## **FAMILY INDEPENDENCE ADMINISTRATION**



Seth W. Diamond, Executive Deputy Commissioner



James K. Whelan, Deputy Commissioner Policy, Procedures and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner Office of Procedures

## **POLICY BULLETIN #04-133-OPE**

#### **OBSOLETION OF FORMS W-134A AND W-145M**

Date: Subtopic(s): July 26, 2004 Forms	
Forms	
The purpose of this policy bulletin is to inform staff that the following forms have been made obsolete:	
Letter of Demand for Repayment (W-134A)	
Notice of Voluntary Rent Restriction (W-145M)	
The Letter of Demand for Repayment ( <b>W-134A</b> ) is no longer used in MIS mailings to participants and the Notice of Voluntary Rent Restriction ( <b>W-145M</b> ) is no longer needed as restricted shelter payments for Safety Net Assistance and Family Assistance participants are now mandatory.	
Center Directors must ensure that these forms are removed from circulation and recycled.	
Effective Immediately	
Attachments:	
W-134A Letter of Demand for Repayment (Obsolete) W-145M Notice of Voluntary Rent Restriction (Obsolete) W-145M (S) Notice of Voluntary Rent Restriction (Spanish) (Obsolete)	

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or send an e-mail to *FIA Call Center* 

Distribution: X



# The City of New York HUMAN RESOURCES ADMINISTRATION DEPARTMENT OF INCOME MAINTENANCE

FOLD

FOLD (B)

Form W-134A(face) Rev. 9/1/87

#### AGREEMENT TO REPAY

Please sign only ONE of the Agreements and mail in the enclosed return envelope

1.	CASH REPAYMENT AGREEMENT	
You may repay the entire amount of the claim in cash all at once, or you may use cash to repay part of the claim now and then repay the rest in monthly installments. You may also choose to repay the entire amount of the claim in monthly installments. We will notify you fail to make payments. After this notice, we may reduce your household's Food Stamp allotment if you fail to make over due payments or discuss a new payment schedule with us.		
	Please check the cash repayment method you wish to use and sign	gn your agreement:
	l agree to repay the amount of your claim as follows:  All at once	
	Part now, the rest in monthly installments.	Monthly payments only - minimum
		monthly amount: \$
		_
Signa	iture:	Date:
We will contact you to discuss your chosen method of repayment, and give you a written statement showing how much you will be repaying (and how long your payments will continue if you choose to repay through monthly payments). If you have Food Stamp coupons that you do not need, you may use them instead of, or along with, cash to make a partial payment or to make monthly payments.		
2.	ALLOTMENT REDUCTION AGREEMENT	
Should you choose this repayment method, the amounts of Food Stamps we will keep from your household's monthly another will depend on what cuased the overissuance. We will contact you to explain the method used to determine how much we will keep and tell you how much you will get while you are repaying with this method. This repayment schedule may change without notice if you allotment amount changes.  I agree to repay by this method.		
Sign	ature:	Date:
Ь	YOU WAY HAVE A CONFERENCE TO DISCI	ISS THIS NOTICE

If you do not understand this notice or are in disagreement with the action we intend to take, you may request a conference. To do so call 1(718) 403-5931 as soon as possible. You will have a chance to discuss your case with a worker who will explain our action and correct any mistake we have made. This is a fast, easy and effective way to be certain that your case is being handled properly.

By requesting a conference you are not giving up your rights to a fair hearing provided that you request a fair hearing within the time limits described below.

## YOU HAVE A RIGHT TO A FAIR HEARING IF YOU DON'T AGREE WITH OUR ACTIONS

If you believe we should not take the above acitons on your Food Stamp case, or disagree with the amount of the claim you should request a State fair hearing.

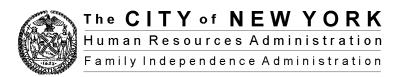
- (1) By telephoning 1(212) 488-6550, or
- (2) By sending a copy of this notice to Fair Hearing Section, New York State Department of Social Services, P.O. Box 1930, Albany N.Y. 12201.

You have 90 days to request a hearing on your Food Stamps.

If you request a fair hearing, a notice will be sent to you telling you the time and place of the hearing. You can be represented by an attorney or other representative. You or your representative can present written and oral evidence to show why we should not take these actions on your case, and can question any persons who appear at the hearing and present evidence against you. You can have witnesses to speak in your favor. You should bring to the hearing any documents such as paystubs, rent receipts, medical bills, hearing bills, childcare expenses, etc., that may be helpful in supporting your case. You have the right to see the entire contents of your file before the hearing.

