



FAMILY INDEPENDENCE ADMINISTRATION
 Seth W. Diamond, Executive Deputy Commissioner




James K. Whelan, Deputy Commissioner
 Policy, Procedures, and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner
 Office of Procedures

POLICY BULLETIN #08-119-OPE

OBSOLETE MANUALS AND RELATED TRANSMITTALS

| Date: September 18, 2008 | Subtopic(s): FDR, MONIQ |
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| <p> This procedure can now be accessed on the FIAweb.</p> | <p>The purpose of this policy bulletin is to inform Model Job Center and Model Food Stamp Center staff that the Front Door Reception (FDR) Operations Manual, its associated Transmittals #06-01 and #06-15, the Model Office Numbering, Identification and Queuing (MONIQ) Operations Manual, and its associated Transmittal #07-01 are now obsolete.</p> <p>Information from these manuals and transmittals has been revised and incorporated into the Model Center Handbook and Transmittal #08-13, which were published on September 9, 2008.</p> <p>All versions of the FDR Operations Manual, Transmittals #06-01 and #06-15, the MONIQ Operations Manual, and Transmittal #07-01 must be recycled.</p> <p><i>Effective Immediately</i></p> <p>Related Item:</p> <p>Transmittal #08-13 Model Center Handbook</p> |

HAVE QUESTIONS ABOUT THIS PROCEDURE?
 Call 718-557-1313 then press 3 at the prompt followed by 1 or
 send an e-mail to *FIA Call Center*