



FAMILY INDEPENDENCE ADMINISTRATION
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POLICY BULLETIN #09-136-OPE

RANDOMIZATION OF COMMON BENEFIT IDENTIFICATION CARD (CBIC) NUMBERING

Date: December 22, 2009	Subtopic(s): Common Benefit Identification Cards (CBIC)
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform staff at Job Centers and Non Cash Assistance Food Stamp (NCA FS) Centers of recent changes to the New York State Common Benefit Identification Card (CBIC).</p> <p>In April 2009, the top portion of the CBIC was re-designed to include an issuance date and time stamp to help identify the most recent card issued. The applicant's/participant's most recently issued card is the only active card. JOS/Workers may also access the CBIC inquiry screens in Welfare Management System (WMS) to confirm the date of the most recently issued card.</p> <p>Effective December 12, 2009, the Sequence Number that appears on the CBIC will be randomly assigned. This change is in effect for all new or replacement cards requested on or after December 12, 2009, as well as any mailed replacement cards produced after that date.</p> <p>The randomization in the CBIC card numbering system will occur gradually, and there will not be a mass mailing of new cards to current applicants/participants.</p> <p>The CBIC will continue to appear and function in the same manner. The rules for the Personal Identification Number (PIN) will not be affected.</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
 Call 718-557-1313 then press 3 at the prompt followed by 1 or
 send an e-mail to *FIA Call Center*

The Electronic Benefit Transfer (EBT) system will not be affected by this change, and cardholders will continue using their cards to call the EBT Helpline for any related services.

Effective Immediately

Reference:

[GIS 09 TA/DC036](#)