

Inbound Number  
by Hour

Date Run 02/02/2011 Time US Eastern  
Date/Time Filter 02/01/2011 02/02/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334																			
8003423334	00:00 - 00:59	17	17	0	0	0	0	0	0	0	0	0	0	0	0	0 2:48	47:37	2:54	49:19
	01:00 - 01:59	7	5	1	1	0	0	0	0	1	1	0	0	0	0	0 1:47	8:57	1:36	9:36
	02:00 - 02:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	0 4:18	17:13	4:24	17:36
	03:00 - 03:59	3	2	1	1	0	0	0	0	0	0	0	0	0	0	0 5:00	10:00	3:24	10:14
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0 7:24	7:24	7:31	7:31
	05:00 - 05:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 3:49	19:09	3:56	19:40
	06:00 - 06:59	10	8	1	0	0	1	0	0	1	1	0	0	0	0	0 2:01	16:08	1:59	17:58
	07:00 - 07:59	65	57	4	4	0	0	0	0	4	4	0	0	0	0	0 2:59	170:50	2:53	176:33
	08:00 - 08:59	762	117	625	1	0	6	618	0	20	20	0	0	0	0	0 27:14	3186:49	4:19	3211:39
	09:00 - 09:59	2,121	74	1,982	1	0	3	1,978	0	65	65	0	0	0	0	0 27:04	2003:51	0:59	2027:47
	10:00 - 10:59	1,514	105	1,312	5	0	4	1,303	0	97	97	0	0	0	0	0 25:18	2657:36	1:53	2678:48
	11:00 - 11:59	1,301	93	1,135	1	0	4	1,130	0	73	73	0	0	0	0	0 22:21	2078:53	1:42	2100:46
	12:00 - 12:59	1,204	124	1,003	2	0	5	996	0	77	77	0	0	0	0	0 19:34	2428:10	2:10	2454:30
	13:00 - 13:59	1,056	127	828	6	0	4	818	0	101	100	1	0	0	0	0 19:11	2437:11	2:34	2460:51
	14:00 - 14:59	1,248	113	1,039	1	0	5	1,033	0	96	96	0	0	0	0	0 20:53	2360:23	2:03	2379:17
	15:00 - 15:59	1,428	95	1,265	6	0	2	1,257	0	68	68	0	0	0	0	0 20:34	1955:11	1:27	1973:07
	16:00 - 16:59	636	106	470	4	0	3	463	0	60	60	0	0	0	0	0 16:17	1727:29	3:01	1744:10
	17:00 - 17:59	82	69	8	2	0	4	2	0	5	5	0	0	0	0	0 3:07	216:10	2:57	227:28
	18:00 - 18:59	40	34	1	0	0	1	0	0	5	5	0	0	0	0	0 2:31	85:46	2:37	91:39
	19:00 - 19:59	20	17	1	0	0	1	0	0	2	2	0	0	0	0	0 1:26	24:30	1:36	29:02
	20:00 - 20:59	17	15	0	0	0	0	0	0	2	2	0	0	0	0	0 2:42	40:38	2:48	42:11
	21:00 - 21:59	11	10	1	0	0	1	0	0	0	0	0	0	0	0	0 1:54	19:05	1:53	20:46
	22:00 - 22:59	12	8	1	0	0	1	0	0	3	3	0	0	0	0	0 3:06	24:53	2:55	26:15
	23:00 - 23:59	21	14	2	2	0	0	0	0	5	5	0	0	0	0	0 3:34	50:00	3:13	51:29
SUBTOTAL - 8003423334		11,586	1,220	9,680	37	0	45	9,598	0	686	685	1	0	0	0	0 17:41	21593:53	2:00	21828:12

Inbound Number by  
Hour

Date Run 02/03/2011 Time US Eastern  
Date/Time Filter 02/02/2011 02/03/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	0 1:30	13:36	1:36	14:29
	01:00 - 01:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	0 4:58	44:47	5:04	45:40
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 4:58	14:55	5:04	15:13
	03:00 - 03:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 5:49	17:28	5:56	17:48
	05:00 - 05:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	0 1:53	5:40	1:59	5:59
	06:00 - 06:59	9	8	1	0	1	0	0	0	0	0	0	0	0	0	0 2:44	21:57	2:34	23:08
	07:00 - 07:59	55	50	2	1	0	1	0	0	3	3	0	0	0	0	0 3:20	166:41	3:19	173:15
	08:00 - 08:59	615	99	497	2	0	5	490	0	19	19	0	0	0	0	0 37:03	3669:34	6:11	3690:25
	09:00 - 09:59	1,100	61	979	3	0	1	975	0	60	60	0	0	0	0	0 38:33	2351:33	2:16	2362:35
	10:00 - 10:59	1,084	71	954	1	0	1	952	0	59	59	0	0	0	0	0 40:12	2854:24	2:47	2867:41
	11:00 - 11:59	1,295	96	1,150	3	0	3	1,144	0	49	49	0	0	0	0	0 23:45	2280:05	1:50	2299:11
	12:00 - 12:59	1,574	67	1,420	3	0	3	1,414	0	87	87	0	0	0	0	0 31:26	2106:21	1:25	2125:18
	13:00 - 13:59	1,352	81	1,177	1	0	2	1,174	0	94	94	0	0	0	0	0 28:43	2326:53	1:51	2342:18
	14:00 - 14:59	1,559	69	1,420	3	0	1	1,416	0	70	70	0	0	0	0	0 29:07	2009:58	1:21	2024:58
	15:00 - 15:59	1,488	77	1,332	4	0	2	1,326	0	79	79	0	0	0	0	0 29:25	2265:38	1:37	2280:20
	16:00 - 16:59	1,372	72	1,264	5	0	2	1,257	0	36	36	0	0	0	0	0 18:25	1326:27	1:00	1342:22
	17:00 - 17:59	150	94	49	5	0	2	42	0	7	7	0	0	0	0	0 2:56	276:32	2:01	289:02
	18:00 - 18:59	54	44	1	0	0	1	0	0	9	9	0	0	0	0	0 2:32	111:41	2:36	117:03
	19:00 - 19:59	28	27	1	1	0	0	0	0	0	0	0	0	0	0	0 3:21	90:47	3:20	93:34
	20:00 - 20:59	30	22	1	0	0	1	0	0	7	7	0	0	0	0	0 2:53	63:41	2:53	66:30
	21:00 - 21:59	22	19	2	2	0	0	0	0	1	1	0	0	0	0	0 3:31	67:01	3:17	69:02
	22:00 - 22:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	0 2:21	21:10	2:27	22:04
	23:00 - 23:59	18	18	0	0	0	0	0	0	0	0	0	0	0	0	0 2:34	46:27	2:40	48:13
SUBTOTAL - 8003423334		11,842	1,011	10,250	34	1	25	10,190	0	581	581	0	0	0	0	0 21:54	22153:16	1:59	22336:08

Inbound  
Number by  
Hour

Date Run 02/04/2011 Time US Eastern  
Date/Time US Eastern  
Filter 02/03/2011 02/04/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
Number: 8003423334																			
8003423334	00:00 - 00:59	10	8	2	1	0	1	0	0	0	0	0	0	0	0 3:46	30:14	3:14	32:26	
	01:00 - 01:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0 3:40	7:20	3:45	7:31	
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0 2:36	13:03	2:42	13:34	
	03:00 - 03:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0 5:23	48:27	5:28	49:20	
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0 0:57	1:55	1:03	2:06	
	06:00 - 06:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0 2:30	15:04	2:36	15:41	
	07:00 - 07:59	93	90	2	1	0	1	0	0	1	1	0	0	0	0 4:06	370:02	4:08	380:16	
	08:00 - 08:59	1,284	103	1,165	1	0	4	1,160	0	16	16	0	0	0	0 32:19	3328:57	2:38	3353:34	
	09:00 - 09:59	1,787	97	1,590	1	0	3	1,586	0	100	100	0	0	0	0 18:18	1775:11	1:03	1797:47	
	10:00 - 10:59	985	122	814	3	0	6	805	0	49	49	0	0	0	0 16:04	1961:55	2:07	1988:30	
	11:00 - 11:59	855	159	629	6	0	4	619	0	67	67	0	0	0	0 13:47	2192:41	2:49	2221:51	
	12:00 - 12:59	957	129	736	3	0	6	727	0	92	92	0	0	0	0 20:47	2681:13	3:07	2708:48	
	13:00 - 13:59	893	81	760	2	0	2	756	0	52	52	0	0	0	0 23:55	1938:22	2:19	1954:03	
	14:00 - 14:59	751	132	562	2	0	5	555	0	57	57	0	0	0	0 14:58	1976:53	2:53	2002:36	
	15:00 - 15:59	456	132	290	0	0	6	284	0	34	34	0	0	0	0 16:16	2149:07	5:09	2176:43	
	16:00 - 16:59	558	108	423	1	0	5	417	0	27	27	0	0	0	0 14:01	1514:38	2:53	1535:50	
	17:00 - 17:59	65	51	3	2	0	1	0	0	11	11	0	0	0	0 2:10	111:03	2:10	117:02	
	18:00 - 18:59	39	29	5	4	0	1	0	0	5	5	0	0	0	0 3:09	91:49	2:50	96:45	
	19:00 - 19:59	32	28	3	1	0	2	0	0	1	1	0	0	0	0 3:00	84:05	2:53	89:47	
	20:00 - 20:59	28	25	3	2	0	1	0	0	0	0	0	0	0	0 1:45	44:03	1:42	47:39	
	21:00 - 21:59	25	20	2	1	0	1	0	0	3	3	0	0	0	0 2:35	51:45	2:29	54:47	
	22:00 - 22:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0 3:47	18:57	3:53	19:26	
	23:00 - 23:59	17	11	0	0	0	0	0	0	6	6	0	0	0	0 3:11	35:09	3:18	36:19	
SUBTOTAL - 8003423334		8,867	1,354	6,989	31	0	49	6,909	0	524	524	0	0	0	0 15:05	20441:53	2:28	20702:21	