If you think you need legal assistance for your conference or fair hearing, you may be able to obtain it free if you cannot afford a lawyer by contacting a local legal and or legal services office.

Form W-134A(reverse) Rev. 9/1/87 Form W-145M (face) Rev. 8/26/01



		Date:
		Case Name:
	_	Case Number:
		Caseload:
		Center:
		Telephone number for conference and record access:
		FH&C For questions or help, call your worker at the telephone number below.
ı	Notice of Voluntary	Rent Restriction
Dear Participant:	$\bigcap$	
As long as you remain on voluntary reperiod for rent.  Your rent check will be issued:  as a two party check in both you cash the two party rent check.	ent restriction, a separate pull ur name and the landlord's. The my your landlord can deposit flord. This check will be maile ary. If you wish at any time to	by your landlord, the Human Resources Administration will polic assistance check will be issued each semi-monthly only check will be mailed to your home address. You cannot the two party check after you have both signed it. It directly to your landlord.  To have the restriction ended, or if you have any questions
Worker/Date	Telephone Number	Supervisor/Date

#### YOU HAVE THE RIGHT TO APPEAL THIS DECISION

We will review this decision with you if you call us at the above telephone number and ask for a LOCAL CONFERENCE. You also have the right to ask for a STATE FAIR HEARING. You must request a STATE FAIR HEARING within 60 days of the date on the top of this notice. You must meet this deadline to request a STATE FAIR HEARING even if you ask for a LOCAL CONFERENCE first. The STATE FAIR HEARING is held by the New York State Office of Temporary and Disability Assistance. If you request a STATE FAIR HEARING before the effective date of this notice, you will continue to receive your benefits unchanged until the STATE FAIR HEARING decision is issued. A request for a LOCAL CONFERENCE alone will not result in a continuation of benefits.

Form W-145M (reverse) Rev. 8/26/01 Human Resources Administration Family Independence Administration

#### **Conference and Fair Hearing Information**

**CONFERENCE** (Informal meeting with us): If you think our decision was wrong or if you do not understand our decision, please call the Fair Hearing and Conference (FH&C) Unit at the number found on the front, or write to your Center to arrange a meeting. Sometimes this is the fastest way to solve any problems you may have. We encourage you to do this even when you ask for a fair hearing. At the conference, if we discover that we made a wrong decision or if, because of information you provide, we change our decision, we will take corrective action and give you a new notice. (See Keeping Your Benefits the Same, below).

#### STATE FAIR HEARING

**Deadline for Request:** If you want the State to review our decision, you must ask for a fair hearing within 60 days from the date of the notice for public assistance, medical assistance and social services issues, and 90 days for food stamp issues.

**Keeping Your Benefits the Same:** We will keep your benefits the same as they were before this notice if you ask for a fair hearing before the effective date of the notice. If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you write or call for a fair hearing.

**Right to a Fair Hearing:** If you believe the action(s) we are taking is (are) wrong, you may request a State fair hearing by telephone, in writing, by fax, or in-person.

(1) TELEPHONE:	(212) 417-6550 (Please have this notice with you when you call).	
(2) WRITE:	Send a copy of the notice, with this side <u>completed</u> , to the Office of Administrative Hearings, New Yor State Office of Temporary and Disability Assistance, P.O. Box 1930, Albany, NY 12201. Please keep a copy for yourself.	
(3) FAX:	Send a copy of the notice, with this side completed, to Fax Number: (518) 473-6735.	
(4) WALK-IN: I want a fair hearing. TI	Bring a copy of the notice, with this side completed, to a New York State Office of Temporary and Disability Assistance office listed below:  14 Boerum Place, Brooklyn 109 East 16th Street, Manhattan, 3rd floor 330 West 34th Street, Manhattan, 3rd floor  ne Agency's action is wrong because:	
Signature of Participant:	Date:	
Print Name:	Case Number:	
Address:	Telephone Number:	
represented by legal coun	ng, the State will send you a notice informing you of the time and place of the hearing. You have the right to be sel, a relative, a friend or other person, or to represent yourself. At the fair hearing, the applicant/participant or	

If you request a fair hearing, the State will send you a notice informing you of the time and place of the hearing. You have the right to be represented by legal counsel, a relative, a friend or other person, or to represent yourself. At the fair hearing, the applicant/participant or their representative has the opportunity to present written and oral evidence, establish facts and circumstances and to question or refute the evidence presented by the local agency. Your attorney or other representative will have the opportunity to present written and oral evidence to demonstrate why the action should not be taken, as well as an opportunity to question any persons who appear at the hearing.

