

Inbound Number by Hour

Date Run 04/02/2011 Time US Eastern
 Date/Time Filter 04/01/2011 04/02/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	15	10	2	1	0	1	0	0	3	3	0	0	0	0	1:40	16:45	1:32	18:25
	01:00 - 01:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	2:52	17:14	2:59	17:54
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:31	17:35	3:37	18:07
	03:00 - 03:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	5:04	20:17	4:13	21:08
	04:00 - 04:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	1:49	9:09	1:56	9:41
	05:00 - 05:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	0:47	2:21	0:39	2:38
	06:00 - 06:59	10	9	1	1	0	0	0	0	0	0	0	0	0	0	3:54	35:09	3:37	36:11
	07:00 - 07:59	98	94	3	2	0	1	0	0	1	1	0	0	0	0	3:30	329:45	3:30	340:52
	08:00 - 08:59	1,178	109	980	2	0	4	974	0	89	89	0	0	0	0	27:36	3009:21	2:47	3033:12
	09:00 - 09:59	1,544	89	1,395	2	0	1	1,392	0	60	60	0	0	0	0	25:33	2274:37	1:32	2292:21
	10:00 - 10:59	1,183	110	1,008	1	0	4	1,003	0	65	65	0	0	0	0	22:45	2503:56	2:15	2527:54
	11:00 - 11:59	1,153	100	991	1	0	4	986	0	62	62	0	0	0	0	27:47	2778:47	2:33	2799:20
	12:00 - 12:59	1,188	99	1,027	2	0	4	1,021	0	62	62	0	0	0	0	23:48	2356:22	2:06	2377:27
	13:00 - 13:59	1,431	92	1,256	4	0	1	1,251	0	83	83	0	0	0	0	19:23	1783:24	1:20	1800:33
	14:00 - 14:59	1,667	89	1,512	2	0	3	1,507	0	66	66	0	0	0	0	26:13	2333:56	1:28	2353:35
	15:00 - 15:59	1,151	92	1,011	5	0	3	1,003	0	48	48	0	0	0	0	17:56	1650:06	1:30	1670:06
	16:00 - 16:59	711	105	577	6	0	5	566	0	29	29	0	0	0	0	21:44	2283:05	3:22	2303:09
	17:00 - 17:59	135	92	37	1	0	2	34	0	6	6	0	0	0	0	3:23	311:35	2:30	322:41
	18:00 - 18:59	39	30	1	0	0	1	0	0	8	8	0	0	0	0	2:02	61:11	2:05	64:47
	19:00 - 19:59	37	25	3	2	0	1	0	0	9	9	0	0	0	0	2:38	66:06	2:29	69:45
	20:00 - 20:59	19	15	1	1	0	0	0	0	3	3	0	0	0	0	3:09	47:27	3:04	49:04
	21:00 - 21:59	24	21	0	0	0	0	0	0	3	3	0	0	0	0	2:49	59:28	2:56	61:38
	22:00 - 22:59	8	6	1	0	0	1	0	0	1	1	0	0	0	0	3:01	18:06	2:52	20:05
	23:00 - 23:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	1:48	12:39	1:54	13:21
SUBTOTAL - 8003423334		11,623	1,217	9,808	34	0	37	9,737	0	598	598	0	0	0	0	18:04	21998:21	2:00	22223:54

Inbound Number by Hour

Date Run 04/03/2011 Time US Eastern
 Date/Time Filter 04/02/2011 04/03/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	12	11	1	0	0	1	0	0	0	0	0	0	0	0	2:04	22:48	2:02	24:34
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:14	11:10	2:20	11:42
	02:00 - 02:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	4:25	35:25	4:31	36:14
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:04	6:09	3:10	6:21
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:05	0:05	0:11	0:11
	05:00 - 05:59	6	2	1	1	0	0	0	0	3	3	0	0	0	0	4:17	8:35	2:56	8:49
	06:00 - 06:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:57	8:53	3:03	9:10
	07:00 - 07:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	4:34	36:32	4:40	37:20
	08:00 - 08:59	21	14	2	0	0	2	0	0	5	5	0	0	0	0	2:10	30:28	2:06	33:48
	09:00 - 09:59	30	25	1	1	0	0	0	0	4	4	0	0	0	0	2:36	65:18	2:36	67:45
	10:00 - 10:59	30	22	2	0	1	1	0	0	6	6	0	0	0	0	2:37	57:51	2:37	62:53
	11:00 - 11:59	41	33	0	0	0	0	0	0	8	8	0	0	0	0	3:34	118:12	3:40	121:26
	12:00 - 12:59	19	18	1	0	0	1	0	0	0	0	0	0	0	0	3:02	54:42	3:01	57:24
	13:00 - 13:59	38	29	1	0	0	1	0	0	8	8	0	0	0	0	3:14	93:55	3:15	97:32
	14:00 - 14:59	30	22	1	1	0	0	0	0	7	7	0	0	0	0	2:55	64:12	2:53	66:28
	15:00 - 15:59	20	17	1	0	0	1	0	0	2	2	0	0	0	0	3:22	57:28	3:22	60:42
	16:00 - 16:59	25	22	2	2	0	0	0	0	1	1	0	0	0	0	2:22	52:16	2:16	54:32
	17:00 - 17:59	30	22	2	0	0	2	0	0	6	6	0	0	0	0	3:43	81:58	3:37	86:50
	18:00 - 18:59	18	17	1	1	0	0	0	0	0	0	0	0	0	0	3:38	61:55	3:32	63:39
	19:00 - 19:59	9	6	0	0	0	0	0	0	3	3	0	0	0	0	5:18	31:48	5:24	32:27
	20:00 - 20:59	19	10	0	0	0	0	0	0	9	9	0	0	0	0	3:13	32:13	3:19	33:13
	21:00 - 21:59	10	8	1	0	0	1	0	0	1	1	0	0	0	0	3:44	29:53	3:29	31:21
	22:00 - 22:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:50	30:47	3:57	31:36
	23:00 - 23:59	4	2	1	0	0	1	0	0	1	1	0	0	0	0	4:00	8:01	2:59	8:58
SUBTOTAL - 8003423334		399	315	18	6	1	11	0	0	66	66	0	0	0	0	3:10	1000:34	3:08	1044:55

Inbound Number by Hour

Date Run 04/04/2011 Time US Eastern
 Date/Time Filter 04/03/2011 04/04/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	6	5	1	1	0	0	0	0	0	0	0	0	0	0	2:05	10:27	1:50	11:00
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	8:28	8:28	8:34	8:34
	02:00 - 02:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	4:22	13:08	4:29	13:27
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1:50	5:32	1:56	5:50
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:09	2:09	2:15	2:15
	06:00 - 06:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:10	8:21	4:16	8:32
	07:00 - 07:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	2:05	16:47	2:12	17:39
	08:00 - 08:59	10	8	0	0	0	0	0	0	2	2	0	0	0	0	2:52	23:02	2:58	23:50
	09:00 - 09:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	3:41	18:27	3:20	20:01
	10:00 - 10:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	3:24	23:53	3:30	24:33
	11:00 - 11:59	12	10	1	1	0	0	0	0	1	1	0	0	0	0	2:01	20:13	1:56	21:19
	12:00 - 12:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	6:07	49:03	6:13	49:48
	13:00 - 13:59	7	5	0	0	0	0	0	0	2	2	0	0	0	0	4:20	21:42	4:25	22:09
	14:00 - 14:59	12	11	0	0	0	0	0	0	1	1	0	0	0	0	3:07	34:22	3:13	35:25
	15:00 - 15:59	19	15	1	0	0	1	0	0	3	3	0	0	0	0	3:28	52:01	3:23	54:11
	16:00 - 16:59	27	24	1	1	0	0	0	0	2	2	0	0	0	0	1:54	45:59	1:56	48:23
	17:00 - 17:59	20	18	0	0	0	0	0	0	2	2	0	0	0	0	4:03	72:56	4:09	74:46
	18:00 - 18:59	15	12	2	0	0	2	0	0	1	1	0	0	0	0	3:18	39:44	3:03	42:52
	19:00 - 19:59	15	15	0	0	0	0	0	0	0	0	0	0	0	0	2:40	40:08	2:46	41:37
	20:00 - 20:59	10	7	0	0	0	0	0	0	3	3	0	0	0	0	3:51	26:59	3:57	27:39
	21:00 - 21:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	3:29	31:26	3:35	32:18
	22:00 - 22:59	19	17	0	0	0	0	0	0	2	2	0	0	0	0	1:49	30:58	1:55	32:42
	23:00 - 23:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:05	4:05	4:12	4:12
SUBTOTAL - 8003423334		225	195	7	3	0	4	0	0	23	23	0	0	0	0	3:04	599:50	3:05	623:02

Inbound Number by
Hour

Date Run 04/05/2011 Time US Eastern
Date/Time Filter 04/04/2011 04/05/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T							NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL		
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE					NCR	TIME
Inbound Number: 8003423334	8003423334																			
	00:00 - 00:59	11	9	0	0	0	0	0	0	0	2	2	0	0	0	0	3:38	32:48	3:45	33:45
	01:00 - 01:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	2:28	19:45	2:34	20:34
	02:00 - 02:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	5:15	21:02	5:21	21:26
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	4:56	9:52	5:01	10:03
	04:00 - 04:59	10	9	1	1	0	0	0	0	0	0	0	0	0	0	0	2:30	22:38	2:21	23:37
	05:00 - 05:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	0	3:48	11:25	3:06	12:25
	06:00 - 06:59	16	14	2	1	0	1	0	0	0	0	0	0	0	0	0	2:29	34:48	2:20	37:22
	07:00 - 07:59	92	61	2	0	0	2	0	0	29	29	0	0	0	0	0	3:23	206:31	3:23	214:06
	08:00 - 08:59	3,094	120	2,796	4	0	5	2,787	0	178	178	0	0	0	0	0	33:15	3990:21	1:22	4031:30
	09:00 - 09:59	3,014	77	2,773	1	0	3	2,769	0	164	164	0	0	0	0	0	41:13	3174:18	1:07	3195:45
	10:00 - 10:59	3,084	51	2,890	2	0	2	2,886	0	143	143	0	0	0	0	0	46:38	2379:08	0:48	2398:54
	11:00 - 11:59	3,584	35	3,449	4	0	1	3,444	0	100	100	0	0	0	0	0	44:52	1570:21	0:27	1590:52
	12:00 - 12:59	3,032	60	2,876	1	0	4	2,871	0	96	96	0	0	0	0	0	46:08	2768:16	0:57	2798:00
	13:00 - 13:59	2,664	71	2,406	5	0	0	2,401	0	187	187	0	0	0	0	0	35:53	2547:50	1:02	2566:45
	14:00 - 14:59	2,902	67	2,734	5	0	3	2,726	0	101	101	0	0	0	0	0	31:02	2079:50	0:45	2107:28
	15:00 - 15:59	2,150	93	1,962	1	0	1	1,960	0	95	95	0	0	0	0	0	28:09	2618:03	1:16	2636:02
	16:00 - 16:59	2,353	56	2,166	6	1	3	2,156	0	131	131	0	0	0	0	0	33:09	1857:01	0:50	1878:10
	17:00 - 17:59	380	139	218	2	0	3	213	0	23	23	0	0	0	0	0	3:15	453:41	1:19	471:45
	18:00 - 18:59	76	61	5	3	0	2	0	0	10	10	0	0	0	0	0	2:31	154:07	2:29	164:31
	19:00 - 19:59	39	36	1	1	0	0	0	0	2	2	0	0	0	0	0	3:11	114:43	3:12	118:25
	20:00 - 20:59	30	21	2	0	0	2	0	0	7	7	0	0	0	0	0	3:15	68:23	3:10	73:12
	21:00 - 21:59	14	12	2	2	0	0	0	0	0	0	0	0	0	0	0	2:44	32:50	2:26	34:04
	22:00 - 22:59	18	17	1	1	0	0	0	0	0	0	0	0	0	0	0	4:11	71:19	4:03	73:01
	23:00 - 23:59	15	13	1	0	0	1	0	0	1	1	0	0	0	0	0	3:32	46:00	3:28	48:35
SUBTOTAL - 8003423334		26,596	1,039	24,288	40	1	34	24,213	0	1,269	1,269	0	0	0	0	0	23:22	24285:00	0:58	24560:17