Inbound Number  
by Hour

Date Run 02/05/2011 Time US Eastern  
Date/Time Filter 02/04/2011 02/05/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334																			
8003423334	00:00 - 00:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	0 2:53	17:21	2:59	17:55
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 2:26	12:14	2:32	12:41
	02:00 - 02:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	0 2:46	8:20	2:27	9:48
	03:00 - 03:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 4:45	23:49	4:51	24:19
	04:00 - 04:59	2	1	0	0	0	0	0	0	1	1	0	0	0	0	0 6:23	6:23	6:30	6:30
	05:00 - 05:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	0 0:28	0:57	0:34	1:08
	06:00 - 06:59	6	5	1	1	0	0	0	0	0	0	0	0	0	0	0 3:33	17:47	3:03	18:18
	07:00 - 07:59	66	54	5	3	0	2	0	0	7	7	0	0	0	0	0 3:42	200:09	3:31	207:40
	08:00 - 08:59	549	118	389	1	1	5	382	0	42	42	0	0	0	0	0 27:45	3275:00	6:30	3296:38
	09:00 - 09:59	934	96	760	3	0	4	753	0	78	78	0	0	0	0	0 21:29	2063:06	2:26	2086:13
	10:00 - 10:59	770	130	594	3	0	4	587	0	46	46	0	0	0	0	0 15:08	1968:25	2:45	1992:04
	11:00 - 11:59	593	190	351	2	0	4	345	0	52	52	0	0	0	0	0 11:00	2090:28	3:55	2120:08
	12:00 - 12:59	671	127	467	3	0	4	460	0	77	77	0	0	0	0	0 15:10	1927:34	3:16	1950:06
	13:00 - 13:59	652	176	426	4	0	7	415	0	50	50	0	0	0	0	0 11:43	2063:10	3:29	2097:32
	14:00 - 14:59	648	129	468	3	0	5	460	0	51	51	0	0	0	0	0 18:45	2419:28	4:05	2439:26
	15:00 - 15:59	901	85	734	2	0	2	730	0	82	82	0	0	0	0	0 20:39	1756:39	2:09	1773:31
	16:00 - 16:59	335	123	187	1	0	6	180	0	25	25	0	0	0	0	0 11:39	1433:16	4:41	1455:05
	17:00 - 17:59	48	40	4	3	0	1	0	0	4	4	0	0	0	0	0 2:52	114:56	2:43	119:46
	18:00 - 18:59	44	29	3	2	0	1	0	0	12	12	0	0	0	0	0 2:57	85:59	2:50	90:57
	19:00 - 19:59	24	16	2	1	0	1	0	0	6	6	0	0	0	0	0 2:18	37:02	2:10	39:17
	20:00 - 20:59	11	10	1	1	0	0	0	0	0	0	0	0	0	0	0 2:55	29:17	2:45	30:22
	21:00 - 21:59	9	7	1	1	0	0	0	0	1	1	0	0	0	0	0 3:23	23:44	3:04	24:34
	22:00 - 22:59	10	7	1	1	0	0	0	0	2	2	0	0	0	0	0 1:02	7:15	0:59	7:58
	23:00 - 23:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	0 6:28	45:21	6:13	49:50
SUBTOTAL - 8003423334		6,306	1,371	4,396	35	1	48	4,312	0	539	539	0	0	0	0	0 14:18	19627:40	3:26	19871:46

Inbound Number by Hour

Date Run 02/06/2011 Time US Eastern  
 Date/Time Filter 02/05/2011 02/06/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 4:45	23:45	4:51	24:15
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 3:32	7:04	3:36	7:13
	02:00 - 02:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0 0:00	0:00	0:00	0:00
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0 1:40	1:40	1:46	1:46
	04:00 - 04:59	7	6	1	0	1	0	0	0	0	0	0	0	0	0	0 1:49	10:59	1:41	11:47
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 3:33	7:06	3:38	7:17
	06:00 - 06:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 3:41	18:25	3:47	18:57
	07:00 - 07:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	0 5:49	29:09	5:56	29:41
	08:00 - 08:59	11	10	0	0	0	0	0	0	1	1	0	0	0	0	0 1:30	15:01	1:36	16:03
	09:00 - 09:59	38	29	1	0	0	1	0	0	8	8	0	0	0	0	0 2:29	72:10	2:32	76:17
	10:00 - 10:59	19	18	0	0	0	0	0	0	1	1	0	0	0	0	0 1:52	33:42	1:58	35:29
	11:00 - 11:59	28	25	3	1	0	2	0	0	0	0	0	0	0	0	0 2:14	55:56	2:09	60:23
	12:00 - 12:59	35	29	1	1	0	0	0	0	5	5	0	0	0	0	0 2:53	84:03	2:54	87:02
	13:00 - 13:59	26	23	2	0	0	2	0	0	1	1	0	0	0	0	0 2:40	61:40	2:40	66:50
	14:00 - 14:59	25	22	0	0	0	0	0	0	3	3	0	0	0	0	0 3:41	81:05	3:47	83:15
	15:00 - 15:59	20	19	0	0	0	0	0	0	1	1	0	0	0	0	0 2:45	52:30	2:51	54:25
	16:00 - 16:59	26	21	3	1	1	1	0	0	2	2	0	0	0	0	0 2:13	46:53	2:06	50:31
	17:00 - 17:59	9	8	1	1	0	0	0	0	0	0	0	0	0	0	0 2:46	22:12	2:33	23:05
	18:00 - 18:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	0 3:43	44:38	3:49	45:50
	19:00 - 19:59	13	11	0	0	0	0	0	0	2	2	0	0	0	0	0 4:15	46:49	4:21	47:58
	20:00 - 20:59	7	5	1	0	0	1	0	0	1	1	0	0	0	0	0 4:18	21:32	3:51	23:08
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0 2:39	18:39	2:46	19:25
	22:00 - 22:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	0 4:33	22:46	4:05	24:32
	23:00 - 23:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 4:29	22:25	4:34	22:54
SUBTOTAL - 8003423334		316	275	15	5	2	8	0	0	26	26	0	0	0	0	0 2:54	800:09	2:53	838:03

Inbound Number by Hour

US Eastern

Date Run 02/07/2011 Time

US Eastern

Date/Time Filter 02/06/2011 02/07/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT			DIDN'T			DIDN'T			NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION	DURATION	
8003423334	00:00 - 00:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0 4:57	19:49	5:03	20:14
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0 3:47	11:23	3:53	11:41
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0 2:06	2:06	2:12	2:12
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0 3:39	3:39	3:43	3:43
	05:00 - 05:59	2	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0 3:10	3:10	1:39	3:18
	08:00 - 08:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	0 1:37	8:07	1:43	8:38
	09:00 - 09:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	0	0 1:54	22:57	2:00	24:09
	10:00 - 10:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	0	0 2:00	28:02	2:01	30:27
	11:00 - 11:59	19	17	1	0	0	1	0	0	1	1	0	0	0	0	0	0 4:35	77:56	4:27	80:09
	12:00 - 12:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	0	0 2:50	19:51	2:56	20:33
	13:00 - 13:59	16	16	0	0	0	0	0	0	0	0	0	0	0	0	0	0 3:21	53:49	3:27	55:25
	14:00 - 14:59	26	23	3	1	0	2	0	0	0	0	0	0	0	0	0	0 1:54	43:53	1:50	47:44
	15:00 - 15:59	24	24	0	0	0	0	0	0	0	0	0	0	0	0	0	0 2:14	53:59	2:20	56:21
	16:00 - 16:59	15	12	1	0	0	1	0	0	2	2	0	0	0	0	0	0 1:38	19:47	1:43	22:21
	17:00 - 17:59	14	12	1	0	0	1	0	0	1	1	0	0	0	0	0	0 2:13	26:36	2:10	28:22
	18:00 - 18:59	11	7	2	2	0	0	0	0	2	2	0	0	0	0	0	0 1:59	13:59	1:38	14:48
	19:00 - 19:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	0	0 3:57	35:36	4:03	36:29
	20:00 - 20:59	17	12	1	1	0	0	0	0	4	4	0	0	0	0	0	0 2:53	34:44	2:46	35:58
	21:00 - 21:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0 3:03	9:11	3:10	9:30
	22:00 - 22:59	13	11	1	0	0	1	0	0	1	1	0	0	0	0	0	0 2:48	30:58	2:44	32:49
	23:00 - 23:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0 3:27	27:39	3:33	28:26
SUBTOTAL - 8003423334		228	202	12	5	0	7	0	0	14	14	0	0	0	0	0	0 2:42	547:11	2:40	573:17

Inbound Number by Hour

Date Run 02/08/2011 Time US Eastern  
 Date/Time Filter 02/07/2011 02/08/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	CALL	SHORT	DIDN'T	DIDN'T	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK /	ID CODE	PAYPHONE /	MOBILE	NCR	AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
						WAIT	ANSWER	ATB												TIME	TIME	DURATION	DURATION
8003423334	00:00 - 00:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	5:02	15:07	5:07	15:23
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4:09	4:09	4:15	4:15
	02:00 - 02:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2:35	10:22	2:44	10:46
	03:00 - 03:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2:23	19:09	2:29	19:56
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2:05	4:10	2:11	4:22
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0:04	0:04	0:09	0:09
	06:00 - 06:59	19	14	0	0	0	0	0	0	0	5	5	0	0	0	0	0	0	0	2:24	33:37	2:30	35:05
	07:00 - 07:59	70	61	3	0	1	2	0	0	0	6	6	0	0	0	0	0	0	0	2:50	173:29	2:50	181:55
	08:00 - 08:59	967	112	827	0	0	5	822	0	28	28	0	0	0	0	0	0	0	0	27:32	3084:09	3:18	3110:16
	09:00 - 09:59	2,105	112	1,930	6	1	3	1,920	0	63	63	0	0	0	0	0	0	0	0	24:48	2777:37	1:22	2804:09
	10:00 - 10:59	2,056	86	1,881	2	0	4	1,875	0	89	89	0	0	0	0	0	0	0	0	28:03	2413:17	1:14	2434:13
	11:00 - 11:59	1,493	93	1,352	2	0	5	1,345	0	48	48	0	0	0	0	0	0	0	0	20:29	1905:50	1:20	1927:48
	12:00 - 12:59	1,229	108	1,057	2	0	4	1,051	0	64	62	2	0	0	0	0	0	0	0	22:45	2458:31	2:07	2477:08
	13:00 - 13:59	1,395	106	1,146	6	0	5	1,135	0	143	143	0	0	0	0	0	0	0	0	23:26	2484:40	2:00	2506:49
	14:00 - 14:59	1,496	90	1,287	1	0	4	1,282	0	119	119	0	0	0	0	0	0	0	0	26:45	2408:08	1:45	2428:39
	15:00 - 15:59	1,226	107	1,039	0	0	5	1,034	0	80	80	0	0	0	0	0	0	0	0	16:16	1741:00	1:32	1766:49
	16:00 - 16:59	801	131	631	0	1	4	626	0	39	39	0	0	0	0	0	0	0	0	13:49	1811:53	2:24	1833:49
	17:00 - 17:59	122	108	6	3	0	3	0	0	8	8	0	0	0	0	0	0	0	0	2:29	269:51	2:29	284:15
	18:00 - 18:59	56	49	2	1	0	1	0	0	5	5	0	0	0	0	0	0	0	0	2:31	124:00	2:32	129:44
	19:00 - 19:59	58	50	4	2	0	2	0	0	4	4	0	0	0	0	0	0	0	0	2:39	132:39	2:34	139:26
	20:00 - 20:59	21	18	1	1	0	0	0	0	2	2	0	0	0	0	0	0	0	0	2:13	40:06	2:12	41:54
	21:00 - 21:59	12	10	2	1	0	1	0	0	0	0	0	0	0	0	0	0	0	0	2:52	28:48	2:36	31:22
	22:00 - 22:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	0	4:15	29:48	4:21	30:28
	23:00 - 23:59	17	13	2	2	0	0	0	0	2	2	0	0	0	0	0	0	0	0	4:04	52:54	3:37	54:22
SUBTOTAL - 8003423334		13,170	1,294	11,170	29	3	48	11,090	0	706	704	2	0	0	0	0	0	0	0	17:01	22023:18	1:47	22273:02

