

Inbound Number by Hour

US Eastern

Date Run 05/02/2011 Time

US Eastern

Date/Time Filter 05/01/2011 05/02/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT			DIDN'T			NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE				
8003423334	00:00 - 00:59	3	2	0	0	0	0	0	0	1	1	0	0	7:50	15:40	7:57	15:54
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	14:05	14:05	14:10	14:10
	02:00 - 02:59	14	14	0	0	0	0	0	0	0	0	0	0	0:35	8:16	0:41	9:46
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	4:23	4:23	4:29	4:29
	04:00 - 04:59	4	3	0	0	0	0	0	0	1	1	0	0	4:13	12:39	4:18	12:56
	06:00 - 06:59	3	2	1	0	0	1	0	0	0	0	0	0	5:47	11:34	4:27	13:23
	07:00 - 07:59	6	6	0	0	0	0	0	0	0	0	0	0	6:25	38:35	6:31	39:11
	08:00 - 08:59	8	8	0	0	0	0	0	0	0	0	0	0	3:47	30:23	3:54	31:12
	09:00 - 09:59	16	14	1	0	0	1	0	0	1	1	0	0	3:21	46:56	3:15	48:56
	10:00 - 10:59	9	6	0	0	0	0	0	0	3	3	0	0	2:25	14:34	2:31	15:08
	11:00 - 11:59	9	9	0	0	0	0	0	0	0	0	0	0	2:23	21:29	2:29	22:22
	12:00 - 12:59	21	15	1	0	0	1	0	0	5	5	0	0	3:26	51:36	3:21	53:45
	13:00 - 13:59	12	9	1	0	0	1	0	0	2	2	0	0	1:28	13:19	1:32	15:25
	14:00 - 14:59	16	11	0	0	0	0	0	0	5	5	0	0	2:02	22:27	2:08	23:29
	15:00 - 15:59	10	7	1	1	0	0	0	0	2	2	0	0	5:07	35:53	4:34	36:38
	16:00 - 16:59	15	15	0	0	0	0	0	0	0	0	0	0	2:48	42:04	2:54	43:37
	17:00 - 17:59	9	8	1	0	0	1	0	0	0	0	0	0	4:02	32:18	3:49	34:28
	18:00 - 18:59	15	12	1	0	0	1	0	0	2	2	0	0	4:49	57:53	4:35	59:42
	19:00 - 19:59	15	9	2	2	0	0	0	0	4	4	0	0	4:17	38:35	3:35	39:33
	20:00 - 20:59	13	13	0	0	0	0	0	0	0	0	0	0	5:07	66:38	5:13	67:59
	21:00 - 21:59	21	15	1	0	0	1	0	0	5	5	0	0	3:44	56:09	3:37	58:07
	22:00 - 22:59	9	6	0	0	0	0	0	0	3	3	0	0	3:49	22:59	3:55	23:35
	23:00 - 23:59	15	4	1	0	0	1	0	0	10	10	0	0	3:53	15:32	3:25	17:07
SUBTOTAL - 8003423334		245	190	11	3	0	8	0	0	44	44	0	0	3:32	673:57	3:29	700:52

Inbound Number by
Hour

Date Run 05/03/2011 Time US Eastern
Date/Time Filter 05/02/2011 05/03/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	01:00 - 01:59	5	4	1	1	0	0	0	0	0	0	0	0	0	0	2:30	10:03	2:05	10:27
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:18	4:36	2:24	4:49
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	5:31	5:31	5:36	5:36
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	8:36	8:36	8:42	8:42
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	3:41	14:44	3:46	15:07
	06:00 - 06:59	10	6	0	0	0	0	0	0	4	4	0	0	0	0	2:47	16:45	2:53	17:23
	07:00 - 07:59	81	70	4	2	0	2	0	0	7	7	0	0	0	0	4:32	317:40	4:24	325:50
	08:00 - 08:59	2,396	105	2,041	1	0	5	2,035	0	250	250	0	0	0	0	27:04	2842:52	1:20	2870:24
	09:00 - 09:59	2,518	106	2,249	6	0	4	2,239	0	163	163	0	0	0	0	35:59	3814:57	1:37	3842:25
	10:00 - 10:59	2,326	67	2,143	3	0	4	2,136	0	116	116	0	0	0	0	43:56	2944:04	1:20	2970:05
	11:00 - 11:59	2,336	43	2,222	1	0	1	2,220	0	71	71	0	0	0	0	45:02	1936:51	0:51	1953:54
	12:00 - 12:59	2,098	64	1,953	2	0	2	1,949	0	81	81	0	0	0	0	40:54	2618:26	1:18	2641:50
	13:00 - 13:59	3,055	55	2,885	0	0	2	2,883	0	115	115	0	0	0	0	37:02	2037:08	0:42	2061:48
	14:00 - 14:59	2,482	56	2,335	2	0	2	2,331	0	91	91	0	0	0	0	28:16	1583:49	0:40	1601:40
	15:00 - 15:59	3,084	75	2,838	4	0	4	2,830	0	171	171	0	0	0	0	24:39	1848:52	0:38	1879:25
	16:00 - 16:59	2,598	66	2,368	5	0	2	2,361	0	164	162	2	0	0	0	25:52	1707:45	0:42	1726:13
	17:00 - 17:59	271	108	135	3	0	2	130	0	28	28	0	0	0	0	3:33	384:16	1:38	397:59
	18:00 - 18:59	83	67	6	3	0	3	0	0	10	10	0	0	0	0	3:19	222:50	3:13	235:14
	19:00 - 19:59	46	39	1	1	0	0	0	0	6	6	0	0	0	0	3:36	140:55	3:37	144:47
	20:00 - 20:59	28	26	2	1	0	1	0	0	0	0	0	0	0	0	2:34	67:04	2:33	71:49
	21:00 - 21:59	18	17	1	0	0	1	0	0	0	0	0	0	0	0	3:33	60:36	3:33	64:06
	22:00 - 22:59	15	13	0	0	0	0	0	0	2	2	0	0	0	0	2:44	35:37	2:50	36:59
	23:00 - 23:59	15	13	0	0	0	0	0	0	2	2	0	0	0	0	4:42	61:12	4:48	62:31
SUBTOTAL - 8003423334		23,473	1,008	21,184	35	0	35	21,114	0	1,281	1,279	2	0	0	0	22:30	22685:09	1:02	22949:03

Inbound Number by Hour

Date Run 05/04/2011 Time US Eastern
 Date/Time Filter 05/03/2011 05/04/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	9	8	1	1	0	0	0	0	0	0	0	0	0	0	4:04	32:33	3:43	33:29
	01:00 - 01:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	6:06	30:34	6:13	31:08
	02:00 - 02:59	7	5	1	1	0	0	0	0	1	1	0	0	0	0	2:17	11:26	1:59	11:59
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	1:58	7:54	2:05	8:21
	04:00 - 04:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	3:49	26:46	3:55	27:30
	05:00 - 05:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	2:33	12:46	2:17	13:47
	06:00 - 06:59	16	16	0	0	0	0	0	0	0	0	0	0	0	0	4:22	70:01	4:28	71:34
	07:00 - 07:59	146	123	7	3	0	4	0	0	16	16	0	0	0	0	4:01	495:41	3:58	515:45
	08:00 - 08:59	2,112	121	1,920	1	0	3	1,916	0	71	71	0	0	0	0	31:29	3810:11	1:52	3839:35
	09:00 - 09:59	2,876	61	2,706	8	0	3	2,695	0	109	109	0	0	0	0	38:21	2339:53	0:51	2368:25
	10:00 - 10:59	2,407	78	2,190	3	0	2	2,185	0	139	139	0	0	0	0	25:04	1956:02	0:52	1980:08
	11:00 - 11:59	1,665	85	1,529	0	0	3	1,526	0	51	51	0	0	0	0	30:41	2609:10	1:37	2632:56
	12:00 - 12:59	1,532	87	1,375	1	0	2	1,372	0	70	70	0	0	0	0	23:15	2023:18	1:23	2039:59
	13:00 - 13:59	1,523	92	1,340	2	0	4	1,334	0	91	91	0	0	0	0	21:08	1945:00	1:22	1968:14
	14:00 - 14:59	1,432	102	1,251	2	1	3	1,245	0	79	79	0	0	0	0	25:16	2577:22	1:55	2604:51
	15:00 - 15:59	1,485	72	1,286	1	0	3	1,282	0	127	127	0	0	0	0	27:52	2006:40	1:29	2030:45
	16:00 - 16:59	930	78	813	1	0	4	808	0	39	39	0	0	0	0	22:39	1767:18	2:00	1787:05
	17:00 - 17:59	114	85	18	1	0	3	14	0	11	11	0	0	0	0	2:48	239:10	2:26	251:13
	18:00 - 18:59	44	37	1	0	0	1	0	0	6	6	0	0	0	0	2:35	95:58	2:38	100:39
	19:00 - 19:59	21	17	1	0	0	1	0	0	3	3	0	0	0	0	2:47	47:32	2:45	49:45
	20:00 - 20:59	17	17	0	0	0	0	0	0	0	0	0	0	0	0	2:19	39:28	2:25	41:09
	21:00 - 21:59	7	6	1	0	0	1	0	0	0	0	0	0	0	0	2:47	16:43	2:35	18:06
	22:00 - 22:59	15	11	0	0	0	0	0	0	4	4	0	0	0	0	3:38	40:03	3:44	41:12
	23:00 - 23:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	4:00	28:04	4:06	28:45
SUBTOTAL - 8003423334		16,389	1,129	14,441	25	1	38	14,377	0	819	819	0	0	0	0	19:41	22229:33	1:26	22496:20

Inbound Number by Hour

Date Run 05/05/2011 Time US Eastern
 Date/Time Filter 05/04/2011 05/05/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	8	7	0	0	0	0	0	0	0	1	1	0	0	0	1:42	11:58	1:48	12:40
	01:00 - 01:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	4:19	30:15	4:26	31:02
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	6:31	32:35	6:37	33:06
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	6:59	6:59	7:05	7:05
	05:00 - 05:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	2:06	8:26	2:12	8:50
	06:00 - 06:59	14	12	2	2	0	0	0	0	0	0	0	0	0	0	5:01	60:22	4:24	61:38
	07:00 - 07:59	125	98	8	4	0	4	0	0	19	19	0	0	0	0	4:16	418:32	4:05	434:26
	08:00 - 08:59	1,060	113	911	5	0	3	903	0	36	36	0	0	0	0	25:29	2880:41	2:50	2902:08
	09:00 - 09:59	1,343	92	1,184	2	0	4	1,178	0	67	67	0	0	0	0	36:58	3402:19	2:41	3426:29
	10:00 - 10:59	1,848	56	1,714	3	0	1	1,710	0	78	78	0	0	0	0	34:32	1934:25	1:06	1949:55
	11:00 - 11:59	1,417	71	1,287	0	0	2	1,285	0	59	59	0	0	0	0	41:03	2914:33	2:09	2933:01
	12:00 - 12:59	1,583	62	1,447	3	0	3	1,441	0	74	74	0	0	0	0	37:48	2344:14	1:33	2363:52
	13:00 - 13:59	1,856	61	1,708	2	0	2	1,704	0	87	87	0	0	0	0	37:00	2257:22	1:17	2277:55
	14:00 - 14:59	1,639	83	1,445	1	0	3	1,441	0	111	111	0	0	0	0	25:39	2130:11	1:24	2150:43
	15:00 - 15:59	1,811	83	1,652	1	0	2	1,649	0	76	76	0	0	0	0	22:24	1860:29	1:05	1882:40
	16:00 - 16:59	1,137	86	1,024	3	0	3	1,018	0	27	27	0	0	0	0	24:11	2080:38	1:53	2097:49
	17:00 - 17:59	131	82	39	3	0	3	33	0	10	10	0	0	0	0	3:27	283:23	2:26	294:26
	18:00 - 18:59	53	32	3	1	0	2	0	0	18	18	0	0	0	0	3:16	104:42	3:11	111:54
	19:00 - 19:59	49	35	4	2	0	2	0	0	10	10	0	0	0	0	2:35	90:41	2:31	98:44
	20:00 - 20:59	25	23	0	0	0	0	0	0	2	2	0	0	0	0	3:05	71:14	3:11	73:33
	21:00 - 21:59	13	12	1	0	0	1	0	0	0	0	0	0	0	0	2:49	33:59	2:45	35:54
	22:00 - 22:59	10	9	1	0	0	1	0	0	0	0	0	0	0	0	3:15	29:22	3:08	31:24
	23:00 - 23:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:34	12:52	2:40	13:21
SUBTOTAL - 8003423334		14,145	1,039	12,430	32	0	36	12,362	0	676	676	0	0	0	0	22:08	23000:12	1:43	23232:35