Inbound Number by Hour

Date Run 04/06/2011 Time US Eastern
 Date/Time Filter 04/05/2011 04/06/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	AVG TALK NCR TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
8003423334	00:00 - 00:59	16	8	1	0	0	1	0	0	7	7	0	0	0	0	3:33	28:31	3:21	30:12
	01:00 - 01:59	10	8	2	2	0	0	0	0	0	0	0	0	0	0	4:51	38:50	3:58	39:45
	02:00 - 02:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	3:21	20:10	3:27	20:47
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:12	0:24	0:18	0:37
	04:00 - 04:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:26	9:45	2:32	10:10
	05:00 - 05:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	3:53	19:28	3:59	19:56
	06:00 - 06:59	12	10	0	0	0	0	0	0	2	2	0	0	0	0	2:18	23:06	2:24	24:03
	07:00 - 07:59	128	101	7	3	1	3	0	0	20	20	0	0	0	0	4:23	443:56	4:14	457:49
	08:00 - 08:59	2,102	90	1,924	6	0	3	1,915	0	88	88	0	0	0	0	39:12	3528:57	1:45	3556:26
	09:00 - 09:59	2,499	66	2,331	2	0	2	2,327	0	102	102	0	0	0	0	48:47	3219:48	1:21	3241:55
	10:00 - 10:59	2,352	68	2,126	10	2	5	2,109	0	158	158	0	0	0	0	32:29	2209:08	1:01	2236:29
	11:00 - 11:59	1,667	66	1,529	5	0	1	1,523	0	72	72	0	0	0	0	34:20	2266:52	1:25	2284:11
	12:00 - 12:59	1,801	63	1,617	1	0	2	1,614	0	121	121	0	0	0	0	32:10	2027:12	1:13	2044:45
	13:00 - 13:59	1,685	89	1,509	3	0	3	1,503	0	87	87	0	0	0	0	25:31	2271:41	1:26	2294:10
	14:00 - 14:59	1,670	89	1,457	3	0	5	1,449	0	124	124	0	0	0	0	26:18	2341:39	1:32	2371:07
	15:00 - 15:59	1,773	76	1,630	5	0	2	1,623	0	67	67	0	0	0	0	26:43	2030:58	1:12	2050:43
	16:00 - 16:59	996	86	877	2	0	3	872	0	33	33	0	0	0	0	26:59	2320:47	2:25	2339:51
	17:00 - 17:59	159	117	34	2	0	4	28	0	8	8	0	0	0	0	2:42	317:19	2:12	333:54
	18:00 - 18:59	63	59	2	1	0	1	0	0	2	2	0	0	0	0	2:05	123:03	2:07	129:54
	19:00 - 19:59	37	32	1	0	0	1	0	0	4	4	0	0	0	0	2:50	91:08	2:52	95:07
	20:00 - 20:59	25	21	1	1	0	0	0	0	3	3	0	0	0	0	4:23	92:16	4:17	94:28
	21:00 - 21:59	29	22	2	1	0	1	0	0	5	5	0	0	0	0	4:42	103:37	4:26	106:43
	22:00 - 22:59	17	15	0	0	0	0	0	0	2	2	0	0	0	0	4:05	61:19	4:11	62:51
	23:00 - 23:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:54	14:33	3:00	15:04
SUBTOTAL - 8003423334		17,065	1,108	15,050	47	3	37	14,963	0	907	907	0	0	0	0	21:18	23604:27	1:28	23860:57

Inbound Number by Hour

US Eastern

Date Run

04/07/2011 Time

US Eastern

Date/Time Filter

04/06/2011 04/07/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	10	9	0	0	0	0	0	0	1	1	0	0	0	0	4:11	37:41	4:17	38:35
	01:00 - 01:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	1:27	4:22	1:25	5:43
	02:00 - 02:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	5:58	17:55	6:05	18:15
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:27	0:27	0:32	0:32
	04:00 - 04:59	2	1	1	0	0	1	0	0	0	0	0	0	0	0	7:56	7:56	4:25	8:51
	05:00 - 05:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	1:47	10:44	1:53	11:18
	06:00 - 06:59	29	21	0	0	0	0	0	0	8	8	0	0	0	0	3:04	64:38	3:10	66:46
	07:00 - 07:59	108	97	6	3	1	2	0	0	5	5	0	0	0	0	4:16	414:38	4:08	426:23
	08:00 - 08:59	2,170	99	2,032	1	0	4	2,027	0	39	39	0	0	0	0	29:49	2952:35	1:23	2978:19
	09:00 - 09:59	1,466	107	1,271	2	0	5	1,264	0	88	88	0	0	0	0	23:46	2544:33	1:51	2567:40
	10:00 - 10:59	1,487	92	1,292	4	0	3	1,285	0	103	103	0	0	0	0	24:30	2255:07	1:38	2273:20
	11:00 - 11:59	985	96	810	3	0	3	804	0	79	79	0	0	0	0	19:40	1888:21	2:06	1910:02
	12:00 - 12:59	978	115	836	1	0	4	831	0	27	27	0	0	0	0	17:12	1979:32	2:06	2002:53
	13:00 - 13:59	853	122	680	2	1	5	672	0	51	51	0	0	0	0	21:14	2590:32	3:15	2614:06
	14:00 - 14:59	1,148	89	1,030	3	0	3	1,024	0	29	29	0	0	0	0	23:04	2054:10	1:51	2077:12
	15:00 - 15:59	1,229	108	1,078	1	1	2	1,074	0	43	43	0	0	0	0	23:46	2568:21	2:11	2590:54
	16:00 - 16:59	968	72	849	3	0	4	842	0	47	47	0	0	0	0	29:14	2105:36	2:18	2125:13
	17:00 - 17:59	163	108	35	4	0	3	28	0	20	20	0	0	0	0	2:33	276:54	2:03	293:19
	18:00 - 18:59	52	44	5	3	1	1	0	0	3	3	0	0	0	0	2:30	110:02	2:21	115:55
	19:00 - 19:59	33	24	2	0	0	2	0	0	7	7	0	0	0	0	2:00	48:07	2:05	54:22
	20:00 - 20:59	26	21	1	1	0	0	0	0	4	4	0	0	0	0	3:43	78:08	3:39	80:18
	21:00 - 21:59	23	20	1	0	0	1	0	0	2	2	0	0	0	0	3:41	73:57	3:39	76:54
	22:00 - 22:59	23	17	0	0	0	0	0	0	6	6	0	0	0	0	4:28	76:03	4:34	77:45
	23:00 - 23:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	1:43	17:10	1:49	18:14
SUBTOTAL - 8003423334		11,778	1,285	9,930	31	4	44	9,851	0	563	563	0	0	0	0	17:15	22177:29	2:00	22432:49

Inbound Number by Hour

Date Run 04/08/2011 Time US Eastern
 Date/Time Filter 04/07/2011 04/08/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	6:46	40:41	6:52	41:14
	01:00 - 01:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	3:38	21:53	3:44	22:26
	04:00 - 04:59	3	2	1	0	0	1	0	0	0	0	0	0	0	0	3:41	7:22	2:58	8:55
	05:00 - 05:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	2:28	14:53	2:34	15:27
	06:00 - 06:59	7	4	1	1	0	0	0	0	2	2	0	0	0	0	2:41	10:44	2:13	11:08
	07:00 - 07:59	57	50	4	3	0	1	0	0	3	3	0	0	0	0	5:52	294:08	5:33	299:48
	08:00 - 08:59	1,059	86	937	2	0	5	930	0	36	36	0	0	0	0	31:30	2709:57	2:40	2731:42
	09:00 - 09:59	1,028	123	852	4	0	5	843	0	53	53	0	0	0	0	18:22	2260:55	2:20	2285:35
	10:00 - 10:59	1,521	93	1,358	1	0	3	1,354	0	70	70	0	0	0	0	30:43	2857:53	1:59	2880:53
	11:00 - 11:59	1,286	87	1,111	2	0	3	1,106	0	88	88	0	0	0	0	27:05	2357:19	1:58	2375:43
	12:00 - 12:59	1,080	107	882	2	0	4	876	0	91	91	0	0	0	0	18:49	2014:06	2:03	2034:35
	13:00 - 13:59	890	111	722	1	0	5	716	0	57	57	0	0	0	0	23:14	2579:10	3:07	2601:32
	14:00 - 14:59	1,045	88	864	4	0	4	856	0	93	93	0	0	0	0	18:34	1634:11	1:44	1656:53
	15:00 - 15:59	834	100	694	1	0	0	693	0	40	40	0	0	0	0	27:44	2774:07	3:30	2787:54
	16:00 - 16:59	814	73	721	2	0	3	716	0	20	20	0	0	0	0	29:27	2150:30	2:43	2166:58
	17:00 - 17:59	129	100	14	2	0	3	9	0	15	15	0	0	0	0	3:33	355:51	3:14	368:50
	18:00 - 18:59	68	52	4	2	0	2	0	0	12	12	0	0	0	0	2:38	137:44	2:35	144:50
	19:00 - 19:59	23	20	3	1	0	2	0	0	0	0	0	0	0	0	2:59	59:58	2:52	65:59
	20:00 - 20:59	17	15	0	0	0	0	0	0	2	2	0	0	0	0	2:37	39:26	2:43	40:56
	21:00 - 21:59	13	10	0	0	0	0	0	0	3	3	0	0	0	0	1:40	16:45	1:46	17:43
	22:00 - 22:59	18	13	3	1	0	2	0	0	2	2	0	0	0	0	1:56	25:10	1:44	27:44
	23:00 - 23:59	14	13	0	0	0	0	0	0	1	1	0	0	0	0	3:19	43:15	3:25	44:32
SUBTOTAL - 8003423334		9,924	1,165	8,171	29	0	43	8,099	0	588	588	0	0	0	0	19:13	22405:58	2:25	22631:17