Inbound Number by  
Hour

Date Run 02/09/2011 Time US Eastern

Date/Time Filter 02/08/2011 02/09/2011 Time US Eastern

INBOUND NUMBER	HOURL	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	00:00 - 00:59	11	11	0	0	0	0	0	0	0	0	0	0	0	0	0 3:14	35:34	3:19	36:38
	01:00 - 01:59	8	6	1	1	0	0	0	0	1	1	0	0	0	0	0 4:01	24:08	3:32	24:46
	02:00 - 02:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 8:59	44:57	9:04	45:24
	03:00 - 03:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	0 1:27	4:22	1:19	5:19
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 0:38	1:17	0:44	1:28
	05:00 - 05:59	4	3	0	0	0	0	0	0	1	1	0	0	0	0	0 2:07	6:23	2:14	6:43
	06:00 - 06:59	17	16	0	0	0	0	0	0	1	1	0	0	0	0	0 2:38	42:10	2:44	43:44
	07:00 - 07:59	75	62	5	2	0	3	0	0	8	8	0	0	0	0	0 4:05	253:58	3:56	263:42
	08:00 - 08:59	1,404	118	1,257	2	0	5	1,250	0	29	29	0	0	0	0	0 25:38	3026:32	2:13	3055:40
	09:00 - 09:59	1,410	93	1,239	1	0	3	1,235	0	78	78	0	0	0	0	0 25:19	2355:26	1:46	2375:13
	10:00 - 10:59	1,396	91	1,226	5	0	2	1,219	0	79	79	0	0	0	0	0 19:40	1791:10	1:22	1807:40
	11:00 - 11:59	902	159	691	5	0	5	681	0	52	52	0	0	0	0	0 16:08	2566:57	3:03	2593:35
	12:00 - 12:59	1,041	118	858	4	1	5	848	0	65	65	0	0	0	0	0 17:48	2101:29	2:10	2125:00
	13:00 - 13:59	1,079	115	927	1	0	1	925	0	37	37	0	0	0	0	0 16:04	1849:22	1:47	1868:07
	14:00 - 14:59	824	147	624	5	0	4	615	0	53	53	0	0	0	0	0 16:24	2411:02	3:09	2437:07
	15:00 - 15:59	714	123	552	0	0	5	547	0	39	39	0	0	0	0	0 16:02	1973:10	2:57	1999:32
	16:00 - 16:59	502	118	358	6	0	5	347	0	26	26	0	0	0	0	0 13:15	1563:42	3:19	1582:03
	17:00 - 17:59	104	82	3	0	0	3	0	0	19	19	0	0	0	0	0 2:34	211:07	2:37	222:52
	18:00 - 18:59	40	31	1	1	0	0	0	0	8	8	0	0	0	0	0 2:28	76:35	2:29	79:42
	19:00 - 19:59	23	19	2	0	0	2	0	0	2	2	0	0	0	0	0 3:48	72:24	3:36	75:53
	20:00 - 20:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	0 1:28	17:38	1:33	18:47
	21:00 - 21:59	24	19	2	2	0	0	0	0	3	3	0	0	0	0	0 3:54	74:11	3:37	76:13
	22:00 - 22:59	31	26	1	0	0	1	0	0	4	4	0	0	0	0	0 3:04	79:49	3:05	83:32
	23:00 - 23:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0 3:24	13:38	3:30	14:00
SUBTOTAL - 8003423334		9,636	1,383	7,748	35	1	45	7,667	0	505	505	0	0	0	0	0 14:53	20597:01	2:16	20842:40



Inbound Number by Hour

US Eastern

Date Run 02/10/2011 Time

US Eastern

Date/Time Filter 02/09/2011 02/10/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	11	7	0	0	0	0	0	0	4	4	0	0	0	0	0 3:37	25:24	3:44	26:08
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 1:20	4:02	1:26	4:20
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 3:05	6:10	3:11	6:22
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0 4:58	19:54	5:04	20:18
	04:00 - 04:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	0 5:09	30:59	5:15	31:32
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 1:07	2:14	1:13	2:26
	06:00 - 06:59	20	16	1	0	1	0	0	0	3	3	0	0	0	0	0 3:01	48:31	2:58	50:26
	07:00 - 07:59	47	41	2	0	0	2	0	0	4	4	0	0	0	0	0 4:12	172:23	4:09	179:04
	08:00 - 08:59	570	111	452	4	1	4	443	0	7	7	0	0	0	0	0 23:59	2662:58	4:45	2682:49
	09:00 - 09:59	1,217	134	1,046	3	0	3	1,040	0	37	37	0	0	0	0	0 21:06	2828:31	2:25	2852:17
	10:00 - 10:59	1,191	94	1,044	1	0	4	1,039	0	53	53	0	0	0	0	0 24:07	2267:30	2:00	2289:08
	11:00 - 11:59	1,106	106	961	1	0	3	957	0	39	39	0	0	0	0	0 19:43	2090:36	1:58	2111:13
	12:00 - 12:59	959	117	783	2	0	5	776	0	59	59	0	0	0	0	0 18:05	2117:36	2:23	2146:39
	13:00 - 13:59	661	107	500	3	0	3	494	0	54	54	0	0	0	0	0 17:43	1895:55	3:09	1916:42
	14:00 - 14:59	735	122	572	0	0	6	566	0	41	41	0	0	0	0	0 15:35	1902:45	2:46	1927:25
	15:00 - 15:59	783	149	571	1	0	5	565	0	63	63	0	0	0	0	0 14:56	2226:12	3:07	2249:23
	16:00 - 16:59	486	141	290	2	0	7	281	0	55	55	0	0	0	0	0 10:12	1440:27	3:24	1469:21
	17:00 - 17:59	83	71	4	2	0	2	0	0	8	8	0	0	0	0	0 2:29	177:26	2:31	188:50
	18:00 - 18:59	24	18	3	1	1	1	0	0	3	3	0	0	0	0	0 2:44	49:22	2:33	53:41
	19:00 - 19:59	25	22	1	1	0	0	0	0	2	2	0	0	0	0	0 3:14	71:10	3:11	73:21
	20:00 - 20:59	12	11	0	0	0	0	0	0	1	1	0	0	0	0	0 3:03	33:38	3:09	34:42
	21:00 - 21:59	22	19	2	1	0	1	0	0	1	1	0	0	0	0	0 2:13	42:10	2:08	45:02
	22:00 - 22:59	13	10	0	0	0	0	0	0	3	3	0	0	0	0	0 2:53	28:58	3:00	30:05
	23:00 - 23:59	6	4	0	0	0	0	0	0	2	2	0	0	0	0	0 3:27	13:51	3:33	14:15
SUBTOTAL - 8003423334		7,988	1,317	6,232	22	3	46	6,161	0	439	439	0	0	0	0	0 15:18	20158:42	2:42	20405:29

Inbound Number by Hour

US Eastern

Date Run 02/11/2011 Time

US Eastern

Date/Time Filter 02/10/2011 02/11/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0 6:01	42:07	6:07	42:50
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0 3:41	18:28	3:47	18:59
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0 9:33	9:33	9:39	9:39
	03:00 - 03:59	3	2	0	0	0	0	0	1	1	0	0	0	0	0 6:35	13:10	6:41	13:23
	04:00 - 04:59	2	1	1	1	0	0	0	0	0	0	0	0	0	0 0:13	0:13	0:09	0:18
	05:00 - 05:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0 3:13	22:33	3:19	23:15
	06:00 - 06:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0 4:38	32:29	4:12	33:40
	07:00 - 07:59	62	56	2	1	0	1	0	0	4	4	0	0	0	0 4:22	245:15	4:20	252:04
	08:00 - 08:59	528	138	361	2	0	5	354	0	29	29	0	0	0	0 17:44	2447:56	4:57	2474:52
	09:00 - 09:59	899	130	678	2	0	6	670	0	91	91	0	0	0	0 16:27	2139:32	2:40	2162:02
	10:00 - 10:59	630	145	458	1	0	5	452	0	27	27	0	0	0	0 16:16	2359:20	3:57	2383:31
	11:00 - 11:59	633	150	430	5	0	6	419	0	53	53	0	0	0	0 14:17	2142:35	3:44	2167:51
	12:00 - 12:59	537	135	348	4	0	3	341	0	54	54	0	0	0	0 17:29	2360:28	4:55	2379:14
	13:00 - 13:59	725	110	559	3	0	4	552	0	56	56	0	0	0	0 20:03	2205:44	3:19	2229:04
	14:00 - 14:59	614	110	469	1	0	3	465	0	35	35	0	0	0	0 16:52	1855:29	3:13	1871:36
	15:00 - 15:59	770	135	586	1	0	6	579	0	49	49	0	0	0	0 16:10	2183:02	3:03	2209:07
	16:00 - 16:59	451	123	280	2	1	4	273	0	48	48	0	0	0	0 14:27	1777:23	4:27	1796:34
	17:00 - 17:59	71	52	4	1	0	3	0	0	15	15	0	0	0	0 2:35	135:07	2:33	143:28
	18:00 - 18:59	34	31	1	0	0	1	0	0	2	2	0	0	0	0 2:45	85:23	2:47	89:17
	19:00 - 19:59	26	22	1	0	0	1	0	0	3	3	0	0	0	0 3:17	72:19	3:15	75:01
	20:00 - 20:59	18	14	1	0	0	1	0	0	3	3	0	0	0	0 4:39	65:18	4:30	67:39
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0 2:52	20:06	2:58	20:49
	22:00 - 22:59	18	14	0	0	0	0	0	0	4	4	0	0	0	0 3:18	46:16	3:23	47:33
	23:00 - 23:59	6	4	1	0	0	1	0	0	1	1	0	0	0	0 2:18	9:13	2:20	11:40
SUBTOTAL - 8003423334		6,062	1,406	4,181	24	1	51	4,105	0	475	475	0	0	0	0 14:25	20288:59	3:40	20523:26

