

#### **FAMILY INDEPENDENCE ADMINISTRATION**

James K. Whelan, Executive Deputy Commissioner

Stephen Fisher, Assistant Deputy Commissioner
Office of Procedures

#### **POLICY BULLETIN #15-08-OPE**

#### POTENTIAL RECEIPT OF SNAP APPLICATIONS THROUGH TURBO TAX

Date:	Subtopic(s):
February 6, 2015	Eligibility
☐ This procedure can now be accessed on the FIAweb.	The purpose of this policy bulletin is to inform all Non-Cash Assistance (NCA) Supplemental Nutrition Assistance Program (SNAP) Center staff that SNAP applications may have been faxed to local SNAP Centers, based on the household's zip code, through Intuit's on-line tax preparation software, Turbo Tax. Effective January 30, 2015, Turbo Tax ceased generating new SNAP applications. While there may still be some SNAP applications in the queue, the influx of new applications being received through this method should
See PB #10-100-SYS for information concerning online SNAP applications.	decrease and completely stop in the near future. Until further notice, each Supplemental Nutrition Assistance Program (SNAP) Application/Recertification (LDSS-4826) form received through Turbo Tax must be processed as per the current SNAP application procedure.
	The application date of file is the date the <b>LDSS-4826</b> is received by the NCA SNAP Center. <u>All</u> of the information on the <b>LDSS-4826</b> must be verified, especially the income. Turbo Tax has prepopulated the application with information from the 2014 tax return which may not be current information. For SNAP purposes, the income must be based on that which was received within the last four weeks. These applications must be screened for expedited processing, and the households must be interviewed.
	If a Supplemental Nutrition Assistance Program (SNAP) Authorized Representative Request Form (LDSS-4942) is received naming Turbo Tax as the authorized representative, it is not a valid authorized representative form as only <u>individuals</u> can serve as authorized representatives, not organizations or corporations. The applicant must be informed that although his/her application will be processed, Turbo Tax cannot function as an authorized representative. The LDSS-4942 must not be scanned into the case file and must be disposed of securely and appropriately.
	Effective Immediately

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

#### References:

GIS 15 TA/DC002 GIS 15 TA/DC003

#### Related Item:

PB #10-100-SYS

#### Attachments:

 □ Please use Print on Demand to obtain copies of forms.

**LDSS-4826** Supplemental Nutrition Assistance Program (SNAP)

Application/Recertification (Rev. 8/12)

LDSS-4942 Supplemental Nutrition Assistance Program (SNAP)

Authorized Representative Request Form (Rev.

8/12)



# SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) APPLICATION/RECERTIFICATION



#### SNAP is the new name for the Food Stamp Program

#### Use this form if Applying For SNAP Only

If you are only applying for SNAP you can use this shorter application. If you would like to apply for other benefits such as Temporary Assistance, Child Care Assistance, Home Energy Assistance or Medicaid please ask for a different application.

This application can only be used to apply for SNAP.

#### When You Are Applying For SNAP

- You can file an application the same day you receive it. If you are eligible, benefits will be provided back to the filing date of your application.
- You can file your application before you have an interview.
- We must accept your application if, at a minimum, it contains your name, address (if you have one), and a signature. This information will establish your application filing date. However, the application process, including the interview and a signature on page 5 of the application/recertification must be completed for us to determine your eligibility.
- You can apply for and get SNAP for eligible household member(s) even if you or some other members of your household are not eligible for benefits because of immigration status. For example, ineligible alien parents can apply for SNAP for their children and receive benefits for their eligible children.
- You can still apply and be eligible for SNAP even if you have reached your Temporary Assistance time limits.

#### Need SNAP Benefits Right Away? You May Be Eligible For Expedited Processing of your SNAP Application.

If your household has little or no income or liquid resources, **or** if your rent and utility expenses are more than your income and liquid resources, **or** you are a migrant or seasonal farmworker with little or no income or resources when you apply, you may be qualified to receive SNAP within 5 calendar days after the date that you apply. Your worker will always review your circumstances to see if you are qualified for expedited processing of your SNAP application. A process is in place to issue SNAP benefits to all eligible households who meet the standards for expedited service.

