NEW	YORK	STATI	ΞI	DEPARTMENT	OF	SOCIAL	SERVICES
	OFE	FICE (	ΟF	ADMINISTRA	TIT	E HEAR	INGS

Sharon

Waiver

т0:	Upstate and 34th St ALJs/SHOs	DATE :	July 12, 1995
	and Professional Staff		
FROM:	Sharon Silversmith	SUBJECT:	95 LCM-70 HCBS/TBI

Attached for your information is a copy of the above cited LCM related to Home and Community-Based Services Waiver for Persons with Traumatic Brain Injuries (HCBS/TBI Waiver).

The New York State Department of Health (DOH) is administering the HCBS/TBI Waiver. An individual participating in the HCBS/TBI Waiver must:

- 1. have a diagnosis of traumatic brain injury (TBI) or a related diagnosis; and
- 2. be eligible for MA; and
- 3. be certified as disabled; and
- 4. be between the ages of 18 and 65; and
- 5. be assessed as needing care in a NF; and
- 6. be able to be served with the funds and services available under the waiver and the MA state plan; and
- 7. choose to participate in the waiver.

The waiver will primarily serve individuals with TBIs who have been injured after their 22nd birthday. Individuals injured before their 22nd birthday may participate in the waiver if they cannot be enrolled in the Home and Community-Based Services Waiver for Persons with Developmental Disabilities (HCBS/OMRDD Waiver). The HCBS/OMRDD Waiver is discussed in 92 INF-33, 92 LCM-170, 93 LCM-62, and 94 LCM-137.

In its first year of operation, the HCBS/TBI Waiver can serve up to 225 individuals. In each of the subsequent two years of the waiver, up to 225 additional individuals will be served for a maximum total of 675 individuals over three years.

Under the waiver, waiver participants will be eligible to receive existing MA services and the following additional 13 services:

- 1. service coordination;
- 2. independent living skills training and development;
- 3. structured day programs;
- 4. substance abuse programs;
- 5. intensive behavioral programs;
- 6. community integration counseling;
- 7. therapeutic foster care;
- 8. transitional living programs;
- 9. home and community support services;
- 10. environmental modifications;
- 11. respite care;
- 12. special medical equipment and supplies; and
- 13. transportation.

Two waiver services, therapeutic foster care and transitional living programs, will not be offered to waiver participants during the initial phase of waiver implementation. These two services will be available at some time in the future.

The Individual Enrollment Process for the HCBS/TBI Waiver is similar to the enrollment process outlined in 92 LCM-170 for the HCBS/OMRDD Waiver. The individual chooses a service coordinator who assists in the development and compilation of all documentation needed to establish the individual's eligibility for the waiver.

The individual and the service coordinator develop a comprehensive service plan. If the individual has not been determined to be MA eligible and/or certified as disabled, the service coordinator will complete a Letter of Introduction that can be presented to the social services district. The service coordinator will be responsible for contacting the district to schedule appointments for the MA eligibility and/or disability determinations.

When the information needed to establish the individual's eligibility for the waiver and the service plan have been compiled, an application packet is assembled and submitted to DOH for approval or disapproval.

Since home and community-based services for persons with TBIs are provided pursuant to a waiver under Section 1915(c) of Title XIX of the Social Security Act, certain applicants are entitled to have their MA eligibility determined in accordance with the spousal impoverishment provisions. See section D on page 4 of the LCM for a description of who is entitled to have eligibility determined pursuant to spousal impoverishment provisions.

Section D also sets forth a description of how community budgeting and transfer of resource procedures are to be applied.

The LCM discusses the notice rights of applicants/recipients for the waiver. Copies of the notices are attached to the LCM.

7

1. Initial Authorization

The HCBS/TBI Waiver Management Unit in the DOH will be responsible for informing each waiver applicant that the applicant's participation in the waiver has been approved. An approval notice does not have fair hearing rights.

2. Denial

If participation in the waiver is denied due to a determination by a district that the waiver applicant is ineligible for MA or is not disabled, the district will be responsible for informing the applicant of this determination to deny Medical Assistance or disability status.

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If the waiver applicant is not offered the choice of HCBS/TBI Waiver services as an alternative to Nursing Facility care or is denied the waiver services or approved waiver providers of his or her choice, the HCBS/TBI Waiver Management Unit in the DOH will be responsible for informing the applicant of the denial decision. Denial for any of these reasons entitles the applicant to a conference with the DOH and a fair hearing by the Department.

If the waiver applicant is denied participation in the waiver because he or she does not have a TBI or a related diagnosis or is inappropriate for Nursing Facility care, the HCBS/TBI Waiver Management Unit will continue to be responsible for informing the applicant of the denial decision. In these situations, conference and fair hearing rights <u>do</u> not apply.

#### 3. Termination

If participation in the waiver is terminated due to loss of the waiver participant's MA eligibility, the district should issue the appropriate client notice of discontinuance of MA with a copy to the participant's service coordinator and a copy to the HCBS/TBI Waiver Management Unit in the DOH. If participation in the waiver is terminated for a reason unrelated to the participant's MA eligibility but which entitles the participant to a conference with DOH and/or a fair hearing by the Department as explained above in the section discussing denials, the DOH will issue a termination notice with fair hearing rights.

#### 4. Reauthorization

Participation in the HCBS/TBI Waiver must be reauthorized annually, at a minimum. The same notice that used for an acceptance is used for a reauthorization as discussed above.