Inbound Number by Hour

US Eastern

Date Run 02/12/2011 Time

US Eastern

Date/Time Filter 02/11/2011 02/12/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	00:00 - 00:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0 3:51	3:51	3:56	3:56
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 0:15	0:47	0:22	1:06
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 5:20	16:01	5:26	16:19
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0 0:57	0:57	1:03	1:03
	04:00 - 04:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 8:39	43:19	8:45	43:46
	05:00 - 05:59	2	1	1	0	1	0	0	0	0	0	0	0	0	0	0 0:07	0:07	0:12	0:25
	06:00 - 06:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0 4:09	20:45	4:14	21:14
	07:00 - 07:59	41	32	2	1	1	0	0	0	7	7	0	0	0	0	0 3:05	98:56	3:00	102:13
	08:00 - 08:59	450	103	320	0	0	4	316	0	27	27	0	0	0	0	0 25:56	2671:57	6:21	2690:16
	09:00 - 09:59	809	188	583	3	0	6	574	0	38	38	0	0	0	0	0 8:01	1509:37	1:59	1539:35
	10:00 - 10:59	329	243	54	2	0	2	50	0	32	32	0	0	0	0	0 7:40	1865:32	6:21	1888:57
	11:00 - 11:59	298	240	31	5	0	0	26	0	27	27	0	0	0	0	0 6:14	1499:38	5:36	1517:37
	12:00 - 12:59	522	142	330	1	0	2	327	0	50	50	0	0	0	0	0 21:08	3002:03	6:23	3019:17
	13:00 - 13:59	630	99	502	2	0	2	498	0	29	29	0	0	0	0	0 24:34	2432:51	4:04	2446:52
	14:00 - 14:59	780	124	612	39	0	4	569	0	44	44	0	0	0	0	0 17:54	2220:14	3:03	2245:06
	15:00 - 15:59	979	95	829	3	0	3	823	0	55	55	0	0	0	0	0 21:57	2085:49	2:16	2104:32
	16:00 - 16:59	769	83	635	1	0	0	634	0	51	51	0	0	0	0	0 21:49	1812:09	2:32	1823:16
	17:00 - 17:59	85	69	5	0	0	3	2	0	11	11	0	0	0	0	0 3:03	210:35	3:00	222:14
	18:00 - 18:59	18	16	1	1	0	0	0	0	1	1	0	0	0	0	0 3:18	52:53	3:12	54:32
	19:00 - 19:59	27	25	0	0	0	0	0	0	2	2	0	0	0	0	0 2:25	60:33	2:31	63:03
	20:00 - 20:59	18	11	1	0	0	1	0	0	6	6	0	0	0	0	0 3:15	35:47	3:12	38:32
	21:00 - 21:59	6	4	1	1	0	0	0	0	1	1	0	0	0	0	0 2:07	8:29	1:46	8:53
	22:00 - 22:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	0 6:27	19:23	6:33	19:39
	23:00 - 23:59	11	11	0	0	0	0	0	0	0	0	0	0	0	0	0 3:18	36:20	3:24	37:27
SUBTOTAL - 8003423334		5,795	1,507	3,907	59	2	27	3,819	0	381	381	0	0	0	0	0 13:04	19708:33	3:40	19909:50

Inbound Number by Hour

Date Run 02/13/2011 Time US Eastern  
 Date/Time Filter 02/12/2011 02/13/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	00:00 - 00:59	13	12	0	0	0	0	0	0	1	1	0	0	0	0	0 4:03	48:45	4:09	49:59
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 6:42	13:24	6:47	13:35
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0 5:05	10:10	5:11	10:22
	04:00 - 04:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0 2:06	8:27	2:12	8:49
	06:00 - 06:59	7	5	1	0	1	0	0	0	1	1	0	0	0	0	0 2:19	11:38	2:05	12:30
	07:00 - 07:59	3	1	2	2	0	0	0	0	0	0	0	0	0	0	0 4:05	4:05	1:27	4:22
	08:00 - 08:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	0 4:34	27:25	4:40	28:02
	09:00 - 09:59	12	10	1	0	0	1	0	0	1	1	0	0	0	0	0 2:45	27:37	2:51	31:23
	10:00 - 10:59	25	23	0	0	0	0	0	0	2	2	0	0	0	0	0 2:45	63:17	2:51	65:42
	11:00 - 11:59	21	18	2	1	0	1	0	0	1	1	0	0	0	0	0 3:42	66:43	3:27	69:17
	12:00 - 12:59	27	21	1	0	0	1	0	0	5	5	0	0	0	0	0 2:54	61:05	2:53	63:39
	13:00 - 13:59	28	23	0	0	0	0	0	0	5	5	0	0	0	0	0 3:43	85:51	3:50	88:18
	14:00 - 14:59	24	18	2	0	0	2	0	0	4	4	0	0	0	0	0 1:34	28:19	1:36	32:08
	15:00 - 15:59	24	24	0	0	0	0	0	0	0	0	0	0	0	0	0 2:18	55:16	2:24	57:42
	16:00 - 16:59	27	24	2	1	0	1	0	0	1	1	0	0	0	0	0 3:33	85:16	3:25	89:09
	17:00 - 17:59	20	12	2	1	0	1	0	0	6	6	0	0	0	0	0 3:35	43:05	3:12	45:00
	18:00 - 18:59	19	17	0	0	0	0	0	0	2	2	0	0	0	0	0 2:33	43:23	2:39	45:07
	19:00 - 19:59	14	12	1	1	0	0	0	0	1	1	0	0	0	0	0 1:09	13:49	1:09	15:09
	20:00 - 20:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	0 4:02	16:08	3:54	19:33
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	0 2:08	15:02	2:14	15:41
SUBTOTAL - 8003423334		292	245	15	6	1	8	0	0	32	32	0	0	0	0	0 2:58	728:45	2:56	765:27

Inbound Number by Hour

Date Run 02/14/2011 Time US Eastern  
 Date/Time Filter 02/13/2011 02/14/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T				NETWORK /				PAYPHONE /			AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL	
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION	DURATION
8003423334	00:00 - 00:59	4	2	0	0	0	0	0	0	2	2	0	0	0	0	2:23	4:47	2:29	4:58
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:20	7:01	2:25	7:15
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	16:06	16:06	16:12	16:12
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	13:05	26:10	13:10	26:21
	07:00 - 07:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	4:53	19:33	4:59	19:57
	08:00 - 08:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:43	2:43	2:48	2:48
	09:00 - 09:59	13	12	0	0	0	0	0	0	1	1	0	0	0	0	3:28	41:39	3:34	42:52
	10:00 - 10:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	3:54	54:38	3:48	57:07
	11:00 - 11:59	20	18	1	0	0	1	0	0	1	1	0	0	0	0	3:29	62:49	3:27	65:39
	12:00 - 12:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	3:07	28:09	3:13	28:59
	13:00 - 13:59	21	16	0	0	0	0	0	0	5	5	0	0	0	0	2:48	44:56	2:54	46:25
	14:00 - 14:59	14	11	2	1	0	1	0	0	1	1	0	0	0	0	3:11	35:04	2:52	37:27
	15:00 - 15:59	10	9	1	0	0	1	0	0	0	0	0	0	0	0	3:39	32:54	3:27	34:34
	16:00 - 16:59	7	6	0	0	0	0	0	0	1	1	0	0	0	0	1:35	9:32	1:41	10:07
	17:00 - 17:59	13	7	1	1	0	0	0	0	5	5	0	0	0	0	1:29	10:23	1:23	11:08
	18:00 - 18:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	2:35	23:17	2:41	24:10
	19:00 - 19:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	2:12	11:00	2:18	11:33
	20:00 - 20:59	12	11	1	0	0	1	0	0	0	0	0	0	0	0	3:12	35:17	3:04	36:53
	21:00 - 21:59	14	13	1	0	1	0	0	0	0	0	0	0	0	0	2:05	27:05	2:02	28:38
	22:00 - 22:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	3:55	19:36	4:01	20:07
	23:00 - 23:59	13	12	0	0	0	0	0	0	1	1	0	0	0	0	3:03	36:38	3:09	37:50
SUBTOTAL - 8003423334		199	170	8	2	1	5	0	0	21	21	0	0	0	0	3:13	549:17	3:12	571:00

Inbound Number by Hour

Date Run 02/15/2011 Time US Eastern  
 Date/Time Filter 02/14/2011 02/15/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT			DIDN'T			DIDN'T			NETWORK/		PAYPHONE/		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION	DURATION	
8003423334	00:00 - 00:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	0	2:22	9:29	2:28	9:52
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	4:37	23:09	4:43	23:38
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0	5:16	10:32	5:22	10:44
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	3:54	3:54	3:59	3:59
	04:00 - 04:59	3	1	1	0	0	1	0	0	1	1	0	0	0	0	0	8:28	8:28	4:42	9:24
	05:00 - 05:59	9	6	1	1	0	0	0	0	2	2	0	0	0	0	0	2:07	12:42	1:54	13:22
	06:00 - 06:59	3	2	0	0	0	0	0	0	1	1	0	0	0	0	0	5:51	11:43	5:57	11:54
	07:00 - 07:59	73	64	5	2	0	3	0	0	4	4	0	0	0	0	0	5:28	350:10	5:12	359:25
	08:00 - 08:59	1,342	84	1,214	0	0	4	1,210	0	44	44	0	0	0	0	0	40:04	3366:14	2:36	3384:47
	09:00 - 09:59	2,131	76	1,934	0	0	2	1,932	0	121	121	0	0	0	0	0	27:11	2066:54	1:02	2084:15
	10:00 - 10:59	1,465	121	1,260	2	0	6	1,252	0	84	84	0	0	0	0	0	18:54	2288:12	1:40	2315:22
	11:00 - 11:59	1,231	141	1,062	2	0	3	1,057	0	28	28	0	0	0	0	0	17:18	2441:21	2:03	2467:09
	12:00 - 12:59	959	116	755	2	1	4	748	0	88	88	0	0	0	0	0	16:50	1953:54	2:16	1977:32
	13:00 - 13:59	895	130	693	5	0	5	683	0	72	72	0	0	0	0	0	19:51	2581:48	3:09	2605:26
	14:00 - 14:59	893	131	712	1	0	6	705	0	50	50	0	0	0	0	0	15:54	2084:23	2:30	2114:05
	15:00 - 15:59	853	123	659	0	0	3	656	0	71	71	0	0	0	0	0	15:29	1906:29	2:27	1924:53
	16:00 - 16:59	541	151	338	2	0	6	330	0	52	52	0	0	0	0	0	10:29	1583:19	3:17	1609:53
	17:00 - 17:59	97	83	3	0	0	3	0	0	11	11	0	0	0	0	0	2:48	232:59	2:50	243:45
	18:00 - 18:59	37	31	2	1	0	1	0	0	4	4	0	0	0	0	0	3:50	119:12	3:47	125:19
	19:00 - 19:59	17	14	1	1	0	0	0	0	2	2	0	0	0	0	0	2:44	38:23	2:39	39:49
	20:00 - 20:59	18	12	2	1	0	1	0	0	4	4	0	0	0	0	0	3:19	39:51	3:06	43:25
	21:00 - 21:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	0	4:00	32:03	4:06	32:49
	22:00 - 22:59	24	18	1	1	0	0	0	0	5	5	0	0	0	0	0	3:03	55:06	2:59	56:50
	23:00 - 23:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	0	5:10	15:32	4:10	16:42
SUBTOTAL - 8003423334		10,616	1,327	8,644	21	1	49	8,573	0	645	645	0	0	0	0	0	16:00	21235:47	2:09	21484:19

