

FAMILY INDEPENDENCE ADMINISTRATION

Seth W. Diamond, Executive Deputy Commissioner



James K. Whelan, Deputy Commissioner Policy, Procedures and Training

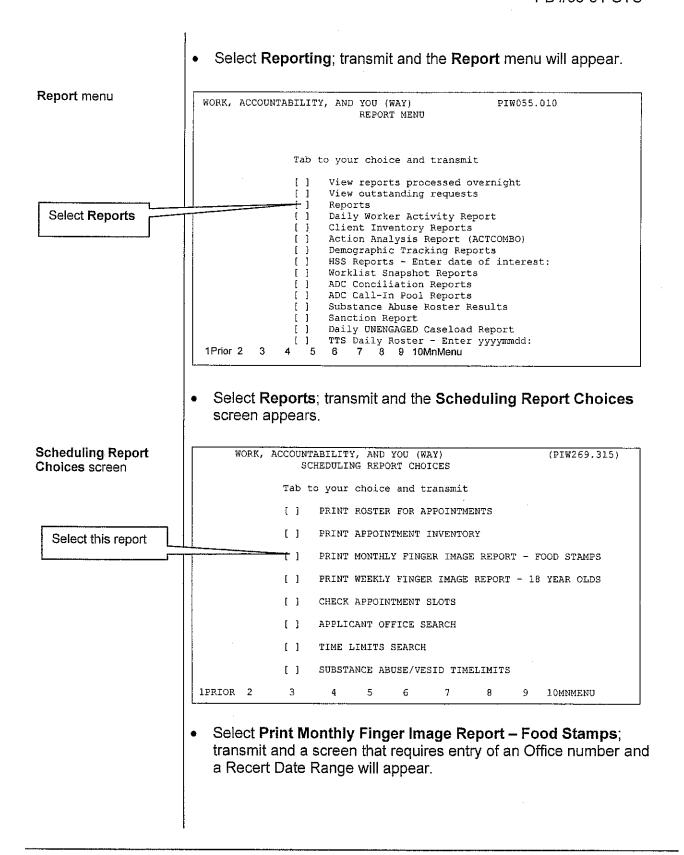
Lisa C. Fitzpatrick, Assistant Deputy Commissioner Office of Procedures

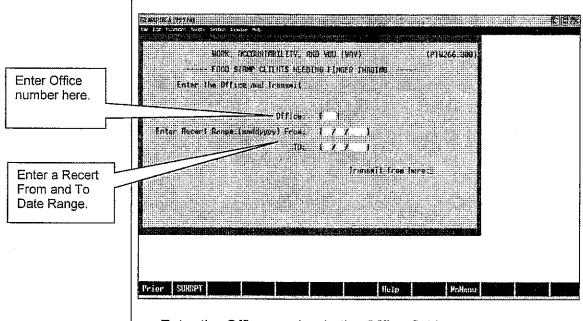
POLICY BULLETIN #06-01-SYS

FINGER IMAGE REPORT FOR NPA FOOD STAMPS

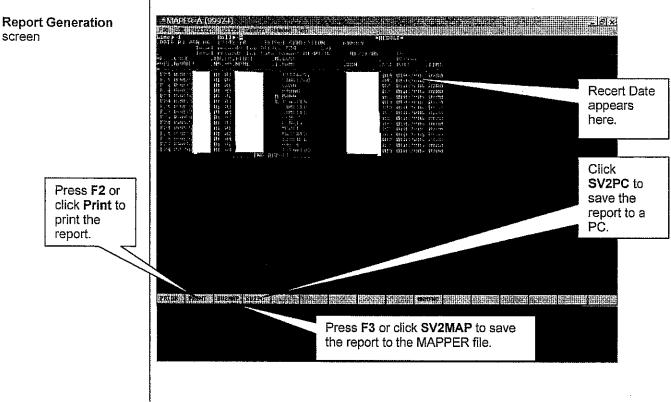
Subtopic(s):
Reports
The purpose of this policy bulletin is to inform staff at Non-Public Assistance (NPA) Food Stamp (FS) Offices that a finger image report has been added to NYCWAY for NPA FS cases. The purpose of the report is to identify caseheads and individuals 18 years of age or older on NPA FS cases that are required to be finger imaged, but have not been finger imaged as of the run date of the report. NPA FS staff must ensure that these individuals are finger imaged when called in for recertification or a special call-in. The policy bulletin is informational for all others.
To access the report, the designated staff person in the NPA FS Office must: • Access the NYCWAY Master menu shown below.
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HAVE QUESTIONS ABOUT THIS PROCEDURE?
Call 718-557-1313 then press 2 at the prompt followed by 765 or send an e-mail to FIA Call Center





- Enter the Office number in the Office field.
- Enter the Recert Date Range in the From and To fields to include the desired cases; transmit and the Report Generation screen appears, displaying the Finger Image Food Stamps report.



Once the report appears on the Report Generation screen, the Worker has three options:

- 1. Press **F2** to print the report.
- 2. Press F3 to save the report to the MAPPER file.

Saved report to MAPPER file on this screen.

THE NAME OF THE SAVED REPORT IS : FINESE32 IT CAN BE VIEWED THROUGH THE REPORTS MENU FROM THE PIWMENU SCREN PLEASE CHOOSE A FUNCTION KEY TO CONTINUE AND HAVE A GOOD DAY 1PRIOR 10MNMENU

Click SV2PC to save the report on a PC as a TXT file in C:\TEMP\filename.txt.

The file name is based on the current date and choice of Office or region.

Failure to comply with finger imaging requirements at recertification will result in a case closing.

Once the report has been printed, the designated staff person must forward the report to the Receptionist. The Receptionist must check the list when participants come in for recertification; if a person's name (or the name of any member of the household) appears on the report, refer him/her to the finger imaging unit by completing the Finger Imaging Notice (W-519). Staff must ensure that individuals on this report are finger-imaged when called in for recertification. If the individual fails to comply with the finger imaging requirement, close the case per current procedure.

In addition, this report can also be used for special finger imaging call-ins done in the NPA FS Offices. Staff is reminded that in these instances failure to comply with the finger imaging call-in between certification periods does not adversely affect Food Stamp eligibility. Therefore, an individual/household cannot be penalized for failing to comply with the finger imaging requirement or failing to keep the callin appointment.

Effective Immediately

No adverse action when a participant fails to comply with finger imaging between certification appointments.