Attached to the LCM are definitions of terms used in this program. In addition, for your information, I have attached a copy of a Fact Sheet developed by the Division of Health and Long Term Care. This was not attached to the LCM. This sheet provides a good summary of the program and distinguishes the HCBS/OMRDD Waiver provided to persons with developmental disabilities which is administered by the Office of Mental Retardation and Developmental Disabilities (OMRDD).

A transmittal on coding these types of cases will be issued shortly.

#### LOCAL COMMISSIONERS MEMORANDUM

DSS-4037EL (Rev. 9/89)

Transmittal No: 95 LCM-70

Date: July 10, 1995

Division: Health and Long Term Care

#### TO: Local District Commissioners

SUBJECT: Home and Community-Based Services Waiver for Persons with Traumatic Brain Injuries (HCBS/TBI Waiver)

ATTACHMENTS: Attachment I: Definitions of HCBS/TBI Waiver Services (available on-line)

Attachment II: HCBS/TBI Waiver Letter of Introduction to Social Services Districts (available on-line)

Attachment III: List of Regional Resource Development Specialists (not available on-line)

Attachment IV: HCBS/TBI Waiver Notice of Decision; Authorization/Reauthorization (DOH-3932) (not available on-line)

Attachment V: HCBS/TBI Waiver Notice of Decision: Denial (DOH-3932A) (not available on-line)

Attachment VI; HCBS/TBI Waiver Notice of Decision; Termination (DOH-3933) (not available on-line)

The purpose of this memorandum is to inform you of the Home and Community-Based Services Waiver for Persons with Traumatic Brain Injuries (HCBS/TBI Waiver) and to describe its current status. This waiver is an important initiative to assure that individuals with traumatic brain injuries (TBIs) are reintegrated into, or can remain in, the community. In addition, the waiver has the potential to achieve significant Medical Assistance (MA) savings due to its focus on the provision of noninstitutional care.

Trans. No. 95 LCM-70

#### I. Background of the HCBS/TBI Waiver

From April 1992 through March 1993, MA payments totaling \$58 million were made to nursing facilities (NFs) for approximately 750 individuals with TBIS. Many individuals with TBIS have remained in an institutional setting due to the lack of community-based services and supports. Approximately 600 of these individuals were in out-of-state facilities.

On March 23, 1994, the Health Care Financing Administration (HCFA) approved the New York State Department of Social Services (the Department) application under Section 1915(c) of Title XIX of the Social Security Act for a three year, Home and Community-Based Services Waiver for Persons with Traumatic Brain Injuries (HCBS/TBI Waiver). This waiver is one component of a comprehensive stategy developed by New York State to repatriate and de-institutionalize individuals with TBIs who reside in NFs either in or out-of state and to offer an alternative to NF placement for others currently living in the community who are at significant risk of NF placement. The HCBS/TBI Waiver is designed to provide the necessary services and supports to achieve these objectives.

The New York State Department of Health (DOH) is administering the HCBS/TBI Waiver under a Memorandum of Understanding (MOU) with the Department. Within the DOH, responsibility for the HCBS/TBI Waiver is located in a specialized HCBS/TBI Waiver Management Unit in the Bureau of Standards Development.

#### II. Description of the HCBS/TBI Waiver

#### A. <u>Target Population</u>

An individual participating in the HCBS/TBI Waiver must:

- 1. have a diagnosis of traumatic brain injury (TBI) or a related diagnosis; and
- 2. be eligible for MA; and
- 3. be certified as disabled; and
- 4. be between the ages of 18 and 65; and
- 5. be assessed as needing care in a NF; and
- 6. be able to be served with the funds and services available under the waiver and the MA state plan; and
- 7. choose to participate in the waiver.

The waiver will primarily serve individuals with TBIs who have been injured after their 22nd birthday. Individuals injured before their 22nd birthday may participate in the waiver if they cannot be enrolled in the Home and Community-Based Services Waiver for Persons with Developmental Disabilities (HCBS/OMRDD Waiver). However, it is fully expected that the HCBS/OMRDD Waiver will have the capacity to meet the needs of individuals injured before the age of 22. The HCBS/OMRDD Waiver is discussed in 92 INF-33, 92 LCM-170, 93 LCM-62, and 94 LCM-137. Trans. No. 95 LCM-70

In its first year of operation, the HCBS/TBI Waiver can serve up to 225 individuals. In each of the subsequent two years of the waiver, up to 225 additional individuals will be served for a maximum total of 675 individuals over three years.

#### B. <u>Waiver Services</u>

Under the waiver, waiver participants will be eligible to receive existing MA services <u>and</u> thirteen additional MA services. These additional services are:

- 1. service coordination;
- 2. independent living skills training and development;
- 3. structured day programs;
- 4. substance abuse programs;
- 5. intensive behavioral programs;
- 6. community integration counseling;
- 7. therapeutic foster care;
- 8. transitional living programs;
- 9. home and community support services;
- 10. environmental modifications;
- 11. respite care;
- 12. special medical equipment and supplies; and
- 13. transportation.

Attachment I briefly defines each of these services.

Two waiver services, therapeutic foster care and transitional living programs, will not be offered to waiver participants during the initial phase of waiver implementation. These two services will be available at some time in the future, pending establishment of rates by the DOH and approval by the State Division of the Budget (DOB).