#### Where You Can Apply For SNAP

If you live **outside of** New York City, you can apply on-line at myBenefits.ny.gov, or call or visit the social services district in the county where you live and ask for an application package. You can get the address and phone number by calling toll free **1-800-342-3009**.

If you live in **New York City** and you are **not** also applying for Temporary Assistance, you can apply on-line at myBenefits.ny.gov or call or visit any SNAP Office and ask for an application package. You can get the address and phone number by calling **1-718-557-1399** or toll free **1-800-342-3009**.

#### Having Problems Coming To Us For A SNAP Appointment?

If it is difficult for you to come in for a SNAP application appointment (reasons may include employment, health issues, transportation or child care problems), you may have someone else apply for you, or you may apply on-line at myBenefits.ny.gov. You also can mail us your application or drop it off and, in some circumstances; we can interview you by telephone.

Please contact your social services district if you have any questions, to see if you are eligible for a telephone interview, **or if you need to reschedule an interview**.

#### NEW YORK STATE OFFICE OF TEMPORARY AND DISABILITY ASSISTANCE

### **SNAP APPLICATION / RECERTIFICATION**

App	lication Date	Intervie	ew Date	Center/Office	•	Unit	Worker		Ca	ase Typ	e Case	Number		Registry Nun	nber \	/ersion	Lifeline		Apply	□Re	certify	Lang	
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		INCOME		
List <u>ALL</u> your income and the incom (for example: babysitting, cleaning security or SSI, grant for scholars	g, income from a roome	r or boarder) child suppe	ort, pensions, veterans ber	nefits, disability, social
Name of Person Receiving Income	Source of Income	Hours Worked Per Month	How Often is it Received? (for example, weekly, bi-weekly, monthly)	Gross Amount Received Before Deductions
Do you or does anyone living with you have Amount paid \$ How often Have you or has anyone living with you char Do you or does anyone living with you have Do you or does anyone living with you receiv Have you or has anyone in your household s	paid (e.g., weekly, monthly)nged or quit jobs or reduced any any potential income that has note a Personal Needs Allowance	/ form of income in the last 30 d ot yet been received? ☐ Yes (PNA) or a Meal Allowance? ☐	lays – including reduced work hour □ No If Yes, explain on Page 6. □ Yes □ No If Yes, who	s or income? $\square$ Yes $\square$ No
☐ Yes ☐ No If Yes, who		RESOURCES	n is used to determine if you qualify f	or expedited processing of you
How much money does everyone in your ho jointly held accounts) \$ Other financial assets? (For example, stocks If Yes, amount \$ Type _	Belongs tos, bonds, retirement accounts, s	 avings bonds, mutual funds, IR	As, trust funds, money market cert	
How many cars, trucks or other vehicles do y #1 Year Make #2 Year Make Do you or anyone applying own any property	you or anyone in your househol Model Model	d have? Owner Owner		vner
Has anyone applying sold, given away or tra		e last three months to qualify for ANGEMENTS AND EXPENSE		
Check all the descriptions that apply to your  ☐ Own home or paying for home ☐ Rentin List expenses:  Monthly rent or mortgage payment \$	household: g □ Migrant/seasonal farmwo	rker □ No permanent residenc	ce   Live with relatives or friends	. 7
Pay separately for Heat? $\square$ Yes $\square$ No If y		Gas $\square$ Electric $\square$ Oil $\square$ W		er (list)

