

## **FAMILY INDEPENDENCE ADMINISTRATION**

Matthew Brune, Executive Deputy Commissioner

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## POLICY BULLETIN #14-07-OPE

## GRANTING GOOD CAUSE FOR FAILURE TO COMPLY ON JANUARY 7-9, 2014 DUE TO SEVERE COLD TEMPERATURE

| Date:   | Subtopic(s):   |
|---|--|
| January 21, 2014                                    | Severe Cold Temperature  |
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| ☐ This procedure can now be accessed on the FIAweb. | The purpose of this policy bulletin is to inform staff that "Good Cause" will be granted on a case-by-case basis to those individuals who failed to comply with an appointment on January 7 through 9, 2014.         |
|   | Individuals who had an appointment scheduled for January 7 through January 9, 2014 and failed to keep the appointment were not systematically excused as mass transit was available on those days.                   |
|   | However, any individual who demonstrates that he/she was unable to keep an appointment scheduled for any of those days because the cold temperature affected his/her ability to travel will be granted "good cause". |
|   | Effective Immediately  |
|   | Related Item: CD #14-01 "Emergency Plans Due To Inclement Weather"   |

HAVE QUESTIONS ABOUT THIS PROCEDURE? Call 718-557-1313 then press 3 at the prompt followed by 1 or send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298