#### C. Individual Enrollment Process

The individual enrollment process for the HCBS/TBI Waiver is similar to the enrollment process outlined in 92 LCM-170 for the HCBS/OMRDD Waiver. The individual chooses a service coordinator who assists in the development and compilation of all documentation needed to establish the individual's eligibility for the waiver. The individual and the service coordinator develop a comprehensive service plan describing the supports that will be provided by any informal caregivers such as family or friends, the services that will be provided under the existing MA program and any other federal or state program, and the specific waiver services that will be furnished.

If the individual has not been determined to be MA eligible and/or certified as disabled, the service coordinator will complete a Letter of Introduction, similar to the introductory letter in 93 LCM-62 for the HCBS/OMRDD Waiver, that can be presented to your district. The Letter of Introduction for the HCBS/TBI Waiver is found in Attachment II. As in the HCBS/OMRDD Waiver, the service

#### Trans. No. 95 LCM-70

Page No. 4

coordinator will be responsible for contacting your district to schedule appointments for the MA eligibility and/or disability determinations and for entering this information in the appropriate boxes at the bottom of the Letter of Introduction. MA eligibility determinations for waiver applicants are discussed in D. below and on the next page of this LCM.

information needed to establish the individual's When the eligibility for the waiver and the service plan have been compiled, an application packet is assembled and submitted for approval or disapproval. In some DOH defined regions of the State, Regional Resource Development Specialists (Attachment III) have been deployed to serve as advocates and aides in seeking and developing services for persons with TBIs. If the waiver applicant lives in a region served by a Regional Resource Development Specialist, the application packet is first sent to that individual for review and a preliminary decision about approval. The packet is then sent to the HCBS/TBI Waiver Management Unit in the DOH's Bureau of Standards Development for final approval or disapproval. If the waiver applicant lives in a region that does not have a Regional Resource Development Specialist, the application packet is sent directly to the HCBS/TBI Waiver Management Unit for review and the approval or disapproval determination.

#### D. <u>MA Eligibility Determinations</u>

Since home and community-based services for persons with TBIs are provided pursuant to a waiver under Section 1915(c) of Title XIX of the Social Security Act, certain applicants are entitled to have their MA eligibility determined in accordance with the spousal impoverishment provisions. Spousal budgeting will be applicable to any participant in the waiver who is married to a person (community spouse) who is not:

- 1. in receipt of home and community-based waiver services; or
- 2. in and expected to remain in a medical institution or NF for at least 30 consecutive days; or
- 3. in receipt of or expected to receive a combination of services described in 1. and 2. for at least 30 consecutive days; or
- 4. a participant in the HCBS/TBI Waiver.

If the applicant is determined to be MA eligible under the spousal impoverishment budget and is accepted for participation in the HCBS/TBI Waiver, the month of enrollment in the waiver will be the effective month for purposes of MA eligibility. The first day of the month of enrollment in the HCBS/TBI Waiver is the effective date that is to be entered on the Department client notice.

It is important to note that in cases where the applicant is not living with his or her spouse and does not want to make his or her income and resources available to the spouse, the applicant will be allowed to have eligibility determined under community budgeting procedures. Under community budgeting, the applicant's income is compared to the MA income level for one or the Public Assistance Standard of Need, whichever is higher. Resources are compared to the MA resource standard for a household of one.

Trans. No. 95 LCM-70

Page No. 5

For a single applicant (or non-institutionalized spouse), community budgeting procedures must be used to determine the applicant's eligibility for MA. Please note that these individuals may have a "spenddown" every month to become eligible for MA. Your district may need to work with the applicant's service coordinator to determine which medical bills will be used to meet the spenddown amount.

A separate issue that may affect MA eligibility for an applicant are the federal transfer of resource provisions. As directed by 89 ADM-45, "Transfer of Resource Provisions Under the Medical Assistance Program", persons who have been determined to have made prohibited transfers do not receive MA coverage for NF care or for home and community-based waiver services. These services include the waiver services provided under the HCRS/TBI Waiver.

#### E. Notices of Decision (NODs)/Client Notices

1. Initial Authorization

The HCBS/TBI Waiver Management Unit in the DOH will be responsible for informing each waiver applicant that the applicant's participation in the waiver has been approved. If participation is approved, the DOH will issue a standard Notice of Decision (NOD) to the waiver applicant authorizing participation in the waiver. The DOH-3932 (Attachment IV) is the standard authorization NOD.

2. Denial

The kind of notice that will be issued, and the locus of the responsibility for issuance of this notice, will depend on the reason for the denial.

If participation in the waiver is denied due to а determination by your district that the waiver applicant is ineligible for MA or is not disabled, your district will be responsible for informing the applicant of this determination. You should use the appropriate Department client notice(s), usually the DSS-3622 "Notice of Decision on Your Medical Assistance Application," and/or the DSS-4141, "Notice of Medical Assistance Disability Determination." Copies of the appropriate client notice should be sent to the applicant's service coordinator and to the HCBS/TBI Waiver Management Unit in the DOH.

If the waiver applicant is not offered the choice of HCBS/TBI Waiver services as an alternative to NF care or is denied the waiver services or approved waiver providers of his or her choice, the HCBS/TBI Waiver Management Unit in the DOH will be responsible for informing the applicant of the denial decision. Denial for any of these reasons entitles the waiver applicant to a conference with the DOH and/or a fair hearing by the Department. In such situations, the DOH will issue a

Trans. No. 95 LCM-70

standard NOD to the waiver applicant informing the applicant of the denial and the applicant's conference and fair hearing rights and will provide representation at any fair hearing that is held. The DOH-3932A (Attachment V) is the standard denial NOD.

