



OFFICE OF POLICY, PROCEDURES, AND TRAINING

POLICY BULLETIN # 23-32-ELI (This Policy Bulletin Replaces PB #22-58-ELI)

PROCESSING OFFICE OF CHILD SUPPORT SERVICES (OCSS) SANCTIONS

Date: June 20, 2023	Subtopic(s): Sanctions, Budgeting
<p>Revised</p> <p>See 2020 MAP INF-04 for Medicaid Easements</p>	<p>Revisions to the Original Policy Bulletin</p> <p>This policy bulletin is being revised to inform staff that:</p> <ul style="list-style-type: none"> Starting July 1, 2023, applicants/participants that don't comply with the Office of Child Support Services (OCSS) will have the Medicaid portion of their Cash Assistance (CA) case subject to denial/closing, unless the applicant/participant is pregnant or within 12 months of their Expected Date of Confinement (EDC). <p>Purpose</p> <p>The purpose of this policy bulletin is to inform Benefits Access Center (BAC) and Division of Financial Review Processing (DFRP) staff of a change in the manual processing of OCSS sanctions. Starting July 1, 2023, the Medicaid portion of the CA case will be subject to denial/closing for individuals that don't comply with OCSS, unless the applicant/participant is pregnant or within 12 months of their EDC.</p> <p>Background</p> <p>Previously, during the Public Health Emergency, individuals in receipt of Medicaid were not to lose coverage for any reason other than death, moving out of state, or at their own request.</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

For OCSS Sanction Processing outside the Public Health Emergency see [PD 14-20-ELI](#)

Revised

Beginning on July 1, 2023, the Medicaid denial/closing rules are changing. Individuals in receipt of Medicaid must comply with OCSS or risk losing coverage. When an applicant/participant fails to comply with OCSS, they are subject to a sanction which reduces their needs by 25% and makes them ineligible for Medicaid (unless pregnant or who are within 12 months of their EDC).

Required Action

BAC and DFRP staff processing OCSS sanctions must change the MA status on the Turn Around Document (TAD) unless pregnant or within 12 months of the EDC. For those who fail to comply with OCSS, staff will continue to enter the CA reason code **V30** (Failure to Comply with IV-D) on the TAD along with a saved budget using Income Source codes:

- **44** PA/Budget Reduction - CA Budget Deficit is reduced due to Non-Compliance with IV-D Requirements for Recipient or Re-Applying Household.
- **45** PA/Budget Reduction - CA Budget Deficit is Reduced Due to Non-Compliance with IV-D Requirements for Applicant Households.

For more information on CNS see [PD #14-02-SYS](#)

Staff must also create a Client Notices System (CNS) notice using the information about the infraction from the New York City Work Accountability and You (NYCWAY) system. When processing the TAD, the notice number must be entered on the TAD as well.

Note: NYCWAY has been programmed to match this process for sanctions processed through the automated process.

Effective July 1, 2023

Related Items:

[PD #14-20-ELI](#)
[PD #14-02-SYS](#)
[2020 MAP INF-04](#)