



FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner

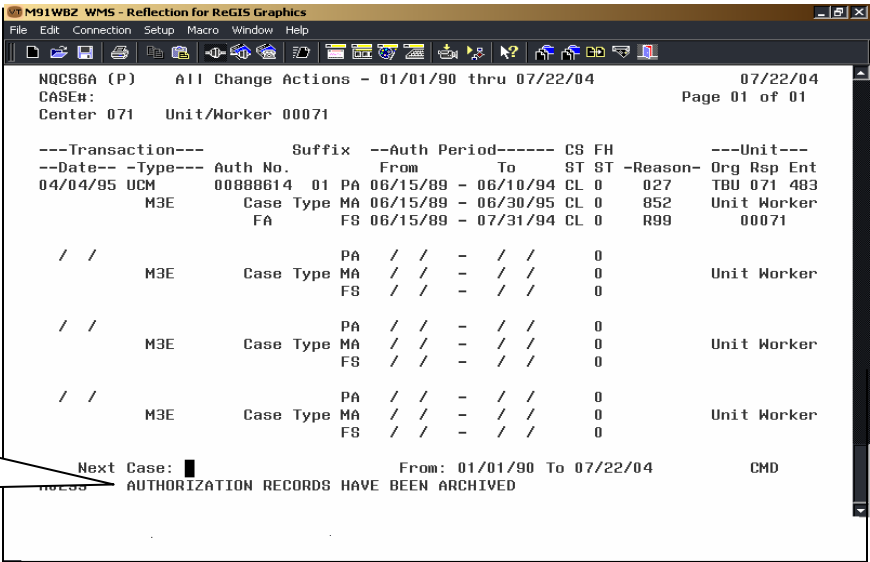


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POLICY BULLETIN #04-148-SYS

CASE ACTION HISTORY

Date: August 13, 2004	Subtopic(s): Welfare Management System (WMS)
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform staff that due to the current size of the WMS database, New York State has archived Case Action History transaction records for active cases where the date of the transaction record is 10 years old or older.</p> <p>When staff attempt to view records in the Case Action History (NQCS6A) screen, the message “Authorization Records Have Been Archived” will appear at the bottom of the screen.</p>  <p>The archived information can be retrieved through the Archive Retrieval subsystem (Option 10) in the WMS Host System Menu.</p> <p><i>Effective Immediately</i></p>

Message appears for cases with archived transactions.

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or
send an e-mail to *FIA Call Center*