If the waiver applicant is denied participation in the waiver because he or she does not have a TBI or a related diagnosis or is inappropriate for NF care, the HCBS/TBI Waiver Management Unit will continue to be responsible for informing the applicant of the denial decision. In these situations, conference and fair hearing rights do not apply and the DOH-3932A will not be issued by the DOH.

3. Termination

The kind of notice that will be issued, and the locus of the responsibility for issuance of the notice, depends on the reason for the termination. Basically, the guidelines outlined in 2. Denial apply. If participation in the waiver is terminated due to loss of the waiver participant's MA eligibility, your district should issue the appropriate client notice with a copy to the participant's service coordinator and a copy to the HCBS/TBI Waiver Management Unit in the DOH. If participation in the waiver is terminated for a reason unrelated to the participant's MA eligibility but which entitles the participant to a conference with DOH and/or a fair hearing by the Department, the DOH will issue a standard termination NOD. The DOH-3933 (Attachment VI) is the standard termination NOD.

4. Reauthorization

Participation in the HCBS/TBI Waiver must be reauthorized annually, at a minimum. The DOH-3932 (Attachment IV) is also the standard NOD that will be issued by the DOH to inform each waiver participant that participation has been reauthorized.

#### F. <u>Reimbursement</u>

MA reimbursement will be available for all thirteen waiver services. Entities and individuals seeking to provide one or more waiver services must meet certain standards, apply to the DOH for participation in the waiver, be approved by the Department, and enroll in the Medicaid Management Information System (MMIS).

MA payment to approved providers for waiver services will be made through MMIS as follows:

1. For environmental modifications and special medical equipment and supplies, payment will be made for the cost of the modification and/or the piece of equipment and/or kind of medical supply.

Trans. No. 95 LCM-70

Page No. 7

- 2. For waiver transportation, excluding transportation provided by individuals for which the payment mechanism has yet to be determined, payment will be made at the current approved rate the provider receives for MA transportation in each social services district.
- 3. For all other waiver services, excluding therapeutic foster care and transitional living programs for which rates have yet to be established and approved, payment will be made at statewide rates established by the DOH and approved by the DOB for each waiver service.

Waiver services are funded at 50/25/25, Federal/State/Local share.

#### III. Status of the HCBS/TBI Waiver

A. <u>Individual Enrollment</u>

Individual enrollment began in late June, 1995. As the volume of applications grows, your district may experience an increased number of requests from service coordinators to assist in the development of service plans in addition to requests for determinations of MA eligibility or disability. Individuals participating in the waiver are exempt from MA co-payment requirements.

#### B. Provider Enrollment

In Fall 1994, Computer Sciences Corporation (CSC) provided regional training sessions on completion and submission of MA claims for approximately 250 potential providers of HCBS/TBI Waiver services. To date, the HCBS/TBI Waiver Management Unit in the DOH has received approximately 80 applications from potential providers. At this time, 64 of these applications have been approved by the Department. The MMIS enrollment process for approved providers began in February, 1995.

#### C. Systems Modifications

Modifications must be made in the Welfare Management System (WMS) and MMIS to discretely identify HCBS/TBI Waiver participants, the waiver services they are receiving, and the MA costs associated with these services. A systems project has been initiated to establish a new category of service (COS) for waivers in general, a new speciality code to specifically define the type of waiver (i.e. HCBS/TBI Waiver) and a new recipient restriction/exception code to identify each HCBS/TBI Waiver participant and exempt the participant from co-payments and, also, from Medical Assistance Utilization Thresholds (MUTS).

When this project is completed, your district will be notified of the new recipient restriction/exception code and any instructions for entering this code into the WMS for waiver participants. <u>In</u> the interim, the following procedures will be applicable for copayments and MUTS:

#### Trans. No. 95 LCM-70

#### 1. Co-Payments

On a quarterly basis, each waiver participant will receive a "Dear Medicaid Provider" letter. This letter can be presented to any MA provider and will indicate that the participant is exempt from MA co-payments. The letter will also include claiming instructions for providers to insure that co-payments are not deducted from MA payments to providers.

The Department will be responsible for providing standard claiming instructions for the "Dear Medicaid Provider" letter and for transmitting this information to MA providers in a future issue of <u>Medicaid Update</u>. The HCBS/TBI Waiver Management Unit in the DOH will be responsible for developing a process for issuance of the quarterly letters to waiver participants.

2. MUTS

Until further notice, waiver participants will be subject to the established threshold limits for physician/clinic, pharmacy, laboratory, mental health clinic and dental clinic services. If a waiver participant needs services in excess of the established limits, an increase may be requested by completing the Threshold Override Application (TOA).

We will keep you informed of future issues or developments concerning the HCBS/TBI Waiver. We urge you to work collaboratively with potential waiver participants, their families, service coordinators, and providers of waiver services to support this initiative. If you have any questions, please direct them as follows:

- A. For general questions about the waiver: Joan E. Johnson, 1-800-343-8859, extension 3-3827, User ID OME300; or Anne Church, 1-800-343-8859, extension 4-9248, User ID 73U015.
- B. For questions about MA eligibility determinations: Wendy Butz, 1-800-343-8859, extension 4-9141, User ID AW7420.
- C. For questions about a specific waiver service, the individual enrollment process, or a specific waiver provider: Bruce Rosen, Director, HCBS/TBI Waiver Program, Bureau of Standards Development, New York State Department of Health, (518)-486-1433.