Inbound Number by Hour

Date Run 05/06/2011 Time US Eastern
 Date/Time Filter 05/05/2011 05/06/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:57	11:48	3:03	12:12
	01:00 - 01:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:51	11:25	2:57	11:51
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:39	16:57	5:44	17:13
	03:00 - 03:59	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0:00	0:00	0:00	0:00
	05:00 - 05:59	11	8	1	1	0	0	0	0	2	2	0	0	0	0	2:52	22:59	2:38	23:49
	06:00 - 06:59	18	16	2	0	0	2	0	0	0	0	0	0	0	0	3:42	59:25	3:34	64:21
	07:00 - 07:59	110	96	3	1	0	1	1	0	11	11	0	0	0	0	4:25	425:10	4:25	437:53
	08:00 - 08:59	1,594	100	1,460	0	0	4	1,456	0	34	34	0	0	0	0	27:03	2706:15	1:44	2729:06
	09:00 - 09:59	1,344	92	1,214	2	0	4	1,208	0	38	38	0	0	0	0	30:47	2833:10	2:11	2857:11
	10:00 - 10:59	1,210	84	1,083	4	0	4	1,075	0	43	43	0	0	0	0	29:29	2477:29	2:08	2499:22
	11:00 - 11:59	943	78	795	3	0	2	790	0	70	70	0	0	0	0	28:19	2209:45	2:32	2225:17
	12:00 - 12:59	1,093	74	976	1	0	3	972	0	43	43	0	0	0	0	29:22	2173:51	2:05	2193:25
	13:00 - 13:59	1,236	83	1,100	3	0	3	1,094	0	53	53	0	0	0	0	19:44	1637:55	1:23	1654:16
	14:00 - 14:59	748	120	571	2	0	5	564	0	57	57	0	0	0	0	17:08	2057:54	3:00	2084:28
	15:00 - 15:59	1,036	109	881	28	0	6	847	0	46	46	0	0	0	0	21:12	2311:43	2:21	2339:08
	16:00 - 16:59	1,166	83	1,044	3	0	2	1,039	0	39	39	0	0	0	0	25:20	2103:00	1:52	2118:32
	17:00 - 17:59	146	74	57	2	0	3	52	0	15	15	0	0	0	0	3:07	231:47	1:51	242:28
	18:00 - 18:59	35	31	2	1	0	1	0	0	2	2	0	0	0	0	2:58	92:06	2:55	96:16
	19:00 - 19:59	22	16	1	1	0	0	0	0	5	5	0	0	0	0	2:13	35:38	2:11	37:19
	20:00 - 20:59	19	14	2	1	0	1	0	0	3	3	0	0	0	0	3:40	51:20	3:22	53:55
	21:00 - 21:59	17	14	3	3	0	0	0	0	0	0	0	0	0	0	2:32	35:38	2:10	37:05
	22:00 - 22:59	16	11	0	0	0	0	0	0	5	5	0	0	0	0	5:25	59:35	5:31	60:43
	23:00 - 23:59	14	9	2	1	0	1	0	0	3	3	0	0	0	0	3:56	35:28	3:24	37:24
SUBTOTAL - 8003423334		10,790	1,123	9,197	57	0	42	9,098	0	470	470	0	0	0	0	19:14	21600:18	2:06	21833:14

Inbound Number by Hour

Date Run 05/07/2011 Time US Eastern
 Date/Time Filter 05/06/2011 05/07/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	ANSWER ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	6	5	1	0	0	1	0	0	0	0	0	0	0	5:13	26:08	4:44	28:28
	01:00 - 01:59	7	4	1	0	1	0	0	0	2	2	0	0	0	2:19	9:19	1:59	9:59
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0:57	0:57	1:03	1:03
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	6:17	6:17	6:24	6:24
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	3:29	6:58	3:35	7:10
	05:00 - 05:59	7	6	0	0	0	0	0	0	1	1	0	0	0	3:20	20:03	3:26	20:38
	06:00 - 06:59	5	2	0	0	0	0	0	0	3	3	0	0	0	2:30	5:01	2:36	5:12
	07:00 - 07:59	92	67	4	2	0	2	0	0	21	21	0	0	0	3:43	249:53	3:38	257:59
	08:00 - 08:59	817	110	649	1	0	5	643	0	58	58	0	0	0	26:07	2873:20	3:49	2900:56
	09:00 - 09:59	1,203	90	1,079	0	0	2	1,077	0	34	34	0	0	0	31:06	2799:57	2:24	2818:48
	10:00 - 10:59	1,225	76	1,069	3	0	2	1,064	0	80	80	0	0	0	23:19	1772:32	1:33	1791:06
	11:00 - 11:59	780	121	636	1	0	6	629	0	23	23	0	0	0	21:47	2637:28	3:31	2664:58
	12:00 - 12:59	822	72	708	3	0	3	702	0	42	42	0	0	0	31:24	2261:33	2:55	2277:18
	13:00 - 13:59	1,110	65	997	1	0	0	996	0	48	48	0	0	0	37:15	2422:03	2:17	2434:21
	14:00 - 14:59	1,096	73	943	0	0	3	940	0	80	80	0	0	0	30:15	2209:11	2:11	2223:56
	15:00 - 15:59	1,154	80	972	3	2	1	966	0	102	102	0	0	0	28:35	2287:21	2:11	2302:16
	16:00 - 16:59	945	68	853	4	0	2	847	0	24	24	0	0	0	15:32	1056:36	1:09	1073:45
	17:00 - 17:59	80	61	14	2	0	4	8	0	5	5	0	0	0	3:04	187:04	2:38	198:17
	18:00 - 18:59	24	15	2	2	0	0	0	0	7	7	0	0	0	2:45	41:21	2:31	42:55
	19:00 - 19:59	15	15	0	0	0	0	0	0	0	0	0	0	0	2:22	35:38	2:28	37:07
	20:00 - 20:59	14	10	1	0	1	0	0	0	3	3	0	0	0	3:29	34:59	3:18	36:21
	21:00 - 21:59	14	11	1	0	0	1	0	0	2	2	0	0	0	2:23	26:17	2:20	28:09
	22:00 - 22:59	2	2	0	0	0	0	0	0	0	0	0	0	0	2:15	4:30	2:20	4:41
	23:00 - 23:59	8	6	1	1	0	0	0	0	1	1	0	0	0	2:13	13:21	2:00	14:01
SUBTOTAL - 8003423334		9,430	963	7,931	23	4	32	7,872	0	536	536	0	0	0	21:47	20987:47	2:22	21185:48

Inbound Number by Hour

Date Run 05/08/2011 Time US Eastern
 Date/Time Filter 05/07/2011 05/08/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	CALL	WAIT	SHORT ANSWER	DIDN'T ATB	DIDN'T BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	3	0	0	0	0	0	0	2	2	0	0	0	0	8:02	24:08	8:09	24:27
	01:00 - 01:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	4:07	37:10	4:13	38:04
	02:00 - 02:59	7	5	1	1	0	0	0	0	1	1	0	0	0	0	3:07	15:35	2:40	16:04
	03:00 - 03:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:23	7:10	2:29	7:28
	04:00 - 04:59	3	1	0	0	0	0	0	0	2	2	0	0	0	0	1:50	1:50	1:56	1:56
	06:00 - 06:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	4:28	13:26	4:34	13:44
	07:00 - 07:59	8	5	2	1	0	1	0	0	1	1	0	0	0	0	3:26	17:10	2:41	18:51
	08:00 - 08:59	7	5	2	1	0	1	0	0	0	0	0	0	0	0	2:28	12:20	1:59	13:58
	09:00 - 09:59	25	12	1	1	0	0	0	0	12	12	0	0	0	0	2:41	32:19	2:35	33:38
	10:00 - 10:59	30	26	0	0	0	0	0	0	4	4	0	0	0	0	3:05	80:17	3:10	82:45
	11:00 - 11:59	22	13	2	0	0	2	0	0	7	7	0	0	0	0	3:22	43:56	3:09	47:28
	12:00 - 12:59	26	22	1	1	0	0	0	0	3	3	0	0	0	0	2:24	52:50	2:23	55:04
	13:00 - 13:59	23	19	0	0	0	0	0	0	4	4	0	0	0	0	1:41	32:12	1:47	34:11
	14:00 - 14:59	30	19	2	0	0	2	0	0	9	9	0	0	0	0	2:04	39:20	2:08	44:53
	15:00 - 15:59	28	25	0	0	0	0	0	0	3	3	0	0	0	0	2:58	74:15	3:04	76:40
	16:00 - 16:59	19	16	1	0	0	1	0	0	2	2	0	0	0	0	3:07	49:55	3:04	52:18
	17:00 - 17:59	13	10	1	0	0	1	0	0	2	2	0	0	0	0	4:01	40:15	4:07	45:19
	18:00 - 18:59	11	11	0	0	0	0	0	0	0	0	0	0	0	0	3:11	35:04	3:17	36:12
	19:00 - 19:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:32	12:44	2:39	13:15
	20:00 - 20:59	5	2	0	0	0	0	0	0	3	3	0	0	0	0	5:54	11:48	6:00	12:01
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0:52	6:09	0:58	6:50
	22:00 - 22:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	2:03	18:34	2:10	19:31
	23:00 - 23:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:49	9:38	4:55	9:50
SUBTOTAL - 8003423334		301	232	13	5	0	8	0	0	56	56	0	0	0	0	2:52	668:05	2:52	704:27

Inbound Number by Hour

Date Run 05/09/2011 Time US Eastern
 Date/Time Filter 05/08/2011 05/09/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1:23	1:23	1:30	1:30
	01:00 - 01:59	2	1	1	0	0	1	0	0	0	0	0	0	0	0	3:59	3:59	2:41	5:23
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0:56	2:49	1:02	3:08
	03:00 - 03:59	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0:00	0:00	1:44	1:44
	06:00 - 06:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:50	2:50	2:56	2:56
	07:00 - 07:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	2:51	5:42	2:57	5:54
	08:00 - 08:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	1:54	9:34	2:00	10:04
	09:00 - 09:59	12	10	1	1	0	0	0	0	1	1	0	0	0	0	3:22	33:44	3:09	34:48
	10:00 - 10:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	4:49	9:39	4:56	9:52
	11:00 - 11:59	14	11	0	0	0	0	0	0	3	3	0	0	0	0	3:28	38:13	3:34	39:23
	12:00 - 12:59	10	7	0	0	0	0	0	0	3	3	0	0	0	0	3:00	21:04	3:06	21:46
	13:00 - 13:59	18	16	2	0	0	2	0	0	0	0	0	0	0	0	3:52	62:01	3:42	66:36
	14:00 - 14:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	3:29	20:57	3:35	21:33
	15:00 - 15:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	1:22	8:16	1:28	8:51
	16:00 - 16:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:17	23:03	3:24	23:49
	17:00 - 17:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	2:38	13:14	2:44	13:44
	18:00 - 18:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	2:45	38:41	2:45	41:28
	19:00 - 19:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	5:16	26:24	4:41	28:09
	20:00 - 20:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	3:23	20:22	3:29	20:56
	21:00 - 21:59	12	10	0	0	0	0	0	0	2	2	0	0	0	0	3:56	39:25	4:02	40:27
	22:00 - 22:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	5:56	41:35	6:02	42:19
	23:00 - 23:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	3:14	19:27	3:20	20:05
SUBTOTAL - 8003423334		156	131	7	1	0	6	0	0	18	18	0	0	0	0	3:22	442:22	3:21	464:25

