

FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner



James K. Whelan, Deputy Commissioner Policy, Procedures and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner Office of Procedures

POLICY BULLETIN #04-69-SYS

EBT RECONCILIATION

Date: April 20, 2004	Subtopic: WMS
☐ This procedure can now be accessed on the FIAweb.	This purpose of this policy bulletin is to inform staff of changes to the Electronic Benefits Transfer System (EBT) reconciliation process.
	In the past, Workers had to access the EBT to determine if a participant redeemed all or part of his/her benefits. WMS only showed the benefit as cashed once the entire benefit had been used.
	Effective immediately, the WMS reconciliation process will use the data from the EBT Daily Activity File to update its Payment-History-Grant record instead of data from the EBT reconciliation files. When a Worker performs a WMS benefit issuance inquiry, the system can tell that the participant has accessed all or part of his/her benefit without having the Worker switch over to the EBT system's inquiry.
	If a participant makes a withdrawal using EBT, the following changes have been made to the WMS Benefits History (NQCS5A) screen:
	A T will appear in the Status field indicating that the benefit has been accessed;
	 The date the benefit was accessed will appear in the Date field; The amount withdrawn will appear in the Amount field;
	The balance remaining for the benefit will appear in the Discr field.
	Once the entire benefit amount has been withdrawn, the Status will change to a 3 for redeemed.
	Effective Immediately
	Attachment:
	Attachment A WMS Benefit History Screen
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HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or send an e-mail to *FIA Call Center*

Attachment A PB #04-69-SYS

