



FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #15-82-OPE (This Policy Bulletin Replaces PB #14-91-OPE)

CLOSING OF THE 2014-2015 HOME ENERGY ASSISTANCE PROGRAM (HEAP) COOLING ASSISTANCE COMPONENT (CAC)

Date: September 14, 2015	Subtopic(s): HEAP
<p> Please use Print on Demand to obtain copies of forms.</p>	<p>The purpose of this policy bulletin is to inform Job Center and Non Cash Assistance (NCA) Supplemental Nutrition Assistance Program (SNAP) Center staff of the closing of the 2014-2015 Home Energy Assistance Program (HEAP) Cooling Assistance Component (CAC).</p> <p>The CAC closed on August 31, 2015. Mail-in applications received by the HEAP program that are postmarked on or before the August 31, 2015 deadline must be processed.</p> <p>Applicants/Participants with questions about their HEAP Cooling Assistance application must be advised to call HEAP at 800-692-0557, Infoline at 718-557-1399 or 311 for assistance.</p> <p><i>Effective Immediately</i></p> <p>References:</p> <p><u>GIS 15 TA/DC033</u> <u>15-LCM-03</u></p> <p>Related Item:</p> <p><u>PB #14-53-ELI</u> Cooling Assistance Program for Eligible New Yorkers with Heat Related Health Problems</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298