by the new **A/D** (Aged/Disabled) indicator of **N** (NYSCAP) on the budget.

The cases will only be eligible for NYSCAP when:

- The case has a Center ID of SSI (**F15**) in WMS, and,
- The household size is equal to one, and,
- The line has SSI income.

Transition from New York State Nutrition Improvement Project (NYSNIP) to NYSCAP

Current NYSNIP cases identified by shelter type 94 through 97 will be phased out over a 2-year period, and replaced using regular and standard budget calculations at the next participant contact through the Interim Contact Report (**LDSS-4836**) or at their next recertification.

Budgeting Changes

When calculating a budget for a NYSCAP case, SPOS will place the value of **N** in the **A/D** field of the budget for the individual on the case. This new value will allow the WMS recertification programs to set the correct 36-month period for cases that are in the NYSCAP project.

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- Current NYSNIP cases will retain the following NYSNIP Shelter Types until their next contact (either the Interim Contact Report **LDSS-4836** or at recertification) whichever is earliest:
 - 94** (SSI Household Eligible For Full SNAP SUA – High Shelter Cost)
 - 95** (SSI Household Eligible For Full SNAP SUA – Low Shelter Cost)
 - 96** (SSI High Shelter Cost - \$1 HEAP/SUA Eligible)
 - 97** (SSI Low Shelter Cost - \$1 HEAP/SUA Eligible).
- Afterwards, these cases must be changed to one of the following actual shelter types instead of NYSNIP Shelter Types **94** to **98**, and the entry of **N** will be made in the **A/D** indicator field. These cases will become NYSCAP and follow the current SNAP calculations and rules:
 - 01** (Unfurnished Apartment or Room)
 - 02** (NYCHA Apartment - Utilities Included)
 - 03** (Own Home includes Trailer)
 - 06** (Hotel/Motel Temporary)
 - 11** (Room Only)
 - 13** (Residential Programs For Victims Of Domestic Violence [Less than 3 Meals Per Day])
 - 14** (Residential Programs For Victims Of Domestic Violence [3 Meals Per Day])
 - 23** (Undomiciled)
 - 24** (NYCHA Apartment – Utilities Not Included)
 - 25** (Rented Private Home)
 - 26** (Furnished Apartment)
 - 30** (Scatter Site Homeless Housing Non Tier I/Non Tier II Less than 3 meals daily)
 - 33** (Homeless Shelter -Tier I or Tier II (Less Than 3 meals Per Day)
 - 34** (Homeless Shelter-Tier II (Three Meals Per Day)
 - 35** (Shelter-Non Tier I Non Tier II)
 - 38** (Subsidized Housing - Deep Subsidy -Voucher Program/Project Based Section 8)
 - 39** (Subsidized Housing - Shallow Subsidy - Section 236/Section 202)
 - 40** (NYCHA/Section 8 Voucher - 30% Limit)
- If there is insufficient information to change the case's shelter type at next contact (prior to recertification), workers will be allowed the use of Shelter Types **94** – **97** via Undercare update transactions. However, Shelter Types **94** – **98** will not be allowed at recertification.
- If the household is ineligible for NYSCAP, SPOS will remove the **N** and may place an **X** (Aged or Disabled) in the **A/D** field or may leave the field blank, depending on the specifics of the case.

New Opening and Closing Codes

New opening codes will be added for NYSCAP:

- **A45** – SNAP Approval: NYSCAP with shelter types other than **98** (NYC).
- **A70** – SNAP Approval – NYSCAP.
- **A71** – SNAP Approval – NYSCAP: 1st Month Pro-rated; Applied BEFORE the 16th.
- **A72** – SNAP Approval – NYSCAP: 1st Month Pro-rated; Applied AFTER the 15th.

A new closing code will be added for NYSCAP:

- **EZ6** – SNAP Closing – NYSCAP: Failure to Return 18-Month Interim Report Timely.

Recertification Period

Cases converted from NYSNIP to NYSCAP will retain the balance of their NYSNIP 4-year recertification period.

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Interim Reports

Cases with a 36-month certification period will be mailed the Interim Mailer at the 18-month interval. Cases with a 48-month certification period will continue to receive the mailer at the 24-month interval.

4. Elderly Simplified Application Project (ESAP)

To further improve the participation of older and disabled adults in SNAP, New York has been approved to implement an ESAP. This project streamlines the SNAP application and verification process for eligible seniors and/or disabled individuals, and to simplify the recertification process, thereby preventing interruptions in the receipt of benefits.

Program Eligibility

This demonstration project is limited to households where all adult members are seniors (age 60 or older) and/or disabled and are not eligible for New York State's SSI Combined Application Project (formerly known as NYSNIP and transitioning to NYSCAP), and no household members receive earned income.