Inbound Number by Hour

Date Run 02/16/2011 Time US Eastern  
 Date/Time Filter 02/15/2011 02/16/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	20	6	1	1	0	0	0	0	13	13	0	0	0	0	3:38	21:51	3:12	22:27
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:55	14:36	3:01	15:06
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	4:33	4:33	4:40	4:40
	03:00 - 03:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	3:14	12:58	3:21	13:24
	04:00 - 04:59	4	2	1	0	0	1	0	0	1	1	0	0	0	0	2:19	4:38	1:48	5:26
	05:00 - 05:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	4:12	21:04	4:18	21:34
	06:00 - 06:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	3:11	25:29	3:17	26:17
	07:00 - 07:59	83	61	7	4	0	3	0	0	15	15	0	0	0	0	4:07	251:23	3:50	261:27
	08:00 - 08:59	1,411	120	1,232	1	0	4	1,227	0	59	59	0	0	0	0	23:11	2782:50	2:04	2805:57
	09:00 - 09:59	1,159	124	947	1	0	4	942	0	88	88	0	0	0	0	18:32	2299:41	2:10	2323:58
	10:00 - 10:59	1,099	107	921	4	0	1	916	0	71	71	0	0	0	0	22:18	2387:43	2:20	2402:57
	11:00 - 11:59	806	120	643	3	0	5	635	0	43	43	0	0	0	0	22:08	2657:21	3:30	2682:05
	12:00 - 12:59	1,323	88	1,070	1	0	3	1,066	0	165	165	0	0	0	0	19:09	1685:26	1:28	1705:59
	13:00 - 13:59	788	101	615	2	0	3	610	0	72	72	0	0	0	0	20:29	2070:12	2:55	2089:07
	14:00 - 14:59	854	105	692	1	0	3	688	0	57	57	0	0	0	0	17:27	1832:25	2:19	1851:34
	15:00 - 15:59	632	110	457	7	0	2	448	0	65	65	0	0	0	0	16:45	1843:43	3:16	1860:06
	16:00 - 16:59	415	113	261	1	0	5	255	0	41	41	0	0	0	0	17:15	1950:31	5:16	1973:30
	17:00 - 17:59	90	72	7	2	0	2	3	0	11	11	0	0	0	0	2:29	179:11	2:23	189:04
	18:00 - 18:59	37	33	3	1	1	1	0	0	1	1	0	0	0	0	3:10	104:56	3:02	109:33
	19:00 - 19:59	25	22	1	0	0	1	0	0	2	2	0	0	0	0	2:50	62:26	2:50	65:14
	20:00 - 20:59	22	17	3	3	0	0	0	0	2	2	0	0	0	0	3:22	57:20	2:57	59:05
	21:00 - 21:59	13	8	2	1	0	1	0	0	3	3	0	0	0	0	1:17	10:19	1:10	11:45
	22:00 - 22:59	7	6	1	1	0	0	0	0	0	0	0	0	0	0	4:05	24:31	3:35	25:09
	23:00 - 23:59	10	3	0	0	0	0	0	0	7	7	0	0	0	0	4:49	14:28	4:55	14:47
SUBTOTAL - 8003423334		8,823	1,241	6,864	34	1	39	6,790	0	718	718	0	0	0	0	16:22	20319:35	2:32	20540:11

Inbound Number by Hour

Date Run 02/17/2011 US Eastern Time  
 Date/Time Filter 02/16/2011 02/17/2011 US Eastern Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT			DIDN'T			DIDN'T			NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	ID CODE	MOBILE	NCR	TIME	TIME	DURATION	DURATION	
8003423334	00:00 - 00:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	0	1:17	9:05	1:24	9:49
	01:00 - 01:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	0	2:06	10:31	2:12	11:01
	02:00 - 02:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	1:18	5:15	1:24	5:39
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	0	1:41	6:47	1:47	7:11
	06:00 - 06:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	0	2:10	13:05	2:17	13:44
	07:00 - 07:59	70	65	3	1	0	2	0	0	2	2	0	0	0	0	0	3:41	239:35	3:44	254:32
	08:00 - 08:59	821	109	692	1	0	5	686	0	20	20	0	0	0	0	0	22:42	2474:42	3:06	2493:17
	09:00 - 09:59	880	164	667	0	0	6	661	0	49	49	0	0	0	0	0	11:10	1833:31	2:14	1864:15
	10:00 - 10:59	453	163	245	2	0	6	237	0	45	45	0	0	0	0	0	12:01	1960:10	4:51	1983:32
	11:00 - 11:59	375	162	167	1	0	4	162	0	46	46	0	0	0	0	0	11:54	1928:00	5:55	1950:01
	12:00 - 12:59	434	154	230	4	0	8	218	0	50	50	0	0	0	0	0	13:22	2059:32	5:26	2092:37
	13:00 - 13:59	464	127	289	1	0	4	284	0	48	48	0	0	0	0	0	15:22	1952:12	4:44	1974:57
	14:00 - 14:59	627	123	448	2	0	5	441	0	56	56	0	0	0	0	0	20:16	2492:51	4:24	2518:45
	15:00 - 15:59	597	99	455	3	0	4	448	0	43	43	0	0	0	0	0	14:28	1432:49	2:37	1450:48
	16:00 - 16:59	540	104	403	0	0	2	401	0	33	33	0	0	0	0	0	16:17	1694:35	3:22	1712:24
	17:00 - 17:59	75	60	3	1	0	2	0	0	12	12	0	0	0	0	0	2:21	141:25	2:22	149:42
	18:00 - 18:59	48	39	1	0	0	1	0	0	8	8	0	0	0	0	0	2:13	86:59	2:19	93:11
	19:00 - 19:59	49	35	1	0	0	1	0	0	13	13	0	0	0	0	0	3:00	105:08	3:02	109:28
	20:00 - 20:59	18	17	1	1	0	0	0	0	0	0	0	0	0	0	0	2:14	38:04	2:12	39:45
	21:00 - 21:59	13	9	0	0	0	0	0	0	4	4	0	0	0	0	0	1:56	17:32	2:03	18:28
	22:00 - 22:59	14	13	1	1	0	0	0	0	0	0	0	0	0	0	0	2:08	27:44	2:04	29:04
	23:00 - 23:59	10	6	1	0	0	1	0	0	3	3	0	0	0	0	0	3:32	21:17	3:17	22:59
SUBTOTAL - 8003423334		5,516	1,475	3,607	18	0	51	3,538	0	434	434	0	0	0	0	0	12:34	18550:49	3:42	18805:09



Inbound Number by Hour

US Eastern

Date Run 02/18/2011 Time

US Eastern

Date/Time Filter 02/17/2011 02/18/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	12	10	1	1	0	0	0	0	1	1	0	0	0	0	3:43	37:13	3:29	38:19
	01:00 - 01:59	7	4	0	0	0	0	0	0	3	3	0	0	0	0	3:48	15:14	3:55	15:40
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:22	2:22	2:28	2:28
	05:00 - 05:59	5	4	1	1	0	0	0	0	0	0	0	0	0	0	1:43	6:52	1:27	7:18
	06:00 - 06:59	8	6	0	0	0	0	0	0	2	2	0	0	0	0	3:36	21:41	3:42	22:17
	07:00 - 07:59	61	45	3	2	0	1	0	0	13	13	0	0	0	0	4:22	197:05	4:12	202:11
	08:00 - 08:59	513	112	363	2	0	6	355	0	38	38	0	0	0	0	19:29	2183:12	4:38	2205:29
	09:00 - 09:59	733	117	577	2	0	3	572	0	39	39	0	0	0	0	18:49	2202:36	3:12	2224:42
	10:00 - 10:59	796	123	628	3	0	4	621	0	45	45	0	0	0	0	15:28	1903:19	2:34	1929:22
	11:00 - 11:59	677	145	454	2	0	6	446	0	78	78	0	0	0	0	16:10	2345:50	3:57	2374:55
	12:00 - 12:59	620	119	453	1	0	4	448	0	48	48	0	0	0	0	15:43	1870:51	3:18	1892:46
	13:00 - 13:59	460	148	261	5	0	4	252	0	51	51	0	0	0	0	14:51	2198:22	5:25	2218:47
	14:00 - 14:59	631	140	433	2	0	6	425	0	58	58	0	0	0	0	15:50	2217:24	3:55	2245:30
	15:00 - 15:59	507	130	350	2	1	4	343	0	27	27	0	0	0	0	12:50	1670:02	3:31	1692:30
	16:00 - 16:59	257	151	71	2	0	5	64	0	35	35	0	0	0	0	8:58	1355:45	6:11	1375:49
	17:00 - 17:59	67	49	2	0	0	2	0	0	16	16	0	0	0	0	2:19	114:19	2:22	121:07
	18:00 - 18:59	23	19	1	0	0	1	0	0	3	3	0	0	0	0	1:17	24:31	1:21	27:13
	19:00 - 19:59	15	14	1	0	0	1	0	0	0	0	0	0	0	0	3:13	45:08	3:10	47:30
	20:00 - 20:59	17	13	2	2	0	0	0	0	2	2	0	0	0	0	3:54	50:53	3:29	52:18
	21:00 - 21:59	10	10	0	0	0	0	0	0	0	0	0	0	0	0	1:31	15:13	1:37	16:11
	22:00 - 22:59	12	9	0	0	0	0	0	0	3	3	0	0	0	0	4:26	40:00	4:33	40:58
	23:00 - 23:59	8	7	1	0	0	1	0	0	0	0	0	0	0	0	3:09	22:06	2:54	23:13
SUBTOTAL - 8003423334		5,440	1,376	3,602	27	1	48	3,526	0	462	462	0	0	0	0	13:28	18539:58	3:46	18776:33

Inbound Number by Hour

Date Run 02/19/2011 Time US Eastern  
 Date/Time Filter 02/18/2011 02/19/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT DIDN'T DIDN'T				NETWORK /		PAYPHONE /		AVG TALK	TOTAL TALK	AVG CALL	TOTAL CALL				
				INCOMP	CALL	WAIT	ANSWER	ATB	BUSY	BLOCKED	TCC					EQUIP	ID CODE	MOBILE	NCR
8003423334	00:00 - 00:59	9	7	1	0	0	1	0	0	1	1	0	0	0	0	4:09	29:03	3:51	30:52
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:06	0:06	0:13	0:13
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	8:42	26:06	8:47	26:23
	03:00 - 03:59	5	4	0	0	0	0	0	0	1	1	0	0	0	0	5:49	23:17	5:55	23:41
	04:00 - 04:59	6	2	0	0	0	0	0	0	4	4	0	0	0	0	3:22	6:45	3:28	6:56
	05:00 - 05:59	15	6	0	0	0	0	0	0	9	9	0	0	0	0	1:32	9:16	1:39	9:54
	06:00 - 06:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	2:09	15:06	2:15	15:47
	07:00 - 07:59	67	39	2	1	0	1	0	0	26	26	0	0	0	0	2:38	102:59	2:37	107:30
	08:00 - 08:59	267	147	91	2	1	6	82	0	29	29	0	0	0	0	13:28	1981:36	8:25	2006:52
	09:00 - 09:59	527	116	376	2	0	3	371	0	35	35	0	0	0	0	17:43	2056:09	4:12	2073:47
	10:00 - 10:59	656	129	488	4	0	3	481	0	39	39	0	0	0	0	14:39	1891:36	3:06	1915:13
	11:00 - 11:59	508	161	295	2	0	7	286	0	52	52	0	0	0	0	13:00	2093:56	4:39	2123:19
	12:00 - 12:59	536	139	326	2	0	6	318	0	71	71	0	0	0	0	13:51	1926:41	4:11	1950:00
	13:00 - 13:59	387	160	182	1	0	6	175	0	45	45	0	0	0	0	12:03	1929:54	5:43	1958:10
	14:00 - 14:59	532	134	366	4	0	7	355	0	32	32	0	0	0	0	14:28	1939:08	3:55	1960:44
	15:00 - 15:59	428	143	248	0	0	5	243	0	37	37	0	0	0	0	12:03	1725:26	4:28	1750:59
	16:00 - 16:59	303	126	158	3	0	4	151	0	19	19	0	0	0	0	12:40	1596:30	5:41	1616:46
	17:00 - 17:59	82	62	4	1	1	0	2	0	16	16	0	0	0	0	2:36	161:22	2:32	168:00
	18:00 - 18:59	30	23	1	0	0	1	0	0	6	6	0	0	0	0	2:37	60:32	2:43	65:13
	19:00 - 19:59	16	14	1	0	0	1	0	0	1	1	0	0	0	0	3:07	43:40	3:08	47:08
	20:00 - 20:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	4:21	30:28	4:27	31:09
	21:00 - 21:59	13	9	1	1	0	0	0	0	3	3	0	0	0	0	3:03	27:33	2:50	28:28
	22:00 - 22:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:23	9:33	2:28	9:55
	23:00 - 23:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	5:50	35:03	5:56	35:39
SUBTOTAL - 8003423334		4,417	1,449	2,540	23	2	51	2,464	0	428	428	0	0	0	0	12:13	17721:45	4:30	17962:38

