Human Resources Administration
Department of Social Services

FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #15-29-OPE

FEGS VENDOR REPLACED BY FEDCAP FOR WECARE REGION ONE

Date: March 30, 2015	**Subtopic(s):**
This procedure can now be accessed on the FIAweb. Please use Print on Demand to obtain copies of forms.	The purpose of this policy bulletin is to inform Job Center staff in Manhattan, the Bronx, and Staten Island (region one) that effective *April 1, 2015* Fedcap will be the contracted vendor to provide services under the Wellness, Comprehensive Assessment, Rehabilitation and Employment (WeCARE) program instead of the Federation of Employment and Guidance Services (FEGS). Due to this transition, there will be a period of time when online appointments will not be available for applicants/participants requiring WeCARE assessments. During this period, cases will be pooled for batch scheduling as Customized Assistance Services (CAS) works with Fedcap to expand their operations to accommodate the Region one referrals. Applicants and participants in Manhattan, the Bronx, and Staten Island who are pending scheduling are considered engaged in WeCARE. *Effective Immediately:*