Richard T. Cody Deputy Commissioner Division of Health and Long Term Care

#### ATTACHMENT I DEFINITIONS OF HCBS/TBI WAIVER SERVICES

<u>Service Coordination</u>: an intervention which provides primary assistance to the waiver participant in gaining access to needed waiver and State Plan services, as well as other local, state and federally funded educational, vocational, social, medical and any other services.

Independent Living Skills Training and Development: services provided in the waiver participant's residence or in the community and directed at the development and maintenance of the participant's community living skills and community integration. May include assessment, training, and supervision of, or assistance to, an individual with self-care, medication management, task completion, communication skills, interpersonal skills, socialization, sensory/motor skills, mobility, community transportation skills, reduction/elimination of maladaptive behaviors, problem solving skills, money management, and ability to maintain a household.

<u>Structured Day Programs</u>: services provided in a congregate non-residential setting to improve or maintain the waiver participant's skills and ability to live in a non-institutional setting. May include tasks identified in Independent Living Skills Training and Development.

<u>Substance Abuse Programs</u>: interventions provided in a non-residential setting or in the community to reduce/eliminate the use of alcohol and/or drugs by the waiver participant. May include technical assistance to existing community support systems, such as Alchoholics Anonymous, to enable the existing systems to appropriately meet the needs of waiver participants.

<u>Intensive Behavioral Programs</u>: services provided in the waiver participant's residence or in the community to eliminate/reduce a participant's severe maladaptive behavior(s).

<u>Community Integration Counseling</u>: services provided in the waiver participant's residence or in the community to assist the participant to more effectively manage the stresses and difficulties associated with living in the community.

Therapeutic Foster Care: services provided in a supervised residential setting to improve and support the waiver participant's ability to live in the community. May include an assessment, training, and supervision of, and assistance with an individual's self-care, medication management, communication skills, interpersonal skills, socialization, sensory/motor skills, mobility, community transportation skills, problem solving skills, money management, and ability to maintain a household.

<u>Transitional Living Programs</u>: services of limited duration, provided in a temporary residence with up to 24 hour support and supervision, to improve the waiver participant's ability to be as independent as possible in the community.

<u>Home and Community-Support Services</u>: services provided in the waiver participant's residence and in the community to maintain the participant's health, safety, and welfare. May include assistance, training, and supervision with activities of daily living, heavy household tasks, companion services and socialization.

<u>Environmental Modifications</u>: physical adaptations to the waiver participant's residence and primary vehicle to ensure the participant's health, safety and welfare.

<u>Respite Care</u>: services, provided primarily in the waiver participant's residence, to provide short-term relief for caregivers of participants who are unable to care for themselves.

<u>Special Medical Equipment and Supplies</u>: devices, controls, or appliances to increase the waiver participant's ability to perform activities of daily living or to perceive, control or communicate with the environment. May include durable and non-durable medical equipment not available under the State Plan.

<u>Transportation</u>: services to enable the waiver participant to access waiver and other non-medical community services and resources.

#### Page 1 of 1

#### ATTACHMENT II HOME AND COMMUNITY-BASED SERVICES WAIVER FOR PERSONS WITH TRAUMATIC BRAIN INJURIES (HCBS/TBI WAIVER)

#### LETTER OF INTRODUCTION TO SOCIAL SERVICES DISTRICT

(Date)

(Address)

Dear Social Services District:

This is to notify you that \_\_\_\_\_\_ is an applicant for the Home and Community-Based Services Waiver for Persons with Traumatic Brain Injuries (HCBS/TBI Waiver).

Participation in the HCBS/TBI Waiver is contingent, in part, upon the applicant being eligible for Medical Assistance (MA) and certified as disabled. This applicant has not yet been determined to be MA eligible and/or certified as disabled. Please:

determine MA eligibility for this applicant and send us a copy of your decision.

determine MA eligibility for this applicant and the applicant's family and send us a copy of your decision.

determine disability for this applicant and send us a copy of your decision.

A prompt response to this request would be appreciated. If you have any questions about the applicant, you may call

at \_\_\_\_\_. Thank you for your cooperation.

Sincerely,

(Signature)

(Title)

(Telephone)

#### Appointment Information

	MA Eligibility	Disability Determination
Location:		
Date, Time:		
Contact Person:		
Telephone #:		

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## NEW YORK STATE DEPARTMENT OF HEALTH

# **Traumatic Brain Injury Initiatives**

Regional Resource Development Specialist	Regional Resource	Region <u>Served</u>
Nancy Gundersen Ali Upton	Westchester Independent Living Center 297 Knollwood Rd.	Lower Hudson Counties of Westchester,
(914) 682-3926 FAX-(914) 682-8518	White Plains, NY 10607	Dutchess, Orange, Sullivan, Rockland, Putnam & Ulster
Shelley Fleit	Long Island Head Injury Association	Long Island Counties of
(516) 543-2245 FAX-(516) 543-2261	65 Austin Blvd. Commack, NY 11725	Nassau & Suffolk
Marie Cavallo	AHRCAssociation for the Help of Retarded	New York City Boroughs of
(212) 780-2766 FAX-(212) 475-3779	Children 200 Park Avenue South New York, NY 10003	Manhattan, Brooklyn & Staten Island
Ronnie Gala	Beth Abraham Home	New York City Boroughs of
(718) 515-5500 Ext.213 FAX-(718) 881-4229	Health Agency 2401 White Plains Rd. Bronx, NY 10467	Bronx & Queens