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LIVING ARRANGEMENTS AND EXPENSES (Cont'd)	
Pay for air conditioning, either in your electric bill or as a separate fee? ☐ Yes ☐ No	
Pay separately for utilities (other than heating/cooling)? $\square$ Yes $\square$ No (for example, lights, cooking gas, washer/dryer fees, garbage/trash, water, initial instance.	stallation of utilities).
Does anyone else pay any of these expenses for you (some examples are Section 8 or other subsidy program)?	
□ Yes □ No If yes, who pays what?	
Do you or does anyone living with you pay court-ordered child support?   Yes No If yes, who	-
Payment amount \$ Frequency of payments (for example, weekly, bi-weekly, monthly)	
Are you, and/or anyone living with you, blind/disabled or at least age 60? If so, does such person have medical bills? $\ \square$ Yes $\ \square$ No $\ $ If yes, list or	າ the page 6 what they are
for, how much and who is responsible for payment.	
Are you, and/or anyone living with you, on Medicaid with a spendown?   Yes  No If yes, who Amount \$	
Are you, and/or anyone living with you (16 years old or older) enrolled in school or training?   Yes  No If yes, who where	re
You may use the page 6 if you need more room or there is other information that you think we might need.	

#### READ THE IMPORTANT INFORMATION BELOW

**SNAP PENALTY WARNING** – Any information you provide in connection with your application for SNAP will be subject to verification by Federal, State and local officials. If any information is incorrect, you may be denied SNAP. You may be subject to criminal prosecution for knowingly providing incorrect information.

You will <u>never</u> be able to get SNAP again if you are found guilty in a court of law for the second time of buying or selling controlled substances (illegal drugs or certain drugs for which a doctor's prescription is required) in exchange for SNAP; **or** found guilty in a court of law of selling or getting firearms, ammunition or explosives in exchange for SNAP; **or** found guilty in a court of trafficking in SNAP worth \$500 or more. Trafficking includes the illegal use, transfer, acquisition, alteration or possession of SNAP, authorization cards or access devices; **or** found guilty of committing a third Intentional Program Violation (IPV).

You will not be able to get SNAP for two years if you are found guilty in a court of law for the first time of buying or selling controlled substances (illegal drugs or certain drugs for which a doctor's prescription is required) in exchange for SNAP.

If you have committed your: ■ First IPV, you will not be able to get SNAP for one year. ■ Second IPV, you will not be able to get SNAP for two years.

A court could also bar you from receiving SNAP for an additional 18 months. If you make a false statement about who you are or where you live in order to get multiple SNAP benefits, you will not be able to get SNAP for ten years (or **permanently** if this is the third IPV).

You may be found guilty of an IPV if you make a false or misleading statement, or misrepresent, conceal or withhold facts; **or** commit any act that constitutes a violation of Federal or State law for the purpose of using, presenting, transferring, acquiring, receiving, possessing or trafficking of SNAP benefits, authorization cards or reusable documents used as part of the Electronic Benefit Transfer (EBT) system.

You could also be fined up to \$250,000, sent to jail for up to 20 years, or both.

Anyone who is fleeing to avoid prosecution, custody or confinement for a felony, or who is violating a condition of probation or parole, is not eligible to receive SNAP.

If you get more SNAP benefits than you should have (overpayment), you must pay them back. If your case is active, we will take back the amount of the overpayment from future SNAP benefits that you get. If your case is closed, you may pay back the overpayment through any unused SNAP benefits remaining in your account, or you may pay cash.

If you have an overpayment that is not paid back, it will be referred for collection in a number of ways, including automated collection by the federal government. Federal benefits (such as Social Security) and tax refunds that you are entitled to receive may be taken to pay back the overpayment. The debt will also be subject to processing charges.

Any expunged SNAP benefits will be put towards your overpayment. If you apply for SNAP again, and have not repaid the amount you owe, your SNAP benefits will be reduced if you begin to get them again. You will be notified, at that time, of the amount of reduced benefits you will get.

**CONSENT –** I understand that by signing this application form I agree to any investigation made by the New York State Office of Temporary and Disability Assistance or my local social services district to verify or confirm the information I have given or any other investigation made by them in connection with my request for SNAP. If additional information is requested, I will provide it. I will also cooperate with State and Federal personnel in a SNAP Quality Control Review.

