

Information redacted from highlighted fields

PFINQ1 DSS  
**FAIR HEARING#**  
**NAME**  
**STREET**  
**CITY**  
**SSN** - -  
 AGENCY NCDA \_\_\_\_\_  
 HEARING LOCATION 14BP  
 ORIGINAL AID STATUS NA

APPELLANT INFORMATION  
 REQUEST SOURCE AF  
 REQUEST DATE 01/27/05  
 POST/FAX DATE 01/27/05  
 HOUSEHOLD COMPOSITION 1 A C  
 PHONE \_\_\_\_\_  
 SEX M CIN \_\_\_\_\_  
 SCHED STATUS Z CASE# \_\_\_\_\_  
 RESTRICTIONS M T W T F \_\_\_\_\_  
 AM \_\_\_\_\_  
 PM \_\_\_\_\_

DATE 05/30/06  
 TIME 15:26:59  
 PAGE 1 OF 04  
 DOB / /  
 SUB CATEGORY \_\_\_\_\_  
 INTERPRETER \_\_\_\_\_  
 OFFICE 054  
 UNIT/WORKER / 00484

NOTIFIED 02/04/05 REDIRECTED

CAT	ACTION	ISSUE	AIDSTAT	OUTCM	RSN	NOTICE #	NOTICE DATE	EFFECTIVE DATE
HEAP	DENY	855	NA	R	02			

HEARING DATE/TIME DISP/RSN DISP DATE AID STATUS HEARING OFFICER TYPE  
 02/15/05 01:00 HRD 02/15/05 NA 212 FEINMAN

FOLDER RECD 02/18/05 CONDITION DM DUE DATE 04/27/05 ISSUE DATE 02/17/05  
 MESSAGES

1-APPELLANT 4-COMMENT 5-ADDRESS 6-CMPLNCE SELECTION XMIT  
 F5-COM F7-MAT-C F8-REQ F9-MOD F10-RED F11-MAT-R F12-ADD F13-CMT F14-REQ F15CNS

Issue = Denial of Emergency  
HEAP (Issue Code 855)

Fair Hearing held on February 15, 2005  
and decided on February 17, 2005

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**Redacted**  
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Outcome: Reversed - Agency  
verification and/or eligibility  
determination procedure defective  
(Outcome Reason Code 02)

PFINQ4 DSS  
FAIR HEARING#

COMMENT INFORMATION  
CASE NAME

DATE 05/30/06  
TIME 15:27:14  
PAGE 02 OF 04

HEAP DENIAL-"FAILURE OF THE AGENCY TO TO ACT ON ON MR. 'S JANUARY 14,  
2005,REQUEST FOR A GRANT OF EMERGENCY HOME ENERGY ASSISTANCE PROGRAM BENEFIT  
TO PREVENT TERMINATION OF HIS NATURAL GAS HEATING UTILITY SERVICE BY KEYSpan  
ENERGY DELIVERY."

CLIENT UNABLE TO PAY HIS BILL (\$1,532.00) BECAUSE AGENCY HAS GROSSLY MIS-  
HANDLED CLIENT'S PA IN RESPECT TO CONTINUOUS AC VIOLATIONS.  
FORWARDING REQUEST TO TELEPHONE FH UNIT FOR APPROVAL AND SCHEDULING.  
1/31/05 BZ

(AT)-REP.,MR.DOYLE,INQUIRED ABOUT WHAT OTDA WAS PLANNING ON DOING ABOUT THIS  
FH?REP.REQUESTS THIS BE HELD IN CLIENT'S HOME ON A PRIORITY BASIS.

NOTIFIED REP.,MR.E.DOYLE,VIA TELEP.,THIS WILL BE A REG.SCHEDULED FH AT 14 BP  
MR.DOYLE WAS AGREEABLE AND INDICATED THAT IT COULD BE SCHEDULED ANY DAY OR  
TIME.BRINGING PRINTOUT TO TELEP.FH UNIT AND N.IRVING.(SCHEDULING)

2/3/05 BZ

\*COMP. CONTACT FROM CLIENT 04/25/05 MRC  
(AF) 2/28/05 - REP IS REQUESTING A 260.00 HEAP GRANT BE ISSUED.

1-APPELLANT 4-COMMENT 5-ADDRESS 6-CMPLNCE SELECTION \_ XMIT \_  
F5-COM F7-MAT-C F8-REQ F9-MOD F10-RED F11-MAT-R F12-ADD F13-CMT F14-REQ F15

Complaint of non-compliance received on February 28, 2005  
but not acted upon until eight weeks later.

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Redacted  
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PFING6 DSS  
FAIR HEARING#  
CASE NAME

COMPLIANCE INFORMATION  
CASE#  
AGENCY NCDA  
PHONE

DATE 05/30/06  
TIME 15:27:52  
PAGE 04 OF 04  
ISSUE DATE 02/17/05

STREET CITY ST ZIP  
SSN - - DOB / / CIN  
COMPLIANCE OBTAINED DATE  
CAT ACTION ISSUE AID STAT OUT/RSN CAT ACTION ISSUE AID STAT OUT/RSN  
HEAP DENY 855 NA R 02

ACTION DATE	ACTION CODE	COORDINATOR	DIARY DATE	ACTION DATE	ACTION CODE	COORDINATOR	DIARY DATE
04/25/05	C1	06	06/06/05				
04/25/05	A3	28					

1-APPELLANT 4-COMMENT 5-ADDRESS 6-CMPLNCE SELECTION XMIT  
F5-COM F7-MAT-C F8-REQ F9-MOD F10-RED F11-MAT-R F12-ADD F13-CMT F14-REQ F15

Compliance case opened in FHIS;  
Notice of complaint of non-compliance sent electronically to local DSS;  
FHIS-generated letter sent to appellant.  
Copy of Fair Hearing Decision ordered.  
(Compliance Action Codes C1 & A3)

Compliance Unit staff are not scheduled to review case again for six weeks.

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