Human Resources Administration Department of Social Services

FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #15-91-ELI

(Use with PD #15-26-ELI)

REVISION TO THE DISASTER SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM FOR PERSONS WITH DISABILITIES (D-SNAP PD) ATTACHMENT B

Date:	Subtopic(s):		
October 7, 2015	Supplemental Nutrition Assistance		
☐ This procedure can now be accessed on the FIAweb.	The purpose of this policy bulletin is to provide staff that are working in the Disaster Supplemental Nutrition Assistance Program for Persons with Disabilities (D-SNAP PD) locations with the revised D-SNAP PD Center Triage Questions (Attachment B). The following criterion was added to question seven under the heading "Currently": • I am an authorized representative for seven (7) or more households. Individuals that are acting as an authorized representative for seven or more households must have the D-SNAP PD interview conducted by an Investigation, Revenue, and Enforcement Administration (IREA) Investigator. Effective Immediately Related Item: PD #15-26-ELI		
	Attachment:		
	Attachment B D-SNAP PD Center Triage Questions		

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

Attachment B

D-SNAP PD Center Triage Questions

#	Question	If Yes	If No
1	Do you have a valid photo ID?	If Yes	If No
		Go to question #2	Tell individual that they should come back with a valid photo ID. If they insist on proceeding Go to question #2
2	On October 27, 2012, did you live within one of the	If Yes	If No
	following zip codes: Manhattan: 10002 Queens: 11691, 11692, 11693, 11694, 11697 Brooklyn: 11224, 11235, 11231, PARTIAL AREA OF 11229 (south of Allen Avenue in Coney Island), Staten Island: 10306, PARTIAL AREA OF 10305 (South	Go to question #3	Not eligible to apply
	of Seaview Avenue on Staten Island)		
3	Did you apply for D-SNAP benefits in December 2012 ?	If Yes Not eligible to apply	If No or Not Sure Go to question #4
4	Did you have an active SNAP case during October 27 – November 25, 2012 ?	If Yes Not eligible to apply	If No or Not Sure Go to question #5
5	Do you currently have an active, single issuance or applying Cash Assistance or NCA SNAP case?	If Yes Go to question #6	If No or Not Sure Go to question #6
6	In December 2012 , did you have a disability that	If Yes	If No
	prevented you from applying for D-SNAP?	Eligible to apply	Not eligible to apply
	(mental or physical disability) Go to question #7		If the death of the second
7	Do any of the following situations apply to you? During 10/27/12 – 11/25/12: I was employed by HRA or OTDA I was homeless I had seven (7) or more people in my household Nobody in my household had verifiable income	If the individual answers <u>yes to any</u> of the situations: Give the individual an application kit and a BLUE card	If the individual answers no to all of the situations: Give the individual an application kit and a WHITE card
	 Currently: I am employed by HRA or OTDA I do not have valid photo identification I do not have proof of the address where I lived during 10/27/12 – 11/25/12 I am an authorized representative for seven (7) or more households. 	Interview to be conducted by IREA.	Interview to be conducted by FIA .
	P/Hearing Impaired RECEPTIONIST/TRIAGE A d English Proficient Present the "I Speak" card to the in		NTAKE AREA nterpreter or Language

LEP/Hearing Impaired	RECEPTIONIST/TRIAGE AREA	INTAKE AREA
Limited English Proficient	Present the "I Speak" card to the individual to identify spoken language;	Use on-site interpreter or Language Line
Hearing Impaired	Bring applicant to the Application area and contact the Site Manager	Use tablet for sign language video conferencing