Inbound Number by
Hour

Date Run 05/10/2011 Time US Eastern

Date/Time Filter 05/09/2011 05/10/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	00:00 - 00:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:57	5:54	3:02	6:05
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:14	8:29	4:20	8:41
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:19	12:57	4:25	13:15
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3:49	3:49	3:56	3:56
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	1:19	2:39	1:26	2:52
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	1:43	3:26	1:48	3:36
	06:00 - 06:59	33	21	2	1	0	1	0	0	10	10	0	0	0	0	2:20	49:09	2:17	52:38
	07:00 - 07:59	133	113	6	2	0	4	0	0	14	14	0	0	0	0	3:45	423:56	3:42	440:35
	08:00 - 08:59	1,817	96	1,625	3	0	6	1,616	0	96	96	0	0	0	0	37:13	3573:58	2:05	3601:10
	09:00 - 09:59	2,701	76	2,489	4	0	1	2,484	0	136	136	0	0	0	0	40:33	3082:13	1:12	3105:53
	10:00 - 10:59	1,857	64	1,710	2	0	3	1,705	0	83	83	0	0	0	0	46:34	2980:28	1:41	3001:25
	11:00 - 11:59	2,324	56	2,120	6	0	2	2,112	0	148	148	0	0	0	0	32:19	1810:12	0:50	1832:33
	12:00 - 12:59	2,182	76	2,008	0	0	2	2,006	0	98	98	0	0	0	0	29:12	2219:36	1:04	2241:53
	13:00 - 13:59	1,727	73	1,591	2	0	2	1,587	0	63	63	0	0	0	0	29:08	2127:52	1:17	2149:17
	14:00 - 14:59	1,872	83	1,669	3	0	2	1,664	0	120	120	0	0	0	0	30:35	2539:10	1:27	2559:11
	15:00 - 15:59	2,440	62	2,290	0	0	1	2,289	0	88	88	0	0	0	0	34:24	2133:25	0:54	2152:48
	16:00 - 16:59	2,337	52	2,153	3	0	2	2,148	0	132	132	0	0	0	0	31:18	1627:45	0:44	1649:05
	17:00 - 17:59	185	110	60	0	1	3	56	0	15	15	0	0	0	0	3:13	354:07	2:10	369:44
	18:00 - 18:59	72	60	4	1	0	3	0	0	8	8	0	0	0	0	2:49	169:53	2:49	180:50
	19:00 - 19:59	37	31	1	0	0	1	0	0	5	5	0	0	0	0	4:11	129:45	4:10	133:30
	20:00 - 20:59	20	16	0	0	0	0	0	0	4	4	0	0	0	0	2:43	43:35	2:49	45:12
	21:00 - 21:59	43	35	2	1	0	1	0	0	6	6	0	0	0	0	3:20	116:51	3:16	121:14
	22:00 - 22:59	21	18	1	0	0	1	0	0	2	2	0	0	0	0	3:01	54:27	3:03	58:02
	23:00 - 23:59	13	7	0	0	0	0	0	0	6	6	0	0	0	0	3:56	27:32	4:02	28:14
SUBTOTAL - 8003423334		19,826	1,061	17,731	28	1	35	17,667	0	1,034	1,034	0	0	0	0	22:08	23501:08	1:15	23761:39

Inbound Number by Hour

Date Run 05/11/2011 Time US Eastern
 Date/Time Filter 05/10/2011 05/11/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	16	12	2	1	1	0	0	0	2	2	0	0	0	0	4:11	50:22	3:42	52:00
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	6:19	31:37	6:25	32:07
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:44	2:44	2:50	2:50
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:50	0:50	0:54	0:54
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:04	6:13	2:10	6:31
	06:00 - 06:59	24	16	1	1	0	0	0	0	7	7	0	0	0	0	4:42	75:21	4:32	77:07
	07:00 - 07:59	135	107	12	8	0	4	0	0	16	16	0	0	0	0	4:17	459:16	3:59	475:15
	08:00 - 08:59	2,866	91	2,669	3	0	4	2,662	0	106	106	0	0	0	0	33:39	3062:36	1:07	3096:16
	09:00 - 09:59	2,505	96	2,321	4	0	0	2,317	0	88	88	0	0	0	0	30:56	2969:52	1:14	2990:58
	10:00 - 10:59	2,334	79	2,185	2	0	3	2,180	0	70	70	0	0	0	0	29:03	2295:30	1:01	2315:54
	11:00 - 11:59	1,582	79	1,434	2	0	3	1,429	0	69	69	0	0	0	0	21:53	1729:34	1:09	1748:49
	12:00 - 12:59	2,349	87	2,186	2	0	4	2,180	0	76	76	0	0	0	0	32:43	2846:22	1:15	2874:37
	13:00 - 13:59	2,121	78	2,002	2	0	2	1,998	0	41	41	0	0	0	0	29:26	2295:58	1:06	2317:14
	14:00 - 14:59	1,812	67	1,691	1	1	1	1,688	0	54	54	0	0	0	0	28:19	1897:56	1:05	1917:02
	15:00 - 15:59	1,460	97	1,315	10	0	3	1,302	0	48	48	0	0	0	0	28:15	2740:51	1:57	2762:47
	16:00 - 16:59	1,225	73	1,107	3	0	2	1,102	0	45	45	0	0	0	0	17:19	1264:26	1:05	1280:16
	17:00 - 17:59	100	76	12	3	1	3	5	0	12	12	0	0	0	0	2:39	201:46	2:26	215:04
	18:00 - 18:59	43	25	1	0	0	1	0	0	17	17	0	0	0	0	3:20	83:30	3:23	88:06
	19:00 - 19:59	42	33	1	0	0	1	0	0	8	8	0	0	0	0	2:30	82:39	2:33	86:50
	20:00 - 20:59	10	7	1	1	0	0	0	0	2	2	0	0	0	0	5:36	39:14	4:59	39:57
	21:00 - 21:59	9	8	1	1	0	0	0	0	0	0	0	0	0	0	3:25	27:21	3:07	28:09
	22:00 - 22:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	3:07	25:00	3:13	25:50
	23:00 - 23:59	8	6	1	0	0	1	0	0	1	1	0	0	0	0	4:35	27:33	4:05	28:36
SUBTOTAL - 8003423334		18,660	1,055	16,942	44	3	32	16,863	0	663	663	0	0	0	0	21:03	22216:31	1:14	22463:09

Inbound Number by Hour

US Eastern

Date Run 05/12/2011 Time

US Eastern

Date/Time Filter 05/11/2011 05/12/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:52	27:06	3:58	27:47
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:05	0:05	0:11	0:11
	05:00 - 05:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	4:03	16:15	4:10	16:40
	06:00 - 06:59	11	9	1	0	0	1	0	0	1	1	0	0	0	0	2:25	21:53	2:23	23:52
	07:00 - 07:59	83	65	3	2	1	0	0	0	15	15	0	0	0	0	4:15	277:05	4:10	283:57
	08:00 - 08:59	1,368	100	1,190	3	0	4	1,183	0	78	78	0	0	0	0	33:44	3374:44	2:38	3398:29
	09:00 - 09:59	2,014	75	1,813	0	0	1	1,812	0	126	126	0	0	0	0	39:42	2978:00	1:35	2996:20
	10:00 - 10:59	1,538	73	1,368	1	0	3	1,364	0	97	97	0	0	0	0	39:36	2891:33	2:01	2909:16
	11:00 - 11:59	1,961	62	1,796	2	0	2	1,792	0	103	103	0	0	0	0	32:23	2008:17	1:05	2027:58
	12:00 - 12:59	1,430	82	1,297	0	0	3	1,294	0	51	51	0	0	0	0	35:12	2887:45	2:06	2906:09
	13:00 - 13:59	1,825	42	1,690	1	0	1	1,688	0	93	93	0	0	0	0	36:27	1531:35	0:53	1549:51
	14:00 - 14:59	1,227	71	1,085	1	1	2	1,081	0	71	71	0	0	0	0	19:31	1386:44	1:12	1404:45
	15:00 - 15:59	1,272	83	1,126	7	0	4	1,115	0	63	63	0	0	0	0	29:29	2447:44	2:02	2469:26
	16:00 - 16:59	1,193	73	1,025	3	0	4	1,018	0	95	95	0	0	0	0	29:12	2132:14	1:57	2156:26
	17:00 - 17:59	136	104	20	1	2	2	15	0	12	12	0	0	0	0	2:27	256:20	2:10	270:00
	18:00 - 18:59	36	20	1	1	0	0	0	0	15	15	0	0	0	0	2:48	56:16	2:46	58:16
	19:00 - 19:59	41	29	2	1	0	1	0	0	10	10	0	0	0	0	1:26	41:35	1:27	45:25
	20:00 - 20:59	19	13	2	1	0	1	0	0	4	4	0	0	0	0	1:41	22:00	1:37	24:22
	21:00 - 21:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	2:19	16:15	2:25	16:58
	22:00 - 22:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:18	26:26	3:24	27:15
	23:00 - 23:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:11	25:30	3:17	26:19
SUBTOTAL - 8003423334		14,192	936	12,419	24	4	29	12,362	0	837	837	0	0	0	0	23:57	22425:22	1:41	22639:42

Inbound Number by Hour

Date Run 05/13/2011 Time US Eastern
 Date/Time Filter 05/12/2011 05/13/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	15	7	1	0	0	1	0	0	7	7	0	0	0	0	4:25	30:59	4:02	32:22
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	1:42	8:30	1:48	9:00
	02:00 - 02:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:03	0:03
	03:00 - 03:59	5	2	0	0	0	0	0	0	3	3	0	0	0	0	3:43	7:26	3:49	7:38
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	5:50	11:41	5:56	11:53
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	1:32	6:10	1:38	6:33
	06:00 - 06:59	10	9	0	0	0	0	0	0	1	1	0	0	0	0	2:33	23:05	2:40	24:01
	07:00 - 07:59	63	53	5	3	0	2	0	0	5	5	0	0	0	0	4:12	222:54	3:59	231:14
	08:00 - 08:59	1,209	112	1,058	4	0	4	1,050	0	39	39	0	0	0	0	21:55	2455:34	2:07	2479:04
	09:00 - 09:59	1,362	135	1,177	3	0	5	1,169	0	50	50	0	0	0	0	17:33	2371:23	1:49	2399:40
	10:00 - 10:59	937	97	765	0	1	3	761	0	75	75	0	0	0	0	25:19	2455:49	2:52	2474:41
	11:00 - 11:59	1,204	107	1,014	2	0	5	1,007	0	83	83	0	0	0	0	26:35	2845:38	2:33	2870:14
	12:00 - 12:59	1,331	57	1,199	2	0	3	1,194	0	75	75	0	0	0	0	40:36	2315:02	1:51	2333:35
	13:00 - 13:59	1,033	77	917	0	0	3	914	0	39	39	0	0	0	0	27:17	2101:44	2:08	2122:33
	14:00 - 14:59	804	92	673	1	0	2	670	0	39	39	0	0	0	0	29:40	2730:43	3:35	2748:47
	15:00 - 15:59	1,137	74	1,017	0	0	3	1,014	0	46	46	0	0	0	0	28:58	2144:12	1:58	2162:52
	16:00 - 16:59	511	90	387	1	0	2	384	0	34	34	0	0	0	0	22:56	2065:16	4:21	2078:38
	17:00 - 17:59	82	60	8	0	0	2	6	0	14	14	0	0	0	0	2:18	138:08	2:10	147:23
	18:00 - 18:59	47	34	2	1	0	1	0	0	11	11	0	0	0	0	3:04	104:25	3:06	111:54
	19:00 - 19:59	30	24	2	1	0	1	0	0	4	4	0	0	0	0	2:55	70:01	2:51	74:30
	20:00 - 20:59	19	16	2	1	1	0	0	0	1	1	0	0	0	0	2:14	35:59	2:07	38:06
	21:00 - 21:59	21	11	1	1	0	0	0	0	9	9	0	0	0	0	2:35	28:30	2:28	29:41
	22:00 - 22:59	15	13	0	0	0	0	0	0	2	2	0	0	0	0	2:30	32:35	2:36	33:56
	23:00 - 23:59	7	6	1	1	0	0	0	0	0	0	0	0	0	0	2:36	15:38	2:19	16:15
SUBTOTAL - 8003423334		9,854	1,087	8,230	22	2	37	8,169	0	537	537	0	0	0	0	20:26	22221:22	2:24	22444:33