CONSENT FOR RELEASE OF CONFIDENTIAL UNEMPLOYMENT INSURANCE (UI) INFORMATION – I authorize the New York State Department of Labor (DOL) to release any confidential information, maintained by DOL for Unemployment Insurance (UI) purposes, to the New York State Office of Temporary and Disability Assistance (OTDA). This information includes UI benefit claims and wage records. I understand that OTDA, along with State and local agency employees working in local social services district offices, will use the UI information for establishing or verifying eligibility for, and the amount of, TA, MA, or SNAP applied for in this application and for investigations to determine whether I received benefits to which I was not entitled.

**SUA (STANDARD UTILITY ALLOWANCE) INFORMATION –** I understand that SNAP recipients are categorically income eligible for the Home Energy Assistance Program (HEAP). If I am not included in the annual automatic HEAP payment process for certain SNAP recipients, my household intends to apply for a HEAP benefit within the next 12 months. If I decide not to apply for HEAP within the next 12 months, I will let my worker know.

**TELEPHONE ALLOWANCE INFORMATION –** I understand that SNAP recipients are eligible for a telephone allowance if they pay to use a home phone, cell phone, phone, phone calling card or coin operated pay phone. If I do not have any cost to make phone calls, I will let my worker know.

**CHANGES –** I agree to inform the agency **promptly** of any change in my needs, income, property, living arrangement, pregnancy status or address to the best of my knowledge or belief in accordance with my reporting requirements.

**REQUIREMENT TO REPORT/VERIFY HOUSEHOLD EXPENSES –** I understand that my household must report child care and utility expenses in order to get a SNAP deduction for these expenses. I further understand that my household must report and verify rent/mortgage payments, property taxes, insurance, medical expenses and child support paid to a non-household member in order to get a SNAP deduction for these expenses. I understand that failure to report/verify the above expenses will be seen as a statement by my household that I/we do not want to receive a deduction for those unreported/unverified expenses. A deduction for these expenses may make me eligible for SNAP or may increase my SNAP benefits. I understand that I may report/verify these expenses at any time in the future. This deduction would then be applied to the calculation of SNAP in future months in accordance with the rules for change reporting and processing changes.

PRIVACY ACT STATEMENT – COLLECTION AND USE OF SOCIAL SECURITY NUMBER (SSN) – The collection of SSN's is authorized for each household member with respect to SNAP pursuant to the Food Stamp Act of 1977 (as amended, 7 US Code 2011-2036). The information we collect will be used to determine whether your household is eligible or continues to be eligible for benefits. We will verify this information through computer matching programs. This information will also be used to monitor compliance with program regulations and for program management. The information will be used to check identity, to verify earned and unearned income, and to determine if applicants or recipients can receive money or other help. The information may be disclosed to State and Federal agencies for official examination and to law enforcement officials for the purpose of apprehending persons fleeing to avoid the law.

If you or anyone applying/recertifying does not have an SSN, a SSN must be applied for at the Social Security Agency.

#### READ THE IMPORTANT INFORMATION BELOW (cont'd)

CITIZENSHIP/IMMIGRATION STATUS- I swear and/or affirm under penalty of perjury that the information I have provided about the citizenship and immigration status of my self and everyone living with me is true and correct. I understand that any information I provide to verify the immigration status of anyone applying for SNAP may be checked for authenticity with the United States Citizenship and Immigration Services.

For SNAP, citizenship must be documented only if questionable.

Name

NON-DISCRIMINATION NOTICE - In accordance with Federal Law and U.S. Department of Agriculture (USDA) policy, this institution is prohibited from discriminating on the basis of race, color, national origin, sex, age, religion, political belief, or disability. To file a complaint of discrimination write USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410 or call (202) 720-5964 (voice and TDD). USDA is an equal opportunity provider and employer.