Regions of the state where Regional Resource Development Specialists are not currently funded will be served by:

Patricia Greene TBI Regional Resource Coordination Director (518) 474-6552 FAX-(518) 474-3681 New York State Department of Health Bureau of Standards Development ESP, Corning Tower, Room 2074 Albany, NY 12237-0753

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New York State Department of Health Bureau of Standards Development

## NOTICE OF DECISION

## HOME AND COMMUNITY-BASED SERVICES MEDICAID WAIVER FOR INDIVIDUALS WITH TRAUMATIC BRAIN INJURY (HCBS/TBI)

### AUTHORIZATION/REAUTHORIZATION

Name and Address of Waiver Participant
Client Identification Number (CIN):
Date:

Dear Participant:

This is to inform you that your participation in the Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (HCBS/TBI) has been:



AUTHORIZED from \_\_\_\_\_\_ to \_\_\_\_\_. The services you are authorized to receive are identified in your written Service Plan.

**REAUTHORIZED** from \_\_\_\_\_\_ to \_\_\_\_\_. The services you are reauthorized to receive are identified in your written Service Plan.

Sincerely,

Agency

Signature

Address

Print Name

Telephone

Title

cc: Advocate

Service Coordinator Regional Resource Development Specialist Social Services District with Fiscal Responsibility Social Services District Office in County of Residence (If different from county of fiscal responsibility)

DOH-3932 (5/95)

## NOTICE OF DECISION

## HOME AND COMMUNITY-BASED SERVICES MEDICAID WAIVER FOR INDIVIDUALS WITH TRAUMATIC BRAIN INJURY (HCBS/TBI)

#### DENIAL

Name & Address of Waiver Participant:

Client Identification Number (CIN):

Date:

Dear Participant:

Your application for participation in the Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (HCBS/TBI) has been **DENIED**. Your participation in the waiver has been denied for the following reason(s):

Your choice of HCBS/TBI Waiver providers has been **DENIED**. Your choice of waiver providers has been denied for the following reason(s):

The law that allows us to do this is Section 1915(c) of the Social Security Act. IF YOU DO NOT AGREE WITH THIS DECISION, YOU CAN ASK FOR A CONFERENCE, A FAIR HEARING, OR BOTH. PLEASE READ THE BACK OF THIS NOTICE TO FIND OUT HOW YOU REQUEST A CONFERENCE AND/OR A FAIR HEARING.

Sincerely,

Agency

Signature

Address

Print Name

Telephone

Title

cc: Advocate

Service Coordinator Regional Resource Development Specialist Social Services District with fiscal responsibility Social Services District in count of residence (If different from county of fiscal responsibility)

DOH-3932A (5/95)

New York State Department of Health Bureau of Standards Development ESP, Corning Tower, Room 2074 Albnay, NY 12237-0753

#### HCBS/TBI Waiver Denial, Page 2

If you think this decision is wrong you can appeal. You can appeal two ways. You can do both of the following:

- 1. Ask for a meeting (conference) with the New York State Department of Health (DOH).
- 2. Ask for a State fair hearing with a State hearing officer from the New York State Department of Social Services

#### CONFERENCE (Informal meeting with DOH)

If you think this decision was wrong or if you do not understand this decision, please call DOH at (518) 474-8645 to arrange a meeting. Sometimes this is the fastest way to solve any problems you may have. You are encouraged to do this even when you have asked for a fair hearing.

#### STATE FAIR HEARINGS

#### How to Request a Fair Hearing

You can ask for a fair hearing by telephone or in writing.

- CALL: If you live in: New York City (Manhattan, Bronx, Brooklyn, Queens, Staten Island): (212) 417-6550
  - If you live in: Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans or Wyoming County:(716) 852-4868
    - If you live in: Allegany, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne or Yates County: (716) 266-4868
    - If you live in: Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tompkins, or Tioga County: (315) 422-4868
    - If you live in: Albany, Clinton, Columbia, Delaware, Dutchess, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Orange, Otsego, Putnam, Rensselaer, Rockland, Saratoga, Schenectady, Schoharie, Sullivan, Ulster, Warren, Washington or Westchester County: (518) 474-8781
    - If you live in: Nassau or Suffolk County: (516) 739-4868
  - OR WRITE: Send a completed copy of this notice (all pages) to the Office of Administrative Hearings, New York State Department of Social Services, P.O. Box 1930, Albany, New York 12201. Please keep a copy for yourself.
  - I want a fair hearing. I do not agree with the decision. (You may explain why you disagree below, but you do not have to include a written explanation).

 Waiver Participant's Name:
 Address:

 Date:
 Client Identification Number (CIN):

YOU HAVE 60 DAYS FROM THE DATE OF THIS NOTICE TO REQUEST A FAIR HEARING

#### What to Expect at a Fair Hearing

The State will send you a notice which tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think the decision is wrong. You can bring a lawyer, a relative, or a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

(Read the next page for more of your Rights)

New York State Department of Health Bureau of Standards Development ESP, Corning Tower, Room 2074 Albany, NY 12237-0753

At the hearing, you and your lawyer or other representative will have a chance to explain why the decision is wrong and a chance to give the hearing officer written papers which explain why the decision is wrong.

