



FAMILY INDEPENDENCE ADMINISTRATION


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POLICY BULLETIN #13-28-OPE

OCSE REDIRECTION OF CASH ASSISTANCE (CA) CLIENTS

Date: March 28, 2013	Subtopic(s): OCSE
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform the staff at the Job Centers that the Office of Child Support Enforcement (OCSE) has realigned the zip code coverage of their Borough Offices which will result in a redirection of the Cash Assistance (CA) client when referred to OCSE.</p> <p>When a referral is made to OCSE for a CA applicant/participant, the system automatically selects the borough office where the applicant/participant will report.</p> <p>With the realignment of zip codes, the CA applicant/participant may be directed to an OCSE Borough Office that is not in the same borough where the applicant/participant resides.</p> <p>The OCSE appointment notice generated by the system may send an applicant/participant who resides in the Bronx to the OCSE Manhattan Borough Office and an applicant/participant who resides in Manhattan to the OCSE Brooklyn Borough Office.</p> <p><i>Effective Immediately</i></p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298