Inbound Number by Hour

Date Run 05/14/2011 Time US Eastern
 Date/Time Filter 05/13/2011 05/14/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	12	9	1	0	1	0	0	0	2	2	0	0	0	0	2:52	25:50	2:42	27:05
	01:00 - 01:59	8	4	0	0	0	0	0	0	4	4	0	0	0	0	4:21	17:27	4:27	17:50
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:14	4:28	2:20	4:41
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:55	9:50	5:00	10:01
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:40	11:01	3:46	11:19
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:49	7:38	3:54	7:48
	06:00 - 06:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	1:47	10:47	1:53	11:23
	07:00 - 07:59	98	76	6	2	0	4	0	0	16	16	0	0	0	0	4:11	318:23	4:01	330:22
	08:00 - 08:59	1,372	108	1,214	4	0	5	1,205	0	50	50	0	0	0	0	22:48	2463:48	1:52	2486:46
	09:00 - 09:59	1,399	121	1,216	1	0	4	1,211	0	62	62	0	0	0	0	18:51	2280:56	1:43	2310:32
	10:00 - 10:59	987	119	756	4	1	3	748	0	112	112	0	0	0	0	19:01	2264:09	2:36	2284:23
	11:00 - 11:59	857	107	690	1	0	6	683	0	60	60	0	0	0	0	22:41	2428:31	3:04	2455:37
	12:00 - 12:59	1,107	80	973	3	0	2	968	0	54	54	0	0	0	0	22:58	1838:01	1:45	1855:23
	13:00 - 13:59	1,313	95	1,153	2	0	3	1,148	0	65	65	0	0	0	0	23:12	2205:14	1:47	2228:18
	14:00 - 14:59	1,033	111	825	1	0	2	822	0	97	97	0	0	0	0	20:07	2233:33	2:24	2251:04
	15:00 - 15:59	2,007	80	1,868	1	0	4	1,863	0	59	59	0	0	0	0	32:38	2611:36	1:21	2634:44
	16:00 - 16:59	1,218	65	1,083	5	0	2	1,076	0	70	70	0	0	0	0	24:40	1603:58	1:24	1621:33
	17:00 - 17:59	100	64	22	1	0	3	18	0	14	14	0	0	0	0	3:35	229:54	2:47	239:47
	18:00 - 18:59	43	39	1	0	0	1	0	0	3	3	0	0	0	0	2:42	105:18	2:45	110:30
	19:00 - 19:59	28	22	2	1	0	1	0	0	4	4	0	0	0	0	3:15	71:51	3:08	75:13
	20:00 - 20:59	10	9	0	0	0	0	0	0	1	1	0	0	0	0	2:34	23:07	2:40	24:00
	21:00 - 21:59	11	7	1	1	0	0	0	0	3	3	0	0	0	0	3:28	24:16	3:07	25:02
	22:00 - 22:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	3:50	26:54	3:51	30:51
	23:00 - 23:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	2:51	8:33	2:57	8:52
SUBTOTAL - 8003423334		11,632	1,141	9,812	27	2	41	9,742	0	679	679	0	0	0	0	18:15	20825:03	1:55	21063:04

Inbound Number by Hour

Date Run 05/15/2011 Time US Eastern
 Date/Time Filter 05/14/2011 05/15/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T				NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC				
8003423334	00:00 - 00:59	6	6	0	0	0	0	0	0	0	0	2:45	16:33	2:51	17:11
	01:00 - 01:59	4	1	0	0	0	0	0	0	3	3	2:42	2:42	2:48	2:48
	02:00 - 02:59	19	7	1	0	0	1	0	0	11	11	5:24	37:48	4:56	39:29
	03:00 - 03:59	4	2	2	2	0	0	0	0	0	0	0:07	0:14	0:07	0:31
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	5:27	16:22	5:33	16:39
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	2:55	2:55	3:00	3:00
	06:00 - 06:59	2	1	0	0	0	0	0	0	1	1	1:53	1:53	2:00	2:00
	07:00 - 07:59	11	11	0	0	0	0	0	0	0	0	4:00	44:09	4:06	45:15
	08:00 - 08:59	17	15	1	0	0	1	0	0	1	1	2:02	30:37	2:06	33:42
	09:00 - 09:59	28	18	1	0	0	1	0	0	9	9	3:39	65:58	3:35	68:09
	10:00 - 10:59	23	22	0	0	0	0	0	0	1	1	2:52	63:23	2:58	65:33
	11:00 - 11:59	38	29	6	4	0	2	0	0	3	3	4:02	117:10	3:29	122:25
	12:00 - 12:59	43	34	2	1	0	1	0	0	7	7	3:07	106:27	3:04	110:54
	13:00 - 13:59	29	21	2	1	0	1	0	0	6	6	2:51	60:04	2:47	64:08
	14:00 - 14:59	18	17	1	1	0	0	0	0	0	0	3:01	51:19	2:57	53:07
	15:00 - 15:59	31	22	2	1	0	1	0	0	7	7	3:39	80:18	3:29	83:55
	16:00 - 16:59	10	8	1	0	0	1	0	0	1	1	2:50	22:46	2:42	24:21
	17:00 - 17:59	14	11	0	0	0	0	0	0	3	3	1:45	19:20	1:51	20:24
	18:00 - 18:59	23	18	0	0	0	0	0	0	5	5	3:11	57:22	3:17	59:17
	19:00 - 19:59	9	5	2	1	0	1	0	0	2	2	4:02	20:14	3:03	21:24
	20:00 - 20:59	12	11	1	1	0	0	0	0	0	0	4:34	50:23	4:17	51:27
	21:00 - 21:59	13	7	3	2	0	1	0	0	3	3	3:11	22:17	2:29	24:51
	22:00 - 22:59	4	4	0	0	0	0	0	0	0	0	3:40	14:40	3:45	15:03
	23:00 - 23:59	1	0	0	0	0	0	0	0	1	1	0:00	0:00	0:00	0:00
SUBTOTAL - 8003423334		363	274	25	14	0	11	0	0	64	64	3:18	904:54	3:09	945:33

Inbound Number by Hour

US Eastern

Date Run 05/16/2011 Time

US Eastern

Date/Time Filter 05/15/2011 05/16/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:07	10:36	2:13	11:07
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:01	0:01	0:07	0:07
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:25	2:25	2:30	2:30
	04:00 - 04:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:38	18:11	3:44	18:41
	07:00 - 07:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:16	4:16	4:22	4:22
	08:00 - 08:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:37	10:52	3:43	11:11
	09:00 - 09:59	5	3	0	0	0	0	0	0	2	2	0	0	0	0	5:11	15:35	5:18	15:54
	10:00 - 10:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	2:53	23:05	2:59	23:52
	11:00 - 11:59	2	1	1	0	0	1	0	0	0	0	0	0	0	0	4:39	4:39	2:45	5:30
	12:00 - 12:59	13	12	1	1	0	0	0	0	0	0	0	0	0	0	2:07	25:25	2:03	26:39
	13:00 - 13:59	16	11	1	0	0	1	0	0	4	4	0	0	0	0	2:08	23:36	2:10	26:03
	14:00 - 14:59	11	10	0	0	0	0	0	0	1	1	0	0	0	0	1:52	18:41	1:57	19:37
	15:00 - 15:59	15	13	2	1	0	1	0	0	0	0	0	0	0	0	2:39	34:35	2:25	36:18
	16:00 - 16:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	4:28	40:12	4:33	41:03
	17:00 - 17:59	21	19	1	0	0	1	0	0	1	1	0	0	0	0	3:03	58:05	3:01	60:28
	18:00 - 18:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1:40	5:01	1:46	5:20
	19:00 - 19:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	2:49	25:22	2:55	26:21
	20:00 - 20:59	12	7	2	2	0	0	0	0	3	3	0	0	0	0	3:21	23:27	2:41	24:10
	21:00 - 21:59	14	11	2	1	0	1	0	0	1	1	0	0	0	0	4:50	53:11	4:19	56:09
	22:00 - 22:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	4:39	23:16	4:45	23:47
	23:00 - 23:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	3:37	14:30	3:06	15:32
SUBTOTAL - 8003423334		167	141	11	5	0	6	0	0	15	15	0	0	0	0	3:05	435:01	2:59	454:41

Inbound Number by
Hour

Date Run 05/17/2011 US Eastern Time
Date/Time Filter 05/16/2011 05/17/2011 US Eastern Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT DIDN'T DIDN'T				BUSY	BLOCKED	TCC	NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL		
					CALL	WAIT	ANSWER	ATB				EQUIP	ID CODE	MOBILE	NCR					TIME	TIME
Inbound Number: 8003423334	00:00 - 00:59	5	4	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3:34	14:17	2:56	14:40
	01:00 - 01:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5:18	47:42	5:24	48:38
	02:00 - 02:59	3	1	0	0	0	0	0	0	2	2	0	0	0	0	0	0	11:30	11:30	11:36	11:36
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3:56	3:56	4:01	4:01
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5:29	10:58	5:35	11:11
	05:00 - 05:59	13	4	0	0	0	0	0	0	9	9	0	0	0	0	0	0	0:24	1:38	0:30	2:02
	06:00 - 06:59	13	12	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3:07	37:27	2:58	38:43
	07:00 - 07:59	108	96	4	1	0	3	0	0	8	8	0	0	0	0	0	0	3:30	336:12	3:31	352:19
	08:00 - 08:59	2,400	107	2,163	1	0	5	2,157	0	130	130	0	0	0	0	0	0	31:55	3416:36	1:31	3448:47
	09:00 - 09:59	2,716	96	2,521	1	0	4	2,516	0	99	99	0	0	0	0	0	0	32:52	3156:10	1:12	3181:52
	10:00 - 10:59	2,883	65	2,722	5	0	3	2,714	0	96	96	0	0	0	0	0	0	34:30	2243:25	0:48	2269:25
	11:00 - 11:59	3,591	67	3,405	4	0	3	3,398	0	119	117	2	0	0	0	0	0	45:51	3072:10	0:53	3105:11
	12:00 - 12:59	2,708	71	2,513	5	0	2	2,506	0	124	124	0	0	0	0	0	0	28:50	2048:04	0:48	2071:10
	13:00 - 13:59	3,939	68	3,753	5	0	12	3,736	0	118	118	0	0	0	0	0	0	25:16	1718:34	0:27	1768:00
	14:00 - 14:59	3,565	91	3,278	2	0	5	3,271	0	196	196	0	0	0	0	0	0	20:45	1888:21	0:34	1927:06
	15:00 - 15:59	2,571	104	2,281	5	0	3	2,273	0	186	186	0	0	0	0	0	0	22:19	2321:15	0:59	2347:38
	16:00 - 16:59	1,710	96	1,576	1	0	2	1,573	0	38	38	0	0	0	0	0	0	29:57	2875:46	1:43	2896:01
	17:00 - 17:59	242	136	101	3	0	3	95	0	5	5	0	0	0	0	0	0	2:03	279:46	1:14	293:36
	18:00 - 18:59	90	57	26	2	4	20	0	0	7	7	0	0	0	0	0	0	1:49	104:28	1:32	128:32
	19:00 - 19:59	56	22	28	1	2	25	0	0	6	6	0	0	0	0	0	0	1:37	35:46	1:23	69:58
	20:00 - 20:59	55	18	33	0	4	29	0	0	4	4	0	0	0	0	0	0	1:10	21:14	0:57	48:32
	21:00 - 21:59	41	4	37	1	1	35	0	0	0	0	0	0	0	0	0	0	1:20	5:21	0:59	40:44
	22:00 - 22:59	21	0	21	1	3	17	0	0	0	0	0	0	0	0	0	0	0:00	0:00	1:06	23:24
	23:00 - 23:59	10	0	10	1	0	9	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:55	9:18
SUBTOTAL - 8003423334		26,752	1,131	24,474	41	14	180	24,239	0	1,147	1,145	2	0	0	0	0	0	20:54	23650:36	0:56	24112:24