Inbound Number by Hour

Date Run 04/09/2011 US Eastern Time
 Date/Time Filter 04/08/2011 04/09/2011 US Eastern Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	17	15	0	0	0	0	0	0	2	2	0	0	0	0	3:37	54:26	3:44	56:03
	01:00 - 01:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	1:34	7:51	1:40	8:20
	02:00 - 02:59	9	8	1	1	0	0	0	0	0	0	0	0	0	0	1:59	15:52	1:51	16:42
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:43	5:27	2:49	5:38
	05:00 - 05:59	6	4	2	0	0	2	0	0	0	0	0	0	0	0	4:12	16:49	3:08	18:53
	06:00 - 06:59	19	17	1	1	0	0	0	0	1	1	0	0	0	0	2:10	37:04	2:09	38:49
	07:00 - 07:59	90	75	5	2	0	3	0	0	10	10	0	0	0	0	4:25	332:21	4:17	342:48
	08:00 - 08:59	1,044	85	904	2	0	3	899	0	55	55	0	0	0	0	33:17	2829:19	2:53	2852:20
	09:00 - 09:59	1,599	97	1,368	4	1	2	1,361	0	134	134	0	0	0	0	23:47	2307:48	1:35	2331:54
	10:00 - 10:59	1,378	105	1,222	2	0	5	1,215	0	51	51	0	0	0	0	23:07	2428:55	1:51	2457:54
	11:00 - 11:59	1,269	103	1,091	2	0	5	1,084	0	75	75	0	0	0	0	24:00	2472:43	2:05	2499:33
	12:00 - 12:59	911	83	769	2	0	2	765	0	59	59	0	0	0	0	29:14	2427:16	2:52	2445:38
	13:00 - 13:59	1,025	73	906	0	0	2	904	0	46	46	0	0	0	0	32:56	2404:48	2:28	2421:33
	14:00 - 14:59	1,663	61	1,502	2	0	2	1,498	0	100	100	0	0	0	0	48:33	2962:20	1:54	2982:24
	15:00 - 15:59	1,669	66	1,540	2	0	2	1,536	0	63	63	0	0	0	0	30:04	1984:41	1:14	2004:10
	16:00 - 16:59	1,499	57	1,399	3	0	1	1,395	0	43	43	0	0	0	0	37:00	2109:12	1:27	2124:03
	17:00 - 17:59	175	113	57	2	1	3	51	0	5	5	0	0	0	0	3:06	350:29	2:10	369:19
	18:00 - 18:59	52	40	4	2	0	2	0	0	8	8	0	0	0	0	3:00	120:13	2:53	127:15
	19:00 - 19:59	27	24	0	0	0	0	0	0	3	3	0	0	0	0	4:08	99:22	4:14	101:45
	20:00 - 20:59	14	11	1	0	0	1	0	0	2	2	0	0	0	0	3:20	36:48	3:14	38:58
	21:00 - 21:59	12	8	2	1	0	1	0	0	2	2	0	0	0	0	4:34	36:38	3:54	39:05
	22:00 - 22:59	13	10	1	1	0	0	0	0	2	2	0	0	0	0	1:01	10:11	1:01	11:15
	23:00 - 23:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	2:25	19:23	2:31	20:11
SUBTOTAL - 8003423334		12,507	1,070	10,775	29	2	36	10,708	0	662	662	0	0	0	0	21:33	23069:56	1:58	23314:30

Inbound Number by Hour

Date Run 04/10/2011 Time US Eastern
 Date/Time Filter 04/09/2011 04/10/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	3:05	12:21	3:11	12:44
	01:00 - 01:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	4:48	19:14	4:54	19:38
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:10	15:32	5:16	15:49
	04:00 - 04:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	1:51	9:18	1:57	9:48
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	9:58	9:58	10:03	10:03
	06:00 - 06:59	9	6	1	0	0	1	0	0	2	2	0	0	0	0	3:57	23:46	3:32	24:45
	07:00 - 07:59	9	4	2	1	0	1	0	0	3	3	0	0	0	0	2:41	10:44	2:20	14:01
	08:00 - 08:59	16	14	1	1	0	0	0	0	1	1	0	0	0	0	3:51	53:56	3:41	55:22
	09:00 - 09:59	34	29	1	1	0	0	0	0	4	4	0	0	0	0	2:37	75:55	2:37	78:56
	10:00 - 10:59	36	31	3	1	0	2	0	0	2	2	0	0	0	0	3:06	96:32	3:03	103:57
	11:00 - 11:59	36	28	1	0	0	1	0	0	7	7	0	0	0	0	3:14	90:37	3:15	94:24
	12:00 - 12:59	30	25	2	1	0	1	0	0	3	3	0	0	0	0	3:04	77:02	2:57	80:01
	13:00 - 13:59	26	24	0	0	0	0	0	0	2	2	0	0	0	0	2:30	60:15	2:36	62:44
	14:00 - 14:59	22	20	1	0	0	1	0	0	1	1	0	0	0	0	2:32	50:52	2:36	54:54
	15:00 - 15:59	14	14	0	0	0	0	0	0	0	0	0	0	0	0	2:59	41:59	3:05	43:23
	16:00 - 16:59	11	10	0	0	0	0	0	0	1	1	0	0	0	0	2:48	28:02	2:54	29:00
	17:00 - 17:59	17	12	2	1	0	1	0	0	3	3	0	0	0	0	2:44	32:58	2:30	35:02
	18:00 - 18:59	14	11	2	2	0	0	0	0	1	1	0	0	0	0	3:17	36:08	2:52	37:20
	19:00 - 19:59	14	8	4	4	0	0	0	0	2	2	0	0	0	0	5:30	44:04	3:45	45:03
	20:00 - 20:59	8	6	2	2	0	0	0	0	0	0	0	0	0	0	2:22	14:14	1:52	15:00
	21:00 - 21:59	11	10	1	1	0	0	0	0	0	0	0	0	0	0	2:34	25:42	2:26	26:49
	22:00 - 22:59	7	5	0	0	0	0	0	0	2	2	0	0	0	0	3:27	17:16	3:33	17:45
	23:00 - 23:59	16	9	0	0	0	0	0	0	7	7	0	0	0	0	3:05	27:45	3:11	28:42
SUBTOTAL - 8003423334		349	283	23	15	0	8	0	0	43	43	0	0	0	0	3:05	874:10	2:59	915:10

Inbound Number by Hour

Date Run 04/11/2011 Time US Eastern
 Date/Time Filter 04/10/2011 04/11/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	3	1	0	0	1	0	0	1	1	0	0	0	0	5:05	15:17	4:11	16:45
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	7:25	14:50	7:31	15:03
	02:00 - 02:59	26	25	1	0	1	0	0	0	0	0	0	0	0	0	1:03	26:21	1:06	28:57
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	1:44	3:28	1:50	3:41
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:06	0:06	0:12	0:12
	07:00 - 07:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1:26	4:20	1:33	4:39
	08:00 - 08:59	13	11	1	1	0	0	0	0	1	1	0	0	0	0	4:05	45:03	3:51	46:12
	09:00 - 09:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	5:29	38:28	5:35	39:11
	10:00 - 10:59	9	8	1	0	0	1	0	0	0	0	0	0	0	0	4:10	33:22	3:54	35:11
	11:00 - 11:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	4:44	14:13	3:38	14:33
	12:00 - 12:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	2:56	14:40	2:47	16:43
	13:00 - 13:59	13	13	0	0	0	0	0	0	0	0	0	0	0	0	2:54	37:49	3:00	39:06
	14:00 - 14:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	2:23	9:33	2:29	9:58
	15:00 - 15:59	18	15	0	0	0	0	0	0	3	3	0	0	0	0	2:57	44:21	3:03	45:51
	16:00 - 16:59	18	14	2	1	0	1	0	0	2	2	0	0	0	0	2:48	39:13	2:38	42:19
	17:00 - 17:59	9	8	1	0	0	1	0	0	0	0	0	0	0	0	1:33	12:26	1:39	14:58
	18:00 - 18:59	16	12	3	3	0	0	0	0	1	1	0	0	0	0	2:34	30:54	2:09	32:23
	19:00 - 19:59	11	8	1	1	0	0	0	0	2	2	0	0	0	0	4:33	36:25	4:08	37:16
	20:00 - 20:59	15	10	0	0	0	0	0	0	5	5	0	0	0	0	6:37	66:16	6:43	67:19
	21:00 - 21:59	14	11	1	1	0	0	0	0	2	2	0	0	0	0	3:37	39:49	3:25	41:00
	22:00 - 22:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	2:32	5:04	2:38	5:16
	23:00 - 23:59	9	4	1	1	0	0	0	0	4	4	0	0	0	0	4:47	19:10	3:54	19:34
SUBTOTAL - 8003423334		210	171	15	9	1	5	0	0	24	24	0	0	0	0	3:13	551:08	3:05	576:07

Inbound Number by Hour

US Eastern

Date Run 04/12/2011 Time

US Eastern

Date/Time Filter 04/11/2011 04/12/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T				NETWORK /				PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL		
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION	DURATION
8003423334	00:00 - 00:59	8	4	0	0	0	0	0	0	4	4	0	0	0	0	2:59	11:59	3:05	12:23
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:45	5:30	2:50	5:41
	02:00 - 02:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:42	25:58	3:48	26:42
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:55	0:55	1:01	1:01
	04:00 - 04:59	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0:00	0:00	0:00	0:00
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	1:37	6:29	1:43	6:55
	06:00 - 06:59	17	12	1	1	0	0	0	0	4	4	0	0	0	0	3:00	36:03	2:51	37:15
	07:00 - 07:59	94	74	7	5	0	2	0	0	13	13	0	0	0	0	4:12	310:50	3:58	322:10
	08:00 - 08:59	1,908	115	1,702	3	0	4	1,695	0	91	91	0	0	0	0	25:09	2893:14	1:36	2923:06
	09:00 - 09:59	2,264	91	2,102	1	0	3	2,098	0	71	71	0	0	0	0	30:49	2805:28	1:17	2833:04
	10:00 - 10:59	2,113	100	1,881	1	0	3	1,877	0	132	132	0	0	0	0	24:15	2426:11	1:14	2451:13
	11:00 - 11:59	2,012	89	1,824	2	0	3	1,819	0	99	99	0	0	0	0	27:35	2456:00	1:17	2481:07
	12:00 - 12:59	1,656	93	1,482	1	0	2	1,479	0	81	81	0	0	0	0	28:15	2627:17	1:40	2648:35
	13:00 - 13:59	1,972	74	1,808	4	0	3	1,801	0	90	90	0	0	0	0	28:44	2127:09	1:08	2150:36
	14:00 - 14:59	1,389	88	1,240	5	0	6	1,229	0	61	60	1	0	0	0	29:06	2561:31	1:56	2583:33
	15:00 - 15:59	2,201	70	2,040	5	0	2	2,033	0	91	91	0	0	0	0	34:11	2393:51	1:08	2413:27
	16:00 - 16:59	1,622	74	1,487	2	0	3	1,482	0	61	58	3	0	0	0	25:29	1886:32	1:13	1911:19
	17:00 - 17:59	159	95	46	1	0	4	41	0	18	18	0	0	0	0	3:06	295:48	2:13	313:02
	18:00 - 18:59	65	51	2	0	0	2	0	0	12	12	0	0	0	0	2:31	129:11	2:34	136:39
	19:00 - 19:59	48	24	2	2	0	0	0	0	22	22	0	0	0	0	1:59	47:55	1:56	50:20
	20:00 - 20:59	32	19	2	1	0	1	0	0	11	11	0	0	0	0	2:17	43:37	2:13	46:50
	21:00 - 21:59	30	16	3	2	0	1	0	0	11	11	0	0	0	0	3:29	55:45	3:10	60:20
	22:00 - 22:59	17	12	1	1	0	0	0	0	4	4	0	0	0	0	4:32	54:26	4:16	55:38
	23:00 - 23:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	3:01	30:12	3:07	31:13
SUBTOTAL - 8003423334		17,632	1,125	15,630	37	0	39	15,554	0	877	873	4	0	0	0	20:39	23231:51	1:24	23502:09

