Office of Administrative Hearings (OAH) Procedures Transmittal		Transmittal Number:	03-05	
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ALB OAH Staff X UPS A	LJs X	Upstate LDSS X	Subject:	
SUP A	LJs X		Access to the Office of Administrative Hearings (OAH)	
NYC OAH Staff X NYC A	LJs X	NYC Agencies X		
SUP A	LJs X			

Included for your information is a current listing of Office of Administrative Hearings (OAH) staff and how to access them, which may be useful as a reference tool. These OAH contacts handle a variety of issues of concern to local district staff. The list includes a brief description of the types of inquiries for which each person is responsible as well as the established method of contact. It references addresses, telephone numbers, fax numbers and email addresses, as appropriate, for use by agency staff who need to contact the OAH. Please do not give any named individual's phone numbers or ANY of the email addresses to clients, as doing so will only delay response to clients and impede access by local districts. The regular mail address, the general telephone numbers, and the fax number, all denoted by asterisks (\*), are available for client use.

OAH may be reached via **regular mail** through the U.S. Postal Service as follows:

 \* NYS Office of Temporary and Disability Assistance Office of Administrative Hearings P.O. Box 1930 Albany, New York 12201

OAH may be reached by **telephone** for requests and other-Fair Hearing-related inquiries at the general telephone numbers:

\* Upstate 518-474-8781 NYC 212-417-6550

OAH may be reached by **fax** at the main fax number:

\* Fax 518-473-6735

OAH may be reached by **email** at the recently created email addresses:

Upstate	intakeupstate.hearings@dfa.state.ny.us
NYC	intakenyc.hearings@dfa.state.ny.us

Any contacts made to specific OAH staff by the above methods will be forwarded to the attention of that person.

Russell J. Hanks, Deputy General Counsel Office of Temporary and Disability Assistance Office of Administrative Hearings P.O. Box 1930 Albany, New York 12201-1930

Issues related to **administrative operations** of the Office of Administrative Hearings not otherwise listed should be directed to Mark Lacivita, Director of Administration:

Phone: 518-473-7051 Email: Mark.Lacivita@dfa.state.ny.us

Inquiries related to **OAH administrative procedures transmittals** should be directed to Susan Fiehl, Assistant Director of Administration/Supervisor of the Communications Intake Unit:

Phone: 518-473-4779 Email: <u>Susan.Fiehl@dfa.state.ny.us</u>

Inquiries regarding administrative procedures relative to **the request intake process prior to decision issuance** should be directed to Victoria A. Fiorino, Supervisor of the Communications Intake Unit:

> Phone: 518-473-4717 Email: <u>Victoria.Fiorino@dfa.state.ny.us</u>

**Liaison Unit Inquiries:** Inquiries regarding adjournments, aid-continuing directives and challenges, scheduling questions related to specific hearings, or information on expedited/emergency hearings should be directed as follows:

Supervisor, Liaison Unit Liaison Bert Pagano 518-486-7001 Frances Viera 518-474-8787 intakeupstate.hearings@dfa.state.ny.us

**NYC Agency/Case Number Corrections:** Requests from a center advising that a hearing is the responsibility of another center, or to provide the correct case number for a specific client should be directed to the OAH by one of the following methods:

Email:intakenyc.hearings@dfa.state.ny.usFax:518-473-6735Mail:P.O. Box 1930<br/>Albany, N.Y. 12201

**Waiver Requests:** Requests from local districts or NYC agencies to waive their appearance at a hearing and submit written evidentiary material is handled differently depending upon the issue and location of hearing. All questions with respect to how to submit a waiver request can be directed to:

Phone: 518-486-6481

**Managed Care/Community Based/Care at Home Inquiries:** Inquiries regarding administrative procedures related to hearings regarding Managed Care, Home and Community-Based Services and Care at Home Waivers should be directed to Louise Finkell, Assistant Director of Administration:

Phone: 518-473-4969 Email: Louise.Finkell@dfa.state.ny.us

Inquiries related to **fair hearing calendars and scheduling procedures** should be directed to Nancy Irving, Scheduling Supervisor:

Phone: 518-473-7056 Email: <u>Nancy.Irving@dfa.state.ny.us</u>

**Decision Requests:** Requests for additional copies of fair hearing decisions should be directed to Debbie Huber. Include the name of the person requesting the decision and the complete mailing address where the decision should be sent and submit as follows:

Fax: 518-473-6735 Email: <u>Debbie.Huber@dfa.state.ny.us</u>

**Digital Tape Recording Requests:** Requests for copies of fair hearing digital tape recordings should be directed to Pamela Hopkins. Include the name of the person requesting the tape and the complete mailing address where it should be sent and submit as follows:

Fax: 518-486-7553 Email: <u>Pamela.Hopkins@dfa.state.ny.us</u>

Inquiries regarding **compliance** with fair hearing decisions should be directed to Jackie Donovan, Supervisor of the Compliance Unit:

Phone: 518-473-4989 Email: Jackie.Donovan@dfa.state.ny.us Inquiries relating to **Administrative Disqualification Hearings (ADH)** should be directed to Edward McCarthy, ADH Supervisor:

Phone: 518-473-8920 Email: Edward.McCarthy@dfa.state.ny.us

If there are any questions with respect to this transmittal, you may contact your supervisor or Susan Fiehl at (518) 473-4779 or via email <u>90J029@dfa.state.ny.us</u>.

Mark Jainita

Mark Lacivita, Director of Administration Office of Administrative Hearings