AUTHORIZED REPRESENTATIVE - You can authorize someone who knows your household circumstances to apply for SNAP for you. You can also authorize someone outside your household to get SNAP benefits for you and to use them to buy food for you. If you would like to authorize someone, you must

		s page.
YOU WOULD LIKE TO	O AUTHORIZE SOMEONE, PRINT THE PERSON'S NAM	E, ADDRESS AND TELEPHONE NUMBER, AND SIGN BELO
lame	Address	Phone
ERTIFICATION: I sw	ear and/or affirm under the penalties of perjury tha	at the information I have given or will give to the local
	ear and/or affirm under the penalties of perjury the ct is correct. Your signature is required below to	
ocial Services districes per	ct is correct. Your signature is required below to	
ocial Services distric	•	complete the application process.

Phone

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Use this area for additional information:			
Who:Explanation:			
Who:Explanation:		11	
Who:Explanation:			
I CONSENT TO WITHDRAW MY APPLICATION/RECERTIFICATION. I understand that I may reapply at a	any time.		
SIGNATURE	DATE		
For Agency Use Only			
Eligibility Determined by	Date _		_
Signature of Person Who Obtained Eligibility Information:		Date	
Employed by:   Social Services District   Provider Agency  (Specify)			
Reason/			
Eligibility Approved by	Date _		-
SNAP Authorization Period: From To			
□ IN-PERSON INTERVIEW □ TELEPHONE INTERVIEW			
Comments:			

LDSS-4942 (Rev. 8/12) NYSOTDA

## SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP) AUTHORIZED REPRESENTATIVE REQUEST FORM

Applicant Name:	Applicant Address:	
Applicant Number:		
Applicant Number.		
AUTHORIZED REPRESENTATIVE – You can authorize someone we You can also authorize someone to use your SNAP benefit to buy food f you must do so in writing. You may do so by printing the person's name	or you. If you would like to authorize sor	meone for either of these purposes,
Authorized Representative Name:	Authorized Representative Address:	
Authorized Representative Telephone Number:		
I authorize the above designated individual to act as my representative for boxes below, my authorized representative will be authorized to perform a part of this authorization at any time by notifying my local district in writing	all of the functions listed next to the boxes	and that if I do not check any of the s. I understand that I may revoke all or
Please Check the Appropriate Box(es)  Application for SN Recertification for To use my SNAP All of the above		for me
<b>SNAP BENEFITS PENALTY WARNING</b> – Any information you provid Federal, State and local officials. If any information is incorrect, you may providing incorrect information.		
You will <u>never</u> be able to get SNAP benefits again if you are found guilty i (illegal drugs or certain drugs for which a doctor's prescription is required) firearms, ammunition or explosives in exchange for SNAP; <b>or</b> found guilty unauthorized use, transfer, acquisition, alteration or possession of SNAP, Intentional Program Violation (IPV).	in exchange for SNAP; <b>or</b> found guilty in in a court of trafficking in SNAP worth \$5	n a court of law of selling or getting 500 or more. Trafficking includes the
You will not be able to get SNAP for two years if you are found guilty in a drugs or certain drugs for which a doctor's prescription is required) in exchanget SNAP for one year. <b>Second IPV</b> , you will not be able to get SNAP for	nange for SNAP. If you have committed	your: First IPV, you will not be able to
A court could also bar you from receiving SNAP benefits for an additional make a false statement about who you are or where you live in order to ge for ten years (or <b>permanently</b> if this is the third IPV). You may be found t misrepresent, conceal or withhold facts; <b>or</b> commit any act that constitutes transferring, acquiring, receiving, possessing or trafficking of coupons, aut Transfer (EBT) system.	et multiple SNAP benefits at the same tin o have committed an IPV if you make a f s a violation of Federal or State law for th	ne, you will not be able to get SNAP false or misleading statement, or be purpose of using, presenting,
You could also be fined up to \$250,000, sent to jail for up to 20 years, or be	ooth.	
Note: Both the applicant and/or authorized representative are subject to t	the above penalties.	Doto
Applicant Signature:		Date:
As an authorized representative I acknowledge the information set forth ab	ove.	
Authorized Representative Signature:		Date: