



FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner




James K. Whelan, Deputy Commissioner
Policy, Procedures and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner
Office of Procedures

POLICY BULLETIN #07-78-SYS

REDEFINITION OF WELFARE MANAGEMENT SYSTEM (WMS) PA CASE-LEVEL REJECTION CODES E10 AND F10

Date: June 28, 2007	Subtopic(s): Codes
<p> This procedure can now be accessed on the FIAweb.</p> <p>See PD #07-20-SYS</p>	<p>The purpose of this policy bulletin is to inform all Job Center staff that the WMS Public Assistance (PA) Case-level Rejection Codes E10 and F10 have been redefined. This policy bulletin serves as information for all other staff.</p> <p>PA Rejection Code E10 is now defined as Failure to Keep/Complete Initial Eligibility Interview, No Scheduled Appointment. E10 should be used when the applicant is not interviewed on the same day the application is filed, and fails to schedule an appointment for the initial interview (I-interview) within the application time frame (30 days from file date).</p> <p>PA Rejection Code F10 is defined as Failed to Keep appointment for Initial Eligibility Interview. F10 should be used whenever an applicant fails to keep the I-interview appointment.</p> <p>E10 and F10 should <u>not be used for failure to report</u> to the following appointments:</p> <ul style="list-style-type: none"> • Bureau of Eligibility Verification (BEV) • Engagement • Medical Appointments <p><i>Effectively Immediately</i></p> <p>Related Items:</p> <p>PD #07-20-SYS TM #07-11</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or
send an e-mail to *FIA Call Center*