



FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner




James K. Whelan, Deputy Commissioner
Policy, Procedures, and Training

Lisa C. Fitzpatrick, Assistant Deputy Commissioner
Office of Procedures

POLICY BULLETIN #10-25-OPE

SPECIAL MAILING TO NONCUSTODIAL VETERAN PARENTS


Date: March 16, 2010	Subtopic(s): Mailing
<p> This procedure can now be accessed on the FIAweb.</p>	<p>The purpose of this policy bulletin is to inform all Job Center staff about a special mailing that has been sent to some veteran noncustodial parents requesting them to come into the Michael J. Handy Veteran Job Center #62 on Wednesday March 17, 2010.</p> <p>The Office of Child Support Enforcement (OCSE) has identified some veteran noncustodial parents and has sent a Notice to Veteran Noncustodial Parents (EXP-85PP) requesting them to attend a nonmandatory appointment scheduled for them at the Michael J. Handy Veteran Job Center on Wednesday March 17, 2010 to discuss three new OCSE initiatives that may help them pay child support.</p> <p>At this appointment, OCSE representatives will inform the participants about the following initiatives:</p> <ul style="list-style-type: none"> • <u>Modify DSS Order Initiative</u> – If the child support order is payable to the Department of Social Services (DSS), this initiative can help lower the amount. • <u>DSS Arrears Cap Initiative</u> – If child support arrears owed to DSS accumulated while the participant’s earnings were very low, this initiative can help reduce those arrears to \$500. • <u>Arrears Credit Program</u> – If the participant owes arrears to DSS, he/she can have them reduced by \$15,000 over three years if the participant pays his/her monthly child support obligation. <p>None of these initiatives requires the participant to appear in court.</p>

HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 3 at the prompt followed by 1 or
send an e-mail to *FIA Call Center Fax* or fax to: (917) 639-0298

A sample of the form is attached.

Effective Immediately

Attachments:

 Please use Print on Demand to obtain copies of forms.

EXP-85PP

Notice to Veteran Noncustodial Parents

Date: _____
Case Number: _____
Case Name: _____

Our records show that you are a veteran who is/should be paying child support. HRA wants to work with noncustodial parents so they can pay their child support. Children deserve support from both parents.

We are requesting you come to the Michael J. Handy Veterans' Job Center to discuss three initiatives that may help you in lowering your child support order or debt:

- **Modify DSS Order Initiative** – If the child support order is payable to the Department of Social Services (DSS), we may be able to help in lowering the amount without your having to go to court.
- **DSS Arrears Cap Initiative** – If child support arrears owed DSS accumulated while your earnings were very low, we may be able to help in reducing those arrears to \$500 without your having to go to court.
- **Arrears Credit Program** – If you owe arrears to DSS, you may have them reduced by \$15,000 over three years if you pay your monthly child support obligation. We can do this without your having to go to court.

All you need to bring is a photo ID.

An appointment has been scheduled for you for:

Appointment Date: _____ Time: _____
Address: Michael J. Handy Veterans' Job Center
25 Chapel Street, 6th Floor
City: Brooklyn State: NY Zip Code: 11205

Travel Directions: Subway: A, C, or F to Jay Street
B, Q, or M to DeKalb Avenue
2 or 3 to Hoyt Street
N or R to Lawrence Street
4 or 5 to Boro Hall

Bus: B38 to Jay Street

Should you have any questions or, if you cannot keep this appointment, please call us at (718) 222-2430.

FAILURE TO REPORT WILL NOT RESULT IN ANY LOSS OR DECREASE TO YOUR CASH ASSISTANCE OR FOOD STAMP BENEFITS.

(Vea al Dorso)

Fecha: _____

Número del Caso: _____

Nombre del Caso: _____

Según nuestros archivos usted es veterano que está/debiera estar pagando manutención de niños. La HRA desea ayudarle a los padres sin custodia para que puedan pagar la manutención de sus niños. Los niños merecen el apoyo de ambos padres.

Le pedimos que venga al Centro de Trabajo para Veteranos Michael J. Handy para tratar el tema de tres iniciativas que le podrían ayudar a disminuir la cantidad de su orden de manutención o deuda:

- **Iniciativa de Modificación de Orden de DSS (Modify DSS Order Initiative)** – Si la orden de manutención es pagadera al Departamento de Servicios Sociales (DSS), tal vez podamos ayudarle a disminuir la cantidad sin que usted tenga que comparecer en la corte.
- **Iniciativa de Máximo de Atrasos de DSS (DSS Arrears Cap Initiative)** – Si los pagos atrasados de manutención de niños que se deben a DSS se acumularon mientras su salario era muy bajo, podríamos ayudarle a reducir dichos pagos atrasados a \$500 sin que usted tenga que comparecer en la corte.
- **Programa de Crédito para Atrasos (Arrears Credit Program)** – Si usted debe a DSS pagos atrasados, podría reducir \$15,000 de la cantidad debida a un período de tres años si usted paga su obligación mensual de manutención de niños sin tener que comparecer en la corte.

La única documentación que necesita traer es un identificación con foto.

Se le ha programado una cita como se indica a continuación:

Fecha de la Cita: _____ Hora: _____

Dirección: Michael J. Handy Veterans' Job Center

25 Chapel Street, 6th Floor

Ciudad: Brooklyn Estado: NY Código Postal: 11205

Indicaciones de Viaje: Metro: A, C, or F to Jay Street
B, Q, or M to DeKalb Avenue
2 or 3 to Hoyt Street
N or R to Lawrence Street
4 or 5 to Boro Hall

Bus: B38 to Jay Street

Ante cualquier pregunta o si no puede asistir a esta cita, se puede comunicar con nosotros al (718) 222-2430.

EL NO PRESENTARSE NO RESULTARÁ EN PÉRDIDA O DISMINUCIÓN ALGUNA DE SUS BENEFICIOS DE ASISTENCIA EN EFECTIVO O CUPONES PARA ALIMENTOS.

(see reverse)