**OFFICE OF POLICY, PROCEDURES, AND TRAINING** 



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## POLICY BULLETIN #19-09-EMP

## INTRODUCING THE WELLNESS, COMPREHENSIVE ASSESSMENT, REHABILITATION, AND EMPLOYMENT III (WECARE III) PROGRAM

Date: February 22, 2019	Subtopic(s): Eligibility, Employment
	The purpose of this policy bulletin is to inform Job Center Staff about the new Wellness, Comprehensive Assessment, Rehabilitation, and Employment III (WeCARE III) program which is replacing WeCARE II.
	WeCARE III will roll out into production in phases.
	*February 11, 2019 Referrals to Queens WeCARE Program (Maximus) began a roll-out in plan.
	*March 4, 2019 Referrals to Manhattan, Brooklyn and Staten Island WeCARE Program (ResCare) will begin.
	*March 18, 2019 Referrals to the Bronx WeCARE Program (University Behavioral Associates) will begin.
	*During the roll-out, applicants/participants who cannot be scheduled an appointment will be in WeCARE pools waiting for appointments.
	There are some changes from the previous WeCARE II program:
	<ul> <li>Four separate contracts instead of two.</li> <li>Four contracted vendors instead of one.</li> <li>One site for each borough.</li> <li>All services are co-located – no standalone medical sites.</li> <li>No more second chance.</li> <li>All Wellness Plans and Wellness Plan extensions are 90</li> </ul>
	days.

All WeCARE II referrals and services stopped excluding applicants/ participants already engaged in the Wellness Plan track as well as applicants/participants who are engaged in WeCARE Training/ Education Track and those who are part-time employed. All other applicants/participants are being pooled until the new contracts are operational.

Staff must continue to make WeCARE referrals through the Employability Plan (EP). As WeCARE operations roll out, applicants/ participants will be called in via batch scheduled appointments or appointments initiated by the Jos Opportunity Specialist (JOS)/ Worker.

The Old version of New York City Work Accountability and You (NYCWAY) was taken offline. Phase I of NYCWAY moved into production on February 5, 2019. Phase I is able to support WeCARE III Clinical Assessment and Wellness Plan pathways.

Phase II of NYCWAY is scheduled to move into production on June 1, 2019. WeCARE III vendors will become fully operational. Phase II will be able to support WeCARE III Vocational Rehabilitation services and Federal Disability pathway.

The current Wellness, Comprehensive Assessment, Rehabilitation, and Employment (WeCARE) procedure PD #15-10-ELI will be revised to reflect all the changes.

Effective Immediately

**Related Item:** 

PD #15-10-ELI