Inbound Number by Hour

Date Run 05/18/2011 Time US Eastern
 Date/Time Filter 05/17/2011 05/18/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	14	0	13	2	0	11	0	0	1	1	0	0	0	0	0:00	0:00	1:18	16:58
	01:00 - 01:59	6	1	3	0	1	2	0	0	2	2	0	0	0	0	5:00	5:00	2:20	9:23
	02:00 - 02:59	15	8	6	0	0	6	0	0	1	1	0	0	0	0	5:19	42:37	3:36	50:27
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:29	0:29	0:35	0:35
	04:00 - 04:59	5	2	1	0	0	1	0	0	2	2	0	0	0	0	0:23	0:46	0:32	1:37
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	7:04	28:17	7:10	28:40
	06:00 - 06:59	16	12	4	1	0	3	0	0	0	0	0	0	0	0	3:49	45:57	3:16	52:20
	07:00 - 07:59	128	96	21	2	1	9	9	0	11	11	0	0	0	0	7:13	693:19	6:05	713:15
	08:00 - 08:59	3,214	88	3,072	4	0	6	3,062	0	54	54	0	0	0	0	29:57	2636:16	0:50	2673:22
	09:00 - 09:59	2,956	99	2,837	4	1	24	2,808	0	20	20	0	0	0	0	25:59	2572:29	0:54	2643:44
	10:00 - 10:59	2,654	86	2,546	2	1	17	2,526	0	22	22	0	0	0	0	31:33	2714:19	1:03	2778:23
	11:00 - 11:59	2,507	87	2,407	4	0	2	2,401	0	13	13	0	0	0	0	29:54	2602:25	1:03	2624:16
	12:00 - 12:59	2,795	83	2,694	5	1	2	2,686	0	18	18	0	0	0	0	26:53	2232:29	0:48	2260:12
	13:00 - 13:59	1,842	74	1,752	5	0	4	1,743	0	16	16	0	0	0	0	29:47	2204:54	1:13	2232:39
	14:00 - 14:59	2,010	76	1,925	1	0	3	1,921	0	9	9	0	0	0	0	23:39	1798:10	0:54	1822:00
	15:00 - 15:59	1,740	103	1,613	4	0	4	1,605	0	24	24	0	0	0	0	27:07	2793:51	1:38	2820:51
	16:00 - 16:59	1,439	65	1,354	2	0	3	1,349	0	20	20	0	0	0	0	38:51	2526:18	1:47	2546:32
	17:00 - 17:59	233	114	91	0	0	4	87	0	28	28	0	0	0	0	3:20	381:41	1:56	399:34
	18:00 - 18:59	55	52	3	2	0	1	0	0	0	0	0	0	0	0	3:09	164:35	3:06	171:09
	19:00 - 19:59	33	31	1	1	0	0	0	0	1	1	0	0	0	0	2:24	74:44	2:25	77:50
	20:00 - 20:59	27	27	0	0	0	0	0	0	0	0	0	0	0	0	3:15	87:45	3:20	90:23
	21:00 - 21:59	19	16	3	2	0	1	0	0	0	0	0	0	0	0	4:21	69:39	3:47	71:54
	22:00 - 22:59	15	14	0	0	0	0	0	0	1	1	0	0	0	0	3:33	49:55	3:39	51:11
	23:00 - 23:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	4:53	34:12	4:59	34:55
SUBTOTAL - 8003423334		21,735	1,146	20,346	41	5	103	20,197	0	243	243	0	0	0	0	20:43	23760:07	1:07	24172:10

Inbound Number by Hour

Date Run: 05/19/2011 Time: US Eastern
 Date/Time Filter: 05/18/2011 05/19/2011 Time: US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	CALL	SHORT	DIDN'T	DIDN'T	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3:11	6:23	2:14	6:42
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	8:02	16:04	8:08	16:16
	02:00 - 02:59	11	8	3	2	0	1	0	0	0	0	0	0	0	0	0	0	3:08	25:09	2:26	26:48
	03:00 - 03:59	4	2	1	0	0	1	0	0	0	1	1	0	0	0	0	0	4:33	9:07	3:39	10:59
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1:52	3:45	1:59	3:58
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2:59	8:57	3:03	9:11
	06:00 - 06:59	16	15	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:05	61:28	3:56	62:58
	07:00 - 07:59	99	96	3	0	0	3	0	0	0	0	0	0	0	0	0	0	3:45	360:57	3:50	379:54
	08:00 - 08:59	2,140	106	2,001	3	0	6	1,992	0	33	33	0	0	0	0	0	0	25:56	2750:23	1:19	2788:19
	09:00 - 09:59	1,678	124	1,527	5	0	4	1,518	0	27	27	0	0	0	0	0	0	19:08	2372:52	1:27	2403:07
	10:00 - 10:59	1,442	120	1,284	3	0	6	1,275	0	38	38	0	0	0	0	0	0	17:00	2041:28	1:28	2073:42
	11:00 - 11:59	1,215	120	1,087	4	0	6	1,077	0	8	8	0	0	0	0	0	0	32:02	3844:54	3:12	3873:31
	12:00 - 12:59	974	86	883	1	0	3	879	0	5	5	0	0	0	0	0	0	20:54	1798:13	1:52	1816:10
	13:00 - 13:59	1,073	87	972	1	0	4	967	0	14	14	0	0	0	0	0	0	22:55	1994:10	1:54	2016:41
	14:00 - 14:59	1,404	78	1,319	4	0	3	1,312	0	7	7	0	0	0	0	0	0	21:14	1656:25	1:12	1676:34
	15:00 - 15:59	1,379	94	1,265	3	0	3	1,259	0	20	20	0	0	0	0	0	0	34:29	3242:44	2:24	3262:15
	16:00 - 16:59	1,132	62	1,060	2	0	1	1,057	0	10	10	0	0	0	0	0	0	27:04	1678:17	1:30	1692:26
	17:00 - 17:59	229	90	111	0	1	3	107	0	28	28	0	0	0	0	0	0	3:38	327:00	1:42	343:18
	18:00 - 18:59	70	45	3	0	1	2	0	0	22	22	0	0	0	0	0	0	2:34	116:12	2:33	122:47
	19:00 - 19:59	34	26	3	2	0	1	0	0	5	5	0	0	0	0	0	0	2:48	73:00	2:41	77:52
	20:00 - 20:59	29	23	1	0	0	1	0	0	5	5	0	0	0	0	0	0	5:17	121:51	5:17	127:03
	21:00 - 21:59	19	15	2	1	0	1	0	0	2	2	0	0	0	0	0	0	5:47	86:47	5:16	89:47
	22:00 - 22:59	18	17	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:42	46:05	2:39	47:49
	23:00 - 23:59	22	21	1	0	0	1	0	0	0	0	0	0	0	0	0	0	5:09	108:27	5:04	111:34
SUBTOTAL - 8003423334		12,998	1,244	11,529	34	2	50	11,443	0	225	225	0	0	0	0	0	0	18:17	22750:38	1:48	23039:41

Inbound Number by Hour

Date Run 05/20/2011 Time US Eastern
 Date/Time Filter 05/19/2011 05/20/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	6	0	0	0	0	0	0	0	1	1	0	0	0	4:52	29:13	4:58	29:51
	01:00 - 01:59	14	14	0	0	0	0	0	0	0	0	0	0	0	0	2:41	37:40	2:47	39:03
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	6:12	6:12	6:18	6:18
	03:00 - 03:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	0:05	0:10	0:08	0:26
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:20	13:01	4:26	13:18
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0:17	0:51	0:22	1:08
	06:00 - 06:59	19	15	4	3	1	0	0	0	0	0	0	0	0	0	2:01	30:24	1:41	32:13
	07:00 - 07:59	123	103	13	6	0	4	3	0	7	7	0	0	0	0	3:36	371:41	3:20	387:27
	08:00 - 08:59	1,883	84	1,795	1	0	4	1,790	0	4	4	0	0	0	0	30:47	2586:07	1:23	2614:11
	09:00 - 09:59	1,891	116	1,763	2	0	3	1,758	0	12	12	0	0	0	0	22:42	2633:19	1:24	2656:56
	10:00 - 10:59	1,528	85	1,426	3	0	5	1,418	0	17	17	0	0	0	0	26:14	2230:37	1:29	2257:30
	11:00 - 11:59	1,226	104	1,103	5	0	5	1,093	0	19	19	0	0	0	0	22:45	2366:52	1:58	2389:13
	12:00 - 12:59	1,454	82	1,362	2	0	2	1,358	0	10	10	0	0	0	0	27:25	2248:37	1:34	2266:54
	13:00 - 13:59	1,507	77	1,427	2	0	2	1,423	0	3	3	0	0	0	0	19:30	1501:36	1:00	1519:24
	14:00 - 14:59	1,084	113	964	3	0	5	956	0	7	7	0	0	0	0	20:18	2294:25	2:09	2319:16
	15:00 - 15:59	1,000	110	874	2	1	3	868	0	16	16	0	0	0	0	22:20	2458:25	2:31	2478:57
	16:00 - 16:59	653	104	538	2	0	5	531	0	11	11	0	0	0	0	17:29	1818:21	2:51	1839:08
	17:00 - 17:59	97	74	11	0	0	3	8	0	12	12	0	0	0	0	2:52	213:09	2:37	222:52
	18:00 - 18:59	26	25	1	0	0	1	0	0	0	0	0	0	0	0	2:42	67:37	2:44	71:10
	19:00 - 19:59	25	23	2	1	0	1	0	0	0	0	0	0	0	0	2:18	53:07	2:17	57:14
	20:00 - 20:59	16	15	1	0	0	1	0	0	0	0	0	0	0	0	2:50	42:42	2:47	44:46
	21:00 - 21:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	2:38	31:42	2:44	32:55
	22:00 - 22:59	11	9	2	1	0	1	0	0	0	0	0	0	0	0	2:02	18:20	1:49	20:00
	23:00 - 23:59	21	21	0	0	0	0	0	0	0	0	0	0	0	0	1:10	24:33	1:16	26:52
SUBTOTAL - 8003423334		12,607	1,201	11,287	34	2	45	11,206	0	119	119	0	0	0	0	17:33	21078:41	1:42	21327:02