**LEGAL ASSISTANCE:** If you need free legal assistance, you may be able to obtain such assistance by contacting your local Legal Aid Society or other legal advocate group. You may locate the nearest Legal Aid Society or advocate group by checking your Yellow Pages under "Lawyers".

ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS: To help you get ready for the hearing, you have a right to look at your case file. If you call or write to us, we will send you free copies of the documents from your files, which we will give to the hearing officer at the fair hearing. Also, if you call or write to us, we will send you free copies of other documents from your files which you think you may need to prepare for your fair hearing. To ask for documents or to find out how to look at your file, call the Fair Hearing and Conference (FH&C) Unit at the telephone number found on the front, or write to your Center at the address listed at the top of this notice. If you want copies of documents from your case file, you should ask for them ahead of time.

If your situation is extremely serious, the State will attempt to process your request for a fair hearing as quickly as possible. If you call to request a fair hearing, please be prepared to explain your situation to the person who answers the phone. If you write for a fair hearing, please explain your situation and enclose a copy of this notice.

Form W-145M(S) (face) 6/1/00

		Fecha:	
		Nombre de Caso:	
		Número de Caso:	
		Manto de Casos:	
	<	Centro de IS/Job:	
		diúmero de teléfono para conferencia y acceso a reglativos:	
Aviso de Restricción V	/oluntaria de Ronta		
		Pera preguntas o ayuda, llame a su trabajador al número de telefone que aparece debajo.	
Estimado Participante:			
de retta a partir dei	<del>-+2+++2+</del> +	do con su casero, el Departamento restringirá sus pagos	
Siempre y cuando se mante para su renta cada período o	nga bajo vestricción de renta voluntari de quince días.	a, un cheque separado de asistencia pública será emitido	
Su cheque para la renta ser	rá emitido:		
como un cheque pa su casa. Usted no puede ca ambos lo firmen.	ra dos personas en su ripmbre y el de imbiar el cheque para dos personas.	su casero. Este cheque le será enviado a la dirección de Solo su casero puede depositar este cheque luego que	
Su restricción de renta es e	to a su casero. Este cheque será envi interamente voluntaria. Si usted dese a con la restricción voluntaria de renta	a terminar la restricción en cualquier momento, o si tiene	
	Alimono do Tolácos	Supervisor/Fecha	
Trabaiador/Fecha	Número de Teléfono	Capor Floring Contact	

#### Usted Tiene El Derecho De Apelar Esta Decisión

Nosotros revisaremos esta decisión junto con usted si nos llama al número de teléfono que aparece arriba y solicita una CONFERENCIA LOCAL. Usted también tiene el derecho a solicitar una AUDIENCIA IMPARCIAL ESTATAL. Usted debe solicitar una AUDIENCIA IMPARCIAL ESTATAL antes de los 60 días de la fecha que aparece en la parte superior de este aviso. Usted debe cumplir con esta limite de tiempo para solicitar una AUDIENCIA IMPARCIAL ESTATAL aún si solicita una CONFERENCIA LOCAL primero. La AUDIENCIA IMPARCIAL ESTATAL es realizada por el New York State Office of Temporary and Disability Assistance. Si usted solicita una AUDIENCIA IMPARCIAL ESTATAL antes de la fecha efectiva que aparece en este Aviso, usted continuará recibiendo sus beneficios sin cambios hasta que se tome la decisión de la AUDIENCIA IMPARCIAL ESTATAL. Una petición para una CONFERENCIA LOCAL por sí sola, no resultará en una continuación de sus beneficios.

ASEGÚRESE DE LEER EL REVERSO EN CÓMO APELAR ESTA DECISIÓN

## Información sobre Conferencia y Audiencia Imparcial

CONFERENCIA (Reunión Informal con nosotros): Si usted considera que nuestra decisión fue errónea o si no entiende nuestra decisión, por favor llame al Fair Hearing and Conciliation (FH&C) Unit, al número de teléfono que aparece al frente, o escriba a su Income Support/Job Center para acordar una cita. A vecas esta es la manera más rápida para resolver cualquier problema que ustad pueda tener. Nosotros le recomendamos que haga esto aún cuando ha solicitado una audiencia imparcial. Si durante la conferencia nosotros descubrimos que tomamos que decisión errorana o si, debido a la información que ustad provea, determinamos cambiar nuestra decisión, tomaremos acción correctiva y le proporcionaremos una nueva notificación.

