## OFFICE OF POLICY, PROCEDURES, AND TRAINING

James K. Whelan, Executive Deputy Commissioner

Adam Waitzman, Assistant Deputy Commissioner
Office of Procedures

Human Resources Administration Department of

Social Services

## **POLICY BULLETIN #21-39-OPE**

## COVID-19 PANDEMIC ELECTRONIC BENEFIT TRANSFER (P-EBT) FOOD BENEFITS – 2020-2021 SCHOOL YEAR

| BENEFITS – 2020-2021 SCHOOL YEAR |   |
|----------------------------------|---|
| <b>Date:</b><br>June 11, 2021    | Subtopic(s):<br>EBT   |
|                                  | The purpose of this policy bulletin is to inform Job Center, HASA Center, and SNAP Center staff that the Office of Temporary and Disability Assistance (OTDA) is providing P-EBT food benefits to all households with children who receive free school lunch under the National School Lunch Act and whose school was closed or operating with reduced in-school attendance due to COVID-19 during the 2020-2021 academic year. Unlike the previous P-EBT issuances from 2020, these benefits are not standardized. |
|                                  | OTDA began issuing benefits to eligible households who are in receipt of Cash Assistance (CA) and/or Supplemental Nutrition Assistance Program (SNAP) benefits on Friday June 11, 2021. However, these benefits will not be available until Tuesday June 15, 2021.  |
|                                  | If an applicant/participant calls inquiring about benefits they are not familiar with, and that do not appear in WMS, staff should instruct the individual to submit their questions online to the P-EBT hotline at <a href="https://otda.ny.gov/PEBT-Contact">https://otda.ny.gov/PEBT-Contact</a> .   |
|                                  | <b>Note:</b> This is only the first pass for 930,000 NYC public school children. Files for NYC public school children will continue to be processed over the next two to three weeks.   |
|                                  | Effective Immediately   |

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298