FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #07-82-OPE

REMINDER REGARDING THE SCANNING AND INDEXING OF NONCITIZEN DOCUMENTATION

Subtopic(s):
Food Stamps, Forms
The purpose of this policy bulletin is to remind Workers at Job Centers and Non Public Assistance (NPA) Food Stamps (FS) sites that all documents that support a determination of eligibility for or denial of Public Assistance (PA), Medical Assistance (MA) and/or FS, including documents that support or provide an explanation of a noncitizen's current immigration status, must be scanned and indexed into the electronic case file.
When scanning documents that support a noncitizen's current immigration status, such as a passport, Legal Permanent Resident card (I-551) or any other immigration document that that comprises more than one side of a page, Workers must ensure that each page is scanned and indexed appropriately.
Workers in NPA FS Offices without imaging capabilities must ensure that all documents submitted by a noncitizen, including those documents that relate to his/her immigration status, are sent for day forward imaging per current procedure.
Effective Immediately

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 2 at the prompt followed by 765 or send an e-mail to *FIA Call Center*

Distribution: X