Human Resources Administration Department of Social Services

FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner

Lisa C. Fitzpatrick, Assistant Deputy Commissioner Office of Procedures

James K. Whelan, Deputy Commissioner Policy, Procedures, and Training

POLICY BULLETIN #08-93-SYS

NYCWAY UPDATES

Date: July 30, 2008	Subtopic(s): NYCWAY
☐ This procedure can now be accessed on the FIAweb.	NYCWAY is updated on a regular basis to make the system more helpful to users and to update current policy. The purpose of this policy bulletin is to inform staff of the following: • Action Code 41EB (Prior Budget Clocking Down) Not Posting On Some Cases With Error Number E1955 (Prior Budget TX In Pending Clocking Down).
Action Code 41EB Not Posting On Some Cases With Error E1955	Please be advised that there will be some instances when Action Code 41EB will not post on cases that error out with Error Number E1955 . Action Code 41ER (WMS TX Error-Manual Process Required) posts instead.
	Workers must review the NOI Worklist on a daily basis for each 41ER . If the Comment for the action code reads "Prior Budget TX In Pending Clocking Down," the Worker must manually process the NOI since the system cannot resend the case back to WMS for autoreprocessing.
	Effective Immediately

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to FIA Call Center