To help you explain at the hearing why you think the decision is wrong, you should bring any witnesses who can help you. You should also bring any papers you have that you think may help you.

At the hearing, you and your lawyer or other representatives can ask questions of witnesses which may help your case.

#### LEGAL ASSISTANCE

LEGAL ASSISTANCE: If you need free legal assistance, you may be able to obtain such assistance by contacting your local Legal Aid Society or other legal advocate group.

#### ACCESS TO YOUR FILE AND COPIES OF DOCUMENTS

To help you get ready for the hearing, you have a right to look at your files. If you call or write to DOH, they will send you free copies of the documents from your file which will be given to the hearing officer at the fair hearing. Also, if you call or write to DOH, they will send you free copies of other documents from your file which you think you may need to prepare for your fair hearing.

If you want copies of documents from your file, you should ask for them ahead of time. Usually, they will be sent to you within three working days of when you asked for them. If your hearing is within three working days of when you ask for them, your file documents may be given to you at your hearing.

#### INFORMATION

If you want more information about your case, how to ask for a fair hearing, how to see your file, or how to get additional copies of documents, please call DOH at (518) 474-8645.

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## NOTICE OF DECISION

## HOME AND COMMUNITY-BASED SERVICES MEDICAID WAIVER FOR INDIVIDUALS WITH TRAUMATIC BRAIN INJURY (HCBS/TBI)

## **TERMINATION**

Name & Address of Waiver Participant

Client Identification Number (CIN):

Date: \_\_\_\_\_

Dear Participant:

This is to inform you that your participation in the Home and Community-Based Services Medicaid Waiver for Individuals with Traumatic Brain Injury (HCBS/TBI) has been **TERMINATED**. Your participation in the waiver has been terminated for the following reason:

- [] You have chosen not to receive the services any longer.
- [] You have been permanently admitted to a nursing facility, a specialty hospital, a psychiatric center, or an intermediate care facility for persons with developmental disabilities, including developmental centers, community-based intermediate care facilities and small residential units.
- [] Other:\_\_\_\_\_

The law that allows us to do this is Section 1915(c) of the Social Security Act. All HCBS/TBI Waiver services will be discontinued on the following date:

## IF YOU DO NOT AGREE WITH THIS DECISION, YOU CAN ASK FOR A CONFERENCE, A FAIR HEARING, OR BOTH. PLEASE READ THE BACK OF THIS NOTICE TO FIND OUT HOW YOU REQUEST A CONFERENCE AND/OR A FAIR HEARING.

Sincerely,

Agency

Signature

Address

Print Name

Telephone

Title

cc: Advocate Service Coordinator Providers of HCBS/TBI Waiver Services for the Individual Social Services District with Fiscal Responsibility Social Services District Office in County of Residence (If different from county of fiscal responsibility) Regional Resource Development Specialist

DOH-3933 (5/95)

New York State Department of Health Bureau of Standards Development ESP, Corning Tower, Room 2074 Albany, NY 12237-0753

HCBS/TBI Waiver Termination, Page 2 Effective Date:\_\_\_

If you think this decision is wrong you can appeal. You can appeal two ways. You can do both of the following:

- Ask for a meeting (conference) with the New York State Department of Health (DOH). 1
- Ask for a State fair hearing with a State hearing officer from the New York State Department of Social Services 2.

#### CONFERENCE (Informal meeting with DOH)

If you think this decision was wrong or if you do not understand this decision, please call DOH at (518) 474-8645 to arrange a meeting. Sometimes this is the fastest way to solve any problems you may have. You are encouraged to do this even when you have asked for a fair hearing.

If you only ask for a meeting, your benefits will not be kept the same while you appeal. Your benefits will stay the same only if you ask for a State fair hearing. (See Keeping Your Benefits the Same)

#### STATE FAIR HEARINGS

#### How to Request a Fair Hearing

You can ask for a fair hearing by telephone or in writing.

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- If you live in: Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans or Wyoming County: (7(6) 852-4868
- If you live in: Allegany, Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne or Yates County: (716) 266-4868
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  - I want a fair hearing. I do not agree with the decision. (You may explain why you disagree below, but you do not have to include a written explanation).

Waiver Participant's Name:\_\_\_\_\_\_ Address:\_\_\_\_\_

Client Identification Number (CIN):\_\_\_\_ Date: YOU HAVE 60 DAYS FROM THE DATE OF THIS NOTICE TO REQUEST A FAIR HEARING

[] I do not want to keep my benefits "the same" until the fair hearing decision is issued.

(Read the next page for more of your Rights)

New York State Department of Health Bureau of Standards Development ESP, Corning Tower, Room 2074 Albany, NY 12237-0753 HCBS/TBI Waiver Termination, Page 3 Effective Date:

Keeping your Benefits the Same

Your benefits will not be changed if you ask for a fair hearing about the action being taken before the effective date that your services will be terminated. If you do not want your benefits to stay the same until the decision is issued, you must tell the State when you call for a fair hearing or check the [] box above when you write for a fair hearing.

#### What to Expect at a Fair Hearing

The State will send you a notice which tells you when and where the fair hearing will be held.