Inbound Number by Hour

Date Run 02/20/2011 Time US Eastern  
 Date/Time Filter 02/19/2011 02/20/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0:00	0:00	0:00	0:00
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:54	0:54	1:00	1:00
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:18	0:18	0:23	0:23
	04:00 - 04:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:32	7:36	2:38	7:54
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	1:46	3:33	1:51	3:43
	06:00 - 06:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:12	6:25	3:19	6:38
	07:00 - 07:59	4	3	1	0	0	1	0	0	0	0	0	0	0	0	2:03	6:09	1:43	6:54
	08:00 - 08:59	15	11	1	0	1	0	0	0	3	3	0	0	0	0	4:01	44:16	3:48	45:39
	09:00 - 09:59	22	19	0	0	0	0	0	0	3	3	0	0	0	0	2:34	48:58	2:40	50:56
	10:00 - 10:59	42	33	2	1	0	1	0	0	7	7	0	0	0	0	3:06	102:23	3:02	106:11
	11:00 - 11:59	44	39	2	1	0	1	0	0	3	3	0	0	0	0	3:06	121:22	3:04	126:10
	12:00 - 12:59	24	19	4	2	0	2	0	0	1	1	0	0	0	0	2:35	49:16	2:19	53:28
	13:00 - 13:59	33	31	0	0	0	0	0	0	2	2	0	0	0	0	2:43	84:43	2:49	87:46
	14:00 - 14:59	19	15	0	0	0	0	0	0	4	4	0	0	0	0	2:16	34:10	2:22	35:34
	15:00 - 15:59	25	21	1	0	0	1	0	0	3	3	0	0	0	0	2:34	54:09	2:35	57:10
	16:00 - 16:59	14	9	1	1	0	0	0	0	4	4	0	0	0	0	1:42	15:24	1:37	16:19
	17:00 - 17:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	3:03	21:25	3:09	22:06
	18:00 - 18:59	9	7	1	1	0	0	0	0	1	1	0	0	0	0	4:33	31:52	4:04	32:36
	19:00 - 19:59	8	5	1	0	0	1	0	0	2	2	0	0	0	0	2:44	13:40	2:32	15:12
	20:00 - 20:59	13	9	0	0	0	0	0	0	4	4	0	0	0	0	1:50	16:30	1:56	17:25
	21:00 - 21:59	7	5	1	1	0	0	0	0	1	1	0	0	0	0	2:30	12:30	2:10	13:05
	22:00 - 22:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	4:12	33:38	4:18	34:28
	23:00 - 23:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	3:31	17:38	3:38	18:11
SUBTOTAL - 8003423334		312	255	16	8	1	7	0	0	41	41	0	0	0	0	2:51	726:49	2:48	758:48

Inbound Number by Hour

US Eastern

Date Run 02/21/2011 Time

US Eastern

Date/Time Filter 02/20/2011 02/21/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	PAYPHONE / MOBILE	AVG TALK TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION	
8003423334	00:00 - 00:59	2	2	0	0	0	0	0	0	0	0	0	0	2:24	4:49	2:30	5:01
	05:00 - 05:59	1	1	0	0	0	0	0	0	0	0	0	0	0:08	0:08	0:14	0:14
	06:00 - 06:59	2	2	0	0	0	0	0	0	0	0	0	0	2:08	4:17	2:15	4:30
	07:00 - 07:59	5	5	0	0	0	0	0	0	0	0	0	0	3:15	16:17	3:21	16:45
	08:00 - 08:59	2	0	0	0	0	0	0	0	2	2	0	0	0:00	0:00	0:00	0:00
	09:00 - 09:59	11	8	0	0	0	0	0	0	3	3	0	0	6:04	48:39	6:11	49:29
	10:00 - 10:59	17	8	1	0	0	1	0	0	8	8	0	0	2:54	23:12	2:50	25:38
	11:00 - 11:59	14	7	1	1	0	0	0	0	6	6	0	0	2:33	17:52	2:19	18:38
	12:00 - 12:59	5	3	0	0	0	0	0	0	2	2	0	0	0:26	1:19	0:32	1:38
	13:00 - 13:59	12	10	0	0	0	0	0	0	2	2	0	0	2:00	20:07	2:06	21:08
	14:00 - 14:59	14	10	0	0	0	0	0	0	4	4	0	0	1:48	18:01	1:54	19:03
	15:00 - 15:59	8	7	0	0	0	0	0	0	1	1	0	0	4:19	30:15	4:25	30:57
	16:00 - 16:59	18	15	2	2	0	0	0	0	1	1	0	0	3:07	46:47	2:51	48:27
	17:00 - 17:59	6	6	0	0	0	0	0	0	0	0	0	0	2:16	13:39	2:22	14:14
	18:00 - 18:59	14	12	2	1	0	1	0	0	0	0	0	0	2:51	34:21	2:35	36:15
	19:00 - 19:59	11	10	0	0	0	0	0	0	1	1	0	0	3:52	38:46	3:58	39:45
	20:00 - 20:59	5	5	0	0	0	0	0	0	0	0	0	0	4:56	24:41	5:01	25:08
	21:00 - 21:59	7	7	0	0	0	0	0	0	0	0	0	0	3:09	22:07	3:15	22:51
	22:00 - 22:59	8	7	0	0	0	0	0	0	1	1	0	0	2:57	20:41	3:03	21:25
	23:00 - 23:59	10	9	1	0	0	1	0	0	0	0	0	0	2:53	25:58	2:47	27:54
SUBTOTAL - 8003423334		172	134	7	4	0	3	0	0	31	31	0	0	3:04	411:56	3:02	429:00

Inbound Number by Hour

US Eastern

Date Run 02/22/2011 Time

US Eastern

Date/Time Filter 02/21/2011 02/22/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
Inbound Number: 8003423334	00:00 - 00:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	1:48	9:01	1:54	9:32
	02:00 - 02:59	5	2	1	0	0	1	0	0	2	2	0	0	0	0	1:47	3:35	1:37	4:53
	03:00 - 03:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:16	0:32	0:22	0:44
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:15	0:15	0:21	0:21
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	2:28	4:56	2:33	5:06
	06:00 - 06:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	1:27	4:22	1:10	4:43
	07:00 - 07:59	20	18	0	0	0	0	0	0	2	2	0	0	0	0	4:08	74:31	4:14	76:14
	08:00 - 08:59	90	77	4	1	0	3	0	0	9	9	0	0	0	0	3:26	264:44	3:25	276:53
	09:00 - 09:59	158	120	6	3	0	3	0	0	32	32	0	0	0	0	3:50	461:00	3:46	475:42
	10:00 - 10:59	135	116	4	0	0	4	0	0	15	15	0	0	0	0	3:14	376:26	3:17	394:08
	11:00 - 11:59	151	118	9	3	2	4	0	0	24	24	0	0	0	0	3:34	421:49	3:28	441:00
	12:00 - 12:59	121	95	4	0	0	4	0	0	22	22	0	0	0	0	3:23	322:38	3:26	340:02
	13:00 - 13:59	131	112	5	1	0	4	0	0	14	14	0	0	0	0	3:08	351:59	3:08	366:40
	14:00 - 14:59	98	78	5	1	1	3	0	0	15	15	0	0	0	0	3:18	257:54	3:17	272:36
	15:00 - 15:59	68	58	3	1	0	2	0	0	7	7	0	0	0	0	2:49	164:06	2:48	171:14
	16:00 - 16:59	50	40	3	1	0	2	0	0	7	7	0	0	0	0	3:07	125:01	3:04	131:58
	17:00 - 17:59	25	22	0	0	0	0	0	0	3	3	0	0	0	0	2:04	45:36	2:10	47:48
	18:00 - 18:59	11	9	1	0	0	1	0	0	1	1	0	0	0	0	1:56	17:29	1:56	19:29
	19:00 - 19:59	18	13	1	0	1	0	0	0	4	4	0	0	0	0	3:58	51:44	3:49	53:31
	20:00 - 20:59	14	13	1	1	0	0	0	0	0	0	0	0	0	0	3:06	40:28	2:58	41:43
	21:00 - 21:59	23	16	1	1	0	0	0	0	6	6	0	0	0	0	3:00	48:14	2:56	49:58
	22:00 - 22:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	1:03	2:07	1:09	2:18
	23:00 - 23:59	9	7	1	0	0	1	0	0	1	1	0	0	0	0	4:44	33:12	4:18	34:25
SUBTOTAL - 8003423334		1,143	929	50	14	4	32	0	0	164	164	0	0	0	0	3:19	3081:39	3:17	3220:58