A simplified application/recertification form was created to be used by ESAP households, the Application/Recertification for Supplemental Nutrition Assistance Program (SNAP) Benefits (**LDSS-5166**)

However, ESAP households may apply or recertify for SNAP using any currently available application/recertification form.

Please note that the use of the **LDSS-5166** form does not, in and of itself, grant eligibility for inclusion in ESAP upon a household. Each application or recertification for SNAP, regardless of the form used, must be evaluated independently to determine whether a household meets the ESAP criteria, and would therefore be included in the demonstration project.

If it is determined that a household does not meet the ESAP criteria, the application or recertification should be processed according to normal program rules and allowed a certification period that is appropriate to its circumstances.

Application Interviews

SNAP will continue to conduct the **Application Interview** for the initial applications. Based on the information received on the application, applicants/participants who appear eligible for expedited service will be processed under standard expedited timeframes and processes.

Recertification Interviews

ESAP households will receive an ESAP-specific Notice of Expiration (NOE) informing them that an interview is not normally required but may be requested, with instructions on how to request an interview.

ESAP requires a recertification interview if:

- The household requests an interview prior to a case closing. The household will be informed of how they can request an interview before their closing goes into effect, with this notification appearing on their recertification letter and on their closing notice.
- The information on the ESAP recertification application is questionable and further clarification is needed. Workers must annotate the case with the contact attempts.
- Upon a request for an interview by the household.

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Verification

Participating elderly and/or disabled households may self-declare certain expenses. All participant households will be permitted to self-declare expenses for the Standard Utility Allowance (SUA). The self-declaration of other shelter expenses – e.g., rent, or mortgage and taxes – will be permitted under a State option that New York State exercised that has been approved by Food and Nutrition Services (FNS).

The Information Verification Service (IVS) and WMS matches will be used to verify information for ESAP households. Participating households will be required to provide proof of residency, out-of-pocket medical expenses, non-federal/state sources of unearned income and any questionable information.

Budgeting Changes

ESAP cases will be identified using A/D indicator codes and new **FR** (Food Stamp Reporting) indicator codes:

- A new FR value of “X”, labeled “ESAP” has been created to identify ESAP cases. It will be generated when all adult household members aged 18 or older have an A/D indicator of Aged/Disabled (**X**) and are not eligible for NYSNIP or NYSCAP, have an Active (AC) status, and no household member receives earned income. Residential Programs For Victims Of Domestic Violence (3 Meals Per Day)
- Children under the age of 18 may be present in the household.
- Eligible shelter types are: **01** (Unfurnished Apartment or Room), **02** (NYCHA Apartment – Utilities Included), **03** (Own Home [Includes Trailer]), **06** (Hotel/Motel Temporary), **11** (Room Only), **13** (Residential Programs For Victims Of Domestic Violence [Less than 3 Meals Per Day]), **14** (Residential Programs For Victims Of Domestic Violence [3 Meals Per Day]), **23** (Undomiciled), **24** (NYCHA Apartment - Utilities Not Included), **25** (Rented Private Home), **26** (Furnished Apartment), **30** (Scatter Site Homeless Housing Non Tier I/Non Tier II Less than 3 meals daily), **33** (Homeless Shelter -Tier I or Tier II [Less Than 3 meals Per Day]), **34** (Homeless Shelter-Tier II [Three Meals Per Day]), **35** (Homeless Shelter-Non Tier I Non Tier II), **38** (Subsidized Housing - Deep Subsidy -Voucher Program/Project Based Section 8), **39** (Subsidized Housing - Shallow Subsidy - Section 236/Section 202) and **40** (NYCHA/Section 8 Voucher - 30% Limit).

A new A/D indicator code value of **L**, labeled **ESAP Ineligible** will be entered by SPOS if the case no longer meets the criteria for ESAP, but remains eligible for SNAP.

- ESAP ineligible scenarios include when all adult members of the household aged 60 or older and/or disabled move out of the household or die, when earned income is added to the budget, when a child in the household turns 18 and is considered an able-bodied adult, or an able-bodied adult is added to the household.
- A new FR value of **L**, has been created to identify cases that will leave ESAP, but remain eligible for SNAP. It will be generated when an A/D indicator of **L** is present on any line of the budget.

New Opening and Closing Codes

New opening codes will be added for ESAP:

- **A75** – Approval ESAP.
- **A76** – 1st Month Prorate – Applied BEFORE the 16th - ESAP.
- **A77** – 1st Month Prorate – Applied AFTER the 15th - ESAP.
- **A78** – Eligible in Succeeding Months - ESAP.

Recertification Period

ESAP households will be certified for up to 36 months, with no Periodic Reports.

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ESAP Leavers

ESAP households that are determined to no longer meet the criteria for the program (for example, an adult in the household begins receiving earned income) will be transitioned to regular SNAP, if eligible, and would retain the balance of the original 36 month certification period.