At the hearing, you will have a chance to explain why you think the decision is wrong. You can bring a lawyer, a relative, or a friend or someone else to help you do this. If you cannot come yourself, you can send someone to represent you. If you are sending someone who is not a lawyer to the hearing instead of you, you must give this person a letter to show the hearing officer that you want this person to represent you at the hearing.

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If you want copies of documents from your file, you should ask for them ahead of time. Usually, they will be sent to you within three working days of when you asked for them. If your hearing is within three working days of when you ask for them, your file documents may be given to you at your hearing.

#### **INFORMATION**

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NYS Department of Social Services June, 1995 Page 1 of 2

#### FACT SHEET

#### THE HOME AND COMMUNITY-BASED SERVICES WAIVER FOR PERSONS WITH TRAUMATIC BRAIN INJURIES (HCBS/TBI WAIVER)

#### What is the HCBS/TBI Waiver?

The HCBS/TBI Waiver is a federally approved initiative permitting New York State to make available and reimburse under Medicaid, certain services not included in the State's Medicaid Plan when provided to persons with traumatic brain injuries (TBIs) who meet specified eligibility criteria. The HCBS/TBI waiver is administered by the New York State Department of Health (DOH) under a Memorandum of Understanding (MOU) with the Department.

#### Why is New York State implementing the HCBS/TBI Waiver?

From April 1992 through March 1993, Medicaid payments totaling \$58 million were made to nursing facilities for approximately 750 individuals with traumatic brain injury. Many of these individuals have remained in the institutional setting, at significant human and public cost, due to lack of the community-based services and supports that would permit them to live as independently as possible in a setting of their choice. The HCBS/TBI Waiver is designed to provide the necessary services and supports to repatriate individuals with TBI who currently reside in nursing facilities, in or outof state, and to offer an alternative to nursing facility placement for others.

#### Who is eligible for enrollment in the HCBS/TBI Waiver?

An individual is eligible to enroll in the HCBS/TBI Waiver if he or she has a TBI or a related diagnosis and is:

- o between the ages of 18 and 64;
- o Medicaid eligible;
- o certified as disabled; and
- o in need of care in a nursing facility.

#### What services are available under the HCBS/TBI Waiver?

Thirteen services can be provided under the HCBS/TBI Waiver:

- o service coordination
- o intensive behavioral counseling
- o community integration counseling o
- o independent living skills training o
- o environmental modifications
- o home and community support services
- o respite (in home or institution)

#### Who may provide these services?

- o therapeutic foster care
- o transitional living
  - structured day programs
    - special medical equipment and supplies
- o substance abuse programs
- o transportation

Services may be provided by not-for-profit or proprietary health and human services agencies such as certified home health agencies, nursing

#### NYS Department of Social Services June, 1995 Page 2 of 2

facilities, hospitals or diagnostic and treatment centers. Providers of waiver services must meet the standards established for each waiver service, apply to the DOH for participation in the waiver, and be approved by the Department. Potential providers may apply for approval to provide a single waiver service or multiple waiver services.

As of May 22, 1995, 57 agencies had been approved by the Department to provide waiver services. When fully operational, the waiver is expected to involve 185-200 not-for-profit and proprietary agencies.

#### How long will the HCBS/TBI Waiver operate?

The HCBS/TBI Waiver is currently approved for an initial three year period beginning March 23, 1994 and ending March 22, 1997. However, due to startup delays, the Department intends to request approval from the Health Care Financing Administration (HCFA) to amend the initial waiver period to April 1, 1995 through March 31, 1998. The waiver can be renewed and operated for additional waiver periods if approved by HCFA.

#### How many individuals will be enrolled in the HCBS/TBI Waiver?

Up to 225 individuals can be enrolled in the HCBS/TBI Waiver during its first year of operation. In each of the second and third years of the waiver, an additional 225 individuals can be enrolled for a maximum total of 675 waiver participants over the initial three year waiver period.

#### How is the HCBS/TBI Waiver different from the Home and Community-Based Services Waiver for Persons with Developmental Disabilities (HCBS/OMRDD Waiver)?

The HCBS/TBI Waiver differs from the HCBS/OMRDD waiver in a number of ways including, but not limited to, the following:

- o Individuals enrolled in the HCBS/TBI Waiver must have a TBI or related diagnosis. Individuals enrolled in the HCBS/OMRDD Waiver can have any type of developmental disability.
- o Most individuals enrolled in the HCBS/TBI Waiver must have been injured after the age of 22. The onset of the developmental disability of individuals enrolled in the HCBS/OMRDD Waiver must have occurred before the age of 22. Individuals whose TBI occurred before the age of 22 can participate in the HCBS/TBI Waiver only if the HCBS/OMRDD Waiver lacks capacity to enroll them.
- Proprietary agencies may be providers of waiver services under the HCBS/TBI Waiver but not under the HCBS/OMRDD Waiver.
- o Most waiver services under the HCBS/TBI Waiver are reimbursed at statewide rates. Waiver services s under the HCBS/OMRDD Waiver are reimbursed at provider specific rates.
- o The HCBS/TBI Waiver will serve a much smaller population than the HCBS/OMRDD Waiver: 675 individuals over the initial, three year waiver period compared with approximately 20,000 individuals currently enrolled in the HCBS/OMRDD Waiver.

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#### NYS Department of Social Services June, 1995 Page 2 of 2

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