



OFFICE OF POLICY, PROCEDURES, AND TRAINING

James K. Whelan, Executive Deputy Commissioner

POLICY BULLETIN #18-61-OPE

ANNOUNCEMENT OF CHANGES TO EXTEND HOURS AT SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) CENTERS

Date: September 14, 2018	Subtopic(s): Posters
<p>Refer to CD #18-21</p>	<p>The purpose of this policy bulletin is to inform all Job Center and Non Cash Assistance Supplemental Nutrition Assistance Program (NCA SNAP) Center staff that the “To Serve You Better” posters, FIA-61 and FIA-62 have been replaced by the “To Serve You Better” (POST-218 [MLF]) poster.</p> <p>POST-218 provides applicants and participants with information about certain NCA SNAP Centers that have extended hours.</p> <p>The following NCA SNAP Centers offer extended hours Monday through Friday from 8:30AM to 6:00PM:</p> <ul style="list-style-type: none"> • Concourse (S45) • East New York (S28) • Jamaica (S54) • Richmond (S99) • Waverly (S19) <p>Note: The Fort Greene (S20) Center, which previously offered extended hours, will permanently close on September 14, 2018. East New York (S28) will provide extended hours in Brooklyn beginning Monday, September 17, 2018.</p> <p>In addition to extended hours during the weekdays, Waverly (S19) will offer Saturday hours from 9:00AM to 5:00PM.</p> <p>Effective September 15, 2018, the Concourse S45, Jamaica S54 and Richmond S99 Centers will no longer offer Saturday hours.</p> <p>POST-218 contains all required Local Law 30 languages and its dimensions are 16x20 inches.</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

The posters will be delivered to the locations under separate cover and must be affixed to the walls in the designated area using double sided tape. If additional posters are needed, they must be ordered through the Central Intake Workflow System (CIWS). CIWS is accessible by clicking on the "Order Agency Print Materials" link in the **HOW DO I?** section on the HRA Intranet homepage.

Job Center Directors and NCA SNAP Center Directors must ensure that all previous versions of the **FIA-61** and **FIA-62** are removed and recycled.

Effective Immediately

Attachments:

- POST-218 (MLF)** To Serve You Better (Rev. 09/18)
- FIA-61** To Serve You Better (**Obsolete**)
- FIA-62** To Serve You Better (**Obsolete**)

TO SERVE YOU BETTER

These Supplemental Nutrition Assistance Program (SNAP)
centers are open from 8:30 AM to 6:00 PM
Monday through Friday.

Waverly SNAP (S19) is open on Saturday too!

Estos centros del Programa Asistencial de Nutrición Suplementaria
(SNAP) están abiertos de 8:30 AM a 6:00 PM de lunes a viernes.
¡El SNAP de Waverly (S19) también está abierto los sábados!

这些营养补充援助计划 (Supplemental Nutrition Assistance Program, SNAP) 中心的
开放时间为周一至周五
早上 8:30 至下午 6:00。
韦弗利 SNAP (S19) 周六照常开放!

這些補充營養協助計畫 (Supplemental Nutrition Assistance Program, SNAP) 中心的開放時間為
週一至週五早上 8:30 下午 6:00。
韋弗利 SNAP (S19) 週六也會開放!

Les centres suivants du Programme spécial de
nutrition supplémentaire (Supplemental Nutrition
Assistance Program, SNAP) sont ouverts de
8 h 30 à 18 h, du lundi au vendredi.
Waverly SNAP (S19) est également ouvert le
samedi !

এইসব সম্পূর্ণক পুষ্টি সহায়ক কর্মসূচি
(Supplemental Nutrition Assistance Program,
SNAP) কেন্দ্রগুলি সোমবার থেকে শুক্রবার সকাল
8:30 থেকে সন্ধ্যা 6:00 টা পর্যন্ত।
Waverly SNAP (S19) শনিবারেও খোলা থাকে!

Sant Pwogram Asistans Nitrisyon Siplemanè
(Supplemental Nutrition Assistance Program,
SNAP) sa yo louvri ant 8:30 AM ak 6:00 PM lendi
jiska vandredi.
Waverly SNAP (S19) louvri Samdi tou!

본 보충 영양지원 프로그램 (SNAP) 센터는
월요일에서 금요일
오전 8:30에서 오후 6:00까지 운영됩니다.
웨이벌리 SNAP (S19)는 토요일에도
운영됩니다!

Te centra programu dodatkowej pomocy
żywnościowej (SNAP) są czynne od 8:30 do 18:00,
od poniedziałku do piątku.
SNAP Waverly (S19) jest czynne także w soboty!

Перечисленные ниже центры Программы
дополнительной продовольственной поддержки
(SNAP) открыты с понедельника по пятницу с
8:30 до 18:00.
Центр Waverly SNAP (S19) открыт и по
субботам!

تفتح مراكز برنامج المساعدة الغذائية التكميلية (SNAP)
أبوابها من الساعة 8:30 صباحًا حتى 6:00 مساءً من الاثنين
حتى الجمعة.
ويعمل مركز Waverly SNAP (S19) في أيام السبت أيضًا!

تکملاتی تغذیاتی اعانت پروگرام (Supplemental Nutrition Assistance Program, SNAP)
کے یہ مراکز
پیر تا جمعہ 8:30 بجے صبح تا 6:00 بجے شام کھلے
رہتے ہیں۔
ویورلی (S19) SNAP ہفتہ کو بھی کھلا رہتا ہے!

MANHATTAN
Waverly SNAP (S19)
12 West 14th Street 10011
SATURDAY 9:00 AM - 5:00 PM

BRONX
Concourse SNAP (S45)
1365 Jerome Avenue 10452

BROOKLYN
East New York SNAP (S28)
404 Pine Street 11208

QUEENS
Jamaica SNAP (S54)
165-08 88th Avenue 10432

STATEN ISLAND
Richmond SNAP (S99)
12 West 14th Street 10301

TO SERVE YOU BETTER

The Following Supplemental Nutrition Assistance Program (SNAP) Centers are Open From 8:30 AM - 6:00 PM Monday - Friday And from 9:00 AM - 5:00 PM, Saturday

MANHATTAN/WAVERLY S19 CENTER

12 West 14th Street, 4th floor, New York, N.Y. 10011

BROOKLYN/FORT GREENE S20 CENTER

275 Bergen Street, 1st floor, Brooklyn, N.Y. 11217

BRONX/CONCOURSE S45 CENTER

1375 Jerome Avenue, 2nd Floor, Bronx, N.Y. 10452

QUEENS/JAMAICA S54 CENTER

165-08 88th Avenue, 3rd floor, Jamaica, N.Y. 11432

STATEN ISLAND/RICHMOND S99 CENTER

201 Bay Street, 1st floor, Staten Island, N.Y. 10301

TO SERVE YOU BETTER

The Following Supplemental Nutrition Assistance Program (SNAP) Centers are Open From 8:30 AM - 6:00 PM, Monday - Friday And from 9:00 AM - 5:00 PM Saturdays

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12 West 14th Street, 4th floor, New York, N.Y. 10011

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