Inbound Number by Hour

Date Run 04/13/2011 Time US Eastern
 Date/Time Filter 04/12/2011 04/13/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	3:34	35:49	3:41	36:51
	01:00 - 01:59	5	3	0	0	0	0	0	0	2	2	0	0	0	0	1:48	5:26	1:54	5:44
	02:00 - 02:59	2	1	1	0	1	0	0	0	0	0	0	0	0	0	2:16	2:16	1:21	2:43
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:19	9:58	3:25	10:17
	05:00 - 05:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:00	0:00
	06:00 - 06:59	20	13	0	0	0	0	0	0	7	7	0	0	0	0	2:43	35:31	2:50	36:51
	07:00 - 07:59	121	102	3	1	0	2	0	0	16	16	0	0	0	0	4:20	443:40	4:20	455:49
	08:00 - 08:59	1,771	98	1,590	0	0	5	1,585	0	83	83	0	0	0	0	25:31	2501:10	1:29	2528:36
	09:00 - 09:59	1,646	135	1,438	5	0	5	1,428	0	73	73	0	0	0	0	18:55	2554:52	1:38	2586:49
	10:00 - 10:59	1,616	110	1,416	3	0	4	1,409	0	90	90	0	0	0	0	18:18	2014:23	1:20	2037:42
	11:00 - 11:59	1,911	110	1,685	4	0	4	1,677	0	116	116	0	0	0	0	26:21	2898:43	1:37	2927:17
	12:00 - 12:59	1,433	73	1,311	0	0	2	1,309	0	49	49	0	0	0	0	26:19	1922:16	1:24	1941:37
	13:00 - 13:59	1,282	112	1,094	3	0	3	1,088	0	76	76	0	0	0	0	20:15	2269:07	1:53	2290:47
	14:00 - 14:59	1,251	101	1,075	0	0	3	1,072	0	75	75	0	0	0	0	22:01	2225:03	1:54	2247:33
	15:00 - 15:59	1,311	119	1,105	3	0	6	1,096	0	87	87	0	0	0	0	23:43	2822:22	2:19	2850:33
	16:00 - 16:59	764	84	638	1	0	2	635	0	42	42	0	0	0	0	20:22	1711:24	2:23	1725:41
	17:00 - 17:59	136	86	41	2	0	3	36	0	9	9	0	0	0	0	3:01	259:47	2:08	272:19
	18:00 - 18:59	50	34	4	3	0	1	0	0	12	12	0	0	0	0	2:07	72:23	2:01	76:41
	19:00 - 19:59	31	24	3	3	0	0	0	0	4	4	0	0	0	0	1:58	47:24	1:51	50:03
	20:00 - 20:59	22	20	2	1	0	1	0	0	0	0	0	0	0	0	3:00	60:19	2:53	63:39
	21:00 - 21:59	25	20	1	1	0	0	0	0	4	4	0	0	0	0	2:41	53:53	2:39	55:58
	22:00 - 22:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:44	29:59	3:51	30:48
	23:00 - 23:59	10	8	0	0	0	0	0	0	2	2	0	0	0	0	3:10	25:24	3:16	26:12
SUBTOTAL - 8003423334		13,429	1,274	11,408	31	1	41	11,335	0	747	747	0	0	0	0	17:16	22001:09	1:45	22260:30

Inbound Number by Hour

Date Run 04/14/2011 US Eastern Time
 Date/Time Filter 04/13/2011 04/14/2011 US Eastern Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	11	7	1	0	0	1	0	0	3	3	0	0	0	0	3:37	25:20	3:19	26:34
	01:00 - 01:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	3:38	7:17	2:33	7:41
	03:00 - 03:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:42	17:08	5:49	17:27
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:13	0:27	0:19	0:38
	06:00 - 06:59	13	13	0	0	0	0	0	0	0	0	0	0	0	0	3:17	42:46	3:23	44:05
	07:00 - 07:59	82	70	4	1	0	3	0	0	8	8	0	0	0	0	4:50	339:03	4:43	349:41
	08:00 - 08:59	1,051	93	919	1	0	2	916	0	39	39	0	0	0	0	30:05	2799:12	2:47	2818:01
	09:00 - 09:59	1,547	85	1,401	2	0	4	1,395	0	61	61	0	0	0	0	20:44	1762:43	1:12	1789:28
	10:00 - 10:59	939	120	760	2	0	5	753	0	59	59	0	0	0	0	20:42	2485:23	2:51	2508:22
	11:00 - 11:59	984	120	808	3	0	4	801	0	56	56	0	0	0	0	23:53	2867:45	3:06	2889:30
	12:00 - 12:59	1,460	86	1,268	2	0	3	1,263	0	106	106	0	0	0	0	29:04	2500:22	1:51	2522:50
	13:00 - 13:59	1,433	75	1,274	1	0	4	1,269	0	84	84	0	0	0	0	29:41	2226:58	1:40	2248:44
	14:00 - 14:59	1,074	78	926	2	0	2	922	0	70	70	0	0	0	0	45:02	3513:24	3:30	3529:21
	15:00 - 15:59	2,042	66	1,879	2	0	2	1,875	0	97	97	0	0	0	0	24:54	1643:35	0:51	1663:54
	16:00 - 16:59	2,265	52	2,082	4	0	1	2,077	0	131	131	0	0	0	0	28:51	1500:24	0:42	1519:56
	17:00 - 17:59	165	100	55	3	1	4	47	0	10	10	0	0	0	0	2:43	272:35	1:51	289:03
	18:00 - 18:59	51	45	3	1	0	2	0	0	3	3	0	0	0	0	2:03	92:50	2:03	99:07
	19:00 - 19:59	29	27	0	0	0	0	0	0	2	2	0	0	0	0	2:29	67:21	2:35	70:00
	20:00 - 20:59	30	18	3	1	0	2	0	0	9	9	0	0	0	0	3:15	58:43	2:57	62:15
	21:00 - 21:59	16	13	0	0	0	0	0	0	3	3	0	0	0	0	3:10	41:22	3:17	42:44
	22:00 - 22:59	18	17	0	0	0	0	0	0	1	1	0	0	0	0	3:20	56:55	3:26	58:33
	23:00 - 23:59	5	3	1	0	0	1	0	0	1	1	0	0	0	0	3:56	11:49	3:11	12:45
SUBTOTAL - 8003423334		13,223	1,095	11,385	26	1	40	11,318	0	743	743	0	0	0	0	20:23	22333:22	1:48	22570:39

Inbound Number by Hour

Date Run 04/15/2011 Time US Eastern
 Date/Time Filter 04/14/2011 04/15/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	14	11	2	1	0	1	0	0	1	1	0	0	0	0	2:34	28:14	2:23	31:10
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	4:18	12:56	4:25	13:16
	02:00 - 02:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	3:34	7:08	3:40	7:20
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:23	4:46	2:30	5:00
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:26	6:53	3:31	7:03
	05:00 - 05:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:36	13:02	2:42	13:33
	06:00 - 06:59	18	11	0	0	0	0	0	0	7	7	0	0	0	0	3:25	37:42	3:31	38:50
	07:00 - 07:59	104	80	6	2	0	4	0	0	18	18	0	0	0	0	3:34	286:29	3:28	298:22
	08:00 - 08:59	1,828	91	1,665	3	0	3	1,659	0	72	72	0	0	0	0	33:35	3056:11	1:45	3081:50
	09:00 - 09:59	2,013	100	1,833	5	0	5	1,823	0	80	80	0	0	0	0	27:37	2762:27	1:26	2790:07
	10:00 - 10:59	2,141	61	1,997	2	1	1	1,993	0	83	83	0	0	0	0	41:59	2561:59	1:15	2581:08
	11:00 - 11:59	1,900	77	1,741	2	0	1	1,738	0	82	82	0	0	0	0	24:50	1912:52	1:03	1931:48
	12:00 - 12:59	2,014	93	1,803	2	0	3	1,798	0	118	118	0	0	0	0	25:45	2394:58	1:16	2423:43
	13:00 - 13:59	1,787	78	1,568	3	0	2	1,563	0	141	141	0	0	0	0	25:44	2007:53	1:13	2025:54
	14:00 - 14:59	1,393	76	1,233	2	0	1	1,230	0	84	84	0	0	0	0	25:48	1961:45	1:30	1979:07
	15:00 - 15:59	1,209	109	1,008	4	0	4	1,000	0	92	92	0	0	0	0	21:53	2385:47	2:09	2408:11
	16:00 - 16:59	946	66	821	1	0	2	818	0	59	59	0	0	0	0	19:14	1269:41	1:27	1286:27
	17:00 - 17:59	131	107	16	1	0	4	11	0	8	8	0	0	0	0	3:20	358:04	3:01	372:48
	18:00 - 18:59	78	55	3	2	0	1	0	0	20	20	0	0	0	0	2:07	117:12	2:07	123:34
	19:00 - 19:59	29	23	4	2	1	1	0	0	2	2	0	0	0	0	3:28	80:00	3:07	84:10
	20:00 - 20:59	23	22	1	1	0	0	0	0	0	0	0	0	0	0	4:17	94:27	4:12	96:38
	21:00 - 21:59	14	10	1	0	0	1	0	0	3	3	0	0	0	0	1:50	18:25	1:52	20:36
	22:00 - 22:59	13	12	1	0	0	1	0	0	0	0	0	0	0	0	4:19	51:57	4:09	53:58
	23:00 - 23:59	13	11	1	0	1	0	0	0	1	1	0	0	0	0	3:31	38:45	3:21	40:16
SUBTOTAL - 8003423334		15,684	1,107	13,704	33	3	35	13,633	0	873	873	0	0	0	0	19:23	21469:33	1:27	21714:49

Inbound Number by Hour

Date Run 04/16/2011 Time US Eastern
 Date/Time Filter 04/15/2011 04/16/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	1:09	3:27	1:14	3:44
	01:00 - 01:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	7:16	29:05	7:22	29:28
	02:00 - 02:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:17	9:09	2:23	9:33
	03:00 - 03:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	13:14	39:42	10:45	43:02
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:58	1:56	1:04	2:08
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:31	10:06	2:37	10:30
	06:00 - 06:59	21	19	1	0	0	1	0	0	1	1	0	0	0	0	4:30	85:43	4:27	89:06
	07:00 - 07:59	77	61	7	5	0	2	0	0	9	9	0	0	0	0	3:20	204:12	3:10	215:30
	08:00 - 08:59	935	110	800	2	0	4	794	0	25	25	0	0	0	0	19:37	2157:55	2:23	2180:46
	09:00 - 09:59	948	125	774	7	0	4	763	0	49	49	0	0	0	0	18:48	2350:20	2:38	2379:01
	10:00 - 10:59	822	109	654	0	0	3	651	0	59	59	0	0	0	0	17:28	1904:42	2:31	1922:46
	11:00 - 11:59	1,115	125	922	0	0	5	917	0	68	67	1	0	0	0	22:46	2847:14	2:44	2877:34
	12:00 - 12:59	893	100	703	4	0	3	696	0	90	88	2	0	0	0	19:39	1965:10	2:28	1990:03
	13:00 - 13:59	1,000	106	787	0	0	4	783	0	107	107	0	0	0	0	26:12	2777:55	3:07	2797:53
	14:00 - 14:59	1,381	72	1,154	2	0	2	1,150	0	155	151	4	0	0	0	27:17	1964:44	1:37	1983:14
	15:00 - 15:59	1,779	59	1,606	2	0	1	1,603	0	114	114	0	0	0	0	41:58	2476:34	1:29	2495:21
	16:00 - 16:59	1,272	52	1,188	1	0	1	1,186	0	32	32	0	0	0	0	26:37	1384:37	1:07	1398:41
	17:00 - 17:59	195	97	83	0	0	4	79	0	15	15	0	0	0	0	2:50	276:15	1:36	290:29
	18:00 - 18:59	49	39	3	1	0	2	0	0	7	7	0	0	0	0	3:19	129:51	3:13	135:14
	19:00 - 19:59	28	26	0	0	0	0	0	0	2	2	0	0	0	0	4:19	112:31	4:25	115:08
	20:00 - 20:59	15	12	1	0	1	0	0	0	2	2	0	0	0	0	3:23	40:41	3:15	42:21
	21:00 - 21:59	11	8	1	0	0	1	0	0	2	2	0	0	0	0	3:08	25:05	2:59	26:56
	22:00 - 22:59	10	8	0	0	0	0	0	0	2	2	0	0	0	0	2:23	19:04	2:28	19:51
	23:00 - 23:59	9	5	1	1	0	0	0	0	3	3	0	0	0	0	3:06	15:32	2:41	16:08
SUBTOTAL - 8003423334		10,582	1,153	8,686	25	1	38	8,622	0	743	736	7	0	0	0	18:04	20831:30	2:08	21074:27

