



FAMILY INDEPENDENCE ADMINISTRATION


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POLICY BULLETIN #14-36-OPE

CLOSING OF THE 2013-2014 HOME ENERGY ASSISTANCE PROGRAM (HEAP) SEASON

Date: March 24, 2014	Subtopic(s): HEAP
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform Job Center and Non Cash Assistance (NCA) Supplemental Nutrition Assistance Program (SNAP) Center staff of the closing of the 2013-2014 Home Energy Assistance Program (HEAP) season.</p> <p>Regular HEAP benefit components closed effective Friday, March 14, 2014.</p> <p>Emergency HEAP benefit components, as well as HEAP benefit components for heating equipment repair and replacement, closed effective Monday, March 17, 2014.</p> <p>Non-repair/replacement energy-related emergencies that occur after the close of the HEAP season should be processed in accordance with the Utility Process procedure. Refer to PD #07-14-ELI for detailed information.</p> <p><i>Effective Immediately</i></p> <p>Related Items:</p> <p>PD #07-14-ELI PD #14-01-ELI</p> <p>Reference: GIS 14 TA/DC 008</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298