- At the household's next recertification it would receive a new certification period appropriate to its circumstances at that time.

Change Reporting

ESAP households will be sent a non-mandatory interim report at the mid-point of the certification period. ESAP households will be subject to Simplified Reporting rules, and will only be required to report most changes at recertification, with the exception of:

- Changes to household composition and if any member of the household receives earned income at any point in the certification period.
- Substantial lottery and gambling winnings.

New POS Queues

New **ESAP Processing** queues will be added for each home center:

- Cases will be loaded to the queue when the **LDSS-5166** is received for an ESAP case in the recertification scheduling, interview or processing month.
- For example, for East End cases, the queue is named **ESAP Processing F02**.
- The activity placed in the queue is the **SNAP Recertification Interview**.

5. SNAP Recertification Report and Recertification Log Updates

The **SNAP Recertification** report in the **POS Management Console** will be updated with the following data elements:

- **Potential IVRS** – this column will identify households that receive the IVRS “No Change” recertification mailer and may be eligible to recertify through IVRS with a value of **Y(Yes)** .
- **Shelter Code** – this column element identifies the shelter code in WMS for the case.
- **IVRS completed date and time** – this column will have the date and time of completion for cases that successfully complete their interview through the IVRS “No Change” process.
- **IVRS confirmation number** – this column will have the IVRS confirmation number for cases that successfully complete their interview through the IVRS “No Change” process.
- **RFI Social Security Administration (SSA) Hit** – this column will have a value of **Y (Yes)** for cases that successfully complete their interview through the IVRS “No Change” process, but have an RFI SSA hit. These cases are loaded in the IVRS Recert Process CED queue for the home center.
- **Monthly Reporting Code** – this column will have the monthly reporting code for the case with the following possible values:
 - **E** – Earned income All Age 60 or older
 - **N** – Periodic mailer for NCA SNAP cases with earned income
 - **C** – New York State Combined Application Process (NYSCAP)
 - **X** – Elderly Simplified Application Process (ESAP)

The **SNAP Recertification Log** in the **POS Management Console** will be updated with the following data elements:

- **IVRS completed date and time** – this column will have the date and time of completion for cases with successfully completed interviews through the IVRS “No Change” process.

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- **IVRS confirmation number** – this column will have the IVRS confirmation number for cases with successfully completed interviews through the IVRS “No Change” process.
- **Monthly Reporting Code** – this column will have the monthly reporting code for the case with the following possible values:
 - **E** – Earned income All Age 60 or older
 - **N** – Periodic mailer for NCA SNAP cases with earned income
 - **C** – New York State Combined Application Process (NYSCAP)
 - **X** – Elderly Simplified Application Process (ESAP)

6. Classic POS Form Updates

New LDSS-5166 Form

The new simplified Application/Recertification **LDSS-5166** form was created to be used by ESAP households, but can be used by any household to apply. This form is an equivalent to the SNAP Application/Recertification Form (**LDSS-4826**) and must be accepted at applications and recertification.

The SPOS completion edit for the application forms was updated to include use of the **LDSS-5166** as acceptable. The completion edits are added that checks for the application form, as a result a case is not completed without the required forms in the case record.

The **Verification Widget** is updated to retrieve the form **LDSS-5166** when it is found in the past 90 days, for display in the **Other Docs** tab.

Update due date for FHA-2 and FHA-2A Forms

To accommodate the additional time needed for mailing via the **Print-To-Mail** process, the minimum due date for the SNAP Fair Hearing Compliance Request (**FHA-2**) and the Reminder Notice of Fair Hearing Compliance Request (**FHA-2A**) Forms will be extended to 14 days instead of 11 days. However the due date cannot be more than 15 days from the current date.

Update due date for the You Must Submit Documents For Your SNAP Case! (**FIA-1146**) Form

To accommodate the additional time needed for mailing via the **Print-To-Mail** process, the minimum due date for the **FIA-1146** will be extended to 14 days instead of 11 days . Due date for the **FIA-1146** is system prefilled but the worker can change it complying with the following rules.

- Due date must be at least 14 days from the interview date.
- Due date must not be on Sunday or on a holiday.
- Due date cannot be more than 30 days from the interview date.
- Due date cannot be greater than the last business day of SNAP certification period.

7. Streamline POS Forms Updates

FIA-1146 Form

In the **SNAP Application Interview** activity and the **SNAP Recertification Interview** activity, the **FIA-1146** is system-populated and created based upon eligibility factors marked as Document pending or insufficient. The system will prevent the worker from entering a date less than 14 days from the deferral date. If the due date lands on a Saturday or Sunday, the system will set it to the next business day. If the due date lands on a holiday, the system will set it to the next business day The worker can change the due date under the following conditions:

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- Due date must be at least 14 days from the interview date, not fall on a Saturday, Sunday or a holiday.
- If the date entered by the user is less than 14 days from the interview date or a Saturday/Sunday or a holiday then the system will display an error message that reads “Due date for FIA-1146 must be at least 14 days in the future and cannot be a Saturday, Sunday or holiday.”
- Due date entered by a worker cannot be more than 30 days from the interview date.
- Due date entered by a worker cannot be greater than the last business day of the SNAP Recertification period.