Inbound Number by Hour

Date Run 04/17/2011 Time US Eastern
 Date/Time Filter 04/16/2011 - 04/17/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	2	1	0	0	0	0	0	0	1	1	0	0	0	0	2:02	2:02	2:07	2:07
	01:00 - 01:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	6:29	19:27	4:57	19:49
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:50	8:30	2:56	8:48
	06:00 - 06:59	2	1	1	1	0	0	0	0	0	0	0	0	0	0	7:08	7:08	3:36	7:13
	07:00 - 07:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	3:27	20:46	3:34	21:24
	08:00 - 08:59	10	9	0	0	0	0	0	0	1	1	0	0	0	0	2:32	22:50	2:38	23:43
	09:00 - 09:59	26	17	3	2	0	1	0	0	6	6	0	0	0	0	3:46	64:06	3:20	66:56
	10:00 - 10:59	16	16	0	0	0	0	0	0	0	0	0	0	0	0	2:16	36:28	2:22	38:07
	11:00 - 11:59	32	23	0	0	0	0	0	0	9	9	0	0	0	0	2:48	64:25	2:54	66:43
	12:00 - 12:59	23	19	2	1	0	1	0	0	2	2	0	0	0	0	2:51	54:25	2:44	57:25
	13:00 - 13:59	28	25	1	1	0	0	0	0	2	2	0	0	0	0	2:53	72:10	2:52	74:42
	14:00 - 14:59	32	25	2	0	0	2	0	0	5	5	0	0	0	0	3:00	75:07	2:57	79:56
	15:00 - 15:59	25	22	0	0	0	0	0	0	3	3	0	0	0	0	3:03	67:22	3:09	69:32
	16:00 - 16:59	34	19	2	0	0	2	0	0	13	13	0	0	0	0	3:02	57:45	2:57	62:17
	17:00 - 17:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	3:29	24:27	3:35	25:08
	18:00 - 18:59	16	11	0	0	0	0	0	0	5	5	0	0	0	0	3:39	40:09	3:45	41:15
	19:00 - 19:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	5:09	41:18	5:16	42:08
	20:00 - 20:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	5:43	34:23	5:49	34:58
	21:00 - 21:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:59	17:58	6:05	18:17
	22:00 - 22:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	6:00	24:00	5:28	27:20
	23:00 - 23:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	4:35	27:31	4:41	28:07
SUBTOTAL - 8003423334		295	234	13	6	0	7	0	0	48	48	0	0	0	0	3:20	782:17	3:18	815:55

Inbound Number by Hour

Date Run 04/18/2011 Time US Eastern
 Date/Time Filter 04/17/2011 04/18/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	6	1	0	0	1	0	0	0	0	0	0	0	0	3:13	19:20	2:56	20:36
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:18	0:18	0:24	0:24
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:35	1:10	0:41	1:22
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:40	7:21	3:47	7:34
	07:00 - 07:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	2:34	5:08	1:47	5:21
	08:00 - 08:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	3:16	26:11	3:22	27:02
	09:00 - 09:59	12	8	0	0	0	0	0	0	4	4	0	0	0	0	3:41	29:31	3:47	30:20
	10:00 - 10:59	17	7	3	2	0	1	0	0	7	7	0	0	0	0	3:10	22:15	2:22	23:40
	11:00 - 11:59	34	21	2	2	0	0	0	0	11	11	0	0	0	0	2:22	49:47	2:15	52:03
	12:00 - 12:59	13	11	0	0	0	0	0	0	2	2	0	0	0	0	3:08	34:36	3:15	35:45
	13:00 - 13:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	4:49	43:22	4:55	44:19
	14:00 - 14:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	3:47	37:56	3:54	39:00
	15:00 - 15:59	17	14	1	0	0	1	0	0	2	2	0	0	0	0	2:09	30:14	2:09	32:26
	16:00 - 16:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	1:42	17:09	1:48	18:08
	17:00 - 17:59	15	14	0	0	0	0	0	0	1	1	0	0	0	0	1:44	24:27	1:50	25:49
	18:00 - 18:59	15	8	2	1	0	1	0	0	5	5	0	0	0	0	2:39	21:12	2:15	22:35
	19:00 - 19:59	10	9	1	0	0	1	0	0	0	0	0	0	0	0	3:13	29:03	3:10	31:44
	20:00 - 20:59	17	11	1	1	0	0	0	0	5	5	0	0	0	0	3:15	35:54	3:05	37:01
	21:00 - 21:59	5	3	2	2	0	0	0	0	0	0	0	0	0	0	2:50	8:32	1:46	8:53
	22:00 - 22:59	12	9	0	0	0	0	0	0	3	3	0	0	0	0	4:17	38:33	4:23	39:30
	23:00 - 23:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	3:27	20:46	3:33	21:21
SUBTOTAL - 8003423334		226	171	14	9	0	5	0	0	41	41	0	0	0	0	2:56	502:45	2:50	524:53

Inbound Number by Hour

Date Run 04/19/2011 Time US Eastern
 Date/Time Filter 04/18/2011 04/19/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK/ ID CODE	PAYPHONE/ MOBILE	AVG TALK NCR	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
8003423334	00:00 - 00:59	9	5	1	1	0	0	0	0	0	3	3	0	0	0	4:59	24:57	4:14	25:29
	01:00 - 01:59	2	1	0	0	0	0	0	0	0	1	1	0	0	0	3:42	3:42	3:48	3:48
	02:00 - 02:59	2	0	0	0	0	0	0	0	0	2	2	0	0	0	0:00	0:00	0:00	0:00
	03:00 - 03:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	4:25	13:17	3:23	13:35
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	6:56	6:56	7:01	7:01
	05:00 - 05:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	2:48	11:12	2:40	13:21
	06:00 - 06:59	11	10	1	1	0	0	0	0	0	0	0	0	0	0	2:50	28:25	2:40	29:24
	07:00 - 07:59	73	65	1	0	0	1	0	0	0	7	7	0	0	0	4:29	291:43	4:34	301:53
	08:00 - 08:59	1,268	115	1,108	1	0	7	1,100	0	0	45	45	0	0	0	26:34	3055:49	2:31	3087:54
	09:00 - 09:59	2,346	92	2,137	1	0	2	2,134	0	0	117	117	0	0	0	30:52	2840:12	1:17	2865:10
	10:00 - 10:59	1,863	79	1,603	1	0	4	1,598	0	0	181	181	0	0	0	30:21	2398:36	1:26	2423:29
	11:00 - 11:59	1,990	69	1,818	1	0	1	1,816	0	0	103	103	0	0	0	32:31	2244:27	1:11	2263:23
	12:00 - 12:59	1,548	81	1,325	2	0	0	1,323	0	0	142	142	0	0	0	28:16	2289:44	1:38	2303:39
	13:00 - 13:59	1,948	75	1,711	2	0	4	1,705	0	0	162	162	0	0	0	37:11	2789:06	1:34	2812:08
	14:00 - 14:59	2,020	68	1,883	4	0	2	1,877	0	0	69	69	0	0	0	27:29	1869:42	0:58	1890:48
	15:00 - 15:59	1,995	89	1,832	6	0	4	1,822	0	0	74	74	0	0	0	21:01	1871:00	0:59	1898:13
	16:00 - 16:59	1,580	100	1,426	2	0	4	1,420	0	0	54	54	0	0	0	20:57	2095:00	1:23	2122:14
	17:00 - 17:59	190	112	65	1	1	3	60	0	0	13	13	0	0	0	3:05	345:54	2:02	362:06
	18:00 - 18:59	67	54	2	0	0	2	0	0	0	11	11	0	0	0	2:37	141:40	2:39	148:55
	19:00 - 19:59	36	30	3	1	0	2	0	0	0	3	3	0	0	0	3:38	109:06	3:26	113:27
	20:00 - 20:59	16	11	0	0	0	0	0	0	0	5	5	0	0	0	2:22	26:08	2:28	27:17
	21:00 - 21:59	28	26	2	0	0	2	0	0	0	0	0	0	0	0	3:48	99:07	3:41	103:25
	22:00 - 22:59	17	12	2	2	0	0	0	0	0	3	3	0	0	0	3:55	47:00	3:27	48:23
	23:00 - 23:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	5:43	40:06	5:50	40:51
SUBTOTAL - 8003423334		17,026	1,109	14,922	27	1	39	14,855	0	0	995	995	0	0	0	20:25	22642:49	1:25	22905:53

Inbound Number by Hour

Date Run 04/20/2011 Time US Eastern
 Date/Time Filter 04/19/2011 04/20/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
Inbound Number: 8003423334	8003423334																			
	00:00 - 00:59	11	10	0	0	0	0	0	0	0	1	1	0	0	0	3:50	38:22	3:56	39:24	
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:10	4:20	2:16	4:33	
	02:00 - 02:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:00	0:00	
	03:00 - 03:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	0:12	0:25	0:13	0:41	
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1:58	1:58	2:03	2:03	
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	1:00	4:01	1:06	4:26	
	06:00 - 06:59	12	9	0	0	0	0	0	0	3	3	0	0	0	0	2:49	25:23	2:55	26:19	
	07:00 - 07:59	82	64	5	4	0	1	0	0	13	13	0	0	0	0	3:48	243:27	3:37	250:41	
	08:00 - 08:59	717	110	572	2	0	4	566	0	35	35	0	0	0	0	26:22	2901:15	4:17	2923:55	
	09:00 - 09:59	1,669	116	1,484	3	0	4	1,477	0	69	69	0	0	0	0	16:13	1882:14	1:11	1908:37	
	10:00 - 10:59	1,242	123	1,054	1	0	5	1,048	0	65	65	0	0	0	0	25:16	3109:09	2:39	3135:38	
	11:00 - 11:59	2,147	71	1,978	4	0	2	1,972	0	98	98	0	0	0	0	33:30	2379:09	1:10	2404:03	
	12:00 - 12:59	1,310	76	1,100	2	0	4	1,094	0	134	134	0	0	0	0	28:47	2188:17	1:52	2206:05	
	13:00 - 13:59	1,317	84	1,171	1	0	2	1,168	0	62	62	0	0	0	0	27:45	2332:23	1:52	2352:07	
	14:00 - 14:59	1,555	85	1,364	7	0	4	1,353	0	106	106	0	0	0	0	21:42	1845:22	1:17	1868:22	
	15:00 - 15:59	1,317	82	1,150	8	0	3	1,139	0	85	85	0	0	0	0	25:37	2101:34	1:43	2120:21	
	16:00 - 16:59	703	97	571	10	0	4	557	0	35	35	0	0	0	0	17:42	1717:38	2:36	1739:50	
	17:00 - 17:59	139	90	36	2	0	4	30	0	13	13	0	0	0	0	3:08	282:58	2:21	296:14	
	18:00 - 18:59	57	48	4	2	0	2	0	0	5	5	0	0	0	0	3:28	166:52	3:19	173:05	
	19:00 - 19:59	31	25	1	0	0	1	0	0	5	5	0	0	0	0	2:59	74:43	3:01	78:37	
	20:00 - 20:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	2:41	24:14	2:47	25:08	
	21:00 - 21:59	22	15	1	1	0	0	0	0	6	6	0	0	0	0	2:35	38:56	2:31	40:30	
	22:00 - 22:59	11	7	2	1	0	1	0	0	2	2	0	0	0	0	1:35	11:07	1:24	12:37	
	23:00 - 23:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	2:28	22:20	2:34	23:13	
SUBTOTAL - 8003423334		12,375	1,139	10,495	50	0	41	10,404	0	741	741	0	0	0	0	18:47	21396:07	1:51	21636:29	