descubrimos que tomamo	is una decisión errónea o si, debido a la información que usted provea, determinarnos carniciar nuestra d	ocasion,
tomaremos acción correct	iva y le proporcionaremos una nueva notificación.	
(Vea debajo: Manteniendo	o Sus Beneficios Iguales.)	
antes de los 60 días de la Manteniendo Sus Benef audiencia imparcial antes una decisión, usted debe Derecho a una Conferer	ESTATAL.  Peticiones: Si usted desea que el estado revise puestra decisión, usted debe solicitar una audience ofecha del aviso de Asistencia Pública, y antes de cos 90 días para asuntos de Cupones de Alimento. Inclos Iguales: Nosotros mantendremos sus beneficios iguales a coma estaban antes de este aviso, si de la fecha actual de este aviso. Si usted no desea que sus beneficios permanezcan iguales hasta que comunicárselo al estado cuando escriba o liame para solicitar una audiencia imparcial.  Incla Imparcial: Si usted cree que la(s) acción(es) que astamos formando es(son) errónea(s), usted pue estatal por teléfono, por escrito, por fax, o en persona.	i solicita una jue se emita
(1) LLAME:	(212) 417-6550 (por favor-tenga esta aviso a mano chando llame).	
(2) ESCRIBA:	Envie una copia de este aviso con este lado completado, q: Office of Administrative Hearings, New State Office of Temporary and Disability Assistance, P.O. Box 1980, Albany, New York 12201. Pomantenga una copia pare usted.	fork er favor
(3) <b>FAX</b> :	Envie una copia de este eviso, con este iado completado, al número de FAX: (518) 473-5735.	
(4) LLEVE:	Lieve una copia de este aviso, con este tade completado, a una de las oficinas de New York State of Temporary and Disability Assistance que aparece listada debajo:  14 Boerum Place, Brooklyn 109 East 16" Street, Manhetten, 3" floor 330 West 34" Street, Manhetten, 3" floor	Office
	330 West 34 Street, Warrant Harris & Juon	
Deseo una audiencia impo	arcial. La acción de la agencia es errónea porque:	

	es errónes porque:
Firma del Recipiente:	Fecha:
Nombre Impreso:	· · · · · · · · · · · · · · · · · · ·
Dirección:	Número de Teléfono:

Si usted solicita una audiencia imparciai, el estado le enviará una notificación informándole la hora y el lugar de la audiencia. Usted tiene el derecho de ser representado(a) por un abogado, un familiar, un amigo u otra persona, o puede representarse a sí mismo. Durante la Audiencia Imparcial, el solicitante/participante o su representante tiene la oportunidad de presentar evidencias escritas u orales, establecer hechos y circunstancias y cuestionar o argumentar la evidencia presentada por la agencia local. Su abogado u otro representante tendrá la oportunidad de presentar evidencia escrita y oral para demostrar la razón por la cual la acción no debe ser llevada a cabo, así como también tendrá la oportunidad de interrogar a cualquier persona que se presente a la audiencia.

ASISTENCIA LEGAL: Si usted necesita asistencia legal gratis, usted puede obtener tal ayuda contactando la sociedad de ayuda legal de su localidad (Legal Aid Society) u otro grupo legal de abogacía. Usted puede localizar la sociedad de ayuda legal o grupo de abogacía más cercano, buscando en sus páginas amerillas bejo "lawyers" (abogados).

ACCESO A SU REGISTRO Y COPIAS DE DOCUMENTOS: Para ayudario a prepararse para la audiencia, ustad tiene derecho a revisar el registro de su caso. Si ustad nos ltama o escribe le enviaremos copias gratis de los documentos de sus registros, los cueles entregaremos al oficial de audiencia en la audiencia impercial. También, si ustad nos ltama o escribe, le enviaremos copias gratis de otros documentos de su registro que considere que puede utilizar para su audiencia impercial. Para solicitar documentos o para saber cómo revisar su registro, llame al Fair Hearing and Conciliation (FH&C) Unit al número de teléfono que aparece al frente, o escriba a su Income Support/Job Center a la dirección que aparece en la parte superior de este aviso. Si ustad desea copias de documentos del registro de su caso, ustad debe solicitarias con anticipación.

Si su situación es extremadamente seria, el estado intentará procesar su petición para una audiencia imparcial lo más pronto posible. Si ustad liama para solicitar una audiencia imparcial, por favor este preparado para explicar su situación a la persona que conteste el teléfono. Si ustad solicita una audiencia imparcial por escrito, por favor explique su situación y adjunte una copia de este aviso.