Inbound Number by Hour

		US Eastern																	
Date Run	05/21/2011	Time																	
		US Eastern																	
Date/Time Filter	05/20/2011	05/21/2011 Time																	
INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	10	8	2	2	0	0	0	0	0	0	0	0	0	0	3:04	24:38	2:33	25:31
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	4:27	22:16	4:33	22:46
	02:00 - 02:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	4:16	17:06	4:22	17:29
	05:00 - 05:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:08	21:59	3:14	22:40
	06:00 - 06:59	14	11	2	1	0	1	0	0	1	1	0	0	0	0	3:42	40:48	3:18	43:03
	07:00 - 07:59	71	65	5	5	0	0	0	0	1	1	0	0	0	0	3:42	241:01	3:32	247:29
	08:00 - 08:59	1,016	98	900	1	0	2	897	0	18	18	0	0	0	0	24:45	2427:06	2:27	2448:36
	09:00 - 09:59	917	115	795	0	0	4	791	0	7	7	0	0	0	0	19:18	2219:55	2:27	2244:13
	10:00 - 10:59	1,074	101	953	1	0	5	947	0	20	20	0	0	0	0	22:07	2234:56	2:08	2259:02
	11:00 - 11:59	1,071	110	945	1	0	5	939	0	16	16	0	0	0	0	21:36	2376:25	2:16	2399:14
	12:00 - 12:59	1,263	93	1,154	1	0	4	1,149	0	16	16	0	0	0	0	22:31	2094:14	1:41	2115:54
	13:00 - 13:59	1,088	93	967	2	0	3	962	0	28	28	0	0	0	0	22:29	2092:24	1:59	2113:15
	14:00 - 14:59	1,066	104	943	1	0	2	940	0	19	19	0	0	0	0	21:42	2257:24	2:10	2276:13
	15:00 - 15:59	928	100	822	4	0	1	817	0	6	6	0	0	0	0	19:44	1973:20	2:09	1988:42
	16:00 - 16:59	872	96	766	1	0	4	761	0	10	10	0	0	0	0	26:06	2505:56	2:55	2524:08
	17:00 - 17:59	127	78	35	4	0	3	28	0	14	14	0	0	0	0	3:16	255:05	2:23	269:26
	18:00 - 18:59	53	47	2	1	0	1	0	0	4	4	0	0	0	0	2:34	120:50	2:35	127:03
	19:00 - 19:59	19	16	1	0	0	1	0	0	2	2	0	0	0	0	3:50	61:22	3:47	64:32
	20:00 - 20:59	17	13	2	2	0	0	0	0	2	2	0	0	0	0	2:53	37:29	2:35	38:55
	21:00 - 21:59	17	15	2	2	0	0	0	0	0	0	0	0	0	0	4:07	61:54	3:44	63:36
	22:00 - 22:59	8	6	1	1	0	0	0	0	1	1	0	0	0	0	2:24	14:27	2:09	15:06
	23:00 - 23:59	12	10	1	1	0	0	0	0	1	1	0	0	0	0	5:27	54:35	5:03	55:43
SUBTOTAL - 8003423334		9,659	1,195	8,298	31	0	36	8,231	0	166	166	0	0	0	0	17:42	21155:10	2:15	21382:36

Inbound Number by Hour

Date Run 05/22/2011 Time US Eastern
 Date/Time Filter 05/21/2011 05/22/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	4	1	0	1	0	0	0	2	2	0	0	0	0	3:21	13:26	2:49	14:05
	01:00 - 01:59	6	4	2	2	0	0	0	0	0	0	0	0	0	0	1:41	6:45	1:12	7:12
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:26	8:53	4:32	9:05
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	6:32	26:09	6:37	26:29
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:43	14:11	4:50	14:30
	06:00 - 06:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	2:05	4:10	2:11	4:22
	07:00 - 07:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	4:42	37:39	4:48	38:25
	08:00 - 08:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	2:35	25:59	2:41	26:57
	09:00 - 09:59	19	17	2	1	0	1	0	0	0	0	0	0	0	0	2:43	46:13	2:33	48:45
	10:00 - 10:59	24	21	1	1	0	0	0	0	2	2	0	0	0	0	3:36	75:52	3:32	77:56
	11:00 - 11:59	27	25	2	1	0	1	0	0	0	0	0	0	0	0	2:23	59:52	2:20	63:12
	12:00 - 12:59	24	19	3	2	0	1	0	0	2	2	0	0	0	0	3:35	68:17	3:14	71:14
	13:00 - 13:59	25	24	1	1	0	0	0	0	0	0	0	0	0	0	3:36	86:31	3:34	89:10
	14:00 - 14:59	18	17	1	0	0	1	0	0	0	0	0	0	0	0	3:22	57:22	3:21	60:18
	15:00 - 15:59	23	20	2	1	0	1	0	0	1	1	0	0	0	0	3:28	69:20	3:18	72:49
	16:00 - 16:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	4:34	45:40	4:40	46:40
	17:00 - 17:59	14	14	0	0	0	0	0	0	0	0	0	0	0	0	3:57	55:26	4:03	56:52
	18:00 - 18:59	12	9	3	2	0	1	0	0	0	0	0	0	0	0	3:26	30:57	2:44	32:58
	19:00 - 19:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	2:00	20:08	2:07	21:10
	20:00 - 20:59	12	11	0	0	0	0	0	0	1	1	0	0	0	0	2:39	29:19	2:45	30:20
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:08	22:02	3:15	22:45
	22:00 - 22:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:48	11:15	2:55	11:41
	23:00 - 23:59	6	5	1	1	0	0	0	0	0	0	0	0	0	0	3:17	16:25	2:49	16:56
SUBTOTAL - 8003423334		279	250	19	12	1	6	0	0	10	10	0	0	0	0	3:19	831:51	3:12	863:51

Inbound Number by Hour

Date Run 05/23/2011 Time US Eastern
 Date/Time Filter 05/22/2011 05/23/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T							NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL		
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE					NCR	TIME
8003423334	00:00 - 00:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	0	1:48	3:37	1:18	3:54
	01:00 - 01:59	15	13	2	1	0	1	0	0	0	0	0	0	0	0	0	1:23	18:07	1:19	19:59
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	4:40	9:20	4:45	9:31
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	3:44	14:57	3:49	15:18
	07:00 - 07:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	4:59	14:59	5:05	15:17
	08:00 - 08:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	2:19	6:58	2:25	7:17
	09:00 - 09:59	19	19	0	0	0	0	0	0	0	0	0	0	0	0	0	1:26	27:18	1:32	29:14
	10:00 - 10:59	13	12	1	0	0	1	0	0	0	0	0	0	0	0	0	3:39	43:53	3:30	45:33
	11:00 - 11:59	12	11	1	0	0	1	0	0	0	0	0	0	0	0	0	3:23	37:17	3:20	40:01
	12:00 - 12:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0	4:11	29:19	4:17	29:59
	13:00 - 13:59	12	11	1	1	0	0	0	0	0	0	0	0	0	0	0	4:21	47:58	4:05	49:11
	14:00 - 14:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	0	4:54	34:19	4:59	34:58
	15:00 - 15:59	21	20	1	0	0	1	0	0	0	0	0	0	0	0	0	4:10	83:28	4:06	86:17
	16:00 - 16:59	7	6	1	0	0	1	0	0	0	0	0	0	0	0	0	3:24	20:25	3:18	23:08
	17:00 - 17:59	15	15	0	0	0	0	0	0	0	0	0	0	0	0	0	3:14	48:35	3:20	50:01
	18:00 - 18:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0	2:12	15:25	2:17	16:03
	19:00 - 19:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	0	3:58	23:52	4:04	24:28
	20:00 - 20:59	10	8	1	0	0	1	0	0	1	1	0	0	0	0	0	3:13	25:51	3:01	27:16
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0	4:23	30:46	4:30	31:31
	22:00 - 22:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	4:29	22:29	4:35	22:57
	23:00 - 23:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	3:52	7:44	3:58	7:56
SUBTOTAL - 8003423334		181	170	9	3	0	6	0	0	2	2	0	0	0	0	0	3:19	566:37	3:17	589:49

Inbound Number by Hour

Date Run 05/24/2011 Time US Eastern
 Date/Time Filter 05/23/2011 05/24/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	6	0	0	0	0	0	0	0	1	1	0	0	0	2:37	15:43	2:42	16:17
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	10:18	20:37	10:24	20:49
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	6:06	12:12	6:12	12:24
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:39	5:19	2:45	5:30
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:22	0:22	0:28	0:28
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:53	5:46	2:59	5:59
	06:00 - 06:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	3:38	50:57	3:32	53:14
	07:00 - 07:59	93	86	6	2	0	4	0	0	1	1	0	0	0	0	3:55	337:09	3:51	354:54
	08:00 - 08:59	1,821	149	1,666	2	0	6	1,658	0	6	6	0	0	0	0	19:15	2868:38	1:36	2906:34
	09:00 - 09:59	2,158	146	1,988	1	0	4	1,983	0	24	24	0	0	0	0	15:55	2324:45	1:06	2355:07
	10:00 - 10:59	2,084	99	1,964	1	0	6	1,957	0	21	21	0	0	0	0	33:47	3345:20	1:38	3377:00
	11:00 - 11:59	2,299	77	2,200	2	0	2	2,196	0	22	22	0	0	0	0	29:42	2287:38	1:00	2306:07
	12:00 - 12:59	1,851	83	1,745	2	0	2	1,741	0	23	23	0	0	0	0	28:30	2366:45	1:18	2387:31
	13:00 - 13:59	2,506	73	2,411	3	0	1	2,407	0	22	22	0	0	0	0	36:18	2650:08	1:04	2672:04
	14:00 - 14:59	2,591	64	2,509	3	0	3	2,503	0	18	18	0	0	0	0	35:24	2266:28	0:53	2289:33
	15:00 - 15:59	3,270	79	3,166	3	0	2	3,161	0	25	25	0	0	0	0	27:26	2167:15	0:40	2194:22
	16:00 - 16:59	2,820	75	2,717	3	0	3	2,711	0	28	28	0	0	0	0	30:15	2269:27	0:49	2292:17
	17:00 - 17:59	251	129	111	5	0	5	101	0	11	11	0	0	0	0	3:00	389:06	1:41	407:59
	18:00 - 18:59	66	55	6	5	0	1	0	0	5	5	0	0	0	0	3:04	168:59	2:52	175:46
	19:00 - 19:59	48	45	1	1	0	0	0	0	2	2	0	0	0	0	3:39	164:56	3:41	169:27
	20:00 - 20:59	39	35	3	1	0	2	0	0	1	1	0	0	0	0	3:13	112:54	3:05	117:38
	21:00 - 21:59	20	20	0	0	0	0	0	0	0	0	0	0	0	0	2:45	55:15	2:51	57:17
	22:00 - 22:59	27	27	0	0	0	0	0	0	0	0	0	0	0	0	3:52	104:25	3:58	107:13
	23:00 - 23:59	7	5	2	0	0	2	0	0	0	0	0	0	0	0	4:29	22:25	3:46	26:28
SUBTOTAL - 8003423334		21,982	1,276	20,496	34	0	44	20,418	0	210	210	0	0	0	0	18:49	24012:29	1:06	24311:58