Inbound Number by Hour

US Eastern

Date Run 04/21/2011 Time

US Eastern

Date/Time Filter 04/20/2011 04/21/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	12	9	1	0	0	1	0	0	2	2	0	0	0	0	3:02	27:26	2:55	29:19
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:54	14:31	3:00	15:01
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:05	6:10	3:09	6:18
	03:00 - 03:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0:51	2:33	0:56	2:50
	04:00 - 04:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	7:43	23:10	5:53	23:32
	05:00 - 05:59	6	4	0	0	0	0	0	0	2	2	0	0	0	0	3:41	14:47	3:47	15:11
	06:00 - 06:59	10	8	2	2	0	0	0	0	0	0	0	0	0	0	4:07	33:01	3:23	33:52
	07:00 - 07:59	53	43	2	0	0	2	0	0	8	8	0	0	0	0	5:11	222:56	5:05	229:25
	08:00 - 08:59	767	112	611	5	0	5	601	0	44	44	0	0	0	0	29:00	3248:19	4:31	3275:39
	09:00 - 09:59	1,521	80	1,384	1	0	2	1,381	0	57	57	0	0	0	0	21:31	1722:31	1:11	1743:12
	10:00 - 10:59	1,004	102	836	2	1	3	830	0	66	66	0	0	0	0	24:26	2492:45	2:40	2510:57
	11:00 - 11:59	1,029	97	874	1	0	3	870	0	58	58	0	0	0	0	19:38	1905:34	1:58	1924:52
	12:00 - 12:59	1,047	115	882	2	0	5	875	0	50	50	0	0	0	0	16:58	1951:40	1:58	1976:58
	13:00 - 13:59	1,257	117	1,096	3	0	3	1,090	0	44	44	0	0	0	0	21:37	2530:41	2:06	2585:21
	14:00 - 14:59	1,174	81	1,036	3	0	4	1,029	0	57	57	0	0	0	0	24:36	1993:22	1:48	2015:28
	15:00 - 15:59	1,227	104	1,068	8	0	4	1,056	0	55	55	0	0	0	0	25:08	2613:53	2:14	2636:16
	16:00 - 16:59	1,389	82	1,216	0	0	2	1,214	0	91	91	0	0	0	0	20:16	1662:54	1:17	1680:50
	17:00 - 17:59	163	109	45	3	0	5	37	0	9	9	0	0	0	0	3:18	360:45	2:26	375:25
	18:00 - 18:59	54	46	3	2	0	1	0	0	5	5	0	0	0	0	2:35	119:35	2:33	125:28
	19:00 - 19:59	48	38	2	2	0	0	0	0	8	8	0	0	0	0	2:40	101:51	2:38	105:38
	20:00 - 20:59	12	8	3	2	0	1	0	0	1	1	0	0	0	0	6:04	48:39	4:33	50:09
	21:00 - 21:59	24	23	0	0	0	0	0	0	1	1	0	0	0	0	2:51	65:54	2:58	68:15
	22:00 - 22:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	4:43	56:38	4:49	57:53
	23:00 - 23:59	35	30	4	2	1	1	0	0	1	1	0	0	0	0	1:42	51:16	1:37	55:31
SUBTOTAL - 8003423334		10,858	1,233	9,066	39	2	42	8,983	0	559	559	0	0	0	0	17:15	21270:51	2:05	21513:20

Inbound Number by Hour

Date Run 04/22/2011 Time US Eastern
 Date/Time Filter 04/21/2011 04/22/2011 Time US Eastern

INBOUND NUMBER	INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	AVG TALK NCR	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
8003423334	8003423334	00:00 - 00:59	15	14	1	1	0	0	0	0	0	0	0	0	0	0	2:47	39:07	2:42	40:34
		01:00 - 01:59	8	7	1	1	0	0	0	0	0	0	0	0	0	0	4:38	32:27	4:09	33:15
		02:00 - 02:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	3:15	6:30	3:21	6:42
		03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:10	0:10	0:16	0:16
		05:00 - 05:59	9	8	1	0	0	1	0	0	0	0	0	0	0	0	6:37	53:02	6:13	55:59
		06:00 - 06:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	5:22	21:28	5:27	21:51
		07:00 - 07:59	87	62	5	3	0	2	0	0	20	20	0	0	0	0	3:26	213:38	3:21	225:03
		08:00 - 08:59	706	104	573	2	0	5	566	0	29	29	0	0	0	0	24:38	2562:00	3:48	2582:53
		09:00 - 09:59	811	137	613	2	0	7	604	0	61	61	0	0	0	0	14:15	1952:54	2:38	1981:48
		10:00 - 10:59	820	122	630	2	0	6	622	0	68	68	0	0	0	0	16:45	2044:54	2:45	2069:26
		11:00 - 11:59	781	152	579	4	0	5	570	0	50	50	0	0	0	0	16:42	2540:08	3:30	2564:48
		12:00 - 12:59	1,039	86	876	3	0	3	870	0	77	77	0	0	0	0	24:47	2131:23	2:14	2150:10
		13:00 - 13:59	727	113	564	4	0	6	554	0	50	50	0	0	0	0	13:23	1514:01	2:16	1536:14
		14:00 - 14:59	594	163	404	3	1	6	394	0	27	27	0	0	0	0	12:16	2001:43	3:35	2035:18
		15:00 - 15:59	386	155	205	5	0	5	195	0	26	26	0	0	0	0	12:48	1984:42	5:34	2009:09
		16:00 - 16:59	381	138	208	3	0	7	198	0	35	35	0	0	0	0	17:43	2447:01	7:08	2472:05
		17:00 - 17:59	85	59	18	0	0	1	17	0	8	8	0	0	0	0	2:45	162:47	2:12	169:43
		18:00 - 18:59	36	31	2	1	0	1	0	0	3	3	0	0	0	0	2:37	81:09	2:36	85:50
		19:00 - 19:59	29	27	2	1	0	1	0	0	0	0	0	0	0	0	2:35	70:03	2:31	73:21
		20:00 - 20:59	24	15	4	3	0	1	0	0	5	5	0	0	0	0	3:13	48:29	2:40	50:54
		21:00 - 21:59	10	8	0	0	0	0	0	0	2	2	0	0	0	0	3:26	27:29	3:32	28:17
		22:00 - 22:59	13	12	1	0	1	0	0	0	0	0	0	0	0	0	1:17	15:31	1:17	16:52
		23:00 - 23:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	3:37	18:08	3:43	18:37
		SUBTOTAL - 8003423334	6,577	1,425	4,687	38	2	57	4,590	0	465	465	0	0	0	0	14:00	19968:44	3:18	20229:05

Inbound Number by Hour

Date Run 04/23/2011 Time US Eastern
 Date/Time Filter 04/22/2011 04/23/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	4:56	24:40	5:02	25:11
	01:00 - 01:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	2:30	20:06	2:36	20:50
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:07	9:23	3:13	9:41
	03:00 - 03:59	5	4	1	1	0	0	0	0	0	0	0	0	0	0	3:50	15:22	3:09	15:48
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	5:26	10:53	5:32	11:04
	05:00 - 05:59	6	4	0	0	0	0	0	0	2	2	0	0	0	0	3:22	13:30	3:28	13:54
	06:00 - 06:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	3:03	18:21	3:09	18:58
	07:00 - 07:59	49	37	5	3	0	2	0	0	7	7	0	0	0	0	3:29	129:12	3:12	134:46
	08:00 - 08:59	255	120	120	1	0	5	114	0	15	15	0	0	0	0	19:33	2346:39	9:51	2367:32
	09:00 - 09:59	375	133	212	0	0	6	206	0	30	30	0	0	0	0	14:58	1992:05	5:51	2019:15
	10:00 - 10:59	466	128	307	5	0	7	295	0	31	31	0	0	0	0	17:29	2238:21	5:12	2264:07
	11:00 - 11:59	446	117	283	4	0	4	275	0	46	46	0	0	0	0	16:27	1926:25	4:51	1946:37
	12:00 - 12:59	471	145	300	2	0	5	293	0	26	26	0	0	0	0	16:14	2354:14	5:20	2377:27
	13:00 - 13:59	535	116	375	5	0	6	364	0	44	44	0	0	0	0	17:37	2045:00	4:12	2068:47
	14:00 - 14:59	555	97	420	3	0	4	413	0	38	38	0	0	0	0	18:50	1827:21	3:34	1844:18
	15:00 - 15:59	481	103	325	3	0	3	319	0	53	53	0	0	0	0	20:01	2063:11	4:51	2079:46
	16:00 - 16:59	266	95	156	2	0	4	150	0	15	15	0	0	0	0	19:49	1883:01	7:34	1899:55
	17:00 - 17:59	49	40	2	1	0	1	0	0	7	7	0	0	0	0	2:11	87:26	2:11	91:51
	18:00 - 18:59	38	30	2	0	0	2	0	0	6	6	0	0	0	0	3:16	98:09	3:11	102:11
	19:00 - 19:59	23	23	0	0	0	0	0	0	0	0	0	0	0	0	2:41	62:00	2:47	64:18
	20:00 - 20:59	11	10	1	1	0	0	0	0	0	0	0	0	0	0	4:52	48:41	4:31	49:44
	21:00 - 21:59	18	14	2	0	0	2	0	0	2	2	0	0	0	0	2:40	37:24	2:37	42:05
	22:00 - 22:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	4:48	28:53	4:55	29:32
	23:00 - 23:59	10	8	0	0	0	0	0	0	2	2	0	0	0	0	1:59	15:58	2:05	16:46
SUBTOTAL - 8003423334		4,093	1,254	2,511	31	0	51	2,429	0	328	328	0	0	0	0	15:23	19296:15	5:10	19514:23

Inbound Number by Hour

Date Run 04/24/2011 Time US Eastern
 Date/Time Filter 04/23/2011 04/24/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT DIDN'T DIDN'T			NETWORK /			PAYPHONE /			AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
					CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE					MOBILE
8003423334	00:00 - 00:59	6	6	0	0	0	0	0	0	0	0	0	0	0	4:54	29:26	5:00	30:00
	01:00 - 01:59	6	5	0	0	0	0	0	0	1	1	0	0	0	3:10	15:51	3:16	16:24
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	4:06	8:13	4:11	8:23
	03:00 - 03:59	2	1	0	0	0	0	0	0	1	1	0	0	0	0:48	0:48	0:54	0:54
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	4:12	8:25	4:18	8:36
	06:00 - 06:59	2	1	0	0	0	0	0	0	1	1	0	0	0	0:27	0:27	0:34	0:34
	07:00 - 07:59	6	5	0	0	0	0	0	0	1	1	0	0	0	3:31	17:37	3:37	18:07
	08:00 - 08:59	18	13	2	1	0	1	0	0	3	3	0	0	0	3:58	51:45	3:36	54:08
	09:00 - 09:59	20	16	0	0	0	0	0	0	4	4	0	0	0	2:49	45:12	2:55	46:42
	10:00 - 10:59	21	18	0	0	0	0	0	0	3	3	0	0	0	3:52	69:44	3:58	71:33
	11:00 - 11:59	31	22	2	0	0	2	0	0	7	7	0	0	0	4:43	104:01	4:28	107:15
	12:00 - 12:59	18	15	0	0	0	0	0	0	3	3	0	0	0	3:07	46:53	3:13	48:24
	13:00 - 13:59	31	23	1	0	0	1	0	0	7	7	0	0	0	2:47	64:02	2:51	68:33
	14:00 - 14:59	29	23	3	2	0	1	0	0	3	3	0	0	0	2:40	61:30	2:32	66:06
	15:00 - 15:59	28	26	0	0	0	0	0	0	2	2	0	0	0	3:54	101:25	3:59	103:54
	16:00 - 16:59	34	24	2	0	0	2	0	0	8	8	0	0	0	3:53	93:29	3:46	98:10
	17:00 - 17:59	23	17	0	0	0	0	0	0	6	6	0	0	0	3:41	62:39	3:47	64:26
	18:00 - 18:59	20	19	1	1	0	0	0	0	0	0	0	0	0	2:57	56:05	2:54	58:04
	19:00 - 19:59	11	5	1	0	0	1	0	0	5	5	0	0	0	7:26	37:10	6:29	38:55
	20:00 - 20:59	21	9	1	0	0	1	0	0	11	11	0	0	0	2:54	26:10	2:47	27:58
	21:00 - 21:59	9	7	2	2	0	0	0	0	0	0	0	0	0	3:33	24:52	2:50	25:37
	22:00 - 22:59	9	8	0	0	0	0	0	0	1	1	0	0	0	4:18	34:28	4:24	35:19
	23:00 - 23:59	10	8	1	1	0	0	0	0	1	1	0	0	0	4:07	32:56	3:45	33:52
SUBTOTAL - 8003423334		359	275	16	7	0	9	0	0	68	68	0	0	0	3:36	993:08	3:32	1031:54

