



# FAMILY INDEPENDENCE ADMINISTRATION

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## POLICY BULLETIN #08-136-SYS

### NYCWAY UPDATES

<b>Date:</b> October 24, 2008	<b>Subtopic(s):</b> NYCWAY
<p>  This procedure can now be accessed on the FIAweb.           </p> <p> <b>Direct Entry to Account Inquiry screen</b> </p> <p> <b>CE Project Action Code 10A3</b> </p>	<p>The purpose of this policy bulletin is to inform Job Center and Fair Hearing (FH) staff of the following changes to NYCWAY:</p> <ul style="list-style-type: none"> <li>• Direct Entry to <b>Activity Inquiry</b> screen</li> <li>• Contesting Employability (CE) Project Action Code <b>10A3</b> (CE Project-Result Level 3)</li> </ul> <p>Workers are now able to access the <b>Activity Inquiry</b> screen directly:</p> <ul style="list-style-type: none"> <li>• Enter a case number on the <b>Master Menu</b>, transmit and NYCWAY displays the <b>Activity Inquiry</b> screen for the case number entered.</li> </ul> <p>To access other screens from the <b>Master Menu</b> as well as the <b>Activity Inquiry</b>, Workers can continue to place the cursor next to the desired screen.</p> <p>Action Code <b>10A3</b> is used for Result Level 3 when a determination by the Contesting Employability Team (CET) and FH Representative requires participation of the Certified Rehabilitation Counselor (CRC) in the hearing room. Refer to <a href="#">PB #08-122-SYS</a> for a list of all the other CE Project Action Codes and a description of the project.</p> <p><i>Effective Immediately</i></p> <p><b>Related Items:</b></p> <p><a href="#">PB #08-122-SYS</a></p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?  
Call 718-557-1313 then press 3 at the prompt followed by 1 or  
send an e-mail to *FIA Call Center*