

FAMILY INDEPENDENCE ADMINISTRATION

James K. Whelan, Executive Deputy Commissioner

Jill Berry, Deputy Commissioner Office of Program Support Stephen Fisher, Assistant Deputy Commissioner Office of Procedures

POLICY BULLETIN #15-34-OPE

TRANSITION OF SIGN LANGUAGE CONTRACT

Subtopic(s):
Hearing-Impaired, Interpreter Services
The purpose of this policy bulletin is to inform all Job Center and Non-Cash Assistance (NCA) Supplemental Nutrition Assistance Program (SNAP) Center staff that as of March 30, 2015 the Office of Refugee and Immigrant Affairs (ORIA) replaced the Office of Equal Employment Opportunity (EEO) as the manager of the sign language interpretation contract.
Staff may continue to contact the Family Independence Administration (FIA) sign language interpreter liaisons when an applicant/participant indicates that he/she wants a sign language interpreter.
Related Item: PD #14-18-OPE

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298