Inbound Number by Hour

US Eastern

Date Run 04/25/2011 Time

US Eastern

Date/Time Filter 04/24/2011 04/25/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T							NETWORK /		PAYPHONE /		AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION		
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE					NCR	
8003423334	00:00 - 00:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	2:58	14:54	3:05	15:25
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	7:57	23:52	8:04	24:12
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	1:14	6:14	1:21	6:45
	07:00 - 07:59	3	2	1	0	0	1	0	0	0	0	0	0	0	0	0	6:45	13:30	4:55	14:47
	08:00 - 08:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	0	3:32	35:21	3:38	36:22
	09:00 - 09:59	13	13	0	0	0	0	0	0	0	0	0	0	0	0	0	1:56	25:11	2:02	26:32
	10:00 - 10:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	0	3:56	31:34	4:02	32:20
	11:00 - 11:59	11	9	1	1	0	0	0	0	1	1	0	0	0	0	0	3:55	35:21	3:37	36:18
	12:00 - 12:59	11	6	0	0	0	0	0	0	5	5	0	0	0	0	0	2:41	16:11	2:47	16:46
	13:00 - 13:59	10	7	1	0	0	1	0	0	2	2	0	0	0	0	0	3:51	26:59	3:35	28:40
	14:00 - 14:59	6	4	1	1	0	0	0	0	1	1	0	0	0	0	0	3:39	14:36	3:00	15:02
	15:00 - 15:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	0	3:04	21:31	2:51	22:51
	16:00 - 16:59	10	7	0	0	0	0	0	0	3	3	0	0	0	0	0	4:13	29:33	4:19	30:14
	17:00 - 17:59	12	10	0	0	0	0	0	0	2	2	0	0	0	0	0	4:24	44:08	4:31	45:10
	18:00 - 18:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	0	4:43	18:52	4:49	19:17
	19:00 - 19:59	13	10	0	0	0	0	0	0	3	3	0	0	0	0	0	2:05	20:58	2:11	21:58
	20:00 - 20:59	10	9	1	0	0	1	0	0	0	0	0	0	0	0	0	3:19	29:56	3:17	32:59
	21:00 - 21:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	0	3:56	15:45	4:02	16:08
	22:00 - 22:59	14	6	0	0	0	0	0	0	8	8	0	0	0	0	0	3:37	21:42	3:43	22:18
	23:00 - 23:59	8	4	4	3	0	1	0	0	0	0	0	0	0	0	0	5:43	22:53	3:01	24:09
SUBTOTAL - 8003423334		171	133	10	5	0	5	0	0	28	28	0	0	0	0	0	3:31	469:01	3:24	488:13

Inbound Number by Hour

Date Run 04/26/2011 Time US Eastern
 Date/Time Filter 04/25/2011 04/26/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:13	4:26	2:19	4:39
	01:00 - 01:59	15	11	2	2	0	0	0	0	2	2	0	0	0	0	2:53	31:48	2:31	32:50
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:25	4:25	4:32	4:32
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:49	8:27	2:54	8:44
	06:00 - 06:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	2:31	10:07	2:38	10:33
	07:00 - 07:59	97	73	4	0	1	3	0	0	20	20	0	0	0	0	4:06	299:26	4:03	311:56
	08:00 - 08:59	1,072	130	897	1	1	4	891	0	45	45	0	0	0	0	21:07	2746:32	2:41	2768:41
	09:00 - 09:59	1,496	117	1,301	1	0	4	1,296	0	78	78	0	0	0	0	21:45	2545:14	1:48	2572:43
	10:00 - 10:59	1,501	110	1,347	2	0	5	1,340	0	44	44	0	0	0	0	24:29	2693:53	1:52	2720:02
	11:00 - 11:59	2,020	119	1,792	2	1	1	1,788	0	109	109	0	0	0	0	27:10	3233:13	1:42	3252:43
	12:00 - 12:59	1,879	80	1,712	1	0	4	1,707	0	87	87	0	0	0	0	23:31	1881:39	1:03	1906:14
	13:00 - 13:59	1,574	58	1,453	3	0	1	1,449	0	63	63	0	0	0	0	40:45	2364:05	1:34	2379:03
	14:00 - 14:59	1,418	109	1,219	3	0	5	1,211	0	90	90	0	0	0	0	17:58	1959:28	1:29	1986:30
	15:00 - 15:59	1,279	93	1,127	5	0	2	1,120	0	59	59	0	0	0	0	28:55	2690:24	2:13	2706:30
	16:00 - 16:59	1,530	83	1,391	9	0	4	1,378	0	56	56	0	0	0	0	25:03	2079:45	1:25	2105:07
	17:00 - 17:59	145	91	43	1	0	3	39	0	11	11	0	0	0	0	3:28	315:50	2:26	327:49
	18:00 - 18:59	66	51	4	2	0	2	0	0	11	11	0	0	0	0	2:33	130:48	2:30	137:50
	19:00 - 19:59	34	28	3	2	0	1	0	0	3	3	0	0	0	0	2:29	69:47	2:22	73:49
	20:00 - 20:59	40	20	2	1	0	1	0	0	18	18	0	0	0	0	3:14	64:55	3:05	68:05
	21:00 - 21:59	34	24	3	2	0	1	0	0	7	7	0	0	0	0	4:30	108:02	4:06	111:00
	22:00 - 22:59	12	10	0	0	0	0	0	0	2	2	0	0	0	0	3:19	33:11	3:25	34:14
	23:00 - 23:59	8	6	1	1	0	0	0	0	1	1	0	0	0	0	4:13	25:18	3:42	25:56
SUBTOTAL - 8003423334		14,231	1,223	12,301	38	3	41	12,219	0	707	707	0	0	0	0	19:03	23300:43	1:44	23549:30

Inbound Number by Hour

Date Run 04/27/2011 Time US Eastern
 Date/Time Filter 04/26/2011 04/27/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	16	12	3	1	0	2	0	0	1	1	0	0	0	0	2:36	31:20	2:18	34:40
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	5:28	27:23	5:34	27:53
	02:00 - 02:59	3	2	0	0	0	0	0	0	1	1	0	0	0	0	3:31	7:02	3:37	7:14
	03:00 - 03:59	10	4	0	0	0	0	0	0	6	6	0	0	0	0	5:35	22:21	5:41	22:45
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	5:41	5:41	5:47	5:47
	05:00 - 05:59	8	7	1	1	0	0	0	0	0	0	0	0	0	0	3:49	26:45	3:26	27:29
	06:00 - 06:59	12	11	1	1	0	0	0	0	0	0	0	0	0	0	2:22	26:08	2:16	27:18
	07:00 - 07:59	90	72	5	1	0	4	0	0	13	13	0	0	0	0	3:59	287:33	3:52	298:28
	08:00 - 08:59	827	153	625	1	0	6	618	0	49	49	0	0	0	0	15:00	2296:26	2:59	2326:07
	09:00 - 09:59	903	174	649	3	0	4	642	0	80	80	0	0	0	0	13:07	2284:13	2:48	2314:12
	10:00 - 10:59	682	167	448	1	0	7	440	0	67	67	0	0	0	0	11:30	1920:50	3:10	1953:11
	11:00 - 11:59	952	161	708	2	0	3	703	0	83	83	0	0	0	0	12:37	2033:06	2:21	2055:49
	12:00 - 12:59	599	143	424	3	0	5	416	0	32	32	0	0	0	0	16:01	2291:44	4:05	2318:02
	13:00 - 13:59	717	130	535	2	0	6	527	0	52	52	0	0	0	0	14:36	1899:42	2:53	1926:53
	14:00 - 14:59	778	133	590	3	0	5	582	0	55	55	0	0	0	0	18:09	2415:03	3:22	2439:37
	15:00 - 15:59	676	121	525	2	0	3	520	0	30	30	0	0	0	0	19:57	2415:47	3:46	2436:11
	16:00 - 16:59	617	90	460	0	0	3	457	0	67	67	0	0	0	0	16:06	1449:44	2:40	1468:33
	17:00 - 17:59	78	57	10	5	0	2	3	0	11	11	0	0	0	0	3:34	203:19	3:09	211:19
	18:00 - 18:59	44	38	2	1	0	1	0	0	4	4	0	0	0	0	2:27	93:26	2:26	97:55
	19:00 - 19:59	20	12	1	0	0	1	0	0	7	7	0	0	0	0	3:31	42:14	3:24	44:12
	20:00 - 20:59	18	11	0	0	0	0	0	0	7	7	0	0	0	0	2:38	29:04	2:44	30:09
	21:00 - 21:59	17	16	0	0	0	0	0	0	1	1	0	0	0	0	3:14	51:51	3:20	53:35
	22:00 - 22:59	8	5	1	1	0	0	0	0	2	2	0	0	0	0	4:35	22:56	3:54	23:29
	23:00 - 23:59	10	9	1	0	0	1	0	0	0	0	0	0	0	0	5:19	47:51	4:58	49:43
SUBTOTAL - 8003423334		7,091	1,534	4,989	28	0	53	4,908	0	568	568	0	0	0	0	12:59	19931:29	3:05	20200:31