Inbound Number by Hour

US Eastern

Date Run 02/23/2011 Time

US Eastern

Date/Time Filter 02/22/2011 02/23/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	SHORT INCOMP	DIDN'T CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK / ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	5	4	0	0	0	0	0	0	0	1	1	0	0	0	3:30	14:02	3:36	14:27
	01:00 - 01:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:39	2:39	2:45	2:45
	02:00 - 02:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	2:56	8:48	2:16	9:04
	03:00 - 03:59	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0:00	0:00	0:33	0:33
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1:41	5:03	1:47	5:23
	06:00 - 06:59	11	3	0	0	0	0	0	0	8	8	0	0	0	0	4:04	12:12	4:10	12:31
	07:00 - 07:59	99	82	4	1	0	3	0	0	13	13	0	0	0	0	2:36	213:40	2:43	234:30
	08:00 - 08:59	818	130	662	2	0	4	656	0	26	26	0	0	0	0	23:25	3044:11	3:52	3072:03
	09:00 - 09:59	1,875	122	1,689	2	0	4	1,683	0	64	64	0	0	0	0	23:50	2909:20	1:37	2932:15
	10:00 - 10:59	1,969	65	1,821	3	0	5	1,813	0	83	82	1	0	0	0	35:20	2297:19	1:13	2324:08
	11:00 - 11:59	1,857	110	1,579	2	0	2	1,575	0	168	168	0	0	0	0	19:36	2157:31	1:17	2179:56
	12:00 - 12:59	1,678	90	1,511	3	0	2	1,506	0	77	76	1	0	0	0	35:06	3160:12	1:59	3182:10
	13:00 - 13:59	2,203	69	2,053	3	0	4	2,046	0	81	81	0	0	0	0	28:46	1985:53	0:56	2011:00
	14:00 - 14:59	1,896	68	1,755	2	0	3	1,750	0	73	73	0	0	0	0	28:38	1947:57	1:04	1966:21
	15:00 - 15:59	1,656	109	1,428	3	0	4	1,421	0	119	119	0	0	0	0	23:48	2594:34	1:42	2620:26
	16:00 - 16:59	1,457	106	1,259	2	0	5	1,252	0	92	92	0	0	0	0	17:08	1817:34	1:20	1842:05
	17:00 - 17:59	181	113	54	2	0	4	48	0	14	14	0	0	0	0	3:27	390:44	2:26	408:22
	18:00 - 18:59	60	40	3	2	0	1	0	0	17	17	0	0	0	0	3:42	148:16	3:34	153:43
	19:00 - 19:59	45	35	4	3	0	1	0	0	6	6	0	0	0	0	1:42	60:00	1:40	65:24
	20:00 - 20:59	26	24	0	0	0	0	0	0	2	2	0	0	0	0	2:57	70:48	3:03	73:16
	21:00 - 21:59	22	18	2	0	0	2	0	0	2	2	0	0	0	0	2:53	51:58	2:46	55:23
	22:00 - 22:59	19	18	1	1	0	0	0	0	0	0	0	0	0	0	2:29	44:58	2:27	46:51
	23:00 - 23:59	9	7	0	0	0	0	0	0	2	2	0	0	0	0	1:29	10:27	1:35	11:10
SUBTOTAL - 8003423334		15,895	1,220	13,827	32	0	45	13,750	0	848	846	2	0	0	0	18:48	22948:06	1:32	23223:46

Inbound Number by Hour

US Eastern

Date Run 02/24/2011 Time

US Eastern

Date/Time Filter 02/23/2011 02/24/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	9	4	0	0	0	0	0	0	5	5	0	0	0	2:58	11:55	3:05	12:20
	01:00 - 01:59	5	4	1	0	0	1	0	0	0	0	0	0	0	4:40	18:43	3:57	19:46
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	3:57	7:54	4:02	8:05
	03:00 - 03:59	6	5	1	0	0	1	0	0	0	0	0	0	0	3:22	16:52	2:59	17:57
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	3:27	6:55	3:33	7:06
	05:00 - 05:59	3	3	0	0	0	0	0	0	0	0	0	0	0	2:46	8:18	2:51	8:35
	06:00 - 06:59	9	8	1	1	0	0	0	0	0	0	0	0	0	2:50	22:40	2:36	23:28
	07:00 - 07:59	81	69	7	5	0	2	0	0	5	5	0	0	0	3:59	275:48	3:44	284:52
	08:00 - 08:59	1,261	116	1,124	2	0	6	1,116	0	21	21	0	0	0	27:35	3200:31	2:36	3225:59
	09:00 - 09:59	1,722	91	1,547	2	0	4	1,541	0	84	84	0	0	0	29:27	2680:14	1:39	2704:58
	10:00 - 10:59	2,055	100	1,781	2	0	2	1,777	0	174	174	0	0	0	21:22	2137:42	1:08	2160:59
	11:00 - 11:59	1,393	104	1,190	1	0	3	1,186	0	99	99	0	0	0	20:29	2131:58	1:39	2155:23
	12:00 - 12:59	1,234	115	1,015	4	0	5	1,006	0	104	104	0	0	0	19:14	2213:40	1:58	2237:51
	13:00 - 13:59	851	118	674	2	0	3	669	0	59	59	0	0	0	23:47	2806:58	3:34	2827:05
	14:00 - 14:59	1,282	86	1,113	2	0	3	1,108	0	83	83	0	0	0	26:50	2308:02	1:56	2329:01
	15:00 - 15:59	947	64	815	1	0	2	812	0	68	68	0	0	0	28:40	1835:28	2:06	1850:18
	16:00 - 16:59	772	94	563	4	1	3	555	0	115	115	0	0	0	18:49	1770:05	2:43	1788:14
	17:00 - 17:59	122	84	12	3	0	3	6	0	26	26	0	0	0	2:22	199:32	2:12	211:12
	18:00 - 18:59	37	24	1	0	0	1	0	0	12	12	0	0	0	2:39	63:45	2:41	67:21
	19:00 - 19:59	56	30	0	0	0	0	0	0	26	26	0	0	0	2:48	84:20	2:54	87:26
	20:00 - 20:59	12	12	0	0	0	0	0	0	0	0	0	0	0	2:19	27:54	2:25	29:09
	21:00 - 21:59	12	12	0	0	0	0	0	0	0	0	0	0	0	2:48	33:36	2:54	34:51
	22:00 - 22:59	12	7	1	0	0	1	0	0	4	4	0	0	0	2:54	20:19	2:45	22:00
	23:00 - 23:59	3	3	0	0	0	0	0	0	0	0	0	0	0	3:08	9:24	3:14	9:43
SUBTOTAL - 8003423334		11,888	1,157	9,846	29	1	40	9,776	0	885	885	0	0	0	18:55	21892:33	2:00	22123:39

Inbound Number by Hour

Date Run 02/25/2011 Time US Eastern  
 Date/Time Filter 02/24/2011 02/25/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	2:45	22:04	2:51	22:54
	01:00 - 01:59	8	8	0	0	0	0	0	0	0	0	0	0	0	0	3:19	26:34	3:25	27:25
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0:40	0:40	0:46	0:46
	03:00 - 03:59	9	9	0	0	0	0	0	0	0	0	0	0	0	0	3:06	28:00	3:12	28:55
	04:00 - 04:59	6	5	1	0	0	1	0	0	0	0	0	0	0	0	4:58	24:54	4:23	26:23
	05:00 - 05:59	4	4	0	0	0	0	0	0	0	0	0	0	0	0	2:04	8:18	2:10	8:41
	06:00 - 06:59	11	10	1	0	0	1	0	0	0	0	0	0	0	0	4:42	47:08	4:28	49:18
	07:00 - 07:59	64	52	5	4	0	1	0	0	7	7	0	0	0	0	3:23	176:43	3:12	182:45
	08:00 - 08:59	709	103	580	0	0	5	575	0	26	26	0	0	0	0	28:05	2894:01	4:16	2920:57
	09:00 - 09:59	931	119	729	1	0	5	723	0	83	83	0	0	0	0	18:42	2225:45	2:39	2252:39
	10:00 - 10:59	820	127	614	6	0	5	603	0	79	79	0	0	0	0	16:02	2037:33	2:46	2061:07
	11:00 - 11:59	665	126	497	3	1	4	489	0	42	42	0	0	0	0	17:37	2220:35	3:35	2242:36
	12:00 - 12:59	623	115	419	2	0	5	412	0	89	89	0	0	0	0	19:08	2201:48	4:09	2223:57
	13:00 - 13:59	727	101	584	2	0	4	578	0	42	42	0	0	0	0	21:16	2148:30	3:10	2170:05
	14:00 - 14:59	1,035	86	854	2	0	2	850	0	95	95	0	0	0	0	25:00	2150:27	2:18	2165:03
	15:00 - 15:59	1,269	96	1,064	5	0	4	1,055	0	109	109	0	0	0	0	20:54	2006:37	1:45	2030:02
	16:00 - 16:59	732	102	595	0	0	2	593	0	35	35	0	0	0	0	13:33	1383:06	2:00	1399:36
	17:00 - 17:59	84	55	6	1	0	2	3	0	23	23	0	0	0	0	2:50	156:35	2:41	164:20
	18:00 - 18:59	44	35	3	1	0	2	0	0	6	6	0	0	0	0	2:46	97:00	2:41	102:13
	19:00 - 19:59	28	23	0	0	0	0	0	0	5	5	0	0	0	0	2:43	62:34	2:49	64:53
	20:00 - 20:59	17	9	2	0	0	2	0	0	6	6	0	0	0	0	2:17	20:40	2:07	23:25
	21:00 - 21:59	17	7	0	0	0	0	0	0	10	10	0	0	0	0	3:26	24:08	3:32	24:48
	22:00 - 22:59	10	4	2	2	0	0	0	0	4	4	0	0	0	0	4:15	17:00	2:53	17:23
	23:00 - 23:59	18	14	0	0	0	0	0	0	4	4	0	0	0	0	3:34	50:00	3:40	51:27
SUBTOTAL - 8003423334		7,840	1,219	5,956	29	1	45	5,881	0	665	665	0	0	0	0	16:25	20030:40	2:49	20261:38



Inbound Number by Hour

Date Run 02/26/2011 Time US Eastern  
 Date/Time Filter 02/25/2011 02/26/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	6	1	1	0	0	0	0	0	0	0	0	0	0	3:47	22:45	3:20	23:22
	01:00 - 01:59	6	4	2	2	0	0	0	0	0	0	0	0	0	0	4:34	18:16	3:07	18:42
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:09	9:27	3:15	9:45
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	4:53	9:47	4:59	9:59
	05:00 - 05:59	3	2	1	0	1	0	0	0	0	0	0	0	0	0	1:39	3:18	1:14	3:42
	06:00 - 06:59	7	5	1	0	1	0	0	0	1	1	0	0	0	0	2:06	10:33	1:54	11:26
	07:00 - 07:59	68	50	1	1	0	0	0	0	17	17	0	0	0	0	2:42	135:41	2:45	140:34
	08:00 - 08:59	734	87	605	1	0	2	602	0	42	42	0	0	0	0	28:55	2516:39	3:39	2530:43
	09:00 - 09:59	1,334	130	1,131	1	0	4	1,126	0	73	73	0	0	0	0	16:42	2172:57	1:44	2198:18
	10:00 - 10:59	1,072	145	846	2	0	7	837	0	81	81	0	0	0	0	16:12	2351:14	2:24	2384:52
	11:00 - 11:59	889	133	660	0	0	4	656	0	96	96	0	0	0	0	16:35	2207:24	2:48	2232:16
	12:00 - 12:59	734	104	544	2	0	4	538	0	86	86	0	0	0	0	17:42	1842:12	2:52	1862:27
	13:00 - 13:59	913	131	702	2	0	5	695	0	80	80	0	0	0	0	16:24	2149:05	2:36	2173:25
	14:00 - 14:59	1,160	146	946	3	0	4	939	0	68	68	0	0	0	0	13:38	1990:56	1:50	2015:14
	15:00 - 15:59	1,061	135	817	2	0	5	810	0	109	109	0	0	0	0	15:30	2092:49	2:13	2117:48
	16:00 - 16:59	514	114	346	4	0	5	337	0	54	54	0	0	0	0	16:24	1871:23	4:07	1895:04
	17:00 - 17:59	99	64	17	3	0	3	11	0	18	18	0	0	0	0	2:41	172:34	2:15	182:46
	18:00 - 18:59	30	18	1	1	0	0	0	0	11	11	0	0	0	0	3:45	67:30	3:39	69:27
	19:00 - 19:59	29	23	0	0	0	0	0	0	6	6	0	0	0	0	3:52	89:06	3:58	91:21
	20:00 - 20:59	11	9	0	0	0	0	0	0	2	2	0	0	0	0	3:31	31:43	3:37	32:38
	21:00 - 21:59	12	11	1	0	0	1	0	0	0	0	0	0	0	0	2:50	31:10	2:47	33:29
	22:00 - 22:59	12	12	0	0	0	0	0	0	0	0	0	0	0	0	4:17	51:24	4:22	52:33
	23:00 - 23:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	5:22	16:08	5:28	16:26
SUBTOTAL - 8003423334		8,703	1,337	6,622	25	2	44	6,551	0	744	744	0	0	0	0	14:51	19864:01	2:31	20106:17