Inbound Number by Hour

Date Run 05/25/2011 Time US Eastern
 Date/Time Filter 05/24/2011 05/25/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	4:17	34:23	4:23	35:11
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	4:23	21:58	4:29	22:29
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	6:12	6:12	6:18	6:18
	03:00 - 03:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	2:29	17:25	2:35	18:09
	04:00 - 04:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:58	19:51	4:04	20:23
	05:00 - 05:59	10	6	3	3	0	0	0	0	1	1	0	0	0	0	5:38	33:48	3:50	34:32
	06:00 - 06:59	25	22	3	1	0	2	0	0	0	0	0	0	0	0	2:56	64:44	2:47	69:42
	07:00 - 07:59	140	110	29	4	0	4	21	0	1	1	0	0	0	0	4:17	472:12	3:31	490:04
	08:00 - 08:59	3,326	100	3,215	2	0	4	3,209	0	11	11	0	0	0	0	28:04	2807:40	0:51	2847:14
	09:00 - 09:59	2,342	134	2,195	3	1	4	2,187	0	13	13	0	0	0	0	16:32	2216:12	0:58	2251:55
	10:00 - 10:59	1,639	104	1,508	3	0	5	1,500	0	27	27	0	0	0	0	29:29	3067:12	1:55	3096:09
	11:00 - 11:59	2,143	79	2,050	1	0	3	2,046	0	14	14	0	0	0	0	24:36	1943:53	0:55	1964:46
	12:00 - 12:59	1,960	82	1,858	3	0	3	1,852	0	20	20	0	0	0	0	24:58	2048:20	1:04	2076:44
	13:00 - 13:59	1,682	86	1,590	4	0	4	1,582	0	6	6	0	0	0	0	27:13	2341:00	1:24	2365:15
	14:00 - 14:59	1,876	84	1,775	1	0	3	1,771	0	17	17	0	0	0	0	26:26	2220:53	1:12	2243:26
	15:00 - 15:59	1,455	84	1,358	4	0	3	1,351	0	13	13	0	0	0	0	30:05	2527:41	1:45	2547:31
	16:00 - 16:59	1,704	69	1,632	1	0	4	1,627	0	3	3	0	0	0	0	27:19	1885:14	1:07	1907:24
	17:00 - 17:59	149	91	53	3	0	3	47	0	5	5	0	0	0	0	3:55	357:27	2:35	373:48
	18:00 - 18:59	65	57	5	4	0	1	0	0	3	3	0	0	0	0	2:47	159:19	2:41	166:58
	19:00 - 19:59	22	20	2	1	0	1	0	0	0	0	0	0	0	0	3:17	65:43	3:07	68:40
	20:00 - 20:59	28	26	1	0	0	1	0	0	1	1	0	0	0	0	2:53	75:19	2:55	79:09
	21:00 - 21:59	20	17	1	1	0	0	0	0	2	2	0	0	0	0	4:27	75:39	4:17	77:23
	22:00 - 22:59	10	8	1	0	0	1	0	0	1	1	0	0	0	0	4:10	33:27	3:56	35:24
	23:00 - 23:59	20	17	2	1	1	0	0	0	1	1	0	0	0	0	2:51	48:41	2:39	50:33
SUBTOTAL - 8003423334		18,642	1,222	17,281	40	2	46	17,193	0	139	139	0	0	0	0	18:26	22544:13	1:14	22849:07

Inbound Number by Hour

Date Run 05/26/2011 Time US Eastern
 Date/Time Filter 05/25/2011 05/26/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	10	8	1	1	0	0	0	0	0	1	1	0	0	0	3:03	24:30	2:48	25:17
	01:00 - 01:59	8	4	1	1	0	0	0	0	0	3	3	0	0	0	3:04	12:18	2:31	12:39
	02:00 - 02:59	6	3	1	1	0	0	0	0	0	2	2	0	0	0	4:53	14:40	3:45	15:02
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	4:34	18:16	4:39	18:36
	04:00 - 04:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	5:36	22:26	5:42	22:50
	05:00 - 05:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	3:09	18:55	3:14	19:28
	06:00 - 06:59	19	18	1	0	0	1	0	0	0	0	0	0	0	0	5:43	103:06	5:33	105:41
	07:00 - 07:59	149	117	22	4	0	4	14	0	10	10	0	0	0	0	3:41	432:08	3:15	451:58
	08:00 - 08:59	2,019	100	1,906	3	0	6	1,897	0	13	13	0	0	0	0	27:02	2703:54	1:21	2736:49
	09:00 - 09:59	1,579	89	1,469	2	0	2	1,465	0	21	21	0	0	0	0	23:44	2113:05	1:22	2135:57
	10:00 - 10:59	1,245	107	1,084	3	0	5	1,076	0	54	54	0	0	0	0	18:42	2001:47	1:42	2029:50
	11:00 - 11:59	1,362	122	1,193	3	0	5	1,185	0	47	47	0	0	0	0	26:15	3203:20	2:27	3233:12
	12:00 - 12:59	1,209	78	1,094	2	0	3	1,089	0	37	37	0	0	0	0	25:03	1954:49	1:41	1974:27
	13:00 - 13:59	1,351	87	1,232	3	0	3	1,226	0	32	32	0	0	0	0	20:06	1750:02	1:20	1768:55
	14:00 - 14:59	963	129	814	3	0	5	806	0	20	20	0	0	0	0	17:43	2287:15	2:27	2314:16
	15:00 - 15:59	1,084	95	972	4	0	4	964	0	17	17	0	0	0	0	22:07	2101:32	1:59	2122:57
	16:00 - 16:59	777	96	665	3	0	4	658	0	16	16	0	0	0	0	23:30	2256:07	2:59	2276:34
	17:00 - 17:59	100	85	5	2	0	3	0	0	10	10	0	0	0	0	2:41	228:17	2:40	240:50
	18:00 - 18:59	48	44	4	2	0	2	0	0	0	0	0	0	0	0	3:19	145:56	3:11	153:00
	19:00 - 19:59	39	33	1	0	0	1	0	0	5	5	0	0	0	0	3:31	116:12	3:34	121:34
	20:00 - 20:59	26	18	1	0	0	1	0	0	7	7	0	0	0	0	3:06	55:55	3:08	59:45
	21:00 - 21:59	26	16	2	1	0	1	0	0	8	8	0	0	0	0	2:03	32:58	1:59	35:48
	22:00 - 22:59	19	15	1	1	0	0	0	0	3	3	0	0	0	0	3:11	47:56	3:05	49:30
	23:00 - 23:59	14	9	1	0	0	1	0	0	4	4	0	0	0	0	1:43	15:28	1:41	16:54
SUBTOTAL - 8003423334		12,067	1,287	10,470	39	0	51	10,380	0	310	310	0	0	0	0	16:49	21660:52	1:51	21941:49

Inbound Number by Hour

Date Run 05/27/2011 Time US Eastern
 Date/Time Filter 05/26/2011 05/27/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK/ ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	23	20	0	0	0	0	0	0	0	3	3	0	0	0	1:39	33:15	1:45	35:03
	01:00 - 01:59	4	3	0	0	0	0	0	0	0	1	1	0	0	0	2:44	8:13	2:50	8:31
	02:00 - 02:59	6	5	0	0	0	0	0	0	0	1	1	0	0	0	4:02	20:13	4:08	20:40
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:34	0:34	0:40	0:40
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:27	8:55	4:33	9:07
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:03	6:10	2:09	6:29
	06:00 - 06:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	2:53	28:52	2:59	29:55
	07:00 - 07:59	134	85	8	5	0	3	0	0	0	41	41	0	0	0	4:26	378:12	4:14	394:36
	08:00 - 08:59	1,604	98	1,473	1	0	3	1,469	0	0	33	33	0	0	0	25:00	2450:03	1:34	2474:58
	09:00 - 09:59	997	130	846	2	0	5	839	0	0	21	21	0	0	0	13:37	1771:09	1:50	1801:29
	10:00 - 10:59	797	129	652	5	0	4	643	0	0	16	16	0	0	0	19:06	2464:45	3:11	2486:44
	11:00 - 11:59	1,241	112	1,119	0	1	4	1,114	0	0	10	10	0	0	0	19:55	2231:51	1:49	2254:55
	12:00 - 12:59	933	105	807	3	0	4	800	0	0	21	21	0	0	0	15:32	1631:48	1:48	1653:48
	13:00 - 13:59	987	118	851	4	0	4	843	0	0	18	18	0	0	0	17:13	2032:15	2:07	2055:05
	14:00 - 14:59	606	131	455	1	0	5	449	0	0	20	20	0	0	0	13:03	1710:42	2:57	1735:57
	15:00 - 15:59	712	127	580	4	0	5	571	0	0	5	5	0	0	0	14:16	1813:54	2:36	1839:18
	16:00 - 16:59	466	113	344	0	0	4	340	0	0	9	9	0	0	0	18:10	2053:09	4:32	2075:32
	17:00 - 17:59	78	73	4	2	0	2	0	0	0	1	1	0	0	0	2:26	177:54	2:26	187:59
	18:00 - 18:59	39	33	4	3	1	0	0	0	0	2	2	0	0	0	2:21	77:47	2:11	81:20
	19:00 - 19:59	35	29	3	1	0	2	0	0	0	3	3	0	0	0	2:47	80:47	2:41	85:56
	20:00 - 20:59	28	23	1	1	0	0	0	0	0	4	4	0	0	0	4:11	96:28	4:06	98:45
	21:00 - 21:59	21	17	1	0	0	1	0	0	0	3	3	0	0	0	3:32	60:08	3:30	63:13
	22:00 - 22:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	3:22	47:17	3:20	50:12
	23:00 - 23:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	1:43	12:07	1:50	12:50
SUBTOTAL - 8003423334		8,749	1,388	7,149	32	2	47	7,068	0	0	212	212	0	0	0	13:49	19196:28	2:16	19463:02

Inbound Number by Hour

Date Run 05/28/2011 Time US Eastern
 Date/Time Filter 05/27/2011 05/28/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	5:42	45:39	5:48	46:25
	01:00 - 01:59	7	5	1	1	0	0	0	0	1	1	0	0	0	0	3:41	18:28	3:09	18:58
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:47	5:35	2:53	5:46
	03:00 - 03:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:42	11:06	3:48	11:25
	04:00 - 04:59	4	3	1	0	1	0	0	0	0	0	0	0	0	0	4:03	12:09	3:09	12:38
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:50	11:32	3:56	11:49
	06:00 - 06:59	36	9	0	0	0	0	0	0	27	27	0	0	0	0	5:29	49:23	5:35	50:17
	07:00 - 07:59	76	56	6	3	0	3	0	0	14	14	0	0	0	0	3:40	206:01	3:28	215:27
	08:00 - 08:59	1,409	102	1,295	1	1	3	1,290	0	12	12	0	0	0	0	25:51	2637:26	1:54	2661:35
	09:00 - 09:59	1,107	103	993	4	1	4	984	0	11	11	0	0	0	0	22:00	2266:25	2:05	2286:53
	10:00 - 10:59	1,803	76	1,703	4	0	3	1,696	0	24	24	0	0	0	0	27:43	2107:00	1:11	2125:57
	11:00 - 11:59	1,454	102	1,325	0	0	5	1,320	0	27	27	0	0	0	0	26:42	2723:48	1:55	2752:40
	12:00 - 12:59	1,220	63	1,121	0	0	1	1,120	0	36	36	0	0	0	0	43:15	2725:26	2:18	2740:56
	13:00 - 13:59	1,315	82	1,198	1	0	3	1,194	0	35	35	0	0	0	0	30:34	2507:17	1:58	2525:04
	14:00 - 14:59	1,177	62	1,107	1	0	4	1,102	0	8	8	0	0	0	0	45:07	2797:41	2:24	2816:56
	15:00 - 15:59	1,445	66	1,357	3	0	1	1,353	0	22	22	0	0	0	0	25:42	1696:37	1:12	1711:49
	16:00 - 16:59	1,265	54	1,184	0	0	3	1,181	0	27	27	0	0	0	0	28:11	1522:07	1:14	1539:25
	17:00 - 17:59	168	94	73	0	0	2	71	0	1	1	0	0	0	0	2:51	268:23	1:41	282:09
	18:00 - 18:59	40	36	2	0	0	2	0	0	2	2	0	0	0	0	3:50	138:26	3:50	146:11
	19:00 - 19:59	24	21	1	0	0	1	0	0	2	2	0	0	0	0	2:12	46:21	2:14	49:13
	20:00 - 20:59	18	14	1	1	0	0	0	0	3	3	0	0	0	0	2:40	37:31	2:35	38:59
	21:00 - 21:59	18	14	1	0	0	1	0	0	3	3	0	0	0	0	4:47	67:03	4:38	69:31
	22:00 - 22:59	13	9	0	0	0	0	0	0	4	4	0	0	0	0	3:07	28:09	3:13	29:04
	23:00 - 23:59	11	10	0	0	0	0	0	0	1	1	0	0	0	0	3:18	33:08	3:24	34:06
SUBTOTAL - 8003423334		12,626	997	11,369	19	3	36	11,311	0	260	260	0	0	0	0	22:01	21962:41	1:47	22183:13

