



FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #11-43-OPE *(This Policy Bulletin Replaces PB #10-47-OPE)*

CLOSING OF THE 2010–2011 HEAP SEASON

| Date: May 9, 2011 | Subtopic(s): HEAP |
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| <p> This procedure can now be accessed on the FIAweb.</p> | <p>The purpose of this policy bulletin is to inform Job Center and Non Cash Assistance Food Stamp (NCA FS) Center staff of the closing of the 2010–2011 Home Energy Assistance Program (HEAP) season.</p> <p>Both the regular and emergency HEAP benefit components will close effective Friday, May 13, 2011.</p> <p>Applications and requests for applications for regular and emergency HEAP must be accepted through the close of business on May 13, 2011.</p> <p>The heating equipment repair and replacement component of the 2010–2011 HEAP program will continue to operate until the close of business on Friday, September 30, 2011.</p> <p>Non-repair/replacement energy-related emergencies that occur after the close of the HEAP season on May 13, 2011, should be processed in accordance with procedures for emergency Cash Assistance (CA).</p> <p><i>Effective May 13, 2011</i></p> <p>Related Item:</p> <p>PD #10-41-ELI</p> |

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298