Inbound Number by Hour

Date Run 02/27/2011 Time US Eastern  
 Date/Time Filter 02/26/2011 02/27/2011 Time US Eastern

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	NETWORK/ EQUIP	ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	7	7	0	0	0	0	0	0	0	0	0	0	0	0	5:54	41:19	6:00	42:03
	01:00 - 01:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	2:26	7:19	2:31	7:35
	02:00 - 02:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	1:12	1:12	1:18	1:18
	03:00 - 03:59	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0:00	0:00	2:39	2:39
	05:00 - 05:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:45	7:31	3:51	7:43
	06:00 - 06:59	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0:00	0:00	0:00	0:00
	07:00 - 07:59	6	5	0	0	0	0	0	0	1	1	0	0	0	0	4:02	20:11	4:08	20:44
	08:00 - 08:59	12	10	1	0	1	0	0	0	1	1	0	0	0	0	3:48	38:01	3:34	39:17
	09:00 - 09:59	12	11	1	1	0	0	0	0	0	0	0	0	0	0	4:21	47:58	4:05	49:04
	10:00 - 10:59	39	25	0	0	0	0	0	0	14	14	0	0	0	0	2:16	56:44	2:22	59:12
	11:00 - 11:59	31	26	2	0	0	2	0	0	3	3	0	0	0	0	2:59	77:54	2:58	83:26
	12:00 - 12:59	35	31	2	1	0	1	0	0	2	2	0	0	0	0	2:57	91:34	2:54	96:06
	13:00 - 13:59	29	20	1	0	0	1	0	0	8	8	0	0	0	0	4:10	83:36	4:07	86:27
	14:00 - 14:59	19	12	1	1	0	0	0	0	6	6	0	0	0	0	3:06	37:15	2:57	38:28
	15:00 - 15:59	25	17	0	0	0	0	0	0	8	8	0	0	0	0	4:23	74:37	4:29	76:21
	16:00 - 16:59	24	20	1	0	0	1	0	0	3	3	0	0	0	0	3:21	67:19	3:19	69:47
	17:00 - 17:59	24	18	0	0	0	0	0	0	6	6	0	0	0	0	2:53	52:00	2:59	53:49
	18:00 - 18:59	7	5	1	0	0	1	0	0	1	1	0	0	0	0	1:59	9:59	1:56	11:41
	19:00 - 19:59	15	9	2	2	0	0	0	0	4	4	0	0	0	0	3:05	27:52	2:37	28:56
	20:00 - 20:59	18	15	1	0	0	1	0	0	2	2	0	0	0	0	2:04	31:06	2:05	33:33
	21:00 - 21:59	19	10	0	0	0	0	0	0	9	9	0	0	0	0	2:03	20:36	2:09	21:38
	22:00 - 22:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	1:18	3:54	1:24	4:14
	23:00 - 23:59	8	7	0	0	0	0	0	0	1	1	0	0	0	0	4:36	32:12	4:41	32:53
SUBTOTAL - 8003423334		341	257	14	5	1	8	0	0	70	70	0	0	0	0	3:13	830:09	3:11	866:54

Inbound Number by Hour

US Eastern

Date Run 02/28/2011 Time

US Eastern

Date/Time Filter 02/27/2011 02/28/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	ATB	BUSY	BLOCKED	TCC	EQUIP	NETWORK/ ID CODE	PAYPHONE/ MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:35	2:35	2:41	2:41
	01:00 - 01:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:45	7:30	3:50	7:41
	02:00 - 02:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:22	10:06	3:28	10:24
	03:00 - 03:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	2:42	2:42	2:48	2:48
	04:00 - 04:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	0:08	0:17	0:15	0:30
	06:00 - 06:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	6:05	12:10	6:12	12:24
	07:00 - 07:59	5	4	1	0	0	1	0	0	0	0	0	0	0	0	1:08	4:33	1:07	5:39
	08:00 - 08:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	2:53	17:18	2:58	17:53
	09:00 - 09:59	14	14	0	0	0	0	0	0	0	0	0	0	0	0	3:12	44:59	3:18	46:24
	10:00 - 10:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	1:20	8:05	1:27	8:43
	11:00 - 11:59	16	14	1	0	0	1	0	0	1	1	0	0	0	0	4:00	56:13	3:53	58:19
	12:00 - 12:59	13	12	1	0	0	1	0	0	0	0	0	0	0	0	2:19	27:56	2:19	30:12
	13:00 - 13:59	26	25	0	0	0	0	0	0	1	1	0	0	0	0	2:07	52:55	2:12	55:18
	14:00 - 14:59	32	22	3	2	0	1	0	0	7	7	0	0	0	0	2:13	48:46	2:03	51:36
	15:00 - 15:59	21	14	2	1	0	1	0	0	5	5	0	0	0	0	2:17	32:01	2:09	34:29
	16:00 - 16:59	22	16	0	0	0	0	0	0	6	6	0	0	0	0	1:43	27:42	1:49	29:17
	17:00 - 17:59	8	4	0	0	0	0	0	0	4	4	0	0	0	0	1:17	5:09	1:22	5:31
	18:00 - 18:59	13	10	2	1	0	1	0	0	1	1	0	0	0	0	3:43	37:17	3:14	38:57
	19:00 - 19:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	4:10	25:00	4:16	25:37
	20:00 - 20:59	9	8	0	0	0	0	0	0	1	1	0	0	0	0	3:38	29:08	3:44	29:56
	21:00 - 21:59	18	14	1	0	0	1	0	0	3	3	0	0	0	0	5:00	70:03	4:47	71:52
	22:00 - 22:59	5	5	0	0	0	0	0	0	0	0	0	0	0	0	2:45	13:49	2:52	14:22
	23:00 - 23:59	3	3	0	0	0	0	0	0	0	0	0	0	0	0	3:49	11:27	3:55	11:47
SUBTOTAL - 8003423334		234	194	11	4	0	7	0	0	29	29	0	0	0	0	2:49	547:41	2:47	572:20

Inbound Number by Hour

US Eastern

Date Run 03/01/2011 Time

US Eastern

Date/Time Filter 02/28/2011 03/01/2011 Time

INBOUND NUMBER	HOUR	ATTEMPTS	COMP	INCOMP	SHORT CALL	DIDN'T WAIT	DIDN'T ANSWER	DIDN'T ATB	BUSY	BLOCKED	TCC	NETWORK / EQUIP	ID CODE	PAYPHONE / MOBILE	NCR	AVG TALK TIME	TOTAL TALK TIME	AVG CALL DURATION	TOTAL CALL DURATION
8003423334	00:00 - 00:59	6	6	0	0	0	0	0	0	0	0	0	0	0	0	1:59	11:59	2:05	12:34
	01:00 - 01:59	6	4	1	0	0	1	0	0	1	1	0	0	0	0	3:49	15:18	3:17	16:26
	02:00 - 02:59	2	2	0	0	0	0	0	0	0	0	0	0	0	0	3:43	7:27	3:49	7:39
	03:00 - 03:59	3	1	0	0	0	0	0	0	2	2	0	0	0	0	0:17	0:17	0:23	0:23
	04:00 - 04:59	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3:11	3:11	3:17	3:17
	05:00 - 05:59	4	3	1	1	0	0	0	0	0	0	0	0	0	0	1:50	5:31	1:27	5:50
	06:00 - 06:59	12	9	1	0	0	1	0	0	2	2	0	0	0	0	1:38	14:46	1:47	17:57
	07:00 - 07:59	75	72	3	1	0	2	0	0	0	0	0	0	0	0	4:08	298:18	4:07	308:55
	08:00 - 08:59	1,614	124	1,440	2	0	5	1,433	0	50	50	0	0	0	0	25:21	3144:08	2:01	3173:10
	09:00 - 09:59	2,251	83	2,089	1	0	4	2,084	0	79	79	0	0	0	0	31:46	2637:54	1:13	2664:06
	10:00 - 10:59	1,765	87	1,571	3	0	3	1,565	0	107	106	1	0	0	0	24:29	2131:08	1:17	2150:13
	11:00 - 11:59	1,871	111	1,603	7	0	4	1,592	0	157	153	4	0	0	0	22:05	2451:31	1:26	2476:42
	12:00 - 12:59	1,524	98	1,317	1	0	1	1,315	0	109	109	0	0	0	0	23:03	2260:28	1:36	2279:58
	13:00 - 13:59	1,560	104	1,353	1	0	3	1,349	0	103	103	0	0	0	0	21:57	2282:58	1:35	2306:56
	14:00 - 14:59	2,052	114	1,836	3	0	5	1,828	0	102	102	0	0	0	0	20:20	2318:02	1:12	2347:53
	15:00 - 15:59	2,313	116	2,108	3	0	3	2,102	0	89	89	0	0	0	0	22:37	2624:21	1:11	2649:53
	16:00 - 16:59	1,779	109	1,556	2	0	4	1,550	0	114	114	0	0	0	0	18:35	2026:03	1:13	2046:27
	17:00 - 17:59	266	121	121	1	0	4	116	0	24	24	0	0	0	0	3:00	363:36	1:34	380:55
	18:00 - 18:59	53	49	3	1	0	2	0	0	1	1	0	0	0	0	2:04	101:21	2:04	108:04
	19:00 - 19:59	24	23	0	0	0	0	0	0	1	1	0	0	0	0	2:47	64:23	2:53	66:38
	20:00 - 20:59	29	20	2	2	0	0	0	0	7	7	0	0	0	0	2:44	54:59	2:35	57:09
	21:00 - 21:59	21	20	0	0	0	0	0	0	1	1	0	0	0	0	3:28	69:33	3:34	71:33
	22:00 - 22:59	26	24	0	0	0	0	0	0	2	2	0	0	0	0	2:20	56:01	2:26	58:33
	23:00 - 23:59	11	9	1	0	0	1	0	0	1	1	0	0	0	0	3:35	32:20	3:25	34:15
SUBTOTAL - 8003423334		17,268	1,310	15,006	29	0	43	14,934	0	952	947	5	0	0	0	17:32	22975:33	1:25	23245:26