



FAMILY INDEPENDENCE ADMINISTRATION

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POLICY BULLETIN #12-08-OPE

OBSOLETE PB #05-102-OPE (AUTOMATED CUSTOMER INFORMATION STATIONS [KIOSKS])

Date: 02/01/12	Subtopic(s): Model Center
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform staff in the Model Centers that PB #05-102-OPE which introduced the availability of the Automated Customer Information Stations, or kiosks, is obsolete.</p> <p>The Kiosks have been removed from the Model Centers; therefore, the PB describing them is no longer necessary.</p> <p><i>Effective Immediately</i></p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298