Inbound Number by Hour

Date Run 05/29/2011 Time US Eastern
 Date/Time Filter 05/28/2011 05/29/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	10	4	1	0	0	1	0	0	5	5	0	0	0	0	2:17	9:08	2:13	11:06
	01:00 - 01:59	3	1	0	0	0	0	0	0	2	2	0	0	0	0	0:58	0:58	1:04	1:04
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:27	4:27	4:33	4:33
	03:00 - 03:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	1:10	5:52	1:16	6:23
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	5:20	10:41	5:27	10:55
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	9:31	9:31	9:37	9:37
	06:00 - 06:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:30	10:02	2:36	10:25
	07:00 - 07:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	2:48	19:38	2:54	20:20
	08:00 - 08:59	22	20	1	1	0	0	0	0	1	1	0	0	0	0	3:10	63:28	3:07	65:33
	09:00 - 09:59	27	17	1	1	0	0	0	0	9	9	0	0	0	0	3:20	56:48	3:15	58:35
	10:00 - 10:59	22	21	1	0	0	1	0	0	0	0	0	0	0	0	2:31	53:00	2:36	57:22
	11:00 - 11:59	25	21	3	2	0	1	0	0	1	1	0	0	0	0	3:45	78:51	3:26	82:24
	12:00 - 12:59	33	30	1	0	0	1	0	0	2	2	0	0	0	0	2:55	87:39	2:56	90:56
	13:00 - 13:59	31	27	2	1	0	1	0	0	2	2	0	0	0	0	2:28	66:54	2:25	70:12
	14:00 - 14:59	15	14	1	1	0	0	0	0	0	0	0	0	0	0	2:54	40:37	2:48	42:05
	15:00 - 15:59	16	12	2	1	0	1	0	0	2	2	0	0	0	0	4:28	53:47	3:59	55:51
	16:00 - 16:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	3:13	32:10	3:18	33:05
	17:00 - 17:59	18	12	2	1	0	1	0	0	4	4	0	0	0	0	3:33	42:47	3:12	44:52
	18:00 - 18:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	1:09	9:17	1:15	10:04
	19:00 - 19:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:20	26:43	3:26	27:31
	20:00 - 20:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	2:05	14:40	2:01	16:11
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	5:59	41:56	6:04	42:34
	22:00 - 22:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0:46	3:07	0:52	3:30
	23:00 - 23:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:01	15:05	5:07	15:23
SUBTOTAL - 8003423334		291	246	16	8	0	8	0	0	29	29	0	0	0	0	3:04	757:06	3:01	790:31

Inbound Number by Hour

Date Run 05/30/2011 Time US Eastern
 Date/Time Filter 05/29/2011 05/30/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	1:02	5:13	1:05	6:30
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	7:40	15:20	7:45	15:30
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:11	10:55	2:16	11:24
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	1:46	7:06	1:52	7:30
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:26	4:53	2:33	5:06
	06:00 - 06:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:51	14:33	4:57	14:51
	07:00 - 07:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	4:53	14:40	3:45	15:02
	08:00 - 08:59	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0:04	0:04	0:04	0:09
	09:00 - 09:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	2:00	10:01	2:06	10:32
	10:00 - 10:59	11	11	0	0	0	0	0	0	0	0	0	0	0	0	3:16	36:04	3:22	37:06
	11:00 - 11:59	14	12	2	1	0	1	0	0	0	0	0	0	0	0	3:55	47:09	3:31	49:24
	12:00 - 12:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	3:07	37:34	3:14	38:50
	13:00 - 13:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:53	19:25	3:58	19:52
	14:00 - 14:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	3:20	20:05	3:26	20:41
	15:00 - 15:59	9	8	1	1	0	0	0	0	0	0	0	0	0	0	5:03	40:31	4:35	41:23
	16:00 - 16:59	8	7	1	1	0	0	0	0	0	0	0	0	0	0	2:52	20:04	2:36	20:49
	17:00 - 17:59	15	14	1	0	1	0	0	0	0	0	0	0	0	0	1:22	19:21	1:24	21:00
	18:00 - 18:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:09	22:07	3:15	22:47
	19:00 - 19:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	3:40	22:03	3:46	22:39
	20:00 - 20:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:08	15:41	3:14	16:10
	21:00 - 21:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:48	8:26	2:54	8:43
	22:00 - 22:59	11	9	1	0	0	1	0	0	1	1	0	0	0	0	2:10	19:37	2:10	21:40
	23:00 - 23:59	11	11	0	0	0	0	0	0	0	0	0	0	0	0	6:47	74:38	6:52	75:39
SUBTOTAL - 8003423334		158	146	9	5	1	3	0	0	3	3	0	0	0	0	3:19	485:30	3:14	503:17

Inbound Number by Hour

US Eastern

Date Run 05/31/2011 Time

US Eastern

Date/Time Filter 05/30/2011 05/31/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT	DIDN'T	DIDN'T					NETWORK /	PAYPHONE /	AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL	
					CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION
8003423334	00:00 - 00:59	3	3	0	0	0	0	0	0	0	0	0	0	0	4:31	13:35	4:37	13:52
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0:57	1:55	1:03	2:07
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	10:46	10:46	10:52	10:52	
	06:00 - 06:59	8	7	1	1	0	0	0	0	0	0	0	0	1:00	7:01	0:57	7:40	
	07:00 - 07:59	9	4	0	0	0	0	0	0	5	5	0	0	4:25	17:42	4:31	18:06	
	08:00 - 08:59	10	9	1	1	0	0	0	0	0	0	0	0	3:29	31:28	3:14	32:22	
	09:00 - 09:59	27	24	3	1	0	2	0	0	0	0	0	0	3:31	84:39	3:19	89:45	
	10:00 - 10:59	25	22	1	0	0	1	0	0	2	2	0	0	3:58	87:29	3:57	91:03	
	11:00 - 11:59	21	19	2	2	0	0	0	0	0	0	0	0	3:11	60:35	2:58	62:29	
	12:00 - 12:59	24	23	1	1	0	0	0	0	0	0	0	0	2:55	67:06	2:53	69:34	
	13:00 - 13:59	22	21	1	0	0	1	0	0	0	0	0	0	3:28	73:02	3:30	77:14	
	14:00 - 14:59	26	21	0	0	0	0	0	0	5	5	0	0	3:37	76:03	3:42	78:02	
	15:00 - 15:59	31	22	0	0	0	0	0	0	9	9	0	0	4:37	101:36	4:43	103:49	
	16:00 - 16:59	13	13	0	0	0	0	0	0	0	0	0	0	4:05	53:14	4:11	54:31	
	17:00 - 17:59	2	2	0	0	0	0	0	0	0	0	0	0	0:28	0:56	0:33	1:06	
	18:00 - 18:59	5	5	0	0	0	0	0	0	0	0	0	0	3:26	17:11	3:32	17:40	
	19:00 - 19:59	8	6	0	0	0	0	0	0	2	2	0	0	2:12	13:14	2:18	13:50	
	20:00 - 20:59	10	10	0	0	0	0	0	0	0	0	0	0	3:32	35:21	3:37	36:18	
	21:00 - 21:59	17	16	1	0	0	1	0	0	0	0	0	0	2:48	44:56	2:47	47:26	
	22:00 - 22:59	7	7	0	0	0	0	0	0	0	0	0	0	3:20	23:21	3:26	24:03	
	23:00 - 23:59	16	12	2	1	0	1	0	0	2	2	0	0	3:16	39:22	2:56	41:06	
SUBTOTAL - 8003423334		287	249	13	7	0	6	0	0	25	25	0	0	3:27	860:32	3:24	892:55	

Inbound Number by Hour

US Eastern

Date Run

06/01/2011 Time

US Eastern

Date/Time Filter

05/31/2011 06/01/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	3:03	36:36	3:08	37:47
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:09	12:27	4:15	12:46
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	7:10	7:10	7:16	7:16
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	8:57	26:53	9:03	27:09
	05:00 - 05:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:00	0:00
	06:00 - 06:59	13	12	1	0	0	1	0	0	0	0	0	0	0	0	2:45	33:11	2:42	35:09
	07:00 - 07:59	67	60	6	4	0	2	0	0	1	1	0	0	0	0	3:49	229:52	3:39	241:47
	08:00 - 08:59	1,590	116	1,453	3	0	3	1,447	0	21	21	0	0	0	0	30:22	3522:50	2:15	3548:54
	09:00 - 09:59	3,383	69	3,299	8	0	2	3,289	0	15	15	0	0	0	0	33:21	2301:15	0:41	2327:39
	10:00 - 10:59	3,012	86	2,904	1	0	5	2,898	0	22	22	0	0	0	0	30:47	2647:28	0:53	2680:12
	11:00 - 11:59	4,199	68	4,103	4	0	2	4,097	0	28	28	0	0	0	0	35:40	2425:48	0:35	2455:31
	12:00 - 12:59	3,278	90	3,175	3	0	2	3,170	0	13	13	0	0	0	0	29:09	2624:37	0:48	2650:35
	13:00 - 13:59	2,407	61	2,328	3	0	3	2,322	0	18	18	0	0	0	0	27:51	1699:19	0:43	1724:46
	14:00 - 14:59	1,819	98	1,693	2	0	4	1,687	0	28	28	0	0	0	0	23:11	2272:53	1:16	2297:15
	15:00 - 15:59	1,945	114	1,804	7	0	3	1,794	0	27	27	0	0	0	0	22:52	2607:39	1:22	2634:20
	16:00 - 16:59	2,377	71	2,286	3	0	4	2,279	0	20	20	0	0	0	0	22:53	1624:54	0:41	1648:33
	17:00 - 17:59	314	125	182	1	0	4	177	0	7	7	0	0	0	0	2:44	343:36	1:11	364:33
	18:00 - 18:59	74	66	4	2	0	2	0	0	4	4	0	0	0	0	2:49	185:56	2:47	195:05
	19:00 - 19:59	43	41	1	1	0	0	0	0	1	1	0	0	0	0	2:51	117:13	2:53	121:26
	20:00 - 20:59	34	31	3	2	0	1	0	0	0	0	0	0	0	0	4:07	128:06	3:52	131:55
	21:00 - 21:59	23	19	3	2	0	1	0	0	1	1	0	0	0	0	3:52	73:34	3:28	76:36
	22:00 - 22:59	25	18	4	3	0	1	0	0	3	3	0	0	0	0	2:59	53:44	2:34	56:41
	23:00 - 23:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	4:58	59:43	5:04	60:53
SUBTOTAL - 8003423334		24,635	1,176	23,250	50	0	40	23,160	0	209	209	0	0	0	0	19:35	23034:44	0:57	23336:48