Inbound Number by Hour

Date Run 04/28/2011 Time US Eastern
 Date/Time Filter 04/27/2011 04/28/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T				NETWORK /				PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL			
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE					MOBILE	NCR	TIME
8003423334	00:00 - 00:59	3	2	0	0	0	0	0	0	0	1	1	0	0	0	0	6:08	12:16	6:14	12:28
	01:00 - 01:59	6	5	1	1	0	0	0	0	0	0	0	0	0	0	0	7:30	37:30	6:20	38:04
	02:00 - 02:59	8	6	1	1	0	0	0	0	0	1	1	0	0	0	0	4:59	29:54	4:21	30:32
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	6:12	12:25	6:19	12:38
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	2:34	7:43	2:40	8:01
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0:06	0:13	0:11	0:23
	06:00 - 06:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	0	3:32	17:43	3:17	19:47
	07:00 - 07:59	80	67	5	1	0	2	2	0	0	8	8	0	0	0	0	3:52	259:38	3:43	268:17
	08:00 - 08:59	539	89	425	1	0	4	420	0	25	25	0	0	0	0	0	26:01	2316:03	4:32	2337:39
	09:00 - 09:59	977	131	787	3	0	5	779	0	59	59	0	0	0	0	0	18:40	2445:32	2:41	2469:02
	10:00 - 10:59	963	129	779	3	0	4	772	0	55	55	0	0	0	0	0	15:43	2028:10	2:15	2052:20
	11:00 - 11:59	794	119	612	2	0	4	606	0	63	63	0	0	0	0	0	22:08	2635:19	3:38	2660:03
	12:00 - 12:59	1,080	107	891	2	0	4	885	0	82	82	0	0	0	0	0	19:22	2073:39	2:06	2096:53
	13:00 - 13:59	866	117	705	3	0	6	696	0	44	44	0	0	0	0	0	15:39	1832:29	2:16	1863:13
	14:00 - 14:59	684	126	513	2	0	5	506	0	45	45	0	0	0	0	0	15:14	1921:11	3:02	1947:33
	15:00 - 15:59	748	138	573	3	0	4	566	0	37	37	0	0	0	0	0	15:02	2076:21	2:57	2098:22
	16:00 - 16:59	647	101	516	1	0	4	511	0	30	30	0	0	0	0	0	22:47	2302:41	3:45	2323:19
	17:00 - 17:59	115	75	25	5	0	3	17	0	15	15	0	0	0	0	0	2:50	212:34	2:14	223:23
	18:00 - 18:59	53	39	4	2	1	1	0	0	10	10	0	0	0	0	0	3:17	128:20	3:06	133:36
	19:00 - 19:59	20	14	1	1	0	0	0	0	5	5	0	0	0	0	0	3:13	45:15	3:06	46:42
	20:00 - 20:59	21	20	1	1	0	0	0	0	0	0	0	0	0	0	0	2:52	57:27	2:50	59:33
	21:00 - 21:59	24	20	1	0	0	1	0	0	3	3	0	0	0	0	0	2:09	43:06	2:11	46:02
	22:00 - 22:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0	4:30	31:35	4:36	32:17
	23:00 - 23:59	10	9	0	0	0	0	0	0	1	1	0	0	0	0	0	5:02	45:23	5:08	46:20
SUBTOTAL - 8003423334		7,658	1,333	5,841	32	1	48	5,760	0	484	484	0	0	0	0	0	15:25	20572:27	2:54	20826:27

Inbound Number by Hour

US Eastern

Date Run 04/29/2011 Time

US Eastern

Date/Time Filter 04/28/2011 04/29/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
8003423334	00:00 - 00:59	9	8	0	0	0	0	0	0	0	1	1	0	0	0	0	3:51	30:53	3:58	31:44
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	3:53	19:26	3:59	19:57
	02:00 - 02:59	6	4	0	0	0	0	0	0	2	2	0	0	0	0	0	2:40	10:40	2:46	11:05
	03:00 - 03:59	2	1	0	0	0	0	0	0	1	1	0	0	0	0	0	7:58	7:58	8:04	8:04
	04:00 - 04:59	5	4	1	0	1	0	0	0	0	0	0	0	0	0	0	4:29	17:57	3:44	18:41
	05:00 - 05:59	3	2	0	0	0	0	0	0	1	1	0	0	0	0	0	0:14	0:28	0:19	0:39
	06:00 - 06:59	12	11	0	0	0	0	0	0	1	1	0	0	0	0	0	0:49	9:00	0:55	10:05
	07:00 - 07:59	56	48	1	0	0	1	0	0	7	7	0	0	0	0	0	4:39	223:39	4:40	229:14
	08:00 - 08:59	681	105	535	1	0	5	529	0	41	41	0	0	0	0	0	20:55	2196:52	3:28	2221:40
	09:00 - 09:59	606	162	377	2	0	8	367	0	67	67	0	0	0	0	0	14:16	2312:57	4:20	2343:40
	10:00 - 10:59	953	137	772	1	0	7	764	0	44	44	0	0	0	0	0	12:43	1744:19	1:56	1770:52
	11:00 - 11:59	765	142	562	1	0	5	556	0	61	61	0	0	0	0	0	18:49	2672:24	3:49	2698:23
	12:00 - 12:59	608	110	467	2	0	4	461	0	31	31	0	0	0	0	0	16:46	1844:48	3:13	1865:01
	13:00 - 13:59	642	126	475	2	0	5	468	0	41	41	0	0	0	0	0	17:14	2173:02	3:39	2196:55
	14:00 - 14:59	411	152	203	1	0	5	197	0	56	56	0	0	0	0	0	14:46	2246:07	6:23	2269:43
	15:00 - 15:59	848	125	662	1	0	5	656	0	61	61	0	0	0	0	0	20:16	2534:30	3:15	2558:18
	16:00 - 16:59	1,013	98	867	1	0	3	863	0	48	48	0	0	0	0	0	20:18	1990:56	2:04	2007:40
	17:00 - 17:59	114	78	26	1	0	4	21	0	10	10	0	0	0	0	0	2:48	218:48	2:13	230:39
	18:00 - 18:59	78	60	2	0	0	2	0	0	16	16	0	0	0	0	0	2:39	159:08	2:41	167:10
	19:00 - 19:59	22	19	2	0	0	2	0	0	1	1	0	0	0	0	0	4:24	83:36	4:10	87:48
	20:00 - 20:59	15	8	1	1	0	0	0	0	6	6	0	0	0	0	0	2:57	23:43	2:43	24:33
	21:00 - 21:59	23	20	0	0	0	0	0	0	3	3	0	0	0	0	0	4:21	87:03	4:27	89:08
	22:00 - 22:59	32	26	5	3	1	1	0	0	1	1	0	0	0	0	0	2:11	56:57	1:56	60:20
	23:00 - 23:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	0	5:20	48:02	5:26	48:58
SUBTOTAL - 8003423334		6,920	1,460	4,958	17	2	57	4,882	0	502	502	0	0	0	0	0	14:11	20713:13	3:16	20970:17

Inbound Number by Hour

Date Run 04/30/2011 Time US Eastern
 Date/Time Filter 04/29/2011 04/30/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	11	9	2	2	0	0	0	0	0	0	0	0	0	0	4:04	36:37	3:25	37:35
	01:00 - 01:59	5	4	1	1	0	0	0	0	0	0	0	0	0	0	3:00	12:02	2:29	12:27
	02:00 - 02:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	4:34	31:58	4:10	33:21
	03:00 - 03:59	7	2	0	0	0	0	0	0	5	5	0	0	0	0	4:14	8:28	4:20	8:41
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:24	16:14	5:30	16:30
	05:00 - 05:59	6	5	1	1	0	0	0	0	0	0	0	0	0	0	4:10	20:51	3:35	21:31
	06:00 - 06:59	15	14	0	0	0	0	0	0	1	1	0	0	0	0	3:50	53:51	3:56	55:17
	07:00 - 07:59	73	48	2	1	0	1	0	0	23	23	0	0	0	0	3:41	177:29	3:40	183:47
	08:00 - 08:59	669	115	467	2	0	6	459	0	87	87	0	0	0	0	20:49	2395:48	4:09	2419:18
	09:00 - 09:59	684	120	515	2	0	5	508	0	49	49	0	0	0	0	16:06	1933:38	3:04	1957:47
	10:00 - 10:59	642	137	477	5	0	4	468	0	28	28	0	0	0	0	17:46	2434:28	4:00	2458:58
	11:00 - 11:59	741	134	555	4	0	7	544	0	52	52	0	0	0	0	14:38	1960:54	2:53	1988:44
	12:00 - 12:59	508	138	330	2	1	3	324	0	40	40	0	0	0	0	14:03	1941:08	4:11	1959:36
	13:00 - 13:59	475	153	286	3	0	6	277	0	36	36	0	0	0	0	15:26	2363:28	5:26	2392:24
	14:00 - 14:59	573	109	420	0	1	4	415	0	44	44	0	0	0	0	19:07	2083:57	3:58	2103:13
	15:00 - 15:59	634	104	475	3	1	3	468	0	55	55	0	0	0	0	24:43	2570:59	4:28	2590:03
	16:00 - 16:59	518	95	389	0	0	5	384	0	34	34	0	0	0	0	13:45	1307:14	2:44	1328:18
	17:00 - 17:59	115	86	13	1	0	1	11	0	16	16	0	0	0	0	2:42	233:31	2:27	242:59
	18:00 - 18:59	45	33	2	0	0	2	0	0	10	10	0	0	0	0	2:45	90:55	2:44	96:07
	19:00 - 19:59	33	27	2	1	0	1	0	0	4	4	0	0	0	0	3:50	103:43	3:46	109:28
	20:00 - 20:59	14	12	1	1	0	0	0	0	1	1	0	0	0	0	2:36	31:15	2:30	32:34
	21:00 - 21:59	19	15	1	0	0	1	0	0	3	3	0	0	0	0	3:43	55:46	3:38	58:20
	22:00 - 22:59	23	16	0	0	0	0	0	0	7	7	0	0	0	0	4:26	71:02	4:32	72:38
	23:00 - 23:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	3:49	26:46	3:55	27:28
SUBTOTAL - 8003423334		5,830	1,393	3,940	29	3	50	3,858	0	497	497	0	0	0	0	14:19	19962:02	3:47	20207:04

Inbound Number by Hour

Date Run 05/01/2011 Time US Eastern
 Date/Time Filter 04/30/2011 05/01/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	21	4	1	0	0	1	0	0	16	16	0	0	0	0	2:01	8:06	1:55	9:39
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	6:54	13:48	7:00	14:01
	06:00 - 06:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:53	9:47	5:00	10:00
	07:00 - 07:59	7	5	0	0	0	0	0	0	2	2	0	0	0	0	3:38	18:12	3:44	18:42
	08:00 - 08:59	19	14	2	1	1	0	0	0	3	3	0	0	0	0	3:58	55:32	3:34	57:13
	09:00 - 09:59	24	20	2	2	0	0	0	0	2	2	0	0	0	0	5:10	103:27	4:47	105:33
	10:00 - 10:59	14	11	1	0	0	1	0	0	2	2	0	0	0	0	2:32	27:55	2:33	30:42
	11:00 - 11:59	31	27	3	2	0	1	0	0	1	1	0	0	0	0	3:01	81:28	2:49	84:54
	12:00 - 12:59	41	29	1	1	0	0	0	0	11	11	0	0	0	0	2:33	73:57	2:33	76:59
	13:00 - 13:59	42	32	2	1	0	1	0	0	8	8	0	0	0	0	2:41	86:06	2:41	91:22
	14:00 - 14:59	31	29	1	0	0	1	0	0	1	1	0	0	0	0	2:53	83:38	2:54	87:03
	15:00 - 15:59	22	19	1	0	0	1	0	0	2	2	0	0	0	0	1:48	34:28	1:50	36:56
	16:00 - 16:59	14	13	0	0	0	0	0	0	1	1	0	0	0	0	3:01	39:21	3:07	40:39
	17:00 - 17:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	4:32	36:17	4:38	37:09
	18:00 - 18:59	15	7	0	0	0	0	0	0	8	8	0	0	0	0	5:53	41:14	5:59	41:58
	19:00 - 19:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	1:52	16:51	1:58	17:43
	20:00 - 20:59	7	5	1	0	0	1	0	0	1	1	0	0	0	0	5:18	26:31	4:38	27:48
	21:00 - 21:59	7	4	0	0	0	0	0	0	3	3	0	0	0	0	0:03	0:15	0:10	0:41
	22:00 - 22:59	12	7	0	0	0	0	0	0	5	5	0	0	0	0	4:30	31:33	4:36	32:18
	23:00 - 23:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:52	11:38	3:59	11:58
SUBTOTAL - 8003423334		333	250	15	7	1	7	0	0	68	68	0	0	0	0	3:12	800:04	3:08	833:18