

Schmeidler, Avraham

From: Parker, Laura
Sent: Wednesday, May 22, 2019 1:46 PM
To: Udhiri, Alia
Subject: FW: Please review and take appropriate action (Intranet Quorum IMA001385004)

Laura Parker | Assistant Deputy Commissioner
BUREAU OF FRAUD INVESTIGATIONS
375 Pearl Street 22nd Floor New York, NY 10038
T: 929-252-2129 C: 646-739-2771
parkerla@dss.nyc.gov | [NYC.gov/dss](http://nyc.gov/dss)



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From: Parker, Laura
Sent: Monday, March 25, 2019 10:29 AM
To: Chattergoon, Shamdai <chattergoons@dss.nyc.gov>
Cc: Williams, Sheronda <williamss@dss.nyc.gov>; Amankwah, Anne-Shirley <amankwaha@dss.nyc.gov>; Peters, Raysheen <petersra@dss.nyc.gov>
Subject: RE: Please review and take appropriate action (Intranet Quorum IMA001385004)

Good morning Shamdai,

On Friday, March 22nd, 2019, Manager Sheronda Williams contacted constituent [REDACTED] at [REDACTED]. [REDACTED] stated she was informed by her Super and a lady from the Mgmt. Office (she couldn't remember her name) that the Dept. of Social Service was looking for her. Ms. Williams explained this is part of the Agency's review/ verification for her continued eligibility. [REDACTED] was also advised that the agency would contact her via mail should we require any additional information from her.

From: Parker, Laura
Sent: Tuesday, March 19, 2019 10:04 AM
To: Chattergoon, Shamdai <chattergoons@dss.nyc.gov>; Stephens, Sandra <stephenss@dss.nyc.gov>
Cc: Clark, Cathie <clarkca@dss.nyc.gov>; Peters, Raysheen <petersra@dss.nyc.gov>
Subject: RE: Please review and take appropriate action (Intranet Quorum IMA001385004)

Hi Shamdai,
BFI will respond.

Laura Parker | Assistant Deputy Commissioner
BUREAU OF FRAUD INVESTIGATIONS

250 Church Street – 3rd Floor – New York, NY 10013
T: 929-252-2129 C: 646-739-2771 F: 212-625-2918
parkerla@dss.nyc.gov | [NYC.gov/dss](http://nyc.gov/dss)



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From: Chattergoon, Shamdai
Sent: Monday, March 18, 2019 9:06 AM
To: Stephens, Sandra <stephenss@dss.nyc.gov>
Cc: Clark, Cathie <clarkca@dss.nyc.gov>; Peters, Raysheen <petersra@dss.nyc.gov>; Parker, Laura <parkerla@dss.nyc.gov>
Subject: FW: Please review and take appropriate action (Intranet Quorum IMA001385004)

Good Morning,

Please assist with the below inquiry by providing a response (Intranet Quorum IMA001385004).

Thank you,

Shamdai Chattergoon | *Administrative Assistant*
Office of the Chief Program Accountability Officer
250 Church Street - 6th Floor - New York, NY 10013
T: 929-252-2444 F: 929-252-2954
chattergoons@dss.nyc.gov | [NYC.gov/dss](http://nyc.gov/dss)



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From: Peters, Raysheen
Sent: Monday, March 18, 2019 8:58 AM
To: Chattergoon, Shamdai <chattergoons@dss.nyc.gov>; Ledesna, Kerwin <ledesnak@dss.nyc.gov>
Cc: Wright, Stacey <wrightst@dss.nyc.gov>
Subject: RE: Please review and take appropriate action (Intranet Quorum IMA001385004)

Good morning,

This is not a Compliance issue. BEV and BFI conduct home visits and utilize badges. I suggest those programs for assistance.

Thank you,

Raysheen Peters | *Special Assistant to Deputy Commissioner, ASA*
Office of Program Accountability
250 Church Street – 6th Floor – New York, NY 10013
T: 929-252-2447 F: 212-625-2954
petersra@dss.nyc.gov | NYC.gov/dss



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From: Chattergoon, Shamdai
Sent: Monday, March 18, 2019 8:56 AM
To: Ledesna, Kerwin <ledesnak@dss.nyc.gov>; Peters, Raysheen <petersra@dss.nyc.gov>
Cc: Wright, Stacey <wrightst@dss.nyc.gov>
Subject: FW: Please review and take appropriate action (Intranet Quorum IMA001385004)

Good Morning,

Please review and take appropriate action (Intranet Quorum IMA001385004).

Thank you,

Shamdai Chattergoon | *Administrative Assistant*
Office of the Chief Program Accountability Officer
250 Church Street - 6th Floor - New York, NY 10013
T: 929-252-2444 F: 929-252-2954
chattergoons@dss.nyc.gov | NYC.gov/dss



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From: Constituent Inquiry
Sent: Friday, March 15, 2019 12:03 PM
To: Chattergoon, Shamdai <chattergoons@dss.nyc.gov>
Subject: Please review and take appropriate action (Intranet Quorum IMA001385004)

Workflow # [REDACTED]
RE: [REDACTED]
Address: [REDACTED]
[REDACTED]

Telephone:
Case # [REDACTED]
Soc. Sec. # [REDACTED]
Area of responsibility IREA

You are receiving this correspondence through OCS IQ system. 3/29/2019 is the due date for this item and a response is required on or before this date. Please attach a copy of your response or a brief description of the action taken when responding.

Description of issue:

Please review and take appropriate action

Good morning Mr. Banks,

I have a concern with regards to one of your agents. Someone went to the management office with handles my rental apartment and requested information, they demonstrated a badge and that's all. The badge stated they were from the Department of Social Services and were questioning who I live with and requested my rental breakdown.

I called ACS and I was advised I do not have an open case, then I contacted HRA and I received the same response. I am extremely confused and would like to get to the bottom of this. Please let me know if you can assist me with this.

Thank you and hope to hear from you soon.

Best,
[REDACTED] </MSG>

FRAZIER, LYNETTE

All E-mails are processed through our automated system and it is important that you reply directly to this email and do not change the subject line.