8. Enhancement to TAD Screen

The TAD screen on processing cases sometimes erroneously displayed budgets that were already authorized. Error **E2715** – (Pending Budget Already Authorized) was occurring in the WMS transaction because of this. A fix is now being implemented so the already authorized budget numbers will not be displayed on the TAD window for processing cases.

9. Update to Income Details for Gift and Contributions Question

The Gifts and Contributions question in **Income Details** is updated. For the question “Given to household or paid directly to vendor?” in **Income Details for Gift and Contributions**, there will be two separate Radio Buttons with choices of **Household** or **Vendor**. If **Household** is selected, the income will be budgeted. If **Vendor** is selected, the income is not budgeted.

10. Update to the Easy Access Marketing Flyer (FIA-1138) templates

The **FIA-1138** is updated in all **POS Print Form** windows.

The **FIA-1138** has been updated to provide a link at the bottom of the form for applicants to use online access to all the **SNAP Only Cases Sites** and Community Based Organizations (**CBO**) sites that are accepting documents.

The **FIA-1138** is an attachment form to for SNAP cases for the following forms:

- **FIA-1146**,
- Notice of Documentation Required – Change in Household Circumstances (**W-132S**)
- **FIA-1146B**
- Documentation Requirements and/or Assessment Follow-Up (**W-113K**)

The **FIA-1138** will be available for the Print To Mail (PTM) process as well as local printing. This form needs to be updated to add two more additional languages:

- Polish
- French

11. Notices for Extensions of the Recertification Period for IVRS No Change Recertifications

SNAP recertification case extensions - November and December 2021 Notices were generated for cases extended by six months.

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12. Closing Out Stale Actions in SPOS

SPOS - Update to Close Out Stale Action are 180 days for Single Issue (**SI**) cases, and 120 days for other case statuses. Update is made to close out the old case actions once they reach a certain time frame, based on the current status of the case at the time that the activity is opened in SPOS.

13. Case Name update in Streamline POS

If changes are made to the **Casehead /Payee** name in the **Household** screen, the case name on the suffix level is updated, the change is also transmitted to the **Case Name** field in WMS.

14. Temporary Removal of the Edit to Allow Non-Fair Hearing Workers to Access Cases Pending with a Fair Hearing

If a worker who is not enrolled in a Fair Hearing center or an equivalent worker attempts to start an error correction activity or an approval activity that is pending in the **Fair Hearing Queue** that was not successful, POS will now allow the non-Fair hearing worker to proceed with the action.

15. SNAP Program Changes Updates and Thrifty Food Plan

- The Office of Temporary Disability Assistance (OTDA) has published the new changes for the SNAP program effective October 1, 2021.
- Changes have been made to SNAP Monthly Coupon Amount, SNAP Standard Utility Allowance (SUA) amounts, NYSNIP Benefit Levels, Poverty Level Table, Standard deductions, New Excess Shelter, Homeless Shelter Deduction. The changed amounts will be used for budgets with effective dates of 10/A/2021 or later.
- Following are the changes in SNAP Standard Utility Allowance (SUA). Amounts will increase effective October 1, 2021
 - SUA Level 1 will increase from \$801 to \$852
 - SUA Level 2 will increase from \$316 to \$336
 - SUA Level 3 will decrease from \$30 to \$31
 - SUA Level 0 (Undomiciled) homeless deduction increased from \$156.74 To \$159.73
- Updated description for the NYSNIP shelter codes:
 - **94-** Household Eligible for Full FS SUA High Shelter Cost FS Shelter Amount of \$261.01 or greater
 - **95-** Household Eligible for Full FS SUA Low Shelter Cost FS Shelter Amount of \$261.00 or less
 - **96-** Household Eligible for Full FS SUA High Shelter Cost FS Shelter Amount of \$261.01 or greater
 - **97-** Household Eligible for Full FS SUA Low Shelter Cost FS Shelter Amount of \$261.00 or less
- Updated New Allowance Amounts:

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Allowance Type	Value after 10/1/21
heat allowance	516
utility allowance	305
telephone allowance	31
undomiciled allowance	159.73

- SNAP Monthly Coupon Amount effective October 1, 2021 for families with no income:

Family Size	Monthly SNAP Coupon Amount
1	250
2	459
3	658
4	835
5	992
6	1190
7	1316
8	1504
9	1692
10	1880
11	2068
12	2256
13	2444
14	2632
15	2820
16	3008
17	3196
18	3384
19	3572
20	3760